

## ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

- 8.1 PUBLIC EXHIBITION OF DRAFT DELIVERING NEWCASTLE 2040**
- Attachment A:** Draft 2023-2024 Delivering Newcastle 2040  
**Attachment B:** Draft 2023-2024 Fees and Charges
- 8.2 ADOPTION OF SPECIAL BUSINESS RATE EXPENDITURE POLICY**
- Attachment A:** Special Business Rate Expenditure Policy (tracked changes)  
**Attachment B:** Special Business Rate Expenditure Policy – Public Exhibition
- 8.3 DARBY STREET STREETS AS SHARED SPACES – RETENTION OF INFRASTRUCTURE**
- Attachment A:** Plan - Existing Infrastructure to be Retained  
**Attachment B:** Southern Entry Concept Plan  
**Attachment C:** Northern Entry Concept Plan  
**Attachment D:** Expenditure Data  
**Attachment E:** During Trial Engagement Summary  
**Attachment F:** Parking Social Media Informational Tile  
**Attachment G:** Timeline of Events  
**Attachment H:** Pre-trial Engagement Summary  
**Attachment I:** Advertising Material During Trial  
**Attachment J:** Advertising Material Business Drop-ins
- 8.4 BROADMEADOW PLACE STRATEGY**
- Attachment A:** CN and DPE Matters for Inclusion in Broadmeadow Memorandum of Understanding  
**Attachment B:** Broadmeadow Regionally Significant Growth Area Map (Hunter Regional Plan 2041)  
**Attached Correspondence:** Brochure – Planning for the future of Broadmeadow – pre-graphic design draft
- 8.7 EXECUTIVE MONTHLY PERFORMANCE REPORT**
- Attachment A:** Executive Monthly Performance Report – February 2023

# Ordinary Council Meeting

28 March 2023



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**CCL 28/03/23 – PUBLIC EXHIBITION OF DRAFT DELIVERING  
NEWCASTLE 2040**

- 8.1**
- |                      |   |
|----------------------|---|
| <b>Attachment A:</b> | Draft 2023-2024 Delivering Newcastle 2040 |
| <b>Attachment B:</b> | Draft 2023-2024 Fees and Charges          |

**DISTRIBUTED UNDER SEPARATE COVER**

# delivering NEWCASTLE 2040

Delivery Program 2022-2026  
Operational Plan 2023-2024

*Draft*



City of  
Newcastle

# Acknowledgement of Country

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

## Enquiries

For information about this document contact:

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PO Box 489, Newcastle NSW 2300  
newcastle.nsw.gov.au

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## A message from our Lord Mayor

In our second year of *Delivering Newcastle 2040*, we are building on our reimagined vision for Newcastle through the priorities identified by more than 5,000 members of our community.

Our shared vision is underpinned by core values of inclusion, environmental sustainability and justice for Aboriginal and Torres Strait Islander people, while supporting local jobs growth and business innovation.

It also includes a commitment to the United Nations' Sustainable Development Goals, a macro blueprint for peace and prosperity that we're championing at a grassroots level.

A key focus of this budget is balancing the need for ongoing financial sustainability while maintaining a high level of essential community services. With this in mind, we will deliver our largest annual investment in public infrastructure, with more than \$137 million earmarked for capital works projects.

City infrastructure renewal is a priority, with \$4.2 million towards the replacement of the Boscawen Street Bridge to reduce the risk of flooding in the Wallsend CBD; \$6.9 million towards our continued revitalisation of our local town centres, including the Hunter Street Mall and New Lambton; and \$7.5 million towards citywide road resurfacing.

Our list of projects extends across the city, with investments in community infrastructure, facilities and services that will help renew and reinvigorate Newcastle as we continue to build an inclusive, liveable and sustainable city for all Novocastrians.

Highlights of the 2023–2024 budget include:

\$23.7 million for upgrades to local roads, footpaths and bridges, including \$3.65 million along essential roads in Wallsend

\$41 million for the delivery of our key city-shaping initiatives, which includes the expansion of the Newcastle Art Gallery; the continued delivery of the remediation of the former landfill at Astra Street in Shortland; and the construction of an organics facility to compost food and garden waste and a materials recovery facility to increase our capabilities for recycling and reuse of waste products

\$19.6 million for new and improved parks, playgrounds, sporting and aquatic facilities, including \$5 million towards new playgrounds at Foreshore Park and Gregson Park

\$13.5 million for environmental sustainability, including \$1.5 million towards street tree planting

\$7.5 million to improve inland pools and ocean baths across the LGA, including the Newcastle Ocean Baths stage one upgrade and the Lambton Pool grandstand upgrade in time for the 2023–2024 swim season

\$7.18 million towards planning and protecting our coastline

\$4.9 million on stormwater upgrades to address localised flooding

\$3.6 million on cycleways, including \$0.8 million on Parkway Avenue roundabout bypasses

\$2 million to continue works to beautify and improve access along Bathers Way.

These projects are fundamental to improving the way we work and live, as well as ensuring we continue to be an attractive destination for visitors and investment.

I would like to thank our dedicated staff, the elected Councillors and everyone in the community who has supported and contributed to this ambitious vision for Newcastle.

Together we are transforming our city to make Newcastle an even better place to live.

### Councillor Nuatali Nemes

Lord Mayor of Newcastle



## A message from our Chief Executive Officer

Each financial year, City of Newcastle provides the community with a detailed outline of the commitments and projects we will strive to undertake during the next 12 months to continue the pursuit of our goal – that is, ensuring Newcastle is a liveable, sustainable, inclusive global city.

During 2023–2024, we will invest almost \$377 million into our city, delivering key services and infrastructure that will bring our community's vision to life. With the support of the elected Council, we continue to earn respect as an innovative organisation with a strong focus on the future of Newcastle, its economy and its people.

Our record \$137 million infrastructure program continues to deliver essential projects for the benefit of our community, including \$41 million dedicated towards key city-shaping projects. Highlights include the continued upgrade of the Newcastle Ocean Baths, the continued remediation of the former landfill site at Shortland, the much-anticipated expansion of the Newcastle Art Gallery, work on the all-abilities playground and water park at Foreshore Park, and the replacement of the Boscawen Street Bridge in Wallsend.

We continue to follow the roadmap provided in our Community Strategic Plan by delivering on initiatives and actions set out in existing strategies and plans, including our Economic Development Strategy, Climate Action Plan, Destination Management Plan, Cycling Plan, Parking Plan and Customer Experience Strategy.

We are also developing new strategies that will help us deliver on the priorities most important to our community, including the Social Infrastructure Strategy, Newcastle Environment Strategy and Social Strategy.

CN is not immune to the unprecedented levels of inflationary pressures and high cost of living impacting many in our community. However, through prudent financial management, CN will improve our surplus budget to \$6.9 million in 2023–2024. Our current and future budget surpluses will not only provide funding for the unforeseen, but also savings for future projects in our city.

CN continues to advocate for grants that support Newcastle despite the NSW Government's inability to determine whether our LGA should be eligible for regional or metropolitan grants. Too often this ends up meaning that we are in fact eligible for neither. We will also continue to develop relationships with Venues NSW and music and sporting promoters to create opportunities for boosting our local economy, creating jobs and placing Newcastle on the world stage.

Newcastle Airport is forecasting a positive result over the next 12 months. As a 50% shareholder, CN will benefit from expansion of the Airport's runway and terminal, which will establish Newcastle as an international gateway by the end of 2024, in addition to the growing list of domestic routes that are driving significant economic and social benefits.

I take this opportunity to thank our staff for their dedication to creating our strategic plan and delivering its outcomes, as well as our elected Councillors for their willingness to partner with our executive managers and directors. Our city is incredibly fortunate to be supported by a workforce that is wholly committed to ensuring Newcastle's liveability continues to make us a place we can be truly proud of.

**Jeremy Bath**  
Chief Executive Officer

# Our global commitment

## Sustainable Development Goals

We are committed to contributing toward the achievement of the United Nations' Sustainable Development Goals (SDGs). We have adopted the SDGs and New Urban Agenda as cornerstones for our planning.

In September 2015, Australia was one of 193 countries to commit to the SDGs. These goals provide a global roadmap for all countries to work towards a better world for current and future generations.

To ensure we continue to support our community's vision for a liveable, sustainable, inclusive global city, it is important that we apply this global framework.

These global goals are significant and will take time to achieve; however, it is important to recognise the steps we are taking to progress these goals. This is our third year reporting against the SDGs and it is our intention to continually improve our contribution to achieving these global standards.



SDG	SDG and how it is addressed by CN
	<b>Goal 3. Ensure healthy lives and promote well-being for all</b> CN has a strong focus on the health and wellbeing of the community. We are working in partnership with the health and community sector on identified local priorities, such as mental health and overall wellbeing, while promoting healthy lifestyles.
	<b>Goal 4. Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all</b> CN supports opportunities and initiatives that help to build the educational basis for lifelong learning. From early childhood programs at the library through to vocational education and training support for workers, we are focused on improving the inclusivity and equity of education and training to support community outcomes.
	<b>Goal 5. Achieve gender equality and empower all women and girls</b> CN promotes opportunities to recognise and celebrate the rights of women and girls to fully participate across the spectrum of political, economic and public life.
	<b>Goal 8. Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all</b> CN encourages equal opportunities for all by actively considering inclusivity across our program design. Our strategies and programs support innovative, productive enterprises that provide decent job creation and promote local culture, economy and products.
	<b>Goal 9. Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation</b> CN is taking action to build the resilience of our city's infrastructure. We are consistently identifying and promoting inclusive, sustainable solutions to modern challenges in new and responsive ways.
	<b>Goal 10. Reduce inequality within and among countries</b> CN is progressively achieving greater equality by identifying and eliminating inequalities of outcomes through appropriate legislation and policies, and through the way we operate and interact in our community and beyond. We provide direct investment and promote social, economic and political inclusion through action and initiatives.
	<b>Goal 11. Make cities and human settlements inclusive, safe, resilient and sustainable</b> SDG 11 is considered the local government-driven goal and our work in creating a sustainable city is extensive. CN commits to building a sustainable city through initiatives and advocacy in housing; transport and natural heritage; waste, green and public space; and the deliberate planning of our city using local materials.
	<b>Goal 12. Ensure sustainable consumption and production patterns</b> CN aims to move towards more sustainable patterns of consumption and production, including reviewing and improving on waste and natural resource use.
	<b>Goal 13. Take urgent action to combat climate change and its impacts</b> CN is leading in many aspects of climate change policy, strategy and planning. We are working to mobilise and improve our capacity and that of our community through education, awareness-raising and strategies for climate change mitigation, adaptation, impact reduction and early warning. We are building and transitioning to green jobs and encouraging sustainable, inclusive growth of climate-aware enterprise.
	<b>Goal 14. Conserve and sustainably use the oceans, seas and marine resources for sustainable development</b> With some of the best beaches in the world, Newcastle values its coastline, and CN recognises our responsibility to ensure its conservation, resilience and restoration. The need to sustainably manage marine resources for the use of our community is integral to our future, as is the positioning of Newcastle as an international tourist destination.
	<b>Goal 15. Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss</b> Protecting the natural assets, green space and biodiversity of our region is an important part of CN's work. We have mobilised resources towards management, conservation and planning to ensure biodiversity and sustainable ecosystems.
	<b>Goal 16. Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels</b> CN seeks to be inclusive, participatory and representative in all our decision-making. Our continuous improvement processes focus on our effectiveness, accountability and transparency with public access to information.
	<b>Goal 17. Strengthen the means of implementation and revitalize the Global Partnership for Sustainable Development</b> CN has a strong focus on building and maintaining partnerships for the progress of the SDGs. Through formal and informal partnerships, we are able to best effect change on behalf of our community and to mobilise resources and expertise for the good of Newcastle. In building partnerships, we build our community.

# Newcastle at a glance

## Our population

Newcastle population 2021

**169,317**

Population by 2041

**202,049**

Greater Newcastle population 2021

**604,115**

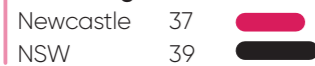
Population by 2041

**773,825**

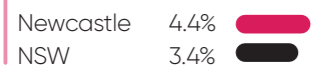
Estimated annual population growth rate **1%**



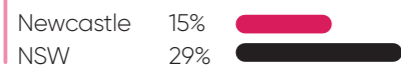
### Median age



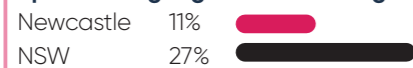
### Aboriginal and Torres Strait Islander population



### Born overseas



### Speak a language other than English



134 different languages spoken at home – most widely spoken included Mandarin, Macedonian, Italian, Greek, Arabic AND languages spoken with greatest need for translation included Arabic, Mandarin, Swahili, Persian/Dari and Tibetan.

**81km** of watercourses

**91** bushland parcels totalling 5.1 million m<sup>2</sup>

**113,048** street and park trees

**42** inland cliffs totalling 3.6km

**5.7km** bushland tracks and trails

**21** coastal cliff lines totalling 3.5km

**14km** coastline

**10** beaches

**65** wetlands

**33** community spaces (20 CN-owned)

**41** cultural spaces (8 CN-owned)

## Live



### House make-up

- lone person households
- couples with children
- couples without children
- one-parent families
- group households

**52** suburbs

Average household size **2.34** people

Internet access at home **80.85%**

**33%** of dwellings are medium or high density

**29%** of residents fully own their home; **30.3%** have a mortgage; **34.5%** are renting

## Play



**2** ocean baths

**5** aquatic centres

**6** patrolled beaches

**8** lifeguard facilities

**17** off-leash dog areas

**4** outdoor exercise facilities

**14** community gardens

**14** libraries (11 CN-owned)

**6** surf clubs

**250** recreation parks

**972km** pathways

**147** sporting grounds

**63** sports venues

**15** grandstands

**13** BMX/skate parks

**134** playgrounds (that contain either a playground or exercise equipment)

## Work



### Income by households (per week)

- low income < \$886
- lower to middle income \$887 to \$1,824
- middle to upper income \$1,825 to \$3,134
- high income earners \$3,135+
- haven't stated their income

### Top 3 industry sectors by employment

health care & social assistance – creating **20,293** jobs

Education and training – creating **9,789** jobs

Retail trade – creating **8,803** jobs

### 102,800 jobs in Newcastle

**49%** live within LGA

Median weekly household income **\$1,802**

Unemployment rate **3%**

**53.5%** journey to work by car

### 36,331 businesses

**30%** of the Hunter's developed industrial space

**80%** of the Hunter's office space

## Invest



**1** airport

**1** holiday park

**1** waste and resource recovery centre

**125** early education and childcare centres (10 CN-owned)

**62** primary and secondary education facilities

**\$1.1 billion** value of building approvals (2020–2021)

**\$18.4 billion** Gross Regional Product

**4.63 million** annual visitors (2019)

**\$2 billion** value of city-owned assets

**\$48 million** received in grants and subsidies (2021–2022)

**11** tertiary education facilities



# Who we are

## Two voices; one vision

### The Elected Council and The Administration

#### The Elected Council

A popularly elected Lord Mayor and 12 councillors make up the elected Council. The Newcastle LGA is divided into 4 wards, with each ward represented by 3 councillors who are elected for a 4-year term (this term will be shorter due to COVID-19 election delays). Council elections were postponed in 2020 due to COVID-19 and held in December 2021.

Under the *Local Government Act 1993*, councillors have a responsibility to:

Be an active and contributing member of the governing body

Make considered and well-informed decisions as a member of the governing body

Participate in the development of the integrated planning and reporting framework

Represent the collective interests of residents, ratepayers and the local community

Facilitate communication between the local community and the governing body

Uphold and represent accurately the policies and decisions of the governing body

Make all reasonable efforts to acquire and maintain the skills necessary to perform the role of a councillor.

A councillor represents residents and ratepayers, provides leadership and guidance to the community, and facilitates communication between the community and CN. Council meets every second, third and fourth Tuesday of the month from February to November and as required in December.

#### The Administration

The Administration is organised into 4 Directorates and a Business Unit, each with a range of responsibilities. Our Directorates have been established as a reflection of the 4 Themes of *Newcastle 2040* to enhance the direct alignment from duties to outcomes.

The Chief Executive Officer (CEO) leads the administrative arm of CN. Reporting to the elected Council, Jeremy Bath is responsible for the efficient and effective operation of CN, and for ensuring the decisions of the elected Council (lead by Lord Mayor Cr Nuatali Nelmes) are implemented.

#### Advisory Committees and Standing Committees

Advisory Committees are established under Council's Code of Meeting Practice to provide advice to the elected Council on matters of strategic significance, and to provide advice to CN on implementation of relevant matters aligned to *Newcastle 2040*. Advisory Committees may make recommendations to Council or a Committee of Council, but no functions are delegated to them by Council.

The 4 Strategic Advisory Committees are:

Infrastructure Advisory Committee

Strategy and Innovation Advisory Committee

Community and Culture Advisory Committee

Liveable Cities Advisory Committee

CN's Standing Committees are:

Guraki Aboriginal Advisory Committee

Access Inclusion Advisory Committee

Youth Council

Asset Advisory Committee

Public Art Reference Group

In addition, CN's Audit and Risk Committee provides independent assurance and assistance to CN on risk management, governance and external accountability requirements.

# Elected members



**Cr Nuatali Nelmes**  
Lord Mayor (Labor)



**Cr Declan Clausen**  
Deputy Lord Mayor (Labor)



**Cr John Mackenzie**  
(Greens)



**Cr John Church**  
(Independent)



**Cr Carol Duncan**  
(Labor)



**Cr Jenny Barrie**  
(Liberal)



**Cr Charlotte McCabe**  
(Greens)



**Cr Peta Winney-Baartz**  
(Labor)



**Cr Margaret Wood**  
(Labor)



**Cr Katrina Wark**  
(Liberal)



**Cr Deahna Richardson**  
(Labor)



**Cr Elizabeth Adamczyk**  
(Labor)



**Cr Callum Pull**  
(Liberal)

## Newcastle LGA – wards

The Newcastle LGA is divided into 4 wards, with each ward represented by 3 councillors who are elected for a 4-year term (this term will be shorter due to the 2021 election being delayed due to COVID-19).

### Ward 1

Carrington  
Cooks Hill (part)  
Islington  
Maryville  
Mayfield  
Mayfield East  
Mayfield West  
Newcastle  
Newcastle East  
Newcastle West (part)  
Stockton  
The Hill  
Tighes Hill  
Warabrook  
Wickham

### Ward 2

Adamstown  
Adamstown Heights  
Bar Beach  
Broadmeadow  
Cooks Hill (part)  
Hamilton  
Hamilton East  
Hamilton South  
Kotara (part)  
Merewether  
Merewether Heights  
Newcastle West (part)  
The Junction

### Ward 3

Birmingham Gardens  
Callaghan  
Georgetown  
Jesmond  
Hamilton North  
Kotara (part)  
Lambton  
New Lambton  
New Lambton Heights  
North Lambton  
Rankin Park  
Wallsend (part)  
Waratah  
Waratah West

### Ward 4

Beresfield  
Black Hill  
Elernore Vale  
Fletcher  
Hexham  
Lenaghan  
Maryland  
Minmi  
Sandgate  
Shortland  
Tarro  
Wallsend (part)



# Our organisation

CN employs a diverse group of over 1,300 talented people with varying skills and expertise who are responsible for providing services and facilities to more than 169,000 people living in the Newcastle LGA.

In 2022, CN performed a review of its structure to ensure it is appropriately designed to meet the commitments and objectives of our Community Strategic Plan, Newcastle 2040.



**Chief Executive Officer**  
Jeremy Bath

**Executive Director & Manager Waste Services**



Alissa Jones

**Executive Director Planning & Environment**



Michelle Bisson (interim)

**Planning, Transport & Regulation**

**Environment & Sustainability**

**Executive Director City Infrastructure**



Joanne Rigby

**Assets & Facilities**

**Civil Construction & Maintenance**

**Project Management Office**

**Executive Director Corporate Services**



David Clarke

**Finance, Property & Performance**

**Information Technology**

**Legal & Governance**

**Customer Experience**

**People & Culture**

**Executive Director Creative & Community**



Lynn Duffy (acting)

**Media, Engagement, Economy & Corporate Affairs**

**Museum Archive Libraries & Learning**

**Community & Recreation**

**Civic Services**

**Art Gallery**

# Our vision

Our vision is that Newcastle is a liveable, sustainable, inclusive global city.



# Our values

Our values - Cooperation, Respect, Excellence and Wellbeing (CREW) - guide the day-to-day activities and behaviour of our staff and underpin the culture of our organisation.

Our values were reviewed and updated in 2019 to ensure that they remain reflective of our culture and the way in which we work and behave, as individuals and as an organisation.

## CREW

### Cooperation

We work together as an organisation, helping and supporting each other



### Respect

We respect diverse views and opinions and act with integrity



### Excellence

We strive for quality and improvement in everything we do



### Wellbeing

We develop a safe and supportive environment





# Our plan

# About Delivering Newcastle 2040

## Integrated Planning and Reporting (IPR)

### What is IPR?

IPR requirements for local government were introduced in 2009. They arose from the notion that all council planning should originate from a sound understanding of the community's expectations around priorities and service levels. The IPR framework comprises a series of interrelated documents that provide a consistent, integrated approach to community planning across all NSW local councils, while also ensuring alignment with regional and state priorities.

### Why is IPR important?

CN operates in an increasingly complex environment, with responsibilities under more than 50 different pieces of legislation and direct relationships with over 20 NSW and Commonwealth Government agencies. The IPR framework allows CN to navigate these complexities in a meaningful and purposeful way, and to:

- Integrate community priorities into strategies and plans
- Support our community and stakeholders to play an active role in shaping the future of their community
- Articulate the community's vision and priorities
- Assign resourcing to support delivery of our vision and priorities, while also balancing aspirations with affordability
- Maintain accountability and transparency through regular monitoring and reporting.

### Our IPR framework



## Delivering Newcastle 2040

### Our commitment to the community

**The Delivery Program** is a statement of commitment to the community from our newly elected Council. It translates the community's visions and priorities into clear actions, and is the primary reference point for all activities undertaken by Council during its term of office. It allows Council to determine what is achievable over the next 4 years, what the priorities are, and how programs will be scheduled.

**The Operational Plan** (including annual budget) is CN's action plan for achieving the community's priorities outlined in *Newcastle 2040* and the Delivery Program. An Operational Plan is prepared each year and adopted by Council. It identifies the projects, programs and actions that CN will deliver over a 12-month period commencing from 1 July.

## Monitoring our Delivery Program - Newcastle 2040

### Our progress towards our priorities

Key indicators and measures help us understand how well CN is performing. They also allow for evidence-based decision-making to inform other stages in our planning cycle.

**Service Indicators**  
The high-level impact of CN's service delivery on our city and community

**Program and Service Measures**  
The impact of our individual services and programs

# Involving our community

Newcastle 2040 has been developed through an extensive engagement process undertaken throughout 2020–2021.

The focus of this process was to listen to the needs and aspirations of our community to determine our future priorities based on our strengths, challenges and opportunities.

5,440 people and stakeholders across our community were involved in shaping our vision and priorities.

[ 5,440  People contributed ]



**450**  
Values surveys completed



**550**  
N2040 survey responses



**1,000**  
What We Heard survey responses



**400**  
Online vision wall entries



**440**  
Public exhibition submissions



**40+**  
Events and activities



**2,600**  
People we listened to at events

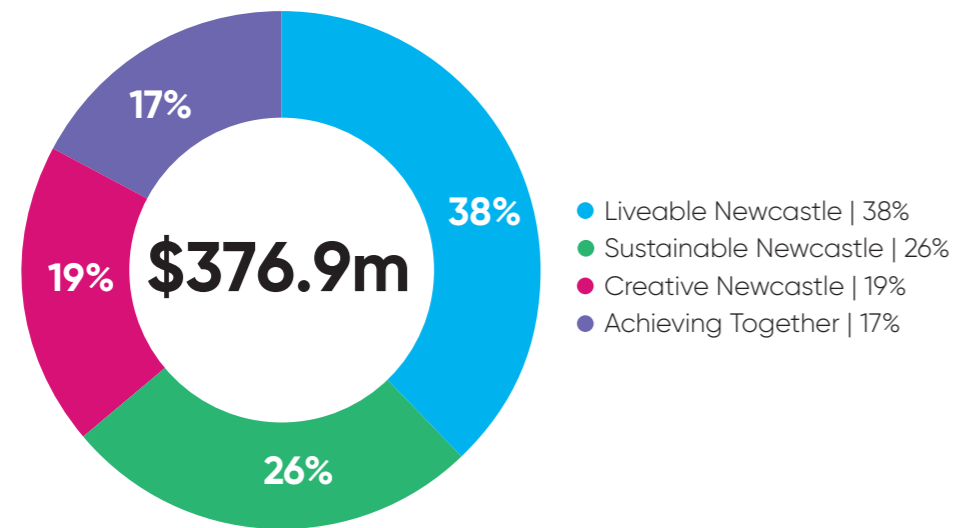
Have your say on this document and tell us your priorities for 2023–2024 via our Have Your Say page.



Centennial Park Playground, Cooks Hill

# Highlights for 2023-2024

## Expenditure by Newcastle 2040 themes



**We manage**  
\$2.2 billion worth of infrastructure assets

**We will spend**  
\$376.9 million on community services | \$137.3 million on infrastructure projects

**We forecast**  
a \$6.9 million net operating surplus

**We will deliver**  
267 projects | 217 actions

## Key projects

**Deliver key strategies and plans:**

- Cycling Plan
- Parking Plan
- Climate Action Plan
- Economic Development Strategy
- Local Social Strategy (draft)
- Sustainable Waste Strategy

- Environment Strategy (future draft)
- Social Infrastructure Strategy (future draft)
- Waste Strategy
- Destination Management Plan
- Community Engagement Strategy

- Boscawen Street Bridge renewal**
- Foreshore Park, Newcastle all-abilities playground and water park upgrade**
- Remediation of the Astra Street Landfill in Sandgate**
- Commitment to tree planting**
- \$1 million Grants and Sponsorships Program**
- Sporting facility upgrades at Darling Street Oval, Passmore Oval, Myer Park and Lugar Park**

- Expansion of Newcastle Art Gallery**
- Local Centre upgrades • Orchardtown Road, New Lambton**
- Hunter Street Mall upgrade - Stage 9**
- Stockton coastal works**
- Newcastle Ocean Baths upgrade**
- Bathers Way South Newcastle upgrade**



# Works program summary



**\$41.2 million**  
**City-shaping projects**  
for projects including the Newcastle Art Gallery expansion, the remediation of the former Astra Street landfill site at Sandgate and the Organics and Materials Recovery Facility at the Summerhill Waste Management Centre



**\$22.3 million**  
for libraries, the Art Gallery, parks, our swimming pools, civic venues, economic development, recreation and sport



**\$6.4 million**  
for improved information technology and corporate systems




**\$26.5 million**  
for roads, bridges, footpaths, public toilets, retaining walls and community buildings



**\$5 million**  
for cycleways and transport




**\$5 million**  
to improve our stormwater pipes and other assets



**\$9.2 million**  
for our coastline, and our city and urban centre revitalisation



**\$13.5 million**  
towards caring for our environment and an upgrade at Blackbutt Reserve

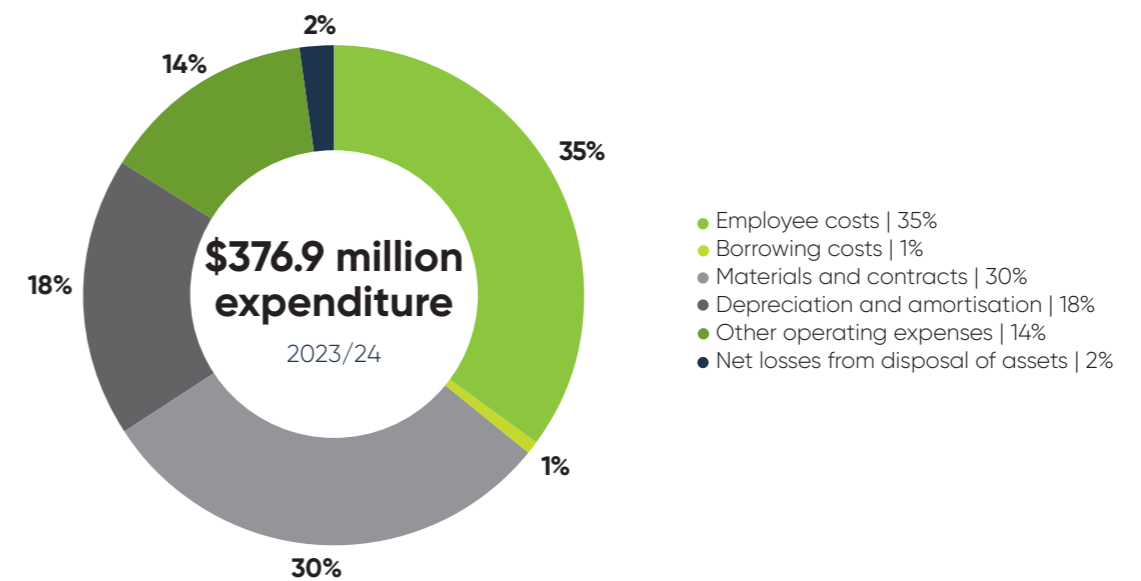
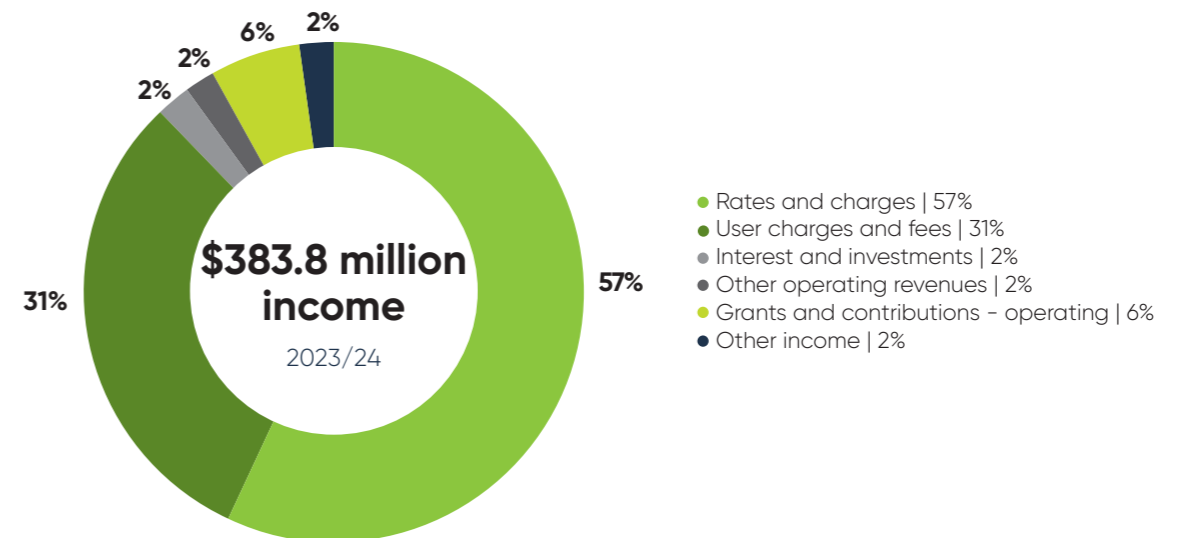


**\$4.4 million**  
for Waste management



**\$3.8 million**  
to replace ageing Fleet

# Funding summary





# Delivering 2040

*Bronte Naylor's artwork on Civic Theatre facing NUSpace.*



# Newcastle 2040 plan on a page

The following commitments underpin everything we do:

- Aboriginal and Torres Strait Islander peoples and culture
- Our planet
- Inclusion
- Supporting local
- Innovation
- Social justice principles



## 1. Liveable



## 2. Sustainable



## 3. Creative



## 4. Achieving Together



### 1.1 Enriched neighbourhoods and places

- 1.1.1 Great spaces
- 1.1.2 Well-designed places
- 1.1.3 Protected heritage places



### 1.2 Connected and fair communities

- 1.2.1 Connected communities
- 1.2.2 Inclusive communities
- 1.2.3 Equitable communities
- 1.2.4 Healthy communities



### 1.3 Safe, active and linked movement across the city

- 1.3.1 Connected cycleways and pedestrian networks
- 1.3.2 Road networks
- 1.3.3 Managed parking
- 1.3.4 Effective public transport



### 1.4 Innovative and connected city

- 1.4.1 Emerging technologies
- 1.4.2 Digital inclusion and social innovation



### 2.1 Action on climate change

- 2.1.1 Towards net zero emissions
- 2.1.2 Know and share our climate risk
- 2.1.3 Resilient urban and natural areas



### 2.2 Nature-based solutions

- 2.2.1 Regenerate natural systems
- 2.2.2 Expand the urban forest
- 2.2.3 Achieve a water-sensitive city



### 2.3 Circular economy

- 2.3.1 Design out waste
- 2.3.2 Localised supply chain and sustainable procurement



### 3.1 Vibrant and creative city

- 3.1.1 Vibrant events
- 3.1.2 Bold and challenging programs
- 3.1.3 Tourism and visitor economy
- 3.1.4 Vibrant night-time economy



### 3.2 Opportunities in jobs, learning and innovation

- 3.2.1 Inclusive opportunities
- 3.2.2 Skilled people and businesses
- 3.2.3 Innovative people and businesses



### 3.3 Celebrating culture

- 3.3.1 Nurture cultural and creative practitioners
- 3.3.2 Promote Newcastle as a major arts and cultural destination
- 3.3.3 Culture in everyday life



### 3.4 City-shaping partnerships

- 3.4.1 Optimise city opportunities
- 3.4.2 Advocacy and partnerships



### 4.1 Inclusive and integrated planning

- 4.1.1 Financial sustainability
- 4.1.2 Integrated planning and reporting
- 4.1.3 Aligned and engaged workforce



### 4.2 Trust and transparency

- 4.2.1 Genuine engagement
- 4.2.2 Shared information and celebration of success
- 4.2.3 Trusted customer experience



### 4.3 Collaborative and innovative approach

- 4.3.1 Collaborative organisation
- 4.3.2 Innovation and continuous improvement
- 4.3.3 Data-driven decision-making and insights

# Informing strategies

Informing strategies help to deliver community aspirations. They provide specific, detailed guidance on how we will achieve the objectives and priorities of *Newcastle 2040*.



Inclusive - a place for everyone

Inclusive - a place for everyone



1. Liveable



2. Sustainable



3. Creative



4. Achieving Together

Community Engagement Strategy

Community Engagement Strategy

### Local Social Strategy (draft)



The Local Social Strategy acknowledges that some groups in Newcastle are more likely to be excluded from social, economic and political opportunities due to discrimination and other access barriers. Therefore, this strategy focuses on enabling priority communities and groups to be involved in all aspects of life in Newcastle.

### Environment Strategy (future draft)



Our Environment Strategy will help us regenerate our urban and natural environments so that their value, connectivity and health continue to grow.

### Economic Development Strategy



Our Economic Development Strategy aims to empower, retain and attract people with skills, strengthening existing economic opportunities and creating new ones.

### Customer Experience (CX) Strategy (internal)



Our plan for a better customer experience. Our CX strategy aims to flip the power from CN to the customer, building lifelong trust.

### Social Infrastructure Strategy (future draft)



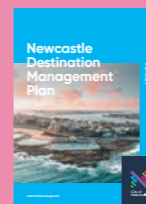
Social infrastructure refers to places and spaces of a communal, human or social nature. Our Social Infrastructure Strategy is about providing access to community activities and services and bringing our people together.

### Sustainable Waste Strategy



The Sustainable Waste Strategy sets a vision for reducing waste, increasing recycling rates, strengthening the economy and creating new jobs within Newcastle over the next 20 years.

### Destination Management Plan



The Destination Management Plan identifies the key strategies and actions to develop Newcastle's visitor economy and tourism marketing opportunities.

### Resourcing Newcastle 2040



Resourcing Newcastle 2040 outlines how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

### Local Strategic Planning Statement



This statement sets out our planning priorities to achieve our vision and guide our land use planning over the next 20 years.

### Workforce Development Strategic Plan 2022-2026



Resourcing Newcastle 2040 outlines how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

# Funding our 4-year delivery

## 4-year financials

current year adopted budget  
 draft budget (year 1)  
 forecast budget (years 2-4)

Income Statement	Current	Year 1	Year 2	Year 3	Year 4
	2022/23	2023/24	2024/25	2025/26	2026/27
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Income from continuing operations</b>					
Rates and annual charges	208,307	219,236	224,078	231,589	237,879
User charges and fees	102,132	117,640	139,117	151,257	156,568
Interest and investment revenue	3,359	9,315	8,895	5,174	6,358
Other revenues	10,356	9,341	10,619	15,651	16,054
Grants and contributions provided for operating purposes	16,687	21,220	21,197	21,726	22,270
Grants and contributions provided for capital purposes	33,762	38,626	15,354	16,096	16,449
Other income	6,039	7,089	14,624	21,026	21,994
<b>Total income from continuing operations</b>	<b>380,642</b>	<b>422,467</b>	<b>433,884</b>	<b>462,519</b>	<b>477,572</b>
<b>Expenses from continuing operations</b>					
Employee benefits and on-costs	125,271	131,648	143,717	149,468	153,139
Borrowing costs	3,773	4,039	3,829	3,483	3,134
Materials and services	104,359	112,483	118,090	126,697	130,664
Depreciation and amortisation	63,407	69,601	73,307	82,550	89,338
Other expenses	44,650	52,147	70,155	70,169	71,872
Net losses from the disposal of assets	4,149	7,002	8,321	9,261	10,441
<b>Total expenses from continuing operations</b>	<b>345,609</b>	<b>376,920</b>	<b>417,419</b>	<b>441,628</b>	<b>458,588</b>
<b>Operating result from continuing operations</b>	<b>35,033</b>	<b>45,547</b>	<b>16,465</b>	<b>20,891</b>	<b>18,984</b>
<b>Net operating result for the year before grants and contributions provided for capital purposes</b>	<b>1,271</b>	<b>6,921</b>	<b>1,111</b>	<b>4,795</b>	<b>2,535</b>



Wallsend Train Station, Wallsend

# Better service delivery

## Our plan for continuous improvement

Continuous improvement was introduced as a requirement for local government in the revised IPR framework in 2022, and focuses on ways to better meet the community's expectations around priorities and service levels.

## What does this mean for CN?

Continuous improvement is a vital process for CN to ensure our services are:



### Appropriate

CN's services meet current and future community needs and wants.



### Effective

CN delivers targeted, better-quality services in new ways.



### Efficient

CN improves resource use and redirects savings to finance new or improved services.



### Quality

CN provides services and assets to a standard guided by our community.

## Why is this important?

The key benefits of continuous improvement and service reviews include:

Alignment of services with community needs

Higher-quality service provision

Cost savings and income generation

Increased efficient use of resources

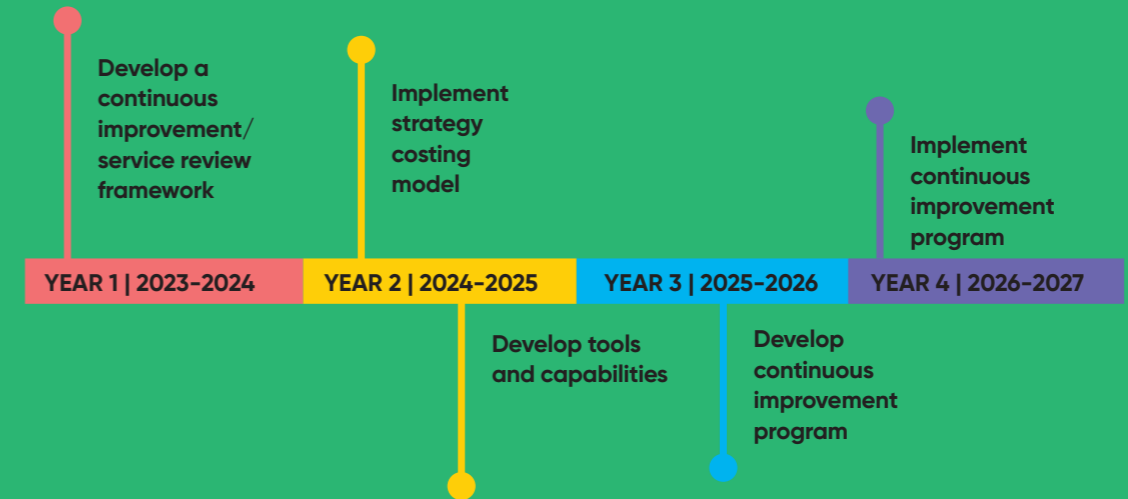
Partnerships and networks with other local governments and service providers

Increased capacity of staff to respond to the changing needs of the community

Staff working cooperatively across departments

A more systematic approach to understanding future community needs.

## What will CN do?



Summerhill Waste Management Centre



# Liveable Newcastle

Our neighbourhoods are safe and thriving, with diverse and equitable housing and social and urban infrastructure that supports local living.

Our public places bring people together for active living and social connection. We plan for areas of identified growth and change.

We support the 15-minute neighbourhood concept, where the things we want and need are nearby and easy to access.

Our city is walkable, connected by safe roads and accessible parking, and options for active transport are available, enabling access to services and facilities.

Our community is connected and equitable, and everyone is valued. We use innovation and technology and promote health, wellbeing and equal opportunities to increase residents' quality of life.

- 1.1 Enriched neighbourhoods and places
- 1.2 Connected and fair communities
- 1.3 Safe, active and linked movement across the city
- 1.4 Innovative and connected city

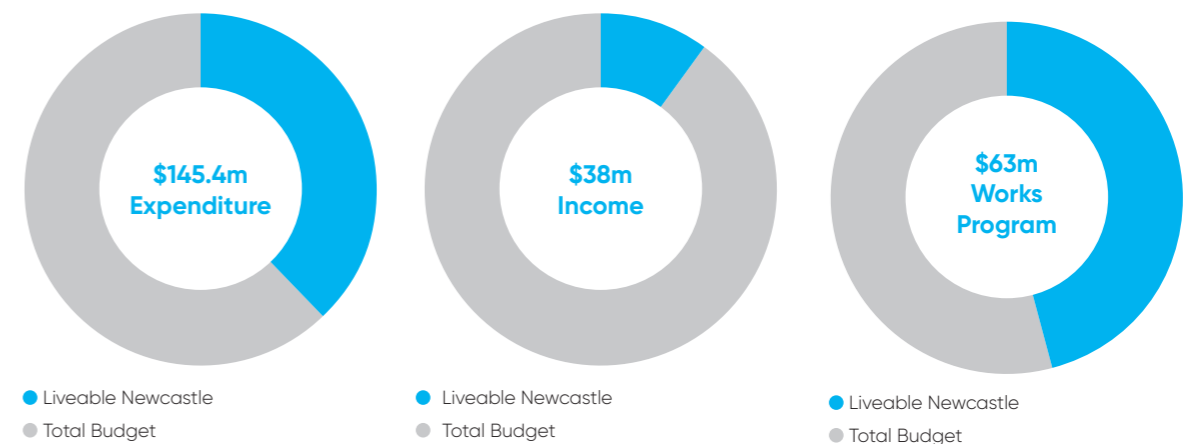


Civic Precinct overlooking the Visitor Information Centre, Civic Theatre and Town Hall Clock Tower

# Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to create a liveable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

## Total funding for 2023-2024



## Services



Library services



Digital services & innovation projects



Strategic planning



Open spaces & city greening



Regulatory services



Aquatic services



Facility management & city presentation



Parking services



Development assessment



Community facilities, programs & partnerships



Transport, traffic & local roads



Construction & building trades

## Assets

1 holiday park

972km shared pathways

11 libraries

850km roads

250 smart poles

134 playgrounds

250 recreational parks

147 sporting grounds

127 transport shelters

17 off-leash dog areas

15 community halls & centres

2 ocean baths  
5 inland swimming pools

## Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Liveable Newcastle.



## Supporting strategies and plans

- Disability Inclusion Action Plan 2022-2026
- Cycling Plan 2021-2030
- Parking Plan 2021-2030
- Local Housing Strategy 2020-2040
- Heritage Strategy 2020-2030
- Strategic Sports Plan 2020-2030

## Key initiatives

- Local Centre upgrades
- Foreshore Park upgrade
- Playground Improvement Program
- Newcastle Ocean Baths upgrade
- Principal Pedestrian Network and Walking Plan
- Boscawen Street Bridge replacement at Wallsend

## Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

The area's heritage is well conserved \*

Good access to parks, natural areas and open spaces in my local area \*

Public transport is adequate and accessible for my needs \*

Good access to community facilities, such as libraries and community halls \*

Sporting facilities and active lifestyle opportunities in the area meet my needs \*

Feel part of the local community \*

Newcastle is welcoming of diversity \*

Social infrastructure index score: % of residents that live within 800m of community facilities, public transport, recreation facilities and green space (Source: CN Geographic Information System [GIS] mapped data)

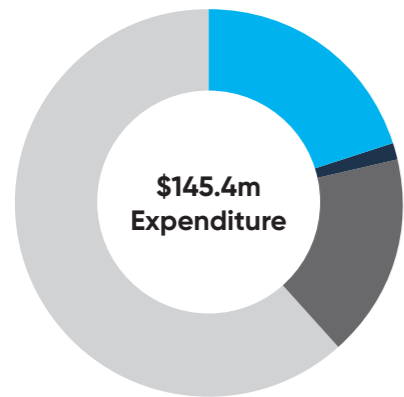
% of houses that are walkable on footpaths within 800m of a local centre (Source: CN GIS mapped data)

\* Source: CN's Liveability and Wellbeing survey

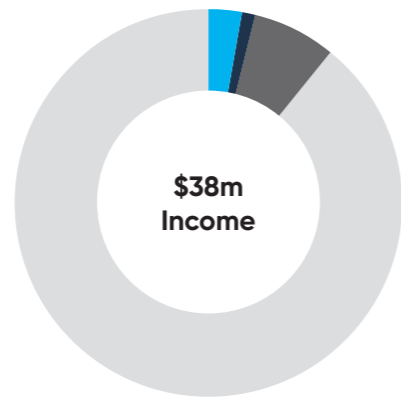


# How we will achieve our priorities

## Liveable priorities against total budget

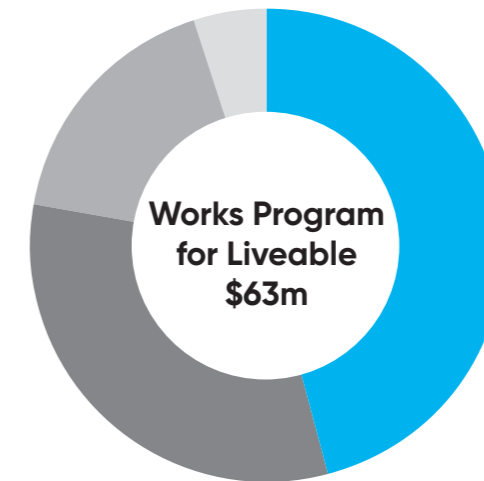


- Enriched neighbourhoods and places
- Connected and fair communities
- Safe, active and linked movement across the city
- Total Budget



- Enriched neighbourhoods and places
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- Total Budget

## Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

## Some of our key projects relating to Liveable Newcastle:

- Foreshore Park, Newcastle, all-abilities playground and water park
- Newcastle Ocean Baths (Stage 1), pools and lower promenade upgrade project
- Boscawen Street Bridge, Wallsend, replacement
- Roads, various locations, resurfacing
- East End Public Domain Plan, Hunter Street Mall (Perkins Street to Brown Street), Sub-stage 9, revitalisation
- Longworth Avenue, Wallsend, road renewal
- Cottage Creek Bridge, Newcastle, replacement
- Gregson Park, Hamilton, playground
- Memorial Drive, The Hill, road embankment

For a full list of the works program, see Appendix p148.



## Priority 1.1 Enriched neighbourhoods and places

Places are well planned to be meaningful, engaging and accessible to all. Sustainable, healthy and inclusive streets, open spaces, and neighbourhood centres with unique character and heritage are important. We value public places supported by planned infrastructure that bring people together for active living and social connection. Pride in the culture and heritage of our city enhances our sense of identity.



### Measures



## 1.1.1 Great spaces

ACTION	STRATEGY/BAU	SERVICE UNIT
Assist Transport for NSW in the maintenance and asset renewal of regional and state roads to create and enhance welcoming entrances to the city	BAU	Civil Construction & Maintenance
Work towards the launch of a world-class building expansion in late 2024 and renewed Newcastle Art Gallery identity in the lead-up	Strategy	Art Gallery
Continue public programming and engagement with local community	BAU	Art Gallery
Provide aquatic facilities to meet community needs and industry requirements	BAU	Community & Recreation Services
Support safe use of beaches and baths through professional lifeguard services	BAU	Community & Recreation Services
Provide and maintain active and passive open spaces to promote the wellbeing of the community	BAU	Community & Recreation Services
Implement Social Infrastructure Strategy and plan for healthy and vibrant community centres	BAU	Community & Recreation Services
Facilitate the operation of community centres and halls for use by the community	BAU	Community & Recreation Services
Plan parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability	BAU	Community & Recreation Services
Provide and maintain sportsgrounds and supporting services to appropriate standards that meet community needs	BAU	Community & Recreation Services
Provide venues and spaces across the service unit's facilities for hire by the community	BAU	Museum Archive Libraries & Learning
Deliver recreational and educational opportunities and expand community learning at Blackbutt Reserve	BAU	Environment & Sustainability
Build on relationships with Local Area Land Councils	BAU	Planning, Transport & Regulation

BAU: business as usual  
 Strategy: actions that deliver against CN's strategies

## 1.1.2 Well-designed places

ACTION	STRATEGY/ BAU	SERVICE UNIT
Provide a responsive, high-quality facility management service across the organisation to meet service level standards	BAU	Assets & Facilities
Undertake building asset condition inspection and reporting to identify and implement maintenance action plans, asset standards, gap analysis and long-term capital upgrade program	BAU	Assets & Facilities
Provide responsive building trade services to ensure high-quality facilities management for CN's facilities and assets to meet service level standards	BAU	Assets & Facilities
Develop and implement asset management processes to guide delivery of services for CN's built and civil infrastructure	BAU	Assets & Facilities
Deliver retaining wall program, including inspections, design and renewal implementation to meet service level standards	BAU	Assets & Facilities
Plan, design and implement remaining sections of Bathers Way	BAU	Project Management Office
Apply appropriate design principle considerations and standards to public domain infrastructure project design	BAU	Project Management Office
Continue to deliver Local Centres Public Domain Program to foster new growth in urban centres	BAU	Project Management Office
Implement Property Portfolio Strategy to sustainably manage property assets	BAU	Finance, Property & Performance
Deliver parks and recreation facilities that support inclusivity, health and wellbeing, safety and liveability with construction of new assets and renewal of existing assets	BAU	Community & Recreation Services
Deliver improvements that are focused on inclusion	BAU	Museum Archive Libraries & Learning
Carry out renewal and maintenance of assets and facilities to ensure they are fit for purpose	BAU	Museum Archive Libraries & Learning
Deliver a high standard of development outcomes for the built environment, including efficient determination of applications	BAU	Planning, Transport & Regulation
Prepare updated Newcastle Development Control Plan	BAU	Planning, Transport & Regulation
Participate in government planning reform and implement required changes to internal processes	BAU	Planning, Transport & Regulation
Implement Housing Strategy and continue to develop Affordable Housing Contribution Scheme	Strategy	Planning, Transport & Regulation
Implement initiatives through Local Strategic Planning Statement and facilitate delivery of actions	Strategy	Planning, Transport & Regulation
Prepare and facilitate delivery of Broadmeadow Place Strategy	Strategy	Planning, Transport & Regulation

## 1.1.3 Protected heritage

ACTION	STRATEGY/ BAU	SERVICE UNIT
Ensure operation of heritage assets (City Hall and Civic Theatre) meets conservation goals and is legislatively compliant	BAU	Civic Services
Plan and manage community land as per Local Government Act 1993 and Crown Land Management Act 2016	BAU	Community & Recreation Services
Increase local community understanding and participation to conserve, enhance and celebrate Newcastle's heritage places	BAU	Planning, Transport & Regulation

BAU: business as usual

Strategy: actions that deliver against CN's strategies

## Priority 1.2 Connected and fair communities

Connected and fair communities value all people and embrace diversity. We are respectful of culture and work towards inclusion to achieve a sense of belonging for all. We promote health, wellbeing, digital inclusion and equal opportunities to improve quality of life.



### 1.2.1 Connected communities

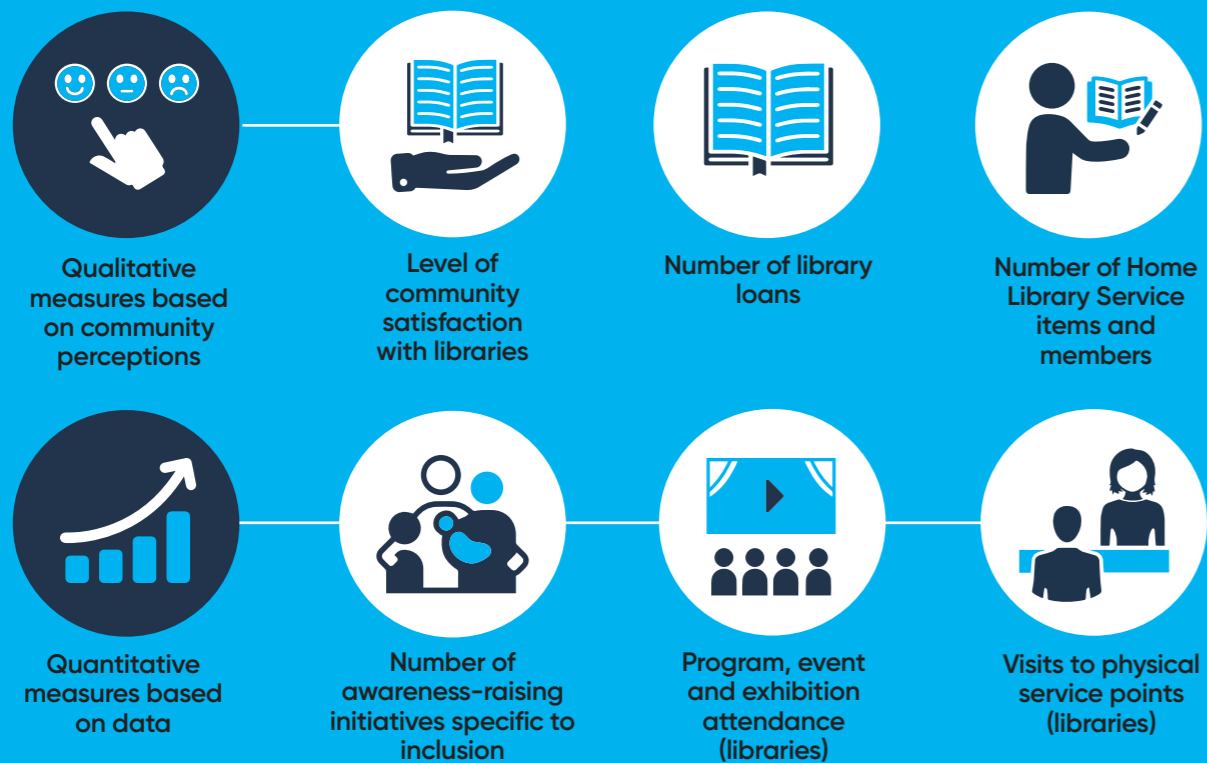
ACTION	STRATEGY/BAU	SERVICE UNIT
Maintain and deliver community information and data sources to support community development within the city	BAU	Community & Recreation Services
Drive campaigns, education and awareness-raising initiatives that support community inclusion, liveability and belonging and speak to Local Social issues	BAU	Community & Recreation Services

### 1.2.2 Inclusive communities

ACTION	STRATEGY/BAU	SERVICE UNIT
Implement Inclusion, Diversity and Equity Strategy (2023-2027)	Strategy	People & Culture
Implement identified actions within the Disability Inclusion Action Plan (2022-2026)	BAU	Community & Recreation Services

BAU: business as usual  
 Strategy: actions that deliver against CN's strategies

### Measures



### 1.2.3 Equitable communities

ACTION	STRATEGY/ BAU	SERVICE UNIT
Embed Sustainable Development Goals across the LGA through support, advocacy and strategic alignment of CN activities	BAU	Finance, Property & Performance
Govern and support Grants and Sponsorship Program and support grant governance across the organisation	BAU	Finance, Property & Performance
Build capacity within the community to improve the quality of grant applications and funded activities within the LGA	BAU	Finance, Property & Performance
Implement Reconciliation Action Plan (2022–2025)	Strategy	People & Culture
Undertake social research, analysis and advocacy that supports the community	BAU	Community & Recreation Services
Facilitate projects and programs that support and build capacity of the community sector	BAU	Community & Recreation Services
Facilitate targeted partnerships that contribute to socio-economic inclusion outcomes for the people of Newcastle	BAU	Community & Recreation Services
Coordinate fair and equitable licensing of public spaces with positive customer experience	Strategy	Media, Engagement, Economy & Corporate Affairs

### 1.2.4 Healthy communities

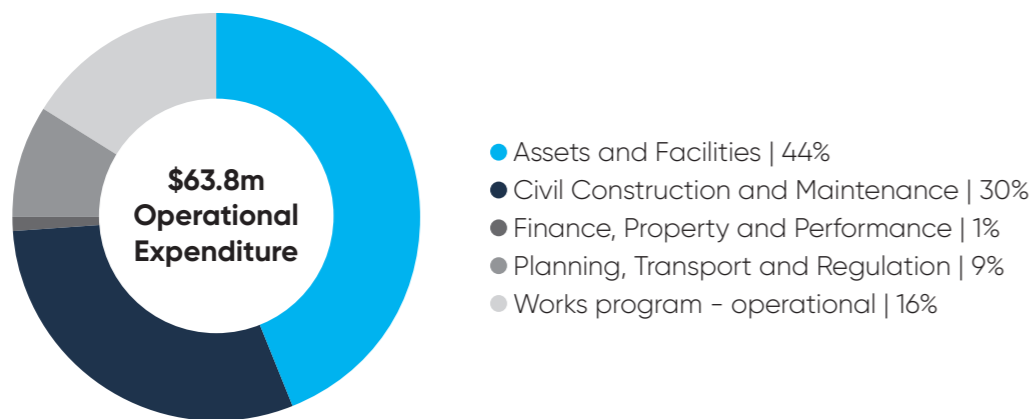
ACTION	STRATEGY/ BAU	SERVICE UNIT
Deliver programs for maintenance, renewal and upgrade of existing stormwater infrastructure	BAU	Assets & Facilities
Maintain city and coastline assets to a high standard of cleanliness for community and visitors	BAU	Assets & Facilities
Promote water safety awareness that supports community wellbeing and continue to develop and deliver initiatives to increase awareness	BAU	Community & Recreation Services
Undertake Social Impact Assessment on identified development as part of Development Assessment process	BAU	Community & Recreation Services
Facilitate community programs to meet objectives of Local Social Strategy	BAU	Community & Recreation Services
Facilitate cemetery operations and management in Minmi, Stockton and Beresfield	BAU	Community & Recreation Services
Promote and encourage use of recreation parks and facilities for community health and wellbeing through a variety of channels	BAU	Community & Recreation Services
Deliver high-quality childcare and early childhood education services to families in Beresfield and surrounds that is responsive, fit for purpose and meets legislative and statutory requirements	BAU	Museum Archive Libraries & Learning
Provide animal management services, including education of the community and enforcement of regulations	BAU	Planning, Transport & Regulation
Carry out a broad range of compliance activities, including patrols, inspections, investigations and education, to protect public safety, the environment and public amenity	BAU	Planning, Transport & Regulation

BAU: business as usual

Strategy: actions that deliver against CN's strategies

### Priority 1.3 Safe, active and linked movement across the city

Moving across the city with ease is important to the liveability of Newcastle. Diverse transport options, active travel and safe roads play a major role in keeping us physically connected to work, leisure and services. Active transport becomes the preferred transport method for the people of Newcastle. Every time someone rides or walks to work, to university, to the beach or to the local shops instead of using a car means less congestion, less noise, less pollution and better streetscapes for people.



#### Measures



### 1.3.1 Connected cycleways and pedestrian networks

ACTION	STRATEGY/BAU	SERVICE UNIT
Ensure projects incorporate objectives in the Disability Inclusion Action Plan (2022–2026) to enable safe and active movement across the city	BAU	Assets & Facilities
Deliver improvements to existing infrastructure to accommodate better pedestrian connectivity and accessibility across the LGA's network of footpaths, shared paths and cycleways	BAU	Civil Construction & Maintenance
Undertake forward planning based off data-driven projections and manage effective delivery of investment in transport infrastructure in alignment with strategic goals under the Transport Program (Parking, Pedestrian, Cycling, Traffic Management)	Strategy	Planning, Transport & Regulation
Upgrade, expand and connect cycling facilities (in accordance with the Safe System approach), including shared paths, dedicated cycleways, bike parking and on-road provision	BAU	Planning, Transport & Regulation

### 1.3.2 Road networks

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and implement road rehabilitation and resurfacing programs to meet service level standards	BAU	Assets & Facilities
Deliver bridge program, including inspections, design and renewal to meet service level standards	BAU	Assets & Facilities
Schedule and deliver routine inspection program for building and civil infrastructure asset condition	BAU	Assets & Facilities
Deliver Capital Works Program for civil infrastructure renewal and replacement in line with community needs and nominated targets for roads and drainage assets, and proactively manage maintenance of existing road infrastructure	BAU	Civil Construction & Maintenance

BAU: business as usual  
 Strategy: actions that deliver against CN's strategies

### 1.3.3 Managed parking

ACTION	STRATEGY/BAU	SERVICE UNIT
Enforce legislation related to parked vehicles, as delegated to CN under the Roads Act 1993 and Local Government Act 1993	BAU	Planning, Transport & Regulation
Manage all areas with on-street parking restrictions, including paid parking areas, assets, services and signage, and undertake strategic approach to paid parking elements, rates and innovation in smart parking	BAU	Planning, Transport & Regulation

### 1.3.4 Effective public transport

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop Transport Stop Renewal and Upgrade Program	BAU	Assets & Facilities
Develop and promote effective traffic and transport management, information and strategy, including coordination with transport stakeholders on strategic transport outcomes and promotion of modal shift and active transport	Strategy	Planning, Transport & Regulation

BAU: business as usual

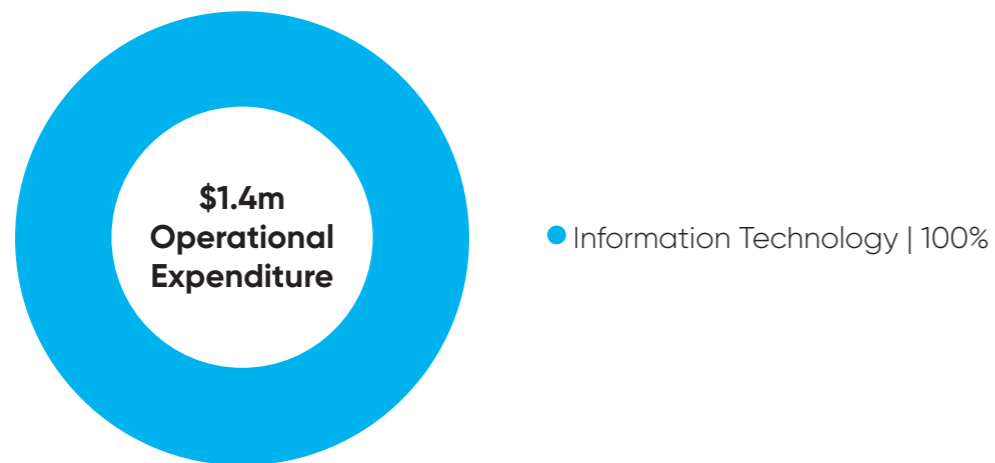
Strategy: actions that deliver against CN's strategies



Joslin Street, Kotara, Local Centre upgrade

## Priority 1.4 Innovative and connected city

A city that confidently harnesses innovation and technology will ensure increased quality of living for all. We consider digital infrastructure in our planning and development to future-proof our city and local centres. We utilise digital infrastructure and emerging technologies to better identify and service community needs, improve efficiency and increase city amenity.



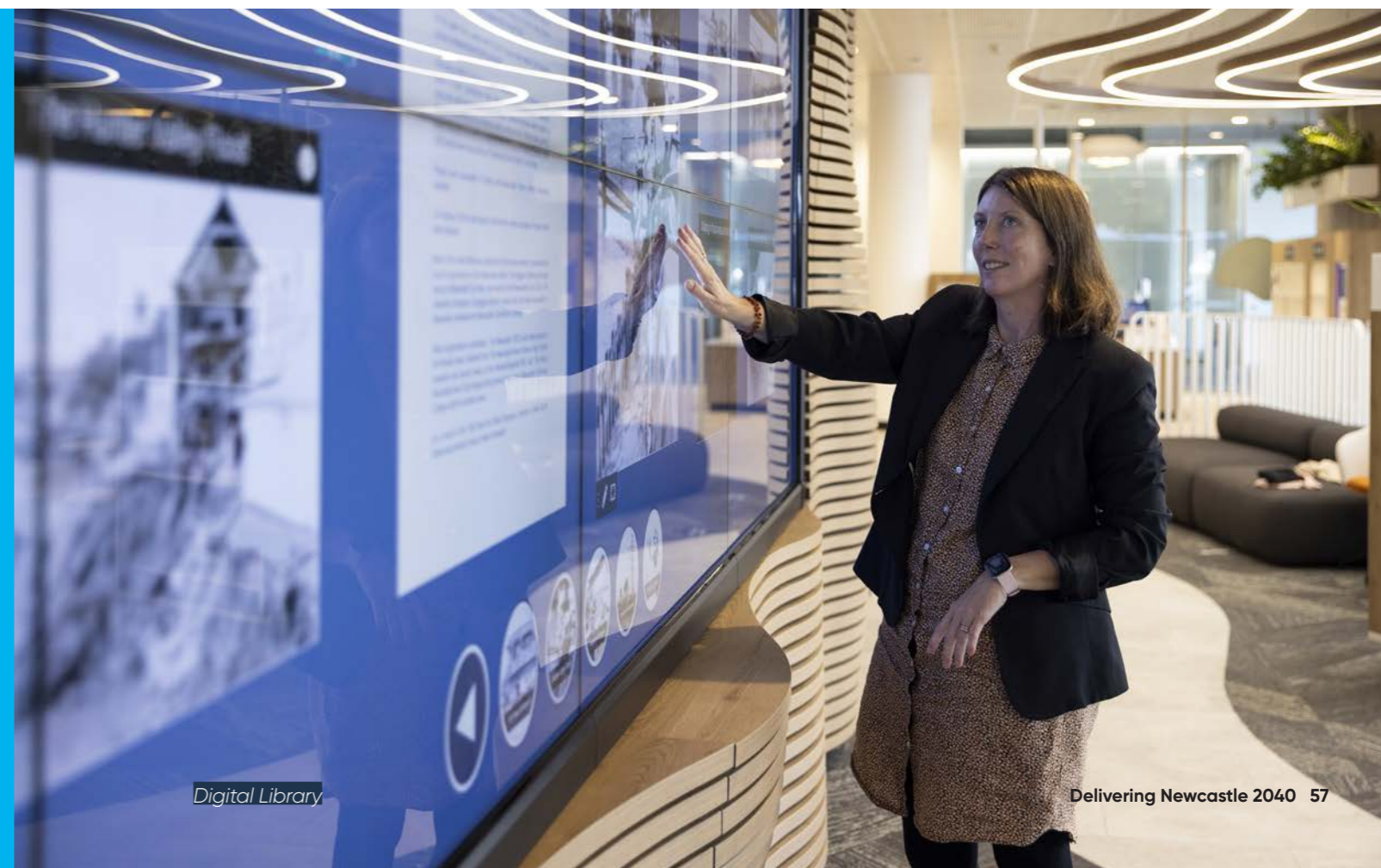
### 1.4.1 Emerging technologies

ACTION	STRATEGY/BAU	SERVICE UNIT
Continue to mature and enhance Spatial Digital Twin to include more of the city's natural, built and social environments and facilitate better planning, service delivery and outcomes for the city	BAU	Information Technology
Evolve smart city data and platforms, including sensors, IoT networks, data platforms and apps to inform decision-making	BAU	Information Technology

### 1.4.2 Digital inclusion and social innovation

ACTION	STRATEGY/BAU	SERVICE UNIT
Establish a fully resourced virtual library and seamless online membership experience	Strategy	Museum Archive Libraries & Learning
Create and improve digital experiences and focus on Science, Technology, Engineering and Maths (STEM) and Robotics to provide inclusive access and exposure to current and future technologies	BAU	Museum Archive Libraries & Learning
Provide access to technology and Wi-Fi for research and recreation to increase participation in a digital society and reduce social isolation	BAU	Museum Archive Libraries & Learning

#### Measures







# Sustainable Newcastle

Our environment sustains our community, economy, health and wellbeing. It is at the heart of all that we do.

Our city acts on climate change to achieve net zero emissions and build resilience in our community, infrastructure and natural areas.

We protect, enhance and connect our green and blue networks, and we are transforming our city through circular economy solutions.

2.1 Action on climate change

2.2 Nature-based solutions

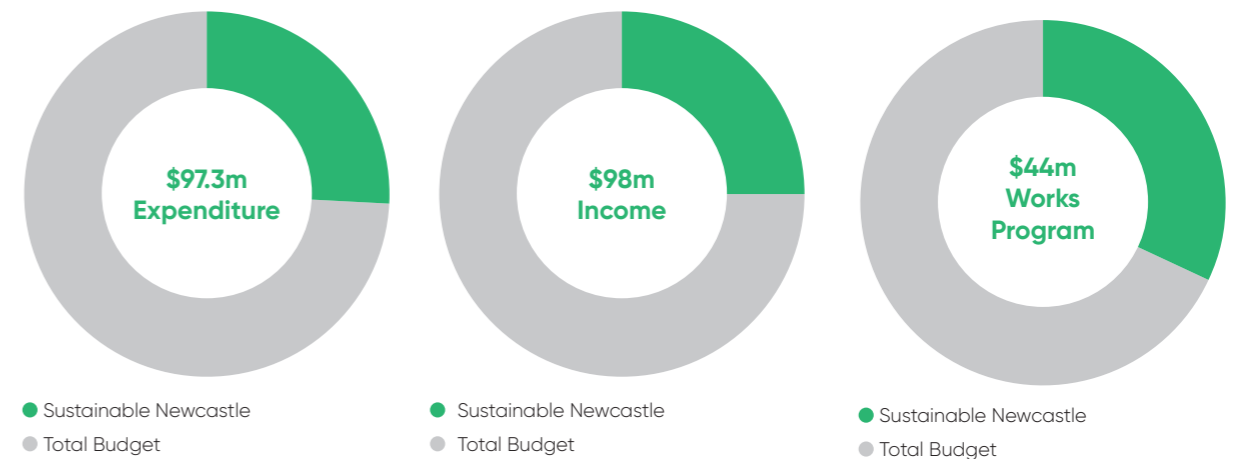
2.3 Circular economy



# Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to create a sustainable Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

## Total funding for 2023-2024



## Services

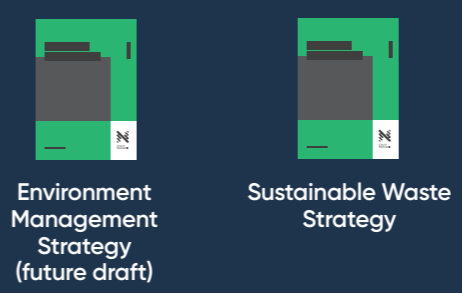
 Sustainability programs	 Natural area/ bushland services
 Waste collections & cleaning services	 Landfill operations
 Resource recovery & recycling	 Education programs
 Commercial & internal waste	 Innovation & futures
 Asset services	 Fleet management

## Assets

81km waterways	113,048 street & park trees
91 bushland parcels	65 wetlands
5.7km bushland tracks & trails	2 ocean baths
3.5km coastal cliff line	10 beaches
8.7km river walls	3.7km sea walls
14km coastline	1 waste & resource recovery centre
1 solar farm	14,500 solar panels

## Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Sustainable Newcastle.



## Supporting strategies and plans

- Cycling Plan 2021-2030
- Climate Action Plan 2021-2025
- Local Strategic Planning Statement 2020-2040
- Stockton Coastal Management Program 2020
- Extended Stockton Coastal Management Program (future draft)
- Newcastle Southern Beaches Coastal Management Program (future draft)
- Hunter Estuary Coastal Management Program (future draft)

## Key initiatives

- Circular Economy Plan
- Food Organics and Green Organic (FOGO) Facility
- Tree planting commitment
- Fleet Transition Plan

## Service indicators

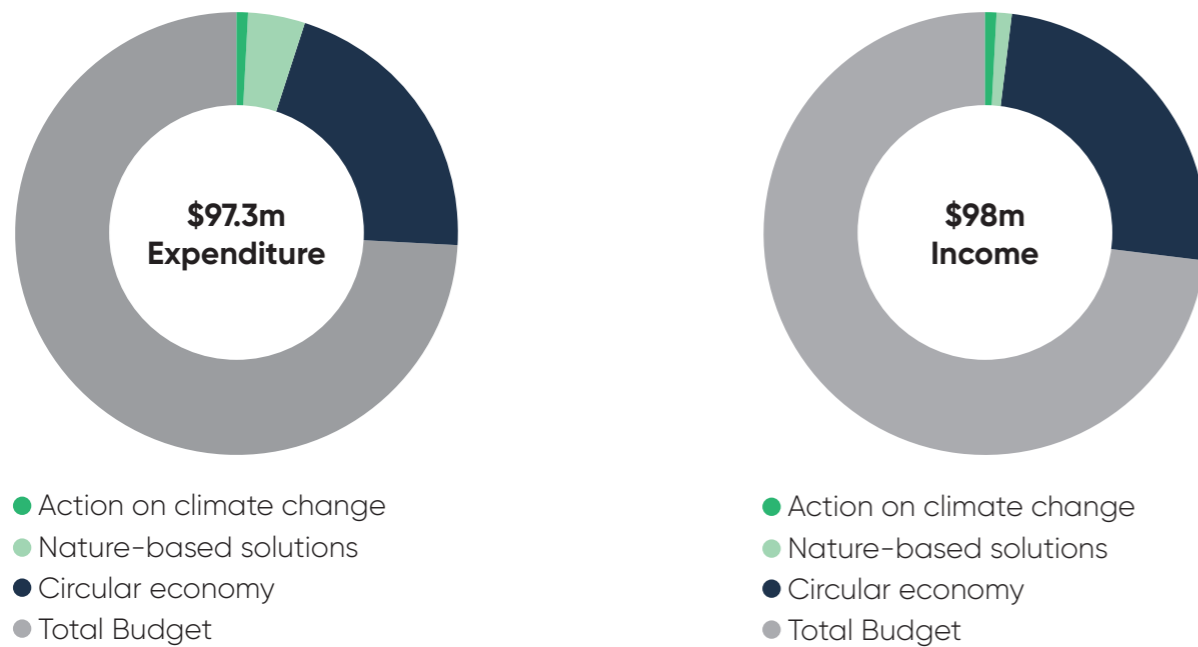
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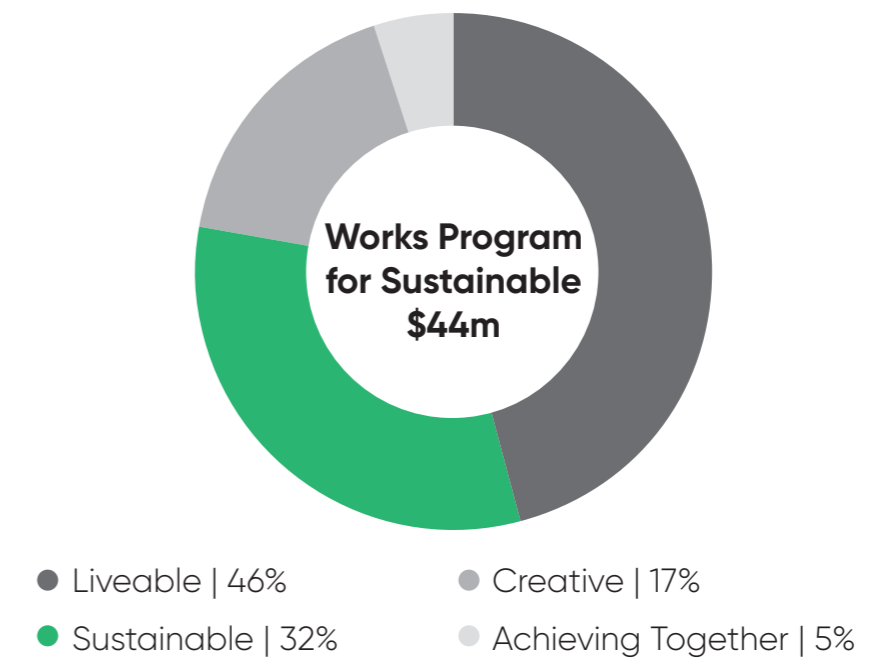
- CN operational greenhouse gas emissions (Source: CN data)
- CN uptake and support of electric vehicles (Source: CN data)
- Road and open parkland canopy cover (Source: CN GIS mapped data)
- CN operational water consumption (Source: Hunter Water)
- Use of local suppliers (Source: CN data)
- Municipal waste diversion from landfill (Source: CN data)

# How we will achieve our priorities

## Sustainable priorities against total budget



## Works program highlights



## Some of our key projects relating to Sustainable Newcastle:

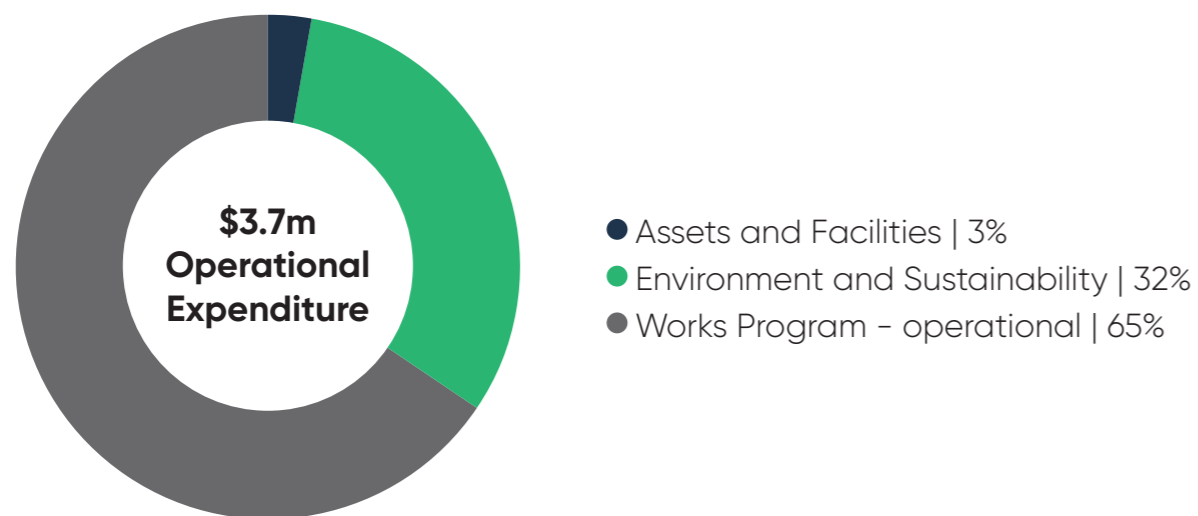
- Astra Street, Sandgate, remediation of historic landfill site
- Fleet Replacement Program
- South Mitchell Street Seawall and Dalby Oval, Stockton, buried protection structures
- Stormwater and leachate management, design and review of existing pond integrity
- Mitchell Street seawall, Stockton, Zone 3 repair
- Street tree planting, various locations
- Drainage, Mayfield East (George Street and Selwyn Channel), design, construct and clearing
- Stockton Surf Life Saving Club seawall, Zone 1 maintenance

For a full list of the works program, see Appendix p148.



## Priority 2.1 Action on climate change

We respond to the climate emergency by committing to net zero emissions and preparing for risks from increasing temperatures, storms, coastal erosion, flooding and bushfires. Decisions we make build resilient communities, infrastructure and natural areas.



### Measures



Qualitative measures based on community perceptions



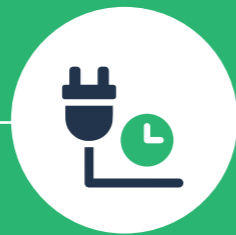
Level of community satisfaction with climate action



Quantitative measures based on data



All installed lighting to be LED



Reduction in CN electricity use



Number of EV chargers available to the community

## 2.1.1 Towards net zero emissions

ACTION	STRATEGY/BAU	SERVICE UNIT
Power future Summerhill Waste Management Centre infrastructure and operations through renewable energy	Strategy	Waste Services
Deliver priority actions from Climate Action Plan (2021–2025)	Strategy	Environment & Sustainability

## 2.1.2 Know and share our climate risk

ACTION	STRATEGY/BAU	SERVICE UNIT
Improve our knowledge of the risks of climate change on our urban and natural environments and our community	BAU	Environment & Sustainability
Lead long-term Behaviour Change Program to improve diversion of waste from landfill	Strategy	Waste Services

## 2.1.3 Resilient urban and natural areas

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver coastal management program for Newcastle LGA	Strategy	Environment & Sustainability
Deliver flood risk management program for Newcastle LGA	Strategy	Environment & Sustainability
Integrate climate-resilient species and successional planting into urban forest improvement program	BAU	Environment & Sustainability

BAU: business as usual

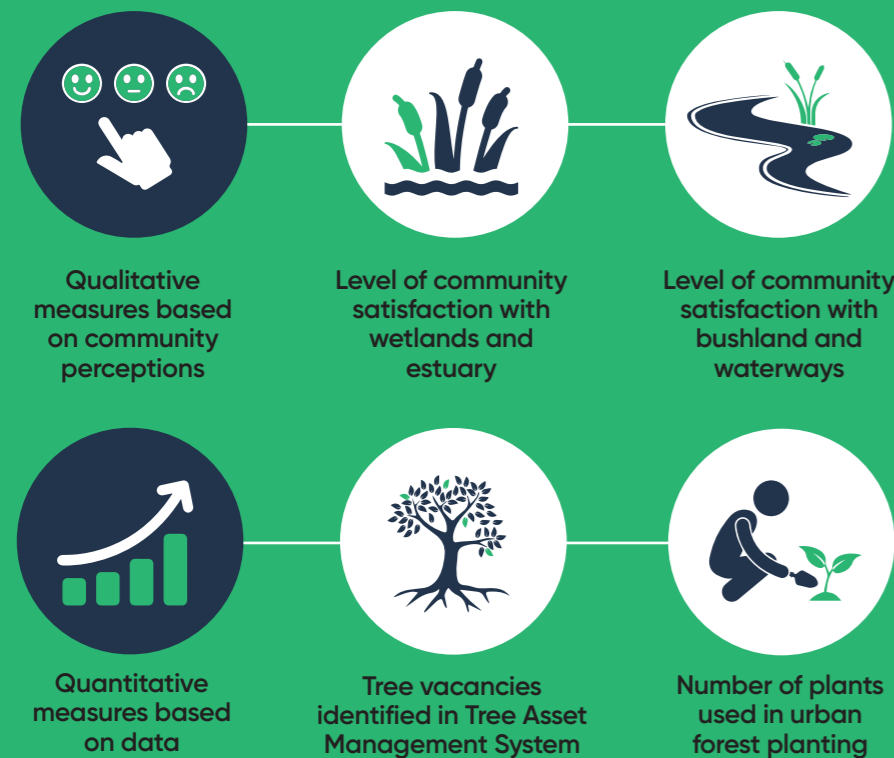
Strategy: actions that deliver against CN's strategies

## Priority 2.2 Nature-based solutions

We manage and enhance our blue, green and natural spaces for biodiversity, recreational amenity and human wellbeing through education and engagement of our local community. We strengthen our blue and green grid through sustainable, integrated management that is adaptable to current and future risks. We regenerate our natural systems and work towards zero pollution through collaboration with our community and industry partners.



### Measures



## 2.2.1 Regenerate natural systems

ACTION	STRATEGY/BAU	SERVICE UNIT
Review and update natural asset registers to support improved strategic and operational planning	BAU	Environment & Sustainability
Deliver projects that improve the health and condition of our natural assets and protect and enhance the natural environment	BAU	Environment & Sustainability
Deliver environmental education and volunteering programs to enhance community stewardship of our natural environment	BAU	Environment & Sustainability

## 2.2.2 Expand the urban forest

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver street and park tree replacement program to expand the city's urban forest	BAU	Environment & Sustainability
Commence development of blue and green grid mapping for Newcastle LGA	BAU	Environment & Sustainability

## 2.2.3 Achieve a water-sensitive city

ACTION	STRATEGY/BAU	SERVICE UNIT
Partner with external stakeholders to implement stormwater management and water quality improvements across the city	BAU	Environment & Sustainability

## Priority 2.3 Circular economy

Through our transition to a circular economy, we design out waste, creating new opportunities and technologies in our local economy, promoting renewable products and sustainable infrastructure, and rethinking our use of resources as a circular flow.



### Measures



Qualitative measures based on community perceptions



Level of community satisfaction with green waste collection



Level of community satisfaction with greening and tree preservation



Quantitative measures based on data



Tonnes of waste material recovered

## 2.3.1 Design out waste

ACTION	STRATEGY/BAU	SERVICE UNIT
Regularly measure our community's impact and identify opportunities for improvement	Strategy	Waste Services
Mitigate environmental impacts of managing all material waste streams received	Strategy	Waste Services

## 2.3.2 Localised supply chain and sustainable procurement

ACTION	STRATEGY/BAU	SERVICE UNIT
Create and develop secure long-term local resource recovery options	Strategy	Waste Services
Collaborate with other Hunter Councils, State and Federal Governments, industry experts and universities to explore and promote circular innovation	Strategy	Waste Services
Ensure works program will incorporate local suppliers and sustainable procurement where financially responsible	BAU	Finance, Property & Performance
Showcase local suppliers and support circular economy with 85% of menu items from within the catchment of the Hunter Joint Organisation	BAU	Civic Services
Provide a unique retail space that showcases local artists and producers	BAU	Media, Engagement, Economy & Corporate Affairs



# Creative Newcastle

Our city is vibrant, inclusive and creative. Newcastle is a destination known for its culture, heritage, entertainment and innovative ideas.

We are excited about the city's opportunities in the areas of jobs, education and the economy.

Multiculturalism, Aboriginal culture, diverse communities and the arts are celebrated. Locals and visitors gather for events and cultural experiences, and to feel part of the community.

Newcastle is driven by city-shaping partnerships that enhance our opportunities and attract people to live, play and invest in our city.

3.1 Vibrant and creative city

3.2 Opportunities in jobs, learning and innovation

3.3 Celebrating culture

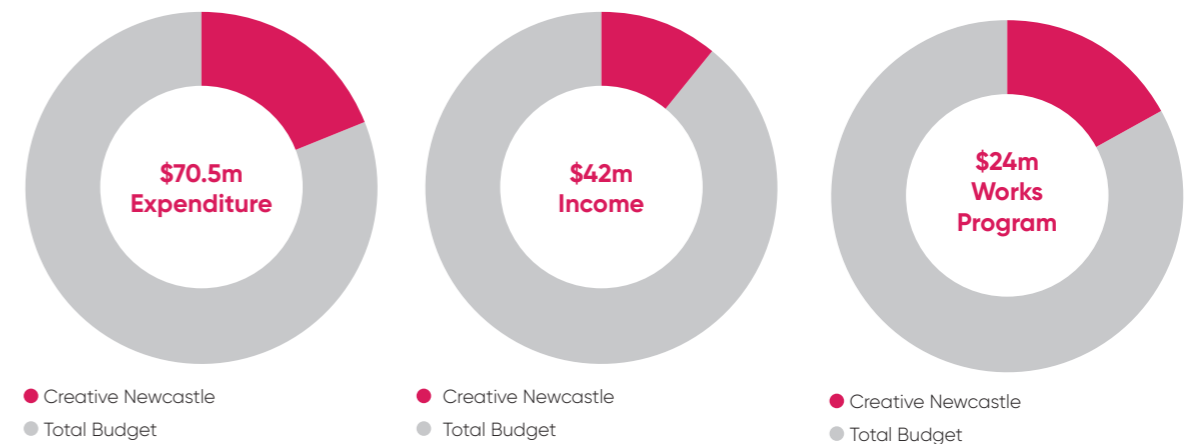
3.4 City-shaping partnerships



# Our commitment to the community

We have made a commitment to working together with our community, stakeholders and partners to shape a creative Newcastle, supported by the following services, assets, strategies, plans and key initiatives.

## Total funding for 2023-2024



## Services

 Art Gallery	 Museum
 Civic Theatre & Playhouse	 Visitor Information Centre
 Newcastle Venues	 Libraries & learning
 Marketing	 City events
 Tourism	 Economic development
 Business development	

## Assets

176 public art, fountains and monuments	1 airport
1 Art Gallery	41 cultural spaces
150 public Wi-Fi network access points	1 Visitor Information Centre
1 Civic Theatre & Playhouse	1 City Hall
1 Digital Library	1 Museum

## Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Creative Newcastle.



Economic Development Strategy 2021-2030

### Supporting strategies and plans

- Destination Management Plan 2021-2025
- Disability Inclusion Action Plan 2022-2026
- Cultural Precinct Masterplan 2022

## Key initiatives

- Art Gallery expansion
- New Annual Festival
- Tourism destination management
- Cultural activation
- Digital prospectus

## Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

There are meaningful employment opportunities across Newcastle (Source: CN Liveability and Wellbeing survey)

Newcastle is a good place to start or grow a business (Source: CN Liveability and Wellbeing survey)

Newcastle has a thriving arts and culture scene (Source: CN Liveability and Wellbeing survey)

Newcastle offers a diverse range of events and activities (Source: CN Liveability and Wellbeing survey)

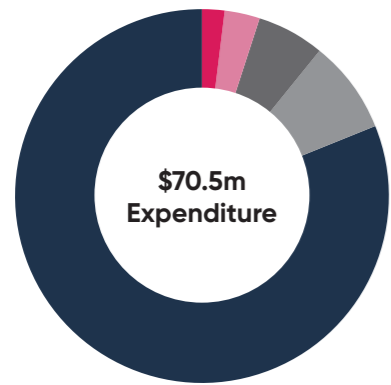
Return on investment on events (Source: CN data)

Value of building approvals (Source: CN data)

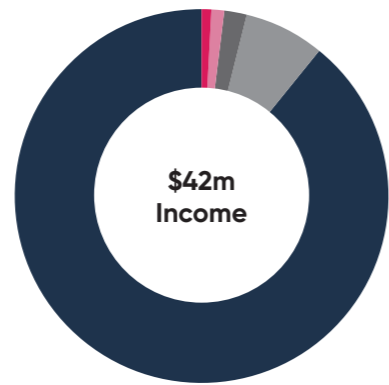


# How we will achieve our priorities

## Creative priorities against total budget

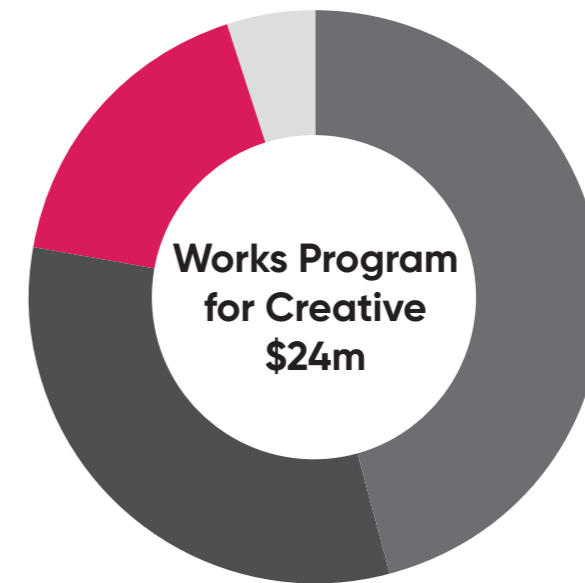


- Vibrant and creative city
- Opportunities in jobs, learning and innovation
- Celebrating culture
- City-shaping partnerships
- Total Budget



- Vibrant and creative city
- Opportunities in jobs, learning and innovation
- Celebrating culture
- City-shaping partnerships
- Total Budget

## Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

## Some of our key projects relating to Creative Newcastle:

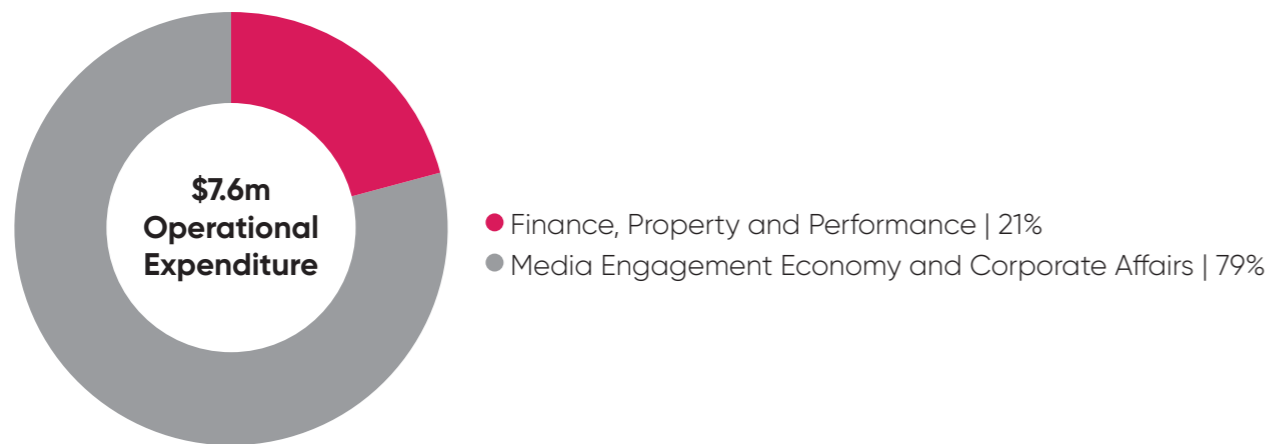
- \_\_\_\_\_  
Newcastle Art Gallery, expansion
- \_\_\_\_\_  
Library resources, various locations
- \_\_\_\_\_  
Economic development, Imagine Newcastle (a digital prospectus)
- \_\_\_\_\_  
Economic development, Skilled People priority
- \_\_\_\_\_  
Newcastle After Dark program
- \_\_\_\_\_  
Newcastle Art Gallery, works of art
- \_\_\_\_\_  
Art and monuments in roads, citywide, structural inspection
- \_\_\_\_\_  
Economic development, city analytics and intelligence
- \_\_\_\_\_  
Newcastle Art Gallery, cultural asset preservation

For a full list of the works program, see Appendix p148.



### Priority 3.1 Vibrant and creative city

We are a vibrant city, actively shaped by our culture, heritage, entertainment and bold ideas. We are a welcoming city, activated day and night with diverse offerings. We are a visitor and events destination with a rich art, culture and foodie scene and accessible nature-based and coastal experiences.



#### Measures



### 3.1.1 Vibrant events

ACTION	STRATEGY/BAU	SERVICE UNIT
Plan and develop launch of a new artistic program of temporary exhibitions	BAU	Art Gallery
Present offsite programming that foreshadows the reopening program	BAU	Art Gallery
Attract business events to City Hall from outside the LGA	BAU	Civic Services
Deliver Event Sponsorship Program and Strategic Events Partnership Program to create vibrant spaces for community and visitors and support Newcastle's visitor economy	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver New Annual, CN's flagship arts and cultural event	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver updated Events Plan aligned with Destination Management Plan (2021–2025)	Strategy	Media, Engagement, Economy & Corporate Affairs

### 3.1.2 Bold and challenging programs

ACTION	STRATEGY/BAU	SERVICE UNIT
Plan and prepare an opening and ongoing artistic program that is inclusive, representative and reflects the strength and diversity of global artistic expression	BAU	Art Gallery
Present the best of international, national and local live performances across a broad arts spectrum	BAU	Civic Services
Deliver Major Events Program including New Year's Eve and Anzac Day	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver a program of permanent, travelling, temporary and community exhibitions for and about Newcastle	BAU	Museum Archive Libraries & Learning
Deliver engaging, diverse and inclusive programs that support, connect and reflect our community	BAU	Museum Archive Libraries & Learning

BAU: business as usual  
 Strategy: actions that deliver against CN's strategies

### 3.1.3 Tourism and visitor economy

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop a Masterplan for Stockton Beach Holiday Park that promotes Newcastle's tourism and visitor economy and ensures financial sustainability	BAU	Finance, Property & Performance
Lead sustainable growth of Newcastle's visitor economy as identified in the Newcastle Destination Management Plan (2021–2025)	Strategy	Media, Engagement, Economy & Corporate Affairs
Manage Newcastle's destination brand Seek Off Beat	Strategy	Media, Engagement, Economy & Corporate Affairs
Maintain destination digital consumer assets, including Visit Newcastle website and Business Events website, as well as print promotions such as City Guide, self-guided itineraries and maps	Strategy	Media, Engagement, Economy & Corporate Affairs
Increase awareness of Newcastle as a premier regional business events destination and secure high-yielding business events that support Newcastle's visitor economy	Strategy	Media, Engagement, Economy & Corporate Affairs
Enhance digital engagement for CN's corporate and social sites	BAU	Media, Engagement, Economy & Corporate Affairs
Provide complimentary support to visitor economy businesses and large-scale events	BAU	Media, Engagement, Economy & Corporate Affairs
Support tourism industry to enhance visitor experience in Newcastle	BAU	Media, Engagement, Economy & Corporate Affairs

### 3.1.4 Vibrant night-time economy

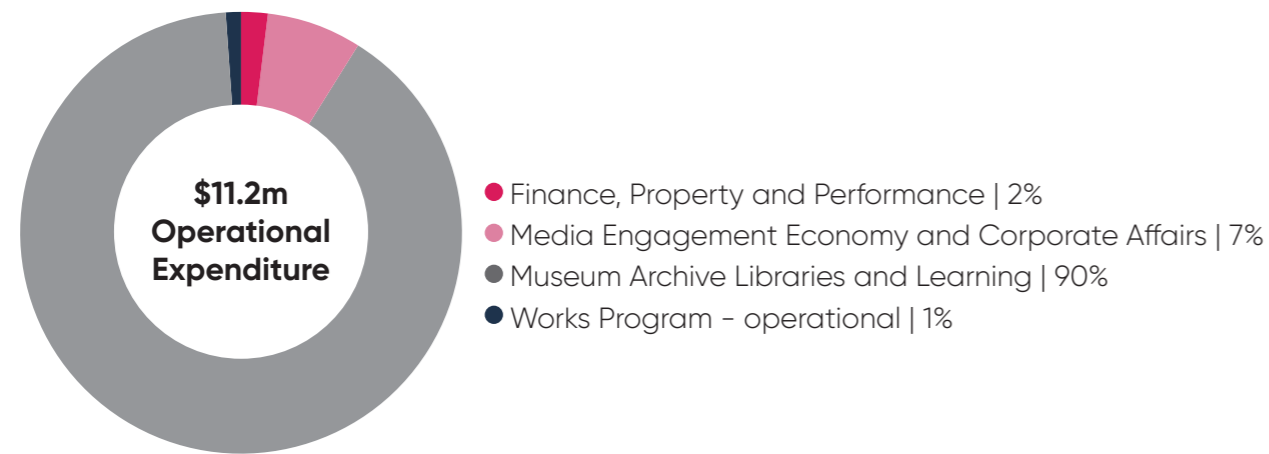
ACTION	STRATEGY/BAU	SERVICE UNIT
Support projects to understand, increase and enhance venue diversity at night	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver place activation and continue to develop and advocate for strategic policy and planning to enable, enhance and support night-time economy and live music	Strategy	Media, Engagement, Economy & Corporate Affairs



Beaumont Street, Hamilton

### Priority 3.2 Opportunities in jobs, learning and innovation

We are excited about opportunities for work, education and lifelong learning, now and into the future. These opportunities will result in skilled and innovative people in our city.



### 3.2.1 Inclusive opportunities

ACTION	STRATEGY/BAU	SERVICE UNIT
Design and deliver member-responsive, diverse, entertaining, innovative and educational library collections	BAU	Museum Archive Libraries & Learning

### 3.2.2 Skilled people and businesses

ACTION	STRATEGY/BAU	SERVICE UNIT
Implement New Move community program and leverage to drive engagement, talent attraction and advocacy	BAU	Media, Engagement, Economy & Corporate Affairs
Deliver economic and workforce development programs and resources at our libraries to improve employment and productivity outcomes	BAU	Museum Archive Libraries & Learning

### 3.2.3 Innovative people and businesses

ACTION	STRATEGY/BAU	SERVICE UNIT
Deliver programming that supports attraction and development of startup/scaleup businesses	Strategy	Media, Engagement, Economy & Corporate Affairs

#### Measures



Qualitative measures based on community perceptions



Level of community satisfaction with economic development



Quantitative measures based on data



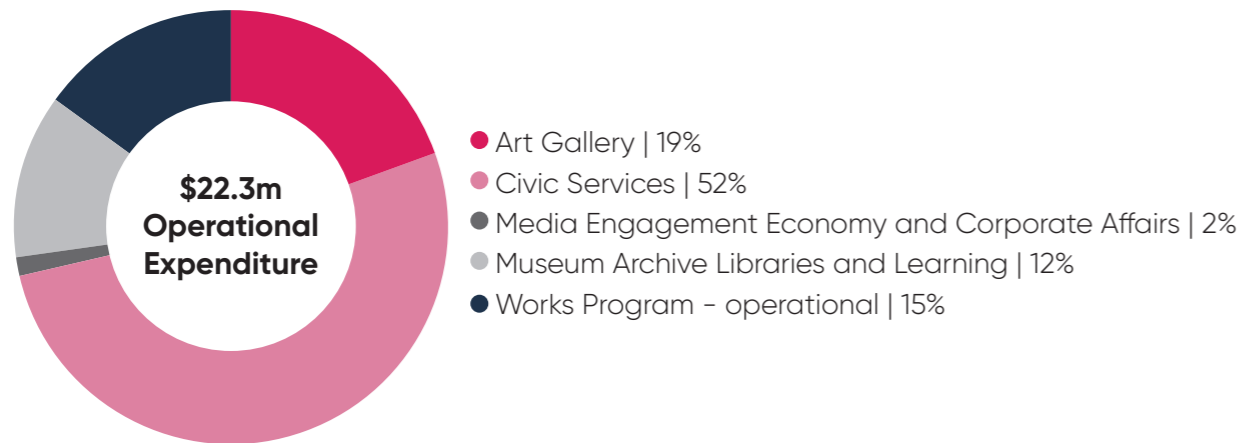
Number of Newskills training projects and number of participants



Number of users of Landing Pad startups/scaleups considering relocation to Newcastle

### Priority 3.3 Celebrating culture

Culture is an essential part of Newcastle, valued for its contribution to people’s lifelong learning and wellbeing and to the city’s identity and economy. We recognise the richness of our heritage and our diverse backgrounds, and the traditional knowledge that this brings. Our industrial heritage is activated through creative expression. Celebrating culture and the institutions that support it helps to unite and educate locals and visitors alike.



#### Measures



### 3.3.1 Nurture cultural and creative practitioners

ACTION	STRATEGY/BAU	SERVICE UNIT
Present accessible and inclusive range of free or low-cost activities to build new audiences	BAU	Civic Services
Manage, conserve and digitise cultural collections, ensuring adherence to relevant policies and procedures	BAU	Museum Archive Libraries & Learning
Provide sector development support for Newcastle and the Hunter Region's network of volunteer and community-initiated museums, historical societies and Keeping Places	Strategy	Museum Archive Libraries & Learning

### 3.3.2 Promote Newcastle as a major arts and cultural destination

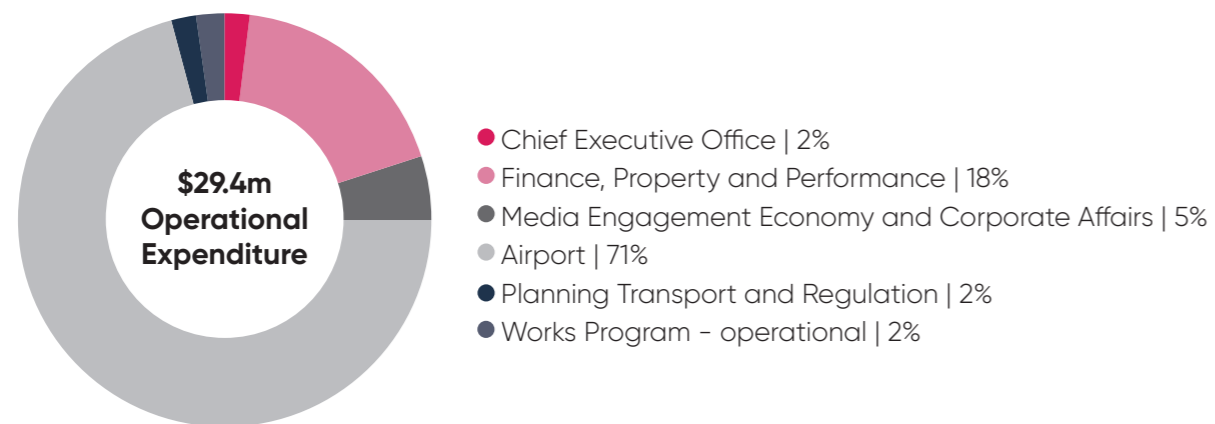
ACTION	STRATEGY/BAU	SERVICE UNIT
Attract new and existing audiences from across the state, nation and globe and deepen engagement with art and artists through public and educational programming	BAU	Art Gallery
Prepare the Gallery's permanent collection for long-term public displays within the expanded Newcastle Art Gallery	BAU	Art Gallery
Deliver NewSkills program to provide support for training initiatives that address skills gaps and areas of economic transformation	Strategy	Media, Engagement, Economy & Corporate Affairs

### 3.3.3 Culture in everyday life

ACTION	STRATEGY/BAU	SERVICE UNIT
Collaborate with internal CN partners to deliver cultural activities of community benefit	BAU	Civic Services
Maintain community access to physical and digital cultural collections for the purposes of research, entertainment and education	BAU	Museum Archive Libraries & Learning
Enhance and expand cultural collections through the acceptance of relevant heritage material, ensuring adherence to relevant policies and procedures	BAU	Museum Archive Libraries & Learning

### Priority 3.4 City-shaping partnerships

Newcastle is driven by city-shaping partnerships that enable success and attract people to live and invest in our city. We leverage the growth sectors of the new economy to allow the city to think globally and act locally. We retain Newcastle’s unique identity while embracing innovation and change that will unlock the city’s potential.



#### Measures



Qualitative measures based on community perceptions



Level of community satisfaction with management of residential development



Quantitative measures based on data



Number of DAs determined



Reduction in backlog of undetermined DAs

### 3.4.1 Optimise city opportunities

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and maintain a digital platform aimed at raising the profile of Newcastle’s economic development opportunities	BAU	Media, Engagement, Economy & Corporate Affairs

### 3.4.2 Advocacy and partnerships

ACTION	STRATEGY/BAU	SERVICE UNIT
Develop and implement rolling 12-month Government Relations Roadmap that articulates forthcoming advocacy actions	Strategy	Media, Engagement, Economy & Corporate Affairs
Support the operation of Newcastle’s 4 Business Improvement Associations	Strategy	Media, Engagement, Economy & Corporate Affairs
Establish a monthly newsletter to local businesses	Strategy	Media, Engagement, Economy & Corporate Affairs



# Achieving Together

Our people come together to collaborate, share ideas and opportunities, and co-create positive change for our organisation and city.

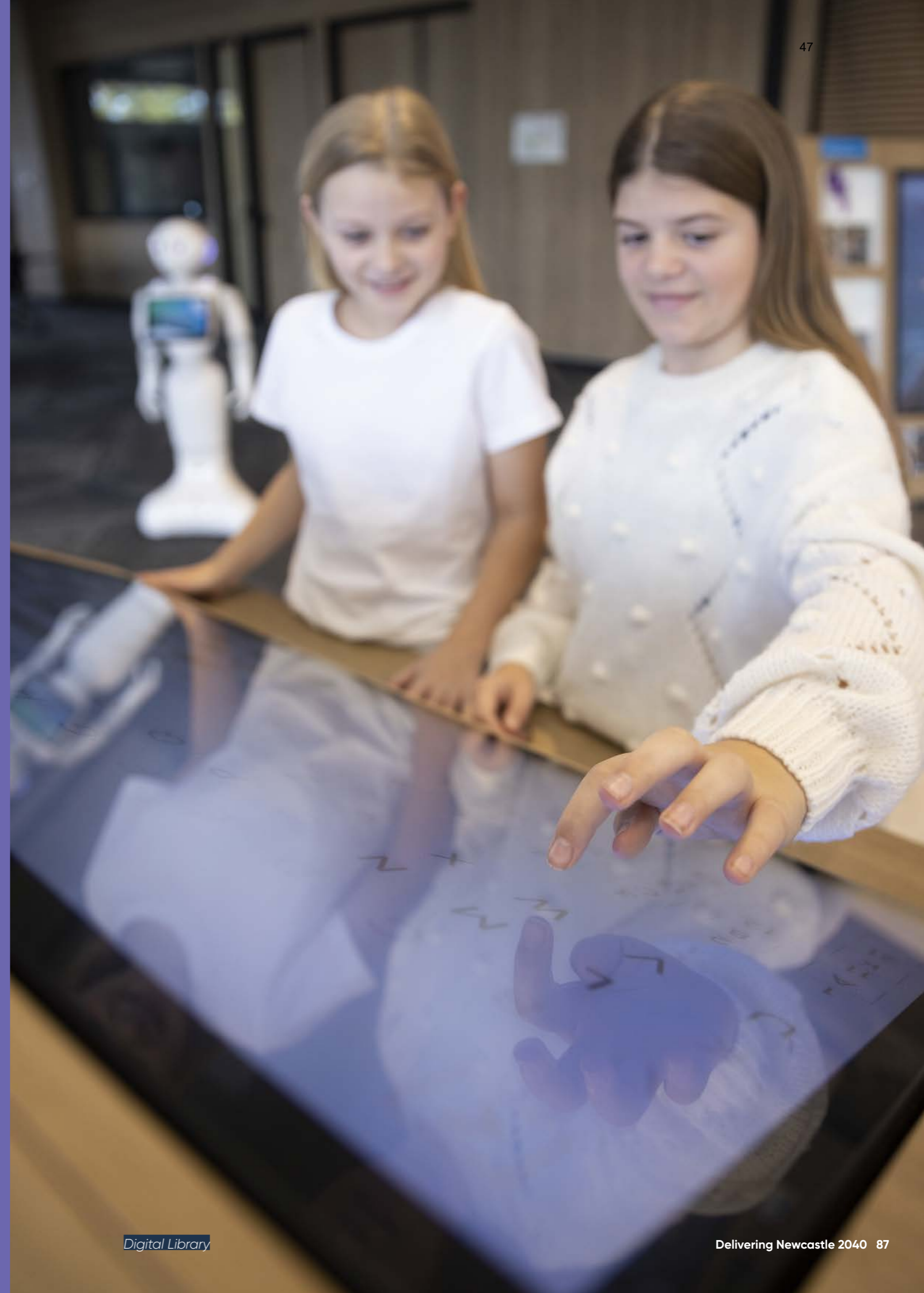
Our culture is one of trust and understanding, where honest conversations empower our people, customers and community. We value diverse perspectives and deliver what we promise.

Our strength is growing our capability to manage community and customer expectations and continuously improve our service delivery.

4.1 Inclusive and integrated planning

4.2 Trust and transparency

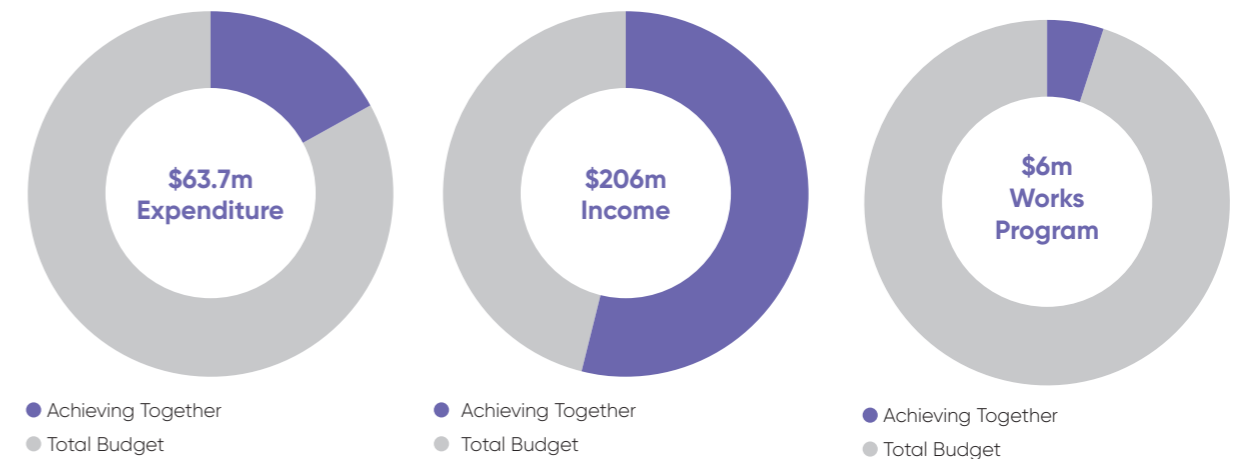
4.3 Collaborative and innovative approach



# Our commitment to the community

We have made a commitment to Achieving Together with our community, stakeholders and partners with the support of the following services, assets, strategies, plans and key initiatives.

## Total funding for 2023-2024



## Services

Procurement & contracts	Corporate planning & performance
Corporate finance	Rates & debt management
Legal services	Governance
Records & information	Audit & risk
Information technology	Media & stakeholder relations
Customer experience	People & culture

## Assets

1,300 CN staff	7 informing strategies within N2040
\$2.2 billion total value of assets	4 Strategic Advisory Committees
169,317 residents	304 volunteers
1 Customer Service Centre	1 Have Your Say engagement site
13 Lord Mayor & councillors	1 Guraki Aboriginal Advisory Committee
1 Newcastle Youth Council	1 Audit & Risk Committee

## Informing strategies

The following strategies have been developed to provide more specific and detailed guidance on the objectives of Achieving Together Newcastle.



## Supporting strategies and plans

- Inclusion, Diversity & Equity Strategy 2023-2027
- Disability Inclusion Action Plan 2022-2026
- Aboriginal Employment Strategy 2021
- Reconciliation Action Plan 2021-2024

## Key initiatives

- Our people
- Financial sustainability
- Customer Experience Transformation Program
- Digital transformation

## Service indicators

Service indicators show the high-level impact of CN's service delivery on our city and community.

CN uses these indicators to track progress and performance against our service delivery and to guide our decision-making.

Trust in CN (Source: CN's Liveability and Wellbeing survey)

Overall performance (Source: CN's Community Satisfaction survey)

Operating performance ratio \*

Own source operating revenue ratio \*

Unrestricted current ratio \*

Debt service cover ratio \*

Rates and annual charges outstanding percentage \*

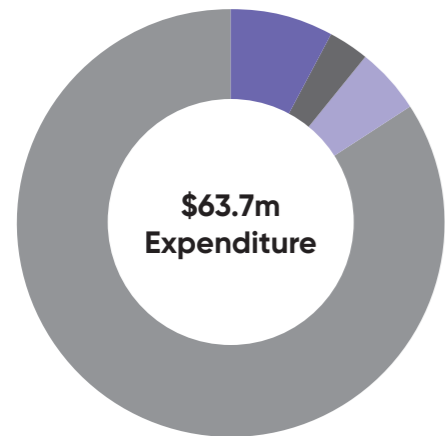
Cash expense cover ratio \*

\* Source: CN's financial statements

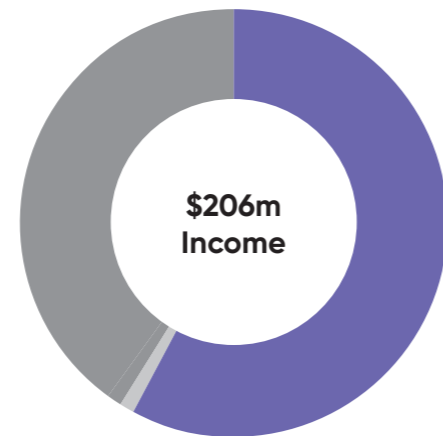


# How we will achieve our priorities

## Achieving Together priorities against total budget



- Inclusive and integrated planning
- Trust and transparency
- Collaborative and innovative approach
- Total Budget



- Inclusive and integrated planning
- Trust and transparency
- Collaborative and innovative approach
- Total Budget

## Works program highlights



- Liveable | 46%
- Sustainable | 32%
- Creative | 17%
- Achieving Together | 5%

## Some of our key projects relating to Achieving Together:

- \_\_\_\_ Migrate Technology One from Ci to CiA
- \_\_\_\_ Computing hardware refresh
- \_\_\_\_ Information security and privacy
- \_\_\_\_ Directorate technology initiatives
- \_\_\_\_ Technology foundations
- \_\_\_\_ Data enablement
- \_\_\_\_ Geographic Information System (GIS)
- \_\_\_\_ Kentico content management system upgrade
- \_\_\_\_ Customer experience
- \_\_\_\_ Employee experience

*For a full list of the works program, see Appendix p148.*



### Priority 4.1 Inclusive and integrated planning

Considered, holistic planning is crucial to the city's future growth – locally, regionally and globally. We use evidence-based decision-making for the development of our policies and strategies and undertake research to understand the trends and issues affecting our community.



### 4.1.1 Financial sustainability

ACTION	STRATEGY/BAU	SERVICE UNIT
Lead prudent and proactive financial management across the organisation that ensures a positive financial legacy	BAU	Finance, Property & Performance
Ensure timely and accurate management of accounts payable, stores and logistics, purchasing procedures and financial authorisations to provide both internal and external customers with a high level of service	BAU	Finance, Property & Performance
Ensure rates and charges for the financial year are levied and collected in accordance with relevant legislation, while also incorporating rates assistance provisions	BAU	Finance, Property & Performance
Provide effective management of investment portfolio to maximise return within our policy and risk framework	BAU	Finance, Property & Performance
Increase ticket sales and optimise financial returns, including through use of a range of commercial models for venue hires and partnerships	BAU	Civic Services
Operate commercial function and event venues to full capacity and maximise profit	BAU	Civic Services

### 4.1.2 Integrated planning and reporting

ACTION	STRATEGY/BAU	SERVICE UNIT
Protect Summerhill Waste Management Centre and its operations through judicious planning and preservation to ensure a multigenerational asset for our community and customers	Strategy	Waste Services
Coordinate and report on the Capital Works Program	BAU	Project Management Office
Develop Delivering Newcastle 2040 and quarterly reports through inclusive, Integrated Planning and Reporting and collaboration across the organisation	BAU	Finance, Property & Performance
Build awareness across councillors and the community around Newcastle 2040 and its impact on the work we do in response to community needs	BAU	Finance, Property & Performance
Integrate Newcastle 2040's vision and priorities into all that we do, through structured and supported planning and monitoring and reporting activities across CN	BAU	Finance, Property & Performance
Build awareness and capabilities around Integrated Planning and Reporting and strategic planning with a corporate online hub	BAU	Finance, Property & Performance
Manage CN's privacy management obligations	BAU	Legal & Governance
Deliver ongoing best practice improvements and embed Corporate Governance Framework	BAU	Legal & Governance

BAU: business as usual  
 Strategy: includes actions that deliver against CN's strategies

### Measures



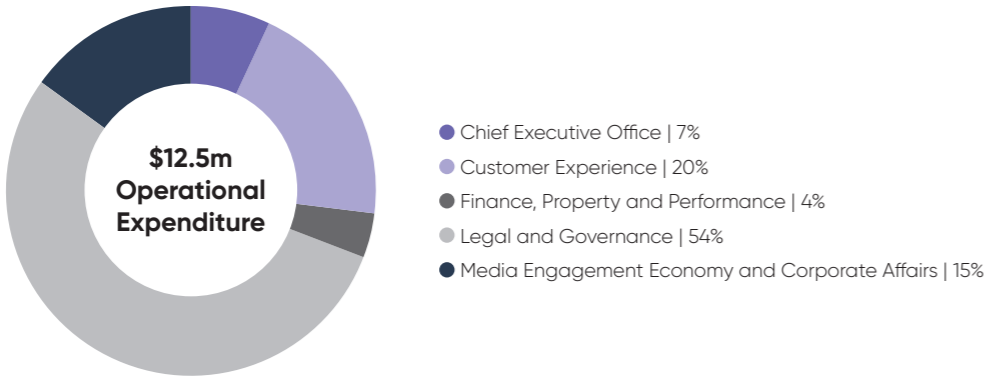
### 4.1.3 Aligned and engaged workforce

ACTION	STRATEGY/ BAU	SERVICE UNIT
Ensure a robust safety management system is in place	Strategy	Waste Services
Embed a Behavioural Safety Program to create an environment where safer choices become second nature	Strategy	Waste Services
Build trust with our people by understanding their concerns and commitments, and providing regular 2-way constructive feedback	Strategy	Waste Services
Develop and implement a Psychological Claims and Injury Management Pathway	BAU	People & Culture
Develop and implement an end-to-end process for managing return to work	BAU	People & Culture
Develop and deliver Safety Education Program	Strategy	People & Culture
Review and assess Work Health and Safety Management System to ensure it remains fit for purpose	Strategy	People & Culture
Embed a resource-to-risk approach to SWP service delivery	BAU	People & Culture
Continue to develop and deliver Safety Culture Program	Strategy	People & Culture
Build CN's employer brand	BAU	People & Culture
Build resource planning capability and ensure resourcing is aligned with Newcastle 2040 objectives	BAU	People & Culture
Implement Remuneration Governance Framework	BAU	People & Culture



**Priority 4.2 Trust and transparency**

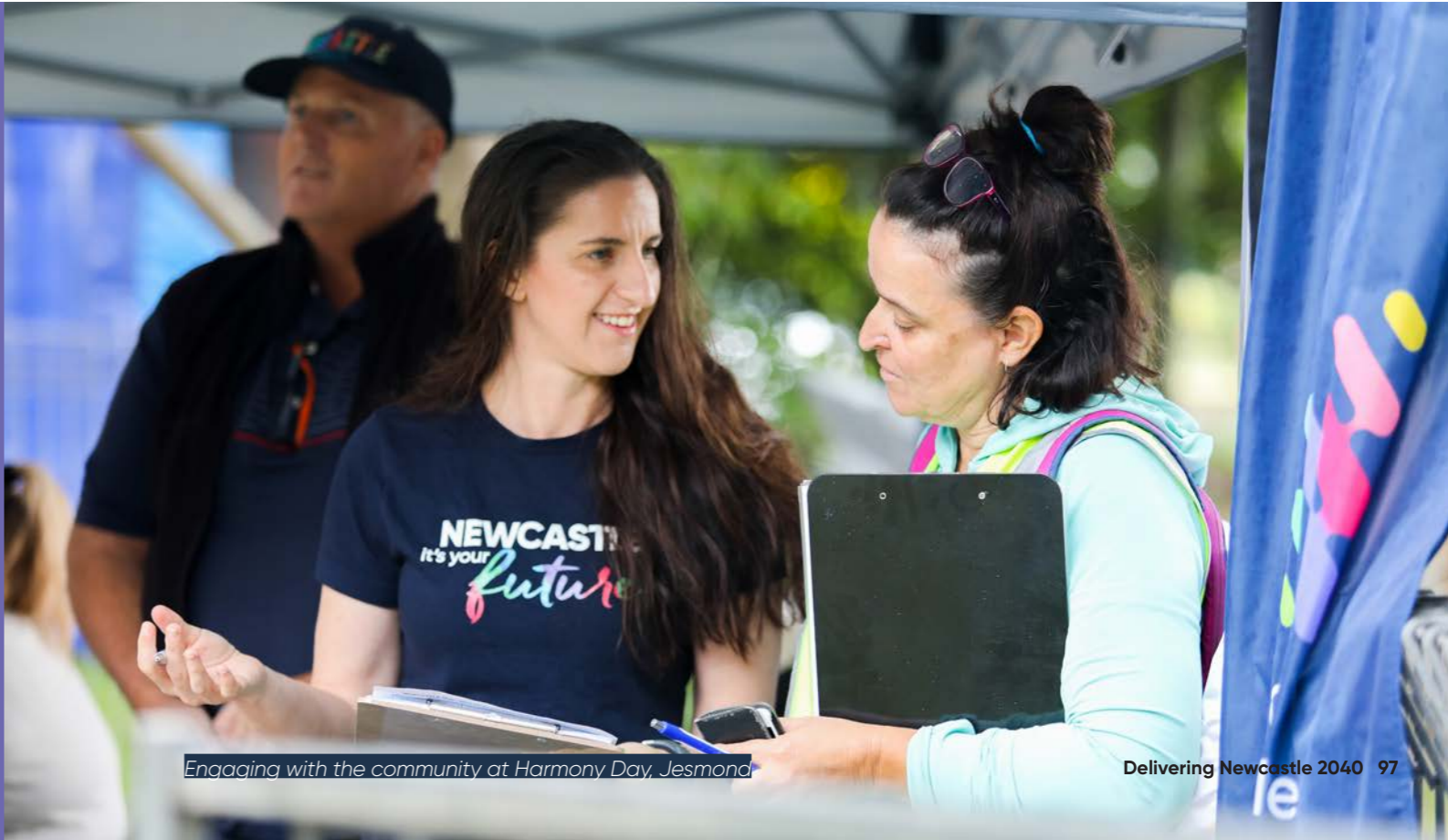
Our culture encourages empathy, understanding and willingness to help each other. We have trust and confidence in the leadership of our city and work together to create better outcomes for our customers and community. Our culture values integrity and accountability and encourages open, transparent decision-making. We promote our opportunities and celebrate our stories.



**4.2.1 Genuine engagement**

ACTION	STRATEGY / BAU	SERVICE UNIT
Deliver information to the community to enable active participation in CN's decision-making process	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver best practice engagement that is inclusive and accessible	Strategy	Media, Engagement, Economy & Corporate Affairs
Deliver best practice community engagement services that build trust in the process	Strategy	Media, Engagement, Economy & Corporate Affairs
Ensure delivery of engaging communications and promotional campaigns to promote services and offerings	Strategy	Museum Archive Libraries & Learning
Regularly engage with, listen to and encourage participation of stakeholders	Strategy	Waste Services
Provide important and relevant updates to stakeholders regarding development, planning and regulations	BAU	Planning, Transport & Regulation
Develop and implement Cultural Strategy 2016-2019	Strategy	People & Culture

**Measures**



Engaging with the community at Harmony Day, Jesmond

## 4.2.2 Shared information and celebration of success

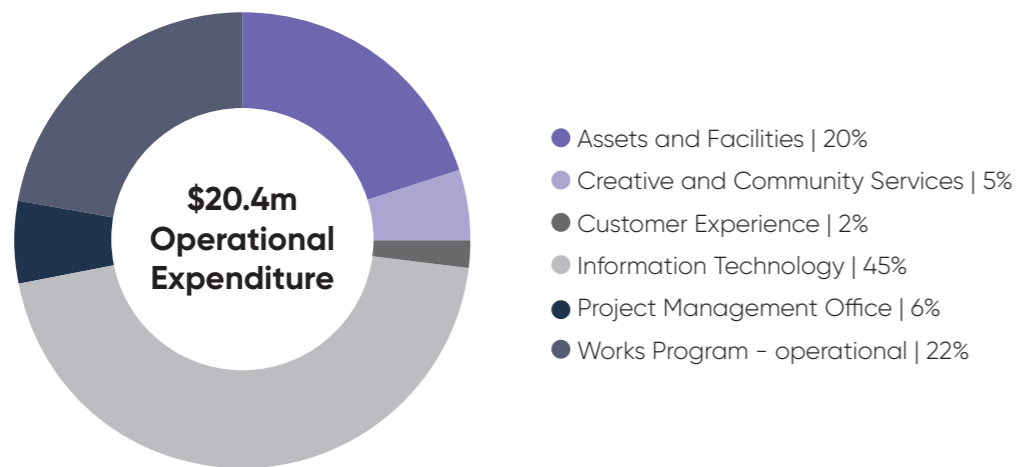
ACTION	STRATEGY/ BAU	SERVICE UNIT
Develop and implement communication campaigns using a range of channels and media to support achievement of strategic priorities	BAU	Media, Engagement, Economy & Corporate Affairs
Identify high-risk projects and ensure strategic communication and stakeholder management plans are in place to manage risks to reputation	BAU	Media, Engagement, Economy & Corporate Affairs
Deliver impactful centralised marketing programs to improve commercial and community outcomes for major events, key projects, CN cultural institutions and corporate marketing through integrated planning and strategic partnership	BAU	Media, Engagement, Economy & Corporate Affairs
Foster a positive reputation and community goodwill by effective management of the CN brand	BAU	Media, Engagement, Economy & Corporate Affairs
Celebrate our achievements through our Annual Report	BAU	Finance, Property & Performance
Review the performance of CN using comparison analysis of local government and collaborate to improve processes	BAU	Finance, Property & Performance
Maintain and deliver best practice information management including access, storage and release of information	BAU	Legal & Governance
Deliver ongoing best practice improvements and embed Enterprise Risk Management Framework	BAU	Legal & Governance
Implement Leadership Capability Framework and facilitate Leadership Development Program	Strategy	People & Culture

## 4.2.3 Trusted customer experience

ACTION	STRATEGY/ BAU	SERVICE UNIT
Oversee corporate website content, including homepage curation and coordination of the editor/champion network	BAU	Media, Engagement, Economy & Corporate Affairs
Develop and deliver a Digital Marketing Strategy to increase online profile and presence	Strategy	Media, Engagement, Economy & Corporate Affairs
Ensure site and services can be effectively utilised by customers	Strategy	Waste Services
Embed a customer-led culture through continual feedback and planning	Strategy	Waste Services
Ensure reliable and efficient operations by removing variation from processes, making them absolutely predictable	Strategy	Waste Services
Provide regular and meaningful communications to both internal and external customers around customer experience improvement initiatives and customer satisfaction/success indicators	BAU	Customer Experience
Manage and expand Voice of the Customer Program to ensure effective operation of closed-loop feedback	BAU	Customer Experience
Deliver complaints-handling management and reporting	BAU	Customer Experience
Continue to provide high-quality, responsive customer service delivery to the community via phone, digital and counter channels	BAU	Customer Experience
Design customer-centred experiences, digitised services and ways of working to empower customers and employees	Strategy	Customer Experience
Embed a trusted customer experience and a collaborative approach with both internal and external stakeholders through best practice property management	BAU	Finance, Property & Performance
Deliver business partnering excellence by building on a foundation of trust and recommending solutions that sustainably enable CN's strategic priorities	BAU	Information Technology
Implement business partnering and consistent project management to facilitate delivery of CN's strategic priorities	BAU	Information Technology
Develop and implement information security operations to manage and audit IT governance and meet legislation and regulatory compliance requirements	BAU	Information Technology
Provide timely advice and representation in high-risk legal matters supporting the delivery of strategic objectives	BAU	Legal & Governance
Provide an exceptional visitor experience for all customers and stakeholders	BAU	Civic Services
Develop and maintain high-quality customer experiences and satisfaction	BAU	Museum Archive Libraries & Learning

### Priority 4.3 Collaborative and innovative approach

We build strong relationships where knowledge is exchanged. Effective collaboration between our people, community, businesses, industry and government is essential. Innovative services and ways of working empower our people and community, and continuously improve our service delivery.



### 4.3.1 Collaborative organisation

ACTION	STRATEGY/BAU	SERVICE UNIT
Explore and deliver partnerships, delivery models and funding opportunities based on greatest benefit for community and customers	Strategy	Waste Services
Support delivery of Capital Works Program through the provision of survey, design, planning, project and program management	BAU	Project Management Office
Strengthen CN's crisis and emergency management capabilities	BAU	Legal & Governance
Maintain a best practice internal audit function in compliance with legislative requirements and Office of Local Government guidelines	BAU	Legal & Governance
Support delivery of CN functions through provision of event services for meetings and civic events	BAU	Civic Services

BAU: business as usual  
 Strategy: includes actions that deliver against CN's strategies

#### Measures



Digital Library

### 4.3.2 Innovation and continuous improvement

ACTION	STRATEGY/ BAU	SERVICE UNIT
Establish data analytics service under City Intelligence Program, aimed at providing evidence-based insights to the business community	Strategy	Media, Engagement, Economy & Corporate Affairs
Digitise customer services to enhance and improve self-service capabilities	Strategy	Waste Services
Embed a business system where culture, systems, processes and infrastructure align to deliver continuous improvement and excellence	Strategy	Waste Services
Continuously develop leaders and teams to effectively utilise improvement systems, processes and tools	Strategy	Waste Services
Maintain operational fleet and plant to provide cost-effective, safe, fit-for-purpose, legislatively compliant assets that support the needs of internal customers in delivering services to the community	BAU	Civil Construction & Maintenance
Develop and implement Business Excellence Framework and continuous improvement program through a holistic Service Review program of work	BAU	Finance, Property & Performance
Drive cost savings and improved customer service levels through growth in use of electronic rates emailing platform	BAU	Finance, Property & Performance
Undertake Service Review of land transactions and other dealings to implement innovation and continuous improvement	BAU	Finance, Property & Performance
Continue optimisation of Human Resource Information System (TechOne)	BAU	People & Culture
Expand Employee Listening Strategy and engagement with staff	Strategy	People & Culture
Pursue best practice service delivery through a process of continuous improvement and investments in technology	BAU	Civic Services
Identify process improvements to optimise processing timeframes and continue to improve customer experience	BAU	Planning, Transport & Regulation

BAU: business as usual

Strategy: includes actions that deliver against CN's strategies

### 4.3.3. Data-driven decision-making and insights

ACTION	STRATEGY/ BAU	SERVICE UNIT
Review and improve data management system to ensure strong data governance and intelligent business reporting	Strategy	Waste Services
Manage, improve and refine fleet assets through strategic planning, data-driven decision-making, alignment with CN's sustainability goals and legislation to meet service requirements	BAU	Assets & Facilities
Develop a Property Investment Strategy that is underpinned by data-driven decision-making and financial sustainability	BAU	Finance, Property & Performance
Deliver digital transformation of CN services by leading development of platforms and processes to maximise benefit of digital investments	BAU	Information Technology
Create a data-led organisation where business intelligence actively informs decision-making and future strategy development	BAU	Information Technology
Deliver needs-based solution architecture that directly links to CN's priorities, objectives and governance requirements	BAU	Information Technology
Establish safety and wellbeing KPIs	Strategy	People & Culture
Automate Performance and Development process	BAU	People & Culture
Develop an organisation position matrix and critical skills inventory	BAU	People & Culture
Build digital literacy for digital enablement	BAU	People & Culture

BAU: business as usual

Strategy: includes actions that deliver against CN's strategies



# Supporting 2040



Newcastle Foreshore



# Works program 2023-2024

PORTFOLIO / PROGRAM	2023/24
<b>City Infrastructure - Assets &amp; Facilities</b>	<b>\$35,262,500</b>
Bridges	\$7,780,000
Buildings - Council Support Services	\$260,000
Fleet Replacement	\$3,825,000
Footpaths	\$1,160,000
Parking Infrastructure	\$300,000
Public Toilets	\$150,000
Retaining Walls	\$140,000
Road Rehabilitation	\$7,240,000
Road Resurfacing	\$7,500,000
Roadside Furniture	\$1,982,500
Stormwater System	\$4,925,000
<b>City Infrastructure - Revitalisation</b>	<b>\$9,216,000</b>
City Centre	\$5,620,000
Coastal	\$2,300,000
Urban Centres	\$1,296,000
<b>City Shaping</b>	<b>\$41,160,000</b>
Astra St Remediation	\$14,000,000
Art Gallery Expansion	\$22,500,000
Summerhill	\$4,660,000
<b>Corporate Services</b>	<b>\$6,400,000</b>
Core Systems Development & Maintenance	\$5,600,000
Digital Enablement	\$800,000
<b>Creative &amp; Community Services</b>	<b>\$22,333,920</b>
Aquatics	\$1,450,000
Newcastle Ocean Baths	\$6,000,000
Art Gallery	\$150,000
Civic Venues / Civic Services	\$920,000
Community Buildings	\$348,920
Economic Development	\$475,000
Museum / Libraries / Historic Fort Scratchley	\$745,000
Recreation & Sport	\$12,245,000
<b>Planning &amp; Environment - Environment &amp; Sustainability</b>	<b>\$13,508,000</b>
Blackbutt Reserve	\$1,050,000
Bushland & Watercourses	\$1,810,000
Coast, Estuary & Wetlands	\$8,009,000
Flood Planning	\$304,000
Street & Park Trees	\$1,660,000

PORTFOLIO / PROGRAM	2023/24
Sustainability & Climate	\$675,000
<b>Planning &amp; Environment - Transport</b>	<b>\$5,000,000</b>
Cycleways	\$3,610,000
Local Area Traffic Management (LATM)	\$1,140,000
Pedestrian Access and Mobility Plan (PAMP)	\$250,000
<b>Waste Services</b>	<b>\$4,375,000</b>
Waste Management	\$4,375,000
<b>Grand Total</b>	<b>\$137,255,420</b>



Wallsend Active Hub

# Special Rate Variations

## 2015 Special Rate Variation

The 2015 Special Rate Variation (SRV) was approved by IPART (Independent Pricing and Regulatory Tribunal of NSW) in May 2015 for a SRV over 5 years to 2019-2020.

**The 2015 SRV has concluded and is not part of the 2023-2024 budget; however, we will continue to report on it until 2025.**

The revenue raised by the 2015 SRV has been critical in ensuring we achieve financial sustainability, as indicated by our forecast budget surplus for 2023-2024 and beyond.

It has also allowed us to accelerate the completion of our priority projects and our Capital Works Program as well as fund critical infrastructure renewal projects.

# Resourcing Newcastle 2040

## Our resources to deliver Newcastle 2040

**Newcastle 2040** defines our long-term community aspirations and sets the vision for the next 10+ years. However, successful delivery of **Newcastle 2040** to our community relies on financial, asset and workforce planning undertaken as part of **Resourcing Newcastle 2040**.



**Resourcing Newcastle 2040** is an integral part of the IPR framework and provides a clear picture on how we plan to resource delivery.

Our planning for *Resourcing Newcastle 2040* is aligned with the community's vision for the future, as well as the planning process and implementation of *Delivering Newcastle 2040*. Our resourcing is transparent with clear accountability for delivery, bringing together CN's 3 interrelated plans in relation to resources. These plans facilitate how to best manage our assets and infrastructure, plan for replacement and ensure that adequate funding and skills are available for service delivery and operations.

*Resourcing Newcastle 2040* consists of:

Our People - Workforce Development Strategic Plan

Our Assets - Asset Management Planning

Our Finance - Long-Term Financial Plan



### Workforce Development Strategic Plan

This plan forecasts how we will meet workforce resourcing and capability requirements to deliver on our priorities and objectives.

The focus areas outlined in the Workforce Development Strategic Plan will have significant impact on the way we deliver our services to the community, highlighting the importance of strategic workforce planning and engagement. The key priorities of our plan are:

1. Strengthen our workplace culture
2. Invest in our people to grow and excel
3. Build the CN employer brand
4. Be future ready.

Over the next 4 years, CN will continue to build capability as a thriving, people-centric organisation as we work to improve service levels sustainably and within approved budgetary and resource allocations.

### Asset Management Planning

This plan enables sustainable and cost-effective management of our city's infrastructure to deliver on our priorities and objectives.

We manage over \$2 billion of infrastructure assets in a cost-effective manner to deliver services to our communities. Asset management covers roads, footpaths, buildings, drainage, waste management, parks and environment, as well as fleet and plant management.

Our asset planning is driven by 10 key asset management objectives:

1. Align service delivery expectations with available funding to achieve sustainable management of all required supporting assets
2. Identify levels of funding required to achieve a sustainable Capital Works Program and assess the implications of different funding levels on levels of service
3. Adjust resources and invest in building capacity to deliver works programs
4. Ensure renewal and maintenance required to minimise life-cycle costs and maintain agreed level of service is fully funded and reportable
5. Use Service Asset Plans to coordinate decision-making regarding levels of service and implement relevant strategies and plans
6. Only approve new services and/or assets where the full life-cycle cost of doing so has been evaluated and appropriate supporting budget allocations made
7. Capture and improve asset data and service information
8. Align asset management activities with *Newcastle 2040*
9. Ensure accountability, responsibility and reporting requirements for assets are established, relevant, clearly communicated and implemented
10. Incorporate environmental sustainability into delivery of services.

Asset planning includes an Asset Management Policy, Asset Management Strategy and Asset Management Plan.

### Long-Term Financial Plan

This plan informs decision-making by modelling known financial impacts. It captures the financial implications of asset management and workforce planning to help us deliver on our priorities and objectives while ensuring long-term financial sustainability.

Our Long-Term Financial Plan includes a financial forecast for a minimum of 10 years and is reviewed annually. The financial forecasts are driven by our priorities and objectives from *Newcastle 2040*, key metrics, assumptions and inputs, and core information contained within *Delivering Newcastle 2040*, Asset Management Strategy, Service Asset Plans and Workforce Development Strategic Plan.

Our commitment to delivering our objectives to our community while achieving sound financial management is guided by key financial objectives as outlined in the *Local Government Act 1993*:

1. Spending should be responsible and sustainable, aligning revenue and expenses
2. Invest in responsible and sustainable infrastructure for the benefit of the local community
3. Carry out effective financial and asset management
4. Consider intergenerational equity in financial management.

Building on these core objectives, CN has identified further objectives required to strengthen long-term financial sustainability:

1. Maintain regular net operating surpluses
2. Renew and maintain assets within a sustainable range
3. Maintain a strong cash and liquidity position
4. Foster a financial legacy of being prudent and responsible.

# Rate Information

**This section of the report forms part of CN's Revenue Policy and includes information on the proposed rates and charges structure, as well as general information about rates and charges for the 2023–2024 year.**

## Current year rate increase

The 2023–2024 budget is based on total 2022–2023 General Income from ordinary and special rates being increased by a total of 3.7%. This increase is permitted for CN as set by the Independent Pricing and Regulatory Tribunal (IPART).

An estimated gross ordinary rate income of approximately \$179.9 million is proposed to be raised in 2023–2024.

The breakdown of estimated ordinary rate income and number of properties per category is as follows:

	NUMBER OF PROPERTIES	GROSS RATE YIELD 2023/24 \$(000s) SPECIAL VARIATION
<b>Ordinary rates</b>		
Residential	67,389	115,014
Farmland	9	24
Business (including sub-categories)	5,018	64,871
<b>Total Properties/Gross Ordinary Rate Income</b>	<b>72,416</b>	<b>179,909</b>

Although CN's total General Income from rates will increase in accordance with the IPART increase of 3.7%, individual rates will vary depending on the newly assessed land value (as referenced below) of each property.

## General revaluation of properties

All land within the Newcastle LGA was revalued in 2022 as part of the 3-year valuation cycle undertaken by the NSW Valuer General. These new land values are known as base date 1 July 2022 land values and are indicative of the market conditions at that date. These land valuations will apply for rating purposes from 1 July 2023 and are a major factor used in determining the level of rates all landowners will pay.

CN's total rate income is pegged by IPART, who determine the percentage by which all councils can increase their total rate income over the previous year. Variations in land value through the revaluation process have no effect on the total rate income of councils. Individual assessments, however, will vary depending on the movement in land value in relation to the average change in land value within each rate category. Generally, if the value of an individual parcel of land has increased by more than the average increase across the LGA, the rates will increase. If the property value increase is lower than average, the 2023–2024 rates will decrease. As there is a significant range in valuation changes, individual properties could vary substantially in rates payable.

The outcome of the general revaluation has been a wide variation in land valuation changes throughout the LGA. In the residential category, the range of average land value movements per suburb varies from 74% to 28%, with the business category per suburb ranging from 144% to 27%. The average movements across the LGA for each rate category and grouped sub-category are as per the table below:

CATEGORY/SUB-CATEGORY	AVERAGE LAND VALUE INCREASE
Residential	45%
Business	61%
Farmland	35%
Major Commercial	22%
Major Industrial	62%

## Rating structure

We continue to acknowledge the importance of rate income as a funding source. However, this must be balanced against community sensitivity to rate increases, having regard to these 2 principles of equity:

The extent to which those who receive the benefits of CN's services also pay for those services

The extent to which those who pay for CN's services have the ability to pay for those services.

Accordingly, CN proposes a rating structure containing the following:

For residential ratepayers, a structure based on the continued use of a 50% base amount will ensure both of the above principles are addressed

The Business category structure is proposed to include the use of a range of sub-categories. This will ensure that large-scale users and beneficiaries of CN's infrastructure continue to maintain rating contributions relative to the level of benefit these businesses receive.

Additionally, no changes are proposed to the structure of the Farmland category from that used in 2022–2023.

Both the Business and Farmland categories and Business sub-categories continue to be structured on the use of a minimum amount. The proposed minimum amount for 2023–2024 will be \$1,176.70 – this is the 2022–2023 minimum amount of \$1,134.70 extended by the total rate increase of 3.7%. However, the Mayfield West Storage Units sub-category will be based on a reduced minimum of \$588.35.

CN's 6 special rates are proposed to continue to be based on an ad valorem rate only. In line with legislation, special rates must be levied based on benefit to the ratepayer. To address this benefit principle, these 6 special rates are further dissected to form 17 individual rates. The purposes of the special rates proposed to be levied for the 2023–2024 rating cycle are:

<b>Hunter Street Mall</b>	Defraying the costs of continuing additional horticultural and cleaning services and street furnishings
<b>Mayfield business district</b>	Defraying the additional costs of promotion, beautification and development of the Mayfield business district
<b>Hamilton business district</b>	Defraying the additional costs of promotion, beautification and development of the Hamilton business district
<b>Wallsend business district</b>	Defraying the additional costs of promotion, beautification and development of the Wallsend business district
<b>New Lambton business district</b>	Defraying the additional costs of promotion, beautification and development of the New Lambton business district
<b>City Centre business district</b>	Defraying the additional costs of promotion, beautification and development of the City Centre benefit area.

Specific details of Council's proposed 2023–2024 rating structure, inclusive of special rates, ad valorem, minimum rates and base amounts, are shown below in Table 1.

**Table 1 – Proposed Rating Structure for Special Variation**

RATE	MINIMUM RATE	AD VALOREM AMOUNT IN CENTS	BASE AMOUNT	ESTIMATED GROSS RATE YIELD - 2023/24	
	\$		\$ % of Total Rates	\$	
<b>Ordinary Rates</b>					
Residential	Nil	0.163251	853.36	50	115,013,847
Farmland	\$1,176.70	0.226575	Nil	Nil	23,884
Business	\$1,176.70	1.013997	Nil	Nil	47,210,332
<b>Business Sub-Categories</b>					
Major Commercial Shopping Centre – Kotara	\$1,176.70	4.302395	Nil	Nil	1,720,958
Major Commercial Shopping Centre – Jesmond	\$1,176.70	3.462694	Nil	Nil	675,225
Major Commercial Shopping Centre – Waratah	\$1,176.70	3.830839	Nil	Nil	475,024
Major Commercial Shopping Centre – Wallsend	\$1,176.70	4.310374	Nil	Nil	478,451
Major Commercial Shopping Centre – The Junction	\$1,176.70	2.948649	Nil	Nil	253,879
Major Commercial Shopping Centre – Inner City	\$1,176.70	0.940369	Nil	Nil	253,900
Major Commercial Shopping Centre – Inner City – East	\$1,176.70	1.269487	Nil	Nil	96,100
Suburban Shopping Centre – Hamilton	\$1,176.70	1.363555	Nil	Nil	65,996
Suburban Shopping Centre	\$1,176.70	2.456441	Nil	Nil	226,729

RATE	MINIMUM RATE	AD VALOREM AMOUNT IN CENTS	BASE AMOUNT	ESTIMATED GROSS RATE YIELD - 2023/24	
Suburban Shopping Centre – Inner City	\$1,176.70	1.544077	Nil	Nil	128,158
Suburban Shopping Centre – Mayfield	\$1,176.70	1.643699	Nil	Nil	202,175
Kotara – Homemaker's Centre	\$1,176.70	0.946484	Nil	Nil	324,590
Kotara – Homemaker's Centre - South Zone	\$1,176.70	1.553338	Nil	Nil	352,608
Kooragang Industrial Coal Zone	\$1,176.70	1.346175	Nil	Nil	737,042
Kooragang North Industrial Coal Zone	\$1,176.70	2.007323	Nil	Nil	1,646,005
Kooragang Industrial Centre – Walsh Point	\$1,176.70	1.431819	Nil	Nil	2,325,761
Kooragang Industrial Centre	\$1,176.70	1.262646	Nil	Nil	1,156,877
Mayfield West Storage Units	\$588.35	1.317984	Nil	Nil	51,451
Mayfield West Industrial Centre	\$1,176.70	0.703175	Nil	Nil	28,127
Mayfield North Heavy Industrial Centre	\$1,176.70	0.795261	Nil	Nil	680,505
Mayfield North Industrial Centre	\$1,176.70	1.067220	Nil	Nil	538,653
Mayfield North Industrial Centre – Future Development	\$1,176.70	1.246126	Nil	Nil	411,221
Carrington Industrial Port and Coal Zone	\$1,176.70	2.553828	Nil	Nil	1,034,300
Carrington Industrial Centre	\$1,176.70	1.447440	Nil	Nil	1,569,778
Carrington Industrial Port Operations Use	\$1,176.70	1.879549	Nil	Nil	930,565
Broadmeadow Industrial Centre	\$1,176.70	2.107581	Nil	Nil	180,620
Hexham Industrial Centre	\$1,176.70	1.013997	Nil	Nil	1,116,079
<b>Total Ordinary Rates</b>					<b>\$179,908,840</b>
<b>Special Rates</b>					
City Centre – City East	Nil	0.173994	Nil	Nil	191,256
City Centre – Darby Street	Nil	0.039820	Nil	Nil	36,403
City Centre – City West (Close Zone)	Nil	0.060939	Nil	Nil	265,195
City Centre – City West (Distant Zone)	Nil	0.030469	Nil	Nil	16,588
City Centre – Tower	Nil	0.173994	Nil	Nil	184,956
City Centre – Mall	Nil	0.173994	Nil	Nil	99,616
City Centre – Civic (Close Zone)	Nil	0.090390	Nil	Nil	111,429
City Centre – Civic (Distant Zone)	Nil	0.045195	Nil	Nil	6,737
Hunter Mall	Nil	0.134450	Nil	Nil	72,444
Mayfield Business District	Nil	0.068342	Nil	Nil	85,389
Hamilton Business District – Zone A	Nil	0.123164	Nil	Nil	100,117
Hamilton Business District – Zone B	Nil	0.061582	Nil	Nil	36,287
Hamilton Business District – Zone C	Nil	0.030791	Nil	Nil	14,740
Wallsend Business District – Zone A	Nil	0.278793	Nil	Nil	122,128
Wallsend Business District – Zone B	Nil	0.139397	Nil	Nil	15,909
Wallsend Business District – Zone C	Nil	0.209095	Nil	Nil	23,210
New Lambton Business District	Nil	0.072397	Nil	Nil	16,343
<b>Total Special Rates</b>					<b>\$1,398,747</b>

Please note: the above ad valorem, base amounts and estimated yields may vary as a result of the future processing of supplementary valuations and rate exemption applications.

The following tables illustrate the Ordinary Rates payable using the proposed 2023–2024 rates payable. Details for both Residential and Business ratepayers using a range of the new base date 1 July 2022 land values are shown.

**Estimated Residential Rates Payable**

NEW LAND VALUE	2023/24 ESTIMATED RATES PAYABLE
\$150,000	\$1,098.24
\$200,000	\$1,179.86
\$300,000	\$1,343.11
\$400,000	\$1,506.36
\$500,000	\$1,669.62
**\$520,039	\$1,702.33
\$600,000	\$1,832.87
\$700,000	\$1,996.12
\$800,000	\$2,159.37
\$900,000	\$2,322.62
\$1,000,000	\$2,485.87
\$1,100,000	\$2,649.12
\$1,200,000	\$2,812.37

\*\* Average Residential Land Value

The above amounts stated do not include amounts payable for stormwater and waste management service charges or the Hunter Catchment Contribution rate.

**Estimated Business Rates Payable**

LAND VALUE	2023/24 ESTIMATED RATES PAYABLE
\$100,000	\$1,176.70
\$200,000	\$2,027.99
\$300,000	\$3,041.99
\$400,000	\$4,055.99
\$500,000	\$5,069.99
\$600,000	\$6,083.98
\$700,000	\$7,097.98
\$800,000	\$8,111.98
\$900,000	\$9,125.97
**\$949,911	\$9,632.07
\$1,000,000	\$10,139.97
\$2,000,000	\$20,279.94
\$2,500,000	\$25,349.93
\$3,000,000	\$30,419.91

\*\* Average Business Land Value

The above amounts stated do not include amounts payable for stormwater and waste management service charges or the Hunter Catchment Contribution rate.



## Waste management service charges

CN is required by legislation to levy annual charges for the provision of waste management services. These charges relate to the services provided for both domestic and non-domestic waste management.

### Domestic Waste Management Service Charge (DWMS)

Section 496 of the *Local Government Act 1993* requires CN to make and levy an annual charge for the recovery of costs for providing domestic waste management services. The full year estimated DWMS charges for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$460.00	\$507.00

### Business Waste Management Service Charge (BWMS)

Section 501(1) permits Council to make and levy an annual charge for the provision of waste management services to properties categorised as Business. The full-year estimated BWMS charges for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$276.77	\$298.00

### Stormwater Management Service Charge (SMSC)

The proposed SMSC for 2023–2024 will continue to fund an enhanced stormwater-related works and services program. Incomes from the SMSC for the current and proposed 2023–2024 year are:

2022/23	2023/24
\$2,360,000	\$2,410,000

The proposed 2023–2024 SMSC for residential properties is \$25 per eligible property, excepting residential strata units where an annual charge of \$12.50 is applicable. These charges are unchanged from those levied in 2022–2023. Charges do not apply to vacant land, land categorised as Farmland or land exempt from rates in terms of Sections 555 or 556 of the *Local Government Act 1993*. Additionally, land held under a lease for private purposes granted under the *Housing Act 2001* or the *Aboriginal Housing Act 1998* is also exempt from the charge.

In respect of land categorised as Business, the proposed 2023–2024 SMSC for non-strata properties will be \$25 per 350m<sup>2</sup> of site area, capped at \$5,000. Business strata units will be structured in the same manner, but each lot's contribution will be based on the individual lot's unit entitlement.

However, where a business property's stormwater is not discharged to a stormwater pipeline that is reliant on a downstream network that CN has a proportion of the ownership of and maintenance responsibility for, a lower SMSC will be levied on that property. This charge will be \$12.50 per 350m<sup>2</sup> of site area, capped at \$2,500.

Income from the charge will be spent on both capital projects and recurrent expenditure, including:

Planning, construction and maintenance of drainage systems, including pipes, channels, retarding basins and waterways receiving urban stormwater

Planning, construction and maintenance of stormwater treatment measures, including gross pollution traps and constructed wetland

Planning, construction and maintenance of stormwater harvesting projects

Monitoring of flows in drains and creeks to assess effectiveness

Stormwater education programs

Inspection of commercial and industrial premises for stormwater pollution prevention

Cleaning up of stormwater pollution incidents (charge can fund a proportion)

Water quality and aquatic ecosystem health monitoring of waterways, to assess the effectiveness of stormwater pollution controls (charge can fund a proportion).

## Rebates to eligible pensioners

Section 575 of the *Local Government Act 1993* provides for eligible pensioners to receive reductions in ordinary rates and DWMS charges. This mandatory rebate provides for a reduction of 50% on the aggregate of these rates and domestic waste charges, up to a maximum of \$250. Rebates are granted on an annual or quarterly proportionate basis. The retrospective granting of the statutory pensioner reduction to eligible pensioners is limited to the current year and 5 previous years, subject to the provision of proof of eligibility by the applicant. Additionally, where the pensioner leaves the property due to age, ill health or incapacitation, the rebate may still apply. However, this is on the condition that occupation of the property remains unchanged from when the pensioner left the property, i.e. no additional person occupies the property after the eligible pensioner ceases occupation. In this case the reduction will apply for one year from the date the pensioner left the property.

## Rates assistance provisions

We have considered the Office of Local Government's Debt Management and Hardship Guidelines and have ensured there are a range of options available to manage ratepayer debt and respond to genuine hardship. CN's own Debt Management Guidelines recognise that ratepayers and debtors may experience financial hardship in some circumstances in paying rates and annual charges. Ratepayers will be eligible for consideration for hardship assistance in paying their overdue rates, annual charges and interest where:

They are unable to pay rates, charges, fees or accrued interest when due and payable for reasons beyond their control

Payment when due would cause them hardship.

Ratepayers are encouraged to seek assistance as soon as practical to do so by contacting our Debt Management Team on 02 4974 2128.

The following rate assistance options are proposed to be available for the 2023–2024 rating year:

Negotiation of flexible payment options including weekly, fortnightly and monthly instalments as well as other tailored plans

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Financial planning and counselling through our appointed welfare agencies

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Financial assistance through our appointed welfare agencies of \$65 per rate instalment

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Exemption of eligible pensioners from interest charges where the net rates and charges are paid in full in the current year or suitable arrangements are entered into for payment in a subsequent year

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Write-off of accrued interest

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Deferral of rates and charges against the estate.

CN may request a ratepayer to complete an Application for Hardship Rate Relief prior to providing any assistance.

CN may also request reasonable evidence of hardship including details of assets, income, liabilities, expenses and such other information required to make an informed decision.

Each individual request for assistance will be considered on its own merits. Factors to be considered may include, but are not limited to, the capacity of the ratepayer to pay, personal circumstances including illness or domestic violence, and the ratepayer's payment history.

Ratepayers may also access support services to help resolve legal or financial issues and/or to assist in negotiating arrangements to manage debt. Community legal centres and financial counsellors may also assist people in resolving debt issues by providing free, tailored expert advice. Solicitors from these centres or Legal Aid can provide legal advice and assistance to ratepayers. Financial counsellors also provide a mix of social, financial and paralegal advice and advocacy on debt issues.

Details of where to go for support services are:

Financial Advice [www.moneysmart.gov.au/managing-debt](http://www.moneysmart.gov.au/managing-debt)

Legal Aid Service (legal advisors) [www.legalaid.nsw.gov.au](http://www.legalaid.nsw.gov.au)

Community legal centres [www.clcns.org.au](http://www.clcns.org.au)

## Aggregation of values

All storage lots and car spaces within a residential strata plan are categorised as Residential land where the storage lots and car spaces are used in conjunction with a residential unit being located in the same or adjoining strata plan/scheme, and are used by the occupier of the unit.

In accordance with Sections 548A and 531B of the Act, CN will allow the aggregation of the rateable values of separately titled car and/or storage lots within a strata plan with an occupiable unit to enable an aggregated rate to be levied. CN will aggregate only where:

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The lots are used in conjunction with the occupiable unit, by the occupier of the unit

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All lots are within the same or adjoining strata plan, or strata scheme, or the occupiable unit is within reasonable proximity to the storage lot and car space

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The lots are not leased out separately

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All lots to be aggregated are in the same ownership.

The onus is on the ratepayer to make a written request to CN for aggregation of strata lots.

## Use of land values on newly created property

Upon registration of a plan of subdivision or consolidation with the Registrar General, CN will rate the property(s) within the plan from the registration date of the new Deposited or Strata Plan.

**Categorisation Changes** – All requests for review must be in writing. Where CN reviews a category in accordance with Section 523 of the *Local Government Act* and as a result of the review a category change occurs, any adjustment to the ratepayer's assessment will be affected from the date of receipt of the request to review the rate category. Where the request is received by a purchaser prior to transfer of the title, the date of effect will be the date of transfer. However, where a ratepayer receives their annual rates and charges notice and requests a review of their rate category prior to the first instalment due date (i.e. 31 August of that year), the date of effect of the category change will be the start of the rating year as indicated on the rates and charges notice. In all cases an explanatory letter will be forwarded to the ratepayer.

**Exemption Application** – Ratepayers may apply for exemption from rates and/or charges in accordance with Sections 554–556 of the *Local Government Act*. While Section 574 of the Act states that any appeal against a rate must be made within 30 days of the service of the notice, CN will allow an application for exemption to be considered at any time. All applications must be in writing. Should CN agree with the application, the commencement date of the exemption will be from the date of receipt of the application. However, consideration as to the commencement of the exemption may, in extenuating circumstances, be based on:

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CN's knowledge of the commencement of the approved use of the property

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If an owner can prove that the use of the property commenced prior to the application date (via documentary evidence) CN may consider backdating the exemption approval.

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# Revenue Policy

## Statement of business activities

CN manages the following Category One businesses defined as having income in excess of \$2 million.

<b>Waste Management</b>	Waste Management provides disposal facilities for domestic, commercial and industrial waste streams, construction and demolition waste separation, and green waste stockpiling and processing. The centre also has a small vehicle receipt centre and an on-site resource recovery and recycling operation.
<b>Waste Management Collection Services</b>	CN provides a weekly domestic and commercial waste collection service, weekly 'drop-off' centres for the collection of green waste and a quarterly kerbside green waste collection service, together with servicing of street, park and beach litter bins and a 6-monthly kerbside bulk waste pickup.
<b>Civic Theatre/ Playhouse</b>	The Civic Theatre and Playhouse are live performance and entertainment venues generating income from ticket sales and commissions, facility hire fees and food and beverage services. Community-based not-for-profit organisations based in the Newcastle LGA are supported through discounted facility hire fees. The venue promotes a continuous schedule of local, national and international productions.
<b>Stockton Beach Holiday Park</b>	Stockton Beach Holiday Park is minutes away from the centre of Newcastle City and generates income from the hiring of a range of accommodation options.

## Statement of fees and charges

Under Section 608 of the Act, CN may charge and recover an approved fee for any service it provides, other than a service proposed or provided on an annual basis which is covered by an annual charge (Sections 496 and 501).

Services for which CN may charge a fee include:

Supply of services and products

Giving information

Providing a service in connection with the exercise of CN's regulatory function (e.g. applications, inspections, certificates)

Allowing admission to buildings.

Fees and charges made under Section 608 of the Act are classified according to the following pricing basis:

<b>Full Cost Recovery (F)</b>	CN recovers all direct and indirect costs of the service (including depreciation of assets employed).
<b>Partial Cost Recovery (P)</b>	CN recovers less than the full cost. The reasons for this may include community service obligations and legislative limits.
<b>Statutory Requirements (S)</b>	Price of the service is determined by legislation.
<b>Market Pricing (M)</b>	Price of the service is determined by examining alternative prices of surrounding service providers.
<b>Zero Cost (Z)</b>	Some services may be provided free of charge and the whole cost determined as a community service obligation.
<b>Rate of Return (R)</b>	This would include Full Cost Recovery as defined above in addition to a profit margin to factor in a return to CN for assets employed. CN's policy for determining fees to be charged is that all CN fees and charges not subject to statutory control are to be reviewed on an annual basis, prior to finalisation of the annual operating budget.

In applying the above pricing basis to fees made under Section 608 of the Act, CN considers the following factors as outlined in Section 610D of the Act:

The cost to CN of providing the service – the Full Cost Recovery method is used as a benchmark in this instance. This includes any debt and servicing costs, depreciation and maintenance associated with the provision of the service

The price suggested for that service by a relevant industry body or in a schedule of charges published from time to time by the Division of Local Government

The importance of the service to the community – this is considered in determining any potential community service obligations or community benefit, particularly under a Partial Cost Recovery or Zero Cost method

Any factors specified in the *Local Government (General) Regulation 2005* or other applicable legislation

Other factors not specifically mentioned under Section 610D of the Act that may also be considered include:

- whether services are being supplied on a commercial basis as part of a defined CN business
- the capacity of the user to pay
- market prices.

All fees and charges not included in the Division 81 GST-free schedule will attract GST at the current rate of 10%. CN's 2023–2024 Fees and Charges document is bound as a separate report.

## Established categories for reduction or waiving of fees

Section 610E of the Act allows CN to waive payment of or reduce a fee in a particular case if it is satisfied that the case falls within a category of hardship or any other category that CN has determined.

CN has determined that fees may be waived or reduced in the following categories:

<b>Category one – financial hardship</b>	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the payment of the fee will impose significant financial hardship.</p> <p>Each application will be considered on its merits on a case-by-case basis. In determining eligibility on the basis of significant hardship, CN will:</p> <ol style="list-style-type: none"> <li>1. Apply a criteria commensurate with the value of the fee requested to be waived</li> <li>2. Require the applicant to provide reasonable proof of financial hardship, which may include details of assets, income and living expenses, a letter from a recognised welfare agency or financial counsellor confirming financial hardship and/or medical certificate and other information required to make a valid assessment.</li> </ol>
<b>Category 2 – charity</b>	<p>CN may reduce or waive fees in cases where the applicant is a registered charity and the fee is for a service that will enable the provision of charitable services to CN's community.</p>
<b>Category 3 – illness or death</b>	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the charge was incurred because of:</p> <ol style="list-style-type: none"> <li>1. Serious illness of a customer or the customer's immediate family member</li> <li>2. Serious accident involving the customer or the customer's immediate family member</li> <li>3. Death of a customer or the customer's immediate family member; in determining eligibility on the basis of illness or death, CN will require the customer to present:             <ol style="list-style-type: none"> <li>a) Medical certificate or</li> <li>b) Statutory declaration.</li> </ol> </li> </ol>
<b>Category 4 – large commercial waste operators</b>	<p>CN may reduce fees for commercial customers that have committed to dispose (at SWMC) either:</p> <ul style="list-style-type: none"> <li>• &gt; 5,000 tonnes per annum of soil classified as General Solid Waste</li> <li>• &gt; 15,000 tonnes per annum of mixed General Solid Waste.</li> </ul>
<b>Category 5 – Civic Services commercial operators</b>	<p>CN may reduce or waive fees relating to commercial operators providing they provide a positive net benefit to the community, and in line with competitive neutrality principles</p>

## Application and assessment

For the waiving or reduction of fees, applicants must apply to CN in writing (using CN's standard form). CN Officers with delegated authority will assess and make determinations on requests for the waiver or reduction of fees in accordance with the following principles:

Compliance with relevant legislation

Fairness, consistency and equity

Transparency.

## Equitable pricing methodology

The equitable pricing methodology has been progressively updated and applied to service delivery throughout the organisation. For subsequent budget cycles, the application of activity-based cost management principles has facilitated a better understanding of service delivery costs and assisted in the fees and charges determination process.

## Charges for work on private land

It is not CN's practice to conduct work on behalf of private persons or bodies unless competitive tenders have been sought. CN applies competitive neutrality considerations when quoting as part of such tenders. CN has, on occasion, become involved in special one-off private works such as kerb and guttering for new estate development, where it is CN's practice to recover full costs. It is likely that CN will continue to tender for some private works in order to benchmark its performance.

## Asset rationalisation and property asset disposal

CN has worked collaboratively across all business units to produce a framework and set of criteria by which CN property assets can be assessed to determine if they are considered surplus to current and future requirements. Assets determined through this process to be surplus to CN's requirements will be considered for sale subject to the support of the elected Council. This process is known as the Asset Review and Implementation Plan (ARIP).

A key outcome of the ARIP is the identification of opportunities to rationalise under-utilised assets in order to apply the funds to a more useful purpose.

CN's policy for use of funds from property asset disposals is to allocate net proceeds to the Works Program Specific Projects. The reserve is used to fund identified existing projects, strategic property acquisitions and preliminary disposal costs.

Assets identified in the ARIP as potentially suitable for rationalisation and disposals are initially reported to CN's Asset Advisory Committee. Recommendations to acquire or dispose of property assets are endorsed by this committee prior to consideration by the Council at an Ordinary Meeting.

# Restricted Cash Policy

Restricted and Allocated Cash are funds that have been set aside from operating and capital incomes for the future funding of CN expenditure. From an accounting perspective, the value of these funds is reconciled against the combined balance of Cash, Cash Equivalents, and Investments on the Statement of Financial Position. Balances are not available for use for purposes other than those to which they are apportioned; however, Internal Allocations can be reassigned at the discretion of Council.

## Purpose of Restricted and Allocated Cash

CN maintains cash restrictions and allocations to:

Ensure sustainability and responsible financial management through consistent identification, administration and usage of funds subject to CN's control

Ensure transparency and focus on achieving strategic goals via identification, measurement and monitoring of restricted and allocated cash requirements and available balances

Ensure that for those funds that have been received for a specific future purpose, CN establishes and maintains restricted and allocated cash balances that account for that income

Establish requirements around the restricted and allocated cash categories required by CN, their purpose, the priorities, the target balance, ongoing balance maintenance and the tracking and disclosure of performance against benchmark (value held against value required)

Ensure CN retains financial flexibility to respond to external shocks.

## Application and assessment

CN is committed to the application of the Restricted Cash Policy in accordance with the following principles:

**Regulation and legislation:** The Policy operates in accordance with the relevant legislative regulatory requirements.

**Accountability and transparency:** The Policy provides a framework for transparency and a system of accountability.

**Strategic objectives:** The Policy provides a framework to ensure that discretionary funds are reserved in alignment with the priorities and stated strategic objectives of CN.

## Restricted and allocated cash categories

Total cash, cash equivalents and investments are classified into one of 3 restriction classifications:

**External Restrictions:** Funds subject to legal requirements that govern their usage. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

**Internal Allocations:** Funds that are not subject to legal requirements that govern their usage. These are funds set aside by a resolution of Council for future obligations and maintained at CN's discretion to ensure sound financial management. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

**Unrestricted:** A balance of funds subject to neither External Restrictions nor Internal Allocations that can be utilised to provide support of CN's operations. Money of this kind is to be held in the form of a compliant investment as per CN's prevailing Investment and Borrowing Policy.

## CN restrictions and allocations

Specific individual restriction and allocation categories that facilitate prudent financial management of CN's cash, cash equivalents and investments are as follows:

### External Restrictions

**Unexpended Grants:** 100% of cash grants received but not spent during the year is treated as restricted funds.

**Developer Contributions:** 100% of cash developer contributions received but not yet expended in accordance with the applicable deed or contributions plan.

**Contributions to Specific Works:** 100% of contributions provided to CN by third parties that are yet to be expended on the project/s for which they were provided.

**Domestic Waste Management:** Funds restricted for investment into service delivery and capital improvements for Domestic Waste Management.

**Bequests and Donations:** 100% of cash bequests received by CN explicitly tied to the funding of specified projects are preserved in accordance with the conditions attached within the underlying agreement.

**Special Benefit Rates:** 100% of the special rate income received but not yet spent for the relevant business districts.

**Rawson Crown Land Reserve:** As a Crown Land Reserve Trust manager, CN must apply proceeds from activities on Rawson Reserve. Any cash surplus will be restricted for the future provision of projects within this specific Crown Land Reserve.

**Building Better Cities (BBC):** Surplus funds are managed under the terms of the relevant deed by CN's BBC Housing Management and Development Committee. Funds are to be applied in accordance within the program, strategy and provisions of the Deed.

**Deferred Salary Scheme:** 100% of participant funds received by CN but not yet allocated to CN employees. The deferred salary scheme is a 5-year scheme whereby participants electing to join the scheme will defer part of their salary for the first 4 years of the scheme and will be paid the deferred salary in the fifth year.

**Childcare Sinking Fund:** 100% of the income received but not yet spent in accordance with the specific contractual arrangements.

**Community Facilities Fund:** Equal to the surplus funds returned to CN (in accordance with conditions outlined in Community Facility management agreements). To be used for the completion of significant upgrade projects to eligible Community Facilities within the LGA.

### Internal allocations

**Works Program - New and Upgrade:** Maintain a cash provision set aside to make contributions towards future new and upgrade projects aligned to the strategic objectives of CN.

**Works Program - Specific Projects:** Maintain a cash balance equal to the funds restricted by a resolution of CN to be applied to the provision of a specific future project of works.

**Works Program - Infrastructure Agreed Level of Service:** Maintain a cash provision to contribute towards the combined capital and operational expenditure required to bring CN's assets up to an agreed level of service.

**Waste Management - Remediation Provision:** Cash provision retained to provide full defeasance of CN's present obligation to remediate the Summerhill Waste Management Facility and Astra Street Landfill (this asset is no longer in use).

**Employee Leave Entitlements:** Maintain a cash provision to fund a proportion of leave obligations equal to employee benefits provisions deemed as current but not expected to be settled within the next 12 months.

**Unexpended Loans:** 100% of loan funds received but not yet expended on the project/s for which the funds were provided.

**Superannuation - Defined Benefits:** Trustee-advised obligation specific to CN to restore the Fund to a satisfactory financial position to comply with the regulatory standards set by the Australian Prudential Regulation Authority.

**Self Insurance Claims:** Value equal to any shortfall between the actuarially estimated value of outstanding claims and the value of security held by the State Insurance Regulatory Agency (SIRA). Additionally, the value of any non-cash security provided to SIRA will also be allocated, as security is subject to redemption at short notice and resultantly a specific purpose reserve is prudent to maintain.

**Local Committees and Childcare:** Equal to the consolidated funds attributable to each of the respective bodies.

## Unrestricted

Maintain a balance of no less than one month's worth of CN's payments from cash flow for operating and financing activities.

### Internal loans

An internal loan from an Internal Allocation is a funding option permitted by the Office of Local Government NSW that can be considered by CN to finance projects instead of borrowing externally. This funding option is not considered as borrowings for the purposes of Audited Financial Statements or financial covenant reporting.

An internal loan can only be considered where:

The category borrowed from is classified as an Internal Allocation

The cash funds in the restrictions are not required over the period of the loan

The cash funds in the Internal Allocation are not required over the period of the loan

A rate of interest applies that is at least equal to that as detailed within the Measurement section of the prevailing Investment and Borrowing Policy. The rate of interest should consider the risk profile of the underlying project and be adjusted accordingly if deemed appropriate

A disciplined repayment plan is established with an agreed repayment schedule.



# Appendix

*Bathers Way, Newcastle*

# How to read DN2040

DN2040 links back to N2040 themes, priorities and objectives. See page 30-31 for an overview.

## Our commitment to the community

These pages identify the 4-year Delivery Program functions identified in the Resourcing Strategy to implement *Newcastle 2040*, including:

- Funding
- Services
- Assets
- Informing strategies
- Service indicators
- Key initiatives

## How we will achieve our priorities

These pages identify projects, programs and actions we will undertake within the financial year 2023-2024. Includes our works program, operational expenditure, measures and actions.

## Funding by theme and priority

Breakdown of total income and expenditure by theme priorities and operational expenditure by priority.

## Works program by theme

Lists key projects from the works program by N2040 theme.

## Works program by priority

Lists the works program by N2040 priority, showing how much will be spent in each program.

## Measures


Measures for each priority help us understand how well we are performing and allow for evidence-based decision-making to inform other stages in our planning cycle.

## Actions

The actions we will undertake during 2023-2024 by N2040 outcome. Rows marked 'Strategy' indicate actions that will deliver against our strategies while those marked BAU indicate which actions are business as usual.

# Measures

Key indicators and measures help us understand how well CN is performing. They also allow for evidence-based decision-making to inform other stages in our planning cycle.



**Service and program measures**  
The impact of our individual services and programs

KEY FOR BASELINE DATA	
<i>All baseline data is 2020-2021 unless otherwise stated</i>	
*New measure	New measure means targets will be set after 12 months of data collection.
**Satisfaction reasoning	A mean score above 3.0 indicates more satisfaction than dissatisfaction within the community. CN aims for satisfaction with these assets and services. A mean score above 3.5 indicates high satisfaction. CN aims for higher satisfaction for these higher-performing assets and services.

N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
<b>1.1 Enriched neighbourhoods and places</b>	<ul style="list-style-type: none"> <li>Level of community satisfaction with sportsground usage</li> <li>Level of community satisfaction with beaches and beach facilities</li> <li>Level of community satisfaction with parks and recreational areas</li> <li>Number of community seasonal sport bookings</li> <li>Parks usage and attendance</li> <li>Beach usage and attendance</li> <li>Pools usage and attendance</li> </ul>	<ul style="list-style-type: none"> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>*New measure</li> <li>*New measure</li> <li>Maintain</li> <li>Increase by 5%</li> </ul>
<b>1.2 Connected and fair communities</b>	<ul style="list-style-type: none"> <li>Number of awareness-raising initiatives relating to inclusion</li> <li>Library program, event and exhibition attendance</li> <li>Visits to Library physical service points</li> <li>Level of community satisfaction with Libraries</li> <li>Number of Home Library Service items/members</li> <li>Number of Library loans</li> </ul>	<ul style="list-style-type: none"> <li>*New measure</li> <li>Increase by 5%</li> <li>Increase by 5%</li> <li>**Greater than 3.5</li> <li>Increase by 5%</li> <li>Increase by 5%</li> </ul>

N2040 THEME: LIVEABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>3.8</li> <li>4.0</li> <li>3.7</li> <li>114</li> <li>*New measure</li> <li>1,411,258</li> <li>336,703</li> </ul>	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>CN is responsible for the development, maintenance and management of many community assets including parks, gardens, playgrounds and ovals, beaches and pools, to name just a few. Within these spaces there may be a number of facilities including BBQs, fitness and play equipment, toilets, walking tracks, irrigation systems and water features.</p> <p>This data provides insight into how people use our city over time and informs decision-making that responds to current and future needs and behaviours of our community.</p>	<ul style="list-style-type: none"> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN - Booking System</li> <li>CN data</li> <li>CN data</li> <li>BlueFit Report</li> </ul>
<ul style="list-style-type: none"> <li>*New measure</li> <li>54,964</li> <li>263,495</li> <li>4.0</li> <li>25,000/277</li> <li>769,329</li> </ul>	<p>These insights help us understand the needs of our audiences to support more effective planning, engagement and design outcomes for our program, events and exhibitions.</p> <p>CN is responsible for the management and maintenance of many community assets across the LGA, including libraries. Within these spaces there may be a number of facilities, services and programs. This data provides insight into how people use our libraries over time and informs decision-making that responds to current and future needs and behaviours of our community.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>The Home Library Service is for anyone who isn't physically able to make it to a branch because of a disability, illness or limited mobility. This insight helps us understand the needs of our community and plan our programs for the future, but also highlights the important of connection outside of our assets.</p> <p>As gateways to knowledge and culture, libraries play a fundamental role in society. The resources and services they offer create opportunities for learning, support literacy and education, and help shape the new ideas and perspectives that are central to a creative and innovative society. This data provides insight into how people use our libraries over time and informs decision-making that responds to current and future needs and behaviours of our community.</p>	<ul style="list-style-type: none"> <li>CN data</li> <li>CN - Library data</li> <li>CN - Library data</li> <li>CN - Satisfaction Survey</li> <li>CN - Library data</li> <li>CN - Library data</li> </ul>

N2040 THEME: LIVEABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
1.3 Safe, active and linked movement across the city	<ul style="list-style-type: none"> <li>Level of community satisfaction with footpaths</li> <li>Level of community satisfaction with roads</li> <li>% and distance of shared paths improved</li> <li>% and distance of shared paths added</li> <li>Distance of roads new and improved</li> <li>Number of bike parking spaces within local centres</li> </ul>	<ul style="list-style-type: none"> <li>**Greater than 3</li> <li>**Greater than 3</li> <li>TBA</li> <li>TBA</li> <li>TBA</li> <li>TBA</li> </ul>
1.4 Innovative and connected city	<ul style="list-style-type: none"> <li>Number of heritage collection items digitised</li> <li>Number of Pay by Phone parking transactions</li> <li>Number of customer service webchats</li> <li>Customer satisfaction with webchat conversations</li> <li>Number of e-Library loans</li> <li>Level of community satisfaction with the city's innovation</li> </ul>	<ul style="list-style-type: none"> <li>10,000 per annum</li> <li>Increase by 10%</li> <li>Increase by 10%</li> <li>Maintain above 90%</li> <li>TBA</li> <li>**Greater than 3.5</li> </ul>

N2040 THEME: LIVEABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>3.1</li> <li>3.2</li> <li>TBA</li> <li>TBA</li> <li>TBA</li> <li>TBA</li> </ul>	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Walking and cycling are basic, affordable and clean forms of travel available to almost all ages and groups in society. In Newcastle, though private cars are the dominant mode for commuting and, indeed, all trip purposes, the large majority of trips involve distances that could reasonably be undertaken by walking or cycling. Coupled with large areas of relatively flat topography and Newcastle's favourable climate, potential for mode substitution is high, and this indicator assesses the perceived walkability and cycle-friendly nature of our city.</p>	<ul style="list-style-type: none"> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN data</li> <li>CN data</li> <li>CN data</li> <li>CN data</li> </ul>
<ul style="list-style-type: none"> <li>67,027 items</li> <li>851,827</li> <li>2,727</li> <li>91%</li> <li>TBA</li> <li>3.5</li> </ul>	<p>For more than 60 years the Library has been committed to collecting and documenting the story of Newcastle and the Hunter. Over that time the Library has acquired an extensive and important collection of books, documents, archives, maps, pictures and photographs that document the story of Newcastle. The Library has a number of collections that feature rare, unique and notable items. Many of the items in these collections have come to the Library through the generous donations of members of the community. Key to accessing this information is the use of new digital technologies to make old information more widely accessible and able to be reused.</p> <p>Increased digital uptake will support improvements in living standards, ensuring we remain globally competitive and are well positioned to protect our interests. Greater adoption of digital technology in a secure and trusted environment is one of the drivers of liveability.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> <li>CN - Library data</li> <li>CN data</li> <li>CN data</li> <li>CN data</li> <li>CN data</li> <li>CN - Satisfaction Survey</li> </ul>



N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
2.1 Action on climate change	<ul style="list-style-type: none"> <li>Installed lighting to be LED</li> <li>CN reduction in electricity use</li> <li>Number of EV chargers available to the community</li> <li>Level of community satisfaction with climate action</li> </ul>	<ul style="list-style-type: none"> <li>100% of all installed lighting to be LED by 2025</li> <li>30% reduction by 2025</li> <li>All key sites throughout the city</li> <li>**Greater than 3</li> </ul>
2.2 Nature-based solutions	<ul style="list-style-type: none"> <li>Tree vacancies identified in Tree Asset Management System (TAMS)</li> <li>Number of plants used in urban forest planting (CN open space) annually</li> <li>Level of community satisfaction with the city's wetlands and estuary</li> <li>Level of community satisfaction with greening and tree preservation</li> <li>Level of community satisfaction with the city's bushland and waterways</li> </ul>	<ul style="list-style-type: none"> <li>85% of vacancies to be planted by 2045. 100% of vacancies to be planted by 2060 (TAMS)</li> <li>4 areas per annum</li> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> </ul>

N2040 THEME: SUSTAINABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>5,000</li> <li>20.8% progress to date</li> <li>4 public EV charging sites (7 chargers, 11 charging bays)</li> <li>3.2</li> </ul>	<p>LED lighting produces less waste light and more useful lumens than other lighting technologies. By replacing all the lighting in our LGA with LEDs, we will see as much as a 60% to 70% improvement in our overall energy efficiency.</p> <p>Saving electricity reduces energy costs, as well as how much carbon dioxide is released into the atmosphere.</p> <p>Transport emissions play a significant role in our city's carbon emissions, as well as air and noise pollution, which will be reduced through the uptake of electric vehicles.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> <li>TBA</li> <li>Ironbark Sustainability snapshotclimate.com.au</li> <li>CN data</li> <li>CN - Satisfaction Survey</li> </ul>
<ul style="list-style-type: none"> <li>63,000 vacant tree spots at 31/01/2022 (TAMS) reducing by effective 500 p.a.</li> <li>4 areas per annum</li> <li>3.6</li> <li>3.4</li> <li>3.5</li> </ul>	<p>The overall performance of tree planting needs to be a comparison between the trees planted vs the trees being removed within the same timeframe to be a true record. Vacancies are measured because when vacancies reduce, there is a net gain in trees.</p> <p>Native plants play a very important role in our ecosystems. They are more favourable for supporting local wildlife and have evolved for survival. Consequently, they tend to be more naturally adapted to local growing conditions and often require fewer inputs (for example, fertiliser or water) for successful establishment, and this can mean reduced maintenance.</p> <p>CN plays a role in the provision of green, blue and wild spaces for the health and enjoyment of the community. Community satisfaction with these spaces is examined in the annual satisfaction survey with the aim to increase satisfaction scores year on year. Our community should be satisfied with the environmental assets and services that CN provides.</p>	<ul style="list-style-type: none"> <li>TAMS</li> <li>CN data</li> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> </ul>

N2040 THEME: SUSTAINABLE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
2.3 Circular economy	<ul style="list-style-type: none"> <li>• Tonnes of waste material recovered</li> <li>• Level of community satisfaction with green waste collection</li> <li>• Level of community satisfaction with greening and tree preservation</li> </ul>	<ul style="list-style-type: none"> <li>• *New measure</li> <li>• **Greater than 3.5</li> <li>• **Greater than 3.5</li> </ul>

N2040 THEME: SUSTAINABLE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>• 31,928.77 tonnes</li> <li>• 3.7</li> <li>• 3.7</li> </ul>	<p>Reducing waste conserves space in our landfills and reduces the need to build more landfills, which take up valuable space and are a source of air and water pollution.</p> <p>By reducing our waste, we are also conserving our resources. Resources like aluminium, petroleum and trees are all used to make new materials such as cans, plastic bags and paper packaging. Less energy is used to recycle materials as opposed to creating new materials. The manufacturing of consumer goods is a process that consumes a lot of energy, so by limiting the amount of new resources required, a large amount of energy can be saved.</p> <p>By recycling, reusing and reducing the amount of waste we have, we are helping to build a more sustainable future for all. We only have a limited amount of natural resources on this planet and a limited capacity to process waste, so it's important to do our part each day towards a better future.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Local businesses are the lifeblood of our community. Supporting local businesses creates jobs, reduces carbon footprints, injects money into the local economy and promotes a sense of community. CN commits to the preference of local businesses when considering the acquisition of goods and services.</p>	<ul style="list-style-type: none"> <li>• CN data*</li> <li>• CN - Satisfaction Survey</li> <li>• CN - Satisfaction Survey</li> </ul> <p><i>* Includes kerbside collection, bulk waste and drop-off</i></p>

N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
3.1 Vibrant and creative city	<ul style="list-style-type: none"> <li>Number of events delivered</li> <li>Number of event licences processed/actioned</li> <li>Number of ticketed attendees at Civic Theatre</li> <li>Number of attendees at City Hall</li> <li>Growth in business tourism</li> <li>Level of community satisfaction with promotion of tourism</li> <li>Level of community satisfaction with entertainment and events</li> <li>Number of social media followers across all CN platforms (quarterly)</li> <li>Social media reach on the CN corporate channel only (quarterly)</li> </ul>	<ul style="list-style-type: none"> <li>Increase by 10%</li> <li>Increase by 10%</li> <li>Increase by 10%</li> <li>Increase by 10%</li> <li>*New measure</li> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>*New measure</li> <li>Increase by 5%</li> </ul>
3.2 Opportunities in jobs, learning and innovation	<ul style="list-style-type: none"> <li>Number of Newskills training projects and number of participants</li> <li>Number of users of the Landing Pad. Startups/scaleups considering relocating to Newcastle</li> <li>Level of community satisfaction with economic development</li> <li>Deliver programs to promote and enhance reading culture</li> </ul>	<ul style="list-style-type: none"> <li>*New measure</li> <li>*New measure</li> <li>**Greater than 3.5</li> <li>TBA</li> </ul>

N2040 THEME: CREATIVE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>252 (2021/22)</li> <li>462/240</li> <li>92,260</li> <li>8,999</li> <li>\$219m (2019)</li> <li>3.6</li> <li>3.7</li> <li>285,846 (Q1 2022)</li> <li>225,259 (Q1 2022)</li> </ul>	<p>Success begins with getting to know your audience members – what motivates them, what makes them engage or disengage. Tailoring your event design to create meaningful, personal connections with attendees will ultimately help you drive behaviour change and create value for your business.</p> <p>An event is recognised as having a low, medium, high or major impact based on numbers of attendees. Minor: 1 to 250, Low: 250 to 2,500, Medium: 3,000 to 6,000, High: 6,500 to 10,000, Major: 10,000 to 25,000 + Multiple Venues.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p> <p>In addition to being one of the key drivers of the tourism industry's development, the business events sector is an important generator of income, employment, innovation and investment. Individual LGA profiles are no longer available; consequently Newcastle data is incorporated into Hunter Region data.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>We use social media to engage and communicate with our community. We can measure how people are interacting with us and if our message resonates with them. We can also use social media to learn from our customers and community about how we can improve their experience. 'Reach' provides a meaningful measure, as it looks at how many individual people actually engage with our social media.</p>	<ul style="list-style-type: none"> <li>Ungerboeck</li> <li>Ungerboeck</li> <li>CN data</li> <li>CN data</li> <li>CN data</li> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN data</li> <li>CN data</li> </ul>
<ul style="list-style-type: none"> <li>*New measure</li> <li>*New measure</li> <li>3.5</li> <li>TBA</li> </ul>	<p>We are focused on the growth of our local skills base, an increase in skilled migration to Newcastle and the embedding of inclusive practices in all actions of local business. Newcastle will effectively establish a skills-based labour market.</p> <p>We are a city that embraces and cultivates innovation. Business and industry are confident to experiment and collaborate to create new growth. Entrepreneurship is encouraged and the resources needed to create change are plentiful. Newcastle is a city where anyone can nurture an idea into a globally scaleable business.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	

N2040 THEME: CREATIVE NEWCASTLE		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
<b>3.3 Celebrating culture</b>	<ul style="list-style-type: none"> <li>Level of community satisfaction with Art Gallery and programs</li> <li>Level of community satisfaction with Civic venues</li> <li>Level of community satisfaction with Museum</li> <li>Physical attendance at Art Gallery outreach programs</li> <li>Number of artists celebrated (Art Gallery)</li> <li>Museum ticketed attendees</li> </ul>	<ul style="list-style-type: none"> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>**Greater than 3.5</li> <li>*New measure</li> <li>*New measure</li> <li>Increase by 5%</li> </ul>
<b>3.4 City-shaping partnerships</b>	<ul style="list-style-type: none"> <li>Number of DAs determined</li> <li>Number of DAs approved</li> <li>Level of community satisfaction with management of residential development</li> </ul>	<ul style="list-style-type: none"> <li>Maintain</li> <li>Maintain</li> <li>**Greater than 3</li> </ul>

N2040 THEME: CREATIVE NEWCASTLE		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>3.7</li> <li>3.7</li> <li>3.7</li> <li>*New measure</li> <li>*New measure</li> <li>105,745</li> </ul>	<p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>Over the next 2 years the Art Gallery will modify some of the ways it connects with the community, while its physical space is being upgraded. This change will lead to increased outreach programs. To capture the Art Gallery's impact on how we celebrate culture, outreach programs will be measured by number of people attending.</p> <p>We aim to reinforce the links between artistic creations and society, encourage greater awareness of the diversity of artistic expressions and highlight the contribution of artists to sustainable development.</p> <p>Events and performances are a key component of developing a sense of community and pride, generating economic growth, accentuating natural and man-made assets, and giving the city its identity, both regionally and nationally.</p>	<ul style="list-style-type: none"> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>CN data</li> <li>CN data</li> <li>Camms</li> </ul>
<ul style="list-style-type: none"> <li>1,645</li> <li>1,309</li> <li>3.2</li> </ul>	<p>Development Applications (DAs) are a merit-based assessment conducted directly through CN.</p>	<ul style="list-style-type: none"> <li>CN data</li> <li>CN data</li> <li>CN - Satisfaction Survey</li> </ul>

N2040 THEME: ACHIEVING TOGETHER		
PRIORITIES	SERVICE AND PROGRAM MEASURES	TARGET
4.1. Inclusive and integrated planning	<ul style="list-style-type: none"> <li>Level of community satisfaction with CN's long-term planning and vision for the city</li> <li>Level of community satisfaction with CN's overall performance</li> <li>Decrease first year employee turnover rate</li> <li>Increase Indigenous workforce representation</li> <li>Increase our workplace engagement result</li> </ul>	<ul style="list-style-type: none"> <li>**Greater than 3</li> <li>**Greater than 3.5</li> <li>12.5%</li> <li>4%</li> <li>7.2%</li> </ul>
4.2 Trust and transparency	<ul style="list-style-type: none"> <li>Number of resolutions, total and resolved</li> <li>Level of community satisfaction with CN's response to community needs</li> <li>Number of compliments received at CN</li> <li>Number of complaints received at CN</li> </ul>	<ul style="list-style-type: none"> <li>Greater than 80%</li> <li>**Greater than 3.5</li> <li>Maintain higher compliments than complaints</li> </ul>
4.3 Collaborative and innovative approach	<ul style="list-style-type: none"> <li>Number and value of community grants</li> <li>Number of processes completed within Promapp</li> <li>Number of staff trained in process mapping</li> <li>Level of community satisfaction with involvement in council decision-making</li> </ul>	<ul style="list-style-type: none"> <li>Increase by 5%</li> <li>*New measure</li> <li>*New measure</li> <li>**Greater than 3</li> </ul>

N2040 THEME: ACHIEVING TOGETHER		
BASELINE	WHY THIS IS IMPORTANT	SOURCE
<ul style="list-style-type: none"> <li>3.3</li> <li>3.7</li> <li>14%</li> <li>3%</li> <li>7%</li> </ul>	<p>During engagement for <i>Newcastle 2040</i>, the community told us that considered and long-term planning should be a key focus area to ensure our vision of a liveable, sustainable and inclusive global city is obtained. Community views on the success of CN to plan long-term are gained through the annual satisfaction survey with the aim to increase satisfaction scores year on year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>This data provides insights into our people. A strong culture attracts talent that fits into our organisation better and helps keep them on board longer. People who feel like they are where they belong are more likely to stay, which means higher retention rates and lower turnover and increases overall wellbeing for both individuals and communities.</p>	<ul style="list-style-type: none"> <li>CN - Satisfaction Survey</li> <li>CN - Satisfaction Survey</li> <li>Human Resource Information System (HRIS)</li> <li>Engagement Survey</li> </ul>
<ul style="list-style-type: none"> <li>227 total/191 completed</li> <li>3.4</li> <li>288 compliments/122 complaints</li> </ul>	<p>Council resolutions are decisions made at Council to take action; this measure provides insights into how many resolutions happen at Council and how many are completed within the year.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p> <p>A key responsibility of CN is to respond to community needs. The community perception of this response is gained through the annual satisfaction survey and indicates the success of CN in this space.</p>	<ul style="list-style-type: none"> <li>CN data</li> <li>CN - Satisfaction Survey</li> <li>CN data</li> <li>CN data</li> </ul>
<ul style="list-style-type: none"> <li>\$585,110</li> <li>*New measure</li> <li>*New measure</li> <li>3.2</li> </ul>	<p>CN collaborates with numerous government organisations, businesses, community groups and individuals to deliver positive outcomes for the Newcastle community. Our Community Grants provide a number of funding opportunities to support initiatives that contribute to the social, cultural, environmental and economic life of the city.</p> <p>Measuring process improvements is important because it allows us to see whether the actions we take are actually helping CN thrive and become more efficient over time.</p> <p>The community satisfaction survey's intention is to provide insights into the factors that drive satisfaction within the community and show CN the effectiveness of its service delivery in meeting community expectations. Satisfaction is measured out of 5 with a mean score above 3.0 indicating more satisfaction than dissatisfaction within the community in relation to a particular CN attribute.</p>	<ul style="list-style-type: none"> <li>CN data</li> <li>CN data - Promapp</li> <li>CN data - Promapp</li> <li>CN - Satisfaction Survey</li> </ul>

# Works program

N2040 THEME: LIVEABLE NEWCASTLE				
PRIORITY	PORTFOLIO	PROGRAM	PROJECT	
<b>1.1 Enriched neighbourhoods and places</b>	City Infrastructure - Assets & Facilities	Buildings - Council Support Services	Building structures survey, various locations Engineering advice, general	
		Public Toilets	Waratah Park, toilet block demolition and replacement	
		Roadside Furniture	Local Centres, various locations, furniture renewal and maintenance	
	City Infrastructure - Revitalisation	City Centre		Christmas tree, Newcastle, installation and removal Civic Precinct Public Domain Plan, Hunter Street East End Public Domain Plan, Hunter Street Mall (Perkins Street to Brown Street), Sub-stage 9, revitalisation Place Activation Initiatives (signage) West End Public Domain Plan – Stage 2 (Cycleway) Wickham Public Domain Plan, implementation plan
			Coastal	Bathers Way, King Edward Park Bathers Way, signage strategy Bathers Way, South Newcastle Coastal Building Revitalisation Plan Coastal Revitalisation, King Edward Park, planning
			Urban Centres	Local Centres, Georgetown, renewal Local Centres, Orchardtown Road, New Lambton, upgrade Local Centres, various locations, establishment maintenance Local Centres, various locations, Facade Improvement Scheme Local Centres, various locations, feasibility (road surface) Streets as Shared Spaces (SaSS), Darby Street, trial activation

N2040 THEME: LIVEABLE NEWCASTLE				
PRIORITY	PORTFOLIO	PROGRAM	PROJECT	
<b>1.1 Enriched neighbourhoods and places (continued)</b>	Creative & Community Services	Aquatics	Inland pools, Minor Infrastructure Renewal Program Lambton Pool, grandstand upgrade Lambton Pool, staged facility upgrade and replacement (pavilion) Newcastle Ocean Baths, upgrade project (Stage 1), pools upgrade Newcastle Ocean Baths, upgrade project (Stage 2), pavilion upgrade	
		Civic Venues / Civic Services	City Hall, refurbish operational areas City Hall, storage City Hall, fire safety works Civic Theatre, refurbish operational areas Civic Theatre, replace Playhouse seating Civic Theatre, replace technical equipment Civic Theatre, reupholster 50 seats in Stalls and Dress Circle Civic Theatre, upgrade air conditioning units Fort Scratchley Function Centre, flooring replacement	
		Community Buildings	Alice Ferguson Community Centre, Merewether, refurbishment/renewal	
		Museum / Libraries / Historic Fort Scratchley	Historic Fort Scratchley, Old Guardhouse, salt and moisture levels	
		Recreation & Sport	Darling Street Oval, Hamilton South, grandstand upgrade Fenced off-leash dog areas Floodlight Renewal Program Foreshore Park, Newcastle, all-abilities playground and water park Gregson Park, Hamilton, playground Park Accessibility Improvement Program, Brickworks Park, Wallsend Passmore Oval, Wickham, grandstand upgrade Plans of Management Review Playground Shade Program, Brickworks Park, Wallsend Smith Park, Hamilton North, field renovation Sportsgrounds, various locations, renew sub-surface drainage and irrigation systems Sportsgrounds, various locations, renewal of lighting poles Thomas Percy Oval, Waratah West, fencing Western Corridor Active Hub, Federal Park, Wallsend	
		Planning & Environment - Environment & Sustainability	Blackbutt Reserve	Blackbutt Kangaroo and Emu Enclosure, design Blackbutt Kiosk, detailed design and construct

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>1.3 Safe, active and linked movement across the city</b>	City Infrastructure - Assets & Facilities	Bridges	Boscawen Street Bridge, Wallsend, renewal
			Bridges and large culverts, Smith Road, Elmore Vale, repairs
			Bridges, various locations, inspection and load rating
			Chinchen Street Bridge, Islington, renewal
			Cottage Creek Bridge, Newcastle, replacement
			Nelson Street Bridge, Wallsend, renewal
			Pedestrian bridges, various locations, handrail replacement
			Pedestrian bridges, Waratah and Jesmond Parks
			Pedestrian bridges, Watkins Road, Elmore Vale, renewal
		Footpaths	Cycleways, various locations, line marking and signage program
Fernleigh Track, stairs			
Footpaths, various locations, connectivity			
Footpaths, various locations, minor renewal			
Honeysuckle Drive, Newcastle, footpath reinstatement			
Throsby Creek, Wickham to Maryville, shared pathway renewal			
Union Street, Wickham, footpath upgrade			
Warabrook Wetland Reserve, Warabrook, shared path renewal			
William Street, Tighes Hill, footpath rehabilitation			
Parking Infrastructure	Off-street car parks, Regent Street, New Lambton, minor renewal		
Off-street car parks, Regent Street, New Lambton, resurfacing			
Off-street car parks, various locations, furniture renewal			
Parking meters, various locations, replacement			
Retaining Walls	Perkins Street, Newcastle, retaining wall renewal		
Retaining walls, various locations, renewal			
Spruce Street, North Lambton, batter protection repair			

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>1.3 Safe, active and linked movement across the city (continued)</b>	City Infrastructure - Assets & Facilities	Road Rehabilitation	Corona Street, Hamilton East, reconstruction
			Duncan Close, Elmore Vale, turning facility
			Fern Street, Islington, road reconstruction
			Harriet Street, Waratah, reconstruction
			Hope Street, Wallsend, road renewal
			Howell Street, Kotara, road reconstruction
			Howell Street, Kotara, road rehabilitation
			Lambton Road (Alma Rd to Avondale Rd), New Lambton, road rehabilitation
			Lexington Parade, Adamstown Heights, road embankment
			Longworth Avenue, Wallsend, road renewal design
			Madison Drive, Adamstown Heights, road renewal
			Margaret Street, Merewether, water main renewal
			Mathieson Street, Carrington, road renewal design
			Memorial Drive, The Hill, road embankment
			Menkens Lane, The Hill, road rehabilitation
			Minmi Road, Wallsend, intersection upgrade
			Minmi Road, Wallsend, road upgrade
			Old Maitland Road, Hexham, road renewal
			Pride Avenue, Lambton, road renewal design
			Road and laneway dedication, various locations
			Samdon Street, Hamilton, road renewal design
			Shamrock Street, Hexham, renewal
			Tyrone Road, New Lambton, reconstruction
			Unnamed laneway, Morehead Street, Lambton, renewal and upgrade
			Vera Street, Waratah West, road rehabilitation
			Wall Lane, North Lambton, road rehabilitation
			Woodward Street, Merewether, road and embankment
			Workshop Way, Newcastle, road renewal and upgrade

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>1.3 Safe, active and linked movement across the city (continued)</b>	City Infrastructure - Assets & Facilities	Road Resurfacing	Roads, various locations, pavement and road roughness testing Roads, various locations, resurfacing Roads, various locations, site preparation
		Roadside Furniture	Albert Street, Wickham, traffic calming devices Bathers Way, various locations, furniture renewal and maintenance Bathers Way, various locations, lighting renewal Bulkara Street, Wallsend, guardrail and footpath Charlestown Road, Kotara, fence renewal and footpath Fernleigh Track, furniture renewal and maintenance Honeysuckle Promenade, Newcastle, lighting renewal Northcott Drive, Kotara, rail overbridge fencing Roadside furniture, various locations, renewal Smart poles, various locations, inspection and maintenance Smart poles, various locations, renewal Street lighting, various locations, assessment Street lighting, various locations, renewal Transport stops, various locations, upgrade Transport stops, Young Street (Turton Road to Parkview Street), Georgetown, upgrade

N2040 THEME: LIVEABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>1.3 Safe, active and linked movement across the city (continued)</b>	Transport	Cycleways	Cycleways Program, Chatham Road and Clyde Street, Hamilton North Cycleways Program, Chinchin Street, Islington, Scholey Street to Maitland Road (Islington Park) Cycleways Program, cycleways education and promotion Cycleways Program, cycleways investigation and development Cycleways Program, Glebe Road, Adamstown to Newcastle West Cycleways Program, H23 Overpass to Mordue Parade Cycleways Program, Hunter Street Trial Cycleway, National Park Street, Newcastle West to Ivy Street, Islington Cycleways Program, Lambton Park to Croudace Street Cycleways Program, Maud Street (University to City Centre Cycleway) Cycleways Program, Mayfield Precinct, feasibility study and concept design Cycleways Program, Parkway Avenue to Honeysuckle Foreshore, Newcastle West Cycleways Program, Parkway Avenue, Hamilton South, roundabout bypasses Cycleways Program, Richmond Vale Rail Trail Cycleways Program, Shortland to Tarro cycleway Cycleways, various locations, program management
		Local Area Traffic Management (LATM)	Cooks Hill, various locations, LATM, design and construction of traffic calming devices Croudace Road at Garsdale Avenue, LATM, intersection upgrade Glebe Road and Park Avenue, Adamstown, LATM, traffic control signals LATM, various locations, traffic modelling, studies and program support
		Pedestrian Access and Mobility Plan (PAMP)	LATM, PAMP, minor works PAMP, principal pedestrian network projects, design and construction
<b>1.4 Innovative and connected city</b>	Planning & Environment - Environment & Sustainability	Sustainability & Climate	Smart Move Newcastle





## N2040 THEME: SUSTAINABLE NEWCASTLE

PRIORITY	PORTFOLIO	PROGRAM	PROJECT	
<b>2.1 Actions on climate change</b>	City Infrastructure - Assets & Facilities	Buildings - Council Support Services	Rooftop Solar Upgrade Program	
		Fleet Replacement	Fleet Replacement Program	
	Planning & Environment - Environment & Sustainability	Coast, Estuary and Wetlands	Barrie Crescent, Stockton, buried protection structures	
			Hunter Estuary Coastal Management Program, preparation	
			King Street, Stockton, breakwater protection structure	
	City Shaping	Citywide	Mitchell Street seawall, Stockton, Zone 3 repair	
Newcastle South Seawall, rehabilitation				
Seawalls, various locations, monitoring and works				
South Mitchell Street Seawall and Dalby Oval, Stockton, buried protection structures				
Sustainability & Climate	Flood Planning	Southern Beaches Coastal Management Program		
		Stockton coast, coastal emergency works		
		Stockton riverwall, Stages 6-9, design and construct		
Sustainability & Climate	Flood Planning	Stockton Surf Life Saving Club seawall, Zone 1 maintenance		
		Flash Flood Alert Service, operation and maintenance		
Sustainability & Climate	Flood Planning	Flood education campaign		
		Flood studies, update to 2019 Australian Rainfall and Runoff methodology		
Sustainability & Climate	Flood Planning	Hunter Water Drainage Network, amplification		
		Major flood evacuation routes, upgrade		
Sustainability & Climate	Flood Planning	Sea and groundwater level monitoring, various locations		
		Climate Action Program		
Sustainability & Climate	Flood Planning	Electric vehicle trial, pool car replacement		
		Energy savings projects		
Sustainability & Climate	Flood Planning	Astra Street, Sandgate, remediation of landfill		

N2040 THEME: SUSTAINABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>2.2 Nature-based solutions</b>	Planning & Environment - Environment & Sustainability	Bushland and Watercourses	Aries Way Reserve, Elernmore Vale, creek rehabilitation Blackbutt Reserve, New Lambton, bushland regeneration Bushfire assessment and management Bushland reserves, various locations, bushland regeneration Community education, various locations, environment rehabilitation worksites Creeks, various locations, rehabilitation Environment Strategy Environmental Management System, development and implementation Environmental project delivery support Inland cliffline, Waratah West, rehabilitation Ironbark Creek, various locations, rehabilitation, Stages 5-7 Jesmond bushland, rehabilitation Maryland Creek, Maryland, rehabilitation Natural asset management systems, development Natural assets, various locations, condition investigations Natural Connection – Newcastle's Healthy Catchments Program North Lambton Catchment, drainage and creek design Waterdragon Creek, Kotara Park, riparian rehabilitation Wentworth Creek, Wallsend, rehabilitation, Stage 1
		Coast, Estuary and Wetlands	Astra Street Endangered Ecological Community Action Plan Coastal cliffline, Kilgour and Nobbys, rehabilitation and stabilisation Coastal cliffline, various locations, rehabilitation monitoring Coastal, various locations, revegetation Coastline, various locations, dune preservation and restoration Hunter River foreshore, Stockton, revegetation Jersey Road, Sandgate, wetland rehabilitation Lloyd Street Reserve, Merewether, littoral rainforest restoration Market Swamp Wetland, Warabrook, rehabilitation design and construct Stockton Beach, sand nourishment Stockton Coastal Management Plan, development Wetlands, various locations, rehabilitation design and construct

N2040 THEME: SUSTAINABLE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>2.2 Nature-based solutions (continued)</b>	Planning & Environment - Environment & Sustainability	Flood Planning	Minmi Road, Fletcher, detention basin and dam safety works and monitoring
		Street & Park Trees	Community urban forest program, various locations Gateways to Newcastle, various locations, tree planting Living Streets Campaign, various locations Park and street tree life extension program, various locations Street tree planting, various locations Street verge gardens, various locations Trees, various locations, audit for all attributes Trees, various locations, inspection and monitoring
<b>2.3 Circular economy</b>	City Shaping	Summerhill Waste Management Centre (SWMC)	SWMC, construction of operational area and relocation of organics processing, concrete storage and recycling activities SWMC, materials recovery facility SWMC, materials recovery facility and organics processing facility, bulk earthworks SWMC, organics facility
	Waste Services	Waste Management	Domestic bins, various locations, repair, replacement, new deliveries and upgrades Public place bins, various locations, replacement and upgrades Stormwater and leachate management, design and review of existing pond integrity SWMC, Cell 10, landfill design and construction SWMC, landfill rehabilitation program SWMC, new access road SWMC, site upgrades

N2040 THEME: CREATIVE NEWCASTLE			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>3.1 Vibrant and creative city</b>	City Infrastructure - Assets & Facilities	Roadside Furniture	Banner holders, Newcastle CBD, removal
	Creative & Community Services	Economic Development	Newcastle After Dark program
<b>3.2 Opportunities in jobs, learning and innovation</b>	Creative & Community Services	Economic Development	Economic development, Skilled People priority
		Museum / Libraries / Historic Fort Scratchley	Library resources
<b>3.3 Celebrating culture</b>	City Infrastructure - Assets & Facilities	Roadside Furniture	Art and monuments in roads, citywide, structural inspection
		Citywide	Newcastle Art Gallery, expansion
	Creative & Community Services	Art Gallery	Newcastle Art Gallery, cultural asset preservation Newcastle Art Gallery, works of art
		Museum / Libraries / Historic Fort Scratchley	Newcastle Museum, paving replacement
<b>3.4 City-shaping partnerships</b>	Creative & Community Services	Economic Development	Economic development, city analytics Economic development, digital prospectus

N2040 THEME: ACHIEVING TOGETHER			
PRIORITY	PORTFOLIO	PROGRAM	PROJECT
<b>4.2 Trust and transparency</b>	Corporate Services	CX Strategy	CX Strategy implementation
	Information Technology	Core Systems Development & Maintenance	Asset management CiA migration Computing hardware refresh Directorate Technology initiatives Enterprise risk Geographic Information System (GIS) Information security and privacy Kentico content management system upgrade Technology foundations
			Digital Enablement

# Legislation checklist

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
<b>Delivery Program (DP)</b>			
The DP outlines the council's commitment about what it intends to do towards the achievement of the CSP goals during its term of office, and what its priorities will be	Guidelines DP Introduction	Delivering 2040	28
The DP is the single point of reference for all principal activities undertaken by the council during its term of office	Guidelines DP Introduction	Our commitment to the community	28-103
All plans, projects, activities and funding allocations of the council are directly linked to the DP	Guidelines DP Introduction	Delivering 2040	28
A council must have a DP detailing the principal activities to be undertaken by the council to perform its functions (including implementing the strategies set out in the CSP) within the limits of the resources available under the Resourcing Strategy	S404	Our commitment to the community	28-103
		Resourcing N2040	109
The council must establish a new DP after each ordinary election of councillors to cover the principal activities of the council for the 4-year period commencing on 1 July following the election	S404	Adopted by Council in June 2022	N/A
The DP includes a method of assessment to determine the effectiveness of each principal activity in achieving the objectives	EE4.6	Our commitment to the community - service indicators	41, 61, 73, 89
The DP was adopted by 30 June following the council's election	EE4.1	Adopted by Council in June 2022	N/A
The DP must demonstrate the council's commitment to the community to perform all of its functions (including implementing the strategies set out in the CSP) by outlining the activities for which it is responsible over the term of the council, including how those activities will be prioritised, and how the council will measure and evaluate their implementation	EE4.2	Our commitment to the community	28-103
To encourage continuous improvement across the council's operations, the DP must identify areas of service that the council will review during its term, and how the council will engage with the community and other stakeholders to determine service level expectations and appropriate measures	EE4.3	Better service delivery	36-37
The DP must address ongoing improvement to the efficiency, productivity, financial management and governance of the council	EE4.4	Supporting 2040	104
		Finding our 4-year delivery	34
The DP must directly address the objectives and strategies of the CSP and identify the principal activities that the council will undertake to meet the objectives and implement the strategies (councils must ensure that the principal activities cover the full range of council functions and operations)	EE4.6	Our commitment to the community	28-103

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
<b>Delivery Program (DP) (continued)</b>			
The DP must allocate high-level responsibilities for each activity or set of activities. Where the council has an oversight role for a CSP strategy but is not the key delivery agent, the DP should include activities which reflect the role the council will play in relation to the strategy, and how it will monitor its delivery	EE4.7	Our commitment to the community	28-103
Financial estimates for council's budget position for the 4-year period must be included in the DP	EE4.8	Finding our 4-year delivery	34
When preparing its DP, the council must consider the priorities and expected levels of service expressed by the community during the engagement process	EE4.5	Proposed exhibition dates 30 March to 27 April 2023	N/A
The draft DP was exhibited for public comment for a minimum of 28 days, and public submissions were accepted and considered before the final DP was adopted	EE4.10	Proposed exhibition dates 30 March to 27 April 2023	N/A
The council must post a copy of its DP on the council's website within 28 days after the plan is adopted	EE4.11	TBA	N/A
The DP is reviewed each year by the council when preparing its Operational Plan	EE4.12	TBA	N/A
Where an amendment to the DP is proposed, it must be included in a council business paper which outlines the reasons for the amendment. The matter must be tabled and resolved to be noted at that meeting and must be considered by the council at its next meeting (i.e. time must be set aside for the amendment to be considered)	EE4.13	TBA	N/A
Where significant amendments are proposed, the DP must be re-exhibited as per EE4.10	EE4.14	TBA	N/A
<b>Operational Plan (OP)</b>			
The council must have an OP that is adopted before the beginning of each financial year, detailing the activities and actions to be undertaken by the council during that year to achieve the DP commitments	S405	Draft to be adopted by Council at the May 2023 Council meeting	N/A
The OP must be prepared and adopted annually as a separate document that details the work that will be done in support of the DP. It must directly address the activities outlined in the DP and identify projects, programs or actions that the council will undertake within the financial year towards addressing these	EE4.15	How we will achieve our priorities	28-103
The OP must include council's Statement of Revenue Policy for the year covered by the OP	EE4.20	Supporting 2040	104

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
<b>Operational Plan (OP) (continued)</b>			
The draft OP was publicly exhibited for at least 28 days, and public submissions were accepted and considered before the final OP was adopted	EE4.25	Proposed exhibition dates 30 March to 27 April 2023	N/A
A map showing those parts of the LGA to which various rates will apply (including each category and subcategory of the ordinary rate and each special rate included in the OP) must be available on the council's website and available for public inspection at its office (and any other places it determines) during the exhibition of the OP	EE4.27	Supporting 2040	104
The OP was published on the council's website within 28 days of its adoption	EE4.26	TBA	N/A
Where significant amendments are proposed to the OP, it must be resubmitted to council for adoption	EE4.28	TBA	N/A
The Statement of Revenue Policy must be included in an OP and must include the following statements: A statement containing a detailed estimate of the council's income and expenditure A statement with respect to each ordinary rate and each special rate proposed to be levied A statement with respect to each charge proposed to be levied A statement of the types of fees proposed to be charged by the council and, if the fee concerned is a fee to which Division 3 of Part 10 of Chapter 15 of the Act applies, the amount of each such fee A statement of the council's proposed pricing methodology for determining the prices of goods and the approved fees under Division 2 of Part 10 of Chapter 15 of the Act for services provided by it, being an avoidable costs pricing methodology determined by the council A statement of the amounts of any proposed borrowings (other than internal borrowing), the sources from which they are proposed to be borrowed and the means by which they are proposed to be secured	EE4.21	Supporting 2040	104

REQUIREMENT	ACT REFERENCE	SECTION	PAGE NO
<b>Operational Plan (OP) (continued)</b>			
The Annual Statement of Revenue Policy may include a note that the estimated yield from ordinary rates is subject to the specification of a percentage variation by the Minister if that variation has not been published in the Gazette when public notice of the Annual Statement of Revenue Policy is given	Note to Statement of Revenue Policy	Supporting 2040	104
The Statement of Revenue Policy with respect to an ordinary or special rate proposed to be levied must include the following particulars: The ad valorem amount (the amount in the dollar) of the rate Whether the rate is to have a base amount and, if so: - The amount in dollars of the base amount - The percentage, in conformity with section 500 of the Act, of the total amount payable by the levying of the rate, or, in the case of the rate, the rate for the category or sub-category concerned of the ordinary rate, that the levying of the base amount will produce The estimated yield of the rate In the case of a special rate – the purpose for which the rate is to be levied The categories or sub-categories of land in respect of which the council proposes to levy the rate	EE4.22	Supporting 2040	122
The statement with respect to each charge proposed to be levied must include the following particulars: The amount or rate per unit of the charge The differing amounts for the charge, if relevant The minimum amount or amounts of the charge, if relevant The estimated yield of the charge In relation to an annual charge for the provision by the council of coastal protection services (if any) – a map or list (or both) of the parcels of rateable land that are to be subject to the charge	EE4.23	Supporting 2040	104
The statement of fees and the statement of the pricing methodology need not include information that could confer a commercial advantage on a competitor of the council removed	EE4.24	Supporting 2040	104
The OP must directly address the activities outlined in the DP and identify projects, programs or actions that the council will undertake within the financial year towards addressing these	EE4.15	Delivering 2040 - How we will achieve our priorities	28-103
The OP allocates responsibilities for each project, program or action	EE4.16	Delivering 2040 - How we will achieve our priorities	28-103
With respect to service reviews identified in the DP (see EE4.3), the OP must specify each review to be undertaken in that year	EE4.17	Delivering 2040 - Better service delivery	36-37
The OP must identify suitable measures to determine the effectiveness of the projects, programs and action undertaken	EE4.18	Delivering 2040 - Measures	28-103
The OP includes a detailed budget for the actions to be undertaken in that year	EE4.19	Delivering 2040	28-31

# Glossary

**COMMUNITY LAND** Land classified as community land must be kept for use by the general community. All community land must be regulated by a Plan of Management, which may apply to one or more areas of land.

**CN** City of Newcastle.

**CROWN LAND** Land that is owned by the NSW Government but managed on its behalf by Council.

**CX STRATEGY** Our plan for a better customer experience. Our CX strategy aims to flip the power from the institution to the customer, building lifelong trust.

**DA** Development Application.

**DCP** Development Control Plan.

**DIAP** The Disability Inclusion Action plan will act as a roadmap to guide CN's actions and establish strategies to ensure we create an inclusive community for all people who live, visit and work in Newcastle.

**DELIVERY PROGRAM** A strategic document with a minimum 4-year outlook, which outlines the key strategies the organisation will undertake to achieve its desired outcomes. (Note: this is a legislative requirement.)

**FINANCIAL YEAR** The financial year we are reporting on in this document is the period from 1 July 2023 to 30 June 2024.

**GIS** Geographic Information System.

**IPART** Independent Pricing and Regulatory Tribunal.

**LGA** Local Government Area.

**LIVEABILITY AND WELLBEING SURVEY** The Liveability and Wellbeing survey is conducted to help benchmark key measures and track themes within the Newcastle 2040 Community Strategic Plan, measure quality of life and liveability within Newcastle, and understand trust towards CN.

**NEWCASTLE 2040 (N2040)** Newcastle 2040 is our integrated Community Strategic Plan, which provides clear strategic direction for the long term and identifies the main priorities, aspirations and future vision of the community.

**DELIVERING NEWCASTLE 2040 (DN2040)** Delivering Newcastle 2040 is our combined Delivery Program and Operational Plan, and translates the community's visions and priorities into clear actions. It is the primary reference point for all activities undertaken by Council during its term of office.

**OPERATIONAL PLAN** A document with a one-year outlook that outlines the key activities to be undertaken to achieve the desired outcomes set out in the Community Strategic Plan. (Note: this is a legislative requirement.)

**PARTNERING** A structured approach to working together with other parties to achieve a mutually beneficial outcome.

**PERFORMANCE** The results of activities and progress in achieving the desired outcomes over a given period of time.

**RATE PEGGING** The percentage limit by which a council may increase the total income it will receive from rates. The percentage is set each year by the NSW Minister for Local Government.

**RISK MANAGEMENT** A discipline for developing appropriate procedures to reduce the possibility of adverse effects from future events.

**SRV** Special Rate Variation.

**SUSTAINABLE DEVELOPMENT** Development that meets the needs of the present generation without compromising the capacity of future generations to meet their needs.

**SDGs** Sustainable Development Goals.

**TARGET** A goal to be reached by a specific date, which may be higher than the forecasted performance. It aims to continually improve performance.

[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

# delivering NEWCASTLE 2040

Fees and Charges 2023-2024

*Draft*



City of  
Newcastle



# Acknowledgement of Country

City of Newcastle (CN) acknowledges its Local Government Area (LGA) sits within the Country of the Awabakal and Worimi peoples.

We acknowledge that Country for Aboriginal peoples is an interconnected set of ancient relationships. We acknowledge the custodianship of the Awabakal and Worimi peoples and the care and stewardship they have performed in this place since time immemorial.

We recognise the history of truth that acknowledges the impact of invasion and colonisation on Aboriginal and Torres Strait Islander people and how this still resonates today.

## Enquiries

For information about this document contact:

City of Newcastle  
PO Box 489, Newcastle NSW 2300  
[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

## Statement of fees and charges

Under Section 608 of the Act, CN may charge and recover an approved fee for any service it provides, other than a service proposed or provided on an annual basis which is covered by an annual charge (Sections 496 and 501).

Services for which CN may charge a fee include:

Supply of services and products

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Giving information

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Providing a service in connection with the exercise of CN's regulatory function (eg applications, inspections, certificates)

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Allowing admission to buildings.

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Fees and Charges made under Section 608 of the Act are classified according to the following pricing basis:

<b>Full Cost Recovery (F)</b>	CN recovers all direct and indirect costs of the service (including depreciation of assets employed).
<b>Partial cost Recovery (P)</b>	CN recovers less than the Full Cost. The reasons for this may include community service obligations and legislative limits.
<b>Statutory Requirements (S)</b>	Price of the service is determined by Legislation.
<b>Market Pricing (M)</b>	The price of the service is determined by examining alternative prices of surrounding service providers.
<b>Zero Cost (Z)</b>	Some services may be provided free of charge and the whole cost determined as a community service obligation.
<b>Rate of Return (R)</b>	This would include Full Cost Recovery as defined above in addition to a profit margin to factor in a return to CN for assets employed. CN's policy for determining fees to be charged is that all CN fees and charges not subject to statutory control are to be reviewed on an annual basis, prior to finalisation of the annual operating budget.

In applying the above pricing basis to fees made under Section 608 of the Act, CN considers the following factors as outlined in Section 610D of the Act:

The cost to CN of providing the service – the Full Cost Recovery method is used as a benchmark in this instance. This includes any debt and servicing costs, depreciation and maintenance associated with the provision of the service

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The price suggested for that service by a relevant industry body or in a schedule of charges published, from time to time by the Division of Local Government

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The importance of the service to the community – this is considered in determining any potential community service obligations or community benefit particularly under a Partial Cost Recovery or Zero Cost method

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Any factors specified in the Local Government (General) Regulation 2005 or other applicable legislation

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Other factors not specifically mentioned under Section 610D of the Act that may also be considered include:

Whether services are being supplied on a commercial basis as part of a defined CN business

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The capacity of the user to pay

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Market prices.

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All fees and charges not included in the Division 81 GST free schedule will attract GST at the current rate of 10%. CN's 2023-2024 Fees and Charges document is bound as a separate report.

## Established categories for reduction or waiving of fees

Section 610E of the Act allows CN to waive payment of or reduce a fee in a particular case if it is satisfied that the case falls within a category of hardship or any other category that CN has determined.

CN has determined that fees may be waived or reduced in the following categories:

<b>Category one - financial hardship</b>	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the payment of the fee will impose significant financial hardship.</p> <p>Each application will be considered on its merits on a case-by-case basis. In determining eligibility on the basis of significant hardship, CN will:</p> <ol style="list-style-type: none"> <li>1. Apply a criteria commensurate with the value of the fee requested to be waived;</li> <li>2. Require the applicant to provide reasonable proof of financial hardship which may include details of assets, income and living expenses, a letter from a recognised welfare agency or financial counsellor confirming financial hardship and/or medical certificate and other information required to make a valid assessment.</li> </ol>
<b>Category two - charity</b>	<p>CN may reduce or waive fees in where the applicant is a registered charity and the fee is for a service that will enable the provision of charitable services to CN's community.</p>
<b>Category three - illness or death</b>	<p>CN may reduce or waive fees in cases where the applicant provides evidence that the charge was incurred because of:</p> <ol style="list-style-type: none"> <li>1. Serious illness of a customer or the customer's immediate family member;</li> <li>2. Serious accident involving the customer or the customer's immediate family member;</li> <li>3. Death of a customer or the customer's immediate family member; and in determining eligibility on the basis of illness or death, CN will require the customer to present:             <ol style="list-style-type: none"> <li>1. Medical certificate; or</li> <li>2. Statutory declaration.</li> </ol> </li> </ol>
<b>Category four - Large Commercial Waste Operators</b>	<p>CN may reduce fees for Commercial Customers that have committed to dispose (at SWMC) either:</p> <ul style="list-style-type: none"> <li>• &gt; 5,000 tonnes per annum of soil classified as General Solid Waste; or</li> <li>• &gt; 15,000 tonnes per annum of mixed General Solid Waste</li> </ul>
<b>Category five - Civic Services commercial operators</b>	<p>CN may reduce or waive fees relating to commercial operators providing they provide a positive net benefit to the community, and in line with competitive neutrality principles.</p>

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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## City Of Newcastle

### City Infrastructure

#### Civil Construction & Maintenance

##### Local Roads

##### Works Within Road Reserve

Installation of rail, pipe, wire, or cable in, on, or over a public road or place		\$300 minimum	per km or part thereof per annum	N	P
Permit fee for Road Opening – incl Public utilities, Private Contractors, etc.	\$160.00	\$168.00	up to 2 inspections	N	P
Permit Fee is additional to restoration charges.					

Additional Inspection Fee	\$102.00	\$107.00	each additional inspection	N	P
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Additional Inspection Fee applies if additional inspections are required due to: -  
i scale of the works  
ii programming of the works  
iii failure to comply with Council's approval conditions.

Driveway Crossing	\$242.00	\$254.00	up to 2 inspections	N	P
Additional Inspection Fee	\$102.00	\$107.00	each additional inspection, or for each additional driveway	N	P

Additional Inspection Fee applies if additional inspections are required due to: -  
i scale of the works  
ii programming of the works  
iii failure to comply with Council's approval conditions.

OR  
If there is multiple driveways at one location, the additional inspection fee is per additional driveway.

##### Restoration Charges

Carriageways – Gravel or Earth	\$139.00	\$146.00	m2	N	P
Carriageways – Gravel or Earth	\$301.00	\$316.00	minimum	N	P
Carriageways – Asphaltic Concrete	\$388.00	\$407.00	m2 - for < 10m2	N	P
Carriageways – Asphaltic Concrete	\$566.00	\$594.00	minimum	N	P
Carriageways – Concrete		POA	> 10m2 restoration to be carried out at cost	N	P
Footways – Gravel or Earth		POA	any restoration at full cost	N	P
Footways – Asphaltic Concrete	\$257.00	\$270.00	m2 - for < 10m2	N	P
Footways – Asphaltic Concrete	\$490.00	\$514.00	minimum	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Restoration Charges [continued]

Footways – Asphaltic Concrete		POA	> 10m2 restoration to be carried out at cost	N	P
Footways – Concrete	\$422.00	\$443.00	m2	N	P
Footways – Concrete	\$570.00	\$598.00	minimum	N	P
Footways – Brick Paving	\$348.00	\$365.00	m2 plus cost of new pavers	N	P
Any pavers removed to be returned to The City of Newcastle Works Depot.					
Brick Paving	\$570.00	\$598.00	minimum	N	P
Any pavers removed to be returned to The City of Newcastle Works Depot.					
Concrete Driveways – 100 mm thick R.C.	\$422.00	\$443.00	m2	N	P
Concrete Driveways – 100 mm thick R.C.	\$570.00	\$598.00	minimum	N	P
Concrete Driveways – 125 mm thick R.C.	\$460.00	\$483.00	m2	N	P
Concrete Driveways – 125 mm thick R.C.	\$592.00	\$622.00	minimum	N	P
Concrete Driveways – 150mm thick R.C.	\$474.00	\$498.00	m2	N	P
Concrete Driveways – 150mm thick R.C.	\$611.00	\$642.00	minimum	N	P
Kerb and Gutter – Restoration	\$328.00	\$344.00	per L/m or part thereof	N	P
Kerb and Gutter – Kerb Restoration for 100mm Pipe	\$451.00	\$474.00	each	N	P
Driveway Construction		POA	restoration to be carried out at cost	N	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Corporate Services

### Finance, Property & Performance

### Rates & Debt Management

#### Certificates

Certificate - Section 603	Approved fee as determined by legislation		per certificate	N	S
Certificate – 24 hour Service Fee – Priority Production	\$87.00	\$87.00	per certificate	N	F

#### Overdue Rates

Interest on unpaid Rates and Charges	maximum fee as determined by Legislation and Council resolution		simple interest per annum	N	S
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#### Supply of Miscellaneous Rates Information

Counter / Telephone enquiries	\$33.00	\$35.00	per property	N	F
Written reply required	\$61.00	\$64.00	per property	N	F
Information supplied requiring searches of old rate and valuation records	\$113.00	\$119.00	per 1/2 hour or part thereof	N	F

#### Extraction of Rates Data

Copy of rate notices (not for receipting purposes)	\$29.70	\$31.20	per copy	N	F
Copy of rate notices (not for receipting purposes) served by email	\$16.60	\$17.45	per copy	N	F

#### Administration Charges

Refund processing fee	\$40.95	\$43.00	per rate assessment	N	F
Certificate – Section 603 – Re-emailing	\$19.70	\$19.70	per email batch	N	F
Notice of Discontinuance and Consent Orders	\$62.00	\$62.00	per notice	N	F

## Contracts Management

### Supply of Miscellaneous Information

Tender Documents	\$40.60	\$42.65	0 - 150 pages each	N	P
Charges apply to open (advertised) tenders only.					
Tender Documents	\$121.95	\$128.05	> 150 pages each	N	P
Charges apply to open (advertised) tenders only.					
Tender Documents with A3, A2, A1 plans and colour pictures	POA		rates will vary depending on the size of the document	N	F
Charges apply to open (advertised) tenders only.					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Supply of Miscellaneous Information [continued]

TenderLink (online tender documents) Documents less than 150 pages or <100MB	\$0.00	\$0.00		N	Z
TenderLink (online tender documents) Documents over 150 pages or >100MB		POA	rates will vary depending on the size of the document	N	F

## Corporate Finance

### Administration Charges

Dishonoured cheque fee - paid via Australia Post Billpay	\$39.79	\$39.79	per dishonour	N	F
Dishonoured cheque fee - paid via City of Newcastle	\$12.29	\$12.29	per dishonour	N	F
Dishonoured direct debit fee	\$19.40	\$19.40	per dishonour	N	P
Stop payment cheque fee	\$38.05	\$38.05	per cheque	N	P
Merchant Service Fee recoupment fee	0.75% of transaction value		per credit card transaction (incl GST if applicable)	Y	P

### Publications

Policy documents	\$1.45	\$1.55	per page	N	P
Fee not applicable when issued in accordance with Statutory requirements					
Printed Copy of Financial Statements	\$28.85	\$28.85	per copy of Financial Statements	N	P

## Property Services

### Roads

#### *Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)*

Other costs associated with consent are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	N	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	N	P
Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### *Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)* [continued]

Consent Fee for occupation in the road reserve (Pipes, conduits etc)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Consent Fee for occupation on the road reserve (Retaining wall, parking etc)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Consent Fee for occupation over the road reserve (Balconies)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	M
Council has the discretion to reduce the fee on a case by case basis where the development relates to a heritage item or is within a heritage conservation area and the proposed balcony is consistent with the heritage conservation principles.					
Consent Fee for occupation over the road reserve (Awning)	NIL		per consent	N	M
in perpetuity subject to Section 140 of the Roads Act					
Administration of new s.138 consent Deed of Indemnity where the applicant changes due to change in property ownership	\$0.00	\$94.50	per application	N	P
Consent Fee for occupation in the road reserve (Voids under Road Reserve)	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area. Minimum \$1,000		per consent	N	P
In perpetuity subject to Section 140 of the Roads Act					
Where part or all of the encroachment is certified as a non-habitable room, the Fee will be reduced by 50% for the non-habitable area. Where part or all of the encroachment is for asset maintenance purposes only, the Fee will be reduced by 100% for the maintenance area.					

### *Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)*

Other costs associated with consent are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	Y	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### *Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)* [continued]

Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Lease Fee for occupation of the road reserve	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the encroachment area multiplied by a yield of 6% per annum, pro rated. Minimum \$1,000		per event	Y	M

### *Closure and Sale of a Public Road*

Other costs associated with closure and sale are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 5 hours research and referrals)	\$900.00	\$945.00	per application	N	P
Closure Administration Fee, up to 15 hours	\$2,700.00	\$2,835.00	per application	N	P
Contract Preparation Fee, up to 4 hours	\$720.00	\$756.00	per contract	N	P
Closure & Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P

### *Council owned and managed land and buildings*

#### *Property Management and Leasing*

Lease means lease, licence or other estate

Contract Preparation Fee (terms less than 5 years), up to 4 hours	\$720.00	\$756.05	per contract	Y	P
Includes 4 hours Council staff time (Non-Refundable)					
Contract Preparation Fee (terms greater than 5 years), up to 5.5 hours	\$990.00	\$1,039.50	per contract	Y	P
Includes 5.5 Hours Council staff time (Non-Refundable)					
Contract Preparation Fee in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Contract Variation, Sub-Lease or Assignment Preparation Fee, up to 4 hours	\$720.00	\$756.05	per contract	Y	P
Includes 4 hours Council staff time					
Contract Variation, Sub-Lease or Assignment Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Owner's Consent Fee, up to 6 hours	\$540.00	\$567.00	per consent	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Property Management and Leasing [continued]

Owner's Consent Fee, in excess of set hours	\$90.00	\$94.00	per additional hour or part thereof	Y	P
Key Replacement Fee	\$85.45	\$89.75	per request	Y	P
Land Classification – Confirmation Letter	\$42.80	\$44.95	per property	N	P
Land Register Extract – per entry	\$42.80	\$44.95	per entry	N	P
Lease renewal on substantively the same terms up to 2 hours	\$0.00	\$416.00	per event	Y	P
Contract Preparation Fee Lease (terms less than 1 years), up to 2 hours	\$0.00	\$416.00	per contract	Y	P
Enquiry for leasing CN land or buildings (includes 2 hours research and referrals)	\$0.00	\$416.00	per event	Y	P

### Temporary Occupation of Council Land for Construction Works

Other costs associated with application are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

Initial Application Fee (includes 1 hour research and referrals)	\$180.00	\$189.00	per application	N	P
Contract Preparation Fee, up to 2 hours	\$360.00	\$378.00	per contract	N	P
Contract Preparation Fee, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	N	P
Lease Fee for temporary access across CN land/public domain, restricting access to the public	\$50/lineal metre per annum, pro rated. Minimum \$500		per event	N	P
Lease Fee for temporary occupation of CN land/public domain, restricting access to the public	Average Market Value of land (Valuer Generals most current land value of the Applicants property and surrounding properties) per square meter, multiplied by the site area multiplied by a yield of 6% per annum, pro rated. Minimum \$1,000		per event	N	P

### Dealings with Other Interests and Estates

Other costs associated with application are to be borne by the applicant (e.g. surveys, legal fees, valuations, title searches etc.)

"No Objection" concurrence on the part of the local council, including but not limited to applications for Possessory Title, Release of Easement/Caveat etc (s.45(d)(5) Real Property Act)	\$540.00	\$567.00	per application	Y	P
Initial application for variation or extinguishment of a Covenant, Caveat or Easement where CN has an interest in the dealing (includes 2 hours research and referrals)	\$360.00	\$378.00	per application	Y	P
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement	\$360.00	\$378.00	per contract	Y	P
Administration Fee for variation or extinguishment of a Restrictive Covenant, Caveat or Easement, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Dealings with Other Interests and Estates *[continued]*

Initial application for Easement, Covenant or Caveat on Council Land (includes 6 hours research and referrals)	\$1,080.00	\$1,134.00	per application	Y	P
Administration Fee for Easement, Covenant or Caveat on Council Land, up to 8 hours	\$1,440.00	\$1,512.00	per contract	Y	P
Administration Fee for Easement, Covenant or Caveat on Council Land, in excess of set hours	\$180.00	\$189.00	per additional hour or part thereof	Y	P
Compensation Fee for Easement, Covenant or Caveat on Council Land	Market Value of the dealing  Last year fee Market Value of the easement		per easement	Y	M

### Sale of Council land to an adjoining owner (adjoining owner initiated)

Initial Application Fee (includes 2 hours research and referrals)	\$0.00	\$416.00	per application	N	P
Administration Fee, up to 6 hours	\$0.00	\$1,247.50	per event	Y	P
Contract Preparation Fee, up to 4 hours	\$0.00	\$831.50	per contract	Y	P
Sale Administration & Contract Preparation Fee, in excess of set hours	\$0.00	\$208.00	per additional hour or part thereof	Y	P

### Ancillary Property Services

#### External Consultancy Services

Strategic Property Advice per hour – Compulsory acquisition advice, Negotiations etc.	\$213.55	\$189.00	per hour	Y	P
Property Matters per hour – Statutory advice in relation to road closures, footway dining and reclassification etc.	\$170.85	\$189.00	per hour	Y	P
Property Administration per hour	\$85.45	\$94.50	per hour	Y	P

#### Fees to Other Parties

All public notification and advertising associated with property matters will be at cost incurred to Council		full cost	per instance	Y	P
Ancillary costs associated with an application covered by Fees and Charges for Property Services, including but not limited to preparation of plans and instruments for registration of dealings, valuations, consultant fees, statutory costs and disbursements		At cost	per application	Y	P

#### Sale of Scattered Lots - General

Investigation Fee Includes up to 3.5 hours Council staff time (non-refundable)	\$256.20	\$378.00	per request	Y	P
Investigation Fee – hours in excess of Council staff time	\$171.00	\$189.00	per hour	Y	P
Administration Fee up to 5 hours Includes up to 5 hours Council staff time (non-refundable)	\$853.90	\$945.00	per property	Y	P



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Sale of Scattered Lots - General [continued]

Administration Fee – Hours in excess Council staff time	\$171.00	\$189.00	per hour	Y	P
Includes up to 5 hours Council staff time (non-refundable)					
Requests for Deeds of Variation up to 5 hours	\$853.90	\$945.00	per request	Y	P
Includes up to 4 hours Council staff time					
Requests for Deeds of Variation – Hours in excess of Council staff time	\$171.00	\$189.00	per hour	Y	P

## Legal & Governance

### Legal Services

#### Legal Work

Hourly rate for work undertaken by legally qualified staff (excluding litigation)	\$113.70	\$119.40	per hour	Y	P
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### Information Management

#### Subpoena to Attend Court

Conduct money where attendance required at a Court or tribunal	at cost based on officer's position		per hour	N	F
Travel expenses	at cost or, if private vehicle used, at ATO's rates		per instance	N	F
Accommodation	at cost		per instance	N	F
Sustenance	at cost		per instance	N	F

#### Subpoena to Produce Documents

Searching and compiling documents – Non-legally qualified staff	\$63.05	\$66.20	per hour	N	P
Searching and compiling documents – Legally qualified staff	\$113.70	\$119.40	per hour	N	P
Late fee if served less than seven calendar days before production required	\$129.15	\$135.60	per instance	N	P
Courier's costs		at cost	per instance	N	F
Postage		at cost	per instance	N	F
Copying expenses (where third party outside of Legal & Governance Business Unit completes copying)		at cost	per instance	N	F

### Formal Access to Information Applications

#### Refer to GIPA Act

Formal application	\$30.00	\$30.00	per application	N	S
Internal review	\$40.00	\$40.00	per application	N	S
Processing fee (if applicable)	\$30.00	\$30.00	per hour	N	S

#### Access to Information - Other

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.50	per page	N	P
Photocopies – A4 or A3 Colour	\$1.90	\$2.00	per page	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Access to Information - Other [continued]

Provision of information electronically	\$31.05	\$32.60	per hour (one hour minimum charge)	N	P
Copying expenses (where third party outside of Legal Services completes copying)		at cost	per instance	N	F
Courier's costs		at cost	per instance	N	F
Postage		at cost	per instance	N	F

## Customer Experience

### Customer Service Centre

Photocopies/Printing – A4 or A3 black and white only (including compiling information into a new form)	\$1.40	\$1.50	per page	Y	F
Photocopies/Printing – A4 or A3 colour only (including compiling information into a new form)	\$1.95	\$2.05	per page	Y	F
Service charge	\$64.05	\$67.25	per half hour	Y	F

## Information Technology

### Geospatial Information Services

#### Geographical Information Services

Provision of Geospatial Professional Services	\$250.00	\$262.50	per hour	N	P
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#### GIS Digital Data

Spatial data extraction fee		POA	per request	N	P
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### Colour Plotting, Scanning & Map Production Services

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Print costs on bond paper (90gsm), Line Work (Only)	\$34.00	\$35.50	per AO sheet	N	P
Print costs on bond paper (90gsm), Line Work (Only)	\$16.50	\$17.50	per A1 sheet	N	P
Print costs on bond paper (90gsm), Line Work (Only)	\$8.50	\$9.00	per A2 sheet	N	P
Line Work &/or Photos/Colour blocks	\$57.00	\$60.00	per AO sheet	N	P
Line Work &/or Photos/Colour blocks	\$28.50	\$30.00	per A1 sheet	N	P
Line Work &/or Photos/Colour blocks	\$14.50	\$15.00	per A2 sheet	N	P

### Media Surcharge

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Specialty papers – photogloss (170gsm)	\$22.50	\$23.50	per AO sheet	N	P
Specialty papers – photogloss (170gsm)	\$11.50	\$12.00	per A1 sheet	N	P
Specialty papers – photogloss (170gsm)	\$5.50	\$6.00	per A2 sheet	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Large Format Scanning

These charges relate to labour & consumables associated with printing only conditions. All handling & packaging costs will be charged to the client as an additional fee

Large Format Scan > 5 scans less 30%	\$34.00	\$35.50	per AO, A1 or A2 sheet	N	P
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### 3D Computer Modelling of Proposed Developments in Newcastle CBD

Administration charge for a 3D model not satisfying Council's requirements for lodgement, submitted by the applicant – with the exception of complex developments which will be POA.	\$682.00	\$716.00	per instance	N	P
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This fee will be in addition to the DA fee.

For Council to develop the 3D model to meet Council's requirements – with the exception of complex developments which will be POA.	\$250.00	\$262.50	per hour	N	P
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Amendment to the DA involving resubmission of a 3D model not meeting Council's requirements – with the exception of complex developments which will be POA.	\$682.00	\$716.00	per instance	N	P
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### Supply of Miscellaneous Information

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.50	per page	N	P
Service Charge (including compiling information into a new form)	\$59.10	\$62.10	per 1/2 hour	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Creative & Community Services

### Media Engagement, Economy & Corporate Affairs

#### Events Management

Mass Gathering Security Measures	full cost recovery		per event	Y	F
Application Fee – applies to Environment/Health/Community Education/Commemorative related events hosted by a volunteer/Charity/NFP entity	Zero		per event, must not be charging fee to attend or making a profit	Y	Z
Amendment of Event Authorisation – Commercial/Private (includes wedding ceremonies)	\$46.60	\$48.95	per reissue	Y	P
Amendment of Event Authorisation – Community (Charity/NFP)	\$23.30	\$24.45	per reissue	Y	P
Key Bond	\$181.00	\$190.00	per event/activity	N	M
Low Level Security Bond	\$2,132.00	\$2,239.00	per event/activity (e.g. market)	N	M
Medium Level Security Bond	\$5,330.00	\$5,596.00	per event/activity (e.g. carnival, circus)	N	M
High Level Security Bond	\$15,991.00	\$16,791.00	per event/activity (e.g. concert)	N	M
Bump In/Bump Out Usage fee	50% of the below related usage fee		per day	Y	M
Local Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$16.00	\$17.00	per hour, 1-2,500 pax	Y	M
Local Low Impact Usage fee – Community (Charity/NFP)	\$8.00	\$8.00	per hour, 1-2,500 pax	Y	M
Local Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$111.00	\$117.00	per day (8+hrs), 1-2,500 pax	Y	M
Local Low Impact Usage fee – Community (Charity/NFP)	\$57.00	\$60.00	per day (8+hrs), 1-2,500 pax	Y	M
Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$95.00	\$100.00	per hour, 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Community (Charity/NFP)	\$48.00	\$50.00	per hour, 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$661.00	\$694.00	per day (8+hrs), 2,500-6,000 pax	Y	M
Local Medium Impact Usage fee – Community (Charity/NFP)	\$337.00	\$354.00	per day (8+hrs), 2,500-6,000 pax	Y	M
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$195.00	\$205.00	per hour, 6,000+ pax	Y	M
Local High Impact Usage fee – Community (Charity/NFP)	\$87.00	\$91.00	per hour, 6,000+ pax	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$1,199.00	\$1,259.00	per day (8+hrs), 6,000+ pax	Y	M
Local High Impact Usage fee – Community (Charity/NFP)	\$611.00	\$642.00	per day (8+hrs), 6,000+ pax	Y	M
District Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$25.00	\$26.00	per hour, 1-2,500 pax	Y	M
District Low Impact Usage fee – Community (Charity/NFP)	\$13.00	\$14.00	per hour, 1-2,500 pax	Y	M
District Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$173.00	\$182.00	per day (8+hrs), 1-2,500 pax	Y	M
District Low Impact Usage fee – Community (Charity/NFP)	\$88.00	\$92.00	per day (8+hrs), 1-2,500 pax	Y	M
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$102.00	\$107.00	per hour, 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Community (Charity/NFP)	\$52.00	\$55.00	per hour, 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$711.00	\$747.00	per day (8+hrs), 2,500-6,000 pax	Y	M
District Medium Impact Usage fee – Community (Charity/NFP)	\$362.00	\$380.00	per day (8+hrs), 2,500-6,000 pax	Y	M
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$319.00	\$335.00	per hour, 6,000+ pax	Y	M
District High Impact Usage fee – Community (Charity/NFP)	\$163.00	\$171.00	per hour, 6,000+ pax	Y	M
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$2,232.00	\$2,344.00	per day (8+hrs), 6,000+ pax	Y	M
District High Impact Usage fee – Community (Charity/NFP)	\$1,138.00	\$1,195.00	per day (8+hrs), 6,000+ pax	Y	M
Regional Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$35.00	\$37.00	per hour, 1-2,500 pax	Y	M
Regional Low Impact Usage fee – Community (Charity/NFP)	\$18.00	\$19.00	per hour, 1-2,500 pax	Y	M
Regional Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$246.00	\$258.00	per day (8+hrs), 1-2500 pax	Y	M
Regional Low Impact Usage fee – Community (Charity/NFP)	\$126.00	\$132.00	per day (8+hrs), 1-2500 pax	Y	M
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$110.00	\$116.00	per hour, 2,500-6,000 pax	Y	M
Regional Medium Impact Usage fee – Community (Charity/NFP)	\$56.00	\$59.00	per hour, 2,500-6,000 pax	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$771.00	\$810.00	per day (8+hrs), 2500-6000 pax	Y	M
Regional Medium Impact Usage fee – Community (Charity/NFP)	\$393.00	\$413.00	per day (8+hrs), 2500-6000 pax	Y	M
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$457.00	\$480.00	per hour, 6,000+ pax	Y	M
Regional High Impact Usage fee – Community (Charity/NFP)	\$233.00	\$245.00	per hour, 6,000+ pax	Y	M
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	\$3,202.00	\$3,362.00	per day (8+hrs), 6,000+ pax	Y	M
Regional High Impact Usage fee – Community (Charity/NFP)	\$1,632.00	\$1,714.00	per day (8+hrs), 6,000+ pax	Y	M
Application Fee – Commercial/Private (non-refundable)	\$134.55	\$141.30	per event	Y	P
Applies to events on road reserves and footpaths, public rallies, street parties, equipment, banners, and flag poles.					
Application Fee – Not for Profit / Charity (non-refundable)	\$67.25	\$70.60	per event	Y	P
Applies to events on road reserves and footpaths, public rallies, street parties, equipment, banners, and flag poles.					
Application Fee – applies to environment/health/community education related events hosted by a volunteer/charity/NFP/Government entity	\$0.00	\$0.00	per event, must not be charging fee to attend or making a profit	N	Z
Commercial Assessment Fees – High Impact	\$668.95	\$702.40	per application	Y	M
Commercial Assessment Fees – Medium Impact	\$334.45	\$351.20	per application	Y	M
Commercial Assessment Fees – Low Impact	\$167.25	\$175.60	per application	Y	M
Bond – Road Reserve/Footpath – Commercial, High Impact	\$6,210.00	\$6,520.00	per application	N	F
Bond – Road Reserve/Footpath – Commercial, Medium Impact	\$3,105.00	\$3,260.00	per application	N	F
Bond – Road Reserve/Footpath – Commercial, Low Impact	\$1,035.00	\$1,087.00	per application	N	F
Bond – Road Reserve/Footpath – Community (Charity/NFP/Government)	\$103.50	\$108.70	per event/ activity, applicable based on previous event history	N	P
Usage fee environment/health/community education related events hosted by a volunteer/charity/NFP/Government entity	\$0.00	\$0.00	per event, must not be charging fee to attend or making a profit	Y	P
Determined at Council's discretion					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$24.85	\$26.10	per hour, 1-2,500 pax, minimum charge two hours	Y	P
Road Reserve Low Impact Usage fee – Community (Charity/NFP/Government)	\$12.75	\$13.40	per hour, 1-2,500 pax, minimum charge two hours	Y	P
Road Reserve Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$173.25	\$181.90	per day (8+ hours), 1-2,500 pax	Y	P
Road Reserve Low Impact Usage fee – Community (Charity/NFP)	\$88.40	\$92.80	per day (8+ hours), 1-2,500 pax	Y	P
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$101.55	\$106.65	per hour, 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	\$51.95	\$54.55	per hour, 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$710.65	\$746.20	per day (8+ hours), 2,500-6,000 pax	Y	P
Road Reserve Medium Impact Usage fee – Community (Charity/NFP)	\$362.15	\$380.25	per day (8+ hours), 2,500-6,000 pax	Y	P
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$319.00	\$334.95	per hour, 6,000+ pax	Y	P
Road Reserve High Impact Usage fee – Commercial/Private (including wedding ceremonies)	\$2,231.95	\$2,343.55	per day (8+ hours), 6,000+ pax	Y	P
Road Reserve High Impact Usage fee – Community (Charity/NFP)	\$1,137.55	\$1,194.45	per day (8+ hours), 6,000+ pax	Y	P
Bump In/Out Fees	50% of the above calculated fee		per event	Y	P
Commercial Usage Fee – Flag Poles and Banners	\$22.45	\$23.55	per pole per week	Y	P
Community/Not for Profit Usage Fee – Flag Poles and Banners	\$11.25	\$11.80	per banner per week	Y	P
CN Sponsored/Supported Events – Flag Poles and Banners Usage Fee	\$0.00	\$0.00	per banner per week	N	Z
Amendment Fee – Commercial/Private (includes wedding ceremonies)	\$44.90	\$47.15	per reissue	Y	P
Amendment Fee – Community (Charity/NFP)	\$22.45	\$23.55	per reissue	Y	P
Security Patrol of Event		full cost	per patrol	Y	F
Water Access (if meter available)	\$3.70	\$3.90	per kilolitre	Y	P
Water Access	\$11.25	\$11.80	per day	Y	F
Electrical Access – Single Phase	\$64.00	\$67.00	per day	Y	P
Electrical Access – Three Phase	\$188.00	\$197.00	per day	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Events Management [continued]

Public Notifications - Administration Fee	\$134.55	\$141.30	per application	Y	P
Public Notifications - Letterbox Drops, Signage, Advertising		full cost	per occasion	Y	F
Equipment Hire – High Impact Events	\$853.90	\$896.60	per application	Y	P
Equipment Hire Bond – High Impact Events	\$1,552.50	\$1,630.15	per application	N	P
Equipment Hire – Medium Impact Events	\$543.35	\$570.50	per application	Y	P
Equipment Hire Bond – Medium Impact Events	\$776.25	\$815.05	per application	N	P
Equipment Hire – Low Impact Events	\$0.00	\$0.00	per application	Y	Z
Equipment Hire Bond – Low Impact Events	\$388.15	\$407.55	per application	N	P
Service Fee - Onsite Events staff		staff rate	per hour	Y	P

## Events Management Non-Compliance

Application related documentation not provided within 7 days of request - Commercial/Private (including wedding ceremonies)	\$261.30	\$274.35	per breach	Y	P
Application related documentation not provided within 7 days of request - Community (Charity/NFP)	\$130.60	\$137.15	per breach	Y	P
Late Application Fee (<3 days notice) (non-refundable)	\$261.30	\$274.35	per event	Y	P
Late Application Fee (<3 days notice) Charities/NFP/Schools (non-refundable)	\$130.60	\$137.15	per event	Y	P
Late Application Fee – Commercial/Private (including wedding ceremonies)	\$261.30	\$274.35	<3 days notice	Y	P
Late Application Fee – Community (Charity/NFP)	\$130.60	\$137.15	<3 days notice	Y	P
Breach of Licence Conditions	\$569.25	\$597.70	per breach	Y	P
Event/Activity Promotion without approval	\$402.40	\$422.50	per occasion	Y	P
Unlicensed Event/Activity	\$402.40	\$422.50	per occasion	Y	P
Keys not returned	\$569.25	\$597.70	per licence	Y	P
Storage of containers, sheds or other structure without approval	\$569.25	\$597.70	per occasion	Y	P
Installation of signage without approval	\$569.25	\$597.70	per occasion	Y	P
Damage to facilities/grounds		full cost recovery	per occasion	Y	F
Clean up and Park Services – Weekdays (Business Hours)	\$300 or full cost recovery, whichever is greater		per site	Y	F
Clean up and Park Services – After Hours	\$300 or full cost recovery, whichever is greater		per site	Y	F



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Major Commercial Events

### More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied

Application fee	\$500.00	\$525.00	per event	Y	P
Non-refundable, required to commence review of application					
Booking fee	\$1,000.00	\$1,050.00	per event	Y	P
Required to secure booking of public space following assessment of application. Non-transferrable to change of dates or locations. Not applicable where CN has requested change. One contingency date allowed per booking, non-transferrable.					
Bond	\$20,000.00	\$21,000.00	per event	N	P
Total - includes the key bond					
Usage fee	\$4,000.00	\$4,200.00	per day	Y	P
Per day - inclusive of water, power and road closure administration fee (not inclusive of waste services). For 5 days or more, by negotiation.					
Bump in/out	\$2,000.00	\$2,100.00	per day	Y	P
Per day - inclusive of water and power. For 10 days or more, by negotiation.					

### More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied

Application fee	\$500.00	\$525.00	per event	Y	P
Non-refundable, required to commence review of application					
Booking fee	\$1,000.00	\$1,050.00	per event	Y	P
Required to secure booking of public space following assessment of application. Non-transferrable to change of dates or locations. Not applicable where CN has requested change. One contingency date allowed per booking, non-transferrable.					
Bond		By negotiation	per event	N	P
Total - includes the key bond					
Usage fee		By negotiation	per day	Y	P
Per day - inclusive of water, power and road closure administration fee (not inclusive of waste services).					
Bump in/out		By negotiation	per day	Y	P

## Newcastle Visitor Information Centre

Venue hire includes venue and staffing within the Visitor Information Centre building and southern platform.

In-centre promotional opportunities		100.00-500.00	per event	Y	M
Site fees - pop up events		15% of turnover	per event	Y	M
Visitor Information Centre - Charity/Not for Profit	\$433.00	\$455.00	Mon-Fri 5-10pm only	Y	M
Visitor Information Centre - Commercial/Private	\$666.00	\$699.00	Mon-Fri 5-10pm only	Y	M
Visitor Information Centre - Charity/Not for Profit	\$835.00	\$877.00	Saturday 5-11pm only	Y	M
Visitor Information Centre - Commercial/Private	\$1,284.00	\$1,348.00	Saturday 5-11pm only	Y	M
Visitor Information Centre - Charity/Not for Profit	\$824.00	\$865.00	Sunday 5-10pm only	Y	M
Visitor Information Centre - Commercial/Private	\$1,269.00	\$1,332.00	Sunday 5-10pm only	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Museum Archive Libraries & Learning

### Newcastle Museum

Newcastle Museum Venue Hire, and associated Staff Rates and Equipment Hire - please refer to Civic Services Venue Hire (incorporating all Newcastle Venues).

#### Exhibitions & Audience Engagement

BHP Sound and Light Show	\$80.00	\$84.00	per show	Y	P
Workshop or Training (maximum charge)	\$205.00	\$215.00	per person	Y	P
Individual maximum charge					
Set Time Program (maximum charge)	\$78.00	\$82.00	per person	Y	P
Outreach Program – Booked group (maximum charge)	\$205.00	\$215.00	per show = 2 classes, additional class on negotiation	Y	P
Travel mileage for outside LGA	\$0.72	\$0.72	per km	Y	P
Exhibition Hire fee		POA	per exhibition	Y	F
Out of area service per diem	\$175.00	\$175.00	daily rate	Y	F

#### Guided Tours

Individual tour (maximum charge)	\$18.00	\$18.00	per person	Y	P
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#### Fort Scratchley

Tunnel Tours – Adult	\$13.50	\$14.20	per person	Y	P
Tunnel Tours – Children 4 – 14yrs	\$7.50	\$7.90	per person	Y	P
Kids under 4yrs are free					
Tunnel Tours – Family (2 Adults, 2 Children)	\$35.00	\$36.80	per person	Y	P
Tunnel Tours – Concession	\$9.00	\$9.50	per person	Y	P
Site and Tunnel Tours – Adult	\$17.50	\$18.40	per person	Y	P
Site and Tunnel Tours – Children 4 – 14yrs	\$9.00	\$9.50	per person	Y	P
Kids under 4yrs are free					
Site and Tunnel Tours – Family (2 Adults, 2 Children)	\$40.00	\$42.00	per person	Y	P
Site and Tunnel Tours – Concession	\$10.00	\$10.50	per person	Y	P
Cruise Ship Group Rates – per person (maximum charge)	\$40.00	\$42.00	per person	Y	M
Includes 30 min. Newcastle & site presentation and booklet; 15 per group in tunnels					

#### Collection Management

Loan preparation service fee	\$282.00	\$282.00	per loan	Y	P
Freight & Crating service fee		POA		Y	P

#### Staff Rates

Monday-Friday	\$51.00	\$51.00	per hour (minimum 2hrs)	Y	F
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Staff Rates [continued]

Saturday	\$69.00	\$69.00	per hour (minimum 2hrs)	Y	F
Sunday, Public Holidays, Overtime	\$89.00	\$89.00	per hour (minimum 2hrs)	Y	F

## Libraries & Learning

The Library may from time to time offer retail products for sale. Prices for these items will be advertised at the time of sale.

### Overdue and Lost Stock Fees

Lost and Damaged Lending Stock items	Full replacement cost or cost of purchase whichever is higher; plus \$10 processing fee.	replacement / reinstatement cost	N	M
Includes \$10 processing administration processing fee				
Lost and Damaged reference or stack stock items	Full replacement cost or cost of purchase whichever is higher; plus \$26 processing fee.	Replacement / Reinstatement cost	N	M

### Printing, Photocopying & Micrographic Copying Services

B&W – A3	\$0.40	\$0.40	per copy	Y	P
B&W – A4	\$0.20	\$0.20	per copy	Y	P
Colour – A3	\$2.20	\$2.30	per copy	Y	P
Colour – A4	\$1.10	\$1.15	per copy	Y	P

### Inter Library Loans

ILL charge – Copy from resource	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$5 per 25 pages	Y	P
ILL charge – Express	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$33	Y	P
2 hour turnaround				
ILL charge – International	calculated on individual basis	normal ILL charge (dependant on source of ILL) plus \$49	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Inter Library Loans [continued]

ILL charge – Rush Request	calculated on individual basis		normal ILL charge (dependant on source of ILL) plus \$16.50	Y	P
24 hour turnaround					
Non-reciprocal Libraries	\$30.00	\$32.00	per request	Y	P
Min Fee of \$19.00 for digital copy, additional charges will apply if item exceeds 25 pages. Flat fee of \$29.00 for mailed items.					
Reciprocal Libraries	\$12.20	\$12.80	per request	Y	P

### Makerspace

3D Printing - Kevlar, Carbon Fibre and Fibreglass	\$8.50	\$8.95	per hour (minimum Charge 1 hour)	Y	P
3D Printing - Standard materials	\$4.50	\$4.70	per hour (minimum Charge 1hr)	Y	P

### Exam Invigilation

Exam Invigilation	\$85.00	\$89.25	per hour (minimum charge of 2hrs) plus any applicable room hire fees	Y	F
Fee for exam supervision only. Please refer to venue hire for room charges.					

### Digitisation Services

Newcastle LGA Community	calculated on individual basis		\$9.00 for first 1-25 pages plus \$2 for each additional 25 pages per 25 pages	Y	P
Commercial/ Government/ Corporate and Non Newcastle LGA	calculated on individual basis		\$18.00 for first 1-25 pages plus \$4 for each additional 25 pages	Y	P
Bulk Digitisation Services and Community Heritage Collaborations are calculated on an individual basis	Price on Application		each	Y	P

### Libraries Administration

#### Venue Hire

Digital Library - Hire of Council Chamber area			Price on Application	Y	P
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Venue Hire *[continued]*

Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Commercial	\$52.00	\$55.00	Per Hour	Y	M
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Non-Commercial	\$25.00	\$26.00	Per Hour	Y	M
After Hours Security Bond	\$380.00	\$399.00	per function	N	P
The Libraries Manager reserves the right to require and charge for the use of personnel for opening, closing and security purposes during the hire period if used outside of normal opening hours. Additional cleaning costs may also apply. No GST applicable on Security bond unless forfeited.					
After hours usage by the hour (Applies to Hire outside staffed operating hours))	\$150.00	\$158.00	Additional costs per hour for after hours access	Y	P
The Libraries Manager reserves the right to require and charge for the use of personnel for opening, closing and security purposes during the hire period if used outside of normal opening hours. Additional cleaning costs may also apply. No GST applicable on Security bond unless forfeited.					
Setup and/or Pickup	\$72.50	\$76.15	per hour (or part thereof)	Y	P
War Memorial Cultural Centre - Conference Room – Commercial/Government (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Conference Room – Non-Commercial (Staffed operating hours only)	\$50.00	\$52.50	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	\$500.00	\$525.00	per day	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Commercial/Government (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	\$310.00	\$326.00	per day	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 1 – Non-Commercial (Staffed operating hours only)	\$50.00	\$52.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Lovett Gallery – Conditions apply	\$460.00	\$483.00	per hire	Y	P
Non-Commercial launches incl local authors and exhibitions	\$90.00	\$94.00	per hire + cost of catering	Y	P
War Memorial Cultural Centre - Meet 2 – Commercial/Government (Staffed operating hours only)	\$27.00	\$28.00	per hour	Y	P
Additional hours incur hourly rate.					
War Memorial Cultural Centre - Meet 2 – Non-Commercial (Staffed operating hours only)	\$20.00	\$21.00	per hour	Y	P
Additional hours incur hourly rate.					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
New Lambton Library - Meeting Room – Commercial/ Government (Staffed operating hours only)	\$26.00	\$27.00	per hour	Y	P
Additional hours incur hourly rate.					
New Lambton Library - Meeting Room – Non- Commercial (Staffed operating hours only)	\$20.00	\$21.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	\$135.00	\$142.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Heritage Room – Commercial/ Government (Staffed operating hours only)	\$55.00	\$58.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Heritage Room – Non Commercial (Staffed operating hours only)	\$25.00	\$26.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	\$555.00	\$583.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Commercial/Government (Staffed operating hours only)	\$90.00	\$94.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Non- Commercial (Staffed operating hours only)	\$350.00	\$368.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi Function Room – Non- Commercial (Staffed operating hours only)	\$60.00	\$63.00	per hour	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Commercial/Government (Staffed operating hours only)	\$750.00	\$788.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Kitchen Cleaning Fee – User pays on invoice	\$30.00	\$32.00	per hire	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	\$490.00	\$514.00	per day	Y	P
Additional hours incur hourly rate.					
Wallsend Library - Multi-Function & Heritage Room – Non-Commercial (Staffed operating hours only)	\$80.00	\$84.00	per hour	Y	P
Additional hours incur hourly rate.					
Venue Hire other than items listed above	Price on Application		Price on Application	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Adult Activities

Nominated Library Information or educational program fees - Adult	\$4.00	\$4.00	per person non-member	Y	P
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## Children & Youth

### Children's Activities

Nominated Library Information or educational program fees - Children	\$2.00	\$2.00	per person non-member	Y	P
On-site education with Pepper the Robot			Price on Application	Y	P
"10 minute a day" brochure bundle	\$40.00	\$42.00	pkt 100	Y	P
Workshops, events or other programs			per person - minimum	Y	P

## Local History

### Local History Research

Digitised Imaging: Photo, Graphic, Picture	\$24.00	\$25.00	per image on disk	Y	P
Online Training		Full cost	per hour	Y	P
Research – Commercial/Government	\$93.00	\$98.00	per hour - 1st 20 minutes free	Y	P
Include client interview & consultation, planning, database searching, editing and abstracting					
Research – Non-Commercial	\$47.00	\$49.00	per hour - 1st 20 minutes free	Y	P
Include client interview & consultation, planning, database searching, editing and abstracting					

### Monographs

Local History Monographs		Price on application	each	Y	P
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### Reproduction Fees

Advertising, Brochures, Calendars	\$122.00	\$128.00	per image B&W	Y	P
Décor (Hotels offices etc.& display)	\$122.00	\$128.00	per image	Y	P
Internet Reproduction – Commercial	\$122.00	\$128.00	no time period specified	Y	P
Pictures held by Local History section Newcastle Region Library		Price on Application	commercial use - per image	Y	P

### Beresfield Child Care Centre

Long Day Care - 10.5 hour session	\$119.00	\$125.00	per child per day Ducklings and Koalas Rooms	N	M
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Beresfield Child Care Centre [continued]

Long Day Care - 9 hour session	\$117.00	\$123.00	per child per session Ducklings and Koalas Rooms	N	M
Long Day Care - 10.5 hour session	\$116.00	\$122.00	per child per day Investigator s and Researcher s rooms	N	M
Long Day Care - 9 hour session	\$114.00	\$120.00	per child per session Investigator s and Reasearcher s Rooms	N	M
Long Day Care – Planned Absence - 10.5 hour session	\$59.50	\$62.50	per child per day Ducklings and Koalas Rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 9.5 hour session	\$58.50	\$61.50	per child per session Ducklings and Koalas Rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 10.5 hour session	\$58.00	\$61.00	per child per day Investigator s and Researcher s rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Long Day Care – Planned Absence - 9.5 hour session	\$57.00	\$60.00	per child per day Investigator s and Researcher s rooms	N	M
Planned absence fee available for children who will be away from the centre. 2 weeks notice is required and this fee is only applicable to absences in one week increments up to a maximum of 2 weeks where a child is absent for all of the enrolled days in a week (Monday to Friday)					
Administration Fee	\$40.00	\$40.00	per child per year	N	P
Late pickup fee	\$11.00	\$15.00	first 5 mins or part thereof	N	M



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Beresfield Child Care Centre [continued]

Late pickup fee	\$1.10	\$1.20	per minute after first 5 minutes	N	M
Enrolment Deposit	\$110.00	\$116.00	per child	N	M
Hat	\$10.00	\$10.00		Y	P
If child attends centre without suitable head covering, they will be supplied with a hat at listed cost for Sun Safety protection					
Security access card deposit	\$21.00	\$22.00	per card	N	P
Laundry Fee	\$6.00	\$6.30	per child	N	M
Administration Fee – Late Payment	\$12.50	\$13.20	per child	N	M

## Community & Recreation

### Aquatic Services

#### Beresfield Swimming Centre

Single Admission	\$3.00	\$3.15	per person	Y	P
Children (Under 3 Years)	\$0.00	\$0.00	per person	Y	Z
Companion Card holders	\$0.00	\$0.00	per person	Y	Z
Pensioners	\$2.40	\$2.50	per person	Y	P
Bulk Entry (groups over 20 patrons)	\$2.40	\$2.50	per person	Y	P
Spectator Fee (Learn to Swim Programs & coaching)	\$0.00	\$0.00	per person	Y	P
Family Daily Admission	\$10.20	\$10.70	per family	Y	P
Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Family Full Season	\$360.00	\$378.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Family – 1/2 Season	\$221.00	\$232.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Individual Full Season	\$171.00	\$180.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Individual – 1/2 Season	\$104.00	\$109.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Pensioner Family Full Season	\$224.00	\$235.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Pensioner Family – 1/2 Season	\$145.00	\$152.00	per family	Y	P
Tickets are non refundable and valid in the season purchased only. Family applies to two adults (parents/partners) and their dependent children under age 18 years. Evidence of family unit may be requested (e.g. Medicare card).					
Pensioner Individual Full Season	\$118.00	\$124.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Pensioner Individual – 1/2 Season	\$76.00	\$80.00	per person	Y	P
Tickets are non refundable and valid in the season purchased only.					
Lane Hire (min 7 swimmers per lane)	\$10.20	\$10.70	per hour	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Beresfield Swimming Centre [continued]

Pool Inflatable Hire	\$98.00	\$103.00	per hour	Y	P
Pool Inflatable Hire may be subject to minimum hours.					
Additional Lifeguard	\$60.00	\$63.00	per hour	Y	P
Request from groups that require a lifeguard above the current service level. Minimum of 2 hours required.					
Cleaning and Damage to Centre	full cost plus 10%		per occasion	Y	P

## Cemeteries

### Perpetual Interment Right (Burial Licence)

Perpetual Interment Right – Monumental Plot (Wallsend & Stockton Cemeteries only)	\$1,697.00	\$1,782.00	per plot	Y	F
Perpetual Interment Right – Lawn Beam (Wallsend & Stockton Cemeteries only)	\$1,750.00	\$1,838.00	per plot	Y	F
Perpetual Interment Right - Niche space (Wallsend & Stockton Cemeteries only)	\$685.00	\$719.00	per plot	Y	F
Perpetual Interment Right - Memorial Garden (Wallsend Cemetery only)	\$743.00	\$780.00	per plot	Y	F
Perpetual Interment Right - At Need Plot - Non-Standard	\$2,334.00	\$2,451.00	per plot	Y	F
Transfer of Perpetual Interment Right	\$117.00	\$123.00	per transfer	N	F
Transfer of Perpetual Interment Right (with Order for Interment Permit application or Monumental Works Permit application)	\$42.00	\$44.00	per transfer	N	F
Transfer to be completed where deceased is the current Interment Right Holder					
Reissue of a Perpetual Interment Right	\$42.00	\$44.00	per transfer	N	F
Late Administration Fee - Perpetual Interment Right (<5 business days)	\$0.00	\$63.60	per plot	Y	F

### Order for Interment Permit (Burial Permit)

Order for Interment – Burial	\$477.00	\$501.00	per interment	N	F
Now includes soil removal fee					
Order for Interment – Burial - with sand back fill (Wallsend Cemetery only)	\$642.00	\$674.00	per interment	N	F
Includes removal of all additional soil					
Order for Interment – Ashes into burial plot	\$255.00	\$268.00	per interment	N	F
Reissue of an Order for Interment Permit	\$42.00	\$44.00	per enquiry	N	F
Late Administration Fee - Order for Interment (<2 business days)	\$0.00	\$63.60	per interment	Y	F

### Niche Wall - Wallsend Cemetery

Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	\$626.00	\$657.00	per plaque (8 lines)	Y	F
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	\$732.00	\$769.00	per plaque (8 lines)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Niche Wall - Stockton Cemetery

Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	\$691.00	\$726.00	per plaque (8 lines)	Y	F
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	\$796.00	\$836.00	per plaque (8 lines)	Y	F

### Niche Wall - Additional Fees

Extra Line of Inscription	\$75.00	\$79.00	per line	Y	
Inclusion of Engraved Emblem or Motif	\$100.00	\$105.00	per emblem	Y	F
Inclusion of Ceramic Photo/Perpetual Flower on Plaque	\$180.00	\$189.00	per item	Y	F
Inclusion of Gold Text on Plaque (Wallsend Cemetery only)	\$200.00	\$210.00	per plaque	Y	F
Memorial Plaque - End of Niche Wall (no niche space)	\$424.00	\$445.00	per plaque (5 lines)	Y	F
Memorial Plaque - Memorial Butterfly Tree (Wallsend Cemetery only)	\$424.00	\$445.00	per plaque	Y	F
Removal of Ashes from Niche Wall	\$360.00	\$378.00	per removal	Y	F

### Memorial Garden - Wallsend Cemetery

Order for Interment - Ashes into Memorial Garden (includes plinth, installation, & interment of ashes)	\$881.00	\$925.00	per plot	Y	F
Extra Line of Inscription	\$75.00	\$79.00	per line	Y	F
Inclusion of Engraved Emblem or Motif	\$100.00	\$105.00	per emblem	Y	F
Inclusion of Ceramic Photo/Perpetual Flower on Plinth	\$180.00	\$189.00	per emblem	Y	F
Inclusion of Gold Text on Plinth	\$200.00	\$210.00	per plaque	Y	F
Removal of Ashes from Memorial Garden Suite	\$360.00	\$378.00	per removal	Y	F

### Monument Fees

Permission to erect full monument with piers now includes soil removal	\$287.00	\$301.00	per plot	N	F
Permission to erect head headstone – with piers now includes soil removal	\$265.00	\$278.00	per plot	N	F
Permission to erect headstone on Lawn Beam (Wallsend & Stockton Cemeteries only)	\$265.00	\$278.00	per plot	N	F
Restoration/Additional Inscription	\$265.00	\$278.00	per plot	Y	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$424.00	\$445.00	1st Offence	N	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$743.00	\$780.00	2nd Offence	N	F
Unapproved monument fee Monument erected without permission, in the wrong location or not in line with approved plans	\$1,379.00	\$1,448.00	3rd Offence	N	F

### Additional Fees

Exhumation Fee	\$663.00	\$696.00	per exhumation	Y	F
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Additional Fees [continued]

Permit to Undertake Work	\$180.00	\$189.00	each	N	F
Information Retrieval Fee	\$58.00	\$61.00	per enquiry	N	F
Non-scheduled Inductions	\$75.00	\$79.00	per session	N	F
For site inductions requested outside scheduled sessions.					
Introduction of new cemetery products/services (garden, wall, plot & memorial bench) subject to size, type of material and installation costs		POA	per item	Y	F

## Community Centres & Halls

The below fees relate to all community facilities.

Cancellation Fee (<5, >2 full business days notice)		50% Hire Fee	per booking	Y	P
Cancellation Fee (<2 full business days notice)		100% Hire and Cleaning Fee	per booking	Y	P
Cleaning Fee	\$99.60	\$104.60	per function	Y	P
Cleaning Fee applicable to all Casual hire and where food & drink served					
Storage Fee – locked cupboard	\$11.00	\$11.60	per cupboard per month	Y	P
Facility Hire – Key Bond (non-refundable if key lost)	\$110.00	\$110.00	per booking	N	P
Facility Hire – Security Bond (Regular hire - Low Risk)	\$200.00	\$200.00	per not for profit/low risk booking	N	P
Facility Hire – Security Bond (Casual hire - Low risk)	\$300.00	\$300.00	per booking	N	P
Facility Hire – Security Bond (Casual or regular hire - High Risk)	\$600.00	\$600.00	per high risk booking	N	P
Late Booking Fee (<10 full business days)	\$0.00	\$63.60	per booking	Y	P
General Hire - can include Hall, Meeting, Office or Storage space		POA	per 1hr session	Y	P
For hire of a Community Facility site other than those specifically listed below.					

### Small Halls (40-60 people)

Includes: Beresfield Community Hall, Carrington Community Centre, Elmore Vale Community Hall, Henderson Park Hall, Henry Park Hall, Minmi Progress Hall, Tarro Community Hall.

Charity / Not for Profit - Main Hall	\$11.00	\$11.50	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$16.50	\$17.40	per 1hr session	Y	P

### Medium Halls (70-90 people)

Includes: Adamstown Community Hall, Elmore Vale Community Centre, Jesmond Neighbourhood Centre, Maryland Multipurpose Centre (Neighbourhood and Conference Buildings), New Lambton Community Centre (Savoy Room), Warabrook Community Centre.

Charity / Not for Profit - Main Hall	\$16.50	\$17.30	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$32.20	\$33.90	per 1hr session	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Large Halls (100-200 people)

Includes: Alice Ferguson Community Centre, Fletcher Community Centre, New Lambton Community Centre (Main Hall), Wallsend Pioneer's Memorial Hall.

Charity / Not for Profit - Main Hall	\$19.80	\$20.70	per 1hr session	Y	P
Commercial / Private Hire - Main Hall	\$39.00	\$41.00	per 1hr session	Y	P

### Half Hall

Includes: Alice Ferguson Community Centre ONLY.

Charity / Not for Profit - Half Hall	\$8.00	\$8.40	per 1hr session	Y	P
Commercial / Private Hire - Half Hall	\$27.50	\$28.90	per 1hr session	Y	P

### Smaller Meeting Rooms (<10 people)

Includes: Alice Ferguson Community Centre, Fletcher Community Centre (Smaller), New Lambton Community Centre (Cromwell Room).

Charity / Not for Profit - Meeting Room	\$8.80	\$9.20	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$14.30	\$15.10	per 1hr session	Y	P

### Larger Meeting Rooms (10-40 people)

Includes: Elmore Vale Community Centre, Fletcher Community Centre (Larger), Jesmond Neighbourhood Centre, Maryland Multipurpose Centre, Warabrook Community Centre, Wallsend Railway Goods Shed.

Charity / Not for Profit - Meeting Room	\$11.00	\$11.50	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$16.50	\$17.40	per 1hr session	Y	P

### Office Spaces

Includes: All venues, where available.  
Capped at 8 hours.

Charity / Not for Profit - Office	\$3.00	\$3.10	per 1hr session	Y	P
Commercial / Private Hire - Office	\$8.00	\$8.40	per 1hr session	Y	P

### Kitchen

Includes: Alice Ferguson Community Centre, Mayfield Senior Citizens Centre, Beresfield Community Hall.

Commercial / Private Hire - Kitchen Only	\$29.70	\$31.20	per 1hr session	Y	P
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### Senior Citizens

Includes: Mayfield Senior Citizens Centre (Main Hall or Meeting Room).

Charity / Not for Profit - Main Hall	\$22.30	\$23.30	per 1hr session	Y	P
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Senior Citizens [continued]

Commercial / Private Hire - Main Hall	\$36.90	\$38.80	per 1hr session	Y	P
Charity / Not for Profit - Meeting Room	\$16.50	\$17.30	per 1hr session	Y	P
Commercial / Private Hire - Meeting Room	\$23.10	\$24.30	per 1hr session	Y	P

## Open Space Services

### Beaches, Park Reserves & Sporting Facilities - PT

Personal/ Group Fitness Training Licence, Parks/ Sportsgrounds/ Beach	\$600.00	\$630.00	per quarter	Y	P
Surf, Stand Up Paddleboard and/or Kite Surfing Licences	\$913.00	\$959.00	per year	N	P
Install and Operate Surf Webcam Licence	\$0.00	\$0.00	per year	N	Z

### Beaches, Park Reserves & Sporting Facilities - Sport

Application Fee (>15 days notice) (non-refundable)	\$135.00	\$142.00	fee applies to all sporting applications	Y	P
Application Fee – Charities/Not For Profit/Schools (non-refundable)	\$68.00	\$72.00	fee applies to all sporting applications	Y	P
Late Application Fee (<15 days) (non-refundable)	\$256.00	\$269.00	applications received by council less than 15 days prior to the date of the event.	Y	P
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	\$128.00	\$135.00	applications received by council less than 15 days prior to the date of the event.	Y	P
Beach Reserve Usage fee – Hourly Sport Casual (Senior)	\$17.00	\$18.00	per hour	Y	P
Beach Reserve Usage fee – Daily Sport Casual (Senior)	\$62.00	\$65.00	per day	Y	P
Beach Reserve Usage fee – Hourly Sport Casual (Junior & Schools)	\$8.00	\$8.00	per hour	Y	P
Beach Reserve Usage fee – Daily Sport Casual (Junior & Schools)	\$26.00	\$27.00	per day	Y	P
City of Newcastle services (site inspection, cleaning, support services, ground works) / hour		full cost		Y	F
Mimumum charge of 4 hours afterhours/ weekends					
Reissue of Licence Agreement	\$34.50	\$37.00	per reissue	Y	F
Key Bond (non refundable if key is lost)	\$185.00	\$194.00		N	P
Key cutting		Full cost	per key	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Beaches, Park Reserves & Sporting Facilities - Sport [continued]

Key/Lock Replacement where Facility is required to be rekeyed		Full cost		Y	F
Additional Mowing – All Codes	\$169.00	\$177.00	per field per hour	Y	P
Additional linemarking (by request): – All Codes		Full cost	per occasion	Y	P
Goal Posting (exchange by request)	\$163.00	\$210.00	per exchange	Y	P
Floodlight fee	\$3.30	\$3.45	per light per hour	Y	P
Floodlights fee – lights left on	\$192.00	\$202.00	per occasion	Y	P
Canteen Rights – Regional, district and local fee	\$627.00	\$658.00	per season	Y	P
Canteen Rights – Regional, district and local fee	\$171.00	\$180.00	per day	Y	P
Canteen Rights – Regional, district and local fee	\$43.00	\$45.00	per hour	Y	P
Regional Seasonal (full)	\$4,847.00	\$5,090.00	per season	Y	P
1 x playing Surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Regional Seasonal	\$3,888.00	\$4,082.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Regional – Playing Surface Only	\$141.00	\$148.00	per day (seasonal)	Y	P
Regional – Playing Surface Only	\$215.00	\$280.00	per day (casual)	Y	P
Regional – Playing Surface Only	\$37.00	\$39.00	per hour (seasonal)	Y	P
Regional - Playing Surface Only	\$0.00	\$72.00	per hour (casual)	Y	P
Regional – Playing Surface Only – Commercial use	\$67.00	\$108.00	per hour	Y	P
Regional – Playing Surface Only – Commercial use	\$251.00	\$328.00	per day	Y	P
Regional – Playing Surface and Cricket Wicket Curation (new)	\$459.00	\$482.00	per day	Y	P
Regional – Playing Surface and Cricket Wicket Curation (reuse)	\$123.00	\$129.00	per day	Y	P
Regional – Playing Surface Only – Training Nets & Wickets	\$27.00	\$28.00	per wicket per hour	Y	P
Regional – Dressing Sheds – Seasonal user	\$62.00	\$65.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Seasonal user	\$15.00	\$16.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Casual user	\$91.00	\$96.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Regional – Dressing Sheds – Casual user	\$23.00	\$24.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Regional Facility Cleaning		Full cost	per occasion	Y	F
District Senior Seasonal (full)	\$3,107.00	\$3,300.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Beaches, Park Reserves & Sporting Facilities - Sport [continued]

District Senior Seasonal	\$2,236.00	\$2,400.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
District Junior Seasonal (full)	\$2,097.00	\$2,300.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
District Junior Seasonal	\$1,161.00	\$1,300.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
District – Playing Surface Only – Senior Fee	\$83.00	\$87.00	per day (seasonal)	Y	P
District – Playing Surface Only – Junior & School Fee	\$44.00	\$46.00	per day (seasonal)	Y	P
District – Playing Surface Only – Senior Fee	\$106.00	\$111.00	per day (casual)	Y	P
District – Playing Surface Only – Junior & School Fee	\$55.00	\$58.00	per day (casual)	Y	P
District – Playing Surface Only – Senior Fee	\$28.00	\$29.00	per hour	Y	P
District – Playing Surface Only – Junior & School Fee	\$19.00	\$20.00	per hour	Y	P
District – Playing Surface Only – Commercial use	\$44.00	\$46.00	per hour	Y	P
District – Playing Surface Only – Commercial use	\$177.00	\$186.00	per day	Y	P
District – Dressing Sheds – Seasonal user	\$43.00	\$45.00	per day	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Seasonal user	\$11.00	\$12.00	per hour	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Casual user	\$62.00	\$65.00	per day	Y	P
Dressing Sheds (per 2 sheds).					
District – Dressing Sheds – Casual user	\$16.00	\$17.00	per hour	Y	P
Dressing Sheds (per 2 sheds).					
Local Senior Seasonal (full)	\$2,264.00	\$2,500.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Local Senior Seasonal	\$1,413.00	\$1,600.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Local Junior & School Seasonal (full)	\$1,507.00	\$1,700.00	per season	Y	P
1 x playing surface, 2 x dressing sheds and 1 canteen (2 nights training and 1 day competition field, 2 nights training and 1 day competition dressing sheds, seasonal canteen)					
Local Junior & School Seasonal	\$615.00	\$850.00	per season	Y	P
1 x playing surface (2 nights training and 1 day competition field)					
Local – Senior Fee	\$45.00	\$60.00	per day (seasonal)	Y	P
Local – Junior & School Fee	\$19.50	\$25.00	per day (seasonal)	Y	P
Local – Senior Fee	\$65.00	\$80.00	per day (casual)	Y	P
Local – Junior & School Fee	\$27.00	\$37.00	per day (casual)	Y	P
Local – Senior Fee	\$18.00	\$20.00	per hour	Y	P



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Beaches, Park Reserves & Sporting Facilities - Sport [continued]

Local – Junior & School Fee	\$8.50	\$10.00	per hour	Y	P
Local – Commercial use	\$31.00	\$42.00	per hour	Y	P
Local – Commercial use	\$114.00	\$130.00	per day	Y	P
Local – Dressing Sheds – Seasonal user	\$34.00	\$36.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Seasonal user	\$8.50	\$9.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Casual user	\$46.00	\$48.00	per day	Y	P
Dressing Sheds (per 2 sheds)					
Local – Dressing Sheds – Casual user	\$13.00	\$14.00	per hour	Y	P
Dressing Sheds (per 2 sheds)					
Netball Courts – Senior Fee	\$30.00	\$32.00	per court per day	Y	P
Netball Courts – Senior Fee	\$10.00	\$10.50	per court per hour	Y	P
Netball Courts – Junior & School Fee	\$17.00	\$18.00	per court per day	Y	P
Netball Courts – Junior & School Fee	\$4.50	\$4.70	per court per hour	Y	P
Sportsground Function Room/ Club Hall per season	\$1,225.00	\$1,290.00	per season (once/per week)	Y	P
Sportsground Function Room/ Club Hall per day	\$360.00	\$378.00	per day	Y	P
Sportsground Function Room/ Club Hall per half day	\$190.00	\$200.00	per half day	Y	P
Sportsground Function Room/ Club Hall per hour	\$52.00	\$55.00	per hour	Y	P

### Public Reserve, Temporary Access

Memorials/ Donation of Furniture		Full cost	per occasion	N	F
Temporary Access over Community Land – Application Fee (non-refundable)	\$131.00	\$138.00	per application	Y	P
Late Application Fee (<15 days) (non-refundable)	\$257.00	\$270.00		N	M
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	\$128.00	\$135.00	applications received by council less than 15 days prior to the date of the event.	N	M
Temporary Access over Community Land – Security Bond	\$1,301.00	\$1,366.00	per application	N	P
Temporary Access over Community Land – Damage to Grounds / facilities		full cost	full cost recovery following ground assessment	Y	F
Key Bond (non refundable if key is lost)	\$186.00	\$195.00	per application	N	P
Community Land Access Fee – Resident Access	\$132.00	\$139.00	per day	N	P
Community Land Access Fee – Contractor access to Residential Properties	\$257.00	\$270.00	per day	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Public Reserve, Temporary Access [continued]

Community Land Access Fee – Contractor access to Construction Site	\$414.00	\$435.00	per week	N	P
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### Non-compliance, Sport, Events & Community Land Access

Breach of Licence Conditions (includes promotion of event/activity without approval)	\$549.00	\$549.00	per occasion	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$1,100.00 + FCR  <b>Last year fee</b> \$610.00 + FCR		1st offence (plus full cost recovery of damage following ground assessment )	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$1,900.00 + FCR  <b>Last year fee</b> \$1100.00 + FCR		2nd offence (plus full cost recovery of damage following ground assessment )	Y	R
Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	\$3,500.00 + FCR  <b>Last year fee</b> \$1,500.00 + FCR		3rd offence and ongoing (plus full cost recovery of damage following ground assessment )	Y	R
Storage of containers, sheds or other structure without approval	\$549.00	\$549.00	per year	Y	R
Installation of signage without approval	\$549.00	\$549.00	per occasion	Y	R
Damage to facilities/grounds		FCR + GST		Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Civic Services

The Not for Profit (NFP) rate applies to registered incorporated not-for-profit organisations or charities, presenting events with community benefit or cultural purpose where the organisation is based in the LGA or can clearly demonstrate a reinvestment back into the LGA community. Does not apply to any other organisation or commercial purpose.

Charity rates as they apply to Charity Balls and Civic Theatre are applicable to registered charities only and will be applied upon proof of ACNC Registered charity tick.

Venue hire:

1/2 Day Hire = up to 5 event hours plus 1 hour bump in.

Full Day Hire = more than 5, less than 8 event hours, plus 1 hour bump in.

Additional hours are charged pro-rata.

Hire inclusions vary between venues and will be advised at the time of quoting or on enquiry.

DA limitations may apply.

Regular Hirer discount applicable to base fee (venue hire)

## Guided Tours

### City Hall/Civic Theatre

Guided Tours and Educational Programs	10.00-150.00	per person	Y	P
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## Newcastle City Hall

Meeting Room: One of Mulubinba, Newcastle Room 1, Lord Mayor's Reception Room, Council Chamber

School formal package: Includes catering, decorations, DJ entertainment, venue hire and staffing. Price varies in accordance with guest numbers and catering selection. Available mid-week only.

Wedding package: Includes catering, venue hire and staffing. Price varies in accordance with guest numbers and catering selection.

Delegate package: Full day includes venue hire, basic AV, continuous tea & coffee, morning tea, lunch and afternoon tea. Half day includes venue hire, basic AV, morning OR afternoon tea and lunch. Minimum 40 people.

Minimum catering spends apply on Friday and Saturday events.

Venue Hire for Live Performance is charged at the published hire rate, or 11.5% of the net box office, whichever is greater. Venue Hire includes the use of Concert Hall, Cummings Room, Mulubinba Room and Backstage Area for a period of 8 hours + 1 hour bump out. The fee includes setup according to Box Office seating plan and use of Meyer sound system.

A surcharge per performance applies where a Live Performance booking has no interval or a significant restriction is otherwise placed on the venues usual ability to generate revenue from the theatre bar. This does not apply to childrens shows.

Friday and Saturday performances include hire of the full venue.

## Standard Rates

Meeting Room - Charity/Not for Profit	\$245.00	\$257.00	1/2 day hire Mon-Fri	Y	M
Meeting Room - Commercial/Private Hire	\$350.00	\$368.00	1/2 day hire Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Meeting Room - Charity/Not for Profit	\$400.00	\$420.00	Full day hire Mon-Fri	Y	M
Meeting Room - Commercial/Private Hire	\$565.00	\$593.00	Full day hire Mon-Fri	Y	M
Meeting Room - Charity/Not for Profit	\$500.00	\$525.00	1/2 day hire Sat	Y	M
Meeting Room - Commercial/Private Hire	\$710.00	\$745.00	1/2 day hire Sat	Y	M
Meeting Room - Charity/Not for Profit	\$745.00	\$782.00	Full day hire Sat	Y	M
Meeting Room - Commercial/Private Hire	\$1,065.00	\$1,118.00	Full day hire Sat	Y	M
Meeting Room - Charity/Not for Profit	\$585.00	\$614.00	1/2 day hire Sun	Y	M
Meeting Room - Commercial/Private Hire	\$830.00	\$872.00	1/2 day hire Sun	Y	M
Meeting Room - Charity/Not for Profit	\$900.00	\$945.00	Full day hire Sun	Y	M
Meeting Room - Commercial/Private Hire	\$1,225.00	\$1,286.00	Full day hire Sun	Y	M
Banquet Room - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Banquet Room - Commercial/Private Hire	\$515.00	\$541.00	1/2 day hire Mon-Fri	Y	M
Banquet Room - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Banquet Room - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Banquet Room - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Banquet Room - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Banquet Room - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Banquet Room - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Banquet Room - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Banquet Room - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Banquet Room - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Banquet Room - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$750.00	\$788.00	1/2 day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Commercial/Private Hire	\$1,070.00	\$1,124.00	1/2 day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,230.00	\$1,292.00	Full day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Commercial/Private Hire	\$1,730.00	\$1,816.00	Full day hire Mon-Fri	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,285.00	\$1,349.00	1/2 day hire Sat	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Concert Hall & Cummings Room - Commercial/ Private Hire	\$1,830.00	\$1,922.00	1/2 day hire Sat	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,970.00	\$2,068.00	Full day hire Sat	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$2,815.00	\$2,956.00	Full day hire Sat	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$1,450.00	\$1,522.00	1/2 day hire Sun	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$2,070.00	\$2,174.00	1/2 day hire Sun	Y	M
Concert Hall & Cummings Room - Charity/Not for Profit	\$2,190.00	\$2,300.00	Full day hire Sun	Y	M
Concert Hall & Cummings Room - Commercial/ Private Hire	\$3,130.00	\$3,286.00	Full day hire Sun	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$515.00	\$541.00	1/2 day hire Mon-Fri	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Hunter Room & Balcony - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Hunter Room & Balcony - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M
Entire City Hall - Charity/Not for Profit	\$2,715.00	\$2,851.00	Full day hire Mon-Fri	Y	M
Entire City Hall - Commercial/Private Hire	\$3,870.00	\$4,064.00	Full day hire Mon-Fri	Y	M
Entire City Hall - Charity/Not for Profit	\$3,570.00	\$3,748.00	Full day hire Sat	Y	M
Entire City Hall - Commercial/Private Hire	\$5,095.00	\$5,350.00	Full day hire Sat	Y	M
Entire City Hall - Charity/Not for Profit	\$3,900.00	\$4,095.00	Full day hire Sun	Y	M
Entire City Hall - Commercial/Private Hire	\$5,565.00	\$5,843.00	Full day hire Sun	Y	M
School Formal Package (choice of room)	79-98 per person		Mon-Thurs only 2-11pm	Y	M
Wedding Package (choice of room)	125-195 per person		Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Standard Rates [continued]

Wedding Package (choice of room)	125-195 per person		Saturday	Y	M
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$1,550.00	\$1,628.00	Monday - Thursday only	Y	M
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$2,220.00	\$2,331.00	Monday - Thursday only	Y	M
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$2,500.00 - \$3,650.00 <b>Last year fee</b> \$2,225.00 - \$3,570.00		Friday / Saturday	Y	M
Whole of venue rate applies					
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$3,250.00 - \$5,150.00 <b>Last year fee</b> \$3,200.00 - \$5,095.00		Friday / Saturday	Y	M
Whole of venue rate applies					
Live Performance Hire - Concert Hall - Charity/Not for Profit	\$2,515.00	\$2,641.00	Sunday	Y	M
Live Performance Hire - Concert Hall - Commercial/ Private Hire	\$3,595.00	\$3,775.00	Sunday	Y	M
Secretarial Space	50% of Meeting room rates		all standard rates ranges	Y	M
Subject to availability. Only available for conferences.					

Delegate Package - City Hall	55-67 per person <b>Last year fee</b> 53-65 per person		1/2 day hire Mon-Fri	Y	M
Delegate Package - City Hall	69-82 per person <b>Last year fee</b> 68-80 per person		Full day hire Mon-Fri	Y	M
Delegate Package - City Hall	67-80 per person <b>Last year fee</b> 65-75 per person		1/2 day hire Sat	Y	M
Delegate Package - City Hall	79-99 per person <b>Last year fee</b> 78-95 per person		Full day hire Sat	Y	M
Delegate Package - City Hall	71-87 per person <b>Last year fee</b> 70-85 per person		1/2 day hire Sun	Y	M
Delegate Package - City Hall	90-110 per person <b>Last year fee</b> 90-105 per person		Full day hire Sun	Y	M

### Promotional Rates

Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Promotional Rates [continued]

Charity Ball NFP rate - Concert Hall & Cummings Room	25% discount on full day rate	Full day hire Mon-Sat	Y	M
For registered charities only, holding catered fundraising ball. Minimum catering spend applies Not available Sundays				
Early meeting finish pre 9am / Late meeting start post 5pm	Pro-rata room rate	all standard rates ranges (minimum 3hrs)	Y	M

### Fort Scratchley

The parade grounds are not available for hire during normal operating hours for Fort Scratchley Historic Site. Hire Fee listed is for up to 2 hours. Additional hours pro-rata.

Events at Fort Scratchley must cease by 10pm Sunday-Thursday, and midnight Friday and Saturday.

Delegate package: Full day includes venue hire, basic AV, arrival tea & coffee, morning tea, lunch and afternoon tea. Half day includes venue hire, basic AV, morning OR afternoon tea and lunch. Minimum 40 people.

### Standard Rates

Parade Ground - Charity/Not for Profit	\$505.00	\$530.00	Mon-Fri	Y	M
Parade Ground - Commercial/Private Hire	\$635.00	\$667.00	Mon-Fri	Y	M
Parade Ground - Charity/Not for Profit	\$580.00	\$609.00	Saturday	Y	M
Parade Ground - Commercial/Private Hire	\$715.00	\$751.00	Saturday	Y	M
Parade Ground - Charity/Not for Profit	\$665.00	\$698.00	Sunday	Y	M
Parade Ground - Commercial/Private Hire	\$790.00	\$830.00	Sunday	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$365.00	\$383.00	1/2 day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$520.00	\$546.00	1/2 day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$605.00	\$635.00	Full day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$865.00	\$908.00	Full day hire Mon-Fri	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sat	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$880.00	\$924.00	1/2 day hire Sat	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$955.00	\$1,003.00	Full day hire Sat	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,365.00	\$1,433.00	Full day hire Sat	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$700.00	\$735.00	1/2 day hire Sun	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,000.00	\$1,050.00	1/2 day hire Sun	Y	M
Fort Scratchley Function Centre - Charity/Not for Profit	\$1,065.00	\$1,118.00	Full day hire Sun	Y	M
Fort Scratchley Function Centre - Commercial/Private Hire	\$1,525.00	\$1,601.00	Full day hire Sun	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Standard Rates [continued]

Barracks - North & South - Charity/Not for Profit	\$335.00	\$352.00	1/2 day hire Mon-Fri	Y	M
Barracks - North & South - Commercial/Private Hire	\$475.00	\$499.00	1/2 day hire Mon-Fri	Y	M
Barracks - North & South - Charity/Not for Profit	\$460.00	\$483.00	Full day hire Mon-Fri	Y	M
Barracks - North & South - Commercial/Private Hire	\$655.00	\$688.00	Full day hire Mon-Fri	Y	M
Barracks - North & South - Charity/Not for Profit	\$480.00	\$504.00	1/2 day hire Sat	Y	M
Barracks - North & South - Commercial/Private Hire	\$685.00	\$719.00	1/2 day hire Sat	Y	M
Barracks - North & South - Charity/Not for Profit	\$700.00	\$735.00	Full day hire Sat	Y	M
Barracks - North & South - Commercial/Private Hire	\$1,000.00	\$1,050.00	Full day hire Sat	Y	M
Barracks - North & South - Charity/Not for Profit	\$565.00	\$593.00	1/2 day hire Sun	Y	M
Barracks - North & South - Commercial/Private Hire	\$805.00	\$845.00	1/2 day hire Sun	Y	M
Barracks - North & South - Charity/Not for Profit	\$815.00	\$856.00	Full day hire Sun	Y	M
Barracks - North & South - Commercial/Private Hire	\$1,160.00	\$1,218.00	Full day hire Sun	Y	M
Fort Scratchley Grounds - Wedding Ceremony	\$635.00	\$667.00	Mon-Fri	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Fort Scratchley Grounds - Wedding Ceremony	\$715.00	\$751.00	Saturday	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Fort Scratchley Grounds - Wedding Ceremony	\$790.00	\$830.00	Sunday	Y	M
Only available with reception booking at Barracks or Fort Scratchley Function Centre					
Delegate Package - Fort Scratchley	55-67 per person <b>Last year fee</b> 53-65 per person		1/2 day hire Mon-Fri	Y	M
Delegate Package - Fort Scratchley	69-82 per person <b>Last year fee</b> 68-80 per person		Full day hire Mon-Fri	Y	M
Delegate Package - Fort Scratchley	67-80 per person <b>Last year fee</b> 65-75 per person		1/2 day hire Sat	Y	M
Delegate Package - Fort Scratchley	79-99 per person <b>Last year fee</b> 78-95 per person		Full day hire Sat	Y	M
Delegate Package - Fort Scratchley	71-87 per person <b>Last year fee</b> 70-85 per person		1/2 day hire Sun	Y	M
Delegate Package - Fort Scratchley	90-110 per person <b>Last year fee</b> 90-105 per person		Full day hire Sun	Y	M



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Promotional Rates

Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M
Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
Early meeting finish pre 9am / Late meeting start post 5pm	Pro-rata room rate	all standard rates ranges (minimum 3hrs)	Y	M

### Wheeler Place and Museum Lawn

Events held in Wheeler Place and Museum Lawn attract both a licence fee and a service fee which varies according to the nature and duration of the event. Staff charges may also apply, for instance if your event requires vehicular access or set up of equipment.

Exclusive use is not guaranteed.

Entire site includes both Wheeler Place North and South. 50% applies to one of either Wheeler Place North OR South.

There are minimal fees for free events that do not involve any sales, but a licence fee is always payable. For applicable licence fees, please refer to the Media Engagement, Economy & Corporate Affairs section in this document.

Any damage must be paid for, regardless of the type of event.

Service Fee - Using up to 50% of site - Commercial event	\$66.00	\$69.00	per hour (min 2hrs)	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$59.00	\$62.00	flat fee	Y	M
Service Fee - Entire site - Commercial event	\$137.00	\$144.00	per hour (min 2hrs)	Y	M
Service Fee - Entire site - Non commercial event	\$59.00	\$62.00	flat fee	Y	M
Service Fee - Using up to 50% of site - Commercial event	\$438.00	\$460.00	per day	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$117.00	\$123.00	per day	Y	M
Service Fee - Entire site - Commercial event	\$876.00	\$920.00	per day	Y	M
Service Fee - Entire site - Non commercial event	\$117.00	\$123.00	per day	Y	M
Service Fee - Using up to 50% of site - Commercial event	\$1,912.00	\$2,008.00	per week	Y	M
Service Fee - Using up to 50% of site - Non commercial event	\$235.00	\$247.00	per week	Y	M
Service Fee - Entire site - Commercial event	\$3,824.00	\$4,015.00	per week	Y	M
Service Fee - Entire site - Non commercial event	\$235.00	\$247.00	per week	Y	M
Event installation assistance		staff rate	per event (min 4hrs)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Civic Theatre

Venue Hire for Live Performance is charged at the published hire rate, or 11.5% of the net box office, whichever is greater.

Venue Hire fees for Live Performance events do not include staff. An Entertainment Industry Service Fee is charged at the rate determined by Live Performance Australia.

Ground Floor Lounge Bar & Foyer, First Floor Promenade Room & Balcony & Promenade Foyer may be hired independently from the theatre. Hire rates provide for the usual, existing setup, and do not include AV or staff.

Shared access rates are subject to availability, and are applicable only when there are multiple bookings occurring on one day.

Our Dance School package includes 6.5 hours of occupancy and staffing for rehearsal, plus 6 hours of occupancy and staffing for performance, standard in-house lighting, sound, staging and AV equipment, broadcast allowance, Industry Service Fee, and St Johns Ambulance. Package is only available for Sunday - Thursday performances and rehearsals. The Dance School Package document provides more details.

A surcharge of \$500 per performance applies where a Live Performance booking has no interval or a significant restriction is otherwise placed on the venues usual ability to generate revenue from the theatre bar. This does not apply to childrens shows.

An additional cleaning fee will be charged when post show cleaning cannot be completed in the usual time, for instance if there is use of glitter or confetti.

Maximum backstage capacities apply and additional venue hire fees will be applicable for additional spaces required.

## Standard Rates

Auditorium & Stage (Sunday – Tuesday) - Charity/Not for Profit	\$2,336.00	\$2,453.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Sunday – Tuesday) - Commercial/Private Hire	\$3,339.00	\$3,506.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Wednesday – Saturday) - Charity/Not for Profit	\$3,349.00	\$3,516.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Wednesday – Saturday) - Commercial/Private Hire	\$4,783.00	\$5,022.00	per day 0500 - 0459	Y	M
Auditorium & Stage (Weekly) - Charity/Not for Profit	\$16,352.00	\$17,170.00	per week	Y	M
Runs from Monday-Sunday, which may be varied by agreement					
Auditorium & Stage (Weekly) - Commercial/Private Hire	\$23,359.00	\$24,527.00	per week	Y	M
Runs from Monday-Sunday, which may be varied by agreement					
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Charity/Not for Profit	\$1,636.00	\$1,718.00	per day 0500 - 0459	Y	M
Rehearsal rate applicable Sun-Thurs only , which may vary by agreement					
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Commercial/Private Hire	\$2,336.00	\$2,453.00	per day 0500 - 0459	Y	M
Rehearsal rate applicable Sun-Thurs only , which may vary by agreement					
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	\$1,324.00	\$1,390.00	Sunday-Tuesday	Y	M
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	\$1,891.00	\$1,986.00	Sunday-Tuesday	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Standard Rates [continued]

Auditorium & Stage Shared Access Rate - Charity/Not for Profit	\$1,897.00	\$1,992.00	Wednesday-Saturday	Y	M
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	\$2,711.00	\$2,847.00	Wednesday - Saturday	Y	M
Surcharge - loss of income due to bar operation restrictions	\$2.10	\$2.20	per patron	Y	M

### Promotional Rates

Short access rate - Charity / Not for Profit	\$650.00	\$682.00	3hrs hire	Y	M
No performance / no audience. Only bookable 4 weeks out.					
Short access rate - Commercial/Private Hire	\$736.00	\$773.00	3hrs hire	Y	M
No performance / no audience. Only bookable 4 weeks out.					
Dance School Package	\$13,396 - \$18,200		per event	Y	M
Regular hirer discount	10% discount on standard rate		all standard rates ranges	Y	M

### Short lead time - booking within 10 weeks of event date

Auditorium & Stage	30% discount on standard rates		all standard rates ranges	Y	M
Ground Floor Lounge Bar & Foyer only - Charity/Not for Profit	\$235.00	\$247.00	5hrs hire	Y	M
Ground Floor Lounge Bar & Foyer only - Commercial/Private Hire	\$333.00	\$350.00	5hrs hire	Y	M
First Floor Promenade Room/Balcony only - Charity/Not for Profit	\$195.00	\$205.00	5hrs hire	Y	M
First Floor Promenade Room/Balcony only - Commercial/Private Hire	\$279.00	\$293.00	5hrs hire	Y	M
First Floor Promenade Foyer (including Promenade Room and Balcony) - Charity/Not for Profit	\$235.00	\$247.00	5hrs hire	Y	M
First Floor Promenade Foyer (including Promenade Room and Balcony) - Commercial/Private Hire	\$333.00	\$350.00	5hrs hire	Y	M

## Civic Playhouse

A surcharge may be levied where a bar service is requested by the hirer, but the performance attracts very low attendance.

### Standard Rates

Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$449.00	\$471.00	per day 0500 - 0459	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$641.00	\$673.00	per day 0500 - 0459	Y	M
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$1,480.00	\$1,554.00	per week Mon-Fri	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$2,113.00	\$2,219.00	per week Mon-Fri	Y	M
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	\$1,792.00	\$1,882.00	per week Mon-Sat	Y	M
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	\$2,559.00	\$2,687.00	per week Mon-Sat	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Standard Rates [continued]

Surcharge - loss of income due to low attendance	Food Service/Bar staff rate (minimum 4hrs)	per performance	Y	M
Low attendance = less than 100 people				

### Promotional Rates

Regular hirer discount	10% discount on standard rates	all standard rates ranges	Y	M
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### Short lead time - booking within 4 weeks of event date

Playhouse (includes Dressing room and Foyer)	30% discount on standard rates	all standard rates ranges	Y	M
Playhouse Foyer only - Charity/Not for Profit	\$154.00	\$162.00	per day 0700-1700	Y M
Playhouse Foyer only - Commercial/Private Hire	\$219.00	\$230.00	per day 0700-1700	Y M

## City Administration Centre

Staffing costs will be charged in addition to Venue Hire.

Function Area - Charity/Not for Profit	\$349.00	\$366.00	Mon-Fri 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$500.00	\$525.00	Mon-Fri 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$666.00	\$699.00	Mon-Fri between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$949.00	\$996.00	Mon-Fri between 4-8hrs	Y	M
Function Area - Charity/Not for Profit	\$454.00	\$477.00	Saturday 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$650.00	\$682.00	Saturday 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$817.00	\$858.00	Saturday between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$1,167.00	\$1,225.00	Saturday between 4-8hrs	Y	M
Function Area - Charity/Not for Profit	\$535.00	\$562.00	Sunday 4hrs or less	Y	M
Function Area - Commercial/Private Hire	\$764.00	\$802.00	Sunday 4hrs or less	Y	M
Function Area - Charity/Not for Profit	\$951.00	\$999.00	Sunday between 4-8hrs	Y	M
Function Area - Commercial/Private Hire	\$1,359.00	\$1,427.00	Sunday between 4-8hrs	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Newcastle Museum

Museum Exhibition Spaces: 5-10pm hire only. Includes one space only of Newcastle Story, Under the Earth Ball, BHP Gallery, Foyer.

Availability of the exhibition spaces for hire is limited.

All functions must cease by 10:00pm Sunday-Thursday (Pack-up cessation time 11:00pm); Cease by 11:00pm Friday & Saturday (Pack-up cessation time 12 midnight).

### Standard Rates

Museum Theatre - Charity/Not for Profit	\$300.00	\$315.00	1/2 day hire Mon-Fri	Y	M
Museum Theatre - Commercial/Private Hire	\$465.00	\$488.00	1/2 day hire Mon-Fri	Y	M
Museum Theatre - Charity/Not for Profit	\$500.00	\$525.00	Full day hire Mon-Fri	Y	M
Museum Theatre - Commercial/Private Hire	\$765.00	\$803.00	Full day hire Mon-Fri	Y	M
Museum Theatre - Charity/Not for Profit	\$535.00	\$562.00	1/2 day hire Sat	Y	M
Museum Theatre - Commercial/Private Hire	\$825.00	\$866.00	1/2 day hire Sat	Y	M
Museum Theatre - Charity/Not for Profit	\$825.00	\$866.00	Full day hire Sat	Y	M
Museum Theatre - Commercial/Private Hire	\$1,265.00	\$1,328.00	Full day hire Sat	Y	M
Museum Theatre - Charity/Not for Profit	\$615.00	\$646.00	1/2 day hire Sun	Y	M
Museum Theatre - Commercial/Private Hire	\$945.00	\$992.00	1/2 day hire Sun	Y	M
Museum Theatre - Charity/Not for Profit	\$930.00	\$976.00	Full day hire Sun	Y	M
Museum Theatre - Commercial/Private Hire	\$1,425.00	\$1,496.00	Full day hire Sun	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$450.00	\$472.00	Mid Week 5-10pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$695.00	\$730.00	Mid Week 5-10pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$875.00	\$919.00	Saturday 5-11pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$1,340.00	\$1,407.00	Saturday 5-11pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$860.00	\$903.00	Sunday 5-10pm only	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$1,325.00	\$1,391.00	Sunday 5-10pm only	Y	M
Museum Exhibition Spaces - Charity/Not for Profit	\$450.00	\$472.00	Mondays - 5hrs hire	Y	M
Museum Exhibition Spaces - Commercial/Private Hire	\$695.00	\$730.00	Mondays - 5hrs hire	Y	M
Museum Lawn - Charity/Not for Profit	\$505.00	\$530.00	4hrs hire Mon-Fri	Y	M
Museum Lawn - Commercial/Private Hire	\$635.00	\$667.00	4hrs hire Mon-Fri	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Standard Rates [continued]

Museum Lawn - Charity/Not for Profit	\$580.00	\$609.00	4hrs hire Sat	Y	M
Museum Lawn - Commercial/Private Hire	\$715.00	\$751.00	4hrs hire Sat	Y	M
Museum Lawn - Charity/Not for Profit	\$665.00	\$698.00	4hrs hire Sun	Y	M
Museum Lawn - Commercial/Private Hire	\$800.00	\$840.00	4hrs hire Sun	Y	M

### Promotional Rates

Venue Promotion rate	25% discount on standard rates	all standard rates ranges	Y	M
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### Additional Services

Fees charged on ticket sales are based on the value of the ticket, and the method of calculation will be published on the Civic Theatre website and may be reviewed from time to time.

The cost of St Johns ambulance officers will be on charged to the hirer. Security may be required at the Theatre management's discretion and will also be on charged to the hirer.

Function cancellation fees may be refunded where another booking is secured which replaces the cancelled booking, less an administration charge of \$50.

For non – ticketed venue hire, the remainder of the deposit payment is due 14 days prior to the event commencement date.

Attendance Fee (where performance/event presented by City of Newcastle)	0.00-500.00	per ticket	Y	M	
Price is set by a case-by-case assessment of: the cost of service delivery, market competition, and the ability to attract adequate usage of the service.					
Fee for onsale of complimentary ticket	2 x face value of ticket	per ticket	Y	M	
Technical Equipment: Consumables, Hired Equipment or Services	cost plus 15%		Y	F	
	<b>Last year fee</b> cost plus 11%				
Late Provision of Production Requirements (within 28 days)	\$115.00	\$125.00	per day	Y	M
Programs and Merchandising Commission	12% total sales		Y	M	
	<b>Last year fee</b> 11% total sales				
Programs and Merchandise Commission - sale by client / third party	15% total sales		Y	M	
	<b>Last year fee</b> 11% total sales				
Marketing Services	cost plus 15%	per performance	Y	F	
	<b>Last year fee</b> cost plus 11%				
Ticket Service Fees	Up to 10.00	per ticket	Y	M	

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Additional Services [continued]

Provision of First Aid service	cost plus 12%		per performance	Y	F
	<b>Last year fee</b> cost plus 11%				
Security	cost plus 12%		per performance	Y	F
	<b>Last year fee</b> cost plus 11%				
Additional Room Hire after initial hire period	pro-rata		per hour	Y	M
Pro-rata hourly rate based on the facility hire					
Deposit - Functions and Live Performance Bookings (up to \$5,000)	100% of total venue hire up to \$5,000		per event	Y	M
Deposit - Functions and Live Performance Bookings (\$5,000 - \$10,000)	\$5,000.00	\$5,000.00	per event	Y	M
Deposit - Functions and Live Performance Bookings (\$10,000 - \$40,000)	\$10,000.00	\$10,000.00	per event	Y	M
Deposit - Functions and Live Performance Bookings (\$40,000 and over)	25% of total venue hire		per event	Y	M
Bond - Live Performance Bookings	Minimum \$500, up to 100% of full venue hire		per event	N	M
Live Performance - no interval surcharge	\$500.00	\$525.00	per performance	Y	P
Payment for damages – Hirer or their contracted supplier	cost plus 12%		per event	Y	M
	<b>Last year fee</b> cost plus 11%				
Room set-up changes for functions	100 plus staff costs		per change	Y	M
Centrepiece hire (minimum of 6)	\$35.00	\$37.00	per centrepiece	Y	M
Additional labour charge applicable					
Chair covers (installed)	\$6.50	\$7.00	per cover	Y	M
Cocktail Table Cover (installed)	\$0.00	\$6.00	per unit	Y	M
Coloured napkins	\$0.00	\$2.00	per unit	Y	M
Surcharge on additional dietary requirements	\$0.00	\$100.00	per event	Y	M
Additional Cleaning	staff rate		per hour	Y	M
Function Cancellation Fees – 0-3 days from event	full venue hire plus catering		per event	Y	M
Function Cancellation Fees – 4-21 days from event	50% venue hire plus catering		per event	Y	M
Function Cancellation Fees – 22-270 days from event	50% venue hire		per event	Y	M
Function Cancellation Fees – >270 days from event	\$100.00	\$100.00	per event	Y	M
Live Performance Cancellation Fees – <180 days from event	Deposit forfeit plus ticketing fees incurred plus staff charge to process refunds (min 4hrs)		per show or season	Y	M
Live Performance Cancellation Fees – >180 days from event	\$250.00 plus ticketing fees incurred plus staff charge to process refunds		per show or season	Y	M
	<b>Last year fee</b> 250 plus ticketing fees incurred plus staff charge to process refunds				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Additional Services [continued]

Food and Beverage delivery fee	\$50.00	\$52.00	per delivery	Y	M
Only available within 5km radius of City Hall					

## Equipment Hire

Wireless Microphone Handheld OR Transmitter	\$57.00	\$60.00	per day	Y	M
Wireless Microphone Handheld OR Transmitter	\$171.00	\$180.00	3 - 7 days	Y	M
Wireless Lapel Microphone & Transmitter	\$79.00	\$83.00	per day	Y	M
Wireless Lapel Microphone & Transmitter	\$236.00	\$248.00	3 - 7 days	Y	M
DPA headset microphone	\$60.00	\$63.00	per day	Y	M
DPA headset microphone	\$180.00	\$189.00	3 - 7 days	Y	M
Projector 12k Panasonic	\$500.00	\$525.00	per day	Y	M
Projector 12k Panasonic	\$1,500.00	\$1,575.00	3 - 7 days	Y	M
Projector 12k Panasonic & Screen	\$800.00	\$840.00	per day	Y	M
Projector 12k Panasonic & Screen	\$2,400.00	\$2,520.00	3 - 7 days	Y	M
Screen with Drapes	\$300.00	\$315.00	per day	Y	M
Screen with Drapes	\$900.00	\$945.00	3 - 7 days	Y	M
Meyer Sound System – Civic Theatre	\$474.00	\$498.00	per day	Y	M
Meyer Sound System – Civic Theatre	\$1,422.00	\$1,493.00	3 - 7 days	Y	M
Outdoor Sound System – City Hall	\$57.00	\$75.00	per day	Y	M
Outdoor Sound System – City Hall	\$171.00	\$180.00	3 - 7 days	Y	M
Meyer Audio UPM Delay System – Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer Audio UPM Delay System – Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Meyer Audio Truss System - Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer Audio Truss System - Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Meyer 900LFC Subwoofer system - Civic Theatre	\$120.00	\$126.00	per day	Y	M
Meyer 900LFC Subwoofer system - Civic Theatre	\$360.00	\$378.00	3 - 7 days	Y	M
Foldback Split	\$0.00	\$250.00	per day	Y	M
Foldback Split	\$0.00	\$750.00	3 - 7 days	Y	M
Laptops – Windows	\$73.00	\$77.00	per day	Y	M
Laptops – Windows	\$220.00	\$231.00	3 - 7 days	Y	M
Laptops – Macbook Pro with Qlab	\$112.00	\$118.00	per day	Y	M
Laptops – Macbook Pro with Qlab	\$335.00	\$352.00	3 - 7 days	Y	M
Flatscreen LCD with Stand	\$112.00	\$118.00	per day	Y	M
Flatscreen LCD with Stand	\$335.00	\$352.00	3 - 7 days	Y	M
Piano Grand Piano (Steinway) – City Hall	\$291.00	\$306.00	per day	Y	M
Piano Grand Piano (Steinway) – City Hall	\$871.00	\$915.00	3 - 7 days	Y	M
Piano Yamaha C5 – Civic Theatre	\$151.00	\$159.00	per day	Y	M
Piano Yamaha C5 – Civic Theatre	\$453.00	\$476.00	3 - 7 days	Y	M
Stage Extension - City Hall	\$350.00	\$368.00	per event	Y	M
Hazer Unique	\$89.00	\$93.00	per day	Y	M
Hazer Unique	\$267.00	\$280.00	3 - 7 days	Y	M
Vision Mixer	\$73.00	\$77.00	per day	Y	M
Vision Mixer	\$220.00	\$231.00	3 - 7 days	Y	M
Follow Spot	\$60.00	\$63.00	per day	Y	M
Follow Spot	\$180.00	\$189.00	3 - 7 days	Y	M



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Equipment Hire [continued]

Follow Spot Operator		Staff Rate	Min 4 hours	Y	P
Additional Flip Chart pads		cost plus 12%	each	Y	F
		Last year fee cost plus 11%			
Photocopies - A4 or A3 Black and white only	\$1.40	\$1.47	per page	Y	P
First 10 pages free of charge					
Photocopies - A4 or A3 Colour	\$1.90	\$2.00	per page	Y	P
First 10 pages free of charge					
LMRR Piano	\$0.00	\$150.00	per day	Y	M
Uplighting (installed)	\$0.00	\$450.00	per day	Y	M

## Staff Rates

Staff rates of pay for Live Performance have risen due to a range of factors including increased operating costs and a change of Award coverage. Live Performance hirers are contracted to pay the rate in effect at the date of the performance. For Live Performance hire clients with tickets already on sale at 1 July 2023, the maximum % increase to hourly rates for staff from 22/23 financial year rates will be 25%.

All staff are charged for a minimum of 4 hours on any shift.

125% penalty rate applies to Live Performance and Food & Beverage staff working on Saturday.

150% penalty rate applies to Commissionaires working on Saturday, and to all staff on overtime for first 2 hours of overtime.

200% penalty rate applies to overtime beyond 2 hours and work on Sundays and public holidays.

For functions and events, additional staff charges may be incurred for venue set up where this has to happen outside of normal operating hours (Monday to Friday 9am – 5pm).

The number of Customer Experience / Venue and event staff are determined by venue management, on a ratio of approximately 1 staff member per 100 patrons / guests.

If technical support is required for functions and events, this will incur charges for technical staff time.

## Venue Staff: Commissionaire, Security, Customer Experience (FOH), Food Service/Bar

Monday – Friday	\$59.00	\$65.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$81.25	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$90.00	\$97.50	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$90.00	\$130.00	per hour (minimum 4hrs)	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Venue Staff: Venue Set-up, Cleaning

Monday-Friday	\$55.00	\$63.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$78.75	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$75.00	\$96.25	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$97.00	\$126.00	per hour (minimum 4hrs)	Y	F

### Technical Staff

Monday - Friday	\$62.00	\$70.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$87.50	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$96.00	\$105.00	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$96.00	\$140.00	per hour (minimum 4hrs)	Y	F
Broadcast Allowance	\$170.00	\$179.00	per performance per person	Y	F

### Ticketing, Merchandise Sales Staff

Monday - Friday	\$59.00	\$68.00	per hour (minimum 4hrs)	Y	F
125% penalty	\$0.00	\$85.00	per hour (minimum 4hrs)	Y	F
150% penalty/Overtime	\$90.00	\$102.00	per hour (minimum 4hrs)	Y	F
200% penalty/Overtime	\$90.00	\$136.00	per hour (minimum 4hrs)	Y	F

## Newcastle Art Gallery

### Staff Rates

Staff charges may be levied setup for functions outside of Monday-Friday 0900-1700. The number of staff required for each function depends on operational factors and event patronage at an estimated ration of 1:100. Additional staff charges apply for technical support. Penalties apply to daily labour recovery rate when a staff member works in excess of 8 hours (charged at Sunday/Overtime rate)

Monday-Friday	\$51.00	\$54.00	per hour (minimum 2hrs)	Y	F
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Staff Rates [continued]

Saturday	\$69.00	\$72.00	per hour (minimum 2hrs)	Y	F
Sunday, Public Holidays, Overtime: Art Gallery Assistant	\$89.00	\$89.00	per hour (minimum 2hrs)	Y	F

## Exhibitions & Public Programs

Public Programming / Exhibition Events inc. artist talks, performances, etc.		0.01-200.00	per ticket	Y	P
Travel mileage for outside LGA	\$0.72	\$0.78	per km	Y	P

## Collection Management

Loan preparation service fee (1-5 items)	\$282.00	\$290.00	per loan	Y	P
Loan preparation service fee (6 or more items)	\$562.00	\$578.00	per loan	Y	P
Freight & Crating service fee		POA		Y	P
Image hire fee	\$165.00	\$165.00	per image	Y	F
Exhibition Hire fee		POA	per exhibition	Y	F
Out of area service per diem	\$175.00	\$184.00	daily rate	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Planning & Environment

### Planning, Transport & Regulation

#### Refund of Fees

- Consideration will be given to a written request for a refund of a particular fee or charge paid to City of Newcastle. Any refund will be proportionate to the extent of administrative and professional works carried out at the date of the request.
- Where an application is withdrawn prior to determination and City of Newcastle considers it appropriate, a partial refund of development application fees may occur as per cl253 of the *Environmental Planning and Assessment Regulations 2021* and the *Local Government Act 1993*.

#### Lower Hunter & Greater Newcastle Commission

Provision of staff, facilities or other assistance and technical support as may be required to assist the commission in exercising its functions	Actual cost of engagement + 10% management fee		Price on Application	N	F
Administrative support for Councils response to Lower Hunter and Greater Newcastle Commission	\$170.00	\$179.00	per hour (minimum charge 1 hour)	N	P

## Business Support Team

### Searching/Scanning/Copying Historical Development Application Documentation

Searching for any archived plans held by Council in connection with development applications or similar, for the owners of a property or for others authorised by an owner of a property, and for copying of available plans and/or specifications

#### Development Applications Dated Prior to 1 July 2010

In connection with a residential (single dwellings and/or dual occupancy) development application prior to 1 July 2010	\$44.00	\$48.00	processing fee	N	P
In connection with multi-unit residential development application prior to 1 July 2010	\$50.00	\$55.00	processing fee	N	P
Urgency fee for residential and non-residential dwellings within seven (7) days	\$155.00	\$165.00	per application	N	P
In connection with non-residential development application prior to 1 July 2010 up to four (4) separate development applications	\$75.00	\$83.00	processing fee	N	P
In connection with non-residential development application prior to 1 July 2010 - five (5) or more separate development applications	\$145.00	\$160.00	processing fee	N	P

#### Development Applications Dated Post 1 July 2010

In connection with residential development (single dwelling and/or dual occupancy) with internal floor plans included	\$44.00	\$48.00	processing fee	N	P
In connection with multi-unit residential development with internal floor plans included	\$50.00	\$55.00	processing fee	N	P
Urgency fee for residential and non-residential dwellings within seven (7) days	\$155.00	\$165.00	per application	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Developer Contributions

Refund Development Contributions where historical records are not required to be searched	\$75.00	\$82.00	per refund	N	P
Refund Development Contributions involving searches of historical records	\$170.00	\$187.00	per hour (minimum charge 1 hour)	N	P

### Certificate Regarding Notices/Orders

Certificate as to outstanding Notices and/or Orders	\$310.00	\$340.00	per certificate	N	P
Certificate as to outstanding Notices and/or Orders - Urgency fee	\$105.00	\$110.00	per certificate	N	P

### Planning Certificates

Section 10.7(2) Planning Certificate	\$62.00	\$62.00	per certificate	N	S
Section 10.7(2) and (5) Planning Certificate	\$156.00	\$156.00	per certificate	N	S
Section 10.7 Planning Certificate – Urgency Fee	\$105.00	\$115.00	per certificate	N	P
Certified Copies or extracts of map or plan Section 10.8(2)	\$62.00	\$62.00	per certificate page	N	S
Additional Copy (email or mail)	\$27.00	\$28.00	per certificate	N	P

### Renaming or Naming a Street, Road or Lane

Road renaming or naming fee for 1 to 5 road names	\$2,000		per locality	N	P
	<b>Last year fee</b> \$1,880 plus \$55 additional charge per affected property				
Road renaming or naming fee for 6 to 10 road names	\$2,980		per locality	N	P
	<b>Last year fee</b> \$2,800 plus \$55 additional charge per affected property				
Road renaming or naming fee for 11 or more road names	\$3,900		per locality	N	P
	<b>Last year fee</b> \$3,660 plus \$55 additional charge per affected property				
Renumbering of Street Address, excluding correction of historical addressing irregularities	\$480		per locality	N	P
	<b>Last year fee</b> \$455 plus \$55 additional charge per affected property				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Development Assessment Fees

### Supply of Technical and Professional Advice/Information

Additional service fee for development applications	A quotation can be provided (subject to ratification by Planning, Transport & Regulation or Executive Manager Planning, Transport & Regulation).		per application	N	P
	<b>Last year fee</b> A quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
Administrative support (for development and post approval advice)	\$170.00	\$185.00	per hour (minimum charge one hour)	N	P
Determine if consent is active or complies with conditions (deferred commencement)	\$360.00	\$390.00	per application	N	P
Surrendering of development consent	\$0.00	\$170.00	per hour	N	P
Extension of expiring consents (under 5 years)	Dwellings - \$ 65 Other - \$216		per application	N	P
	<b>Last year fee</b> Dwellings - \$ 60 Other - \$200				
Professional external consultancy services fee for application assessment and peer review where Council has to engage the services of an outside consultancy for specialist advice or peer review. The cost of this service will be forwarded to the party causing the need for the peer review, advice or inspection.	As invoiced plus 10% for CN administration of the consultant and contract management.			N	P
	<b>Last year fee</b> As invoiced plus 5% for Council administration of the consultant and contract management				
Technical and professional advice (including development and post approval advice)	\$240.00	\$260.00	per hour (minimum charge one hour)	N	P
Technical and professional advice from Management Planning, Transport & Regulation	\$330.00	\$355.00	per hour (minimum charge one hour)	N	P

### Amusement Devices

Application to install or operate amusement devices	\$150.00	\$160.00		N	P
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### Certificate Registration (archiving) Fee

Registration of Certificates under part 6 and Section 4.27 of the EP&A Act 1979	\$36.00	\$36.00		N	S
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### Certificate under section 88G of Conveyancing Act 1919

Certificate under Section 88G of Conveyancing Act 1919	\$10.00	\$10.00		N	S
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Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Certificate under section 88G of Conveyancing Act 1919 [continued]

If an inspection is required for the purpose of issuing the certificate	\$35.00	\$35.00		N	S
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### Construction Certificate Fees - Building Work

For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application

For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application	\$356 plus amount calculated in accordance with the following component amount (expressed as % of cost)  <b>Last year fee</b> \$330 plus amount calculated in accordance with the following component amount (expressed as % of cost)			Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	0.34% plus GST  <b>Last year fee</b> 0.315% plus GST	<= \$500,000		Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	0.34% for 1st \$500,000 plus 0.21% of the amount in excess of \$500,000 (plus GST)  <b>Last year fee</b> 0.315% for 1st \$500,000 plus 0.21% of the amount in excess of \$500,000 (plus GST)	\$500,001 - \$2,000,000		Y	P
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	a quotation can be provided (subject to ratification by Planning, Transport & Regulation or Executive Manager Planning, Transport & Regulation).  <b>Last year fee</b> a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning and Assessment).	> \$2,000,000		Y	P
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M
Amendment/modification of Construction Certificate	42% of the original certificate fee plus GST  <b>Last year fee</b> 40% of the original certificate fee plus GST			Y	P
Additional Fee to assess major drainage works required in connection with a proposal, including drainage detention systems	\$493.00	\$532.00		Y	P
Additional fee to assess a minor performance solution to the deemed to comply standards of the Building Code of Australia (BCA)	\$979.00	\$1,057.00		Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Construction Certificate Fees - Building Work [continued]

Additional fee to assess a major performance solution to the deemed to comply standards of the Building Code of Australia (BCA)	\$2,452.00	\$2,648.00		Y	P
Additional fee to prepare and make a referral to NSW Fire Brigades as per Sections 25-29 of the EP&A (Development Certification and Fire Safety) Regulation 2021	\$1,225.00	\$1,323.00		Y	P
Additional fee for services rendered by Fire & Rescue NSW in connection with a referral made as per Sections 25-29 of EP&A (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate)	amount of the invoice received from Fire & Rescue NSW			N	P
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a construction certificate application	\$5,870 plus the direct costs of all third parties engaged by council to process the application (plus GST)			Y	P
	<b>Last year fee</b> \$5,435 plus the direct costs of all third parties engaged by council to process the application (plus GST)				

### Complying Development Certificates

For development in respect of which Council employs staff that are accredited to the extent required to determine a complying development certificate application

Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$570.00	\$615.00	aggregated gross area of new works - including alterations, additions and outbuildings of <50m2	Y	P
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$973.00	\$1,050.00	aggregated gross area of new works - including alterations, additions and outbuildings of 50m2 - 150m2	Y	P
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	\$1,511.00	\$1,631.00	aggregated gross area of new works - including alterations, additions and outbuildings of >150 m2	Y	P
Multi-dwelling housing	\$3,206.00	\$3,462.00		Y	P



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Swimming pools, change of use (including bed and breakfast accommodation), demolition work, small wind turbine systems, solar energy systems, telecommunication facilities, temporary structures and conversion of fire alarms	\$570.00	\$615.00		Y	P
Strata Subdivision	\$642.00	\$693.00		Y	P
Commercial & Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$1,176.00	\$1,270.00	construction value up to \$30,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$1,986.00	\$2,144.00	construction value over \$30,000 - \$1,000,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	\$2,753.00	\$2,973.00	with a construction value > \$1,000,000	Y	P
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	a quotation can be provided (subject to ratification by Planning, Transport & Regulation or Manager Planning, Transport & Regulation).		with a construction value > \$2,000,000	Y	P
	<b>Last year fee</b> a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning and Assessment).				
Schools and TAFE establishments	\$2,782.00	\$3,004.00		Y	P
Erection of a container recycling facility	\$1,138.00	\$1,229.00	-	Y	P
Port, Wharf or Boating Facilities – building work (except otherwise listed)	\$2,782.00	\$3,004.00		Y	P
Port, Wharf or Boating Facilities – fences, gates, retaining walls & satellite dishes/telecommunications	\$652.00	\$704.00		Y	P
Port, Wharf or Boating Facilities – containers, tanks, cranes, silos, terminals, ship loaders, unloaders, belt conveyors, emergency services, wharfs, boating facilities, paving & demolition work	\$952.00	\$1,028.00		Y	P
Modification of a Complying Development Certificate	50% of the original certificate fee or \$367 (plus GST) whichever is the lesser			Y	P
	<b>Last year fee</b> 50% of the original certificate fee or \$340 (plus GST) whichever is the lesser				
Additional fee to assess compliance with development standards for bush fire prone land	\$569.00	\$614.00		Y	P
Certification of Bushfire Attack Level in connection with the application of development standards of the General Housing Code and Rural Housing Code of State Environmental Planning Policy (Exempt and Complying Codes) 2008	\$515.00	\$556.00		Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Complying Development Certificates [continued]

Additional fee to assess a minor performance solution to the deemed to comply with the standards of the Building Code of Australia (BCA)	\$979.00	\$1,057.00		Y	P
Additional fee to assess a major alternative solution to the deemed to comply with the standards of the Building Code of Australia (BCA)	\$2,452.00	\$2,650.00		Y	P
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a complying development certificate application	\$5,670 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	<b>Last year fee</b> \$5,250 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

### Compliance Certificates

For development in respect of which Council employs staff that are accredited to the extent required to determine a compliance certificate application	\$280 per hour			Y	P
	<b>Last year fee</b> \$260 per hour				
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a compliance certificate application	\$2,932 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	<b>Last year fee</b> \$2,715 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

### Enclose Public Place

Hoarding – In respect of works with a duration of up to two weeks	\$330.00	\$363.00		N	P
In respect of works involving the construction or maintenance of a single dwelling house	\$545 for up to two months duration plus \$270 per month thereafter			N	P
	<b>Last year fee</b> \$495 for up to two months duration plus \$250 per month thereafter				
In respect of all other works	\$1,623 for up to two months duration plus \$811 per month thereafter			N	P
	<b>Last year fee</b> \$1,476 for up to two months duration plus \$738 per month thereafter				
Application to modify a hoarding permit - no additional site inspection required	50% of original permit fee			N	P
Application to modify a hoarding permit - additional site inspection required	50% of the original permit plus \$150			N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Flooding Information and Assessment

Flood Information Certificate for residential properties	\$335.00	\$361.00	fixed fee	N	P
Flood Information Certificate for non-residential properties	\$335.00	\$361.00	minimum fee	N	P
Flood Information Certificate for non-residential properties	\$285.00	\$307.00	per hour	N	P
Provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	\$285.00	\$307.00	per hour	N	P
Additional fee for urgent provision of Flood Information Certificate for residential and non-residential properties	100% of relevant fee			N	P
Additional fee for urgent provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	100% of relevant fee			N	P

### Review of determination of a DA other than an application for complying, designated or an application by the Crown

Review of determination of DA (s8.3) in respect of a DA that does not involve any work	50% of original DA fee			N	S
Review of determination of DA (s8.3) in respect of a DA for a dwelling house, with an estimated cost of construction of \$100,000 or less	\$222.00	\$222.00	estimated cost of development $t \leq \$100,000$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$64.00	\$64.00	estimated cost of development $t < \$5,001$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$100 plus \$1.50 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development $t \$5,001 - \$250,000$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$585 plus \$0.85 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development $t \$250,001 - \$500,000$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$833 plus \$0.50 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development $t \$500,001 - \$1,000,000$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$1,154 plus \$0.40 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development $t \$1,000,001 - \$10,000,000$	N	S
Review of determination of DA (s8.3) in respect of any other DA, with an estimated cost of work as described:	\$5,540 plus \$0.27 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development $t > \$10,000,000$	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Review of determination of a DA Mod other than an application for complying, designated or an application by the Crown

Review of determination of DA Mod (s8.2)	50% of original DA fee			N	S
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### Review of decision to reject a DA

Review of rejection of DA (s8.2) in respect of a DA with an estimated cost of development as described:

Estimated cost of development < \$100,000	\$64.00	\$64.00		N	S
Estimated cost of development \$100,000 – \$1,000,000	\$175.00	\$175.00		N	S
Estimated cost of development > \$1,000,000	\$292.00	\$292.00		N	S

### Pre-DA and Pre-CDC Consultation Meeting

Written advice for basic planning enquiries	\$170.00	\$183.00	per hour	Y	P
Advice on minor development proposals (which are not classified as duty requests) and the meeting involves only a development officer.	\$290.00	\$315.00		Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding a development proposal for single or dual occupancy dwellings	\$365.00	\$395.00		Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$740.00	\$795.00	value of development < \$500,000 &/or subdivisions up to 3 lots - up to half hour meeting, site inspection and documented review	Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$1,490.00	\$1,600.00	value of development \$500,000 to \$1,000,000 &/or subdivisions with 4 to 10 lots - up to one hour meeting	Y	P
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$2,080.00	\$2,246.00	value of development \$1,000,001 to \$5,000,000 &/or subdivisions with 11 to 20 lots - up to one hour meeting	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Pre-DA and Pre-CDC Consultation Meeting [continued]

For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	\$2,680.00	\$2,894.00	value of development > \$5,000,000 &/or subdivisions with more than 20 lots - up to one hour meeting	Y	P
For development proposals or if variation to one or more planning controls is sought – for additional meetings or additional written comments on plans	50% of fee calculated above			Y	P
Non attendance at scheduled Pre-DA meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting			Y	P

### Development Application & Modification Fees

Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$129.00	\$129.00	estimated cost of development <= \$5,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$198 plus \$3 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development \$5,001 - \$50,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$412 plus \$3.64 for each \$1,000 or part \$1,000 above \$50,000		estimated cost of development \$50,001 - \$250,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$1,356 plus \$2.34 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development \$250,001 - \$500,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$2,041 plus \$1.64 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development \$500,001 - \$1,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Development Application & Modification Fees [continued]

Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$3,058 plus \$1.44 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development \$1,000,001 - \$10,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	\$18,565 plus \$1.19 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development > 10,000,000	N	S
Fee includes a charge by Planning NSW at the rate of 0.064% of estimated cost of development. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for approval to erect an advertisement and/or advertising structure	\$333.00	\$333.00	minimum fee - for single advertisement	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for approval to erect each additional advertisement	\$93.00	\$93.00	additional fee - for each additional advertisement	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for erection of a Dwelling-house up to \$100,000	\$532.00	\$532.00	estimated cost of development < \$100,000	N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for subdivision of land – New road	\$777 plus \$65 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Development application for subdivision of land – No new road	\$386 plus \$53 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Boundary realignment	\$386.00	\$405.00	per application	N	P
Development application for subdivision of land – Strata	\$386 plus \$65 per additional lot			N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
Development application for proposed development not involving the erection of a building, the carrying out of a work, the subdivision of land or the demolition of a building or work	\$333.00	\$333.00		N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional fee for development application involving designated development	\$1,076.00	\$1,076.00		N	S
If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for development that requires concurrence	\$164.00	\$164.00		N	S
Fee is exclusive of any applicable concurrence fee (\$320 maximum) that is payable to a concurrence authority. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for processing integrated development	\$164.00	\$164.00		N	S
Fee is exclusive of any applicable approval fee (\$320 maximum) that is payable to an approval body. If two or more fees are applicable to a single development application, the fee payable is the sum of those fees (clause 256 Environmental, Planning & Assessment Regulation 2021)					
Additional development application fee for flood report assessment where a flood study is required to be submitted	\$880.00	\$950.00		N	P
Additional fee for amendment or variation to a development application by an applicant, (subject to the agreement of Council) pursuant to Clause 55 of the EP&A Regulation 2000	\$330.00	\$356.00	minor amendment	N	P
Additional fee for amendment or variation to a development application by an applicant, (subject to the agreement of Council) pursuant to Clause 55 and 121B of the EP&A Regulation 2000	50% of the original DA fee with minimum charge \$400  <b>Last year fee</b> 50% of the original DA fee		major amendment	N	P
Applications to make modifications to a development consent in order to correct a minor error, misdescription or miscalculation pursuant to Sec 4.55(1) of the EP&A Act 1979	\$83.00	\$83.00		N	S
No charge if Council is responsible for error or miscalculation					
Applications to make modifications to a development consent, involving minimal environmental impact, pursuant to Sections 4.55(1A) & 4.56(1) of the EP&A Act 1979	50% of the original DA fee or \$754 (whichever is the lesser)			N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Development Application & Modification Fees [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	50% of original DA fee		modification to development consent that does not involve the: - erection of a building, - the carrying out of a work or - the demolition of a work or building or - if the fee for the original development application was less than \$100	N	S
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	50% of original DA fee up to a maximum of \$222		modification to development consent involving: - erection of dwelling house with value \$100,000 or less	N	S
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$64.00	\$64.00	estimated cost of development <= \$5,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$99 plus \$1.50 for each \$1,000 or part \$1,000 above \$5,000		estimated cost of development \$5,001 - \$250,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$585 plus \$0.85 for each \$1,000 or part \$1,000 above \$250,000		estimated cost of development \$250,001 - \$500,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$833 plus \$0.50 for each \$1,000 or part \$1,000 above \$500,000		estimated cost of development \$500,001 - \$1,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Development Application & Modification Fees [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$1,154 plus \$0.40 for each \$1,000 or part \$1,000 above \$1M		estimated cost of development t \$1,000,001 - \$10,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	\$5,540 plus \$0.27 for each \$1,000 or part \$1,000 above \$10M		estimated cost of development t > \$10,000,000	N	S
The reference to estimated cost is a reference to the estimated cost of the development for which development consent was granted					
Additional fee for modification application that is accompanied by statement of qualified designer	\$889.00	\$889.00		N	S
This fee only applies where a modification application is not required to be reviewed by a design review panel (s102 of the EP&A Act 1979).					
Additional fee for proposed modifications to development consent under sections 4.55(2) and 4.56(1) of the EP&A Act 1979 that involve residential flat development which is required to be referred to a design review panel under SEPP 65	\$3,508.00	\$3,508.00		N	S
Fee has been separated from fee for similar process that applies to the original development application to which a proposed modification relates - due to a differentiation made in legislation					
Development of a Community Facility by a bona fide non-profit community organisation	\$0.00	\$0.00		N	S
Not including educational establishments, hospitals, retail premises, places of public worship or residential accommodation					
Development application lodged by or on behalf of Council - if an independent consultant is required to conduct any part of the assessment, the cost is to be paid by the Applicant/Council (in addition to standard Development Application fees)		at cost		N	F

### Public Notification Fees for Development Applications

Renotification/advertising fee where Council is required to renotify an application due to amendments to the proposal	\$280.00	\$302.00	per application	N	P
In the case of designated development (as defined by the Act) and development required by an Environmental Planning Instrument to be notified in the manner of designated development	\$2,596.00	\$2,596.00	per application	N	S
In the case of advertised development (as defined by the Community Participation Plan)	\$1,292.00	\$1,292.00	per application	N	S
In the case of advertised development (as defined by the Community Participation Plan) for nominated integrated development, threatened species development or Class 1 aquaculture development	\$1,292.00	\$1,292.00	per application	N	S
In the case of an application pursuant to Section 4.55(2) or Section 4.56(1) of the EP&A Act 1979	\$778.00	\$778.00	per application	N	S
In the case of prohibited development, including existing use rights (but the Council shall refund so much of the additional portion of the fee as is not expended in giving the required notification)	\$1,292.00	\$1,292.00	per application	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Public Notification Fees for Development Applications [continued]

In the case of notification required to be given in connection with an application pursuant to Section 8.3 of the EP&A Act 1979	\$725.00	\$725.00	per application	N	S
In the case of all other Development Applications and amendments thereto – for work involving a single dwelling & or outbuildings	\$279.00	\$300.00	per DA	N	P
In the case of all other Development Applications and amendments thereto – for all other types of development	\$635.00	\$685.00	per DA	N	P

### Building Information Certificate

Class 1 & Class 10 Buildings	\$250.00	\$550.00	per dwelling	N	P
Other Classes of Buildings	\$250.00	\$550.00	per building - building floor area or part not > 200m2	N	P
Other Classes of Buildings	\$550 plus \$0.70 per m2 for each m2 > 200m2  <b>Last year fee</b> \$250 plus \$0.50 per m2 for each m2 > 200m2		200m2 - 2,000m2	N	P
Other Classes of Buildings	\$1,631 plus \$0.90 per m2 for each m2 >2000m2  <b>Last year fee</b> \$1,165 plus \$0.075 per m2 for each m2 >2000m2		> 2,000m2	N	P
Where application relates to part of a building consisting of external wall only or does not otherwise have a floor area	\$250.00	\$550.00	per building	N	P
Additional fee – if more than one inspection if carried out	\$90.00	\$370.00	per additional inspection	N	P
Public notification of Building Information Certificates	\$0.00	\$300.00	per notification	N	P
Additional fee for applications for which a charge may be made due to circumstances listed in clause 260(3A) of the Environmental Planning & Assessment Regulation 2000		amount that would have been payable for an application for development consent and a construction certificate, or a complying development certificate (if appropriate) for unauthorised parts of the building		N	P
Copy of a Building Information Certificate	\$13.00	\$35.00		N	P

### Occupation Certificates

Occupation Certificate or Interim Occupation Certificate for development involving building works	\$378.00	\$408.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Occupation Certificates [continued]

Occupation Certificate for development involving change of use only	\$595.00	\$645.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					
Additional fee to prepare and make a referral to NSW Fire & Rescue as per Section 50 of EP&A (Development Certification and Fire Safety) Regulation 2021	\$1,242.00	\$1,345.00		Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development					
Additional fee payable for services rendered by Fire and Rescue NSW in connection with a referral made as per Part 5, Division 3 of Environmental Planning & Assessment (Development Certification and Fire Safety) Regulation 2021 (payable subsequent to lodgement of application for Construction Certificate or Complying Development Certificate or Occupation Certificate).	amount of the invoice received from Fire & Rescue NSW			N	P
For development in respect of which Council does not employ staff that are accredited/registered to the extent required to be the PC for a particular development	\$2,932 plus the direct costs of all third parties engaged by council to process the applications (plus GST)			Y	P
	<b>Last year fee</b> \$2,715 plus the direct costs of all third parties engaged by council to process the applications (plus GST)				

### Appointment as a Principal Certifier for Building Works

#### PC Fee

Low scale residential development including new single dwellings, secondary dwellings with total floor area no more than 60 square metres, new domestic outbuildings & swimming pools and alterations/additions to existing residential development

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

PC Fee	\$445.00	\$480.00	estimated cost of development < \$15,000	Y	P
PC Fee	\$838.00	\$905.00	estimated cost of development \$15,000 - \$80,000	Y	P
PC Fee	\$1,739.00	\$1,878.00	estimated cost of development \$80,001 - \$2,000,000	Y	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### PC Fee [continued]

PC Fee	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation).	estimated cost of development > \$2,000,000		Y	P
	<b>Last year fee</b> a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

### PC Fee - Multiple Residential Development

Two or more new dwellings, secondary dwellings with total floor area more than 60 square metres or class 3 boarding houses

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development.

PC Fee – Multiple Residential Development	\$2,318.00	\$2,503.00	estimated cost of development < \$200,000	Y	P
PC Fee – Multiple Residential Development	\$3,390.00	\$3,635.00	estimated cost of development \$200,000 - \$400,000	Y	P
PC Fee – Multiple Residential Development	\$4,844.00	\$5,231.00	estimated cost of development \$400,001 - \$2,000,000	Y	P
PC Fee – Multiple Residential Development	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation).	estimated cost of development > \$2,000,000		Y	P
	<b>Last year fee</b> a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)				
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Commercial/Industrial Development

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

Commercial / Industrial Development	\$772.00	\$883.00	estimated cost of development < \$40,000	Y	P
Commercial / Industrial Development	\$1,454.00	\$1,570.00	estimated cost of development \$40,000 - \$200,000	Y	P
Commercial / Industrial Development	\$3,260.00	\$3,520.00	estimated cost of development \$200,001 - \$2,000,000	Y	P
Commercial / Industrial Development	a quotation can be provided (subject to ratification by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation)  <b>Last year fee</b> a quotation can be provided (subject to ratification by Development Assessment Section Manager or Manager Regulatory, Planning & Assessment)		estimated cost of development > \$2,000,000	Y	P
All development when combined with a development application or lodged prior to determination of development application	20% discount			Y	M

### Other

Building, planning & engineering or professional officer advice	\$238.00	\$260.00	per hour (minimum charge one hour)	Y	F
Additional Inspections including BASIX inspection, reinspections and inspections in relation to applications approved over 5 years ago	\$370.00	\$400.00	per inspection	Y	P

For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Other [continued]

If Council is appointed to replace a private Accredited Certifier on a partially completed project.	full fee is payable relevant to category of development, as above, plus \$558 administration fee per change of PC request  <b>Last year fee</b> full fee is payable relevant to category of development, as above, plus \$517 administration fee per change of PC request			Y	P
For development in respect of which Council employs staff that are accredited to the extent required to be the PC for a particular development. In addition, if deemed to be a complex project, additional fees are applicable. Subject to a quotation to be ratified by Development Assessment Section Manager or Executive Manager Planning, Transport & Regulation.					
Full fee is payable, to compensate for having to familiarise with the status of the project. With the exception of the categories with an open ended "value of development", the fee covers all staged inspections as listed in a Council letter confirming appointment as Principal Certifier. For the open ended categories, the maximum number of inspections covered by this fee is:- Low Scale Residential Development - 5, Multiple Residential Development - 15, Commercial/Industrial Development - 7					
For development in respect of which Council does not employ staff that are accredited to the extent required to be the PC for a particular development	\$5,864 plus the direct costs of all third parties engaged by council to process the application (plus GST)  <b>Last year fee</b> \$5,430 plus the direct costs of all third parties engaged by council to process the application (plus GST)			Y	P
Additional fee for site sign identifying the City of Newcastle as PC	\$16.30	\$17.60	per sign	Y	P

### Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings

Application to install a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	\$350.00	\$375.00		N	P
Inspection of installation of a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	\$350.00	\$375.00		N	P
Determination of Certificate of Completion of installation of manufactured home or associated structure – LG (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005, CI 69	\$350.00	\$375.00		N	P
Application to operate a caravan park, camping ground or manufactured home estate – LGA 1993, S68	\$2,055.00	\$2,219.00		N	P
Application to operate a public car park – LGA 1993, S68	\$2,055.00	\$2,219.00		N	P
Application to install a domestic oil or solid fuel heating appliance other than a portable appliance	\$181.00	\$195.00		N	P
Application to set up, operate or use a loud speaker or sound amplifying device	\$181.00	\$195.00		N	P
Processing of an objection to the application of regulations and local policies – LGA 1993, S82	\$350.00	\$378.00		N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Relocation of Dwelling

Inspection within Newcastle	\$714.00	\$771.00		N	P
Inspection outside Newcastle	\$771 plus \$26 per km from the City Administration Centre			N	P
	<b>Last year fee</b> \$714 plus \$24.10 per km from the City Administration Centre				

### Swimming Pools

Application for Exemption	\$250.00	\$250.00		N	S
Inspection of a swimming pool	\$150.00	\$150.00		Y	S
Subsequent inspection of a swimming pool after the first inspection	\$100.00	\$100.00		Y	S
Provision of registration information to Council	\$10.00	\$10.00		Y	S

### Subdivision/Strata Certificates

Issue of Certificate for applications considered under the Real Property Act – Defacto Application	\$380.00	\$410.00	per application	N	P
Issue of Certificate for applications considered under the Real Property Act – Endorsement of plan of easement	\$705.00	\$761.00	per application	N	P
Issue of Certificate for applications considered under the Real Property Act – Transfer and other legal documents	\$705.00	\$761.00	per application	N	P
Subdivision Certificate	\$734 plus \$61 per additional lot			N	P
	<b>Last year fee</b> \$680 plus \$57 per additional lot				
Re-endorsement of Subdivision Certificate and/or s88B instrument after original endorsement, due to amendments to documents	\$230.00	\$248.00		N	P
Strata Certificate	\$734 plus \$61 per additional lot			Y	P
	<b>Last year fee</b> \$680 plus \$57 per additional lot				

### Fees for subdivision works, DA related road works & non-DA related road works

New road construction or construction of more than half of the existing pavement width	\$23.10	\$25.00	per longitudinal metre	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
New road construction or construction of more than half of the existing pavement width	\$1,040.00	\$1,123.00	minimum fee per application	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Fees for subdivision works, DA related road works & non-DA related road works [continued]

Road construction less than half of existing pavement width	\$18.00	\$19.50	per longitudinal metre	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Road construction less than half of existing pavement width	\$805.00	\$869.00	minimum fee per application	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	2% of cost of construction or \$367 whichever is the greater  <b>Last year fee</b> 2% of cost of construction or \$340 whichever is the greater		<= \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	2% of cost of construction or \$842 whichever is the greater  <b>Last year fee</b> 2% of cost of construction or \$780 whichever is the greater		> \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Amendment or re-issue of construction certificate &/or Roads Act approval	35% of cost of original application fee or \$367 whichever is the greater  <b>Last year fee</b> 35% of cost of original application fee or \$340 whichever is the greater		<= \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Amendment or re-issue of construction certificate &/or Roads Act approval	35% of cost of original application fee or \$842 whichever is the greater  <b>Last year fee</b> 35% of cost of original application fee or \$780 whichever is the greater		> \$5,000 in value	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Additional fee for when assessment of application extends beyond the initial assessment plus further reviews of amended/additional details on two subsequent occasions and the application continues to be in a form that is not suitable for approval	\$270.00	\$291.00	per hour (one hour minimum charge)	N	P
10% GST for Construction Certificate application fees, GST Exempt for Roads Act applications					
Permit to install ground anchors/shoring	\$569.00	\$614.00	per permit	N	P
Installation of ground anchors - exceeding 10 anchors at one site	Price on Application			N	P



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### *Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications*

New road construction or construction of more than half of existing pavement width.	\$48.00	\$52.00	per longitudinal metre	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

New road construction or construction of more than half of existing pavement width.	\$1,035.00	\$1,117.00	minimum fee	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Road construction less than half of existing pavement width	\$41.00	\$44.00	per longitudinal metre	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements.

Road construction less than half of existing pavement width	\$1,035.00	\$1,117.00	minimum fee	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	2% of cost of construction or \$367 whichever is the greater  <b>Last year fee</b> 2% of cost of construction or \$340 whichever is the greater	<= \$5,000 in value	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	2% of cost of construction or \$842 whichever is the greater  <b>Last year fee</b> 2% of cost of construction or \$780 whichever is the greater	> \$5,000 in value	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications. Fee covers all inspections as listed in the Development Consent and/or a council letter confirming requirements. GST Exempt except if the role is contestable by private certifiers (in which case 10% GST applies)

Additional fee for additional/extraordinary inspections or re-inspections due to incomplete works	\$380.00	\$410.00	per inspection	N	P
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Appointment as The Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under Roads Act applications.

### *Security Bonds*

Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is up to \$10,000	\$835.00	\$901.00	per bond	N	P
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GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Security Bonds *[continued]*

Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is more than \$10,000	\$1,175.00	\$1,269.00	per bond	N	P
GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98					
Substitution of existing security bonds with another bond of a lesser amount due to completion of some works covered by existing bond	\$700.00	\$756.00	per lesser bond	N	P
GST does not apply to any services that follow from subdivision applications lodged prior to 30/6/98					

### Urban Design Review Panel

Referral to the Urban Design Review Panel for a modification application	\$3,508.00	\$3,508.00	maximum two meetings	N	S
Referral to the Urban Design Review Panel prior to submission of DA	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Referral to the Urban Design Review Panel after submission of DA	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Referral to the Urban Design Review Panel for a development application for a residential flat building	\$3,508.00	\$3,508.00	maximum two meetings	N	S
Design Review Panel for a c137 application to a development application	\$3,508.00	\$3,508.00	maximum two meetings	N	P
Non attendance at Urban Design Review Panel meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting			N	P

### Heritage Notification

Heritage Notification works - other	\$225.00	\$243.00	per application	N	P
Heritage Notification works - works to single dwelling	\$75.00	\$81.00	per application	N	P
Heritage Notification works - other - for endorsed community events and endorsed public art activities	\$0 for the first 5, then \$100 for every 5 events and endorsed art activities there after.			N	P

### Design Competition

Design Competition	\$15,000.00	\$25,000.00	per submission/ architect	N	P
Preliminary technical review prior to Design Brief	Up to \$100M - \$5000, \$100M- \$150M - \$7500, Over \$150M - \$10,000		per submission/ architect	N	P

### Public Art Reference Group

Accelerated Development Applications - Approved Authorised Consultant Annual Fee	\$0.00	\$1,375.00		N	F
Accelerated Development Applications - Authorised Consultant Application Fee	\$0.00	\$150.00		N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Public Art Reference Group [continued]

Attendance at Public Art Reference Group Meetings - if related to a development application	\$800.00	\$840.00	per development application (max 3 visits)	N	P
Non attendance at Public Art Reference Group Meeting	50% of meeting fee retained if attendance cancelled within 48 hours of meeting.		per development application	Y	P

## Strategic Planning

### Supply of Miscellaneous Information

Photocopies – A4 or A3 Black and white only	\$1.40	\$1.45	per page	N	P
Service Charge (including compiling information into a new form)	\$125.00	\$131.00	per hr - minimum 1/2 hr	N	P
Supply of information on USB	\$60.00	\$63.00	per hr - minimum 1/2 hr	N	P
Policy Advice Fee	\$240.00	\$260.00	per hr - minimum 1 hr	N	P
Development Contributions Quote	\$26.00	\$35.00	per quote	N	P
Section 7.11 & Section 7.12 Contributions Plans (each)	\$57.00	\$60.00	hard copy A4 colour	N	F

### Publications

Newcastle DCP 2012 document	\$176.00	\$190.00	hard copy A4 colour	N	F
Newcastle DCP 2012 & technical manuals	\$57.00	\$62.00	USB only	N	F
Technical Manuals (each – excluding Stormwater & Water Efficiency for Development Technical Manual)	\$57.00	\$62.00	hard copy A4 black & white	N	F
Technical Manual – Stormwater & Water Efficiency for Development Technical Manual	\$87.00	\$94.00	hard copy A4 black & white	N	F

## Request to amend Principal LEP

### Basic\*

\* category is determined at planning proposal meeting.

Proponent - initiated	\$10,000.00	\$10,750.00	per planning proposal	N	F
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### Standard\*

\* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$15,000.00	\$16,750.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$20,000.00	\$22,000.00		N	F
Stage 3 - Assessment and finalisation	\$25,000.00	\$27,250.00		N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Complex\*

\* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$20,000.00	\$22,000.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$20,000.00	\$22,000.00		N	F
Stage 3 - Assessment and finalisation	\$30,000.00	\$32,000.00		N	F

### Principal\*

\* category is determined at planning proposal meeting.

Stage 1 - Scoping/pre-lodgement advice and submission requirements	\$25,000.00	\$27,000.00		N	F
Stage 2 - Lodgement/Gateway determination and actioning/exhibition	\$25,000.00	\$27,000.00		N	F
Stage 3 - Assessment and finalisation	\$50,000.00	\$55,000.00		N	F

### Other

Engagement of consultant to prepare a planning proposal and manage the Gateway determination process when council is the Planning Proposal Authority following a Gateway determination review		Stage 2 fee of appropriate planning proposal category + actual cost of consultant engagement plus 10% administration		N	F
Daily fee for a public hearing if required	\$3,620.00	\$3,800.00		N	F
Minor mapping anomalies where an error can be identified in the Newcastle LEP and where the proposed amendment is consistent with the intent and direction of the LEP and Council.	\$0.00	\$0.00		N	Z
Amendment proposed by a NSW government department to enable development of land for use defined as an 'Infrastructure Facility' under State Environmental Planning Policy (Infrastructure) 2007	\$0.00	\$0.00		N	Z
Reclassification of land to enable the provision of public infrastructure or community facilities	\$0.00	\$0.00		N	Z
Planning proposal meeting with LEP panel (first & second meeting)	\$2,275.00	\$2,450.00	first & second meeting with LEP Panel	N	F
Planning proposal meeting with LEP panel (third and subsequent meetings where requested by the proponent)	\$1,140.00	\$1,230.00	each additional meeting with LEP panel	N	F

### Preparation of Development Control Plan or Precinct Plan

Preparation or review of DCP or Precinct Plan	\$24,000 plus \$270 per hour if staff time exceeds 40 hours			N	F
	<b>Last year fee</b> \$22,250 plus \$240 per hour if staff time exceeds 40 hours				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Preparation of Development Control Plan or Precinct Plan [continued]

Preparation or review of minor amendment to DCP or Precinct Plan	\$270 plus mapping, printing and advertising costs		per hour	N	F
	<b>Last year fee</b> \$240 plus mapping, printing and advertising costs				

### Planning Agreements

Preparation of Planning Agreements	\$1,635.00	\$1,795.00	per agreement	N	F
Revision of Planning Agreements	\$820.00	\$900.00	per amendment	N	F
Public notice of a proposed Planning Agreement or development contribution	\$620.00	\$680.00	per agreement	N	F

### Planning Investigations

#### Outdoor Dining/Trading

Installation of Outdoor Dining markers	\$185.00	\$205.00	per outdoor dining approval	N	P
Advertising fee: Applications that require public notification	\$205.00	\$215.00	per application	N	P

#### Building Waste Containers in Public Place

Annual Registration Fee	\$325.00	\$350.00	per applicant per annum	N	F
Application Fee	\$93.00	\$100.00	per building waste application	N	F

### Compliance Cost Notices

Compliance Cost Notice to ensure an Order is complied with		Reasonable costs and expenses incurred by Council	per notice	N	S
Notice of intention compliance costs – maximum fee	\$750.00	\$750.00	per notice	N	S
Actual Fee determined based on costs and expenses.					

### Boarding House Inspections

Inspection Fee	\$325.00	\$345.00	per inspection	N	F
Re-inspection Fee	\$325.00	\$345.00	per re-inspection	N	F

### Annual Fire Safety Statement

Administration Fee – Processing of Annual Fire Safety Statement submission	\$88.00	\$120.00	per statement per annum	Y	F
Administration Fee – Follow-up processing incorrect Annual Fire Safety Statement submission.	\$88.00	\$95.00	per statement	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Annual Fire Safety Statement [continued]

Stay of Infringement Application	\$104.00	\$120.00	per statement	Y	F
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### Other

Provision of professional advice, fire safety audit and investigation services	\$240.00	\$260.00	per hour (Minimum 1/2 hour charge)	Y	F
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### Environment & Health

Environmental Health Inspection Fee	\$270.00	\$284.00	per hour. (Minimum charge of 30 minutes and 15 minute increments thereafter)	N	F
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This fee covers inspections of caravan parks & camping grounds, water cooling systems, warm water systems, beauty shop, hairdresser, hairdressing vehicle, skin penetration, horses on premises, on-site sewerage management systems, swimming pool water quality, event and markets food inspection fee and inspecting vehicles or articles used for selling food.

Environmental Health Re-inspection Fee	\$270.00	\$284.00	per hour (charged in 15 minute increments)	N	F
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This fee covers re-inspections of caravan parks & camping grounds, water cooling systems, warm water systems, beauty shop, hairdresser, hairdressing vehicle, skin penetration, horses on premises, on-site sewerage management systems, swimming pool water quality, event and markets food inspection fee and inspecting vehicles or articles used for selling food.

### Environmental Protection Notices

Environmental Protection Notices	\$765.00	\$785.00	per notice	N	S
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### Public Health Improvement Notices and Prohibition Orders

Regulated systems on premises	\$560.00	\$605.00	per notice	N	S
Other premises	\$270.00	\$290.00	per notice	N	S

### Operate Caravan Park/Camping Ground

Approval Fee (5 year approval)	\$257.00	\$270.00	per park/ ground	N	F
Limited time application (Events, Shows etc.)	\$642.00	\$675.00		N	F

### Legionella Management

Annual Administration Fee - Water Cooling System - 1 year Risk Management Plan duration	\$267.00	\$292.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 2 year Risk Management Plan duration	\$226.00	\$246.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 3 year Risk Management Plan duration	\$212.00	\$232.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 4 year Risk Management Plan duration	\$205.00	\$224.00	per unit per annum	N	F
Annual Administration Fee - Water Cooling System - 5 year Risk Management Plan duration	\$201.00	\$219.00	per unit per annum	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Legionella Management [continued]

Annual Administration Fee – Warm Water Systems	\$64.00	\$70.00	per premises per annum	N	F
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### Beauty Shop, Hairdresser, Skin Penetration or Combination of all

Annual Administration Fee – Category 1 – High Risk Premises – Skin Penetration (re-usable articles)	\$320.00	\$340.00	per premises per annum	N	F
Annual Administration Fee – Category 2 – Low Risk Premises – Skin Penetration (non re-usable articles)	\$178.00	\$189.00	per premises per annum	N	F
Pre-purchase Inspection Report – all categories	\$670.00	\$720.00	per inspection	N	F

### On-Site Sewage Management System

Install Sewage Management Facility/Waste Treatment Device	\$420.00	\$450.00	per application includes approval to operate	N	F
Application for approval to operate – Approval only	\$80.00	\$100.00	per system	N	F
Application for renewal of approval to operate – Approval only	\$80.00	\$85.00	per system	N	F

### Development Site

Prevent Pollution Sign	\$12.50	\$15.00	per sign	Y	F
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### Food Services

#### Food Business Administration Fees

Annual Administration Charge – Small	\$390.00	\$390.00	per premises per annum	N	S
Small - up to and including 5 full time food handlers					
Annual Administration Charge – Medium	\$800.00	\$800.00	per premises per annum	N	S
Medium - more than 5 but not more than 50 full time food handlers					
Annual Administration Charge – Large	\$3,500.00	\$3,500.00	per premises per annum	N	S
Large - more than 50 full time food handlers					
Annual Administration Charge – Charity Organisations	\$0.00	\$0.00	per premises per annum	N	Z

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Food Business Inspection Fee

Inspection Fee	\$270.00	\$284.00	per hour (Minimum charge 30 minutes and 15 minute increments thereafter)	N	S
Re-inspection Fee	\$270.00	\$284.00	per hour (charged in 15 minute increments)	N	S
Pre-purchase Inspection Report	\$685.00	\$720.00	per inspection	N	F

### Food Improvement Notices

Food Improvement Notices	\$330.00	\$330.00	per notice	N	S
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### Use of Vehicle or Article for Selling

Mobile Food Vans & Vehicles	\$410.00	\$435.00	per approval	N	F
For inspection fees - see Environmental Health Inspection Fee					
Temporary Food Stalls	\$410.00	\$435.00	per approval	N	F
For inspection fees - see Environmental Health Inspection Fee					

### Traffic & Transport

#### Work Zones and Various Special Use Zones for Events & Activities

##### *Parallel to kerb parking - Approval zone within the road carriage way*

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Ticketed time parking zone per metre of kerbside space per week or part thereof	\$30.00	\$33.00		N	F
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	\$18.00	\$20.00		N	F
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	\$13.50	\$15.00		N	F

##### *Angle parking - Approval zone within the road carriage way*

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Ticketed time parking zone per metre of kerbside space per week or part thereof	\$60.00	\$65.00		N	F
Time restricted parking zone (2P, 4P, etc.) per metre of kerbside space per week or part thereof	\$36.00	\$39.00		N	F
Unrestricted parking zone and other zone (NSt, NP, etc.) per metre of kerbside space per week or part thereof	\$27.00	\$29.00		N	F



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Supply, installation and removal of construction zone signage

Work zones are to be a minimum length of 6 metres (equivalent to 1 parallel or 2 angle parking spaces). All zones applications should be minimum of 1 month duration.

Per sign on existing posts	\$175.00	\$185.00		N	P
Additional sign on existing posts	\$125.00	\$135.00		N	P
Per sign on new posts	\$600.00	\$630.00		N	P
Per sign on additional new posts	\$390.00	\$420.00		N	P

### Application & Extension related Fees

Administration costs for work zone extension	\$110.00	\$120.00	per instance	N	P
Administration costs - work zone	\$425.00	\$450.00	per instance	N	P
Late Application Fee	\$50.00	\$100.00	per application	N	P

Charged on all permits where requested date is inside the required notification period.

This includes, but is not limited to, Road Occupancy Permits, Shipping Container Applications, Parking Occupancy Permits, Temporary Road Closures and Crane Applications.

Road Occupancy Permit (ROP) – Normal application	\$140.00	\$150.00	per application	N	F
Road Occupancy Permit (ROP) – Full Road Closure	\$265.00	\$280.00	per application	N	F
Shipping Container Application	\$75.00	\$80.00	application for 1 week	N	F
Shipping Container Application	\$285.00	\$300.00	application for more than 1 week (per calendar month)	N	F
Parking Occupancy Permit – Application Fee	\$27.00	\$30.00	per application	N	F
Parking Occupancy Permit - Unrestricted parking (CBD and Local Centre only areas)	\$11.00	\$12.00	per day per parking space	N	F
Parking Occupancy Permit – Time Restricted Parking	\$22.00	\$24.00	per day per parking space	N	F
Parking Occupancy Permit – Metered Parking	\$55 per space per day plus Application Fee of \$30  <b>Last year fee</b> \$50 per space per day plus Application Fee of \$27		per day per parking space	N	P
Parking Occupancy Permit – Metered Parking	\$330 per space per week plus Application Fee of \$30  <b>Last year fee</b> \$300 per space per week plus Application Fee of \$27		per week per parking space	N	P

### Temporary Road Closure

Supervision costs will be shared by the number of events on the same day. Additional costs - at full cost to applicant plus GST.

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Temporary Road Closure [continued]

Administration Costs & Part V EPA Review Supervision Costs (cost per inspection-min 2 inspections)	\$430.00	\$460.00		N	P
During Business Hours (7.30am-5pm Mon-Fri)	\$160.00	\$170.00		N	P
Outside Business hours	\$580.00	\$610.00		N	P
Advertising Costs		full cost		N	P
For Construction – Administration Costs – Full Road Closures	\$265.00	\$300.00		N	F
For Construction – Administration Costs – Part Road/ Lane Closure	\$140.00	\$150.00		N	F
For Commercial Purposes	in addition to above fees an additional fee as negotiated upon application			N	F

### Traffic Information/Searches

Traffic Count Data Search	\$70.00	\$75.00	per 1/2 hour	Y	F
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### Restricted Vehicle Route Application (B-Double)

Administration Fee	\$355.00	\$375.00	per route	N	F
Assessment of Proposed Restricted Vehicle Route	\$660.00	\$700.00	per route as required	N	F

### Signage - Community Facilities and Street Names

Signage establishment fee	\$0.00	\$110.00	Per sign request, where all signs within the same vicinity.	Y	P
Standard Blade Installation	\$0.00	\$70.00	per blade	Y	P
Blade Removal	\$0.00	\$50.00	per blade	Y	P
Long Blade Installation	\$0.00	\$140.00	per blade	Y	P
Post Installation	\$0.00	\$340.00	per post	Y	P
Post Removal	\$0.00	\$220.00	per post	Y	P
Post Extension Installation	\$0.00	\$135.00	per post extension	Y	P
Supply of blade	\$160.00	\$170.00	each sign	Y	P
Sign design fee (where applicable)	\$190.00	\$200.00	per design	Y	P
"Neighbourhood Watch" and "Safe House" Scheme Signs	full cost plus 10%		per instance	Y	P

Depends on size and scale of the Public Program.

### Traffic Facilities

#### Road Linemarking - Edgeline

Driveway line marking application fee	\$0.00	\$30.00	per application	N	F
Driveway line marking installation	\$0.00	\$120.00	per driveway	N	F
Edgeline – using paint – white or yellow lines		POA	per linear meter	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Road Linemarking - Edgeline [continued]

Edgeline – using thermo – white or yellow lines		POA	per linear meter	N	F
Establishment cost or site cost		POA	per linear meter	N	F

## Parking Operations

### Use of Suburban Carparks

Category A: Commercial Use	\$4,735.00	\$5,000.00	maximum per day	Y	M
Category A: Commercial Use	\$812.00	\$850.00	minimum per day	Y	M
Category B: Commercial with a Charitable Component	\$4,735.00	\$5,000.00	maximum per day	Y	M
Category B: Commercial with a Charitable Component	\$175.00	\$185.00	minimum per day	Y	M
Category C: Community use plus cost recovery	\$175.00	\$185.00	per day	Y	M

### Other Parking Charges

Car Share Parking Space	\$4,368.00	\$4,700.00	maximum per annum per space	N	M
Car Share Parking Space - Establishment Fee	\$721.00	\$780.00	per formal agreement (includes signage and line marking)	N	M
Parking Meter Removal/Replacement	\$1,803.00	\$1,950.00	per parking meter (includes replacement baseplate)	N	M
Credit Card Transaction Fee	0.75% of transaction value		per credit card transaction	Y	M
Pay by Phone Processing Fee	10% of transaction value		maximum per pay by phone transaction (EasyPark)	Y	M

### Parking Meter Fees

1P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
2P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
4P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Parking Meter Fees [continued]

8P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
8P Ticket Parking	\$11.00	\$12.00	maximum per 8P (hours) Monday - Sunday	Y	M
10P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
10P Ticket Parking	\$11.00	\$12.00	maximum per 10P (hours) Monday - Sunday	Y	M
12P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
12P Ticket Parking	\$11.00	\$12.00	maximum per 12P (hours) Monday - Sunday	Y	M
P Ticket Parking	\$4.50	\$5.00	maximum per hr Monday - Sunday	Y	M
P Ticket Parking	\$11.00	\$12.00	maximum per day Monday - Sunday	Y	M

### Parking Permits

Resident Visitor Parking - Short Stay Accommodation (New Applicants - 12 months from date of approval)	\$265.00	\$280.00	maximum per parking authority	N	M
Resident Parking	\$85.00	\$92.00	maximum per parking authority	N	M
Resident Parking – Pensioner Rate	\$75.00	\$80.00	maximum per parking authority	N	M
Resident Visitor Parking (12 months from date of approval)	\$138.00	\$150.00	maximum per parking authority	N	M
Replacement Resident Permit	\$62.00	\$65.00		N	M
Replacement Resident Visitor Permit	\$145.00	\$160.00		N	M
Temporary Parking Authorisation	\$50 per space per day (Mon - Sun)		per day	N	M
	<b>Last year fee</b> \$45 per space per day (Mon - Sun)				

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Parking Permits [continued]

Temporary Parking Authorisation	\$300 per space per week (Mon - Sun)		per week	N	M
	<b>Last year fee</b> \$275 per space per week (Mon - Sun)				

### Rangers

Companion Animal Surrender fee	\$117.00	\$117.00	per animal	N	P
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### Companion Animal - Adoption Fees

All animals adopted are microchipped, lifetime registered, vaccinated, wormed and desexed.

Cat - Kitten (0 - 2 years)	\$180.00	\$190.00	per cat	Y	M
Cat - (2 - 8 years)	\$200.00	\$210.00	per cat	Y	M
Cat - Senior (8 -12 years)	\$120.00	\$125.00	per cat	Y	M
Cat - Golden Oldie (12+ years)	\$0.00	\$0.00	per cat	Y	M
Dog - Puppy (0 - 2 years)	\$300.00	\$315.00	per dog	Y	M
Dog - (2 - 8 years)	\$380.00	\$400.00	per dog	Y	M
Dog - Senior (8 - 12 years)	\$120.00	\$125.00	per dog	Y	M
Dog - Golden Oldie (12+ years)	\$0.00	\$0.00	per dog	Y	M

### Companion Animal - Lifetime Registration

Companion Animals Act, 1998

The following are exempt:

- Companion animal used as a guide or assistance animal;
- A dog used for working on farm land properties recognised under Section 515 Local Government Act;
- Greyhound registered under the Greyhounds Racing Act;
- Cats & dogs desexed and sold by pound or shelter

Cat - desexed and owned by an eligible pensioner	\$29.00	\$29.00	per animal	N	S
Cat - desexed or not desexed (if not desexed an annual permit is required, unless kept by a recognised breeder for breeding purposes)	\$59.00	\$59.00	per animal	N	S
Dog - desexed	\$69.00	\$69.00	per animal	N	S
Dog - not desexed before six months of age and not kept by registered breeder	\$234.00	\$234.00	per animal	N	S
Dog - desexed and owned by an eligible pensioner	\$29.00	\$29.00	per animal	N	S
Dog - not desexed and kept by a registered breeder for breeding purposes	\$69.00	\$69.00	per animal	N	S
Registration late fee	\$19.00	\$19.00	per registration	N	S

### Companion Animal - Annual Permits & Certificates

Annual Permit - Cat not desexed by 4 months of age	\$85.00	\$85.00	per animal	N	S
Annual Permit - Declared dangerous or restricted dog	\$206.00	\$206.00	per animal	N	S
Permit late fee	\$19.00	\$19.00	per permit	N	S
Compliance Certificate - Declared dangerous or restricted dog	Maximum Fee \$150.00		per certificate	N	S

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Companion Animal - Microchipping Fees

Microchip of impounded companion animal	\$0.00	\$55.00	per animal	N	F
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### Companion Animal Impounding Fees

Companion Animal Surrender fee	\$0.00	\$150.00		N	P
Sustenance/Maintenance - first day, inclusive of impound charge	\$33.00	\$65.00	per animal	N	F
Sustenance/Maintenance per day, or part thereof, exclusive of the first day	\$85.00	\$90.00	per animal	N	F
Impound charge - second offence	\$273.00	\$290.00	per animal	N	F
Impound charge - third and subsequent offences	\$421.00	\$445.00	per animal	N	F
Veterinary Care Fee		Actual Cost		N	F
		<b>Last year fee full cost</b>			
Transportation Costs	\$77.00	\$85.00	per animal	N	F

### Stock Animals - Impound Fees

Impound Fee	\$185.00	\$200.00	per animal	N	F
After Hours Call Out Impounding Fee	\$373.00	\$400.00	per call out	N	F
Sustenance Fee	\$57.00	\$80.00	per day	N	F
Veterinary Care Fee		Actual Cost	as charged	N	F
		<b>Last year fee full cost</b>			
Damage Fee		Actual Cost	as assessed	N	F
		<b>Last year fee full cost</b>			
Transportation Costs	\$135.00	\$150.00	per animal	N	F
Impound related services provided by third parties		Actual cost plus 20% administration charge.	per animal	N	F

### Article Impounding Fees

Building Waste Containers		Actual costs	per container	N	F
		<b>Last year fee total of costs incurred by council</b>			
Building Materials Obstructing		Actual cost	per obstruction	N	F
		<b>Last year fee total of costs incurred by council</b>			
Article – Small	\$66.00	\$70.00		N	F
Article – Medium	\$99.00	\$105.00		N	F
Article – Large	\$186.00	\$200.00		N	F

### Abandoned Vehicle Impounding Fees

Towing fee	\$121.00	\$130.00	per vehicle	N	F
Holding Fee	\$23.00	\$25.00	per day	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Environment & Sustainability

### Blackbutt Reserve

Event Application Fee	\$135.00	\$145.00		Y	M
Private Animal Encounter	\$119.00	\$129.00	1 - 10 persons (minimum)	Y	M
Private Animal Encounter	\$11.00	\$13.00	per person thereafter	Y	M
Reptile Show	\$4.00	\$5.00	per person	Y	M
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	\$125.00	\$135.00	up to 30 students (minimum)	Y	M
School Education Programs (Primary & Secondary) – 1 animal encounter onsite	\$5.00	\$6.00	per additional student	Y	M
Educational program up to 1 hour – Onsite	\$274.00	\$290.00	up to 30 students (minimum)	Y	M
Educational program up to 1 hour – Onsite	\$10.00	\$12.00	per additional student	Y	M
TAFE groups – Onsite	\$142.00	\$150.00	per hour	Y	M
Cross Country Events	\$3.40	\$4.00	per person (capped at 25 participants)	Y	M
Education program – Offsite	\$200.00	\$215.00	up to 30 students (minimum)	Y	M
Education program – Offsite	\$7.00	\$8.00	per additional student	Y	M
Wildlife show – Offsite	\$300.00	\$320.00	per show (1hr) weekdays	Y	M
Wildlife show – Offsite	\$150.00	\$160.00	per additional hour	Y	M
Wildlife show – Offsite	\$393.00	\$420.00	per show (1hr) after hours	Y	M
Wildlife show – Offsite	\$176.00	\$185.00	per additional hour after hours	Y	M
Gate opening fee	\$49.00	\$53.00	per service	Y	M
Cleanup Fees (Functions & Shelter bookings only)	full cost plus 10%		per hour, per staff	Y	M
All functions will attract a cleaning fee if facilities aren't returned to a suitable standard as determined by Blackbutt Management					
Security (Functions only)	full cost plus 10%		per function	Y	M
Damage to Grounds	full cost plus 10%			Y	M
Additional services as negotiated with Blackbutt Management	POA			Y	P
See Public Reserve for additional fees					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Blackbutt Reserve [continued]

Critter encounter	\$175.00	\$185.00	per encounter	Y	M
Small Area Event	\$185.00	\$195.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Small Area Event - Wedding	\$240.00	\$255.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Medium Area Event	\$280.00	\$300.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Large Area Event	\$720.00	\$765.00	reserve area	Y	M
All functions & shelter reservations attract a non-refundable deposit equivalent to the application fee.					
Park Conservation Fee	\$13.00	\$14.00	per vehicle per day	Y	M
Park Conservation Fee	\$4.00	\$5.00	per vehicle per hour	Y	M
Park Conservation Fee	\$171.00	\$180.00	per coach per visit	Y	M

## Tree Management

Application fee for all private tree removal applications inclusive of 1-3 trees	\$92.00	\$102.00		N	P
Permit for private tree removal					
Fee per tree for applications for each additional tree > 3 Trees or no replacement tree	\$26.00	\$30.00	per tree plus application fee	N	P
Permit for private tree removal					
Street Tree Planting for Driveways or compensatory planting		POA	per application	N	P
Tree work on Public Land Application		POA	per application	N	P
Application fee for removal of private native vegetation without trees	\$92.00	\$99.00	per application	N	P

## Pest & Weed

### Noxious Weeds

Inspection of Plant/Equipment for contamination of Noxious Weeds	\$172.20	\$187.00	per hour (minimum of 1 hour)	N	P
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### Certificate of Advice of Weed Control Notice

Certificate of Advice of Weed Control Notice	\$309.70	\$335.00	per certificate	N	P
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## Electric vehicle charging stations

Electric Vehicle Charging - Level 2	\$0.00	\$0.30	per kWh	Y	P
Electric Vehicle Charging - Level 3	\$0.00	\$0.60	per kWh	Y	P



Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Flood Management

Provision of administrative support	\$0.00	\$185.00	per hour (minimum charge one hour)	N	P
Provision of flood model (TUFLOW)		POA		N	P
Provision of technical and professional advice	\$0.00	\$260.00	per hour (minimum charge one hour)	N	P
Provision of technical and professional advice from management of Environment & Sustainability	\$0.00	\$330.00	per hour	N	P

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Waste Services

Some or all of the items listed may not be available or acceptable due to operating requirements or product availability.

Site management reserves the right to refuse to receive and/or load vehicles at any times and/or for any reason.

CN may reduce fees for Customers that fall into the category of Large Commercial Waste Operators.

## Landfill & Resource Recovery

### Waste Disposal & Recycling

100% Garden Waste – excluding stumps (no food)	\$143.65	\$155.20	per tonne (minimum charge \$24.00)	Y	M
General Solid Waste – Mixed	\$321.45	\$347.20	per tonne (minimum charge \$51.00)	Y	M
Soil – Virgin Excavated Natural Material (VENM)	\$207.20	\$223.80	per tonne (minimum charge \$35)	Y	M
Strict conditions apply					
Clean Bricks, Tiles, Concrete	\$171.35	\$185.10	per tonne (minimum charge \$29)	Y	M
General Solid Waste – Special or Difficult (including Solar Panels)	\$446.70	\$482.50	per tonne (minimum charge \$71.00)	Y	M
Mixed Road Base Wastes	\$171.35	\$185.10	per tonne (minimum charge \$29.00)	Y	M
Sand, Gravel, Stones, Concrete, minimal Asphalt					
Clean Asphalt (no coal tar)	\$108.15	\$116.80	per tonne (minimum charge \$18.00)	Y	M
Clean Concrete	\$68.65	\$74.20	per tonne (minimum charge \$11.00)	Y	M
No rebar - non structural, minimal reo. Max 500mm					
Clean Concrete – Structural	\$80.15	\$86.60	per tonne (minimum charge \$14.00)	Y	M
With rebar or significant reo. Max 500mm					
Wood – Clean, untreated	\$217.55	\$235.00	per tonne (minimum charge \$37.00)	Y	M

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Waste Disposal & Recycling [continued]

Recyclables – Separated Domestic Dry Clean Card, Paper, Bottles, Cans	\$57.65	\$62.30	per tonne (minimum charge \$10.00)	Y	M
Recyclables – Mixed Domestic Dry Clean Card, Paper, Bottles, Cans	\$126.30	\$136.50	per tonne (minimum charge \$21.00)	Y	M
Scrap Metal Whitegoods - exc fridges, car parts, bikes, steel, aluminium	\$0.00	\$0.00		Y	M
Community Recycling Centre - Residential Household Hazardous & Problem Waste (core materials)	\$0.00	\$0.00		Y	Z
Electrical Waste TV's. Computers, Printers/Scanners, Fans, Phones, VCR's, DVD Players, Radios/Stereos, Power Tools, Kitchen Appliances, Vacuum Cleaners, Heaters etc.	\$0.00	\$0.00	households only	Y	M
Electrical Waste TV's. Computers, Printers/Scanners, Fans, Phones, VCR's, DVD Players, Radios/Stereos, Power Tools, Kitchen Appliances, Vacuum Cleaners, Heaters etc.	\$236.20	\$255.10	commercial customers	Y	M
Tyres – Small – Off Rim In addition to tonnage charge if included in mixed load	\$16.00	\$17.30	each	Y	M
Tyres – Small – On Rim In addition to tonnage charge if included in mixed load	\$26.50	\$28.70	each	Y	M
Tyres – Medium – Off Rim In addition to tonnage charge if included in mixed load	\$21.75	\$23.50	each	Y	M
Tyres – Medium – On Rim In addition to tonnage charge if included in mixed load	\$35.20	\$38.10	each	Y	M
Tyres – Large – Off Rim In addition to tonnage charge if included in mixed load	\$36.25	\$39.20	each	Y	M
Tyres – Large – On Rim In addition to tonnage charge if included in mixed load	\$42.30	\$45.70	each	Y	M
Mattresses – Single/Double In addition to tonnage charge if included in mixed load	\$39.35	\$42.50	each	Y	F
Mattresses – Queen/King In addition to tonnage charge if included in mixed load	\$46.10	\$49.80	each	Y	F
Batteries – Lead Acid (dry cell batteries – free) In addition to tonnage charge if included in mixed load	\$11.60	\$12.60	each	Y	F
Gas Bottles In addition to tonnage charge if included in mixed load	\$28.15	\$30.40	each	Y	F
Fridges – Gassed In addition to tonnage charge if included in mixed load	\$39.35	\$42.50	each	Y	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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## Waste Disposal & Recycling [continued]

Fridges – Degassed	\$18.00	\$19.50	each	Y	F
In addition to tonnage charge if included in mixed load					

## Materials for Sale

Recycled Concrete Aggregate various sizes, from	\$39.60	\$42.80	per tonne (minimum charge \$20.50)	Y	M
Crushed Rock Aggragate various sizes, from	\$39.60	\$42.80	per tonne (minimum charge \$20.50)	Y	M
Sandstone Rocks – Various Sizes	\$36.35	\$39.30	per tonne (minimum charge \$20.50)	Y	M
Ungraded General Fill – VENM	\$17.30	\$18.70	per tonne (minimum charge \$24.00)	Y	M

## Other Items

Hire of Frank Rigby Room – Full Day	\$410.70	\$431.25	per day	Y	M
Hire of Frank Rigby Room – Half Day	\$182.00	\$191.10	per half day	Y	M
Hire of Frank Rigby Room – Casual	\$62.00	\$65.10	per hour	Y	M
Short term internal hire attracts nil fee					
Customer account reprints and enquiries (Account Customers)	\$0.00	\$0.00	first enquiry	Y	M
Customer account reprints and enquiries (Account Customers)	\$5.05	\$5.30	additional enquiries	Y	M
Customer reprints and enquires (Other Customers)	\$6.10	\$6.40	all enquiries	Y	M

## Waste Collection Fees

### Wheeled Container Service - 140 litre residual waste - KERBSIDE

140 litre residual waste – Mon-Fri – 1 to 4 weekly services	\$600.00	\$630.00	per annum	N	F
140 litre residual waste – Mon-Fri – 5 to 8 weekly services	\$580.00	\$609.00	per annum	N	F
140 litre residual waste – Mon-Fri – 9 and over	\$555.00	\$582.75	per annum	N	F
140 litre residual waste – Saturday & Sunday	\$675.00	\$708.75	per annum	N	F

### Wheeled Container Service - 240 litre residual waste - KERBSIDE

240 litre residual waste – Mon-Fri – 1 to 4 weekly services	\$740.00	\$777.00	per annum	N	F
240 litre residual waste – Mon-Fri – 5 to 8 weekly services	\$715.00	\$750.75	per annum	N	F
240 litre residual waste – Mon-Fri 9 and over	\$695.00	\$729.75	per annum	N	F
240 litre residual waste – Saturday & Sunday	\$920.00	\$966.00	per annum	N	F

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Wheeled Container Service - 660 litre residual waste - KERBSIDE

660 litre residual waste – Mon-Fri	\$1,940.00	\$2,037.00	per annum	N	F
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### Wheeled Container Service - 1100 litre residual waste - KERBSIDE

1100 litre residual waste – Mon-Fri	\$3,030.00	\$3,181.50	per annum	N	F
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### Wheeled Container Service - 240 litre residual waste - KERBSIDE - UPGRADE

Service cost for increased domestic waste bin to 240L	\$305.00	\$320.25	per service	N	F
Upgrade from standard 140 litre bin, standard service day only					

### Wheeled Container Service - 240 litre greenwaste - KERBSIDE additional service

Excess greenwaste bin	\$115.90	\$121.70	per service	N	F
240 litre additional green waste bin, standard service day only					

### Miscellaneous

All cancellation and change of service fees pertain to the property, not the account holder. Additional service relates to any collection that is outside of the rateable service entitlement.

Cancellation Fee	\$75.00	\$78.75	per cancellation	N	F
<b>Cancellation Fee</b> - (Additional service cancelled/bin(s) removed – no waste account retained at the property).					
Replacement Sticker Fee	\$10.00	\$10.50	per request	N	M
<b>Replacement Sticker Fee</b> – (Replace lost or damaged sticker)					
Change of Service Fee	\$32.00	\$33.60	per service	N	M
<b>Change of Service Fee</b> (Amendment to additional service – Waste account retained at the property) - \$30					

### User Pays Recycling Service - additional services

240 litre Recycling bin, standard service day, fortnightly service	\$113.55	\$119.25	per annum	N	F
360 litre Recycling bin, standard service day, fortnightly service	\$135.80	\$142.60	per annum	N	F
660 litre Recycling bin, standard service day, fortnightly service	\$965.00	\$1,013.25	per annum	N	F
1100 litre Recycling bin, standard service day, fortnightly service	\$1,125.00	\$1,181.25	per annum	N	F
Service cost for increased recycling bin to 360 litre (Upgrade from standard 240 litre bin, standard service day, fortnightly service, DWMSC properties only)	\$29.40	\$31.00	one off fee	N	F

### Bulkwaste Services Kerbside (additional to Rated Services)

Pickup and disposal	\$245.00	\$257.25	up to 2 cubic metres	N	F
Up to 2 cubic metres of eligible material, collected as per the regular schedule					

Name	Year 22/23 Fee (incl. GST)	Year 23/24 Fee (incl. GST)	Unit	GST	Pricing Policy
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### Special Event Bin Hire - RESIDUAL WASTE

Delivery and removal of bins (240 litre bins) – bins delivered to central/single location	\$275.00	\$288.75	per load up to 12 bins	Y	M
Delivery and removal of bins (660 litre & 1100 litre bins) – bins delivered to central/single location	\$275.00	\$288.75	per load up to 2 bins	Y	M
Service charges of event bins – 240 litre bin – bins emptied from kerbside location	\$22.00	\$23.10	per service	Y	M
Service charges of event bins – 660 litre bin – bins emptied from kerbside location	\$60.00	\$63.00	per service	Y	M
Service charges of event bins – 1100 litre bin – bins emptied from kerbside location	\$90.00	\$94.50	per service	Y	M

### Special Event Bin Hire - RECYCLING

Delivery and removal of Bins (240 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 12 bins	Y	M
Delivery and removal of Bins (360 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 8 bins	Y	M
Delivery and removal of Bins (660 litre & 1100 litre bins) - bins delivered to central / single location	\$275.00	\$288.75	per load up to 2 bins	Y	M
Service Charges of Event bins - 240 litre bin - bins emptied from kerbside location	\$11.00	\$11.55	per service	Y	M
Service Charges of Event bins - 360 litre bin - bins emptied from kerbside location	\$19.50	\$20.50	per service	Y	M
Service Charges of Event bins - 660 litre bin - bins emptied from kerbside location	\$24.50	\$25.75	per service	Y	M
Service Charges of Event bins - 1100 litre bin - bins emptied from kerbside location	\$42.00	\$44.10	per service	Y	M

### Wheeled Container Service - Misc. Sizes and Types

Different sizes, types and delivery methods other than those listed in this schedule		POA		N	M
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## Fee Name

## Parent Name

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## Fee Name

## Parent Name

## A

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**A** [continued]

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## Fee Name

## Parent Name

## A [continued]

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Amendment or re-issue of construction certificate &/ or Roads Act approval	[Fees for subdivision works, DA related road works & non-DA related road works]	78
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**A** [continued]

Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	70
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Application to make other modifications to a development consent pursuant to Section 4.55(2) of the EP&A Act 1979 or under Section 4.56(1) of the Act if, in the opinion of Council, the proposed modification is not of minimal environmental impact	[Development Application & Modification Fees]	71
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Application to operate a caravan park, camping ground or manufactured home estate – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to operate a public car park – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Application to set up, operate or use a loud speaker or sound amplifying device	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Applications to make modifications to a development consent in order to correct a minor error, misdescription or miscalculation pursuant to Sec 4.55(1) of the EP&A Act 1979	[Development Application & Modification Fees]	69
Applications to make modifications to a development consent, involving minimal environmental impact, pursuant to Sections 4.55(1A) & 4.56(1) of the EP&A Act 1979	[Development Application & Modification Fees]	69
Approval Fee (5 year approval)	[Operate Caravan Park/Camping Ground]	84
Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is more than \$10,000	[Security Bonds]	80
Arrangement for cash or bank guarantee security bonds for uncompleted works or maintenance where the value of the bond is up to \$10,000	[Security Bonds]	79
Article – Large	[Article Impounding Fees]	92
Article – Medium	[Article Impounding Fees]	92
Article – Small	[Article Impounding Fees]	92
Assessment of Proposed Restricted Vehicle Route	[Restricted Vehicle Route Application (B-Double)]	88
Attendance at Public Art Reference Group Meetings - if related to a development application	[Public Art Reference Group]	81

## Fee Name

## Parent Name

**A** [continued]

Attendance Fee (where performance/event presented by City of Newcastle)	[Additional Services]	52
Auditorium & Stage	[Short lead time - booking within 10 weeks of event date]	49
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Performance rehearsals/bump-in/bump-out) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Sunday – Tuesday) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Sunday – Tuesday) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Wednesday – Saturday) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Wednesday – Saturday) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage (Weekly) - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage (Weekly) - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Charity/Not for Profit	[Standard Rates]	49
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	[Standard Rates]	48
Auditorium & Stage Shared Access Rate - Commercial/Private Hire	[Standard Rates]	49

**B**

B&W – A3	[Printing, Photocopying & Micrographic Copying Services]	25
B&W – A4	[Printing, Photocopying & Micrographic Copying Services]	25
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Charity/Not for Profit	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Banquet Room - Commercial/Private Hire	[Standard Rates]	42
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Charity/Not for Profit	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Barracks - North & South - Commercial/Private Hire	[Standard Rates]	46
Batteries – Lead Acid (dry cell batteries – free)	[Waste Disposal & Recycling]	97
Beach Reserve Usage fee – Daily Sport Casual (Junior & Schools)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Daily Sport Casual (Senior)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Hourly Sport Casual (Junior & Schools)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Beach Reserve Usage fee – Hourly Sport Casual (Senior)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
BHP Sound and Light Show	[Exhibitions & Audience Engagement]	24
Blade Removal	[Signage - Community Facilities and Street Names]	88
Bond	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23

## Fee Name

## Parent Name

**B** [continued]

Bond	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Bond - Live Performance Bookings	[Additional Services]	53
Bond – Road Reserve/Footpath – Commercial, High Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Commercial, Low Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Commercial, Medium Impact	[Events Management]	20
Bond – Road Reserve/Footpath – Community (Charity/NFP/Government)	[Events Management]	20
Booking fee	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Booking fee	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Boundary realignment	[Development Application & Modification Fees]	68
Breach of Licence Conditions	[Events Management Non-Compliance]	22
Breach of Licence Conditions (includes promotion of event/activity without approval)	[Non-compliance, Sport, Events & Community Land Access]	40
Brick Paving	[Restoration Charges]	8
Broadcast Allowance	[Technical Staff]	56
Building Materials Obstructing	[Article Impounding Fees]	92
Building Waste Containers	[Article Impounding Fees]	92
Building, planning & engineering or professional officer advice	[Other]	75
Bulk Digitisation Services and Community Heritage Collaborations are calculated on an individual basis	[Digitisation Services]	26
Bulk Entry (groups over 20 patrons)	[Beresfield Swimming Centre]	31
Bump In/Bump Out Usage fee	[Events Management]	18
Bump in/out	[More than 5,000 pax in total and fenced + ticketed and more than 50% of park/space occupied]	23
Bump in/out	[More than 5,000 pax in total and fenced + ticketed and less than 50% of park/space occupied]	23
Bump In/Out Fees	[Events Management]	21

**C**

Cancellation Fee	[Miscellaneous]	99
Cancellation Fee (<2 full business days notice)	[Community Centres & Halls]	34
Cancellation Fee (<5, >2 full business days notice)	[Community Centres & Halls]	34
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Canteen Rights – Regional, district and local fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Car Share Parking Space	[Other Parking Charges]	89
Car Share Parking Space - Establishment Fee	[Other Parking Charges]	89
Carriageways – Asphaltic Concrete	[Restoration Charges]	7
Carriageways – Asphaltic Concrete	[Restoration Charges]	7
Carriageways – Concrete	[Restoration Charges]	7
Carriageways – Gravel or Earth	[Restoration Charges]	7
Carriageways – Gravel or Earth	[Restoration Charges]	7
Cat - (2 - 8 years)	[Companion Animal - Adoption Fees]	91
Cat - desexed and owned by an eligible pensioner	[Companion Animal - Lifetime Registration]	91
Cat - desexed or not desexed (if not desexed an annual permit is required, unless kept by a recognised breeder for breeding purposes)	[Companion Animal - Lifetime Registration]	91
Cat - Golden Oldie (12+ years)	[Companion Animal - Adoption Fees]	91
Cat - Kitten (0 - 2 years)	[Companion Animal - Adoption Fees]	91
Cat - Senior (8 -12 years)	[Companion Animal - Adoption Fees]	91
Category A: Commercial Use	[Use of Suburban Carparks]	89
Category A: Commercial Use	[Use of Suburban Carparks]	89
Category B: Commercial with a Charitable Component	[Use of Suburban Carparks]	89
Category B: Commercial with a Charitable Component	[Use of Suburban Carparks]	89
Category C: Community use plus cost recovery	[Use of Suburban Carparks]	89
Centrepiece hire (minimum of 6)	[Additional Services]	53
Certificate – 24 hour Service Fee – Priority Production	[Certificates]	9

## Fee Name

## Parent Name

## C [continued]

Certificate - Section 603	[Certificates]	9
Certificate – Section 603 – Re-emailing	[Administration Charges]	9
Certificate as to outstanding Notices and/or Orders	[Certificate Regarding Notices/Orders]	59
Certificate as to outstanding Notices and/or Orders - Urgency fee	[Certificate Regarding Notices/Orders]	59
Certificate of Advice of Weed Control Notice	[Certificate of Advice of Weed Control Notice]	94
Certificate under Section 88G of Conveyancing Act 1919	[Certificate under section 88G of Conveyancing Act 1919]	60
Certification of Bushfire Attack Level in connection with the application of development standards of the General Housing Code and Rural Housing Code of State Environmental Planning Policy (Exempt and Complying Codes) 2008	[Complying Development Certificates]	63
Certified Copies or extracts of map or plan Section 10.8(2)	[Planning Certificates]	59
Chair covers (installed)	[Additional Services]	53
Change of Service Fee	[Miscellaneous]	99
Charity / Not for Profit - Half Hall	[Half Hall]	35
Charity / Not for Profit - Main Hall	[Medium Halls (70-90 people)]	34
Charity / Not for Profit - Main Hall	[Small Halls (40-60 people)]	34
Charity / Not for Profit - Main Hall	[Large Halls (100-200 people)]	35
Charity / Not for Profit - Main Hall	[Senior Citizens]	35
Charity / Not for Profit - Meeting Room	[Larger Meeting Rooms (10-40 people)]	35
Charity / Not for Profit - Meeting Room	[Smaller Meeting Rooms (<10 people)]	35
Charity / Not for Profit - Meeting Room	[Senior Citizens]	36
Charity / Not for Profit - Office	[Office Spaces]	35
Charity Ball NFP rate - Concert Hall & Cummings Room	[Promotional Rates]	45
Children (Under 3 Years)	[Beresfield Swimming Centre]	31
City of Newcastle services (site inspection, cleaning, support services, ground works) / hour	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Class 1 & Class 10 Buildings	[Building Information Certificate]	72
Clean Asphalt (no coal tar)	[Waste Disposal & Recycling]	96
Clean Bricks, Tiles, Concrete	[Waste Disposal & Recycling]	96
Clean Concrete	[Waste Disposal & Recycling]	96
Clean Concrete – Structural	[Waste Disposal & Recycling]	96
Clean up and Park Services – After Hours	[Events Management Non-Compliance]	22
Clean up and Park Services – Weekdays (Business Hours)	[Events Management Non-Compliance]	22
Cleaning and Damage to Centre	[Beresfield Swimming Centre]	32
Cleaning Fee	[Community Centres & Halls]	34
Cleanup Fees (Functions & Shelter bookings only)	[Blackbutt Reserve]	93
Closure & Contract Preparation Fee, in excess of set hours	[Closure and Sale of a Public Road]	12
Closure Administration Fee, up to 15 hours	[Closure and Sale of a Public Road]	12
CN Sponsored/Supported Events – Flag Poles and Banners Usage Fee	[Events Management]	21
Cocktail Table Cover (installed)	[Additional Services]	53
Colour – A3	[Printing, Photocopying & Micrographic Copying Services]	25
Colour – A4	[Printing, Photocopying & Micrographic Copying Services]	25
Coloured napkins	[Additional Services]	53
Commercial & Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Industrial Development	[Commercial/Industrial Development]	75
Commercial / Private Hire - Half Hall	[Half Hall]	35
Commercial / Private Hire - Kitchen Only	[Kitchen]	35
Commercial / Private Hire - Main Hall	[Large Halls (100-200 people)]	35
Commercial / Private Hire - Main Hall	[Senior Citizens]	36
Commercial / Private Hire - Main Hall	[Medium Halls (70-90 people)]	34
Commercial / Private Hire - Main Hall	[Small Halls (40-60 people)]	34
Commercial / Private Hire - Meeting Room	[Larger Meeting Rooms (10-40 people)]	35
Commercial / Private Hire - Meeting Room	[Smaller Meeting Rooms (<10 people)]	35
Commercial / Private Hire - Meeting Room	[Senior Citizens]	36
Commercial / Private Hire - Office	[Office Spaces]	35

## Fee Name

## Parent Name

## C [continued]

Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial and Industrial work and development for the purpose of installing a fire sprinkler system and other development specified by the Fire Safety Code	[Complying Development Certificates]	63
Commercial Assessment Fees – High Impact	[Events Management]	20
Commercial Assessment Fees – Low Impact	[Events Management]	20
Commercial Assessment Fees – Medium Impact	[Events Management]	20
Commercial Usage Fee – Flag Poles and Banners	[Events Management]	21
Commercial/ Government/ Corporate and Non Newcastle LGA	[Digitisation Services]	26
Community Land Access Fee – Contractor access to Construction Site	[Public Reserve, Temporary Access]	40
Community Land Access Fee – Contractor access to Residential Properties	[Public Reserve, Temporary Access]	39
Community Land Access Fee – Resident Access	[Public Reserve, Temporary Access]	39
Community Recycling Centre - Residential Household Hazardous & Problem Waste (core materials)	[Waste Disposal & Recycling]	97
Community/Not for Profit Usage Fee – Flag Poles and Banners	[Events Management]	21
Companion Animal Surrender fee	[Rangers]	91
Companion Animal Surrender fee	[Companion Animal Impounding Fees]	92
Companion Card holders	[Beresfield Swimming Centre]	31
Compensation Fee for Easement, Covenant or Caveat on Council Land	[Dealings with Other Interests and Estates]	14
Compliance Certificate - Declared dangerous or restricted dog	[Companion Animal - Annual Permits & Certificates]	91
Compliance Cost Notice to ensure an Order is complied with	[Compliance Cost Notices]	83
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	42
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Charity/Not for Profit	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	42
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	42
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concert Hall & Cummings Room - Commercial/Private Hire	[Standard Rates]	43
Concrete Driveways – 100 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 100 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 125 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 125 mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 150mm thick R.C.	[Restoration Charges]	8
Concrete Driveways – 150mm thick R.C.	[Restoration Charges]	8
Conduct money where attendance required at a Court or tribunal	[Subpoena to Attend Court]	15
Consent Fee for occupation in the road reserve (Pipes, conduits etc)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11



**C** [continued]

Consent Fee for occupation in the road reserve (Voids under Road Reserve)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation on the road reserve (Retaining wall, parking etc)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation over the road reserve (Awning)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Consent Fee for occupation over the road reserve (Balconies)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	11
Contract Preparation Fee (terms greater than 5 years), up to 5.5 hours	[Property Management and Leasing]	12
Contract Preparation Fee (terms less than 5 years), up to 4 hours	[Property Management and Leasing]	12
Contract Preparation Fee in excess of set hours	[Property Management and Leasing]	12
Contract Preparation Fee Lease (terms less than 1 years), up to 2 hours	[Property Management and Leasing]	13
Contract Preparation Fee, in excess of set hours	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	12
Contract Preparation Fee, in excess of set hours	[Temporary Occupation of Council Land for Construction Works]	13
Contract Preparation Fee, in excess of set hours	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Contract Preparation Fee, up to 2 hours	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Contract Preparation Fee, up to 2 hours	[Temporary Occupation of Council Land for Construction Works]	13
Contract Preparation Fee, up to 2 hours	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	11
Contract Preparation Fee, up to 4 hours	[Closure and Sale of a Public Road]	12
Contract Preparation Fee, up to 4 hours	[Sale of Council land to an adjoining owner (adjoining owner initiated)]	14
Contract Variation, Sub-Lease or Assignment Preparation Fee, in excess of set hours	[Property Management and Leasing]	12
Contract Variation, Sub-Lease or Assignment Preparation Fee, up to 4 hours	[Property Management and Leasing]	12
Copy of a Building Information Certificate	[Building Information Certificate]	72
Copy of rate notices (not for receipting purposes)	[Extraction of Rates Data]	9
Copy of rate notices (not for receipting purposes) served by email	[Extraction of Rates Data]	9
Copying expenses (where third party outside of Legal & Governance Business Unit completes copying)	[Subpoena to Produce Documents]	15
Copying expenses (where third party outside of Legal Services completes copying)	[Access to Information - Other]	16
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Cost (i.e. the contract price or if there is no contract, the cost as determined by Council, including labour and materials)	[Construction Certificate Fees - Building Work]	61
Counter / Telephone enquiries	[Supply of Miscellaneous Rates Information]	9
Courier's costs	[Subpoena to Produce Documents]	15
Courier's costs	[Access to Information - Other]	16
Credit Card Transaction Fee	[Other Parking Charges]	89
Critter encounter	[Blackbutt Reserve]	94
Cross Country Events	[Blackbutt Reserve]	93
Cruise Ship Group Rates – per person (maximum charge)	[Fort Scratchley]	24
Crushed Rock Aggregate various sizes, from	[Materials for Sale]	98
Customer account reprints and enquiries (Account Customers)	[Other Items]	98
Customer account reprints and enquiries (Account Customers)	[Other Items]	98
Customer reprints and enquiries (Other Customers)	[Other Items]	98

**D**

Daily fee for a public hearing if required	[Other]	82
Damage Fee	[Stock Animals - Impound Fees]	92

**D** [continued]

Damage to facilities/grounds	[Non-compliance, Sport, Events & Community Land Access]	40
Damage to facilities/grounds	[Events Management Non-Compliance]	22
Damage to Grounds	[Blackbutt Reserve]	93
Dance School Package	[Promotional Rates]	49
Décor (Hotels offices etc.& display)	[Reproduction Fees]	29
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - City Hall	[Standard Rates]	44
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delegate Package - Fort Scratchley	[Standard Rates]	46
Delivery and removal of Bins (240 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of bins (240 litre bins) – bins delivered to central/single location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Delivery and removal of Bins (360 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of Bins (660 litre & 1100 litre bins) - bins delivered to central / single location	[Special Event Bin Hire - RECYCLING]	100
Delivery and removal of bins (660 litre & 1100 litre bins) – bins delivered to central/single location	[Special Event Bin Hire - RESIDUAL WASTE]	100
Deposit - Functions and Live Performance Bookings (\$10,000 - \$40,000)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (\$40,000 and over)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (\$5,000 - \$10,000)	[Additional Services]	53
Deposit - Functions and Live Performance Bookings (up to \$5,000)	[Additional Services]	53
Design Competition	[Design Competition]	80
Design Review Panel for a c137 application to a development application	[Urban Design Review Panel]	80
Determination of Certificate of Completion of installation of manufactured home or associated structure – LG (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005, CI 69	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Determine if consent is active or complies with conditions (deferred commencement)	[Supply of Technical and Professional Advice/Information]	60
Development application for approval to erect an advertisement and/or advertising structure	[Development Application & Modification Fees]	68
Development application for approval to erect each additional advertisement	[Development Application & Modification Fees]	68
Development application for erection of a Dwelling-house up to \$100,000	[Development Application & Modification Fees]	68
Development application for proposed development not involving the erection of a building, the carrying out of a work, the subdivision of land or the demolition of a building or work	[Development Application & Modification Fees]	69
Development application for subdivision of land – New road	[Development Application & Modification Fees]	68
Development application for subdivision of land – No new road	[Development Application & Modification Fees]	68
Development application for subdivision of land – Strata	[Development Application & Modification Fees]	68
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67

## Fee Name

## Parent Name

## D [continued]

Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	67
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	68
Development application involving the erection of a building, alterations to a building, the carrying out of a work or the demolition of a work or building	[Development Application & Modification Fees]	68
Development application lodged by or on behalf of Council - if an independent consultant is required to conduct any part of the assessment, the cost is to be paid by the Applicant/Council (in addition to standard Development Application fees)	[Development Application & Modification Fees]	71
Development Contributions Quote	[Supply of Miscellaneous Information]	81
Development of a Community Facility by a bona fide non-profit community organisation	[Development Application & Modification Fees]	71
Different sizes, types and delivery methods other than those listed in this schedule	[Wheeled Container Service - Misc. Sizes and Types]	100
Digital Library - Hire of Council Chamber area	[Venue Hire]	26
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Commercial	[Venue Hire]	27
Digital Library - Podcast Room - Recording / Conference / Meeting / Green Screen Hire - Non-Commercial	[Venue Hire]	27
Digitised Imaging: Photo, Graphic, Picture	[Local History Research]	29
Dishonoured cheque fee - paid via Australia Post Billpay	[Administration Charges]	10
Dishonoured cheque fee - paid via City of Newcastle	[Administration Charges]	10
Dishonoured direct debit fee	[Administration Charges]	10
District – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District – Playing Surface Only – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District High Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District High Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Junior Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Junior Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	19
District Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19

## Fee Name

## Parent Name

**D** [continued]

District Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
District Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
District Senior Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	38
District Senior Seasonal (full)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Dog - (2 - 8 years)	[Companion Animal - Adoption Fees]	91
Dog - desexed	[Companion Animal - Lifetime Registration]	91
Dog - desexed and owned by an eligible pensioner	[Companion Animal - Lifetime Registration]	91
Dog - Golden Oldie (12+ years)	[Companion Animal - Adoption Fees]	91
Dog - not desexed and kept by a registered breeder for breeding purposes	[Companion Animal - Lifetime Registration]	91
Dog - not desexed before six months of age and not kept by registered breeder	[Companion Animal - Lifetime Registration]	91
Dog - Puppy (0 - 2 years)	[Companion Animal - Adoption Fees]	91
Dog - Senior (8 - 12 years)	[Companion Animal - Adoption Fees]	91
DPA headset microphone	[Equipment Hire]	54
DPA headset microphone	[Equipment Hire]	54
Driveway Construction	[Restoration Charges]	8
Driveway Crossing	[Works Within Road Reserve]	7
Driveway line marking application fee	[Road Linemarking - Edgeline]	88
Driveway line marking installation	[Road Linemarking - Edgeline]	88
During Business Hours (7.30am-5pm Mon-Fri)	[Temporary Road Closure]	88
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62
Dwelling-houses & associated outbuildings (including secondary dwellings and group homes)	[Complying Development Certificates]	62

**E**

Early meeting finish pre 9am / Late meeting start post 5pm	[Promotional Rates]	47
Early meeting finish pre 9am / Late meeting start post 5pm	[Promotional Rates]	45
Edgeline – using paint – white or yellow lines	[Road Linemarking - Edgeline]	88
Edgeline – using thermo – white or yellow lines	[Road Linemarking - Edgeline]	89
Education program – Offsite	[Blackbutt Reserve]	93
Education program – Offsite	[Blackbutt Reserve]	93
Educational program up to 1 hour – Onsite	[Blackbutt Reserve]	93
Educational program up to 1 hour – Onsite	[Blackbutt Reserve]	93
Electric Vehicle Charging - Level 2	[Electric vehicle charging stations]	94
Electric Vehicle Charging - Level 3	[Electric vehicle charging stations]	94
Electrical Access – Single Phase	[Events Management]	21
Electrical Access – Three Phase	[Events Management]	21
Electrical Waste	[Waste Disposal & Recycling]	97
Electrical Waste	[Waste Disposal & Recycling]	97
Engagement of consultant to prepare a planning proposal and manage the Gateway determination process when council is the Planning Proposal Authority following a Gateway determination review	[Other]	82
Enquiry for leasing CN land or buildings (includes 2 hours research and referrals)	[Property Management and Leasing]	13
Enrolment Deposit	[Beresfield Child Care Centre]	31
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Charity/Not for Profit	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43
Entire City Hall - Commercial/Private Hire	[Standard Rates]	43
Environmental Health Inspection Fee	[Environment & Health]	84

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## E [continued]

Environmental Health Re-inspection Fee	[Environment & Health]	84
Environmental Protection Notices	[Environmental Protection Notices]	84
Equipment Hire – High Impact Events	[Events Management]	22
Equipment Hire – Low Impact Events	[Events Management]	22
Equipment Hire – Medium Impact Events	[Events Management]	22
Equipment Hire Bond – High Impact Events	[Events Management]	22
Equipment Hire Bond – Low Impact Events	[Events Management]	22
Equipment Hire Bond – Medium Impact Events	[Events Management]	22
Erection of a container recycling facility	[Complying Development Certificates]	63
Establishment cost or site cost	[Road Linemarking - Edgeline]	89
Estimated cost of development \$100,000 – \$1,000,000	[Review of decision to reject a DA]	66
Estimated cost of development < \$100,000	[Review of decision to reject a DA]	66
Estimated cost of development > \$1,000,000	[Review of decision to reject a DA]	66
Event Application Fee	[Blackbutt Reserve]	93
Event installation assistance	[Wheeler Place and Museum Lawn]	47
Event/Activity Promotion without approval	[Events Management Non-Compliance]	22
Exam Invigilation	[Exam Invigilation]	26
Excess greenwaste bin	[Wheeled Container Service - 240 litre greenwaste - KERBSIDE additional service]	99
Exhibition Hire fee	[Collection Management]	57
Exhibition Hire fee	[Exhibitions & Audience Engagement]	24
Exhumation Fee	[Additional Fees]	33
Extension of expiring consents (under 5 years)	[Supply of Technical and Professional Advice/Information]	60
Extra Line of Inscription	[Niche Wall - Additional Fees]	33
Extra Line of Inscription	[Memorial Garden - Wallsend Cemetery]	33

## F

Facility Hire – Key Bond (non-refundable if key lost)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Casual hire - Low risk)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Casual or regular hire - High Risk)	[Community Centres & Halls]	34
Facility Hire – Security Bond (Regular hire - Low Risk)	[Community Centres & Halls]	34
Family – 1/2 Season	[Beresfield Swimming Centre]	31
Family Daily Admission	[Beresfield Swimming Centre]	31
Family Full Season	[Beresfield Swimming Centre]	31
Fee for onsale of complimentary ticket	[Additional Services]	52
Fee per tree for applications for each additional tree > 3 Trees or no replacement tree	[Tree Management]	94
First Floor Promenade Foyer (including Promenade Room and Balcony) - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Foyer (including Promenade Room and Balcony) - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Room/Balcony only - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
First Floor Promenade Room/Balcony only - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
Flatscreen LCD with Stand	[Equipment Hire]	54
Flatscreen LCD with Stand	[Equipment Hire]	54
Flood Information Certificate for non-residential properties	[Flooding Information and Assessment]	65
Flood Information Certificate for non-residential properties	[Flooding Information and Assessment]	65
Flood Information Certificate for residential properties	[Flooding Information and Assessment]	65
Floodlight fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Floodlights fee – lights left on	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Foldback Split	[Equipment Hire]	54
Foldback Split	[Equipment Hire]	54
Follow Spot	[Equipment Hire]	54
Follow Spot	[Equipment Hire]	54
Follow Spot Operator	[Equipment Hire]	55
Food and Beverage delivery fee	[Additional Services]	54
Food Improvement Notices	[Food Improvement Notices]	86
Footways – Asphaltic Concrete	[Restoration Charges]	7
Footways – Asphaltic Concrete	[Restoration Charges]	7

## Fee Name

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## F [continued]

Footways – Asphaltic Concrete	[Restoration Charges]	8
Footways – Brick Paving	[Restoration Charges]	8
Footways – Concrete	[Restoration Charges]	8
Footways – Concrete	[Restoration Charges]	8
Footways – Gravel or Earth	[Restoration Charges]	7
For Commercial Purposes	[Temporary Road Closure]	88
For Construction – Administration Costs – Full Road Closures	[Temporary Road Closure]	88
For Construction – Administration Costs – Part Road/Lane Closure	[Temporary Road Closure]	88
For Council to develop the 3D model to meet Council's requirements – with the exception of complex developments which will be POA.	[3D Computer Modelling of Proposed Developments in Newcastle CBD]	17
For development in respect of which Council does not employ staff that are accredited to the extent required to be the PC for a particular development	[Other]	76
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a compliance certificate application	[Compliance Certificates]	64
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a complying development certificate application	[Complying Development Certificates]	64
For development in respect of which Council does not employ staff that are accredited to the extent required to determine a construction certificate application	[Construction Certificate Fees - Building Work]	62
For development in respect of which Council does not employ staff that are accredited/registered to the extent required to be the PC for a particular development	[Occupation Certificates]	73
For development in respect of which Council employs staff that are accredited to the extent required to determine a compliance certificate application	[Compliance Certificates]	64
For development in respect of which Council employs staff that are accredited to the extent required to determine a construction certificate application	[Construction Certificate Fees - Building Work]	61
For development proposals or if variation to one or more planning controls is sought – for additional meetings or additional written comments on plans	[Pre-DA and Pre-CDC Consultation Meeting]	67
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding a development proposal for single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	66
For development proposals or if variation to one or more planning controls is sought – for first meeting regarding development proposals other than single or dual occupancy dwellings	[Pre-DA and Pre-CDC Consultation Meeting]	67
Formal application	[Formal Access to Information Applications]	15
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45

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**F** [continued]

Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Charity/Not for Profit	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Function Centre - Commercial/Private Hire	[Standard Rates]	45
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Fort Scratchley Grounds - Wedding Ceremony	[Standard Rates]	46
Freight & Crating service fee	[Collection Management]	57
Freight & Crating service fee	[Collection Management]	24
Fridges – Degassed	[Waste Disposal & Recycling]	98
Fridges – Gassed	[Waste Disposal & Recycling]	97
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Charity/Not for Profit	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Area - Commercial/Private Hire	[City Administration Centre]	50
Function Cancellation Fees – >270 days from event	[Additional Services]	53
Function Cancellation Fees – 0-3 days from event	[Additional Services]	53
Function Cancellation Fees – 22-270 days from event	[Additional Services]	53
Function Cancellation Fees – 4-21 days from event	[Additional Services]	53

**G**

Gas Bottles	[Waste Disposal & Recycling]	97
Gate opening fee	[Blackbutt Reserve]	93
General Hire - can include Hall, Meeting, Office or Storage space	[Community Centres & Halls]	34
General Solid Waste – Mixed	[Waste Disposal & Recycling]	96
General Solid Waste – Special or Difficult (including Solar Panels)	[Waste Disposal & Recycling]	96
Goal Posting (exchange by request)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Ground Floor Lounge Bar & Foyer only - Charity/Not for Profit	[Short lead time - booking within 10 weeks of event date]	49
Ground Floor Lounge Bar & Foyer only - Commercial/Private Hire	[Short lead time - booking within 10 weeks of event date]	49
Guided Tours and Educational Programs	[City Hall/Civic Theatre]	41

**H**

Hat	[Beresfield Child Care Centre]	31
Hazer Unique	[Equipment Hire]	54
Hazer Unique	[Equipment Hire]	54
Heritage Notification works - other	[Heritage Notification]	80

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## H [continued]

Heritage Notification works - other - for endorsed community events and endorsed public art activities	[Heritage Notification]	80
Heritage Notification works - works to single dwelling	[Heritage Notification]	80
High Level Security Bond	[Events Management]	18
Hire of Frank Rigby Room – Casual	[Other Items]	98
Hire of Frank Rigby Room – Full Day	[Other Items]	98
Hire of Frank Rigby Room – Half Day	[Other Items]	98
Hoarding – In respect of works with a duration of up to two weeks	[Enclose Public Place]	64
Holding Fee	[Abandoned Vehicle Impounding Fees]	92
Hourly rate for work undertaken by legally qualified staff (excluding litigation)	[Legal Work]	15
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Charity/Not for Profit	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
Hunter Room & Balcony - Commercial/Private Hire	[Standard Rates]	43
<b>I</b>		
If an inspection is required for the purpose of issuing the certificate	[Certificate under section 88G of Conveyancing Act 1919]	61
If Council is appointed to replace a private Accredited Certifier on a partially completed project.	[Other]	76
ILL charge – Copy from resource	[Inter Library Loans]	25
ILL charge – Express	[Inter Library Loans]	25
ILL charge – International	[Inter Library Loans]	25
ILL charge – Rush Request	[Inter Library Loans]	26
Image hire fee	[Collection Management]	57
Impound charge - second offence	[Companion Animal Impounding Fees]	92
Impound charge - third and subsequent offences	[Companion Animal Impounding Fees]	92
Impound Fee	[Stock Animals - Impound Fees]	92
Impound related services provided by third parties	[Stock Animals - Impound Fees]	92
In connection with a residential (single dwellings and/or dual occupancy) development application prior to 1 July 2010	[Development Applications Dated Prior to 1 July 2010]	58
In connection with multi-unit residential development application prior to 1 July 2010	[Development Applications Dated Prior to 1 July 2010]	58
In connection with multi-unit residential development with internal floor plans included	[Development Applications Dated Post 1 July 2010]	58
In connection with non-residential development application prior to 1 July 2010 - five (5) or more separate development applications	[Development Applications Dated Prior to 1 July 2010]	58
In connection with non-residential development application prior to 1 July 2010 up to four (4) separate development applications	[Development Applications Dated Prior to 1 July 2010]	58
In connection with residential development (single dwelling and/or dual occupancy) with internal floor plans included	[Development Applications Dated Post 1 July 2010]	58
In respect of all other works	[Enclose Public Place]	64
In respect of works involving the construction or maintenance of a single dwelling house	[Enclose Public Place]	64
In the case of advertised development (as defined by the Community Participation Plan)	[Public Notification Fees for Development Applications]	71
In the case of advertised development (as defined by the Community Participation Plan) for nominated integrated development, threatened species development or Class 1 aquaculture development	[Public Notification Fees for Development Applications]	71
In the case of all other Development Applications and amendments thereto – for all other types of development	[Public Notification Fees for Development Applications]	72



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## I [continued]

In the case of all other Development Applications and amendments thereto – for work involving a single dwelling & or outbuildings	[Public Notification Fees for Development Applications]	72
In the case of an application pursuant to Section 4.55(2) or Section 4.56(1) of the EP&A Act 1979	[Public Notification Fees for Development Applications]	71
In the case of designated development (as defined by the Act) and development required by an Environmental Planning Instrument to be notified in the manner of designated development	[Public Notification Fees for Development Applications]	71
In the case of notification required to be given in connection with an application pursuant to Section 8.3 of the EP&A Act 1979	[Public Notification Fees for Development Applications]	72
In the case of prohibited development, including existing use rights (but the Council shall refund so much of the additional portion of the fee as is not expended in giving the required notification)	[Public Notification Fees for Development Applications]	71
In-centre promotional opportunities	[Newcastle Visitor Information Centre]	23
Inclusion of Ceramic Photo/Perpetual Flower on Plaque	[Niche Wall - Additional Fees]	33
Inclusion of Ceramic Photo/Perpetual Flower on Plinth	[Memorial Garden - Wallsend Cemetery]	33
Inclusion of Engraved Emblem or Motif	[Niche Wall - Additional Fees]	33
Inclusion of Engraved Emblem or Motif	[Memorial Garden - Wallsend Cemetery]	33
Inclusion of Gold Text on Plaque (Wallsend Cemetery only)	[Niche Wall - Additional Fees]	33
Inclusion of Gold Text on Plinth	[Memorial Garden - Wallsend Cemetery]	33
Individual – 1/2 Season	[Beresfield Swimming Centre]	31
Individual Full Season	[Beresfield Swimming Centre]	31
Individual tour (maximum charge)	[Guided Tours]	24
Information Retrieval Fee	[Additional Fees]	34
Information supplied requiring searches of old rate and valuation records	[Supply of Miscellaneous Rates Information]	9
Initial Application Fee (includes 1 hour research and referrals)	[Temporary Occupation of Council Land for Construction Works]	13
Initial Application Fee (includes 2 hours research and referrals)	[Sale of Council land to an adjoining owner (adjoining owner initiated)]	14
Initial Application Fee (includes 2 hours research and referrals)	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	11
Initial Application Fee (includes 2 hours research and referrals)	[Private Occupation of Road Reserve (s.138 (Roads Act) Erect a structure in, on or over a public road)]	10
Initial Application Fee (includes 5 hours research and referrals)	[Closure and Sale of a Public Road]	12
Initial application for Easement, Covenant or Caveat on Council Land (includes 6 hours research and referrals)	[Dealings with Other Interests and Estates]	14
Initial application for variation or extinguishment of a Covenant, Caveat or Easement where CN has an interest in the dealing (includes 2 hours research and referrals)	[Dealings with Other Interests and Estates]	13
Inspection Fee	[Boarding House Inspections]	83
Inspection Fee	[Food Business Inspection Fee]	86
Inspection of a swimming pool	[Swimming Pools]	77
Inspection of installation of a manufactured home, moveable dwelling or associated structure on land – LGA 1993, S68	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76
Inspection of Plant/Equipment for contamination of Noxious Weeds	[Noxious Weeds]	94
Inspection outside Newcastle	[Relocation of Dwelling]	77
Inspection within Newcastle	[Relocation of Dwelling]	77
Install and Operate Surf Webcam Licence	[Beaches, Park Reserves & Sporting Facilities - PT]	36
Install Sewage Management Facility/Waste Treatment Device	[On-Site Sewage Management System]	85
Installation of ground anchors - exceeding 10 anchors at one site	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Installation of Outdoor Dining markers	[Outdoor Dining/Trading]	83
Installation of rail, pipe, wire, or cable in, on, or over a public road or place	[Works Within Road Reserve]	7
Installation of signage without approval	[Non-compliance, Sport, Events & Community Land Access]	40

## Fee Name

## Parent Name

## I [continued]

Installation of signage without approval	[Events Management Non-Compliance]	22
Interest on unpaid Rates and Charges	[Overdue Rates]	9
Internal review	[Formal Access to Information Applications]	15
Internet Reproduction – Commercial	[Reproduction Fees]	29
Introduction of new cemetery products/services (garden, wall, plot & memorial bench) subject to size, type of material and installation costs	[Additional Fees]	34
Investigation Fee	[Sale of Scattered Lots - General]	14
Investigation Fee – hours in excess of Council staff time	[Sale of Scattered Lots - General]	14
Issue of Certificate for applications considered under the Real Property Act – Defacto Application	[Subdivision/Strata Certificates]	77
Issue of Certificate for applications considered under the Real Property Act – Endorsement of plan of easement	[Subdivision/Strata Certificates]	77
Issue of Certificate for applications considered under the Real Property Act – Transfer and other legal documents	[Subdivision/Strata Certificates]	77

## K

Kerb and Gutter – Kerb Restoration for 100mm Pipe	[Restoration Charges]	8
Kerb and Gutter – Restoration	[Restoration Charges]	8
Key Bond	[Events Management]	18
Key Bond (non refundable if key is lost)	[Public Reserve, Temporary Access]	39
Key Bond (non refundable if key is lost)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Key cutting	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Key Replacement Fee	[Property Management and Leasing]	13
Key/Lock Replacement where Facility is required to be rekeyed	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Keys not returned	[Events Management Non-Compliance]	22

## L

Land Classification – Confirmation Letter	[Property Management and Leasing]	13
Land Register Extract – per entry	[Property Management and Leasing]	13
Lane Hire (min 7 swimmers per lane)	[Beresfield Swimming Centre]	31
Laptops – Macbook Pro with Qlab	[Equipment Hire]	54
Laptops – Macbook Pro with Qlab	[Equipment Hire]	54
Laptops – Windows	[Equipment Hire]	54
Laptops – Windows	[Equipment Hire]	54
Large Area Event	[Blackbutt Reserve]	94
Large Format Scan > 5 scans less 30%	[Large Format Scanning]	17
Late Administration Fee - Order for Interment (<2 business days)	[Order for Interment Permit (Burial Permit)]	32
Late Administration Fee - Perpetual Interment Right (<5 business days)	[Perpetual Interment Right (Burial Licence)]	32
Late Application Fee	[Application & Extension related Fees]	87
Late Application Fee – Commercial/Private (including wedding ceremonies)	[Events Management Non-Compliance]	22
Late Application Fee – Community (Charity/NFP)	[Events Management Non-Compliance]	22
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	[Public Reserve, Temporary Access]	39
Late Application Fee (<15 days) – Charities/Not For Profit/Schools (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Late Application Fee (<15 days) (non-refundable)	[Public Reserve, Temporary Access]	39
Late Application Fee (<15 days) (non-refundable)	[Beaches, Park Reserves & Sporting Facilities - Sport]	36
Late Application Fee (<3 days notice) (non-refundable)	[Events Management Non-Compliance]	22
Late Application Fee (<3 days notice) Charities/NFP/ Schools (non-refundable)	[Events Management Non-Compliance]	22
Late Booking Fee (<10 full business days)	[Community Centres & Halls]	34
Late fee if served less than seven calendar days before production required	[Subpoena to Produce Documents]	15
Late pickup fee	[Beresfield Child Care Centre]	30
Late pickup fee	[Beresfield Child Care Centre]	31
Late Provision of Production Requirements (within 28 days)	[Additional Services]	52

## Fee Name

## Parent Name

## L [continued]

Laundry Fee	[Beresfield Child Care Centre]	31
Lease Fee for occupation of the road reserve	[Private Occupation of Road Reserve (s.153 (Roads Act) Short-term leases of unused public roads)]	12
Lease Fee for temporary access across CN land/ public domain, restricting access to the public	[Temporary Occupation of Council Land for Construction Works]	13
Lease Fee for temporary occupation of CN land/ public domain, restricting access to the public	[Temporary Occupation of Council Land for Construction Works]	13
Lease renewal on substantively the same terms up to 2 hours	[Property Management and Leasing]	13
Limited time application (Events, Shows etc.)	[Operate Caravan Park/Camping Ground]	84
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Line Work &/or Photos/Colour blocks	[Colour Plotting, Scanning & Map Production Services]	16
Live Performance - no interval surcharge	[Additional Services]	53
Live Performance Cancellation Fees – <180 days from event	[Additional Services]	53
Live Performance Cancellation Fees – >180 days from event	[Additional Services]	53
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Charity/Not for Profit	[Standard Rates]	44
Live Performance Hire - Concert Hall - Commercial/ Private Hire	[Standard Rates]	44
Live Performance Hire - Concert Hall - Commercial/ Private Hire	[Standard Rates]	44
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Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
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Local Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	18
Local Low Impact Usage fee – Community (Charity/ NFP)	[Events Management]	18
Local Low Impact Usage fee – Community (Charity/ NFP)	[Events Management]	18
Local Medium Impact Usage fee – Commercial/ Private (includes wedding ceremonies)	[Events Management]	18

## Fee Name

## Parent Name

## L [continued]

Local Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	18
Local Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	18
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Long Day Care - 10.5 hour session	[Beresfield Child Care Centre]	30
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Long Day Care - 9 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 10.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 10.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 9.5 hour session	[Beresfield Child Care Centre]	30
Long Day Care – Planned Absence - 9.5 hour session	[Beresfield Child Care Centre]	30
Lost and Damaged Lending Stock items	[Overdue and Lost Stock Fees]	25
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## M

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Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
Meeting Room - Charity/Not for Profit	[Standard Rates]	42
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Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
Meeting Room - Commercial/Private Hire	[Standard Rates]	42
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Meyer 900LFC Subwoofer system - Civic Theatre	[Equipment Hire]	54
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Meyer Audio Truss System - Civic Theatre	[Equipment Hire]	54
Meyer Audio UPM Delay System – Civic Theatre	[Equipment Hire]	54
Meyer Audio UPM Delay System – Civic Theatre	[Equipment Hire]	54
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Miscellaneous works E.g.: Interallotment drainage, private driveways and drainage structures	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79

**M** [continued]

Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Miscellaneous works E.g.: Interallotment drainage, private driveways, drainage structures and other infrastructures such as: footpaths <30m, stairs up to 3 flights, planter boxes, bike racks, bespoke furniture and footpath gardens, dewatering and discharging connections	[Fees for subdivision works, DA related road works & non-DA related road works]	78
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Monday - Friday	[Technical Staff]	56
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Monday-Friday	[Staff Rates]	56
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Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Charity/Not for Profit	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Exhibition Spaces - Commercial/Private Hire	[Standard Rates]	51
Museum Lawn - Charity/Not for Profit	[Standard Rates]	51
Museum Lawn - Charity/Not for Profit	[Standard Rates]	52
Museum Lawn - Charity/Not for Profit	[Standard Rates]	52
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Museum Lawn - Commercial/Private Hire	[Standard Rates]	52
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Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Charity/Not for Profit	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51
Museum Theatre - Commercial/Private Hire	[Standard Rates]	51

**N**

Netball Courts – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Junior & School Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
Netball Courts – Senior Fee	[Beaches, Park Reserves & Sporting Facilities - Sport]	39
New Lambton Library - Meeting Room – Commercial/Government (Staffed operating hours only)	[Venue Hire]	28
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New road construction or construction of more than half of existing pavement width.	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79

## Fee Name

## Parent Name

## N [continued]

New road construction or construction of more than half of existing pavement width.	[Appointment as the Principal Certifier (Subdivision and Civil Works) or to inspect/monitor works under the Roads Act applications]	79
New road construction or construction of more than half of the existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	77
New road construction or construction of more than half of the existing pavement width	[Fees for subdivision works, DA related road works & non-DA related road works]	77
Newcastle DCP 2012 & technical manuals	[Publications]	81
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Non attendance at scheduled Pre-DA meeting	[Pre-DA and Pre-CDC Consultation Meeting]	67
Non attendance at Urban Design Review Panel meeting	[Urban Design Review Panel]	80
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Non-reciprocal Libraries	[Inter Library Loans]	26
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## O

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Occupation Certificate or Interim Occupation Certificate for development involving building works	[Occupation Certificates]	72
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Order for Interment - Ashes into Memorial Garden (includes plinth, installation, & interment of ashes)	[Memorial Garden - Wallsend Cemetery]	33
Order for Interment – Burial	[Order for Interment Permit (Burial Permit)]	32
Order for Interment – Burial - with sand back fill (Wallsend Cemetery only)	[Order for Interment Permit (Burial Permit)]	32
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	[Niche Wall - Stockton Cemetery]	33
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) with Service	[Niche Wall - Wallsend Cemetery]	32
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	[Niche Wall - Stockton Cemetery]	33
Order for Interment Permit - Ashes into niche space (includes plaque, installation & interment of ashes) without Service	[Niche Wall - Wallsend Cemetery]	32
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Other Classes of Buildings	[Building Information Certificate]	72
Other Classes of Buildings	[Building Information Certificate]	72
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Out of area service per diem	[Collection Management]	57
Out of area service per diem	[Exhibitions & Audience Engagement]	24
Outdoor Sound System – City Hall	[Equipment Hire]	54
Outdoor Sound System – City Hall	[Equipment Hire]	54
Outreach Program – Booked group (maximum charge)	[Exhibitions & Audience Engagement]	24
Outside Business hours	[Temporary Road Closure]	88
Owner's Consent Fee, in excess of set hours	[Property Management and Leasing]	13
Owner's Consent Fee, up to 6 hours	[Property Management and Leasing]	12

## P

P Ticket Parking	[Parking Meter Fees]	90
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**P** [continued]

P Ticket Parking	[Parking Meter Fees]	90
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Charity/Not for Profit	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
Parade Ground - Commercial/Private Hire	[Standard Rates]	45
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Park Conservation Fee	[Blackbutt Reserve]	94
Park Conservation Fee	[Blackbutt Reserve]	94
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Parking Occupancy Permit – Metered Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit – Metered Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit – Time Restricted Parking	[Application & Extension related Fees]	87
Parking Occupancy Permit - Unrestricted parking (CBD and Local Centre only areas)	[Application & Extension related Fees]	87
Pay by Phone Processing Fee	[Other Parking Charges]	89
Payment for damages – Hirer or their contracted supplier	[Additional Services]	53
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	73
PC Fee	[PC Fee]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
PC Fee – Multiple Residential Development	[PC Fee - Multiple Residential Development]	74
Pensioner Family – 1/2 Season	[Beresfield Swimming Centre]	31
Pensioner Family Full Season	[Beresfield Swimming Centre]	31
Pensioner Individual – 1/2 Season	[Beresfield Swimming Centre]	31
Pensioner Individual Full Season	[Beresfield Swimming Centre]	31
Pensioners	[Beresfield Swimming Centre]	31
Per sign on additional new posts	[Supply, installation and removal of construction zone signage]	87
Per sign on existing posts	[Supply, installation and removal of construction zone signage]	87
Per sign on new posts	[Supply, installation and removal of construction zone signage]	87
Permission to erect full monument with piers	[Monument Fees]	33
Permission to erect head headstone – with piers	[Monument Fees]	33
Permission to erect headstone on Lawn Beam (Wallsend & Stockton Cemeteries only)	[Monument Fees]	33
Permit fee for Road Opening – incl Public utilities, Private Contractors, etc.	[Works Within Road Reserve]	7
Permit late fee	[Companion Animal - Annual Permits & Certificates]	91
Permit to install ground anchors/shoring	[Fees for subdivision works, DA related road works & non-DA related road works]	78
Permit to Undertake Work	[Additional Fees]	34
Perpetual Interment Right - At Need Plot - Non-Standard	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right – Lawn Beam (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right - Memorial Garden (Wallsend Cemetery only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right – Monumental Plot (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Perpetual Interment Right - Niche space (Wallsend & Stockton Cemeteries only)	[Perpetual Interment Right (Burial Licence)]	32
Personal/ Group Fitness Training Licence, Parks/ Sportsgrounds/ Beach	[Beaches, Park Reserves & Sporting Facilities - PT]	36
Photocopies - A4 or A3 Black and white only	[Equipment Hire]	55
Photocopies – A4 or A3 Black and white only	[Supply of Miscellaneous Information]	17
Photocopies – A4 or A3 Black and white only	[Access to Information - Other]	15
Photocopies – A4 or A3 Black and white only	[Supply of Miscellaneous Information]	81
Photocopies - A4 or A3 Colour	[Equipment Hire]	55
Photocopies – A4 or A3 Colour	[Access to Information - Other]	15
Photocopies/Printing – A4 or A3 black and white only (including compiling information into a new form)	[Customer Service Centre]	16

**P** [continued]

Photocopies/Printing – A4 or A3 colour only (including compiling information into a new form)	[Customer Service Centre]	16
Piano Grand Piano (Steinway) – City Hall	[Equipment Hire]	54
Piano Grand Piano (Steinway) – City Hall	[Equipment Hire]	54
Piano Yamaha C5 – Civic Theatre	[Equipment Hire]	54
Piano Yamaha C5 – Civic Theatre	[Equipment Hire]	54
Pickup and disposal	[Bulkwaste Services Kerbside (additional to Rated Services)]	99
Pictures held by Local History section Newcastle Region Library	[Reproduction Fees]	29
Planning proposal meeting with LEP panel (first & second meeting)	[Other]	82
Planning proposal meeting with LEP panel (third and subsequent meetings where requested by the proponent)	[Other]	82
Playhouse (includes Dressing room and Foyer)	[Short lead time - booking within 4 weeks of event date]	50
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Charity/Not for Profit	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse (includes Dressing room and Foyer) - Commercial/Private Hire	[Standard Rates]	49
Playhouse Foyer only - Charity/Not for Profit	[Short lead time - booking within 4 weeks of event date]	50
Playhouse Foyer only - Commercial/Private Hire	[Short lead time - booking within 4 weeks of event date]	50
Policy Advice Fee	[Supply of Miscellaneous Information]	81
Policy documents	[Publications]	10
Pool Inflatable Hire	[Beresfield Swimming Centre]	32
Port, Wharf or Boating Facilities – building work (except otherwise listed)	[Complying Development Certificates]	63
Port, Wharf or Boating Facilities – containers, tanks, cranes, silos, terminals, ship loaders, unloaders, belt conveyors, emergency services, wharfs, boating facilities, paving & demolition work	[Complying Development Certificates]	63
Port, Wharf or Boating Facilities – fences, gates, retaining walls & satellite dishes/telecommunications	[Complying Development Certificates]	63
Post Extension Installation	[Signage - Community Facilities and Street Names]	88
Post Installation	[Signage - Community Facilities and Street Names]	88
Post Removal	[Signage - Community Facilities and Street Names]	88
Postage	[Subpoena to Produce Documents]	15
Postage	[Access to Information - Other]	16
Preliminary technical review prior to Design Brief	[Design Competition]	80
Preparation of Planning Agreements	[Planning Agreements]	83
Preparation or review of DCP or Precinct Plan	[Preparation of Development Control Plan or Precinct Plan]	82
Preparation or review of minor amendment to DCP or Precinct Plan	[Preparation of Development Control Plan or Precinct Plan]	83
Pre-purchase Inspection Report	[Food Business Inspection Fee]	86
Pre-purchase Inspection Report – all categories	[Beauty Shop, Hairdresser, Skin Penetration or Combination of all]	85
Prevent Pollution Sign	[Development Site]	85
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Print costs on bond paper (90gsm), Line Work (Only)	[Colour Plotting, Scanning & Map Production Services]	16
Printed Copy of Financial Statements	[Publications]	10
Private Animal Encounter	[Blackbutt Reserve]	93
Private Animal Encounter	[Blackbutt Reserve]	93
Processing fee (if applicable)	[Formal Access to Information Applications]	15
Processing of an objection to the application of regulations and local policies – LGA 1993, S82	[Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings]	76



## Fee Name

## Parent Name

**P** [continued]

Professional external consultancy services fee for application assessment and peer review where Council has to engage the services of an outside consultancy for specialist advice or peer review. The cost of this service will be forwarded to the party causing the need for the peer review, advice or inspection.	[Supply of Technical and Professional Advice/Information]	60
Programs and Merchandise Commission - sale by client / third party	[Additional Services]	52
Programs and Merchandising Commission	[Additional Services]	52
Projector 12k Panasonic	[Equipment Hire]	54
Projector 12k Panasonic	[Equipment Hire]	54
Projector 12k Panasonic & Screen	[Equipment Hire]	54
Projector 12k Panasonic & Screen	[Equipment Hire]	54
Property Administration per hour	[External Consultancy Services]	14
Property Matters per hour – Statutory advice in relation to road closures, footway dining and reclassification etc.	[External Consultancy Services]	14
Proponent - initiated	[Basic*]	81
Provision of additional information regarding development standards for flood control lots, as per the General Housing Code, Rural Housing Code or any other relevant provision of an Environmental Planning Instrument	[Flooding Information and Assessment]	65
Provision of administrative support	[Flood Management]	95
Provision of First Aid service	[Additional Services]	53
Provision of flood model (TUFLOW)	[Flood Management]	95
Provision of Geospatial Professional Services	[Geographical Information Services]	16
Provision of information electronically	[Access to Information - Other]	16
Provision of professional advice, fire safety audit and investigation services	[Other]	84
Provision of registration information to Council	[Swimming Pools]	77
Provision of staff, facilities or other assistance and technical support as may be required to assist the commission in exercising its functions	[Lower Hunter & Greater Newcastle Commission]	58
Provision of technical and professional advice	[Flood Management]	95
Provision of technical and professional advice from management of Environment & Sustainability	[Flood Management]	95
Public notice of a proposed Planning Agreement or development contribution	[Planning Agreements]	83
Public notification of Building Information Certificates	[Building Information Certificate]	72
Public Notifications - Administration Fee	[Events Management]	22
Public Notifications - Letterbox Drops, Signage, Advertising	[Events Management]	22
Public Programming / Exhibition Events	[Exhibitions & Public Programs]	57

**R**

Reciprocal Libraries	[Inter Library Loans]	26
Reclassification of land to enable the provision of public infrastructure or community facilities	[Other]	82
Recyclables – Mixed	[Waste Disposal & Recycling]	97
Recyclables – Separated	[Waste Disposal & Recycling]	97
Recycled Concrete Aggregate various sizes, from Re-endorsement of Subdivision Certificate and/or s88B instrument after original endorsement, due to amendments to documents	[Materials for Sale]	98
Referral to the Urban Design Review Panel after submission of DA	[Subdivision/Strata Certificates]	77
Referral to the Urban Design Review Panel for a development application for a residential flat building	[Urban Design Review Panel]	80
Referral to the Urban Design Review Panel for a modification application	[Urban Design Review Panel]	80
Referral to the Urban Design Review Panel prior to submission of DA	[Urban Design Review Panel]	80
Refund Development Contributions involving searches of historical records	[Developer Contributions]	59

**R** [continued]

Refund Development Contributions where historical records are not required to be searched	[Developer Contributions]	59
Refund processing fee	[Administration Charges]	9
Regional – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Casual user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Dressing Sheds – Seasonal user	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface and Cricket Wicket Curation (new)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface and Cricket Wicket Curation (reuse)	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional - Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Commercial use	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional – Playing Surface Only – Training Nets & Wickets	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional Facility Cleaning	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional High Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional High Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional High Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional Low Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
Regional Low Impact Usage fee – Commercial/Private (including wedding ceremonies)	[Events Management]	19
Regional Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Low Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	19
Regional Medium Impact Usage fee – Commercial/Private (includes wedding ceremonies)	[Events Management]	20
Regional Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	19
Regional Medium Impact Usage fee – Community (Charity/NFP)	[Events Management]	20
Regional Seasonal	[Beaches, Park Reserves & Sporting Facilities - Sport]	37
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## Fee Name

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## Fee Name

## Parent Name

## U [continued]

Use of Sportsground/Park/Beach out of season, without approval/licence, closed or in wet weather (Including Personal Training, Surf Schools, Stand Up Paddleboard Operators, Schools & Associations)	[Non-compliance, Sport, Events & Community Land Access]	40
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## Fee Name

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**W** [continued]

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**CCL 28/03/2023 - ADOPTION OF SPECIAL BUSINESS RATE  
EXPENDITURE POLICY**

- |     |                      |   |
|-----|----------------------|---|
| 8.2 | <b>Attachment A:</b> | Special Business Rate Expenditure Policy (tracked changes)          |
| 8.2 | <b>Attachment B:</b> | Special Business Rate Expenditure Policy - Public Exhibition Report |

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# Special Business Rate Expenditure Policy

~~OCTOBER~~ March 2023~~2~~

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City of  
Newcastle

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## Part A Preliminary

### 1 Introduction

- 1.1 In accordance with section 495 of the Local Government Act 1993 (the Act), special business rates (SBR) are levied by City of Newcastle (CN) on rateable land that in CN's opinion:
- a) benefits or will benefit from the works, services, facilities or activities, or
  - b) contributes or will contribute to the need for the works, services, facilities or activities, or
  - c) has or will have access to the works, services, facilities or activities.
- 1.2 Section 409 of the Act safeguards rates collected for a specific purpose by requiring that they be spent on the purpose for which they were raised. Money that has been received as a result of the levying of a "special rate or charge" may not be used otherwise than for the purpose for which the rate or charge was levied as provided by section 409(3)(a) of the Act.
- 1.3 The purpose of CN's SBR is for:
- promotion, beautification and development of SBR Precincts, being: City Centre/Darby Street, Hamilton, Mayfield, Wallsend and New Lambton.*

### 2 Purpose

- 2.1 The purpose of the Special Business Rate Expenditure Policy (the Policy) is to provide a framework for the management of CN's SBR Program.

### 3 Scope

- 3.1 This Policy applies to the allocation of SBR monies via an external Expression of Interest (EOI) process.
- 3.2 This Policy does not apply to levying of the SBR monies.

### 4 Principles

- 4.1 Expenditure of SBR monies will be in accordance with the following principles:
- a) Provide accountability and transparency - merit-based provision of support and a system of accountability that complies with the Local Government Act 1993.
  - b) Provide alignment with CN strategies and CN priorities outlined in the Newcastle 2040 Community Strategic Plan.
  - c) Facilitating active participation by community stakeholders in the use and development of Public Places.
  - d) Creating safe, vibrant and welcoming public places and neighbourhoods where people feel a strong sense of ownership in their community and a commitment to improving experiences.
  - e) Provide value for money - considers the value for money received in return for CN's investment.
  - f) Creating Public Places that feel safe for all, including the most vulnerable in the community.

## Part B Expenditure of SBR Monies

### 5 Allocation of SBR monies

- 5.1 CN may expend SBR monies via any of the following means, at its discretion:
- a) A service arrangement directly with a Business Improvement Association (BIA); or
  - b) A service arrangement with a BIA support service; or
  - c) A competitive EOI process administered by CN in accordance with this Policy; or
  - d) Activities, work or services delivered directly by CN which meet the requirements of this Policy.
- 5.2 CN will determine, at its discretion, the amount of SBR monies to be made available via a competitive EOI process, having regard to the amount of SBR monies levied each year and CN's annual budget process.
- 5.3 SBR monies must be allocated to the SBR Precinct for which they were collected.

### 6 Program structure

- 6.1 All SBR monies allocated ~~in accordance with this Policy will be~~ via a competitive EOI process ~~must be allocated in accordance with this Policy; and-~~
- 6.2 CN will publish annual guidelines to support implementation of the Policy and the guidelines will list assessment criteria to support the competitive EOI process. All applications must comply with the guidelines.
- 6.3 All successful applicants will be required to enter into a Service Agreement with terms at CN's discretion.
- 6.4 CN requires all SBR Projects to publicly acknowledge CN.
- 6.5 CN will publish the details of each SBR Project funded, including the amount and the recipient, on CN's website.



## Part C Eligibility and assessment

### 7 Eligibility criteria

- 7.1 Applicants seeking SBR monies under this Policy must comply with the following Eligibility Criteria:
- a) Applicants must be a registered organisation with an ABN (or ACN) or Not for Profit organisation. Consideration may be given to applications from individuals where their application is auspiced by, or partnering with, a registered organisation;
  - b) The project must occur in a publicly accessible place within a SBR Precinct. Consideration may be given to projects within close proximity of a SBR Precinct provided applicants can demonstrate a clear nexus and benefit for the SBR Precinct;
  - c) The project must be for the purpose of promotion, beautification and development of one or more SBR Precincts.
  - d) Projects must begin after the Service Agreement commencement date. Funding for retrospective SBR projects will not be considered;
  - e) Applicants must have the appropriate level of insurance for the SBR Project that are-is the subject of the funding application having regard to the level of risk as determined by CN; and
  - f) Applicants must be capable of obtaining all regulatory approvals for the SBR Project.
- 7.2 Projects that are not eligible include but are not limited to:
- a) Projects that duplicate existing services or activities being delivered by CN or under a grant or sponsorship program; and
  - b) Ongoing operational costs, including rent or lease costs, general administrative costs.
- 7.3 CN will consider applications from reputable organisations whose public image, products and services are consistent with the values, goals, and policies of CN.
- 7.4 CN may refuse to consider applications from individuals or entities considered by CN as not suitable for SBR funding, including but not limited to:
- a) Entities or individuals whose business, undertaking or activities are for the primary purpose of selling, facilitating promoting, advancing or supporting any Socially Harmful Activity;
  - b) Entities or individuals subject to an adverse finding by the Independent Commission Against Corruption (ICAC) or any similar authority;
  - c) Entities or individuals subject of a criminal conviction imposed by a Court of competent jurisdiction in Australia;
  - d) Political parties or other local, state or federal government departments and agencies;
  - e) Entities or individuals with a record of unsatisfactory acquittal of any previous SBR monies or funding program administered by CN; and
  - f) Entities or individuals with a record of outstanding debt with CN.
- 7.5 CN employees and Councillors are not eligible to directly apply for SBR monies.

## 8 Assessment Criteria

- 8.1 Projects that satisfy the Eligibility Criteria set out in Section 7 will be scored against assessment criteria which will be published in guidelines each year and which will generally be designed to assess:
- a) Evidence of partnerships between businesses in the SBR Precinct;
  - b) How the Project aims to promote, beautify and develop the SBR Precinct, for example through increase in safety or amenity, place activation, economic and business development, innovation and creativity, healthy lifestyles or infrastructure;
  - c) How the Project supports the outcomes of the Newcastle 2040 Community Strategic Plan and other relevant CN plans and strategies;
  - d) The relevant capacity and experience of the organisation to successfully complete the Project; and
  - e) The extent to which the budget is comprehensive, realistic and provides value for money.

## 9 Responsibilities

### Executive Director

- 9.1 The Executive Director, at their discretion, will:
- a) determine the amount of SBR monies to be made available for expenditure in each EOI round for each SBR Precinct; and
  - b) approve guidelines on an annual basis.

### Service Unit Manager

- 9.2 The Service Unit Manager is responsible for:
- a) determining and approving weightings for the assessment criteria; and
  - b) overseeing the variations to Service Agreements.

### Assessment panel

- 9.3 Applications will be assessed by a panel with invitations extended to the following:
- a) Lord Mayor (or nominee).
  - b) Executive Director Creative & Community Services (or nominee).
  - c) Executive Manager Media, Engagement, Economy and Corporate Affairs (or nominee).
  - d) Chair of the [relevant](#) SBR Precinct BIA (or nominee).
  - e) One Councillor from the Ward that includes the relevant SBR precinct/s.
- 9.4 The quorum of the assessment panel will be three (3) and must comprise at least one of either the Executive Director Creative & Community Services (or nominee) or Executive Manager Media, Engagement, Economy and Corporate Affairs (or nominee).
- 9.5 All members assessing the application must ensure they meet their obligations under the Code of Conduct or in the case of the Chair of the SBR Precinct BIA declare any conflict of interests.

### Successful applicants

- 9.6 All successful applicants will be required to enter into a Service Agreement before funds are released and the SBR Project commences. The Service Agreement will include (but not be limited to) terms requiring the applicant to comply with the eligibility criteria and acquit funds as directed by CN.

## Annexure A Definitions

**Business Improvement Association (BIA)** means an independent organisation representing businesses within a SBR Precinct.

**City of Newcastle (CN)** means Newcastle City Council.

**Expression of Interest (EOI)** process means a request for information that demonstrates capacity to perform a service.

**SBR Project** means works, services, facilities, events or activities carried out for the purpose of promotion, beautification and development of the SBR Precinct for which SBR monies were levied.

**SBR Precinct** means the precincts within the Newcastle Local Government Area which pay a Special Business Rate as identified in Annexure B.

**Socially Harmful Activity** includes any activity involving the abuse of human rights or labour rights, bribery, corruption, production or supply of armaments, manufacture, distribution and wholesaling of alcohol, tobacco or nicotine related products, gambling products or services, pornography, the trade of fur or other illegal wildlife trade, abuse of animal welfare, live animal entertainment, manufacture, distribution and wholesaling of an Addictive Drug and any other activity which CN reasonably considers may pose a socially harmful activity.

**Special Business Rate (SBR)** means a special rate as provided in s. 492 of the Local Government Act 1993 (NSW).

Unless stated otherwise, a reference to a section or clause is a reference to a section or clause of this Policy.

## Annexure B - Policy Authorisations

In accordance with section 378 of the Local Government Act 1993, the Chief Executive Officer delegates the following functions to the positions listed:

Title of authorisation	Description of authorisation	Position Number & Title
SBR - Assessment Criteria	Determine and approve weightings for Assessment Criteria as set out in the SBR Expenditure Policy	P60639 – Executive Manager Media, Engagement, Economy and Corporate Affairs
SBR – Variation oversight	Oversee variation process as set out in the SBR Expenditure Policy	P60639 - Executive Manager Media, Engagement, Economy and Corporate Affairs
SBR – Funding Period variations	Approve Funding Period variations as set out in the SBR Expenditure Policy	P60639 - Executive Manager Media, Engagement, Economy and Corporate Affairs
SBR - Project variations	Approve Project variations as set out in the SBR Expenditure Policy	P60639 - Executive Manager Media, Engagement, Economy and Corporate Affairs
SBR – Acquittals oversight	Oversee Acquittals process as set out in the SBR Expenditure Policy	P60639 - Executive Manager Media, Engagement, Economy and Corporate Affairs
SBR – Acquittals Management	Manage Acquittals in line with Funding Agreements as set out in the SBR Expenditure Policy	P20153 - Economic Development Facilitator
SBR Guidelines	Review and approval of SBR Guidelines as set out in the SBR Expenditure Policy	P60631 - Executive Director Creative & Community Services
SBR – Assessment Panel membership	Undertake responsibilities of a SBR Assessment Panel member as set out in the SBR Expenditure Policy, from time to time	P60631 - Executive Director Creative & Community Services P60639 - Executive Manager Media, Engagement, Economy and Corporate Affairs

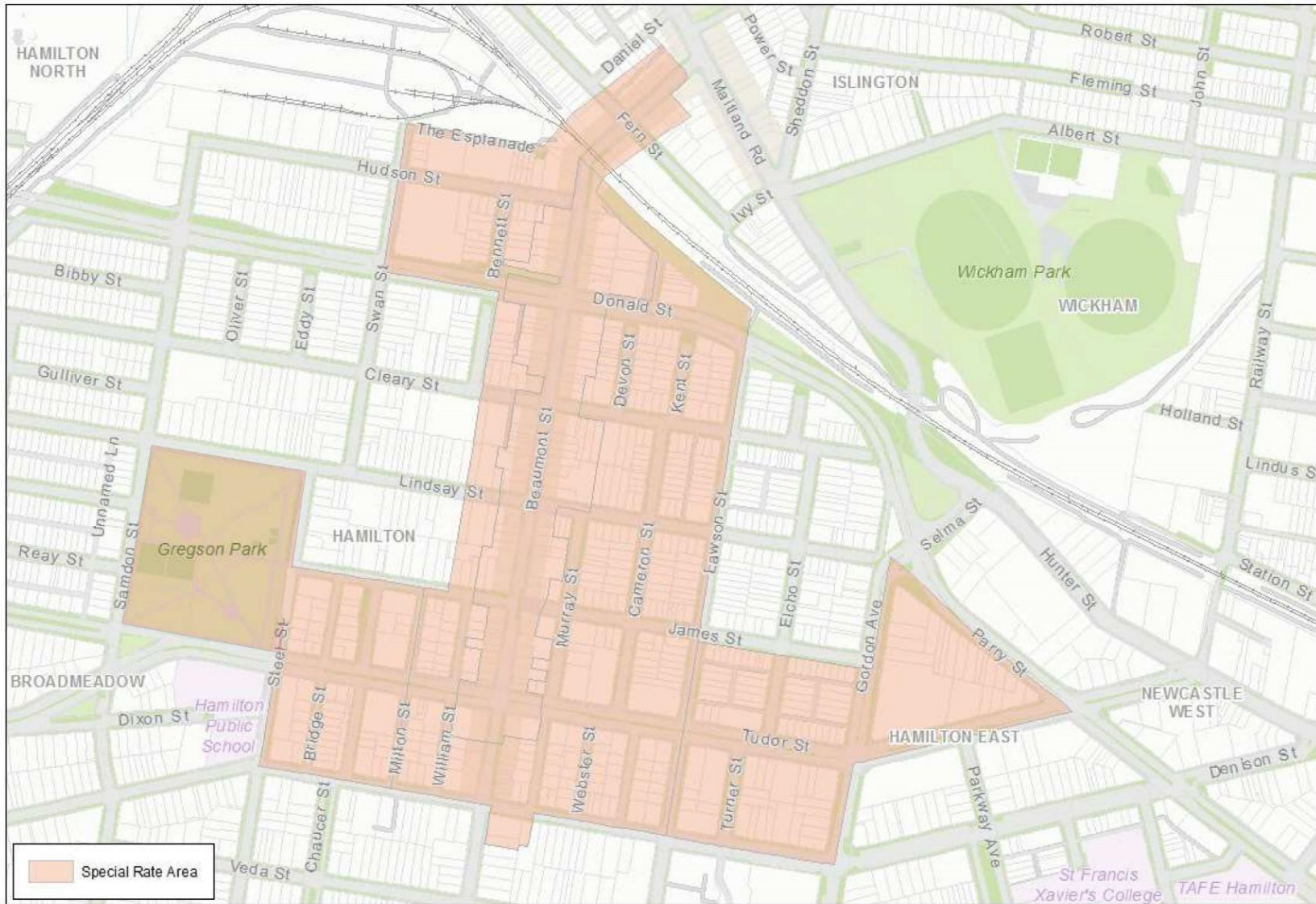
Approved by: \_\_\_\_\_

Jeremy Bath  
Chief Executive Officer

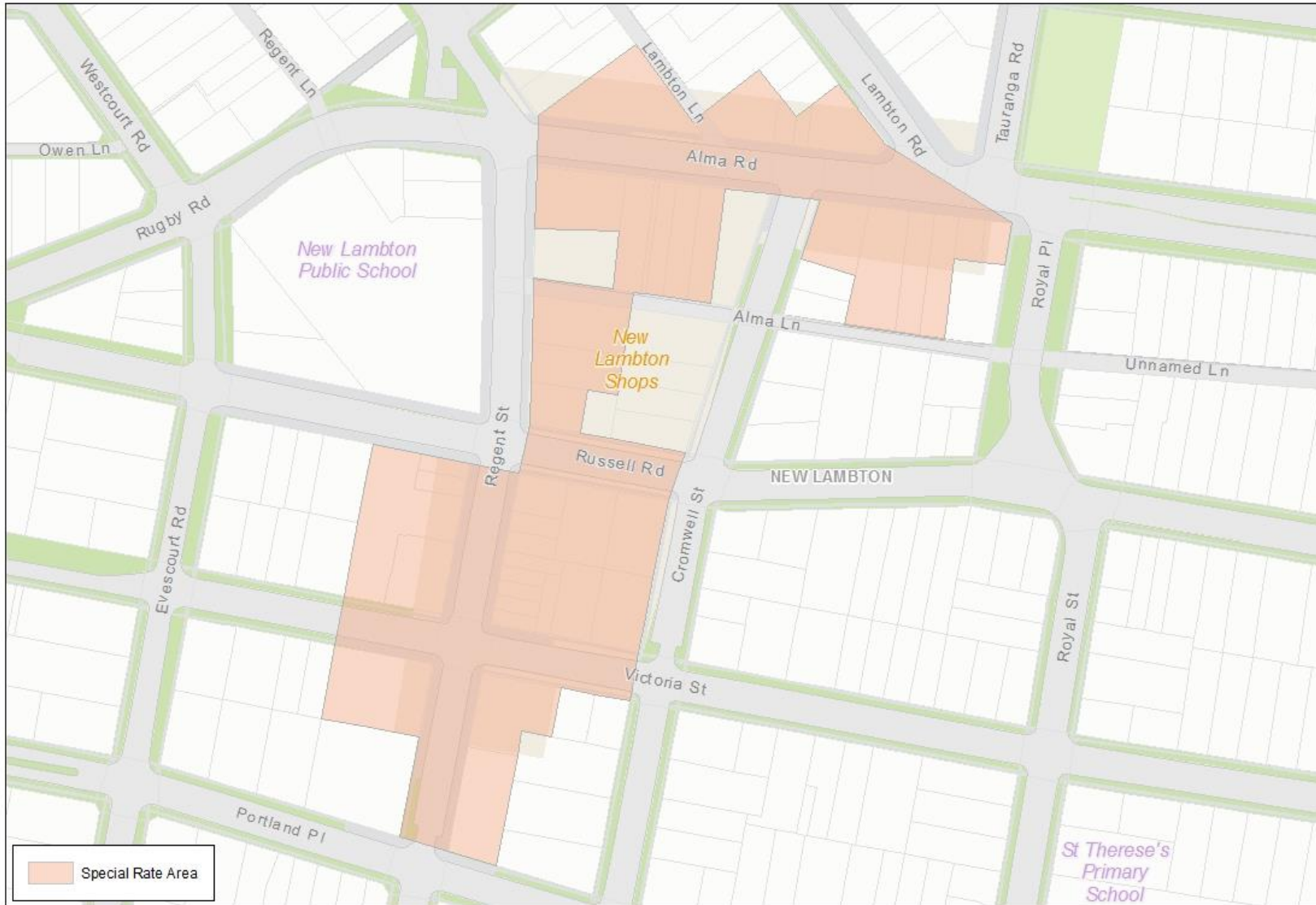
Date:

# Annexure C SBR Precinct Maps

## 10 Hamilton SBR Precinct Map



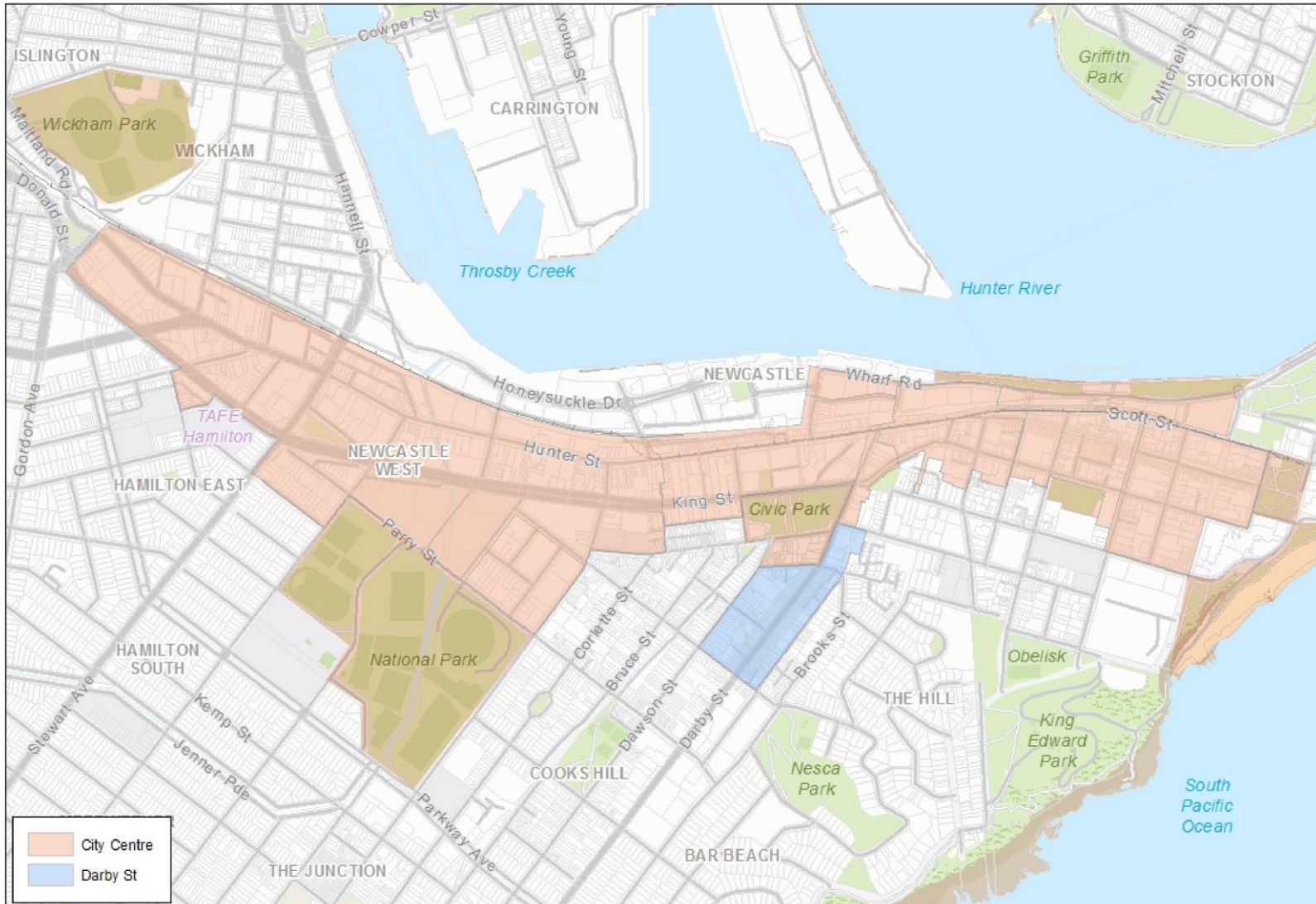
# 11 New Lambton SBR Precinct Map



## 12 Wallsend SBR Precinct Map

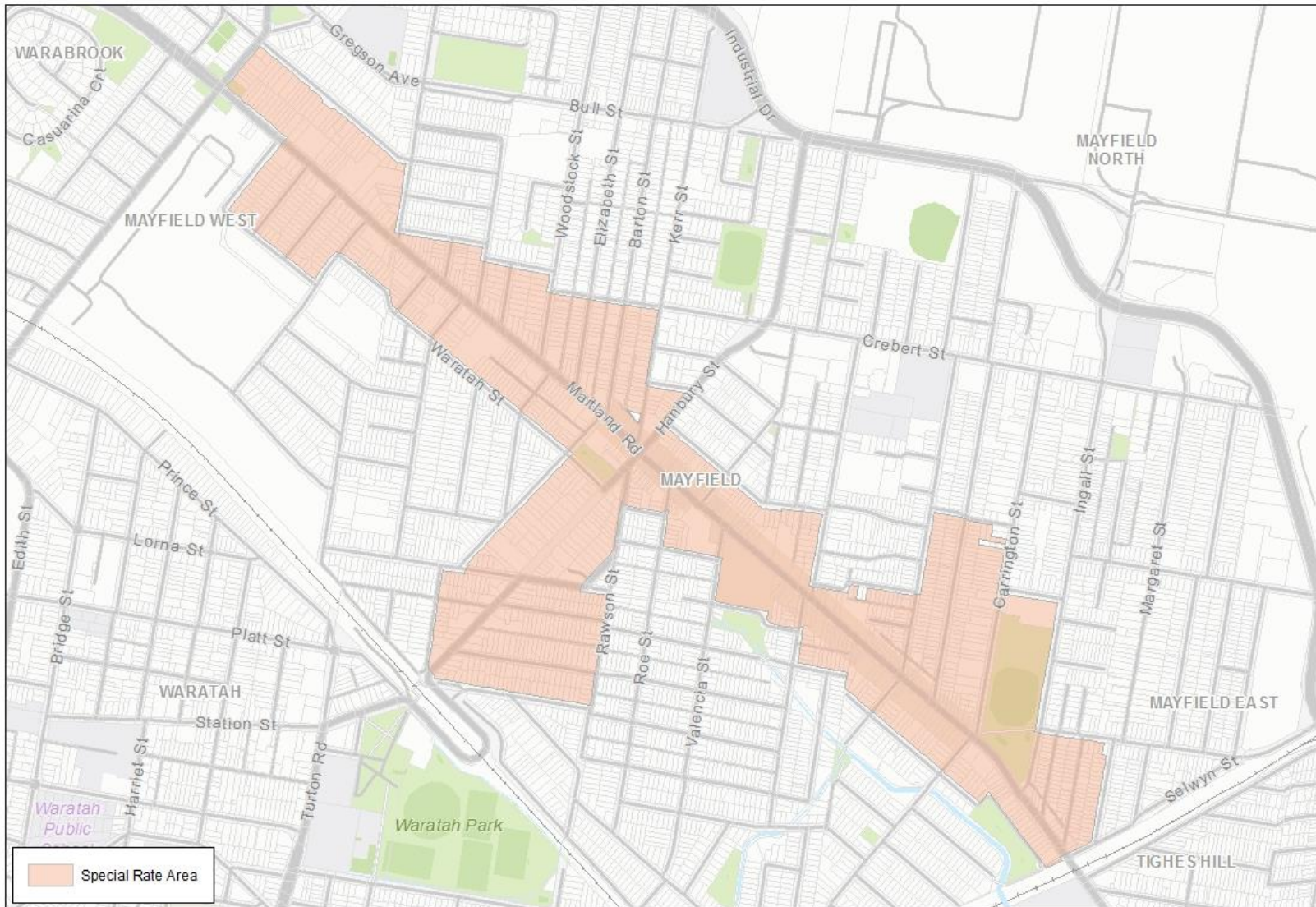


### 13 City Centre/Darby Street SBR Precinct Map





### 14 Mayfield SBR Precinct Map



## Document Control

Policy title	Special Business Rate Expenditure Policy
Policy owner	Executive Manager Media Engagement Economy and Corporate Affairs
Policy expert/writer	Executive Manager Media Engagement Economy and Corporate Affairs
Associated Procedure Title	N/A
Procedure owner	N/A
Prepared by	Media Engagement Economy and Corporate Affairs
Approved by	Council
Date approved	To be completed by Legal and Governance
Policy approval form reference	ECM# 6082593
Commencement Date	To be completed by Legal and Governance
Next revision date	To be completed by Legal and Governance
Termination date	30/09/2022
Version	2
Category	Administration
Keywords	Special Business Rate Expenditure Policy
Details of previous versions	N/A
Legislative amendments	N/A
Relevant strategic direction	Creative 3.1 Vibrant and creative city 3.2 Opportunities in jobs, learning and innovation 3.3 Celebrating culture 3.4 City-shaping partnerships
Relevant strategy	Newcastle 2040 Community Strategic Plan
Relevant legislation/codes	Ss.409 and 495 - Local Government Act 1993 (NSW)
Other related policies/ documents/ strategies	Live Music Strategy 2019 – 2023 Destination Management Plan 2021-2025 Economic Development Strategy 2021 Expression of Interest Guidelines
Related forms	N/A
Required on website	Yes
Authorisations	N/A



## Special Business Rates (SBR) Expenditure Policy Public Exhibition Report

**March 2023**

**Prepared by:** Media, Engagement, Economy and Corporate Affairs, City of Newcastle

**Enquiries:** [engage@ncc.nsw.gov.au](mailto:engage@ncc.nsw.gov.au) or (02) 4974 2000

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## Executive summary

City of Newcastle (CN) levies a Special Business Rate (SBR) on some commercial properties in the precincts of City Centre/Darby Street, Hamilton, Mayfield, Wallsend and New Lambton. The purpose of this program is the promotion, beautification and development of SBR precincts. CN's SBR Expenditure Policy provides a framework for managing the expenditure of SBR funds. The Policy outlines the eligibility and assessment criteria for applicants seeking SBR funding, and governs how these funds are allocated to ensure transparency and accountability.

Business Improvement Associations (BIA) are an internationally recognised tool for businesses, government and the community to work collaboratively to improve local neighbourhoods, and deliver a range of social and economic benefits. These partnerships support local economies and deliver services to local businesses that are additional to those provided by CN or other government agencies.

The current SBR Expenditure Policy was significantly reformed in 2019, and is now undergoing a subsequent review process. The revised draft Policy was placed on public exhibition from 4 November to 5 December 2022.

The community was able to have its say via an online feedback form or by providing written submissions to CN via mail or email. Overall, 37 submissions were made. Feedback indicated strong support for the positive social and economic outcomes that have been made possible with SBR funding.

Most of the feedback received was about the SBR program more broadly versus specific material feedback on the Policy.

### **Key benefits of the program highlighted in the feedback include:**

- supporting local businesses, jobs, visitation and spending
- beautification and revitalisation of local areas
- developing Newcastle's identity as a cultural destination and creative city
- connection to people and place through arts, culture and community events
- funding for the most creative and innovative projects being distributed through an open and competitive application process.

### **Challenges highlighted in the feedback include:**

- insufficient consultation with property owners and businesses
- insufficient representation from businesses on the assessment panel
- a desire for greater transparency about how funds are spent
- some businesses struggling to pay Council rates and to afford the levy.

### **Opportunities highlighted in the feedback include:**

- regular and ongoing consultation with all stakeholders to enable input into decision making, measure satisfaction with the program overall, and individual projects funded by SBR
- opportunities for acknowledging businesses who contribute SBR funding
- support collaboration between businesses and creative industries.

## 1. Background

City of Newcastle (CN) levies a Special Business Rate (SBR) on commercial properties in the identified business precincts of City Centre/Darby Street, Hamilton, Mayfield, Wallsend and New Lambton. The purpose of this program is the promotion, beautification and development of the SBR precincts.

CN's SBR Expenditure Policy provides a framework for managing the expenditure of SBR funds. The Policy outlines the eligibility and assessment criteria for applicants seeking SBR funding, and governs how these funds are allocated to ensure transparency and accountability.

All CN policies are subject to periodic review. The current SBR Expenditure Policy was adopted by Council in August 2019 and is now undergoing a review process.

Independent economic analysis shows that in 2021 alone, SBR funding generated a total economic impact of \$5.8 million for our city with a return on investment of 349%. Since 2019, more than \$5 million has been invested into the City's business precincts.

### Scope of the SBR Expenditure Policy

The Policy applies to the allocation of SBR monies via an external expression of interest (EOI) process. The Policy does not apply to levying of SBR monies.

### Principles of the SBR Expenditure Policy

- Provide accountability and transparency – merit-based provision of support and a system of accountability that complies with Local Government Act 1993
- Provide alignment with CN strategies and priorities outlined in the Newcastle 2040 Community Strategic Plan
- Facilitate active participation by community stakeholders in the use and development of Public Places
- Create safe, vibrant and welcoming public places and neighbourhoods where people feel a strong sense of ownership in their community and a commitment to improving experiences
- Provide value for money – considers the value for money received in return for CN's investment
- Create Public Places that feel safe for all, including the most vulnerable in the community

### Context

Business Improvement Associations (or Districts) support local economies and deliver services to local businesses that are additional to those provided by Councils or government agencies. They allow the business community and government to work together to improve the local trading environment, drive economic growth and provide civic improvements.

## 2. Engagement objectives

The purpose of the public exhibition was to seek feedback on revisions to the SBR Expenditure Policy and to enable the community to have input into the framework for managing the expenditure of SBR funds.

## 3. Engagement activities

CN placed the revised draft Policy on public exhibition and encouraged the community to provide feedback on the draft Policy from 4 November 2022 to 5 December 2022.

Businesses and individuals were able to provide comment on the Policy in the following ways:

### Online feedback form

The community were invited to have their say via an open feedback form on the Have Your Say webpage.

In total, 35 submissions were provided via the online feedback form. Findings from the online form are presented in **Section 5 (Key findings)**.





### Other submissions

Businesses and individuals were also able to provide feedback on the draft Policy by mail or email. In total, 2 submissions were received via email.

## 4. Communication and promotion

During the public exhibition period, a communications campaign was implemented to raise awareness of the draft SBR Expenditure Policy and promote the opportunity for businesses and individuals to provide feedback.

Key communications activities are summarised on the following page, and key pieces of communications collateral are available in **Appendix 1**.

Channel	Description	Reach
 <b>Have Your Say webpage</b>	A dedicated project webpage was created on CN's Have Your Say landing page. A link to this page was also added to CN's Public Exhibitions page. The page aimed to provide information and raise awareness about the changes to the revised policy.	281 visits
 <b>Social media</b>	The public exhibition was promoted via CN's Facebook and LinkedIn pages in November 2022. The posts intended to raise awareness of the revised policy and encourage people to have their say.	<u>Facebook</u> 9,423 reached 45 reactions, comments or shares 72 link clicks  <u>LinkedIn</u> 3,385 impressions 43 reactions 125 link clicks
 <b>Targeted email to key stakeholders</b>	Emails were sent to Business Improvement Associations (BIAs) inviting feedback on the revised policy.	n/a
 <b>Media coverage</b>	A media release was issued on 21 November 2022 and posted to CN's website home page.	n/a



## 5. Key findings

### Overall number of submissions and sentiment

Overall, 35 submissions were received via the Have Your Say webpage. 27 of these expressed positive comments or support for the policy, 3 were neutral and 5 were negative.

Two submissions were also received via email – 1 of which was positive and 1 which was negative.

Submissions were received from a range of businesses and SBR funding applicants.

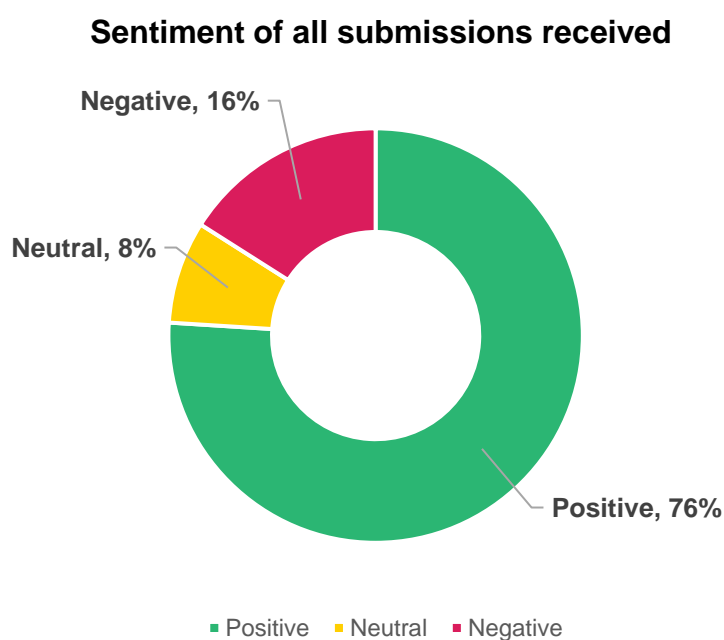


Figure 1. Sentiment of all submissions received (N=37)

There was strong agreement that the SBR program enables:



- economic development through supporting local businesses, jobs, visitation, and spending



- beautification, liveability and vibrancy of our city



- increased opportunities for arts, culture and community events

## Summary of feedback received

### Reasons for positive feedback

- Opportunities for arts/live music/performers, community events, festivals and street art
- Supports local businesses and increased visitation, tourism and economic activity
- Beautification/liveability and bringing life back into the city
- Supports our city's cultural identity and connection to people and place
- Collaboration between community, council and small businesses
- Supports business growth and development
- Innovative program/policy
- Annual funding distributed through an open and competitive application process

### Reasons for neutral feedback

- Efficiency of processes and administration to support SBR applicants

### Reasons for negative feedback

- Allocation of SBR funds without community feedback
- Comment that the assessment panel for determination of activities in the levied area has insufficient business representation
- Concerns about transparency of processes
- Lack of recognition granted to the contributors funding events

### Opportunities

- Opportunity for collaboration between business and creative industries
- Greater financial transparency of each levied area
- Regular and ongoing consultation with all stakeholders to ensure satisfaction with the program and the effectiveness of contributions

## Key themes

All responses were categorised to identify recurring themes. Many responses mentioned more than one theme. Some comments provided feedback about the SBR program in general, or mentioned the positive impacts of the program, whilst others commented on specific aspects of how SBR funds were collected and allocated.

Table 1. Key themes identified (N=35)

Theme	Number of mentions
Supports local businesses, talent and economy with increased jobs, visitation, tourism and spending	20
Supports beautification, liveability and vibrancy bringing life back into the city	20
Increased opportunities for arts and culture e.g. live music, performers, community events, festivals and street art	19
General support/positive comments	16
Fairness and transparency in the process for allocating SBR funds	6
Collaboration between community, small business and Council	5
Realignment on what funds are collected for	4
Supports Newcastle's cultural identity and connection between people and place	3
Policy should be aligned with NSW State Government white paper/policy	3
Supports business growth and development	2
Innovative program/policy	2
Want to see more investment/events in New Lambton	2
Review BIA area maps	2
More consultation required with contributing property owners and businesses	2
Turnaround for grant approval/funds could be improved	1
CN should instead provide relief to struggling businesses and landlords	1
Reconsider Council's administrative fees e.g. subsidies, waivers for free community events	1
Investigate greater collaboration between business and creative industries	1
Greater financial transparency e.g. Annual Report published for each BIA ( <i>note – these exist and are published to CN's website</i> )	1
Levied inequitably/disparate commercial advantage	1
Levy should not be proposed in perpetuity	1
No benefits to personal and professional services industries	1
More emphasis on evidence-based decision making	1
Inclusive and representative selection committee/panel	1
Other	1

## Feedback received via email

Two submissions were made via email.

One submission expressed their support for the SBR program which has been attributed to the creation and ongoing promotion of a month-long food festival. It was said that the event stimulates economic activity and jobs within Newcastle by attracting an increasing number of visitors to the city who stay in hotels and dine at food establishments. SBR funding also allows the event organisers to support local creatives and subsidise the cost for ratepaying businesses to participate in the event.

The other submission stated that they do not support the program.

# Appendix 1 – Promotional materials

## Have your say webpage



Select Language ▾

**THANKS FOR YOUR FEEDBACK**

### Special Business Rate Expenditure Policy

Thanks for having your say on the revised Special Business Rate (SBR) Expenditure Policy. We're currently reviewing your feedback and will report back soon.

### Special Business Rate (SBR) Expenditure Policy

City of Newcastle (CN) levies a Special Business Rate (SBR) on commercial properties in the identified business precincts of City Centre/Darby Street, Hamilton, Mayfield, Wallsend and New Lambton. The purpose of this program is the promotion, beautification and development of the SBR precincts.

CN's SBR Expenditure Policy provides a framework for managing the expenditure of SBR funds. The policy outlines the eligibility and assessment criteria for applicants seeking SBR funding, and governs how these funds are allocated to ensure transparency and accountability.

All CN policies are subject to periodic review. The current SBR Expenditure Policy was adopted by Council in August 2019 and is now undergoing a review process.

For more information about the Special Business Rate Program, please visit: [newcastle.nsw.gov.au/special-business-rates](http://newcastle.nsw.gov.au/special-business-rates)

#### Thanks for having your say!

Thank you for having your say on the revised SBR Expenditure Policy. Public exhibition has now closed. We're currently reviewing your feedback and will report back soon.

**Documents**

[Draft Special Business Rate Expenditure Policy \(PDF\)](#)

**Contact us**

**Media, Engagement, Economy and Corporate Affairs Service Unit**  
 Phone: 02 4974 2000  
 Email: [sbr@ncc.nsw.gov.au](mailto:sbr@ncc.nsw.gov.au)



## Social media

**City of Newcastle, Australia**  
18,514 followers  
3w

Thanks to funding from City of Newcastle's Special Business Rate (SBR), 16 vibrant projects have been awarded a share of almost \$800,000 to help boost the City's night-time economy.

A roaming music festival, contemporary dance party and quarterly food, art and wine trails are just some of the events that will help attract more visitors into the city centre at night, increasing spending at local businesses and showcasing local creatives.

A revised draft SBR Expenditure Policy is currently on public exhibition until 5 December 2022: <https://lnkd.in/gFbhCx-V>



43

Like Comment Share

**City of Newcastle** is with **Carol Duncan - City of Newcastle Councillor** and 3 others. ...  
November 21 at 2:30 PM · 🌐

More night-time events are coming to Newcastle this summer and into 2023, thanks to funding from our Special Business Rate program 🍷

Helping to guide the development of a safe, vibrant night-time economy, upcoming events include a roaming music festival, contemporary dance party, and quarterly food, art and wine trails.

A few highlights include:

- 👉 **Newcastle Food Month**, returning in April 2023, promoting what makes Newcastle a gastronomic playground
- 👉 **Cultural Journeys: Women of the Hunter in Photography** will share portraiture and stories of local women within the community, which will be displayed in conjunction with International Women's Day 2023
- 👉 **Taste of Australia with Hayden Quinn - Newcastle Edition**
- 👉 **West Best Bloc Fest**, showcasing 80+ emerging and established local musicians

Find out more at <http://bit.ly/CNSBR>



41 4 comments

Like Comment Share

# Media release



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## Sixteen projects to boost City's night-time economy

21 Nov 2022



Share

A roaming music festival, contemporary dance party, and quarterly food, art and wine trails will attract more visitors into the city centre at night, increase spending at local businesses and showcase local creatives thanks to funding from City of Newcastle's special business rate.

West Best Bloc Fest will return in 2023 to showcase more than 80 local music artists as one of 16 projects awarded a share of almost \$800,000 through the City Centre and Darby Street Special Business Rate (SBR) funding program.



Many of the projects complement the vision of City of Newcastle's Newcastle After Dark Strategy, which is helping to guide the development of a safe, vibrant night-time economy in the city centre.

Despite the economic downturn, Newcastle experienced the highest increase in night-time establishment growth across Australian cities during the past 12 months according to the Council of Capital City Lord Mayors' Measuring the Australian Night Time Economy 2020-21 report.

Deputy Lord Mayor Declan Clausen said successful initiatives like City of Newcastle's SBR funding program provided invaluable support for the city's CBD business precincts and created vibrant, activated spaces for the community and

<https://www.newcastle.nsw.gov.au/about-us/news-and-updates/latest-news/sixteen-projects-to-boost-city-s-night-time-econom>

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**ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER**

**CCL 28/03/2023 - DARBY STREET - STREETS AS SHARED SPACES –  
RETENTION OF INFRASTRUCTURE**

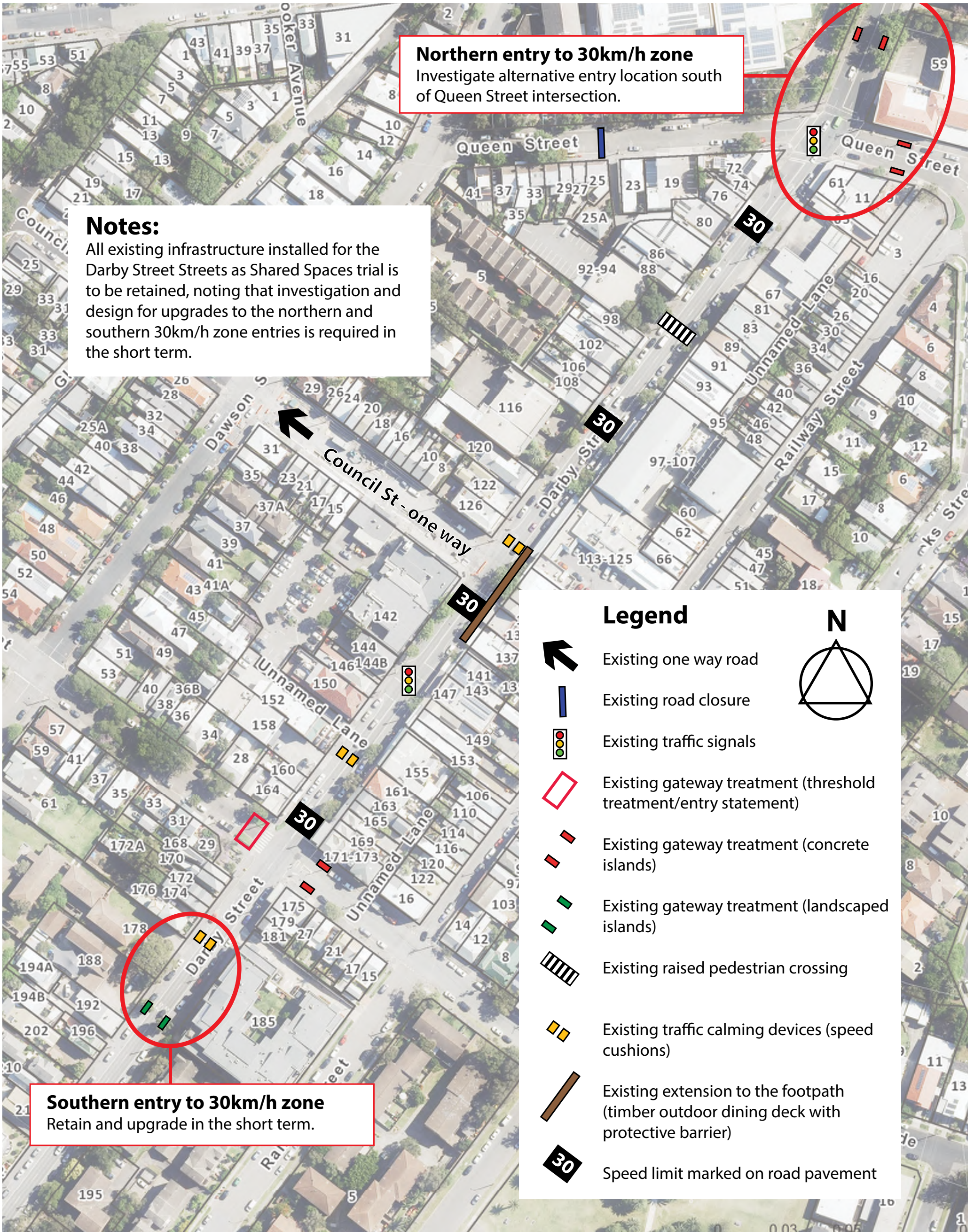
8.3	<b>Attachment A:</b>	<b>Plan - Existing Infrastructure to be Retained</b>
8.3	<b>Attachment B:</b>	<b>Southern Entry Concept Plan</b>
8.3	<b>Attachment C:</b>	<b>Northern Entry Concept Plan</b>
8.3	<b>Attachment D:</b>	<b>Expenditure Data</b>
8.3	<b>Attachment E:</b>	<b>During Trial Engagement Summary</b>
8.3	<b>Attachment F:</b>	<b>Parking Social Media Informational Tile</b>
8.3	<b>Attachment G:</b>	<b>Timeline of Events</b>
8.3	<b>Attachment H:</b>	<b>Pre-trial Engagement Summary</b>
8.3	<b>Attachment I:</b>	<b>Advertising Material During Trial</b>
8.3	<b>Attachment J:</b>	<b>Advertising Material Business Drop-ins</b>

**DISTRIBUTED UNDER SEPARATE COVER**

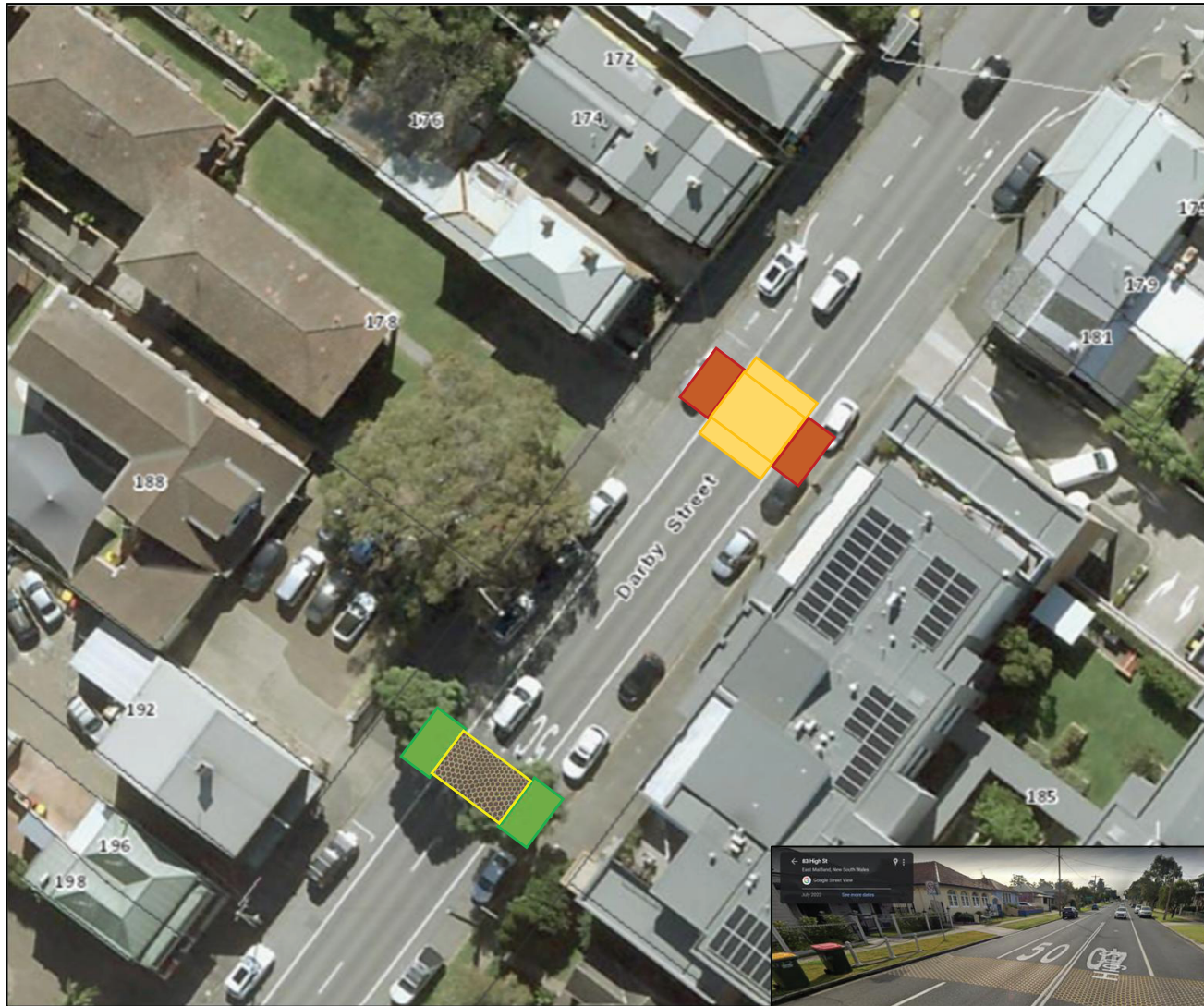



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
# Darby Street: Existing Infrastructure to be Retained (March 2023)



 Kerb Island/Extension pending interaction with stormwater flows.

 Raised threshold/platform

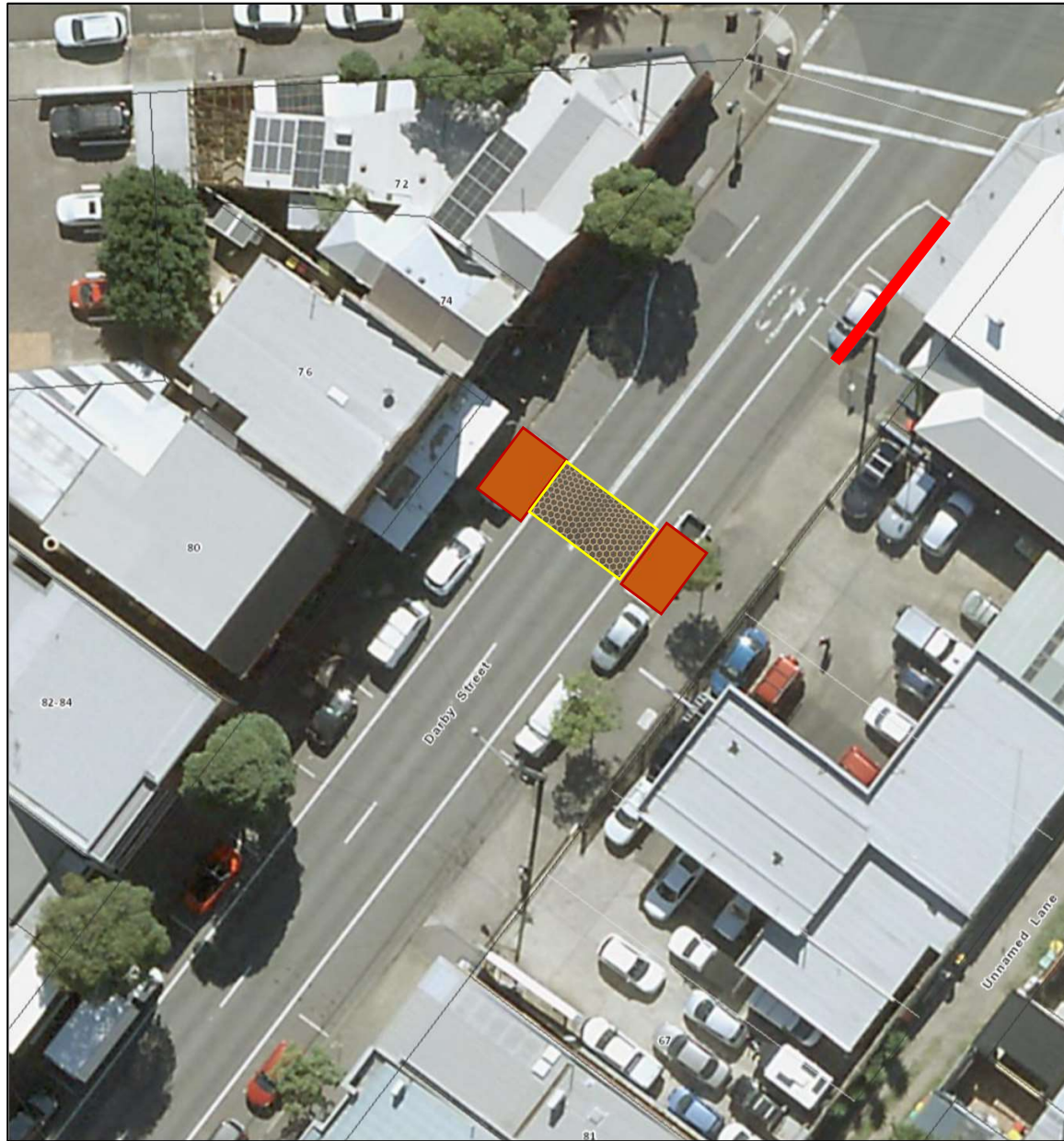
 Reconstructed planter box, featuring new geometry, signs, and nearby linemarking


 Threshold pavement treatment (tactile, hexagonal thermoplastic sheet)

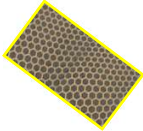



Example

# Concept Plan Darby Street 30km/h zone: Proposed Southern Entry Upgrades (March 2023)



 Kerb Island/Extension pending interaction with stormwater flows.

 Threshold pavement treatment (tactile, hexagonal thermoplastic sheet)

 Proposed Loading Zone restriction, to replace existing timed parking restriction.

# Concept Plan Darby Street 30km/h zone: Proposed Northern Entry Upgrades (March 2023)

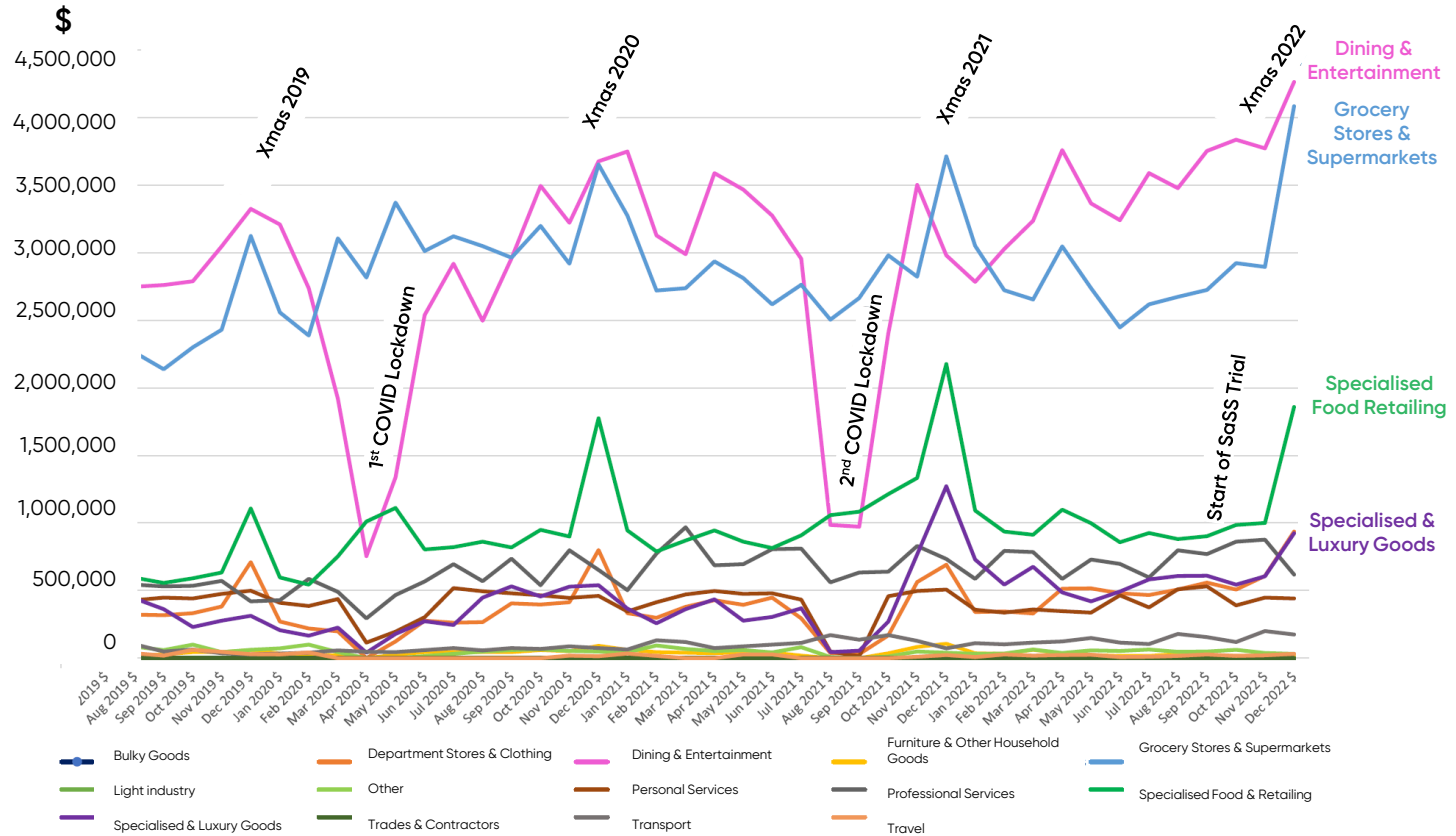
Streets as Shared Spaces Trial

Darby Street, Cooks Hill

- Since the commencement of the Streets as Shared Spaces (SaSS) trial in Darby Street from October 2022, businesses in the precinct as a whole have experienced their **highest trading revenue levels on record**.
- **Sales revenue** in Darby Street in the December 2022 quarter (Oct-Dec) was **up 17.0 per cent** compared to the September 2022 quarter (Jul-Sept).
- **Current sales revenues have easily surpassed pre-COVID levels.**
- Even accounting for the normal Christmas trading spike, Darby Street traders have fared well: **sales levels were up 9.2 per cent** compared to the same period in 2021 (Oct -Dec 2022) vs Oct - Dec 2021).

- The **increase in trading** from the September to December 2022 quarters was also **above** other Newcastle business precincts: **October to December 2022 sales revenue in Darby Street increased 5.2 per cent more than the average sales revenue** bumps elsewhere in the Newcastle local government area.
- **Foot traffic in Darby Street has also increased** since the commencement of the SaSS trial: visitation numbers in October to December increased by 18 per cent compared to July to September. Compared to the same period in (COVID-affected) 2021, visitation numbers were up by over 67 per cent.

Cooks Hill Expenditure Data – Aug 2019 to Dec 2022



- A big driver of the increased sales expenditure in the street was **visitors to the area**: about **47% of total sales were to customers from outside the Newcastle local government area**, a rate which has risen significantly over the past 12 months.
- The **big industry winner** from the trial has been the **dining and entertainment sector**, with December 2022 being its **highest trading month on record** (\$4.26m for the street).
- Other big Darby Street **trading increases** were captured by the **specialised food retailing, specialised and luxury goods and clothing retailing sectors.**

Proudly funded by




This trial has been made possible with a \$500,000 grant from the NSW State Government through the Streets as Shared Spaces program (Round 2).

## Streets as Shared Spaces Trial Darby Street, Cooks Hill



262

Six-month trial from:  
29 September 2022 to 28 February 2023

The trial aims to improve the outdoor dining experience in Darby Street, as well as improve safety and accessibility for pedestrians and cyclists. During the trial, feedback was sought on which aspects should be retained and which aspects may need to be removed or improved.

### Overall sentiment

Base: All respondents (N=275)

**69%** agree that changes made for the Darby Street Trial are *positive overall*

**59%** agree that the trial has *improved pedestrian and cyclist safety* on Darby Street

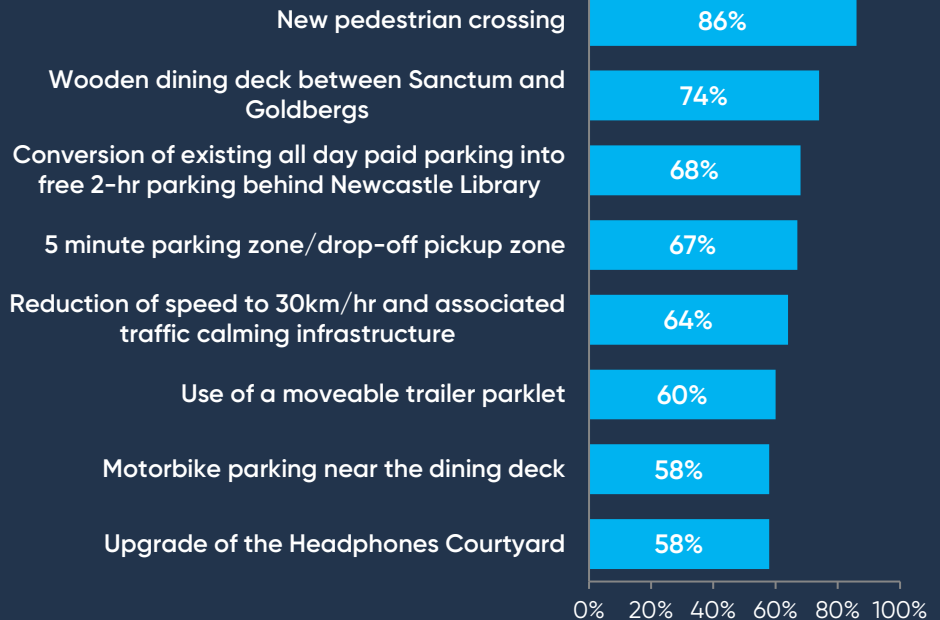
### Positive changes

Respondents were asked whether they agreed that specific aspects of the trial infrastructure were a *positive change* for Darby Street.



The pedestrian crossing, dining deck, conversion of parking spaces and pick up/drop off zones were seen as the *most positive* aspects of the trial.

### Agreement - Yes %



\*Note: Base sizes vary. Percentages are based on those who were aware of each aspect.

### Retention of infrastructure

Respondents were asked whether they would like to see the wooden dining deck and the associated traffic calming devices remain (30km/hr speed limit, speed cushions, concrete entry islands) remain in place.

**69%** want to see the wooden dining deck and 30km/hr zone retained



Base: All respondents (N=275)

## Streets as Shared Spaces Trial

# Darby Street, Cooks Hill

Six-month trial from:  
29 September 2022 to 28 February 2023



The trial aims to improve the outdoor dining experience in Darby Street, as well as improve safety and accessibility for pedestrians and cyclists. During the trial, feedback was sought on which aspects should be retained and which aspects may need to be removed or improved.

### Travelling to Darby Street

Base: All respondents (N=275)

Driving by car and walking were the most common forms of transport used to travel to Darby Street



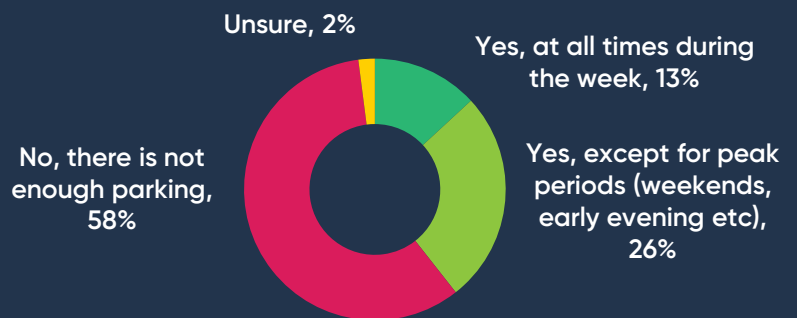
### Parking availability

Do you consider there to be enough overall car parking in the Darby Street area?

Respondents were asked whether they consider there to be enough overall car parking in the Darby Street area. Parking was a key concern, with 58%\* of respondents who travelled only by car saying there was not enough parking.

Lack of parking was also frequently mentioned in the open comments.

\*Note: due to a programming error, respondents who travelled by car and another form of transport were not asked this question.



Base Those who travelled by car (N=85)

### What happens next?

Parking and pedestrian sensors will be installed along Darby Street in late February 2023 to better understand parking challenges and pedestrian movement. This data will be used in conjunction with the trial and to optimise parking availability in the area.

In response to cyclist safety concerns, a concept plan for upgraded cyclist infrastructure will be presented to the Newcastle City Traffic Committee in late February 2023.

The project team will review all feedback received during the trial and provide a report to Council at the March 2023 Council meeting. Council will consider the outcomes of the trial and decide whether to retain or remove the trial infrastructure.

Feedback provided during the trial will help inform the future renewal of infrastructure on Darby Street.

Thank you for having your say!

# Free 2hr Parking

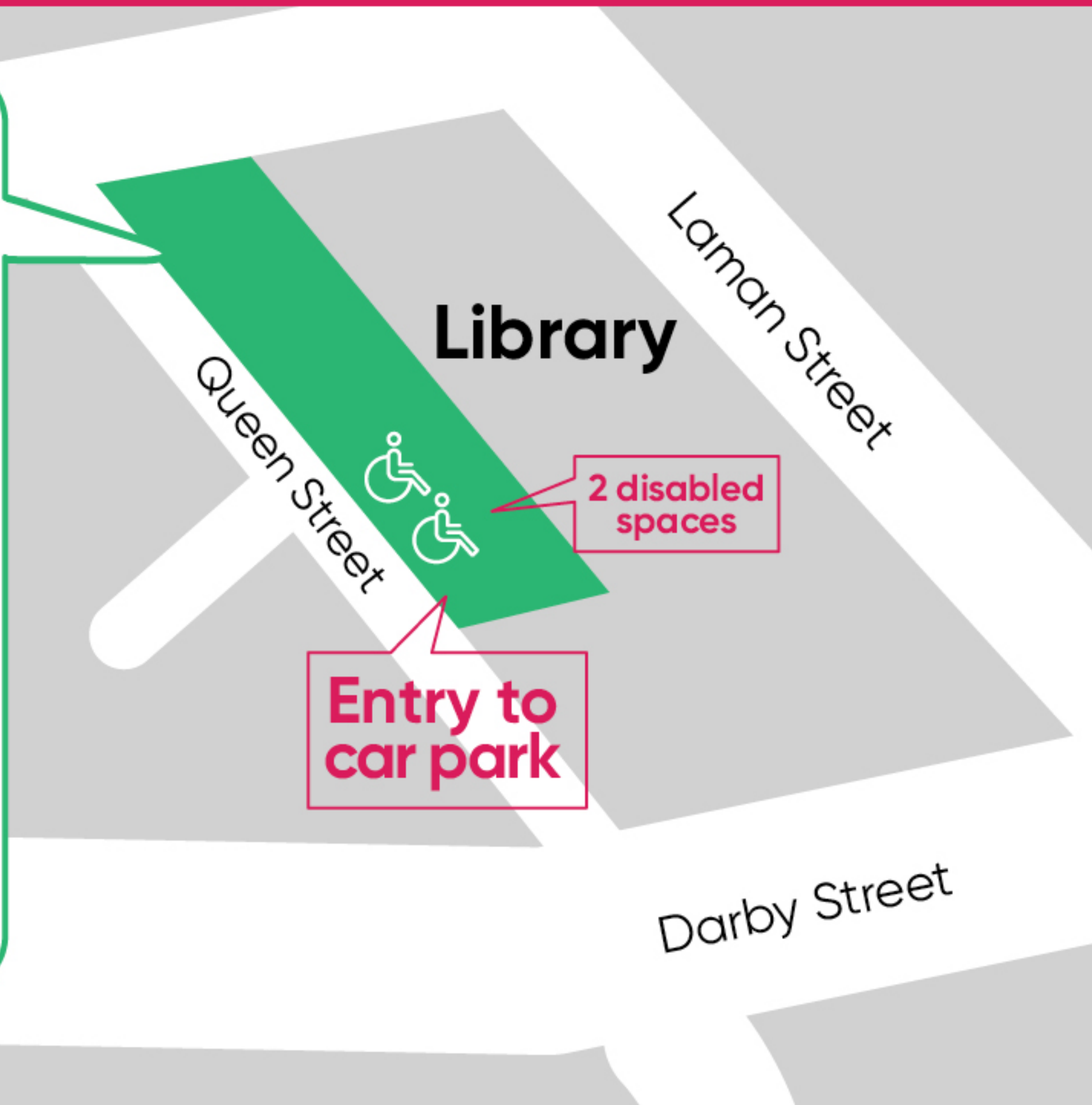
Darby Street, Streets as Shared Spaces Trial

**2P**

9<sub>AM</sub> - 7<sub>PM</sub>  
MON - SAT

---

9<sub>AM</sub> - 4<sub>PM</sub>  
SUN





## Streets as Shared Spaces Trial

# Darby Street, Cooks Hill

Six-month trial from:

29 September 2022 to 28 February 2023



The trial aims to improve the outdoor dining experience in Darby Street, as well as improve safety and accessibility for pedestrians and cyclists. Community feedback was sought before and during the trial.



### Legend

- Trial starts/ends
- Engagement activity
- Event
- Council meeting to decide on infrastructure

Pre-trial summary engagement report

# Darby Street

## Streets as shared spaces trial

2022



City of  
Newcastle



City of Newcastle (CN) is working to improve the activation, outdoor dining experience, safety and accessibility of the popular Darby Street entertainment precinct in Cooks Hill.

The six-month trial starting in September 2022 will see:



A new pedestrian crossing to improve accessibility and safety



Footpath widening to increase space for outdoor dining



A range of traffic calming treatments including speed cushions and kerb extensions

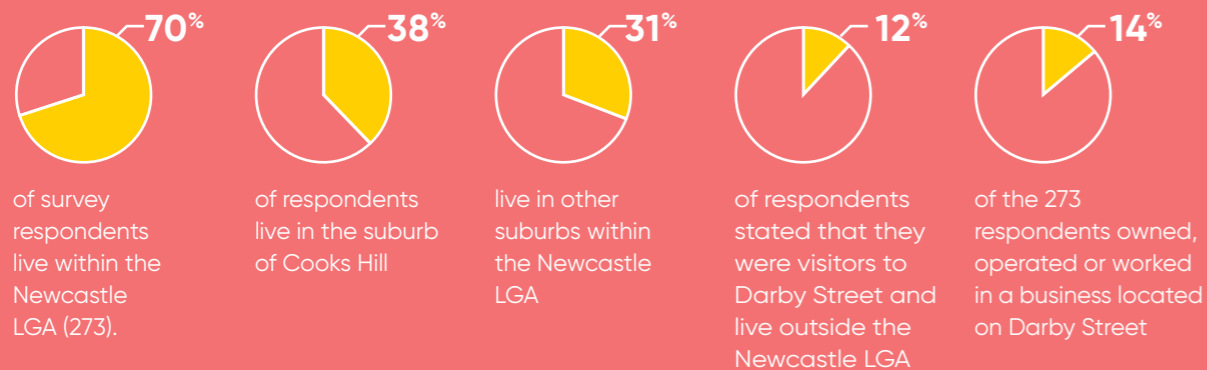


Revitalisation of the Darby Headphones Courtyard with new street furniture, surfacing, lighting and public art to encourage people to visit, stay and connect.

The trial has been made possible with a \$500,000 grant from the NSW State Government through the Streets as Shared Spaces Program (Round 2). This program funds trials that support immediate community needs and test and build the case for more permanent changes that positively impact local economies and community health and wellbeing.

Prior to commencing the trial, CN sought community feedback on the proposed traffic changes, and asked people what they like about the Darby Street area and what they would like to see improved. This feedback will help inform future projects in the area and will be used in assessing the effectiveness of the six-month trial.

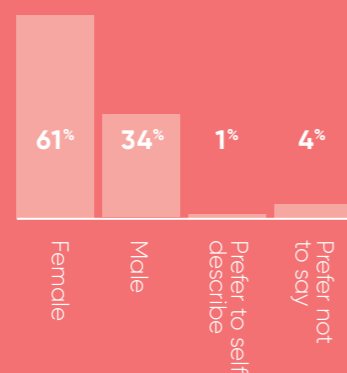
## We heard from...



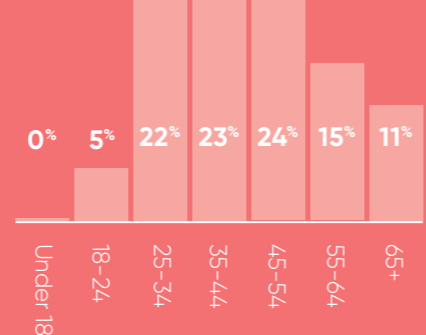
### Visitor locations

- Greater Newcastle (Lake Macquarie, Cessnock, Port Stephens)
- Sydney
- Central Coast
- Mid North Coast
- Interstate (Victoria)

### Gender



### Age



## You told us...

Darby Street is highly valued for being a dining and shopping precinct with a unique character/atmosphere and friendly/welcoming community.

### Suggested improvements to Darby Street

- Pedestrian access/pedestrian safety
- Parking and traffic.
  - Better paving/footpaths,
  - More parking,
  - Traffic safety/calming measures,
  - Better traffic flow/management,
  - Better cycle access/cycle safety.

### Other improvements

- Trees/plantings and green spaces
- Outdoor dining and seating
- Cleaning and rubbish removal,
- More variety in shops/businesses,
- Pedestrian crossing
- Lighting
- Activations, events and public art.
- Safety was a concern for 1 in 4 visiting Darby Street



### The three aspects of the trial with higher agreement were:



providing approx. 16 free 2-hour parking spaces to compensate for the loss of on-street parking spaces  
**74% agree**



improving pedestrian and cyclist safety  
**67% agree**



a wider footpath to create more outdoor dining space between Sanctum and Goldberg's restaurants  
**65% agree**

### Aspects of the trial with relatively lower agreement were:



providing a parklet for outdoor trading or seating, which will be moved around during the trial  
**59% agree**



trailing a raised pedestrian crossing adjacent to Darby Street's Headphones Courtyard  
**53% agree**

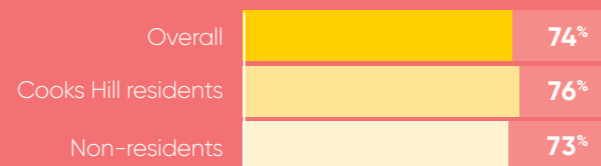


trailing traffic calming infrastructure to reduce traffic speed  
**52% agree**

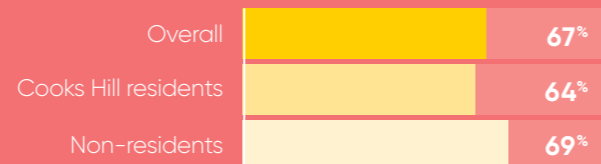
## Agreement was similar between Cooks Hill residents and non-residents



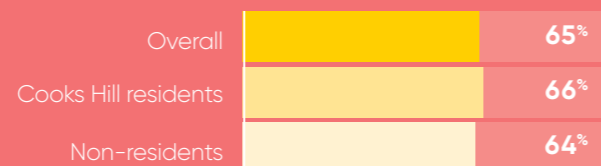
Providing approximately 16 free 2-hour parking spaces to compensate for the loss of on-street parking spaces



Pedestrian and cyclist safety should be improved on Darby Street



Using 7 parking spaces between Sanctum and Goldberg's restaurants to create more dining space and a wider footpath for pedestrians



## Traffic



58%

of respondents agreed with trialling kerb extensions

47%

of respondents agreed with speed cushions

– Those who drive when visiting Darby Street were less likely to agree with kerb extensions and speed cushions in any location.

53%

More than half of respondents would like to see one or more pick-up/drop-off zones on Darby Street.

– To drop-off or pick people up and collecting takeaway food or coffee.

– Uber or taxi drop-off/pick-up and collection/purchases from non-food businesses were also mentioned.

### Diverse and opposing views towards traffic on Darby Street

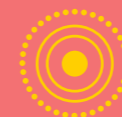
– Those who drive when visiting Darby Street were less likely to agree with all statements about specific elements of the trial, compared to those who walk, cycle or catch public transport.

## Public art

Themes suggested by survey respondents included:



Local history and heritage



Aboriginal/Indigenous heritage and culture



Nature/plants and animals and culture/diversity and inclusion



Beaches, food and coffee culture, local people and local places/landscapes



[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

# Have your say on the future of Darby Street

Have  
your  
say

**We would like to hear from you.**

The Darby Street, Streets as Shared Spaces six-month trial started in September 2022 and aims to improve the outdoor dining experience and improve safety and accessibility for cyclists and pedestrians.

Thanks for your feedback so far. We are now seeking feedback from the community about how they are finding aspects of the trial, which will inform whether the trial infrastructure is retained or removed and a future permanent upgrade of the area.



For more information or to have your say, scan the QR code or visit: [newcastle.nsw.gov.au/yoursay](https://newcastle.nsw.gov.au/yoursay)

If you have any questions, please call 4974 2000 or email The Engagement Team at [engage@ncc.nsw.gov.au](mailto:engage@ncc.nsw.gov.au)



Proudly funded by



The trial has been made possible with a \$500,000 grant from the NSW State Government through the Streets as Shared Spaces program (Round 2).







# Social Media Advertising for During Trial Community Consultation

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## Photos [See All Photos](#)



 **City of Newcastle**  
20 December 2022 at 16:45 · 🌐

The Darby Street, Streets as Shared Spaces, six-month trial started in September 2022 and aims to improve the outdoor dining experience and safety and accessibility for cyclists and pedestrians.

Thanks for your feedback so far. We are now seeking feedback on how you are finding different aspects of the trial, click here to have your say and have your voice heard - <https://www.newcastle.nsw.gov.au/.../streets-as-shared...>



**Connect with City of Newcastle on Facebook**

[Log in](#) or [Create New Account](#)



# Have your say online

273

## Darby Street, Streets as Shared Spaces Trial

Businesses are also invited to provide feedback online. For more information or to have your say, scan the QR code or visit:

[newcastle.nsw.gov.au/yoursay](https://newcastle.nsw.gov.au/yoursay)

If you have any questions, please call 4974 2000 or email The Engagement Team at [engage@ncc.nsw.gov.au](mailto:engage@ncc.nsw.gov.au)



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**CCL 28/03/2023 – BROADMEADOW PLACE STRATEGY**

- |            |                                |  |
|------------|--------------------------------|--|
| <b>8.4</b> | <b>Attachment A:</b>           | CN and DPE Matters for Inclusion in Broadmeadow Memorandum of Understanding    |
| <b>8.4</b> | <b>Attachment B:</b>           | Broadmeadow Regionally Significant Growth Area Map (Hunter Regional Plan 2041) |
| <b>8.4</b> | <b>Attached Correspondence</b> | Brochure - Planning for the future of Broadmeadow - pre-graphic design draft   |

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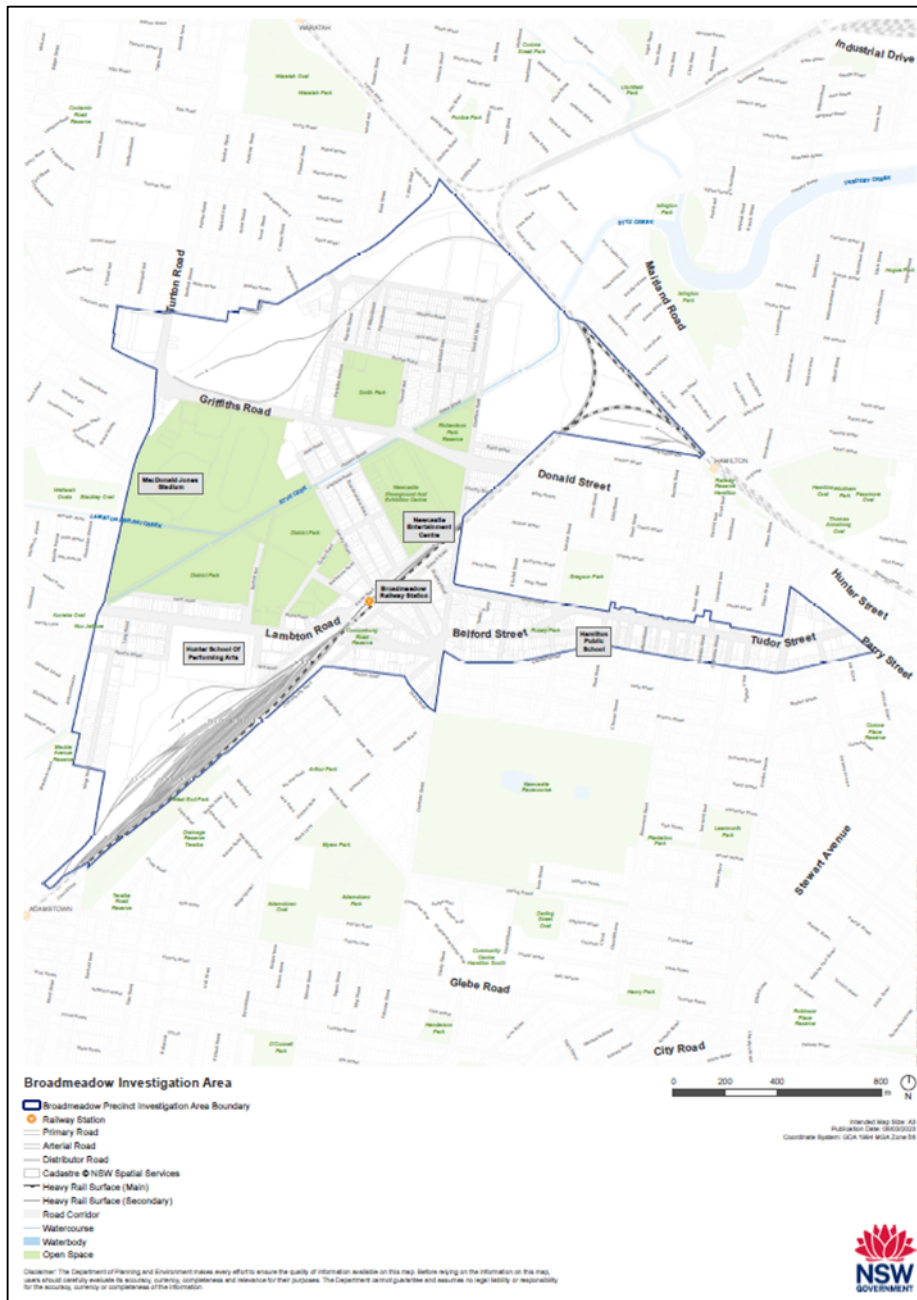
## Attachment A

### PAPER: (Draft content MOU) Agreed matters for inclusion in the Department of Planning and Environment and City of Newcastle Council Memorandum of Understanding – Broadmeadow regionally significant growth area

NOTE: The exact form and wording of the Memorandum of Understanding (MOU) will be subject to legal review by both parties, but the MOU will seek to capture the intent of the following paper. The MOU will require both the NSW Department of Planning and Environment (DPE) and the City of Newcastle (CN) to comply with any applicable laws

#### Land

The MOU will apply to the following land (investigation area) which covers the Broadmeadow Regionally Significant Growth Area.



**Parties to the MOU**

City of Newcastle (CN) and the NSW Department of Planning and Environment (DPE)

**Timing of the MOU**

The MOU will wrap up at project completion, with is no later than 30 June 2024 (noting that each component of the project must be completed in accordance with the MOU by 30 June 2024).

**Objectives of the MOU**

The objective of the MOU will be to align expectations, to collaboratively deliver a place strategy and first-move rezoning for Broadmeadow. The objectives will be similar to the below:

- deliver outcomes that are mutually beneficial through problem solving and collaboration
- drive collaborative processes ensuring project delivery on time, to scope and on budget
- acknowledge different approaches and opinions may arise during the process, and issues will be resolved quickly through effective communication within 5 business days
- clarify roles, responsibilities, expectations and outputs
- provide guidance on how information will be shared constructively
- acknowledge a shared communications strategy and collaborative approach will be applied
- acknowledge shared objectives to achieve quality place outcomes and community benefits

**Collaboration and Project Delivery**

The MOU will require DPE and CN to agree to collaborate efficiently and in good faith. DPE and CN will also cooperate with any reasonable requests of the other in order to deliver the project.

**Dispute resolution**

The MOU will include procedures for resolving disputes. The principles underpinning the procedures will be to meet when a dispute is raised and in good faith act reasonably to quickly resolve the dispute before escalating it formally.

**Resourcing**

The MOU will outline that DPE will fund the relevant technical studies for the precinct to inform the Place Strategy, Masterplan and first-move rezoning. Under the MOU, both DPE and CN will direct adequate resources to the project so that it progresses in a timely and efficient manner.

**Key milestones**

The MOU will wrap up at the time of project completion, no later than 30 June 2024. The MOU will also include a table that sets out key milestones and timing that both parties agree to deliver.

Milestone	Timing
-----------	--------

Place strategy framework, vision and front chapters	26 April 2023 to inform the first Enquiry by Design (EbD) workshop (workshop week of 1 May 2023)
Updated place strategy framework, vision and front chapters	19 June 2023 for final EbD workshop (workshop week of 26 June 2023)
Working draft place strategy (and working draft integrated masterplan)	Provided to CN for comments 21 July 2023, feedback received by DPE 28 July 2023
Final draft place strategy (and final draft integrated masterplan)	Take through approval by 9 August 2023 (targeting September Council meeting)
Exhibition of draft place strategy, draft masterplan and draft rezoning	13 October 2023
Finalisation of place strategy, masterplan and technical reports	10 November 2023
Publication	1 March 2024

### **Roles and responsibilities**

The MOU will define the roles and responsibilities of DPE and CN, delineating who is responsible for which component of the project.

The MOU will require that DPE and CN agree that DPE's roles and responsibilities will be similar to the below:

- lead the delivery of the state-led rezoning, masterplan and strategic infrastructure and services assessment, including providing resourcing, exhibiting and finalising;
- support CN in the preparation of the place strategy;
- ensure milestones and timeframes are met;
- manage project governance and lead the operations of the Multi-Agency Steering Committee;
- attend and actively participate in meetings;
- manage and fund consultants for all studies and investigations;
- identify and manage key community and stakeholders

The MOU will require that DPE and CN agree that CN's roles and responsibilities will be similar to the below:

- lead the delivery of the place strategy, with DPE and engaged consultants' support and assistance, including providing resourcing, exhibiting and finalising;
- provide direction to Cox Architecture on the preparation of the place strategy, including CN and community inputs, and managing timeframes;
- support DPE in the preparation of the state-led rezoning, masterplan and strategic infrastructure and services assessment;
- ensure milestones and timeframes are met;
- attend and actively participate in meetings, including Multi-Agency Steering Committee;

- direct adequate resources to the project so that key milestones and timeframes are delivered on;
- identify and manage key community and stakeholders and prepare responses to concerns raised about the place strategy

### **Meetings**

The MOU will list the dates and times of all scheduled Multi-Agency Steering Committee (MASC) meetings (set monthly up until 30 June 2024). CN is represented on the MASC membership.

The MOU will set expectations for DPE and CN to meet in a project working group (PWG). The PWG will meet regularly to:

- ensure the project is meeting agreed milestones and timeframes;
- work together as a single project team while also maintaining the organisations' individual roles and responsibilities;
- actively participate in meetings and work closely and collaboratively in the best interests of the project;
- share information where possible;
- any other functions as DPE and CN agree as necessary from time to time.

# CCL 28/03/23 – Broadmeadow Place Strategy

## Attachment B - Broadmeadow Regionally Significant Growth Area (Hunter Regional Plan 2041)



Figure 17: Broadmeadow regionally significant growth area

- |   |  |   |                                  |
|---|--|---|----------------------------------|
| — Growth area boundary  | ↔↔ Blue and green grid links               | 🚉 Train station                                     | 🏘 Existing urban area            |
| 🏠 Leverage heritage assets for place making opportunities     | ↔↔ Potential active transport connections  | 🚁 Existing volunteer Westpac Rescue Helicopter Base | 🌲 National park and state forest |
| 🏠 Leverage existing low density residential areas             | 👉 Opportunity for pedestrian boulevard     | 🎓 Education   | 🌳 Open space                     |
| 🌿 Open space opportunity                                      | ↔↔ Priority multimodal transport corridors | 🏟 McDonald Jones Stadium                            | 💧 Water body                     |
| ↔↔ Key connections  | 🚆 Future Fast Rail                         | 🏟 Newcastle Knights Centre of Excellence            |                                  |
| ↔↔ Major landscape spine and opportunity for flood mitigation | 🚊 Railway                                  |   |                                  |
|   | 🛣 Highway                                  |   |                                  |

## Planning for the future of Broadmeadow

City of Newcastle (CN) wants to hear from the community about how Broadmeadow could change and evolve over the next 20 years.

CN in partnership with the NSW Government, is planning for Broadmeadow's future with a high-level plan called a 'Place Strategy' that will see more housing, job opportunities and public spaces and facilities in the area.

Broadmeadow's central location, existing and future public transport opportunities, Government owned land and large industrial sites provide an opportunity for urban renewal. Hunter Park, the NSW Government's vision for a sports and entertainment precinct, is also located at Broadmeadow which adds to the significant transformation opportunity in this area.

In the coming months, CN will be encouraging locals who live, work and play in Broadmeadow to help shape the vision and guide future change.

### **Why Broadmeadow?**

Broadmeadow is identified as a 'Regionally Significant Growth Area' in the NSW Government's Hunter Regional Plan 2041 – an important document that sets the strategic direction for land use planning over the next 20 years to help create vibrant and connected communities.

As a Regionally Significant Growth Area, Broadmeadow provides an opportunity for sustainable growth as well as housing choice and lifestyle opportunities to retain the Hunter's position as a leading regional economy in Australia.

The Broadmeadow precinct is identified in the map below.



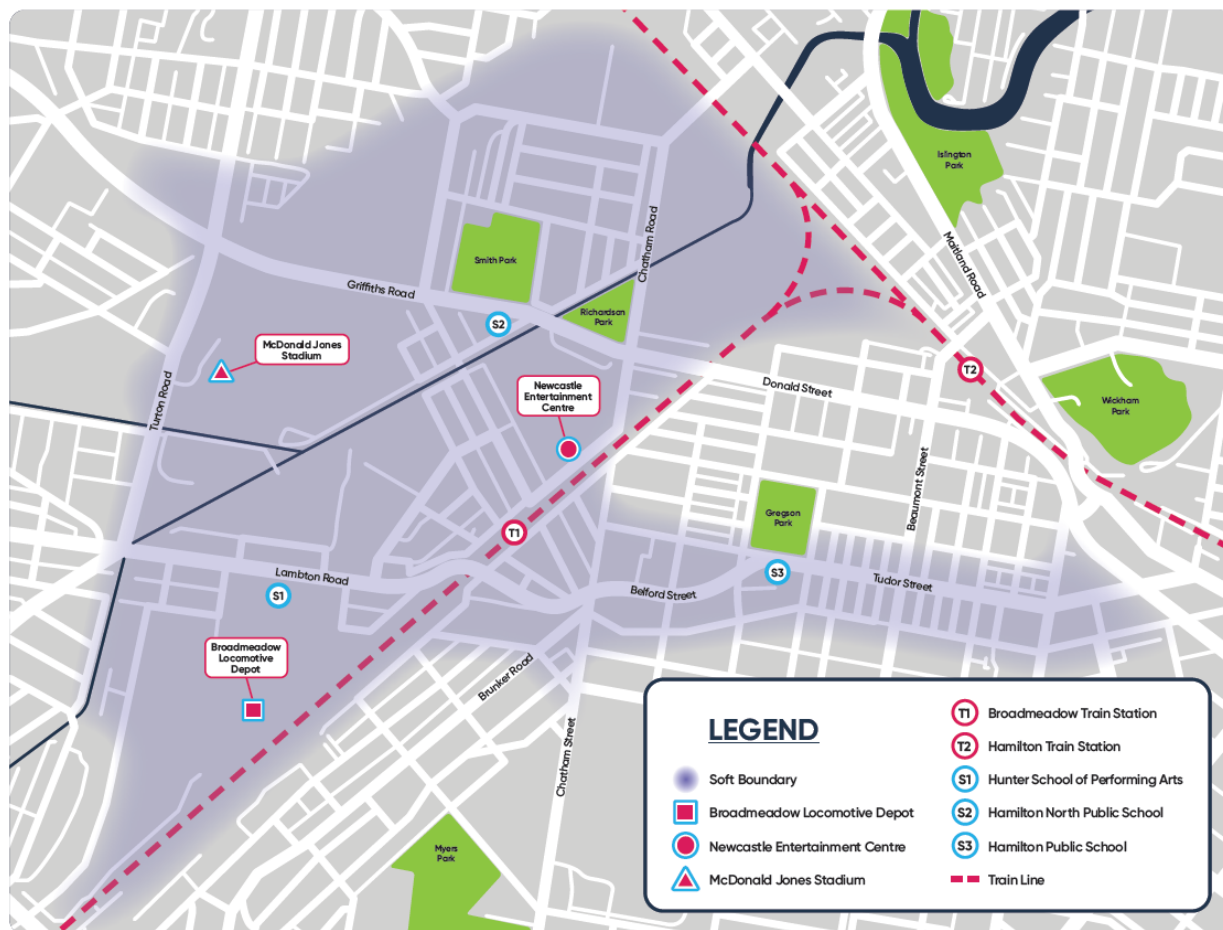


Figure 1: Broadmeadow Regionally Significant Growth Area










Further detailed investigations may result in changes to the precinct boundary as the project evolves.

### How do we develop a plan for Broadmeadow's future?

By working closely with the community, and with the guidance of a range of technical studies, CN will develop a vision for where key activities should be located over the next 20 years in the Broadmeadow precinct.

The Place Strategy is a key planning document which provides a blueprint for how an area will change over time particularly for areas where significant growth is expected. The Broadmeadow Place Strategy will establish locations for future housing, employment, public and open space, transport corridors, sport, leisure and entertainment precincts, areas of cultural heritage and local identity, opportunities for landscape and urban tree canopy creation.

The process to develop a Place Strategy also involves consideration of any limitations and planning matters to help the area grow in a logical and sustainable way. Environmental, flooding and a range of other studies will be used to guide future decisions.

	Renewed connection to Country
	Walkable, inclusive, accessible and vibrant compact neighbourhoods
	Diverse and affordable neighbourhoods
	Use landscape qualities to shape urban form
	Celebrate heritage and local identity
	Sustainable, resilient neighbourhoods and restoring natural systems
	Focus on public and open space
	Integrate movement and create a connected place
	Enhanced sport, leisure and entertainment destination

Along with the Place Strategy, the NSW Government's Department of Planning and Environment will deliver a planning proposal to rezone land in the Broadmeadow precinct for over 2,000 new homes. This planning proposal will align with the Place Strategy vision while helping to address the critical shortage of housing, including social and affordable, in our region and is a key contributor to the NSW Government's housing supply targets.

### **When is the planning taking place?**

CN will start engaging with the community and consulting with key stakeholders in the first half of 2023. A draft Place Strategy is proposed to be on public exhibition by late 2023.

Delivering on the precinct vision will continue over the next 20 years with State, CN and private projects. The Place Strategy and the NSW Government's planning proposal and rezoning are the first steps in a long term planning process for Broadmeadow. Other areas may be developed over the coming years depending on growth and infrastructure requirements.

The key steps in the process and opportunities for community input are shown on the diagram below.



Figure 2: Project Timeline

### Get involved and have your say

CN is seeking feedback from those who live, work and play in Broadmeadow to help us shape the vision and guide future change. An online survey and message board is open until **XX Month 2023** where you can share your thoughts on what should be included in the Place Strategy.

We want Broadmeadow to be a destination of connected, resilient, and liveable neighbourhoods and our aim is to strengthen Broadmeadow as an attractive place to live, an exciting place to visit and an attractive place to invest.

It is time to plan for the growth that will enhance the things valued by the community while creating new opportunities and improving on what we already have.

Visit [newcastle.nsw.gov.au/broadmeadow](https://newcastle.nsw.gov.au/broadmeadow) to provide your input on the future vision for Broadmeadow.

### Where to find more information?

You can find out more about the project and stay up to date by visiting [newcastle.nsw.gov.au/broadmeadow](https://newcastle.nsw.gov.au/broadmeadow).

CN will provide further updates as the project progresses, including opportunities to be involved in focus groups and planning discussions. You can register your interest for future consultation and engagement and project updates at [newcastle.nsw.gov.au/broadmeadow](https://newcastle.nsw.gov.au/broadmeadow) or by scanning the QR code below.

DRAFT

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## ATTACHMENTS DISTRIBUTED UNDER SEPARATE COVER

### CCL 28/03/23 – EXECUTIVE MONTHLY PERFORMANCE REPORT

8.7

Attachment A:

EXECUTIVE MONTHLY REPORT –  
FEBRUARY 2023

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# Monthly Performance Report

February 2023



# Income Statement

Result for the financial period ending 28 February 2023

Full Year

Revised

Budget

\$'000

YTD Budget

\$'000

YTD Actual

Result

\$'000

Variance

(\$)

\$'000

Variance (%)

\$'000

	YTD Budget \$'000	YTD Actual Result \$'000	Variance (\$) \$'000	Variance (%) \$'000
<b>Income from continuing operations</b>				
208,307 Rates & annual charges	139,139	139,139	-	0%
106,811 User charges & fees	70,413	69,414	(999)	-1%
10,350 Other revenues	7,024	8,746	1,722	25%
23,486 Grants & contributions - operating	6,606	7,150	544	8%
25,334 Grants & contributions - capital	5,512	5,512	-	0%
5,663 Interest & investment revenue	2,929	5,868	2,939	100%
6,044 Other income	4,140	5,910	1,769	43%
<b>Total income from continuing operations</b>	<b>235,764</b>	<b>241,739</b>	<b>5,975</b>	<b>3%</b>
<b>Expenses from continuing operations</b>				
125,271 Employee benefits & on-costs	82,450	80,923	(1,528)	-2%
109,946 Materials & services	66,314	62,523	(3,791)	-6%
3,945 Borrowing costs	2,572	2,632	59	2%
63,356 Depreciation & amortisation	42,250	42,459	209	0%
46,322 Other expenses	30,614	29,272	(1,342)	-4%
4,149 Net loss from the disposal of assets	1,987	1,537	(450)	-23%
<b>Total expenses from continuing operations</b>	<b>226,187</b>	<b>219,344</b>	<b>(6,843)</b>	<b>-3%</b>
<b>Operating result from continuing operations</b>	<b>9,576</b>	<b>22,395</b>	<b>12,819</b>	<b>134%</b>
<b>Net operating result before grants &amp; contributions - capital</b>	<b>4,064</b>	<b>16,883</b>	<b>12,819</b>	<b>315%</b>

## Operating Analysis as at 28 February 2023

Over budget by more than 5%



Over budget by 5% or less



Result within budget



Financial Statement Line Item	Indicator	Var (\$'000)	Var(%)	Issue	Explanation
<b>Operating Revenue</b>					
Rates & annual charges		-	0%		
User charges & fees		(999)	-1%		\$0.7m reduction in Waste Tipping income due to lower Commercial Tonnes \$0.5m reduction in DA and Regulatory Fees \$0.2m reduction in revenue from Parking \$0.4m increase in revenue from Civic related to additional Facility Hire and Promoter Fees
Other revenues		1,722	25%		\$1.2m Investment recoup from final distribution of Lehman Brothers Australia Liquidation \$0.4m in legal cost recoveries and other misc. reimbursements
Grants & contributions - operating		544	8%		Timing difference in the receipt of Grants
Grants & contributions - capital		-	0%		
Interest & investment revenue		2,939	100%		Increased return from investments
Other income		1,769	43%		\$1.5m Fair Value adjustment in Tcorp Long Term Growth Fund due to market volatility \$0.3m increase in rental income
<b>Operating Expenses</b>					
Employee benefits & on-costs		(1,528)	-2%		Savings due to vacant positions
Materials & services		(3,791)	-6%		\$3.2m related to timing of delivery within the Works Program
Borrowing costs		59	2%		Increased cost of interest on loans
Depreciation & Amortisation		209	0%		
Other expenses		(1,342)	-4%		\$1m reduction in State Waste Levy predominantly due to lower receipt of Commercial and internal tonnes
Net loss from the disposal of assets		(450)	-23%		Due to timing of budgeted disposals



# Capital Statement

Result for the financial period ending 28 February 2023

Full Year Revised Budget \$'000		YTD Budget \$'000	YTD Actual Result \$'000	Variance (\$) \$'000	Variance (%) \$'000
<b>Capital funding</b>					
62,870	General fund contribution to capital	40,079	52,452	12,373	31%
2,360	Stormwater Management Service Charge	1,573	1,573	-	0%
12,746	Capital Grants & Contributions	5,512	5,512	-	0%
617	Proceeds from the sale of assets	617	651	34	6%
7,275	Net Loans Borrowings / (Repayments)	4,850	4,850	-	0%
<b>Funding available for capital</b>					
<b>85,868</b>	<b>expenditure</b>	<b>52,632</b>	<b>65,040</b>	<b>12,408</b>	<b>24%</b>
<b>Capital Expenditure</b>					
37,351	Asset Renewal	20,234	16,923	(3,310)	-16%
28,345	New / Upgrade	18,142	11,113	(7,029)	-39%
<b>65,696</b>	<b>Total capital expenditure</b>	<b>38,375</b>	<b>28,036</b>	<b>(10,339)</b>	<b>-27%</b>
<b>20,172 Transfer to or (Draw down on) reserves</b>					
		<b>14,256</b>	<b>37,003</b>	<b>22,747</b>	<b>160%</b>

# Debtors Report as at 28 February 2023

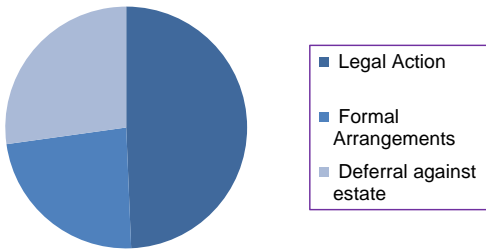
### Outstanding Rates

Debt Recovery Action	No. of Properties	\$ Amount
Legal Action	141	914,080
Formal Arrangements	125	434,523
Deferral against estate	18	503,865
<b>Total</b>	<b>284</b>	<b>1,852,468</b>

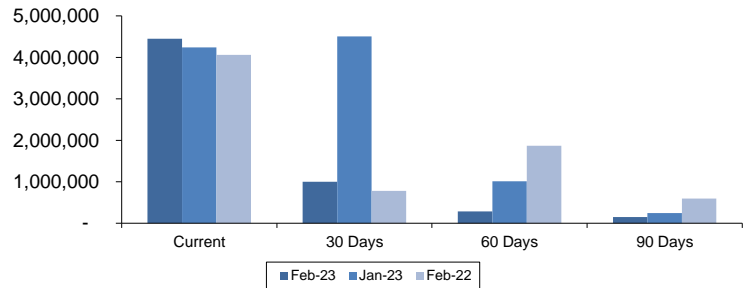
### Aged Debtors Report (Major Debtors Report)

Period	Feb-23 \$	Jan-23 \$	Feb-22 \$
Current	4,446,458	4,242,460	4,061,622
30 Days	999,759	4,507,335	778,684
60 Days	282,013	1,009,562	1,869,091
90 Days	151,786	244,515	593,551
<b>Total</b>	<b>5,880,016</b>	<b>10,003,872</b>	<b>7,302,948</b>

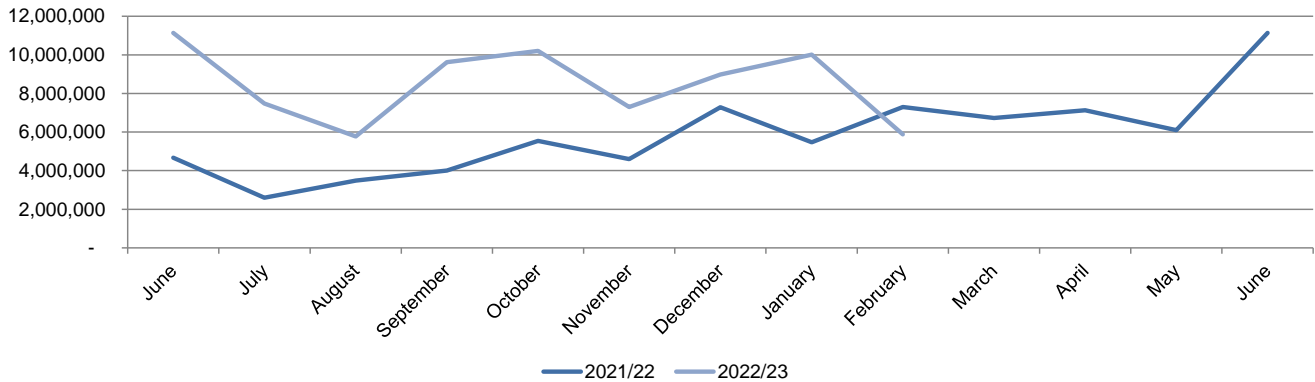
### Outstanding Rates (\$)



### Debtors balances



### Trend of Debtors Balance (\$)



# Works Program Summary

Result for the financial period ending 28 February 2023

Full Year Revised Budget \$'000	Portfolio/Program	YTD Budget \$'000	YTD Actual Result \$'000	Variance to YTD budget (%) \$'000	% of FY Budget Spent \$'000
<b>30,093</b>	<b>City Infrastructure - Assets &amp; Facilities</b>	<b>16,230</b>	<b>14,380</b>	<b>-11%</b>	<b>48%</b>
1,225	Buildings - Council Support Services	652	187	-71%	15%
40	Public Toilets	21	18	-16%	45%
971	Retaining walls	436	74	-83%	8%
4,088	Bridges	2,754	1,437	-48%	35%
1,506	Footpaths	801	739	-8%	49%
1,170	Roadside Furniture	389	578	48%	49%
3,080	Road Rehabilitation	2,327	1,849	-21%	60%
5,955	Road Resurfacing	3,273	3,140	-4%	53%
1,095	Parking Infrastructure	583	627	8%	57%
7,536	Stormwater System	3,363	4,323	29%	57%
3,426	Fleet Replacement	1,631	1,409	-14%	41%
<b>5,140</b>	<b>Planning &amp; Environment - Transport</b>	<b>2,812</b>	<b>1,366</b>	<b>-51%</b>	<b>27%</b>
1,511	Cycleways	916	227	-75%	15%
1,647	Pedestrian Access and Mobility Plan (PAMP)	887	448	-49%	27%
1,982	Local Area Traffic Management (LATM)	1,009	691	-32%	35%
<b>13,977</b>	<b>Planning &amp; Environment - Environment &amp; Sustainability</b>	<b>6,988</b>	<b>4,945</b>	<b>-29%</b>	<b>35%</b>
260	Blackbutt Reserve	139	73	-47%	28%
248	Flood Planning	132	63	-52%	25%
5,694	Coast, Estuary and Wetlands	3,370	1,521	-55%	27%
3,660	Bushland and Watercourses	1,600	1,926	20%	53%
1,810	Street and Park Trees	850	814	-4%	45%
2,305	Sustainability & Climate	897	549	-39%	24%
<b>7,913</b>	<b>Corporate Services</b>	<b>3,810</b>	<b>3,327</b>	<b>-13%</b>	<b>42%</b>
-	Commercial Properties	-	-	0%	0%
1,096	Digital Enablement	684	531	-22%	48%
265	Integrated Data & Systems	61	36	-42%	13%
5,760	Core Systems Development & Maintenance	2,533	2,341	-8%	41%
792	CX Strategy	533	419	-21%	53%
<b>25,824</b>	<b>City Shaping</b>	<b>15,128</b>	<b>9,608</b>	<b>-36%</b>	<b>37%</b>
21,906	Citywide	12,687	7,813	-38%	36%
3,917	Summerhill	2,441	1,795	-26%	46%
<b>20,641</b>	<b>Creative &amp; Community Services</b>	<b>13,529</b>	<b>7,664</b>	<b>-43%</b>	<b>37%</b>
8,942	Aquatics	7,909	4,889	-38%	55%
-	Cemeteries	-	-	0%	0%
300	Community Buildings	160	31	-81%	10%
1,229	Civic Venues / Civic Services	654	170	-74%	14%
8,293	Recreation & Sport	3,871	1,913	-51%	23%
680	Economic Development	299	347	16%	51%
225	Art Gallery	120	5	-96%	2%
971	Museum / Libraries / Historic Fort Scratchley	516	308	-40%	32%
<b>3,784</b>	<b>Waste Services</b>	<b>2,358</b>	<b>2,019</b>	<b>-14%</b>	<b>53%</b>
3,784	Waste Management	2,358	2,019	-14%	53%
<b>10,579</b>	<b>City Infrastructure - Revitalisation</b>	<b>6,593</b>	<b>4,351</b>	<b>-34%</b>	<b>41%</b>
1,516	City Centre	816	404	-50%	27%
4,385	Coastal	3,019	1,177	-61%	27%
4,679	Urban Centres	2,758	2,770	0%	59%
<b>117,951</b>	<b>Total Works Program</b>	<b>67,449</b>	<b>47,661</b>	<b>-29%</b>	<b>40%</b>

Note: The Budget above is inclusive of operational and capital works

## Councillors' Expense Register 2022/2023

	Annual Budget Allotments									Council Term Budget Allotments		
	OFFICIAL BUSINESS	ACCOMPANYING PERSON (Official Business)	OVERSEAS TRAVEL	PROFESSIONAL DEVELOPMENT	LGNSW / NGA ANNUAL CONFERENCE	COMMUNICATION EXPENSES	SPECIAL REQUIREMENTS & CARER EXPENSES	HOME OFFICE EXPENSES	TOTAL ANNUAL EXPENDITURE	AICD COURSE FEES	COMMUNICATION DEVICES	TOTAL TERM EXPENDITURE
<b>LORD MAYOR</b>												
Policy Provision	\$4,000	\$1,000	Paid in accordance with a specific resolution of Council	\$5,000	\$20,000 (shared among elected representatives inclusive of both events)	\$3,000	\$6,000	\$2,000		\$4,000 (may be combined with Professional Development expenses in the year undertaken)	\$4,000	
NELMES Nuatali	227.27	227.27	-	659.09	1,313.47	713.72	-	10.91	3,151.73	-	2,537.85	2,537.85
<b>ALL COUNCILLORS</b>												
Policy Provision	\$2,000	\$500	See Above	\$5,000	See Above	\$3,000	\$6,000	\$500		\$4,000	\$4,000	
CLAUSEN, Declan	644.41	-	-	659.09	1,543.47	562.00	-	162.02	3,570.99	-	2,537.85	2,537.85
CHURCH, John	-	-	-	-	-	153.72	-	10.91	164.63	-	2,428.59	2,428.59
MACKENZIE, John	-	-	-	659.09	1,458.02	562.00	-	10.91	2,690.02	-	3,219.67	3,219.67
DUNCAN, Carol	116.93	-	-	659.09	1,006.20	562.00	-	10.91	2,355.13	-	3,392.58	3,392.58
BARRIE, Jenny	-	-	-	659.09	1,851.65	562.00	-	10.91	3,083.65	-	3,219.67	3,219.67
McCABE, Charlotte	-	-	-	1,079.09	1,538.02	562.00	-	10.91	3,190.02	-	3,047.73	3,047.73
WINNEY-BAARTZ, Peta	116.94	-	-	659.09	1,006.20	562.00	-	10.91	2,355.14	-	3,219.67	3,219.67
WOOD, Margaret	-	-	-	659.09	1,006.20	562.00	-	10.91	2,238.20	-	3,219.67	3,219.67
WARK, Katrina	354.54	-	-	1,059.09	2,083.95	562.00	-	10.91	4,070.49	-	3,219.67	3,219.67
RICHARDSON, Deahna	177.27	-	-	659.09	1,406.72	562.00	669.20	10.91	3,485.19	-	3,646.94	3,646.94
ADAMCZYK, Elizabeth	-	-	-	659.09	1,765.29	562.00	-	10.91	2,997.29	-	3,646.03	3,646.03
PULL, Callum	-	-	-	-	1,768.55	562.00	-	10.91	2,341.46	-	3,219.67	3,219.67
<b>TOTAL (exc LM)</b>	<b>1,410.09</b>	<b>-</b>	<b>-</b>	<b>7,410.90</b>	<b>16,434.27</b>	<b>6,335.72</b>	<b>669.20</b>	<b>282.03</b>	<b>32,542.21</b>	<b>-</b>	<b>38,017.74</b>	<b>38,017.74</b>
<b>TOTAL (inc LM)</b>	<b>1,637.36</b>	<b>227.27</b>	<b>-</b>	<b>8,069.99</b>	<b>17,747.74</b>	<b>7,049.44</b>	<b>669.20</b>	<b>292.94</b>	<b>35,693.94</b>	<b>-</b>	<b>40,555.59</b>	<b>40,555.59</b>

## CEO and Lord Mayor Offices Expenses

	YTD Budget \$'000	YTD Actual \$'000
Employee costs	735	742
Materials & contracts	231	172
Other operating expenses	3	
<b>Total Operating Expenses</b>	<b>969</b>	<b>915</b>

# Ward 4

As at 28 February 2023



City of  
Newcastle

## Wallsend Capital Works Update

### Wallsend Local Centre Public Domain Plan

- Phase 1 survey engagement explored the community's views on urban design themes, safety and order of priority for future revitalisation stages. The final report is available on our website at: <https://haveyoursay.newcastle.nsw.gov.au/wallsend-engagement-hub>
- Phase 2 of this engagement will include ongoing targeted community consultation and Placemaking engagement activities for individual project stages as they progress.

### Stage 3: Detail design and construction of the intersection of Cowper and Kokera Streets, including:

#### Stage 3A: Ironbark creek widening and realignment, Cowper Street culvert bypass

#### Stage 3B: Installation of traffic signals at the intersection of Cowper and Kokera Streets

#### Stage 3A:

- Computational Fluid Dynamics modelling has been completed to determine the preferred concept design to progress to detailed design.
- Detailed design tender scheduled for release 2023 with detailed design continuing through 2023/24.
- Flood mitigation works will improve channel flow at the inlet to maximise the benefits of future flood mitigation works.
- Flood modelling shows the Cowper Street Bridge should only be upgraded once Hunter Water have completed the town centre channel widening works.

#### Stage 3B:

- Detailed design has been updated following Transport for NSW (TfNSW) first round of review. Drawings resubmitted back to TfNSW for review and acceptance.

### Stage 4: Detailed design of Boscawen Street and Nelson Street Bridge replacement works

#### Boscawen Street Bridge:

- Tender Report presented at Ordinary Council Meeting 28 February 2023
- Construction commencement mid 2023.

#### Nelson Street Bridge:

- 50% detail design has been submitted for design review.
- 100% detail design due for submission early 2023.
- Construction tender scheduled for 2023/24.

### Stage 5: Detailed design of:

- Traffic lights and shared path at Nelson Street and Cowper Street intersection
- Proposed roundabout at the intersection of Cowper Street and Newcastle Road

- Detailed design and construction of Stage 5 will follow the construction of Stages 3A and 3B.

### Wallsend Active Hub amenities

- Construction scheduled to commence June 2023 with completion September 2023.

# Investment Policy compliance report

February 2023

## Executive summary:

### 1 **Socially Responsible Investment:**

Application of the investment function has remained consistent with requirements outlined within Part E of CN's Investment Policy, "*Environmentally and Socially Responsible Investments (SRI)*".

### 2 **Portfolio holdings:**

As at the end of February 2023 CN's overall investment portfolio holdings are \$407.1million. These holdings are split between Income producing/defensive and Capital Growth asset classes.

### 3 **Performance commentary – Income producing/Defensive funds:**

As at the end of February 2023 CN's allocation to the income producing/defensive assets sat at 89%.

The 1 month annualised yield was 3.40% as at 28 February 2023. The monthly yield generated by CN's Defensive portfolio has steadily increased since a low in February 2022 of 1.03%. The continued increase is in response to upward movements in the Official Cash Rate set by the RBA, along with financial markets pricing in further expected short-term movements. This upward movement will continue as the recent and projected rate rises are priced into the yield on existing floating rate investments, which are subject to benchmark reset on a 3-monthly basis.

During February financial markets began pricing in even further RBA increases to the cash rate in the short term. This was in response to strong US data surprises, in conjunction with hawkish RBA commentary. Both NAB and Westpac also lifted their terminal RBA cash rate forecasts to 4.10% by May 2023 in response to the same data. The resultant mark-to-market effects on the benchmark were substantial, and the 1-month annualised benchmark actually reduced from 3.24% in January to 2.92% for February.

The effect of this mark-to-market impact should even out, and the returns of the bank bill index will likely revert to the average interest rate of the bills within the index in coming months.

In the short term the steep upward movement in interest rates financial year to date will challenge CN's ability to continue to match the performance of the benchmark.

### 4 **Performance commentary – Capital growth funds:**

For the month of February 2023, the TCorp Fund posted a below budget fair value decrement, being a negative return of (0.73%). The financial year to date position remains a positive 6.51% return.

Heightened market volatility, high inflation and rising interest rates may persist for some time. TCorp continues to build resilience and risk mitigants into the Funds that they manage, which includes the Long-Term Growth Fund CN is invested in. Despite the volatile and challenging investment environment TCorp continues to believe that the Long-Term Growth Fund is well-positioned to meet its investment objective over the long term (being CPI + 3.5% p.a. over rolling 10-year periods).

CN remains confident in the long-term strategic rationale that supports this investment, and therefore our strategy as a long-term holder remains unchanged.

### 5 **Risk management compliance:**

CN's temporary surplus funds are invested consistent with its adopted Investment and Borrowing Policy and The Local Government Act and Regulations.

Actual performance against CN's Policy limits is disclosed later in this report.

# Investment Policy compliance report

February 2023

## 6 **New and matured investments:**

New investments placed during February 2023 continued to focus on meeting the objectives outlined in CN's Investment and Borrowing Policy.

Further disclosure of investment portfolio composition and details of any investment placements or maturities during the reporting period are detailed later in this report.

## 7 **Income producing/Defensive funds – Actual v Budget:**

Cumulative Net returns to February 2023 from the Income producing/Defensive funds totalled \$5.71m against a budget of \$2.76m (excluding Newcastle Airport and non-investment portfolio sources of interest). This resulted in Interest and Investment income outperforming budget by \$2.95m for the financial year to date.

Ongoing outperformance against the adopted budget is expected as a result of the significant inflationary environment, and subsequent interest rate environment, since the initial budget was constructed.

Accordingly, an upward revision to this budget is to be expected at a future quarterly review.

## 8 **Capital Growth Funds – Actual v Budget:**

Cumulative Net returns to February 2023 from the Capital Growth Fund totalled an increment of \$2.85m against a budgeted increment of \$1.36m. This resulted in net returns outperforming budget by \$1.49m for the financial year to date.

Ongoing performance will continue to be monitored and any possible future adjustments made to the budget will be carefully assessed, considered and recommended if deemed appropriate.

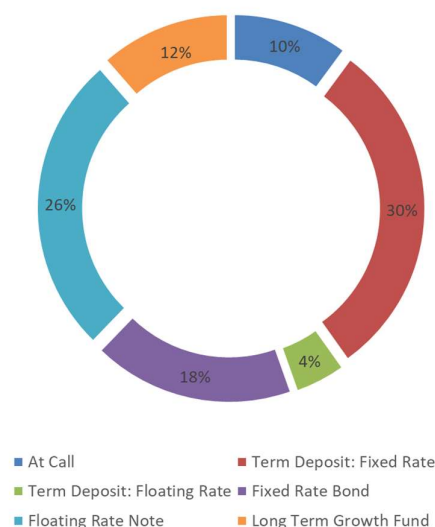
## 9 In accordance with Council's resolution of 30 May 1995, the schedules of investments (new placements and maturities) from the two previous meetings of Council are provided in detail at the conclusion of this report.

# Investment Policy compliance report

February 2023

## Portfolio holdings:

Asset Class allocation		
Investment Category	Investment type	CN exposure (\$'000)
Income producing / Defensive	Cash At Call	41,187
	Term Deposit: Fixed rate	122,279
	Term Deposit: Floating rate	18,000
	Floating Rate Note	107,100
	Fixed Rate Bond	71,992
Capital Growth	Long Term Growth Fund	46,564
<b>Total</b>		<b>407,121</b>



## Performance:

### Income producing/Defensive category\*:

	3 year (% p.a.)	1 year %	3 months %	FYTD %	1 month %	1 month annualised (% p.a.)
CN's return#	1.58%	2.19%	0.80%	1.79%	0.28%	3.40%
Performance objective^	0.66%	1.74%	0.76%	1.68%	0.24%	2.92%
<b>Excess return</b>	<b>0.92%</b>	<b>0.45%</b>	<b>0.04%</b>	<b>0.11%</b>	<b>0.04%</b>	<b>0.48%</b>

\* Exclusive of Capital Growth (disclosed separately below).

^ CN's Performance objective is set at the Ausbond Bank Bill Index.

# Cash at Call funds have been included in the calculation of CN's reported investment portfolio performance from January 2021. This change has not been applied retrospectively to historical months.

### Capital Growth category\*:

	3 year (% p.a.)	1 year %	3 months %	FYTD %	1 month %
CN's return	3.42%	(1.02%)	(0.18%)	6.51%	(0.73%)
Performance objective^	7.28%	10.61%	2.64%	6.33%	0.84%
<b>Excess return</b>	<b>(3.86%)</b>	<b>(11.63%)</b>	<b>(2.82%)</b>	<b>0.18%</b>	<b>(1.57%)</b>

	Return since Inception#
<b>CN's return</b>	<b>8.29%</b>

\* Capital Growth category consists solely of CN's exposure to TCorp Individually Managed Growth Funds.

^ CN's Performance objective is set at CPI + 3.5% p.a. (over a rolling 10yrs). Prior months benchmark used in place of current month (not available at the time of preparation).

# Return since inception considers the month end dollar value of the investment against CN's capital contributions since inception. Initial investment into the Capital Growth category occurred in February 2019 with incremental contributions thereafter.



# Investment Policy compliance report

February 2023

## Risk Management compliance:

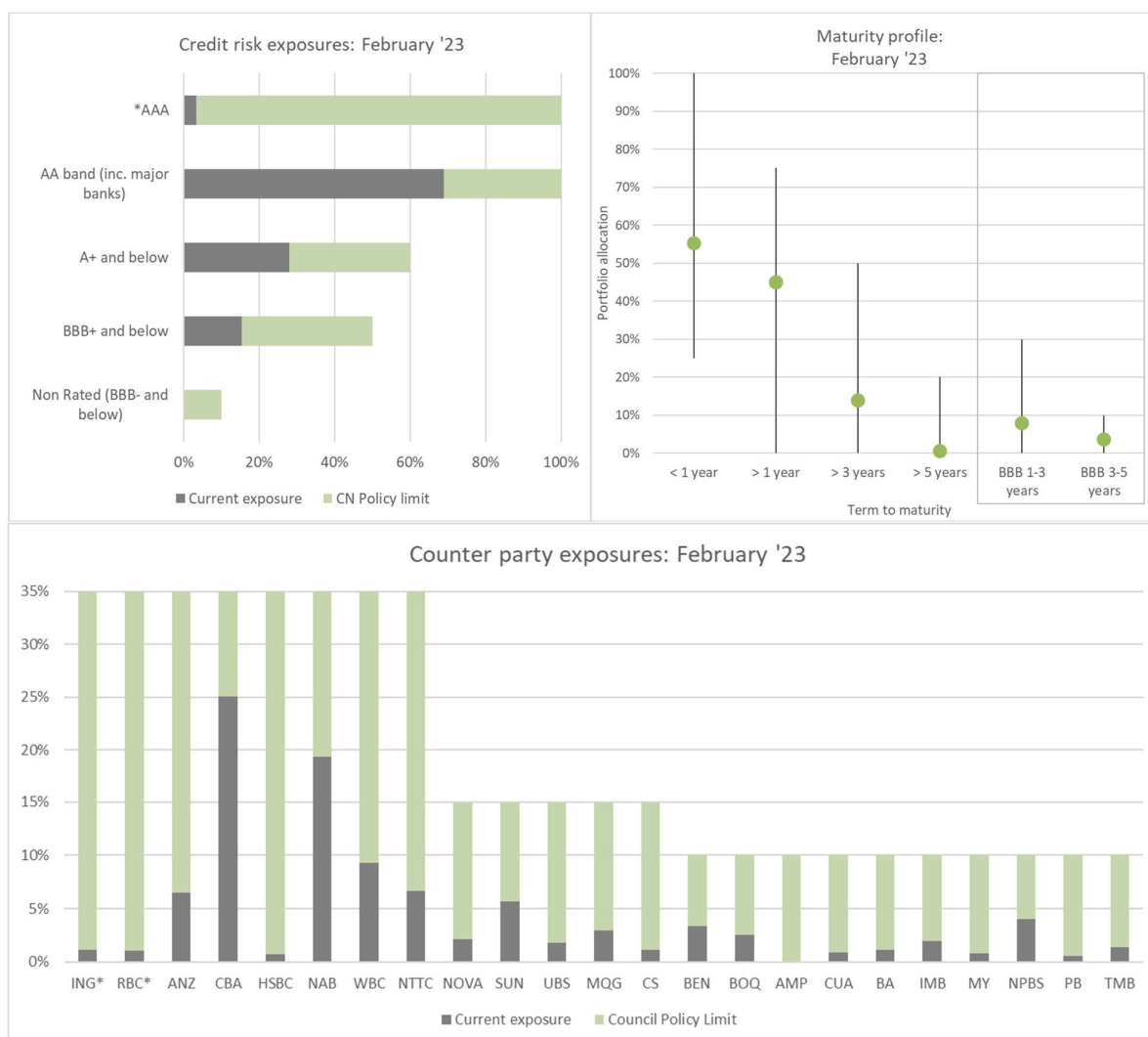
### Portfolio exposure:

Investment category	Minimum exposure	Maximum exposure	CN exposure
Income producing / Defensive	80%	100%	89%
Capital Growth <sup>^</sup>	0%	30%	11%

<sup>^</sup> Capital Growth category consists solely of CN's exposure to TCorp Individually Managed Growth Funds.

### Income producing/Defensive risk limits:

The below risk limits apply only to the Income producing/Defensive category of CN's investment portfolio.



\* ING = ING Bank (Australia) maintains a long-term credit rating with S&P of "A". However, CN's ING investments are assigned a "AAA" rating due to additional credit support of the investment class. Similarly, Royal Bank of Canada (RBC) maintains a long-term credit rating with S&P of "AA-". However, CN's sole RBC investment is assigned a "AAA" rating due to additional credit support of the investment class.

# Investment Policy compliance report

February 2023

## New and matured Investments:

### New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
7 Feb '23	7 Feb '23	Bendigo Bank	BBB+	Term Deposit: Fixed Rate	\$7,000,000	4.25%	127days	14 Jun '23
8 Feb '23	8 Feb '23	IMB	BBB	Term Deposit: Fixed Rate	\$7,000,000	4.28%	147days	5 Jul '23
23 Feb '23	23 Feb '23	CBA	AA-	Term Deposit: Fixed Rate	\$8,000,000	4.39%	132days	5 Jul '23
28 Feb '23	28 Feb '23	NAB	AA-	Term Deposit: Fixed Rate	\$8,000,000	4.40%	134days	12 Jul '23

### Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
3 Feb '23	BOQ	Floating Rate Note	\$5,000,000	90d bbsw + 1.06%	3.9yrs	11 Mar '19

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.

David Clarke  
Responsible Accounting Officer

# Investment Policy compliance report

January 2023

## New and matured Investments:

### New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
9 Jan '23	13 Jan '23	CBA	AA-	Floating Rate Note	\$5,000,000	90d bbsw + 1.15%	5yrs	13 Jan '28
17 Jan '23	17 Jan '23	CBA	AA-	Term Deposit: Fixed Rate	\$5,000,000	4.07%	92days	19 Apr '23
17 Jan '23	17 Jan '23	CBA	AA-	Term Deposit: Fixed Rate	\$639,424	4.07%	92days	19 Apr '23
17 Jan '23	17 Jan '23	NAB	AA-	Term Deposit: Fixed Rate	\$25,000,000	4.07%	92days	19 Apr '23

### Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
9 Jan '23	NAB	Term Deposit: Fixed Rate	\$3,000,000	0.55%	2yrs	9 Mar '21
17 Jan '23	NAB	Term Deposit: Fixed Rate	\$25,000,000	3.50%	104days	5 Oct '22
17 Jan '23	CBA	Term Deposit: Fixed Rate	\$5,000,000	3.44%	104days	5 Oct '22
17 Jan '23	CBA	Term Deposit: Fixed Rate	\$639,424	3.49%	92days	17 Oct '22
18 Jan '23	ANZ	Floating Rate Note	\$2,000,000	90d bbsw + 0.77%	5yrs	18 Jan '18
19 Jan '23	AMP Bank	Term Deposit: Fixed Rate	\$3,000,000	3.75%	120days	21 Sep '22

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.



David Clarke  
Responsible Accounting Officer

# Investment Policy compliance report

December 2022

## New and matured Investments:

### New Investments:

Contract date	Settlement date	Institution	Long Term Credit rating (S&P)	Asset Class	Face value	Rate of Return	Term	Maturity date
24 Nov '22	1 Dec '22	Credit Union Australia	BBB	Floating Rate Note	\$3,200,000	90d bbsw + 1.58%	3yrs	1 Dec '25
29 Nov '22	8 Dec '22	ING Bank Australia	AAA*	Fixed Rate Covered Bond	\$1,500,000	5.357%	6.5yrs	26 May '29
7 Dec '22	14 Dec '22	Suncorp Metway	A+	Floating Rate Note	\$3,300,000	90d bbsw + 1.25%	5yrs	14 Dec '27
19 Dec '22	19 Dec '22	CBA	AA-	Term Deposit: Fixed Rate	\$6,000,000	4.30%	176days	13 Jun '23
20 Dec '22	20 Dec '22	CBA	AA-	Term Deposit: Fixed Rate	\$11,000,000	3.76%	71days	1 Mar'23

\*= Long term credit rating of AAA is that of the investment rather than the institution

### Matured Investments:

Date matured	Institution	Asset Class	Face value	Rate of Return	Original Term	Original date invested
2 Dec '22	Bank Australia	Floating Rate Note	\$6,000,000	90d bbsw + 0.90%	3yrs	2 Dec '19
6 Dec '22	Bank of QLD	Term Deposit: Fixed Rate	\$5,000,000	1.75%	3yrs	6 Dec '19
8 Dec '22	NAB	Term Deposit: Fixed Rate	\$4,000,000	0.73%	1yr	9 Dec '21
19 Dec '22	NAB	Term Deposit: Fixed Rate	\$6,000,000	3.40%	94days	16 Sep '22
20 Dec '22	IMB Bank	Term Deposit: Fixed Rate	\$5,000,000	3.05%	120days	22 Aug '22

I certify that the new investments detailed above have been made in accordance with the Local Government Act 1993, the Local Government (General) Regulation 2005, and Council's adopted Investment Policy.



David Clarke  
Responsible Accounting Officer