

Newcastle Voice Stockton Tourist Park



April 2011

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Executive Summary

The consultation was conducted on behalf of Commercial Enterprise Services to inform local residents and stakeholders about Stockton Beach Tourist Park Stage I works as well as gather ideas from the community and park users about Stage II and subsequent development. This report summarises the results from the local community as well as past and present park users.

A number of engagement methods were implemented as part of this consultation program. A workshop session and a survey were conducted. The workshop had 52 participants who discussed in detail the opportunities for the park. Participants also heard about the context of the Coastal Revitalisation Plan, current and proposed stages of work - specifically the immediately forthcoming replacement of cabins occurring from May 2011. A survey to park visitors and long-term residents supplemented the workshop, and received 71 responses after a three week period in the field. Much constructive feedback was received from respondents. Comments included improvements to the quality of cabins, their fittings, park facilities and access to adjoining beach, the café and park facilities. Many respondents compare other tourist park sites visited and state that the Stockton Tourist Park's facilities are outdated and require upgrading.

Survey respondents were asked to rate twenty aspects related to the Stockton Beach Tourist Park at present. In order, the top five aspects which received the most positive responses were as follows:

1. Close to beach and fishing (76.06% 'excellent' or 'great')
2. Feeling safe during the day (63.38% 'excellent' or 'great')
3. Quality of park facilities (eg. BBQ, toilets) (57.75% 'excellent' or 'great')
4. Close to city (56.34% 'excellent' or 'great')
5. Feeling safe after dark (49.29% 'excellent' or 'great')

Survey respondents were asked to what extent eleven future services or features would be important to them and their families. In order, the top five future aspects which received the most support from survey respondents were as follows:

1. Upgraded laundry facility (69.01% 'important' or 'extremely important')
2. Upgraded BBQ area (60.57% 'important' or 'extremely important')
3. Recreational facility/game room aimed at children under 16 years old (56.33% 'important' or 'extremely important')
4. Two storey cabins, sleeping up to 6 people each (56.33% 'important' or 'extremely important')
5. Additional tourist cabins (52.12% 'important' or 'extremely important')

Stage I works are expected to commence in winter 2011.

Council is also working on the preparation of the Stage II Development Application, looking at a possible fifteen additional cabins, in a combination of elevated and ground level, located along the dune line, including a new recreational facility. Consultation participants expressed a strong desire for further engagement opportunities for Stage II and subsequent works. Subject to approval, Stage II is expected to commence in 2012.

Introduction

The Stockton Beach Tourist Park is located within a Crown Reserve and the City of Newcastle is trust manager for the Land and Property Management Authority (LPMA).

With continued development of Stockton Beach Tourist Park as recommended in the sustainability review there is a need for a balanced approach to the types of sites which will provide maximum yield. An appropriate mix of Long Term Casual (LTC), tourist sites and cabins are required.

Cabins provide the highest revenue return over other types of sites, followed by powered van sites, LTC and then others. The relocation of LTC sites to the southern precinct is now complete allowing the development of the cabin precinct in the northern precinct. This will be a staged process with Stage I construction commencing May 2011.

Stockton Tourist Park has been undergoing upgrades in recent years, with the appointment of new park managers in 2010. Works to replace and improve cabins and other park facilities are being considered, with the inclusion of park residents, visitors and the Stockton community. These, and future, works will occur within the context of the Coastal Revitalisation Strategy, which a focus is on public domain works – both in Stockton and along the entire 11km of coastal strip within Newcastle.

Report Purpose

The community consultation sought to:

- Inform local residents and stakeholders about Stage I works – both what is and what is not included - and the benefits of this work
- Identify steps which need to be taken to mitigate community concerns about traffic, noise, and other issues during construction
- Field community interest due to the relatively high visibility of the works
- Provide project timelines for Stage I as well as Stage II
- To gather ideas from the community and park users about Stage II which may be incorporated into detailed plans.

Input from community members and tourist park users will assist in the preparation of the developed design for Stage II. The final proposal for Stage II and subsequent work is expected to go to public exhibition as part of Council's decision-making process.

Methodology

Data Collection

A community member and park resident workshop session was conducted on 31 March 2011. Newcastle Voice designed and facilitated the workshop. Workshop participants were provided with an agenda for the session on arrival and all reasonable steps were taken to assure them of their anonymity and the confidentiality of their responses. No identifying data is collected or included in this report. Attendance was recorded via attendance register: A copy of the workshop agenda is included in Appendix III.

Date	Location	Time	Participants
31 March 2011	Stockton Surf Life Saving Club	6:00-8:00pm	52

A survey using a structured questionnaire with a total of 15 questions was created for distribution to current and past cabin users at the Stockton Beach Tourist Park. The survey was developed using the following subject areas: About You, Stockton Beach Tourist Park Now and Stockton Beach Tourist Park in the Future. Where appropriate, questions were built with the options 'other, please specify,' 'unsure' or 'don't know.' There were three open-ended questions to record additional comments. To control order bias, the system automatically rotated the presentation of items within certain questions on a random basis. A copy of the survey is provided as Appendix I.

A survey invitation and link to the on-line survey was sent on 12 April 2011 and 13 April 2011. The survey was duplicated, printed and distributed in hard copy to park users during the school and Easter holidays from 11 April to 29 April 2011. The survey closed at midnight on 29 April 2011.

Survey Area

Community members from the local government area, park residents and park users were consulted. A few demographics were provided by survey respondents. As this survey was not sent to the usual Newcastle Voice panel, full demographics are not available.

Representation

The views collected in this report can not be said to be statistically valid of the residents of Stockton, and park users. The survey gathered 71 responses and the workshop had 52 participants, providing information which can be used to determine likely trends – and a valid snapshot of community perception at this time.

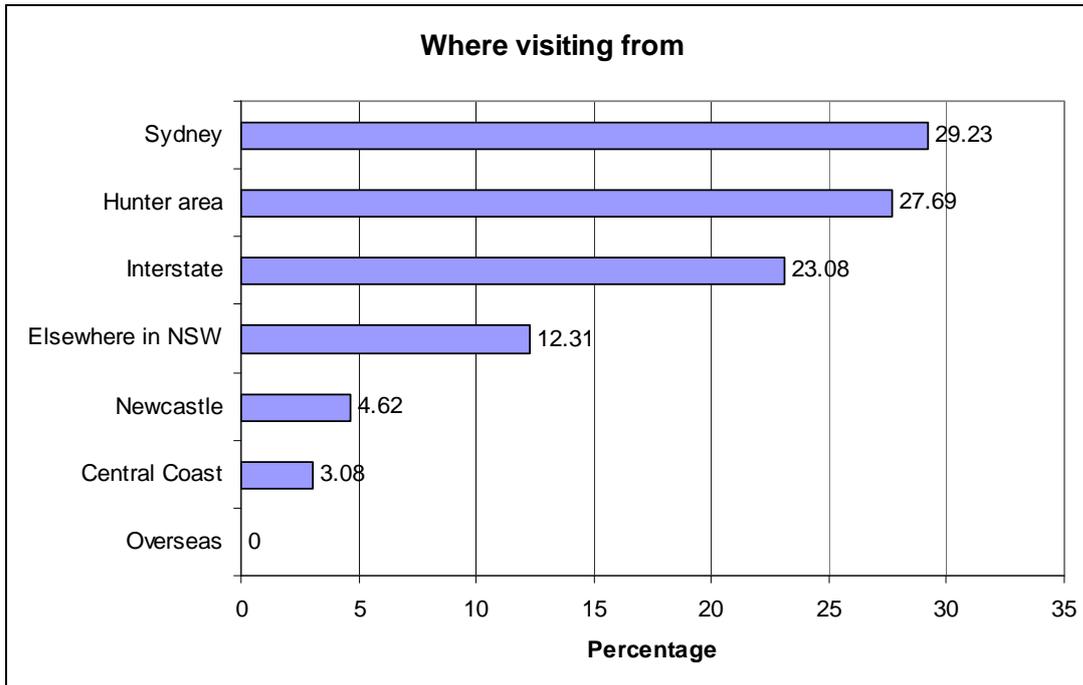
Consistent themes presented in this report are derived from contributions and the reliability and validity of the interpretations can be assessed.

Participants

A few demographics were gathered from survey respondents and workshop participants. The results show that survey respondents who indicated they were not long term casuals at the park (91.55%) visit mostly from:

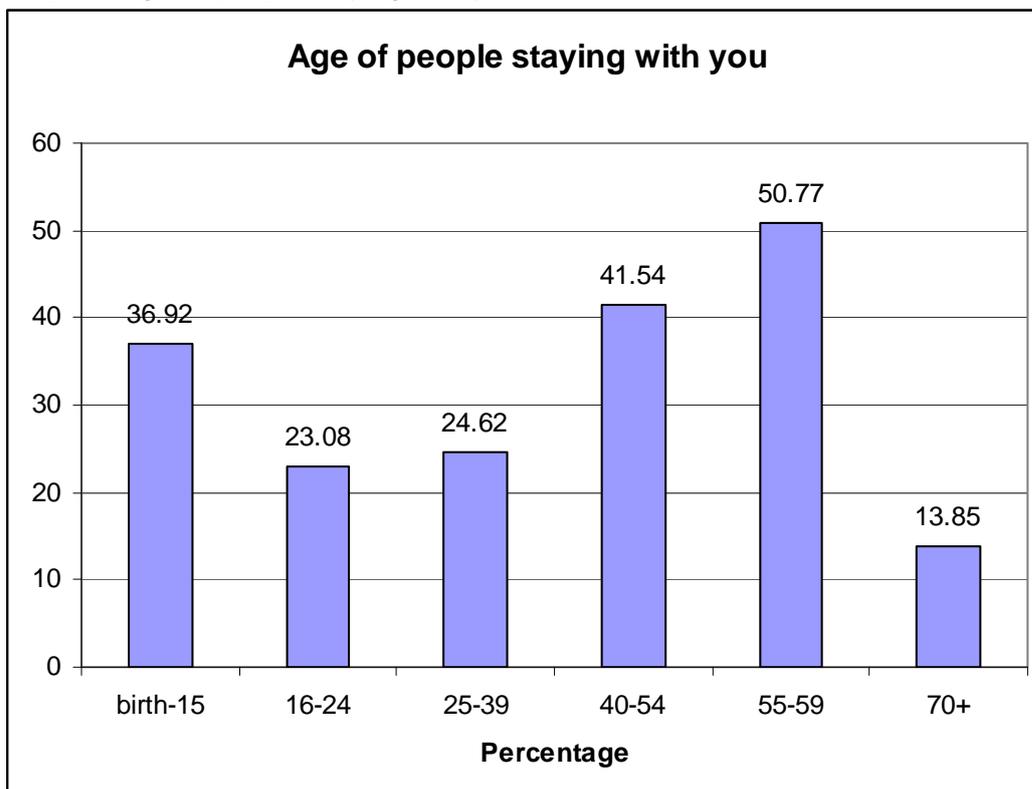
- Sydney (29.23%),
- In the Hunter area (Lake Macquarie, Port Stephens, Hunter Valley) (27.69%)
- Interstate (23.08%), with a majority from Brisbane.

Graph 1: Where visiting from



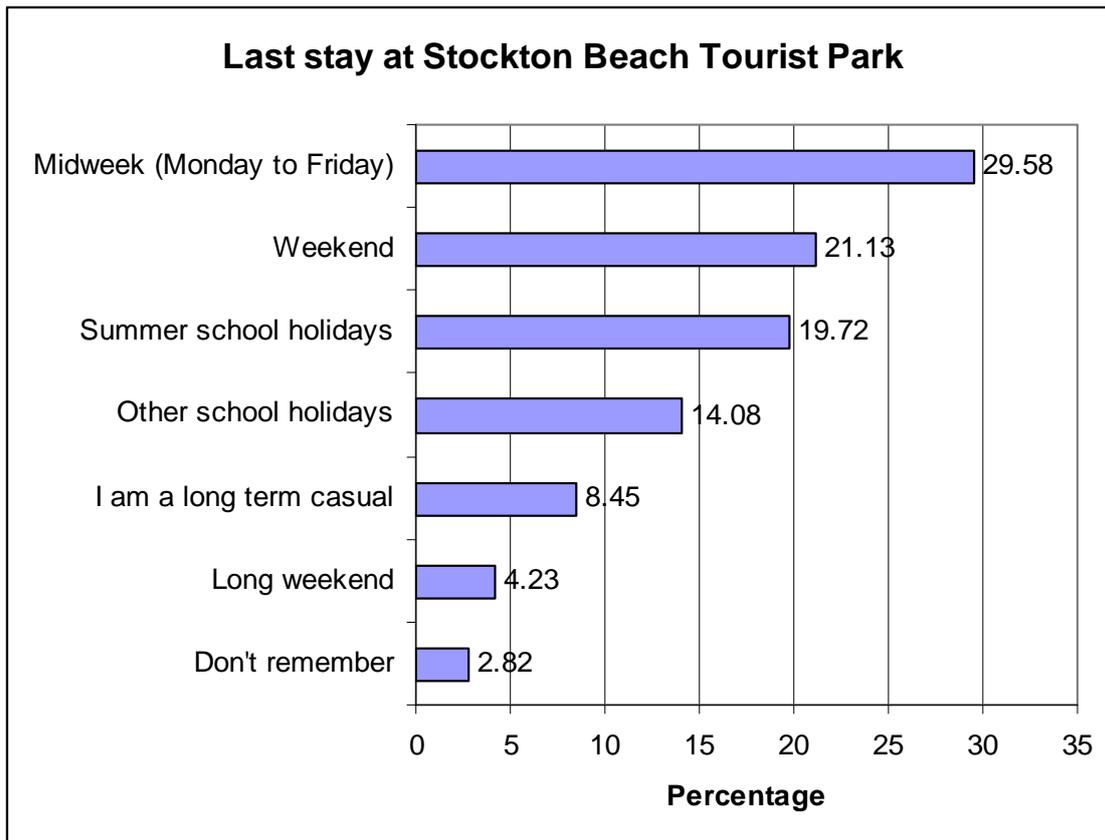
The majority of survey respondents (50.77%) typically stay at the park with one to two people, with another 35.38% of respondents staying at the park with three to five people. The age group of those typically staying at the Stockton Beach Tourist Park is widespread, with no one age bracket falling into a majority.

Graph 2: Age of people staying with you



Respondents were asked to indicate when they last stayed at the Stockton Beach Tourist Park. Over 29% of respondents said that they had visited during the week, followed by 21.13% stating that they had stayed on a weekend. Of those who indicated they were not long term casuals at the park (91.55%), 49.23% stayed in a camp/caravan site, with another 20% indicating staying in a 2 bedroom ensuite cabin (1 double bed, 2 double bunk).

Graph 3: Last stay at Stockton Beach Tourist Park



Workshop participants provided only minimal demographic information, as follows:

- 65% of participants live in Stockton (some in the Tourist Park, others in the suburb itself), with the remaining 35% from the following suburbs: Maryland, Warabrook, Gateshead, Chisholm, Woodberry, Beresfield, Gorokan.
- The gender split was 57% female and 43% male.

Response Rate

The survey to 159 past Stockton Beach Tourist Park users was sent in an invitation email along with a link. The survey was also distributed in hard copy to current Stockton Beach Tourist Park Users at the park from 11 April to 29 April 2011. The survey had 71 responses, with 81 starting the survey but 10 people not completing it. Of those who chose not to complete the survey, 70% dropped out before reaching the first question.

The workshop session was promoted via signage placed at key locations in Stockton, press advertising and articles in the Stockton Messenger and the Newcastle Herald, as well as direct invitations to all members of Newcastle Voice.

Data Handling and Analysis

All data handling and analysis was carried out by staff in the Customer Service, Communication and Consultation unit. The approach used during the consultation is designed to increase inclusiveness and generate data for analysis into themes.

Trend analysis was conducted from the open-ended question responses. An iterative process developed themes from comments received. All responses are treated in confidence to ensure the anonymity of respondents, and edited only for grammar and spelling if inserted as comments into the body of the report. The complete record of all comments received is included as Appendix III

The workshop session was transcribed in summary across all participants to ensure anonymity and confidentiality, and all recorded comments are included in Appendix IV. No identifying data is attached to comments made.

Findings

Coastal Revitalisation: Stockton Update

The Project Manager, Coastal Revitalisation, provided some broad context about works and long-term plans for Stockton's public domain. In 2008, a Memorandum of Understanding was signed between the state government (Land and Property Management Authority), local government (City Of Newcastle) and the Surf Lifesaving clubs along the city's coast.

Developed with extensive community input during 2009 and 2010 (*Coastal Revitalisation Masterplan Community Consultation Report (May 2010)*), the resulting Coastal Revitalisation Masterplan is an aspirational document which outlines key goals for the next 20 years. One important feature of this document is the establishment of a single coastal trust which will be able to collect and disburse funds for investment in new public domain works such as pathways, seating, shade and other community facilities. Works at Corroba Oval and the Stockton cycleway are examples of major projects already underway; further proposals include the southern expansion of the Stockton Beach Tourist Park; Stockton Sports Club and precinct improvements; Griffith Park improvements and a café or restaurant at the Stockton ferry wharf.

Public Domain Plans (PDP) are to be prepared from Council funds for eight areas of the coast, including two for Stockton: North and South. There will be further, detailed, engagement opportunities during 2011 as these two PDPs are prepared. Plans such as these include forecasts about numbers of visitors to an area, traffic changes and many other items which influence how pathways, parking, street furniture and other public assets will require future investment. Works can then commence from the plans, as and when they are allocated funds from the elected Council.

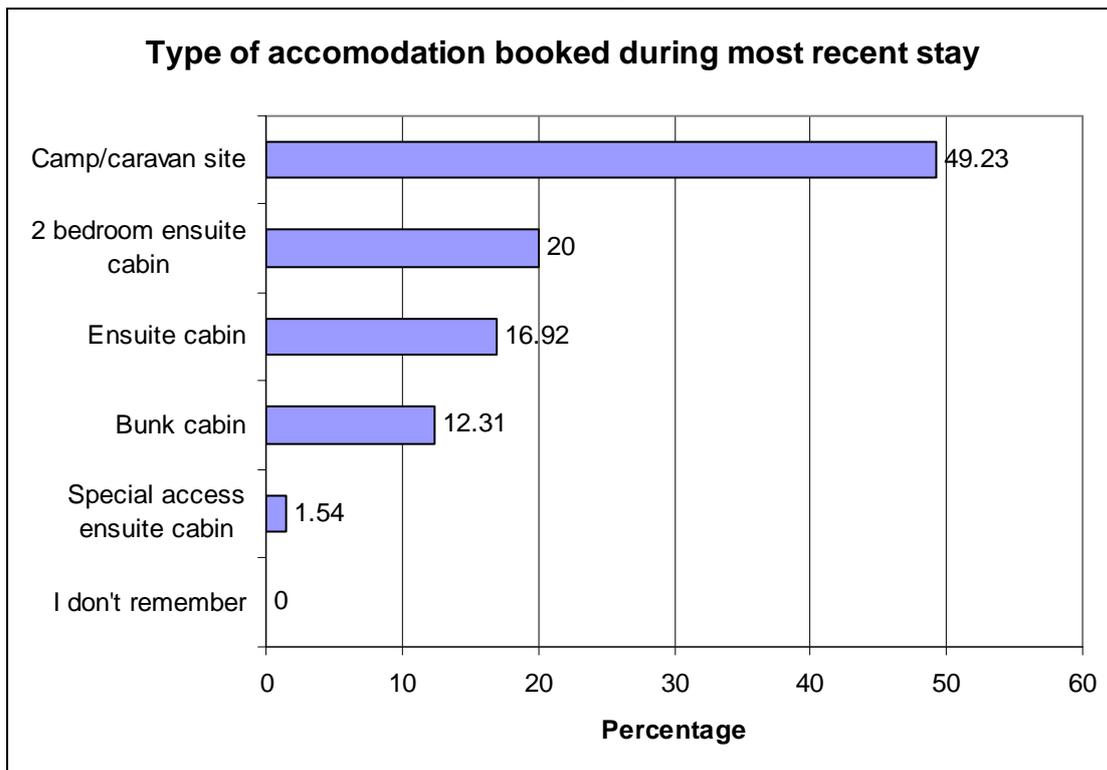
There was concern from some residents that funds earned from the Stockton Tourist Park would be invested in other sections of the coast. While this may be a possibility in future, past S94 contributions from city developments have benefited Stockton at other times. Any council with limited resources must allocate them according to citywide priorities.

The environmental aspects of the Coastal Revitalisation Plan were of interest to workshop participants, as they perceive some immediate high priorities for remediation such as dune stabilisation, erosion at the access points to the beach, some sewerage outflow towards the southern end of the peninsula, frequent litter on Little Beach and beautification required for the Lions Park by the ferry wharf.

Current Visitation Patterns

Survey respondents indicated which accommodation they booked into at their most recent stay, with the camp/caravan site receiving 49.23% of responses.

Graph 4: Type of accommodation booked during most recent stay

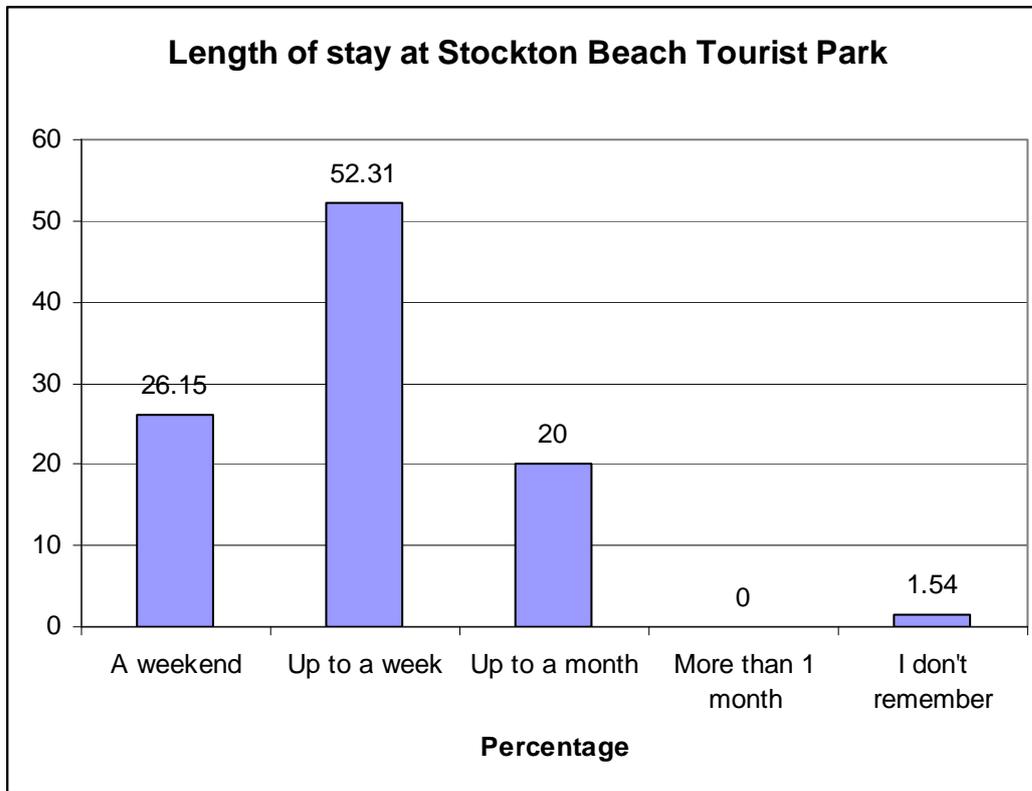


Respondents were also asked to identify their preferred type of accommodation for their next stay, with an even proportion seeking powered van or camping sites (30 responses) and cabins or bunkhouses (31 responses). Of note at this question was the interest in improved quality of accommodation, with the following suggestions received:

- “Newer, queen-size beds, newer fittings.”
- “Better outdoor and indoor cooking facilities and utensils.”
- “Improved ventilation and/or air-conditioning, verandas off cabins.”
- “Concreted van sites, with the possibility of shade cloth and ensuites.”

During their most recent stay at the Stockton Beach Tourist Park, the majority of respondents (52.31%) stayed for up to a week, with a further quarter of respondents (26.15%) staying for a weekend.

Graph 5: Length of stay at Stockton beach Tourist Park



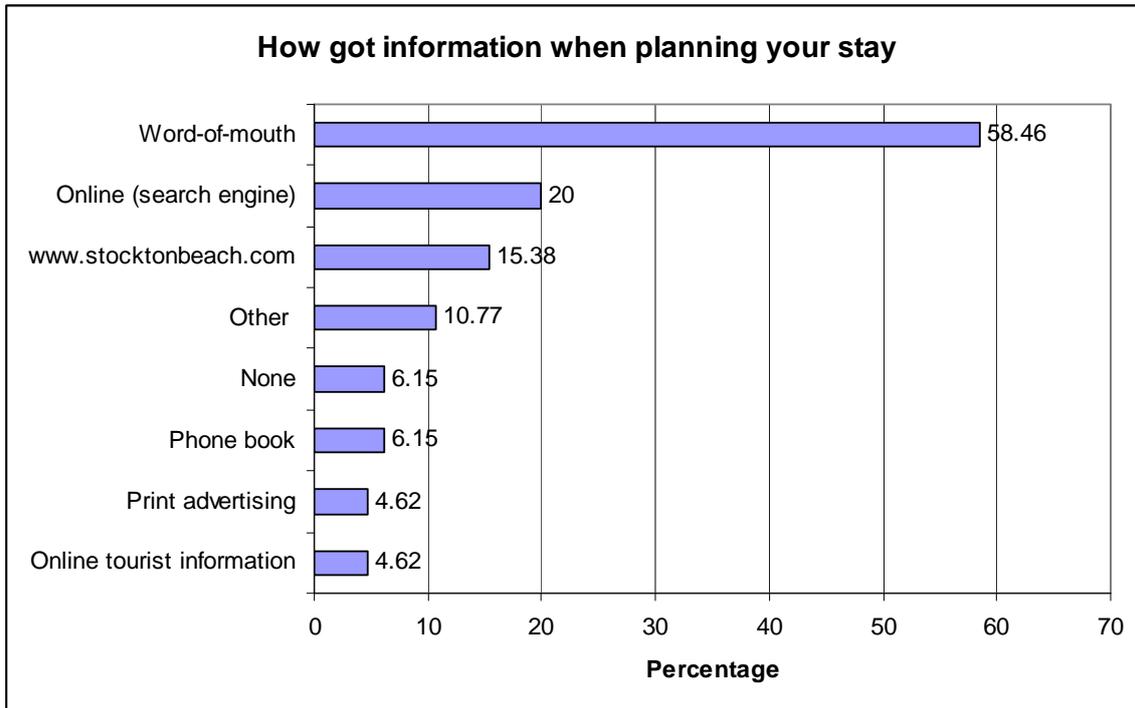
Sources of Information

Respondents were asked how they got their information about the Stockton Beach Tourist Park. The majority of respondents (58.46%) said that they got the information by word-of-mouth from friends, family and colleagues, or did not need information as they had stayed previously. The following graph illustrates the importance of word-of-mouth promotion to this facility.

Information gathered online through the use of search engines or the Stockton Beach Tourist Park's website (www.stocktonbeach.com) also garnered 35.38% of responses.

Other ways in which people gain information about the park include signage off the highway and through event organisers such as sporting clubs coming to Newcastle for regional competitions.

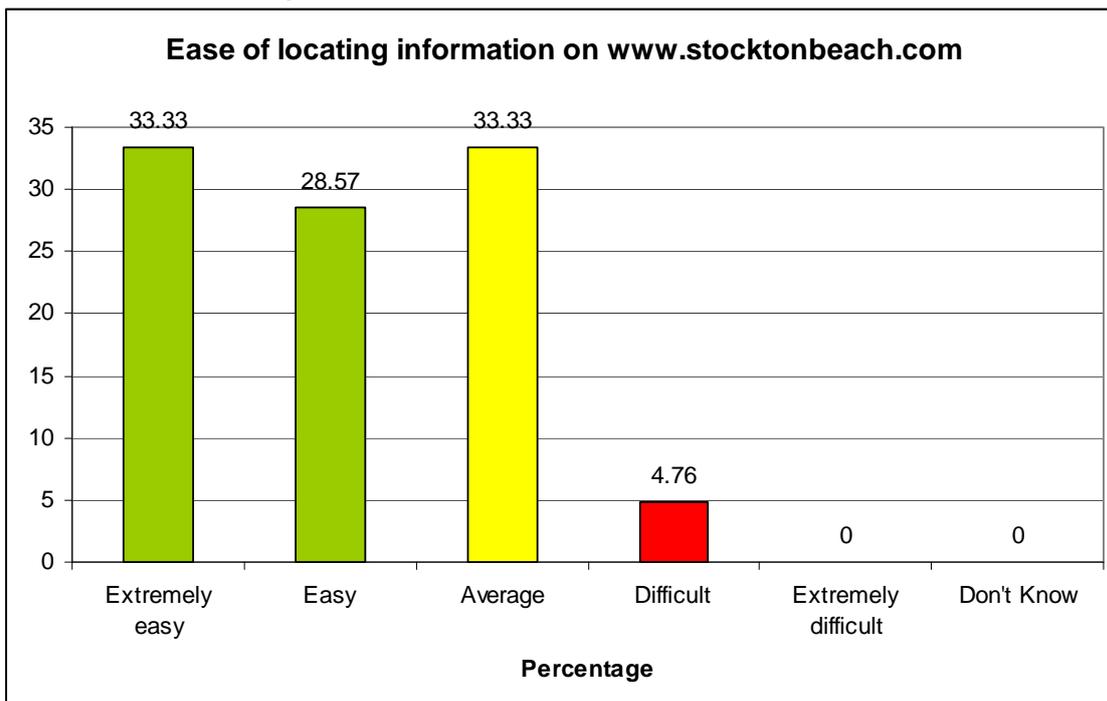
Graph 6: How got information when planning your stay



Stockton Beach Tourist Park website

When asked how easy it was to locate information about the Tourist Park on www.stocktonbeach.com, 61.90% said that it was 'easy' or 'extremely easy'. This question was only asked of people who had actually used the website on a previous occasion.

Graph 7: Ease locating information on www.stocktonbeach.com



Over 85% of respondents, who indicated getting their information from the Stockton Beach Tourist Park’s website, said they found what they were looking for.

The respondents (14.29%) who had not found the information they were looking for, said they were looking for detailed information about cabins facilities and inclusions, and had been disappointed at either not finding the information, or being given misleading information.

Current Park Facilities

Respondents were asked to rate the various twenty aspects related to the Stockton Beach Tourist Park at present. The table below lists twenty aspects included in the survey:

Table 1: Current image

Aspect number	Aspect
Aspect 1	Adequate shade
Aspect 2	Affordable
Aspect 3	Beach access paths
Aspect 4	Close to attractions
Aspect 5	Close to beach and fishing
Aspect 6	Close to city
Aspect 7	Comfort of places to sit
Aspect 8	Easy to read & informative signage
Aspect 9	Feeling safe after dark
Aspect 10	Feeling safe during the day
Aspect 11	Free internet kiosk, wireless access
Aspect 12	Newsletter/holiday activities
Aspect 13	Number of accommodation options
Aspect 14	Number of park facilities (eg. BBQ, toilets)
Aspect 15	Number of places to sit
Aspect 16	Playgrounds
Aspect 17	Quality of accommodation options
Aspect 18	Quality of park facilities (eg. BBQ, toilets)
Aspect 19	Well maintained grounds
Aspect 20	Overall attractiveness

In order, the top five aspects which received the most positive responses were as follows:

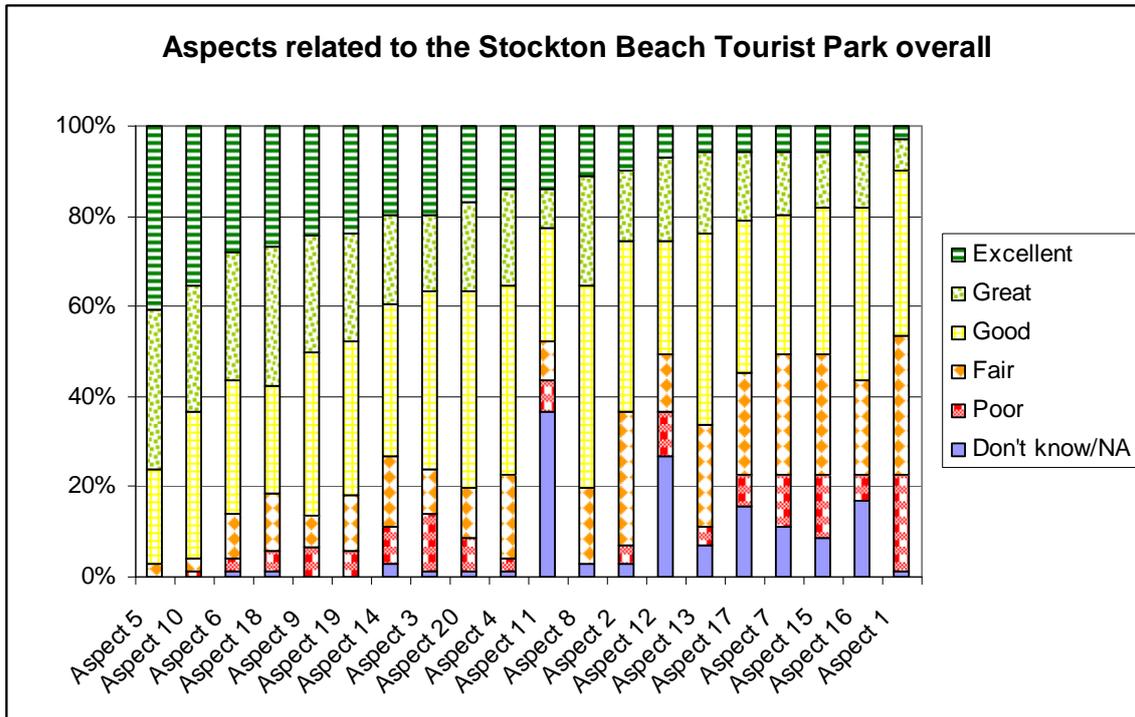
1. Close to beach and fishing (76.06% ‘excellent’ or ‘great’)
2. Feeling safe during the day (63.38% ‘excellent’ or ‘great’)
3. Quality of park facilities (eg. BBQ, toilets) (57.75% ‘excellent’ or ‘great’)
4. Close to city (56.34% ‘excellent’ or ‘great’)
5. Feeling safe after dark (49.29% ‘excellent’ or ‘great’)

The top three aspects which received the least positive responses were as follows:

1. Adequate shade (52.12% ‘poor’ or ‘fair’)
2. Number of places to sit (40.84% ‘poor’ or ‘fair’)
3. Comfort of places to sit (38.03% ‘poor’ or ‘fair’)

Note that the graph below is sorted by ‘excellent’ followed by ‘great’.

Graph 8: Aspects related to the Stockton Beach Tourist Park overall



What respondents particularly like about the park which they do not want changed falls into four categories: access, the facilities, the grounds and the service of staff.

Access

Access includes the inexpensive nature of a visit to the park, as well as the easy access to the beach and other nearby recreational opportunities. This has long been a park for affordable family holidays for people across the Hunter, and the desire that it should continue to offer this affordability and access is strong. The following comments reflect comments received at this open-ended survey question:

- “Easy access to the beach, holiday activities for the kids, free internet.”
- “The price: do not make it unaffordable to come like some of the other parks.”
- “I like how close it is to the beach, I like how it is good for families, I think the amenities are great, I like how we can park the car and walk everywhere - to the shops, beach, ferry etc.”
- “We enjoy the company of the long term casuals that over the 9 years that we have been holidaying here.”

Facilities

Survey respondents address many aspects of the park's facilities, including cabin fittings and inclusions, camp kitchen and BBQs, well-serviced bathroom amenities and the spaciousness of sites. The following comments reflect the span of those received:

- "Would like to see cabins stay, or be increased. Gate to skatepark and swimming pool was very well used by our family. Young teenagers appreciated free wi-fi. We enjoyed access to Lexie's coffee shop and the close beach access and shower. We also made good use of the BBQ."
- "Been coming here since the '60s. I like the old shop which makes it still Stockton Caravan Park."
- "Put back the pull-down lounges, which were replaced with a fixed lounge. Bookings to remain the same-deposit paid for next season before leaving present booking."
- "Large areas for big groups to camp together. Appreciated the security on Good Friday evening. Enjoyed the peace and quiet. A good mix of age groups through the park."

Grounds

The care of the lawns, paths and open sites were commented on, in the following ways – with an emphasis on care and maintenance rather than major changes:

- "Don't want casual camping to change. Like powered site on grassland for our motor home."
- "The park is not overcrowded, nor the beach. Access to fishing, permanent casuals allowed 2 cars per site. Patrolled beach. Free entry to pool. Ferry timetable, frequent crossings."
- "Not too far away from Budgewoi where we live so nice to be able to just take off and go to Stockton Beach for a change."

Service

The friendly staff are identified as a well-liked feature of the park, as follows, and are clearly part of visitors' positive experience:

- "Don't change the clean showers and toilets. Ladies in the office. Laundry facilities and lines."
- "It is also great that there are new caretakers who seem to genuinely want to make the park a pleasant and well kept place to stay. It was a pleasure to meet them and I hope they will stay on at the park."
- "Family-orientated, well-presented, reasonably priced."

Stockton Tourist Park: Stage I

Maps of the immediate and other proposed works are included in this report, Appendix V.

The Manager, Commercial Enterprise Services, outlined the role of Stockton Tourist Park in his portfolio of council assets – and the role of the service unit to maintain and develop council facilities which generate revenues for future investment.

Stockton Tourist Park is situated on Crown Reserve with the City of Newcastle being Trust Manager of the Crown Reserve. Revenues generated by the tourist park are reinvested into the tourist park. Council is responsible for all finances, maintenance and planning for Stockton Tourist Park's future.

Completion of Stage I will see a newly designed and landscaped cabin precinct and eleven new self contained modern cabins ready for tourists and visitors from December 2011. Stage I works have been approved under the State Environmental Planning Policy (Infrastructure 2007). It is anticipated that these cabins will meet current unmet demand for attractive cabins. They will be provided in a number of configurations (from 4-8 people), and two have full disability access.

Survey respondents provided more information about the state of the cabins available at present, with some indicating that no changes were needed, and some indicating that the quality of facilities at Stockton are currently below expectations, or below what they had experienced elsewhere. The following comments represent a span of comments received in an open-ended question:

- “Cabins need updating including queen size beds and new stoves. All cabins need to have the same accessories. I travel with my two sisters' families who are also in 2 bedroom cabins and we found this year that we had a few different things in the kitchens to each other. Not enough cutlery and crockery in cabins - barely enough to serve one meal let alone preparing. Security screens on all windows to allow for air flow.”
- “Updated cabins would be nice, with a little more space. Space for two cars would have been very beneficial to us.”
- “Over all our stay was fine but the cabins need a lot of maintenance, some air conditioning wouldn't go astray, we felt it was very expensive for what we normally stay in on the south coast in a council caravan park.”
- “Upgraded cabins and more of them as well as updated, clean amenities would make for a great tourist park in a great location.”

Workshop participant voiced concerns about the immediate first stage of works – the installation of 11 cabins. These concerns included:

- A suspicion that this development is setting a dangerous development precedent. That future developments will be imposed without consultation or without consideration of objections at this stage;
- That the access to the beach will be interrupted during installation and landscaping of the new cabins;
- That the current access to the breakwall will be over-used unless it is concreted at this immediate first stage of works;
- That erosion of the beach will increase as a result of the new cabins – and that ratepayers will then have to pay for that remediation;
- That council is not able to complete works of this nature as it can not maintain the cycleway at the southern end of the peninsula now (long taped off with orange tape);
- That casual parking for Stockton residents would be disadvantaged once the cabins open, unless new parking is constructed for Tourist Park visitors.

Stockton Beach Tourist Park in the Future: Stage II and beyond

Both the survey and the workshop component of the consultation included questions to test for future preferences. Survey respondents were asked to what extent the following eleven future services or features would be important:

Table 2: Future aspects

Aspect number	Future aspects
Aspect 1	Ability for recreational hire (eg. bicycles, kayak)
Aspect 2	Additional cabins with disable access
Aspect 3	Additional disabled access throughout the park & pool
Aspect 4	Additional tourist cabins
Aspect 5	Boat parking area
Aspect 6	Recreational facility/game room aimed at children under 16 years old
Aspect 7	Two storey cabins, sleeping up to 6 people each
Aspect 8	Upgraded amenity blocks (eg. toilet and showers)
Aspect 9	Upgraded BBQ area
Aspect 10	Upgraded laundry facility
Aspect 11	Upgraded picnic facilities (eg. shade and tables)

In order, the top five future aspects which received the most support from survey respondents were as follows:

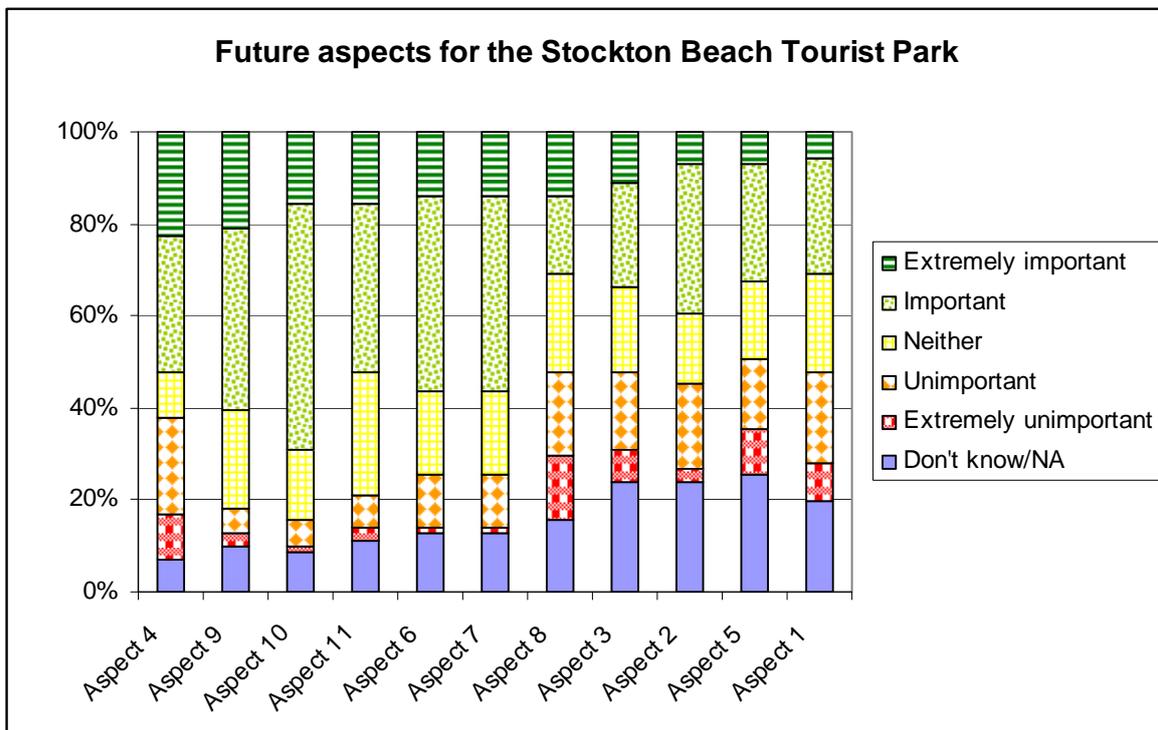
1. Upgraded laundry facility (69.01% 'important' or 'extremely important')
2. Upgraded BBQ area (60.57% 'important' or 'extremely important')
3. Recreational facility/game room aimed at children under 16 years old (56.33% 'important' or 'extremely important')
4. Two storey cabins, sleeping up to 6 people each (56.33% 'important' or 'extremely important')
5. Additional tourist cabins (52.12% 'important' or 'extremely important')

In order, the top three future aspects which received the least support from respondents were as follows:

1. Upgraded amenity blocks (eg. toilet and showers) (32.39% 'extremely unimportant' or 'unimportant')
2. Additional tourist cabins (30.99% 'extremely unimportant' or 'unimportant')
3. Ability for recreational hire (eg. bicycles, kayak) (28.17% 'extremely unimportant' or 'unimportant')

Note that the graph below is sorted by 'excellent' followed by 'great'.

Graph 9: Future aspects for the Stockton Beach Tourist Park



During the workshop, participants were asked which improvements they would most value beyond the immediately forecast works. Similarly, survey respondents were asked about future changes which may be of interest. The responses from both groups have been collated and aggregated. Responses fall into four categories: cabins, facilities, grounds and service from staff.

Cabins

Future improvements which respondents would welcome have been previously discussed in this report, and include a range of suggestions about the number, type and quality of cabins. Nearby residents are most concerned with the height of the potential 2-storey cabins, which they fear would encroach into their views:

- "Do not put in high-rise 2-storey cabins!"
- "Better cabins as groups of golfers etc would stay as the location is good."
- "Refurbish cabins 9,10,11 (especially the stoves). More single story 2/3 bedroom ensuite cabins."

Facilities

Improvements to facilities which were suggested include a fish cleaning table, facilities for older children, and signage. The following are a sample:

- “As many of us who visit the park are fisherman I think the park needs a fish cleaning facility probably best situated the southern end near the breakwall.”
- “Green site mats can be SLIPPERY, particularly when wet. Amenities not uniform throughout park.”
- “Facilities for children over the age of six!!!!”
- “Retain relaxed atmosphere: no over-the-top additions or facilities.”
- “Better signage once over the Stockton Bridge.”

Grounds

Improvements to the grounds identified by respondents include better connections between the park itself and adjacent facilities, including the café and the swimming pool. Others seek more shade, better pathways and other improvements which retain the safety and appeal of the park. The following comments illustrate:

- “Urgent need for shade in all areas particularly for tent users. There was nowhere to put our car in the shade as we needed to go to Newcastle all day.”
- “What I would like to see is a specific garbage drop off sites. Garbages cleaned as they are very smelly at times and should not be close to vans for health reasons. We have a smelly garbage right near our kitchen window.”
- “Build a boardwalk all the way around, connecting all of Stockton.”
- “More shade, especially large trees. Fewer permanent/long term sites. Some drive-through caravan sites.”
- “Improve footpaths to the beach, in front of Lexies.”

Service

The booking system was identified for future service changes, with some seeking a change to the current booking system. Comments about service follow:

- “As we are retired and we usually travel with friends we are quite happy with the way the park is and how it is run.”
- “Can the recreational facility be available as a public venue?”
- “Being able to book a week at a time (Xmas can be hard to get 2 weeks leave).”
- “Can the pool toilets be open to the general public during the day?”

Next Steps: Timeline

The Manager, Commercial Enterprise Services, spoke to the timeline proposed for next steps in this location. There was high interest from community members and site visitors.

Table 3: Timeline

Date	Next Steps
March 30 2011	Marketing Plan for November launch of cabin precinct
May and early June 2011	Council approves civil contractor and cabin supplier
From June 2011	Detailed master plan for the remainder of the Tourist Park site
From July 2011	Prepare Stage II Development Application for up to 15 'dune line' cabins for installation early 2012. Community engagement
From August 2011	Resolve southern expansion around pool, skate park, car park, beach and northern breakwater. Community engagement

The full presentations made at the consultation workshop are posted on Council's website, at Current Consultations.

Appendix I – Questionnaire

Stockton Beach Tourist Park User Survey

The Stockton Beach Tourist Park is located within a Crown Reserve and the City of Newcastle is trust manager for the Land and Property Management Authority (LPMA). Council aims to provide a tourist accommodation venue which is accessible to a wide range of people looking for affordable and high quality holiday experiences.

With continued development of Stockton Beach Tourist Park as recommended in Council’s sustainability review, there is a need to balance the approach to the types of sites available in the park. An appropriate mix of long term casual, tourist sites and cabins is required, to ensure that the park serves all customers and generates a positive return.

Stage I works to Stockton Beach Tourist Park are scheduled to commence in May 2011. We invite you to be part of the ongoing process. Your input will help shape the drawings and exact project plan for Stage II and future works at the park.

Please take 5-10 minutes to fill out this survey. Please answer ALL of the questions. You can be assured that your answers will remain completely confidential.

About you

Q1. When did you last stay at the Stockton Beach Tourist Park? **Please select one response only.**

<input type="checkbox"/>	Midweek (Monday to Friday)
<input type="checkbox"/>	Weekend
<input type="checkbox"/>	Summer school holidays
<input type="checkbox"/>	Other school holidays
<input type="checkbox"/>	Long weekend (eg. Queen’s birthday)
<input type="checkbox"/>	I am a long term casual (go to Q12)
<input type="checkbox"/>	Don’t remember

Q2. During your most recent stay at the Stockton Beach Tourist Park, what type of accommodation did you book? **Please select one response only.**

<input type="checkbox"/>	Special Access Ensuite Cabin (1 double bed, 1 double bunk)
<input type="checkbox"/>	2 Bedroom Ensuite Cabin (1 double bed, 2 double bunk)
<input type="checkbox"/>	Ensuite Cabin (1 double bed, 1 triple bunk)
<input type="checkbox"/>	Bunk Cabin (1 double bed, 2 double bunks)
<input type="checkbox"/>	Camp/caravan site
<input type="checkbox"/>	I don’t remember

Q3. Please identify your preferred type of accommodation for your next stay? **Please be as specific as possible.**

Q4. In your most recent stay at the Stockton Beach Tourist Park, how long where you there? **Please select one response only.**

<input type="checkbox"/>	A weekend
<input type="checkbox"/>	Up to a week
<input type="checkbox"/>	Up to a month
<input type="checkbox"/>	More than 1 month
<input type="checkbox"/>	I don't remember

Q5. How many people typically stay at the Stockton Beach Tourist Park with you? **Please select one response only.**

<input type="checkbox"/>	I stay at the park by myself
<input type="checkbox"/>	1-2
<input type="checkbox"/>	3-5
<input type="checkbox"/>	6+

Q6. What are the age groups of everyone typically staying at the Stockton Beach Tourist Park with you, including yourself? **Please select all that apply.**

<input type="checkbox"/>	birth-15
<input type="checkbox"/>	16-24
<input type="checkbox"/>	25-39
<input type="checkbox"/>	40-54
<input type="checkbox"/>	55-69
<input type="checkbox"/>	70+

Q7. Where are you visiting from? **Please select one response only.**

<input type="checkbox"/>	In the Newcastle local government area
<input type="checkbox"/>	In the Hunter area (Lake Macquarie, Port Stephens, Hunter Valley)
<input type="checkbox"/>	Central Coast
<input type="checkbox"/>	Sydney
<input type="checkbox"/>	Elsewhere in NSW
<input type="checkbox"/>	Interstate, please specify _____
<input type="checkbox"/>	Overseas

Q8. When planning your stay, how did you get your information about the Stockton Beach Tourist Park? **Please select all that apply.**

<input type="checkbox"/>	Online (eg. Google, Yahoo)
<input type="checkbox"/>	Online tourist information (eg. NRMA, Tourism NSW) (Go to Q12)
<input type="checkbox"/>	Phone book (Go to Q12)
<input type="checkbox"/>	Print advertising (Go to Q12)
<input type="checkbox"/>	Word-of-mouth: friends and family, colleague (Go to Q12)
<input type="checkbox"/>	www.stocktonbeach.com
<input type="checkbox"/>	Other, please specify _____
<input type="checkbox"/>	None, I know all I need to know (Go to Q12)

Q9. How easy was it for you to locate information about the Tourist Park on **www.stocktonbeach.com**? **Please select one response only.**

<input type="checkbox"/>					
Extremely difficult	Difficult	Average	Easy	Extremely easy	Don't know

Q10. Did you find what you were looking for on **www.stocktonbeach.com** about the Tourist Park? **Please select one response only.**

<input type="checkbox"/>	Yes (Go to Q12)
<input type="checkbox"/>	No
<input type="checkbox"/>	Unsure

Q11. What type of information about the Tourist Park were you looking for during your last visit to **www.stocktonbeach.com** that you were unable to find? **Please be as specific as possible.**

Stockton Beach Tourist Park Now

Q12. Please rate the various aspects related to the Stockton Beach Tourist Park overall.
Please select one response for each.

Aspects	Poor	Fair	Good	Great	Excellent	Don't know/Not applicable
Adequate shade	<input type="checkbox"/>					
Affordable	<input type="checkbox"/>					
Beach access paths	<input type="checkbox"/>					
Close to attractions	<input type="checkbox"/>					
Close to beach and fishing	<input type="checkbox"/>					
Close to city	<input type="checkbox"/>					
Comfort of places to sit	<input type="checkbox"/>					
Easy to read & informative signage	<input type="checkbox"/>					
Feeling safe after dark	<input type="checkbox"/>					
Feeling safe during the day	<input type="checkbox"/>					
Free internet kiosk, wireless access	<input type="checkbox"/>					
Newsletter/holiday activities	<input type="checkbox"/>					
Number of accommodation options	<input type="checkbox"/>					
Number of park facilities (eg. BBQ, toilets)	<input type="checkbox"/>					
Number of places to sit	<input type="checkbox"/>					
Playgrounds	<input type="checkbox"/>					
Quality of accommodation options	<input type="checkbox"/>					
Quality of park facilities (eg. BBQ, toilets)	<input type="checkbox"/>					
Well maintained grounds	<input type="checkbox"/>					
Overall attractiveness	<input type="checkbox"/>					

Q13. What do you particularly like about Stockton Beach Tourist Park that you do not want changed? **Please be as specific as possible.**

Stockton Beach Tourist Park in the Future

Q14. To what extent are the following future services or features important to you and your family? **Please select one response for each.**

Aspects	Extremely unimportant	Unimportant	Neither	Important	Extremely important	Don't know/Not applicable
Ability for recreational hire (eg. bicycles, kayak)	<input type="checkbox"/>					
Additional cabins with disable access	<input type="checkbox"/>					
Additional disabled access throughout the park & pool	<input type="checkbox"/>					
Additional tourist cabins	<input type="checkbox"/>					
Boat parking area	<input type="checkbox"/>					
Recreational facility/game room aimed at children under 16 years old	<input type="checkbox"/>					
Two storey cabins, sleeping up to 6 people each	<input type="checkbox"/>					
Upgraded amenity blocks (eg. toilet and showers)	<input type="checkbox"/>					
Upgraded BBQ area	<input type="checkbox"/>					
Upgraded laundry facility	<input type="checkbox"/>					
Upgraded picnic facilities (eg. shade and tables)	<input type="checkbox"/>					

Q15. Please suggest any additional improvements that could be made to the Stockton Beach Tourist Park? **Please be as specific as possible.**

Thank you for taking the time to complete this survey.

Appendix II – Quantitative Results: Topline Report

Q1. When did you last stay at the Stockton Beach Tourist Park? **Please select one response only.**

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Midweek (Monday to Friday)	21	29.58 %
O2	Weekend	15	21.13 %
O3	Summer school holidays	14	19.72 %
O4	Other school holidays	10	14.08 %
O5	Long weekend (eg. Queen's birthday)	3	4.23 %
O6	I am a long term casual	6	8.45 %
O7	Don't remember	2	2.82 %

Q2. During your most recent stay at the Stockton Beach Tourist Park, what type of accommodation did you book? **Please select one response only.**

QUESTION TOTAL: 65
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Special Access Ensuite Cabin (1 double bed, 1 double bunk)	1	1.54 %
O2	2 Bedroom Ensuite Cabin (1 double bed, 2 double bunk)	13	20.00 %
O3	Ensuite Cabin (1 double bed, 1 triple bunk)	11	16.92 %
O4	Bunk Cabin (1 double bed, 2 double bunks)	8	12.31 %
O5	Camp/caravan site	32	49.23 %
O6	I don't remember	0	0.00 %

Q4. In your most recent stay at the Stockton Beach Tourist Park, how long where you there? **Please select one response only.**

QUESTION TOTAL: 65

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	A weekend	17	26.15 %
O2	Up to a week	34	52.31 %
O3	Up to a month	13	20.00 %
O4	More than 1 month	0	0.00 %
O5	I don't remember	1	1.54 %

Q5. How many people typically stay at the Stockton Beach Tourist Park with you? **Please select one response only.**

QUESTION TOTAL: 65

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	I stay at the park by myself	1	1.54 %
O2	1-2	33	50.77 %
O3	3-5	23	35.38 %
O4	6+	8	12.31 %

Q6. What are the age groups of everyone typically staying at the Stockton Beach Tourist Park with you, including yourself? **Please select all that apply.**

QUESTION TOTAL: 65

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	birth-15	24	36.92 %
O2	16-24	15	23.08 %
O3	25-39	16	24.62 %
O4	40-54	27	41.54 %
O5	55-69	33	50.77 %
O6	70+	9	13.85 %

Q7. Where are you visiting from? **Please select one response only.**

QUESTION TOTAL: 65

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	In the Newcastle local government area	3	4.62 %
O2	In the Hunter area (Lake Macquarie, Port Stephens, Hunter Valley)	18	27.69 %
O3	Central Coast	2	3.08 %
O4	Sydney	19	29.23 %
O5	Elsewhere in NSW	8	12.31 %
O6	Interstate	15	23.08 %
O7	Overseas	0	0.00 %

Q8. When planning your stay, how did you get your information about the Stockton Beach Tourist Park? **Please select all that apply.**

QUESTION TOTAL: 65

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Online (eg. Google, Yahoo)	13	20.00 %
O2	Online tourist information (eg. NRMA, Tourism NSW)	3	4.62 %
O3	Phone book	4	6.15 %
O4	Print advertising	3	4.62 %
O5	Word-of-mouth: friends and family, colleague	38	58.46 %
O6	www.stocktonbeach.com	10	15.38 %
O7	Other	7	10.77 %
O8	None, I know all I need to know	4	6.15 %

Q9. How easy was it for you to locate information about the Tourist Park on www.stocktonbeach.com? **Please select one response only.**

QUESTION TOTAL: 21

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely difficult	0	0.00 %
O2	Difficult	1	4.76 %
O3	Average	7	33.33 %
O4	Easy	6	28.57 %
O5	Extremely easy	7	33.33 %
O6	Don't know	0	0.00 %

Q10. Did you find what you were looking for on www.stocktonbeach.com about the Tourist Park? **Please select one response only.**

QUESTION TOTAL: 21

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Yes	18	85.71 %
O2	No	3	14.29 %
O3	Unsure	0	0.00 %

Q12. Please rate the various aspects related to the Stockton Beach Tourist Park overall. **Please select one response for each.**

Q12_0: Adequate shade

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	15	21.13 %
O2	Fair	22	30.99 %
O3	Good	26	36.62 %
O4	Great	5	7.04 %
O5	Excellent	2	2.82 %
O6	Don't know/Not applicable	1	1.41 %

Q12_1: Affordable

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	3	4.23 %
O2	Fair	21	29.58 %
O3	Good	27	38.03 %
O4	Great	11	15.49 %
O5	Excellent	7	9.86 %
O6	Don't know/Not applicable	2	2.82 %

Q12_2: Beach access paths

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	9	12.68 %
O2	Fair	7	9.86 %
O3	Good	28	39.44 %
O4	Great	12	16.90 %
O5	Excellent	14	19.72 %
O6	Don't know/Not applicable	1	1.41 %

Q12_3: Close to attractions

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	2	2.82 %
O2	Fair	13	18.31 %
O3	Good	30	42.25 %
O4	Great	15	21.13 %
O5	Excellent	10	14.08 %
O6	Don't know/Not applicable	1	1.41 %

Q12_4: Close to beach and fishing

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	0	0.00 %
O2	Fair	2	2.82 %
O3	Good	15	21.13 %
O4	Great	25	35.21 %
O5	Excellent	29	40.85 %
O6	Don't know/Not applicable	0	0.00 %

Q12_5: Close to city

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	2	2.82 %
O2	Fair	7	9.86 %
O3	Good	21	29.58 %
O4	Great	20	28.17 %
O5	Excellent	20	28.17 %
O6	Don't know/Not applicable	1	1.41 %

Q12_6: Comfort of places to sit

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	8	11.27 %
O2	Fair	19	26.76 %
O3	Good	22	30.99 %
O4	Great	10	14.08 %
O5	Excellent	4	5.63 %
O6	Don't know/Not applicable	8	11.27 %

Q12_7: Easy to read & informative signage

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	0	0.00 %
O2	Fair	12	16.90 %
O3	Good	32	45.07 %
O4	Great	17	23.94 %
O5	Excellent	8	11.27 %
O6	Don't know/Not applicable	2	2.82 %

Q12_8: Feeling safe after dark

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	6	8.45 %
O2	Fair	5	7.04 %
O3	Good	25	35.21 %
O4	Great	18	25.35 %
O5	Excellent	17	23.94 %
O6	Don't know/Not applicable	0	0.00 %

Q12_9: Feeling safe during the day

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	1	1.41 %
O2	Fair	2	2.82 %
O3	Good	23	32.39 %
O4	Great	20	28.17 %
O5	Excellent	25	35.21 %
O6	Don't know/Not applicable	0	0.00 %

Q12_10: Free internet kiosk, wireless access

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	5	7.04 %
O2	Fair	6	8.45 %
O3	Good	18	25.35 %
O4	Great	6	8.45 %
O5	Excellent	10	14.08 %
O6	Don't know/Not applicable	26	36.62 %

Q12_11: Newsletter/holiday activities

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	7	9.86 %
O2	Fair	9	12.68 %
O3	Good	18	25.35 %
O4	Great	13	18.31 %
O5	Excellent	5	7.04 %
O6	Don't know/Not applicable	19	26.76 %

Q12_12: Number of accommodation options

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	3	4.23 %
O2	Fair	16	22.54 %
O3	Good	30	42.25 %
O4	Great	13	18.31 %
O5	Excellent	4	5.63 %
O6	Don't know/Not applicable	5	7.04 %

Q12_13: Number of park facilities (eg. BBQ, toilets)

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	6	8.45 %
O2	Fair	11	15.49 %
O3	Good	24	33.80 %
O4	Great	14	19.72 %
O5	Excellent	14	19.72 %
O6	Don't know/Not applicable	2	2.82 %

Q12_14: Number of places to sit

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	10	14.08 %
O2	Fair	19	26.76 %
O3	Good	23	32.39 %
O4	Great	9	12.68 %
O5	Excellent	4	5.63 %
O6	Don't know/Not applicable	6	8.45 %

Q12_15: Playgrounds

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	4	5.63 %
O2	Fair	15	21.13 %
O3	Good	27	38.03 %
O4	Great	9	12.68 %
O5	Excellent	4	5.63 %
O6	Don't know/Not applicable	12	16.90 %

Q12_16: Quality of accommodation options

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	5	7.04 %
O2	Fair	16	22.54 %
O3	Good	24	33.80 %
O4	Great	11	15.49 %
O5	Excellent	4	5.63 %
O6	Don't know/Not applicable	11	15.49 %

Q12_17: Quality of park facilities (eg. BBQ, toilets)

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	3	4.23 %
O2	Fair	9	12.68 %
O3	Good	17	23.94 %
O4	Great	22	30.99 %
O5	Excellent	19	26.76 %
O6	Don't know/Not applicable	1	1.41 %

Q12_18: Well maintained grounds

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	4	5.63 %
O2	Fair	9	12.68 %
O3	Good	24	33.80 %
O4	Great	17	23.94 %
O5	Excellent	17	23.94 %
O6	Don't know/Not applicable	0	0.00 %

Q12_19: Overall attractiveness

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Poor	5	7.04 %
O2	Fair	8	11.27 %
O3	Good	31	43.66 %
O4	Great	14	19.72 %
O5	Excellent	12	16.90 %
O6	Don't know/Not applicable	1	1.41 %

Q14. To what extent are the following future services or features important to you and your family? **Please select one response for each.**

Q14a_0: Ability for recreational hire (eg. bicycles, kayak)

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	6	8.45 %
O2	Unimportant	14	19.72 %
O3	Neither	15	21.13 %
O4	Important	18	25.35 %
O5	Extremely important	4	5.63 %
O6	Don't know/Not applicable	14	19.72 %

Q14a_1: Additional cabins with disable access

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	2	2.82 %
O2	Unimportant	13	18.31 %
O3	Neither	11	15.49 %
O4	Important	23	32.39 %
O5	Extremely important	5	7.04 %
O6	Don't know/Not applicable	17	23.94 %

Q14a_2: Additional disabled access throughout the park & pool

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	5	7.04 %
O2	Unimportant	12	16.90 %
O3	Neither	13	18.31 %
O4	Important	16	22.54 %
O5	Extremely important	8	11.27 %
O6	Don't know/Not applicable	17	23.94 %

Q14a_3: Additional tourists cabins

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	7	9.86 %
O2	Unimportant	15	21.13 %
O3	Neither	7	9.86 %
O4	Important	21	29.58 %
O5	Extremely important	16	22.54 %
O6	Don't know/Not applicable	5	7.04 %

Q14a_4: Boat parking area

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	7	9.86 %
O2	Unimportant	11	15.49 %
O3	Neither	12	16.90 %
O4	Important	18	25.35 %
O5	Extremely important	5	7.04 %
O6	Don't know/Not applicable	18	25.35 %

Q14b_0: Recreational facility/game room aimed at children under 16 years old

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	1	1.41 %
O2	Unimportant	8	11.27 %
O3	Neither	13	18.31 %
O4	Important	30	42.25 %
O5	Extremely important	10	14.08 %
O6	Don't know/Not applicable	9	12.68 %

Q14b_1: Two storey cabins, sleeping up to 6 people each

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	10	14.08 %
O2	Unimportant	13	18.31 %
O3	Neither	15	21.13 %
O4	Important	12	16.90 %
O5	Extremely important	10	14.08 %
O6	Don't know/Not applicable	11	15.49 %

Q14b_2: Upgraded amenity blocks (eg. toilet and showers)

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	2	2.82 %
O2	Unimportant	4	5.63 %
O3	Neither	15	21.13 %
O4	Important	28	39.44 %
O5	Extremely important	15	21.13 %
O6	Don't know/Not applicable	7	9.86 %

Q14b_3: Upgraded BBQ area

QUESTION TOTAL: 71

NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	1	1.41 %
O2	Unimportant	4	5.63 %
O3	Neither	11	15.49 %
O4	Important	38	53.52 %
O5	Extremely important	11	15.49 %
O6	Don't know/Not applicable	6	8.45 %

Q14b_4: Upgraded laundry facility

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	2	2.82 %
O2	Unimportant	5	7.04 %
O3	Neither	19	26.76 %
O4	Important	26	36.62 %
O5	Extremely important	11	15.49 %
O6	Don't know/Not applicable	8	11.27 %

Q14b_5: Upgraded picnic facilities (eg. shade and tables)

QUESTION TOTAL: 71
NO RESPONSE: 0

	OPTIONS	TOTAL	PERCENT
O1	Extremely unimportant	3	4.23 %
O2	Unimportant	2	2.82 %
O3	Neither	6	8.45 %
O4	Important	34	47.89 %
O5	Extremely important	21	29.58 %
O6	Don't know/Not applicable	5	7.04 %

Appendix III – Qualitative Results: Open-ended Survey Responses

Q3. Preferred accommodation next time

type	Q3_pref_accomm_next_time
bunkhouse	Affordable family accommodation - ie powered tent/bunkhouse
bunkhouse	Bunk house - Kitchen facilities not needed although it would be nice to have a toilet and hand basin within the accommodation.
bunkhouse	Comfortable family accommodation for when we travel to sporting events for the children. Many regional events are held in Newcastle and so we need to be able to bring the family there when they reach that level. Basic accommodation is sufficient, as we are low income earners and these trips (coupled with the long travel from Inverell) mean that the budget is very tight, but we want the children to have the opportunities their sporting abilities give them, to be fulfilled. What we had on this trip was really good for us.
bunkhouse	Hotel/Motel or with family
bunkhouse	Self contained family accommodation for long periods - bunk cabin is fine for short weekend stay
cabin	2 bed room ensuit cabin
cabin	2 bedroom cabin
cabin	2 bedroom ensuite cabin
cabin	2 bedroom ensuite cabin
cabin	2 bedroom ensuite cabin
cabin	2 bedroom ensuite cabin
cabin	A cabin with a comfortable bed. The bed we had was awful. Also need privacy on back deck. The people next door, even though quiet, hardly left their back deck until late in the evening and were there first light in am. They watched every thing we did and I would have loved to have had a matchstick blind or something to give us privacy to enjoy the deck. We simply did not use our deck because of this. Also need a better layout of cabins. There was a pedestal fan in the kitchen we couldn't use as due to lack of power points if in use it blocked access to bathroobedroom. A cabin with a queen size bed in the bedroom . double bunks in another area . a bathroom in the cabin.
cabin	open plan living area with easy access doors to a wide verandah facing the east .
cabin	ceiling fans built in and the cabin to be built from materials that reflect the heat from the sun and not absorb it like the current cabins
cabin	After staying in the cabin I would not visit again. (Not even a 1 star rating)
cabin	If the cabins were airconditioned, modern, queen size bed, decent cooking facilities, digital TV, and a decent size ensuite I would reconsider visiting again.
cabin	Any cabin with an ensuite will do as there are only two of us
cabin	Bunk Cabin
cabin	Cabin
cabin	cabin
cabin	cabin
cabin	cabin with an ensuite - only require one bedroom. I really dont like the cabins without either running water or an ensuite - not suited to travelling alone
cabin	Cabin with an ensuite, double bed and 2 bunk beds - CABIN 9 is what we have been booking for the last 10 years.
cabin	Cabin with ensuite
cabin	Could be looking for cabins, 2-3 night stay either weekend or mid-week with 2 families per cabin.
cabin	ensuit cabin
cabin	ensuite cabin with a/c

cabin	my preferred accommodation would be a two bedroom ensuite cabin that has 2 double bunks. This is normally what I would stay in, however my booking was mixed up for my last stay.
cabin	No 10 cabin-2 bedroom ensuite. We have booked this cabin for over 12 years. We would prefer it to remain at its present site.
cabin	Normal ensuite cabin (our preference but booked out) - the bunk cabins were noisy, dirty and too small.
cabin	Same again 2 bedroom cabin that sleeps 5
cabin	Same but next time with air conditioning and a lot cleaner.
cabin	two bedroom cabin
cabin	Two, or three bedroom with bathroom + balcony
site	Camper Trailer
site	Perfer on site suite
site	Powered camp site - Christmas
site	When staying in cabin - 2 bedroom cabin with air conditioning
site	Powered camping
site	We were here in a large grassed area that a group of 10 camped in together, camping trailers.
van	caravan powered site
van	caravan powered site
van	CARAVAN SITE
van	caravan site
van	caravan site
van	caravan site
van	Caravan site
van	caravan site powered
van	Caravan site with shadecloth for the annexe
van	to go on great idea.
van	in our long term casual caravan
van	on site van
van	Own accommodation
van	Own van
van	powered caravan site
van	Powered or non powered sites. We have a large group so need to be able to book a block of adjoining sites
van	powered site
van	Powered site
van	Powered site, preferably with ensuite
van	powered van site
van	Powered van site - would love to have an ensuite as we don't have a shower/toilet in our van.
van	Powered van site with slab
van	van powered site
van	van site
van	van site
van	van site

Q 13. Like, do not want changed

subject

Q13_like_not_changed

access	Access to beach and cleanliness of facilities
access	Close to beach and ferry
access	close to beach good fishing quite close to convenience stores
access	close to the beach
access	Easy access to beach
access	Easy access to the beach, holiday activities for the kids, free internet, last managers
access	easy access to beach.
access	great coffee shop
access	How close to the beach it was... although lacking in actually view of the beach from the cabin.
access	I go to the Caravan Park to be with family and friends
	I like how close it is to the beach, I like how it is good for families, I think the amenities are great, I like how we can park the car and walk everywhere - to the shops, beach, ferry etc,
	The cleanliness of accommodation has been lacking for a number of years and some of the furnishings need renewing. The bunk cabin we used smelt of cigarettes when we first opened the door and it was not possible to get rid of the smell even though my 10 year old used half a can of deoderant.
	It is good to see the very old cabins gone but the park needs some new cabins that can cater for families of 4 - 6.
	It is also great that there are new caretakers who seem to genuinely want to make the park a pleasant and well kept place to stay. It was a pleasure to meet them and I hope they will stay on at the park.
	There needs to be more camping sites - I guess the removal of some permanent sites will cater for this. It would be good if there were distinct zones within the park - cabin zone, camping / caravan zone / permanent zone.
access	If the future of the permanent sites wasn't so unpredictable, we would purchase a permanent site at the park as we live in Maitland and would use it regularly throughout summer.
access	I like the interaction with the long term vans that I have come to know over the years
	I love staying so close to the beautiful beach and the sound of the waves.
	The new management makes you feel very welcome. The happy, friendly and relaxed atmosphere there.
	The life guards at the beach are great.
	How nice and quiet the park is/people being mindful of noise and respect for other holiday makers.
	Please don't destroy the relaxed peaceful park please don't make the cabin to close together .

access

access	location is it really!
access	Location near activities, cabin accommodation, low key relaxed feel and facilities
access	The location is terrific - suits our lifestyle without leaving the district, the people are friendly. I would like to see some ensuite camp sites - especially when it rains, a childrens area with perhaps a bike track or minigolf and a games room.
access	The price: do not make it unaffordable to come like some of the other parks.
access	We enjoy the company to the long term casuals that over the 9 years that we have been holidaying here
access	Would like it to stay as it is No stage 3 Please. Obviously because we have no sites to go to unless you lift the embargo when fees go up again. (no doubt) People will not be able to pay and have to move off the park because I am a LTC I would like to stay on the park. I think in all fairness the ones who have been there the longest should get preference over others who have only been there a short time. My case I have been there approx 17 to 18 years. I am in my late seventies close to eighty and like this park because it is handy to everything and mostly flat w/aking a great park to relax and enjoy peace, quiet and fishing etc.
access	Main complaint Parking in Pitt Street right near the entrance and outlet to the park. You cannot see traffic coming up Pitt Street it is very dangerous.
facilities	Access to beach and cleanliness of facilities
facilities	Been coming here since the 60s. I like the old shop which makes it still Stockton Caravan Park.
facilities	Great camp kitchen - so DON'T get rid of it!!
facilities	Large areas for big groups to camp together. Appreciated the security on Good Friday evening. Enjoyed the peace and quiet, no music being played in day or night by other groups. No unsafe P Plate drivers drivign thru the park. A good mix of age groups through the park.
facilities	Long term casuals to stay put. Need a fish cleaning table somewhere near the breakwall beach access. More BBQs in the long term precinct.
facilities	Newsletter is very poor like now Easter in a few days no newsletter only school holiday activities WHICH are OUT SIDE OF PARK.
facilities	Get other management - there was always things to do in the Park for the grandkids now this is NIL. Want it to stay as is less cabins thake embargo off for inside buying. Do not do stage 3 and leave sites 55- 68 plus site 190 as is. It is casing friction amongst us L.T.C. I am L.T.C in site 168 so I am safe but I do feel sorry for tose 13 by no choice of their own have no say.
facilities	Single story cabins No 9 10 11 12 to stay where they are. Allows privacy as well as protected from strong sea breezes.
facilities	Put back the "pull down" lounges, which were replaced with a fixed lounge.
facilities	Bookings to remain the same-deposit paid for next season before leaving present booking.
facilities	Space allowed between cabins - did not feel like we were in someone elses pockets.
facilities	the cabin has very good disablalty bathroom and ramps

facilities	<p>We love it the way it is and totally enjoyed where it is. Will definitely come again, facilities were also nice and clean.</p> <p>Would like to see cabins stay, or be increased. Gate to skatepark and swimming pool was very well used by our family. Children(young teenagers) appreciated free wi-fi. We enjoyed access to Lexie's coffee shop and the close beach access and shower.We also made good use of the BBQ close by.</p>
facilities	allow suffieint powered sites for the future
grounds	beach cleanliness
grounds	cleanliness
grounds	Cleanliness and helpful staff
grounds	Do not want to lose all powered sites north of entrance
grounds	Dont want casual camping to change. Like powered site on grassland for our motorhome.
grounds	<p>Every year My family and I stay in Cabin 9 and we really like the location of the cabin ie. grass area in front of cabin 9,10&11 for kids to play and how close it is to walk to the beach for the kids to be within the flagged area. Also there not much traffic with cars coming up that end of the park.</p>
grounds	<p>Good choice of sites. nice and quiet,great ferry ride to the city. nice beaches for the men to go fishing and worming.Not too far away from Budgewoi where we live so nice</p> <p>to be able to just take off and go to Stockton Beach for a change.</p>
grounds	Staff were very pleasant.
grounds	<p>Spray for bindi weeks ne camp sites not clearly marked</p> <p>The park is not overcrowded, nor the beach. Access to fishing, permanent casuals allowed 2 cars per site. Patrolled beach. Free entry to pool. Ferry timetable, frequent crossings. All utility costs included in weekly fee (electricity).Gates locked at night.</p>
grounds	Change the lot!
none	I am not sure that too much need be changed for our needs. We were very satisfied with what was there and the children really enjoyed it.
none	N/A
none	Being close to the dunes, however these must be protected as much as possible. Friendly reception staff. Ease of access to the city. Access to facilities for a meal or perishables such as milk and bread.
service	Bunk houses in good location for visiting our friends. Obviously the location to the beach and breakwall is fantastic. Seems a friendly, relaxed park.
service	Don't change the clean showers and toilets. Ladies in the office. Laundry facilities and lines.
service	Family friendly
service	family friendly if you leave on site vans on park
service	Family friendly within good budget
service	Family orinatated well presented reasonable priced
service	Great family park

I like how close it is to the beach, I like how it is good for families, I think the amenities are great, I like how we can park the car and walk everywhere - to the shops, beach, ferry etc,

The cleanliness of accommodation has been lacking for a number of years and some of the furnishings need renewing. The bunk cabin we used smelt of cigarettes when we first opened the door and it was not possible to get rid of the smell even though my 10 year old used half a can of deoderant.

It is good to see the very old cabins gone but the park needs some new cabins that can cater for families of 4 - 6.

It is also great that there are new caretakers who seem to genuinely want to make the park a pleasant and well kept place to stay. It was a pleasure to meet them and I hope they will stay on at the park.

There needs to be more camping sites - I guess the removal of some permanent sites will cater for this. It would be good if there were distinct zones within the park - cabin zone, camping / caravan zone / permanent zone.

service

If the future of the permanent sites wasn't so unpredictable, we would purchase a permanent site at the park as we live in Maitland and would use it regularly throughout summer.

IDENTIFICATION OF VAN SITES

ACCESS TO BEACH AND TOWN

CLEANLINESS OF TOILETS/SHOWERS

service

FRIENDLINESS OF WELCOME

Newsletter is very poor like now Easter in a few days no newsletter only school holiday activities WHICH are OUT SIDE OF PARK.

Get other management - there was always thins to do in the Park for the grandkids now this is NIL.

Want it to stay as is less cabins thake enbargo off for inside buying. Do not do stage 3 and leave sites 55- 68 plus site 190 as is. It is casing fricktion amongst us L.T.C. I am L.T.C in site 168 so I am safe but I do feel sorry for tose 13 by no choice of their own have no say.

service

service

service

service

service

Nice and casual

nothing it was great

Price

Security. Quietness

Improvement is change therefore this is a difficult question.

service

I think the family friendly atmosphere and congenial environment should be preserved

It is relaxing not commercialised affordable, family acommodation. The showers are clean and hot.

service

service

It is well looked after and family friendly

Q 15. Improvements Sought

subject **Q15_final_improvts**

* Being able to book a week at a time (xmas holidays can be extremely hard to get 2 weeks leave)

* cabins need updating incl queen size beds and new stoves. All cabins need to have the same accessories. I travel with my two sisters families who are also in 2 bedroom cabins and we found this year that we had a few different things in the kitchens to each other.

* Not enough cutlery and crockery in cabins - barely enough to serve one meal let alone preparing.

* Security screens on all windows to allow for air flow

* Air conditioner

* Disability cabin needs proper keylocking screen door and glass door that keylocks from inside. (children can open door anytime)

cabins

better cabins as groups of golfers etc would stay as the location is good

cabins

cabins

Construction of Caravan onsite sites would be a major asset
In the Bunk Cabin - a sink or running water would be great!!

cabins

The ground in between the Bunk Cabin's could have a sheltered section (as it rains every EASTER).

It would be nice to have cabins with ensuites available at the bunkhouse end.

cabins

Maintenance needs to be carried out regularly on all cabins, prior to people arriving for holidays. Over a number of years, we have constantly have had problems with our cabin due to them not being maintained for the customers.

I also think that fees for cabins should be for 2 adults and 2 kids (that was how it was approx 10 years ago) which would make it more affordable for families, or if a cabin sleeps 6 people then the fee should be for booking of the cabin not paying for example 2 adults and then paying extra for those sleeping in the beds that are supplied in the cabin

cabins

cabins

Maintenance on cabins. Looking a bit run down.

Over all our stay was fine but the cabins need a lot of maintenance, some air conditioning wouldn't go astray, we felt it was very expensive for what we normally stay in on the south coast in a council caravan park.

cabins

Refurbish cabins 9 10 11 (especially the stoves)

More single story 2/3 bedroom ensuite cabins

More outdoor table & chair settings

More shade areas

cabins

Updated cabins would be nice, with a little more space. Space for two cars would have been very beneficial to us.

cabins

Upgraded cabins and more of them as well as updated, clean amenities would make for a great tourist park in a great location.

cabins

All services provided at the time of our visit were adequate for our needs. The only thing which would have been helpful would be some sort of cover for vehicle or in our case motor bike to allow access to the cabin with clothing etc without getting wet.

facilities

As many of us who visit the park are fisherman I think the park needs a fish cleaning facility probably best situated the southern end near the breakwall.

facilities

Barbecue area's could use kitchen sink with hot water and towel (paper) which would prevent you having to go into toilets to get water and towel.

facilities

Better Wireless Internet Access.

facilities

More Shade.

facilities

Cover over childrens play area

facilities

Ensuite sites. Swimming pool!

facilities

Facilities for children over the age of six!!!!

facilities

Fish cleaning facilities at gate to break wall shade over play equipment speed limit in park for safety

facilities

fish cleaning table at end of walkway BBQ at on site end of park

facilities

Green site mats can be SLIPPERY, particularly when wet. Amenities not uniform throughout park.

facilities

Maybe a kids club with activities and outings during the holidays. What does council plan to do with the permanent vans? We did enquire at Xmas cause we were thinking of buying a van on site.

facilities

Maybe another microwave in the camp kitchen

facilities

More activities for children jumping pillows swimming pool putt putt golf table tennis tennis courts

facilities

more park seating

facilities

On the whole the facilities and amenities are excellent. The general maintenance is also of the highest standard.

Minor infrastructure improvements in regard to the eating/ cooking area should be ongoing to maintain a high standard that invites people to use the facility

facilities

facilities

Retain relaxed atmosphere no over the top additions or facilities

facilities

Shade over playground area

facilities

surf paddels

facilities

the little store suplied many basic amenities expect cooking Oil. Stock some cooking oil.

facilities

The toilet shower laundry facilities are excellent already. The BBQ camp kitchen faciility is also excellent electric BBQ are good but very slow

facilities

Better signage once over the Stockton Bridge

grounds

Better kept gardens

grounds

It looked a bit older and run down compared to other parks we've stayed at.

grounds

All pwered caravan sites to have either concrete pad or matting for annex area beside caravan

grounds

Becoming too expensive, poor access to beach

Having been a patron of the park for over 20 years I would say drainage has been an issue at the park for most of this time. years. If torrential rain occurs, I have seen people totally washed out on many occasions. This is a serious problem, especially for campers. I have seen my sister up to her ankles in water in a tent pitched on the boundary close to the beach between the amenities near the office and the disabled cabin. Dish guttering on some of the streets would assist with some of the drainage problems to encourage the water to get away.
 More BBQ's would be good especially in busy periods.

grounds

grounds

more shade trees

MORE SHADE, ESPECIALLY LARGE TREES

FEWER PERMANENT/LONG TERM SITES

SOME DRIVE-THROUGH CARAVAN SITES

grounds

More shady trees and hedging for shelter and move the set of cabins from centre of park up to cabin area to allow more tourist sites without the hassle of parking.

grounds

grounds

Security access to and from beach

The rules about children not riding bikes/scooters after dark and very early in the morning would be great. We found that this rule was not supervised and it was sometimes dangerous driving after dark. And you were awoken very early with the scooters too. that was our only complaint.

grounds

Urgent need for shade in all areas particularly for tent users. There was no where to put our car in the shade as we needed to go to Newcastle all day.

grounds

What I would like to see is a specific garbage drop off sites, rather than scattered. Garbages cleaned as they are very smelly at times and should not be close to vans for health reasons. People can walk to deposit their rubbish once a day then it could be washed and deodorised -we have a smelly garbage right near our kitchen window; I am not here to wash it out when collected.

A better road direction system - cars should be allowed to drive in and then down their road, rather than goign all the way round to enter next road. To go out, they have to go right round again.

grounds

Children have a great time on bikes and scooters so all roads should remain one way for their safety.

When leaving Park into Pitt St should have no Parking sign on left hand side as holiday time there is many cars parked, even on the foot path you can not see down Pitt St for on coming traffic. There is a pole there now with nothing on it. Hoping you fix this by EASTER.

grounds

- * Being able to book a week at a time (xmas holidays can be extremely hard to get 2 weeks leave)
- * cabins need updating incl queen size beds and new stoves. All cabins need to have the same accessories. I travel with my two sisters families who are also in 2 bedroom cabins and we found this year that we had a few different things in the kitchens to each other.
- * Not enough cutlery and crockery in cabins - barely enough to serve one meal let alone preparing.
- * Security screens on all windows to allow for air flow
- * Air conditioner
- * Disability cabin needs proper keylocking screen door and glass door that keylocks from inside. (children can open door anytime)

service

After many years of caravanning, we found the staff very helpful and friendly.

service

Amenity blocks are as good as any others we have used. The shower curtains are a great idea to stop your clothes from getting wet.

service

As we are retired and we usually travel with friends we are quite happy with the way the park is and how it is run.

service

service

Have not got the time to list everything

Appendix IV - Workshop Materials and Outputs

Stockton Tourist Park Workshop

31 March 2011

Agenda 6-8 pm

Welcome and Introductions Newcastle Voice	5 mins
Coastal Revitalisation Strategy Update Project Manager, Coastal Revitalisation	15 mins
Stockton Tourist Park Upgrades Manager, Commercial Enterprise Services	25 mins
Questions about Stage I All	15 mins
Break (allocated, not taken)	15 mins
Stage II Developments Possibilities and constraints – discuss in groups, report back	45 mins
Close Next steps, contact details	15 mins

Ground Rules

- Today is about gathering community perspective, so every contribution is valued.
- Please speak one at a time, so that all can be heard.
- A range of views, perhaps divergent from your own, may emerge today: that's fine. Not every idea will be discussed.
- Photographs may be taken and may be used in future publications, in print or online. Please let us know if you would **not** like to be photographed.

Workshop Transcript

6-8.30pm, 31 March 2011 – community workshop

Registrations taken by Newcastle Voice, 52 participants

Staff present: Daniel Ballantyne, David Stanke, Tim Askew, Matthew Bennett, Anna Kasper.

Councillors: Cr Buman, Cr Claydon, Cr Tate.

NB:

Normal text: Newcastle City Council staff presentation

Italics text: participant feedback

Coastal Revitalisation Plan Update

Presentation from Tim Askew

Memorandum of Understanding signed between state government (Land and Property Management Authority), local government (City Of Newcastle) and Surf Lifesaving clubs. Public Domain Plans (PDP) are to be prepared for eight areas of the coast, including two for Stockton: North and South. The information contained in the *Coastal Revitalisation Masterplan Community Consultation Report (May 2010)* will be used to guide public domain plans, as well as further community consultation conducted by the teams preparing the PDPs.

Who will pay for these studies – and then the works themselves?

The studies are being funded by Council; the works will be funded from the new trust, as Council decides to proceed with works in the public domain plans.

Does the funding generated from improvements come back to Stockton?

The Trust will receive all funds generated along the coast, and Council will then decide the order of works from the Public Domain Plans.

What are the anticipated numbers of tourists and residents that will come to Stockton and how will Stockton support that?

The PDP identifies this level of detail and the ways in which infrastructure is required to support that.

Which consultants are you using for these public domain plans, the same ones as developed the markets in the city?

I know what you're getting at, and we have not yet put the PDPs out for public tender. That will occur in the near future, with their first stage of community consultation occurring in July or August this year. This is your next opportunity to participate.

A committed proportion of the increased income goes to Stockton.

How can we be sure that the benefit from the trust goes to Stockton residents and not for example Merewether? We want those funds reinvested in Stockton.

Is it wise to build so close to the coastal erosion zone, when that line has now been drawn?

Have all the issues relating to dune stability been addressed?

Fix the sewerage

Permanent police presence in Stockton to accommodate increased population in temporary and permanent park visitors.

Litter needs to be removed more often – who cleans Little Beach?? During holiday periods, the foreshore is overwhelmed with rubbish.

Pedestrian access to beach – none currently available from Mitchell Street to beach.

Toilet facilities along cycleway.

The riverside from Lions Park to ferry wharf needs some serious work: stabilising and beautification.

Stockton Park Redevelopment Stage I

Presentation from Daniel Ballantyne, graphics to follow.

Commercial Enterprise Services' role is to manage the various facilities owned by Council, increase revenues and create choices for asset management in the future.

Newcastle City Council is the Trust Operator of Stockton Tourist Park, ie revenues do not return to Council funds. Revenues are reinvested. Council is responsible for finances, maintenance and planning Stockton Tourist Park's future. The park is being successfully managed by a contractor, who is in the room with us tonight.

Income-earning assets can create the revenue for public domain improvements.

Stage I: Self-approved improvements in the form of 11 cabins to replace 27 caravan sites. These are single storey only. Landscaping will be included in the form of planting, paving and so on to increase the appearance of the whole park.

The cabins are placed within the dune line.

Stage I is the start of a consolidation of casual use cabins and camping, as well as increasing the number of attractive cabins for holiday bookings.

What will Council do, if everyone here objects to these developments because we value our open spaces? Does it still go ahead?

We have many questions here tonight, what if we don't like the answers to those questions – will you be moved along to Stages 2 and 3 by then?

What about the views of Pitt Street residents to the beach?

How are you dealing with the erosion as you put these cabins in?

There are already cabins along the dune line; Stage I is behind the dunes and therefore not in the known erosion zone.

What's the capacity change at Stage I?

The cabins have a variety of configurations, including some for disabled access. This does mean that there will be fewer caravan sites, but we anticipate that they will be more attractive to future patrons.

What will be the disruption to residents while you build in the park – will we still have access to the beach?

If erosion does occur, who will then pay for that?

What are your contingencies for unscheduled weather events?

If you can't fix up the cycleway eroding at the southern end now (taped with orange tape now for ages), how will you be able to develop all this?

You are setting a precedent here, developing in the Stockton Green Belt, on Crown Land. It'll be pretty difficult to stop further developments on these open spaces, once you do this one.

What are the plans to improve access for children to the beach from the suburb and from Lexie's? At present, it's all through car parks.

*What's the ratio of the cost to the forecast earnings from Stage I?
The forecast earnings for the 11 cabins is \$2m (in what timeframe please DB?)*

What's the timeline for boosting up the community reserves which can then be used to improve our public spaces?

More parking to allow Pitt Street residents not to be disadvantaged.

Could we have a concrete walking path onto the small breakwall as Stage I please?

Is there off-street parking being built – will Tourist Park residents have to share the current carpark with casual visitors?

Stockton Redevelopment Stage II

Stages Two and Three of the development will be subject to a Development Application, which then includes further opportunity for the community to comment. At this stage of the workshop, participants spoke on table groupings about the Possibilities and Constraints guiding Stages Two and beyond. The information contained in the Coastal Revitalisation Masterplan Community Consultation Report (May 2010) will also be used to guide further plans.

Constraints guiding Stage II and beyond

All these additional people – caravan owners and residents – how will Council support that with infrastructure?

Re-develop main street footpaths and kerbs. (Cr Buman clarified that Trust funds can only be used on Crown Land improvements).

Is there enough stability for 2-storey cabins? It's only sand at the end of the day.

Two storey cabins are not to intrude on the views along Pitt Street and the east side of Clyde Street. Also, what is going to change in the views from the beach back into Stockton?

Do not put in high-rise 2 storey cabins!

What is the height of the cabins?

*What about the views from Stockton looking towards the beach?
Access from King Street to be maintained. And pls build a footpath on the northern side of King Street.*

Solar lighting along the footpaths right around Stockton.

*Landscaping to reduce noise for residents from the Tourist Park.
Stockton Beach Tourist Park, Consultation Report, April 2011*

What's that about the kiosk at the ferry wharf?

More bins, so that the rubbish can be put somewhere by people, especially during holiday periods.

Sewerage smells in the park and on near streets – fix this!

We need an authoritative permanent police presence in Stockton to manage the social aspects of all these extra people.

Possibilities guiding Stage II and beyond

Build a boardwalk all the way around, connecting all of Stockton.

Give public access through the Tourist Park, for pedestrians and cyclists.

Extend foot and cycle paths from the ferry wharf right up to Corroba Oval

Can the recreational facility be available as a public venue?

Please spend most of the revenue on erosion control.

What about continuing the David Allen's dumping of sand on Stockton Beach – we've got more sand here now than in years. It's great!

Prefer shrubs for landscaping, as trees block views.

Can the pool toilets be open to the general public during the day?

Improve footpaths to the beach, in front of Lexies.

Flood mitigation on the park site

The breakwall car park is atrocious – improve that please

A fish-cleaning table at the end of the breakwall – it's an easy fix. We've been asking for that for years.

A rake attachment for the Stockton tractor, so that the beach can be cleaned properly.

Next Steps

Timelines

May Works commence in park, Stage I

July/August Next round of community consultation towards Public Domain Plan Stockton South

DATE Re DA preparation and public exhibition of same?

Contact Information

In person: David Stanke, Business Management Co-ordinator: 4974 5009.

Online: www.newcastle.nsw.gov.au, search for coastal revitalisation.

When will this information be available for reference?

This information, and the results of the field study for park users, is being compiled into one report, due to Daniel Ballantyne on 18 May. Soon after that, it will be available through all of Newcastle Voice's usual channels, including at the Stockton library.

Participant Feedback

1. What did you particularly like about this workshop?

- Good information given.
- Opportunity to participate.
- The chance to have a say.
- Opportunity to participate and informed about proposal.
- We got to have a chance to air our views on and around Stage II of the park project. It was interesting to hear a mix of opinions. Concerns were raised and hopefully a local forum will then go ahead before July 2011 for the Stockton residents.
- Good information.
- Learnt about project.
- Audience participation.
- Opportunity to have our “say” before any decision is made.
- The frank openness by Daniel Ballantyne and the way he answered questions. Powerpoint presentation was clear.

2. Please suggest any improvements that could be made.

- Have more.
- Have a select representative group to represent Stockton.
- More time to talk about problems whether they be positive or negative.
- Could have been better prepared.
- Larger venue and provision for longer meeting.
- Better venue eg. RSL Auditorium.

3. Any other comments?

- Keep up the good work.
- Concerned about increase numbers of people on services electricity, water, sewer, roads. Stockton inground services are extremely old and fragile and needs upgrading.
- I trust the co-ordination of future projects is better than that of the cycleway where the expansion of the cycleway has stopped and the new work has now begun from the Northern end (Stockton Bridge) with a big gap in the middle. It should have continued from the existing cycleway work that had already been done.
- Unfortunately some of the questions that were raised by the local community could not be answered by the Voice committee members.
- Not everyone has access to the computer to look up the final outcomes from the meetings.
- I think the poster near the Building Society worked well to get people here. The demographics is that many won't access Newcastle Voice. Maybe more education on Newcastle Voice will help?
- I would like to know what is happening in Stage 3 I am interested in this.

- The Council has deemed to treat the audience as children and like we are at a consultancy workshop.
- Could not hear people’s questions. Good to see the “experts” take time to explain the Masterplan. Nice to have a snack offered to us.
- There are too few unpowered sites in the plan.

4. Please rate your overall satisfaction with the workshop.

Completely dissatisfied	1
Somewhat dissatisfied	
Neither satisfied nor dissatisfied	3
Somewhat satisfied	2
Completely satisfied	2
TOTAL	8

5. Would you attend another group like this – on a different subject?

Yes 11
 No 0

NB: Not all participants completed a feedback sheet; not all questions were answered on each sheet received.

Submission Received after Workshop

I was away when this e-mail came in so I missed out on filling it out -however I live in Stockton and have used the park when friends have visited and booked them into the cabins. Tried to do this recently and was informed that it was not possible as the park is being renovated and that they are selling the cabins. I certainly hope this is not the case.

What happened to cheap holidays for the campers. I also read in the paper that someone is proposing to have the cabins made in to two stories!!! What is going on here. When they had a meeting my husband and I were not able to attend which I was very upset about. Do you people actually take on board what the people of Stockton want? **THIS NOT A RESORT!!!** This was supposed to be a place for ordinary people to have a holiday they can afford.

I certainly hope that the suggestion of taking over part of the parkland near swimming pool doesn't happen. We have already objected to this by letter and a survey that we filled out at the Library.

I will be interested in hearing what you or the Council have to say about the points I have made.

Yours in anticipation
(name removed to preserve privacy)

Appendix V – Stockton Tourist Park Map of Works: Current and Proposed



Stockton Beach Tourist Park Current Layout





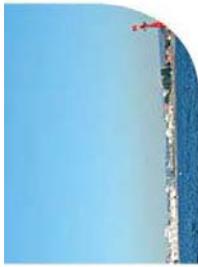
Stockton Beach Tourist Park

STAGE 1

Site Civil Works &
11 Cabins
to be completed
December 2011







Stockton Beach Tourist Park

STAGE 2

**15 Cabins in a
combination of
one and two floors
along dune line
plus a new
recreation facility**

**Subject to approval
commence early 2012**







Stockton Beach Tourist Park

STAGE 3

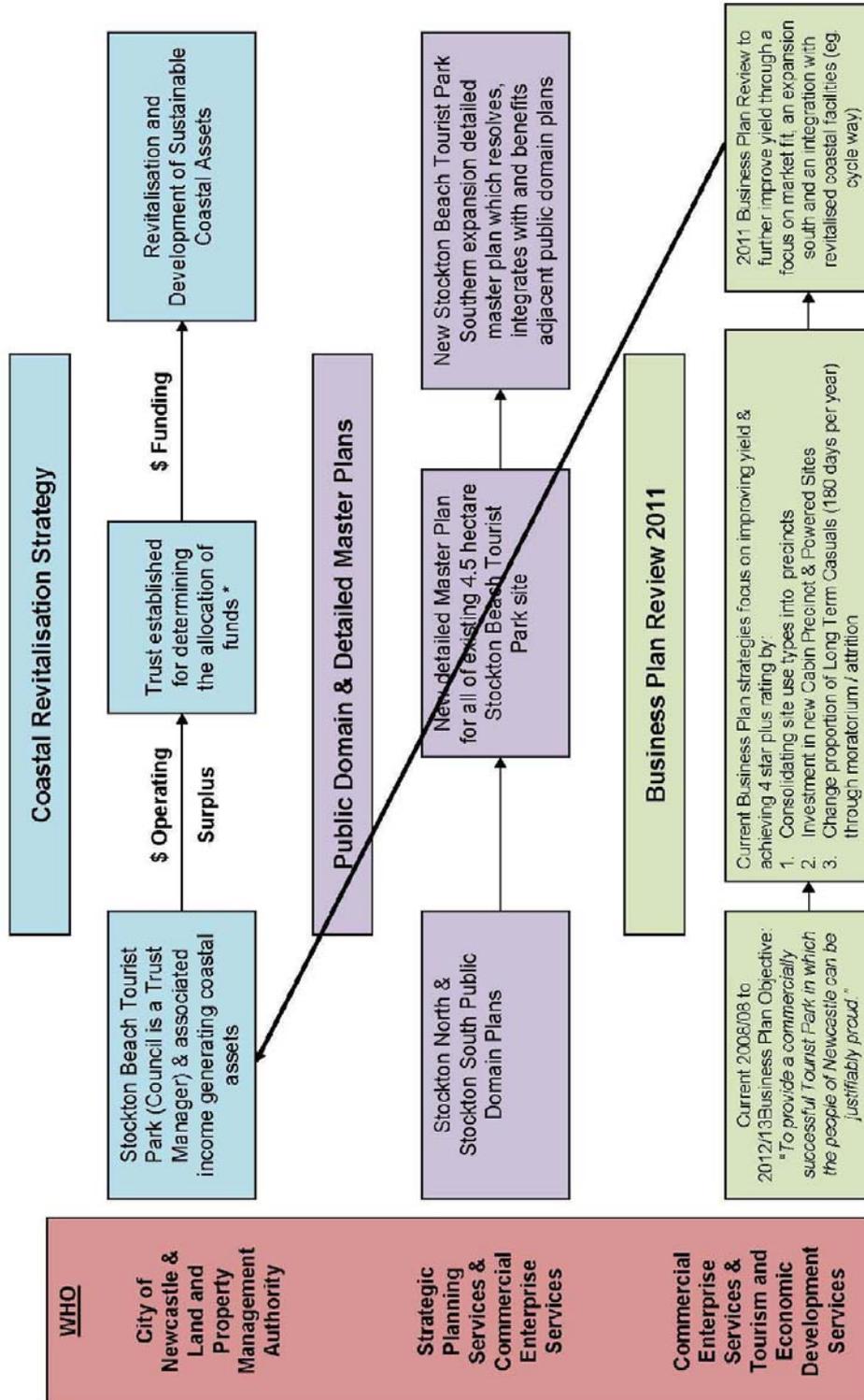
Up to 20 Cabins in a
combination of
one and two floors
along dune line
plus complimentary site
works

Subject to approval
late 2012 early 2013





Strategies and plans driving Stockton Beach Tourist Park Development - April 2011



* This proposed trust relationship is yet to be adopted by NSW Government's Land and Property Management Authority