



## Appendix I - Questionnaires



## Questionnaire to Newcastle Voice members

ID: \_\_\_\_\_

### **Blackbutt Reserve User Survey**

Blackbutt Reserve is a 182 hectare bushland reserve which provides nature trails, wildlife exhibits, children's playgrounds and recreational facilities. It has a range of captive native wildlife exhibits including koalas, wombats, kangaroos, wallabies, emus and native birds. Blackbutt Reserve also offers a range of native wildlife experiences through the "Spotlight Adventures", daily animal encounters and the sponsored Junior and Cadet Ranger Program.

Visitors to the reserve are being asked for input to help us make Blackbutt an even better destination for residents and visitors to the city. Your input will help shape the Blackbutt Reserve business and marketing plans.

We encourage you to take 5 minutes to fill out this questionnaire. Please answer ALL of the questions.

You can be assured that all your answers will remain completely confidential. Only the de-identified survey data will be provided to Council officers and Councillors.



Q1. When was the last time you visited Blackbutt Reserve?

**Please select one response only.**

<input type="checkbox"/>	Within the last week
<input type="checkbox"/>	Within the last month
<input type="checkbox"/>	Within the last 6 months
<input type="checkbox"/>	Within the last 12 months
<input type="checkbox"/>	More than 12 months ago
<input type="checkbox"/>	Never ( <b>Go to Q14</b> )

Q2. When planning your visit, how did you get most of your information about Blackbutt Reserve? **Please select one response only.**

<input type="checkbox"/>	Blackbutt brochures or leaflets in public places
<input type="checkbox"/>	Council's website
<input type="checkbox"/>	Council staff
<input type="checkbox"/>	Local newspapers (Newcastle Herald)
<input type="checkbox"/>	Free newspapers ( <i>Star and Post</i> )
<input type="checkbox"/>	Visitor Information Centre
<input type="checkbox"/>	Word-of-mouth: friends and family, colleague
<input type="checkbox"/>	Other (Please specify) _____



Q3. How many people typically visit Blackbutt with you?

**Please select one response only.**

<input type="checkbox"/>	I visit Blackbutt alone ( <b>Go to Q5</b> )
<input type="checkbox"/>	1-2
<input type="checkbox"/>	3-5
<input type="checkbox"/>	6+

Q4. What is the age group of those typically visiting with you?

**Please select all that apply.**

<input type="checkbox"/>	birth-15
<input type="checkbox"/>	16-24
<input type="checkbox"/>	25-39
<input type="checkbox"/>	40-54
<input type="checkbox"/>	55-69
<input type="checkbox"/>	70+



Q5. How do you typically travel to Blackbutt Reserve?

**Please select one response only.**

<input type="checkbox"/>	Car
<input type="checkbox"/>	Bus
<input type="checkbox"/>	Motorcycle
<input type="checkbox"/>	Walk
<input type="checkbox"/>	Cycle
<input type="checkbox"/>	Other (Please specify) _____

Q6. What was the reason for your MOST RECENT visit?

**Please select one only.**

<input type="checkbox"/>	Picnic/barbeque
<input type="checkbox"/>	School excursion/educational program/school holiday program
<input type="checkbox"/>	Birthday party
<input type="checkbox"/>	Family outing
<input type="checkbox"/>	Bush walking
<input type="checkbox"/>	Visiting the wildlife exhibits
<input type="checkbox"/>	Wildlife encounters (koala/reptile)
<input type="checkbox"/>	Junior Ranger Program (6-10 year olds)
<input type="checkbox"/>	Spotlight Adventure
<input type="checkbox"/>	Other (Please specify) _____



Q7. What other activities have you done during previous visits?

**Please select all that apply.**

<input type="checkbox"/>	Picnic/barbeque
<input type="checkbox"/>	School trip/educational program/school holiday program
<input type="checkbox"/>	Birthday party
<input type="checkbox"/>	Family outing
<input type="checkbox"/>	Bush walking
<input type="checkbox"/>	Visiting the wildlife exhibits
<input type="checkbox"/>	Wildlife encounters (koala/reptile)
<input type="checkbox"/>	Junior ranger program (6-10 year olds)
<input type="checkbox"/>	Spotlight Adventure
<input type="checkbox"/>	Other (Please specify) _____

Q8. There are different types of products/services for sale. Have you purchased anything at Blackbutt Reserve? **Please select all that apply.**

<input type="checkbox"/>	Yes, wildlife encounters (koala exhibition & photo opportunity)
<input type="checkbox"/>	Yes, confectionary item(s)
<input type="checkbox"/>	Yes, food for the animals
<input type="checkbox"/>	Yes, souvenir(s)
<input type="checkbox"/>	No, I was not aware that there were products for sale
<input type="checkbox"/>	No, everything is too expensive
<input type="checkbox"/>	No, I did not find anything I wanted to buy
<input type="checkbox"/>	No, I brought my own food/refreshments

Q9. Which types of products would you like to buy at Blackbutt Reserve?

**Please be as specific as possible.**

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**Q10. Please rate the various aspects related to wellbeing, cleanliness and Blackbutt Reserve's overall image. Please select one response for each.**



Q11. Please rate the current services and facilities at Blackbutt Reserve. **Please select one response for each.**

	Excellent	Great	Good	Fair	Poor	Don't know/Not applicable
Car parks	<input type="checkbox"/>					
Junior Ranger Program	<input type="checkbox"/>					
Koala & reptile encounters	<input type="checkbox"/>					
Picnic area – Carnley Ave.	<input type="checkbox"/>					
Picnic area – Dead Tree	<input type="checkbox"/>					
Picnic area – Richley Ave.	<input type="checkbox"/>					
Picnic area- Lookout Rd.	<input type="checkbox"/>					
Pioneer Cottage & Information Centre	<input type="checkbox"/>					
Playground	<input type="checkbox"/>					
School excursions	<input type="checkbox"/>					
Spotlight Adventures	<input type="checkbox"/>					
Toilets - Carnley Ave.	<input type="checkbox"/>					
Toilets - Richley Ave.	<input type="checkbox"/>					
Wildlife exhibits	<input type="checkbox"/>					

Q12. Would you support the following services or facilities? **Please select one response for each.**

	Yes	No	No, if there is an additional charge	Unsure
Birthday Party Packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Camping facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycle way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Function Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco-friendly adventure activities (i.e. flying fox)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interactive educational facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gift Shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Larger, more diverse playground for toddlers, preschool and teens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Larger open space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Markets (monthly)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Organised events (i.e. Carols by Candlelight)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor cinema	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational activities (i.e. cycle and walking tours)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tourist Information Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tractor train ride	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wedding gazebo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Q13. What do you particularly like about Blackbutt Reserve that you do not want changed? **Please be as specific as possible.**

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Q14. Please suggest any improvements that could be made to Blackbutt Reserve in the short-term. **Please be as specific as possible.**

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Q15. Please suggest any improvements that could be made to Blackbutt Reserve in the long-term. **Please be as specific as possible.**

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Q16. Please provide any additional comments or suggestions.

**Please be as specific as possible.**

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Thank you for being part of Newcastle Voice – and taking the time to complete this survey.

**We look forward to learning more from you as a member of  
Newcastle Voice.**



## Questionnaire to On-site Visitors

Date \_\_\_\_\_

### Blackbutt Reserve User Survey

Newcastle City Council is exploring visitor needs and expectations about Blackbutt Reserve. Visitors to the reserve are being asked for input to help us make Blackbutt an even better destination for residents and visitors to the city. Your input will help shape the Blackbutt Reserve business and marketing plans.

We encourage you to take 5 minutes to fill out this questionnaire. Please answer ALL of the questions. You can be assured that all your answers will remain completely confidential. Thank you for taking the time to complete this survey.

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Q1. Are you... **Please select one response only.**

<input type="checkbox"/>	Male	<input type="checkbox"/>	Female
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Q2. What age group do you fall under?

**Please select one response only.**

<input type="checkbox"/>	16-24
<input type="checkbox"/>	25-39
<input type="checkbox"/>	40-54
<input type="checkbox"/>	55-69
<input type="checkbox"/>	70+



Q3. How many people are visiting Blackbutt with you today? **Please select one response only.**

<input type="checkbox"/>	I am alone ( <b>Go to Q5</b> )
<input type="checkbox"/>	1-2
<input type="checkbox"/>	3-5
<input type="checkbox"/>	6+

Q4. What is the age group of those visiting with you? **Please select all that apply.**

<input type="checkbox"/>	birth-15
<input type="checkbox"/>	16-24
<input type="checkbox"/>	25-39
<input type="checkbox"/>	40-54
<input type="checkbox"/>	55-69
<input type="checkbox"/>	70+

Q5. Where do you live? **Please select one response only.**

<input type="checkbox"/>	In the Newcastle local government area
<input type="checkbox"/>	In the Hunter area (Lake Macquarie, Port Stephens, Hunter Valley)
<input type="checkbox"/>	Central Coast
<input type="checkbox"/>	Elsewhere in NSW
<input type="checkbox"/>	Interstate or overseas

Q6. How did you travel to Blackbutt Reserve? **Please select one response only.**

<input type="checkbox"/>	Car
<input type="checkbox"/>	Bus
<input type="checkbox"/>	Motorcycle
<input type="checkbox"/>	Walk
<input type="checkbox"/>	Cycle
<input type="checkbox"/>	Other (Please specify) _____

Q7. When planning your visit, how did you get most of your information about Blackbutt Reserve? **Please select one response only.**

<input type="checkbox"/>	Blackbutt brochures or leaflets in public places
<input type="checkbox"/>	Council's website
<input type="checkbox"/>	Council staff
<input type="checkbox"/>	Local newspapers (Newcastle Herald)
<input type="checkbox"/>	Free newspapers ( <i>Star and Post</i> )
<input type="checkbox"/>	Visitor Information Centre
<input type="checkbox"/>	Word-of-mouth: friends and family, colleague
<input type="checkbox"/>	Other (Please specify) _____



Q8. What is the reason for today's visit? **Please select all that apply.**

<input type="checkbox"/>	Picnic/barbeque
<input type="checkbox"/>	School excursion/educational program/school holiday program
<input type="checkbox"/>	Birthday party
<input type="checkbox"/>	Family outing
<input type="checkbox"/>	Bush walking
<input type="checkbox"/>	Visiting the wildlife exhibits
<input type="checkbox"/>	Wildlife encounters (koala/reptile)
<input type="checkbox"/>	Junior Ranger Program (6-10 year olds)
<input type="checkbox"/>	Spotlight Adventure
<input type="checkbox"/>	Other (Please specify) _____

Q9. There are different types of products/services for sale. Have you purchased anything at Blackbutt Reserve? **Please select all that apply.**

<input type="checkbox"/>	Yes, wildlife encounters (koala exhibition & photo opportunity)
<input type="checkbox"/>	Yes, confectionary item(s)
<input type="checkbox"/>	Yes, food for the animals
<input type="checkbox"/>	Yes, souvenir(s)
<input type="checkbox"/>	No, I was not aware that there were products for sale
<input type="checkbox"/>	No, everything is too expensive
<input checked="" type="checkbox"/>	No, I did not find anything I wanted to buy
<input type="checkbox"/>	No, I brought my own food/refreshments

Q10. Please rate the various aspects related to wellbeing, cleanliness and Blackbutt Reserve's overall image.

**Please select one response for each.**

	Excellent	Great	Good	Fair	Poor	Don't know/Not applicable
Comfort of places to sit	<input type="checkbox"/>					
Number of places to sit	<input type="checkbox"/>					
Cleanliness/quality of maintenance	<input type="checkbox"/>					
Feeling safe	<input type="checkbox"/>					
Easy to read & informative signage	<input type="checkbox"/>					
Adequate shade	<input type="checkbox"/>					
Overall attractiveness	<input type="checkbox"/>					

Q11. Please rate the current services and facilities at Blackbutt Reserve. **Please select one response for each.**

	Excellent	Great	Good	Fair	Poor	Don't know/Not applicable
Car parks	<input type="checkbox"/>					
Junior Ranger Program	<input type="checkbox"/>					
Koala & reptile encounters	<input type="checkbox"/>					
Picnic area – Carnley Ave.	<input type="checkbox"/>					
Picnic area – Dead Tree	<input type="checkbox"/>					
Picnic area – Richley Ave.	<input type="checkbox"/>					
Picnic area- Lookout Rd.	<input type="checkbox"/>					
Pioneer Cottage & Information Centre	<input type="checkbox"/>					
Playground	<input type="checkbox"/>					
School excursions	<input type="checkbox"/>					
Spotlight Adventures	<input type="checkbox"/>					
Toilets - Carnley Ave.	<input type="checkbox"/>					
Toilets - Richley Ave.	<input type="checkbox"/>					
Wildlife exhibits	<input type="checkbox"/>					

Q12. Would you support the following services or facilities? **Please select one response for each option.**

	<b>Yes</b>	<b>No</b>	<b>No, if there is an additional charge</b>	<b>Unsure</b>
Birthday Party Packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Camping facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycle way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Function Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco-friendly adventure activities (i.e. flying fox)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interactive educational facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gift Shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Larger, more diverse playground for toddlers, preschool and teens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Larger open space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Markets (monthly)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Organised events (i.e. Carols by Candlelight)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor cinema	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational activities (i.e. cycle and walking tours)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tourist Information Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tractor train ride	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wedding gazebo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q13. Before today, when was the last time you visited Blackbutt Reserve? **Please select one response only.**

<input type="checkbox"/>	Within the last week
<input type="checkbox"/>	Within the last month
<input type="checkbox"/>	Within the last 6 months
<input type="checkbox"/>	Within the last 12 months
<input type="checkbox"/>	More than 12 months ago
<input type="checkbox"/>	Today is my first visit ( <b>Go to Q15</b> )

Q14. What other activities have you done during previous visits? **Please select all that apply.**

<input type="checkbox"/>	Picnic/barbeque
<input type="checkbox"/>	School trip/educational program/school holiday program
<input type="checkbox"/>	Birthday party
<input type="checkbox"/>	Family outing
<input type="checkbox"/>	Bush walking
<input type="checkbox"/>	Visiting the wildlife exhibits
<input type="checkbox"/>	Wildlife encounters (koala/reptile)
<input type="checkbox"/>	Junior ranger program (6-10 year olds)
<input type="checkbox"/>	Spotlight Adventure
<input type="checkbox"/>	Other (Please specify) _____

Q15. Other than the existing wildlife present at Blackbutt (such as the koala, emu, kangaroo, and wombat) please identify your preference for the following possible additions to the reserve. **Please rank from 1 to 6, 1 being your most preferred.**

<input type="checkbox"/>	Reptiles (such as lizard, frog, turtle, snake) - enclosed
<input type="checkbox"/>	Hands-on animals (such as birds, and non-poisonous reptiles)
<input type="checkbox"/>	Local Birds (such as parrots) -in aviaries
<input type="checkbox"/>	Local Birds (such as Lorikeets) – birds are not enclosed and Blackbutt introduces feeding area
<input type="checkbox"/>	Nocturnal animals (such as owls or bilbies)
<input type="checkbox"/>	Threatened species (such as yellow-foot rock wallaby, Tasmanian devil)



Q16. Which types of products would you like to buy at Blackbutt Reserve? **Please be as specific as possible.**

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Q17. What do you particularly like about Blackbutt Reserve that you do not want changed? **Please be as specific as possible.**

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Q18. Please suggest any improvements that could be made to Blackbutt Reserve in the short-term. **Please be as specific as possible.**

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Q19. Please suggest any improvements that could be made to Blackbutt Reserve in the long-term. **Please be as specific as possible.**

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Q20. Please provide any additional comments or suggestions. **Please be as specific as possible.**

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## Appendix II Demographics

## General Characteristics of Newcastle Voice Sample

### Gender

	OPTIONS	TOTAL	PERCENT
01	Male	788	49.31 %
02	Female	810	50.69 %

### Age

	OPTIONS	TOTAL	PERCENT
01	16-24	81	5.07 %
02	25-39	464	29.04 %
03	40-54	492	30.79 %
04	55-69	434	27.16 %
05	70+	127	7.95 %

### Suburb of Residence

	OPTIONS	TOTAL	PERCENT
01	Adamstown	48	3.00 %
02	Adamstown Heights	43	2.69 %
03	Bar Beach	25	1.56 %
04	Beresfield	21	1.31 %
05	Birmingham Gardens	15	0.94 %
06	Blackhill/ Lenaghan	0	0.00 %
07	Broadmeadow	24	1.50 %
08	Callaghan	1	0.06 %
09	Carrington	21	1.31 %
010	Cooks Hill	73	4.57 %

	OPTIONS	TOTAL	PERCENT
O11	Elmmore Vale	22	1.38 %
O12	Fletcher	34	2.13 %
O13	Georgetown	19	1.19 %
O14	Hamilton	61	3.82 %
O15	Hamilton East	9	0.56 %
O16	Hamilton North	9	0.56 %
O17	Hamilton South	40	2.50 %
O18	Hexham	0	0.00 %
O19	Islington	42	2.63 %
O20	Jesmond	15	0.94 %
O21	Kooragang	0	0.00 %
O22	Kotara	41	2.57 %
O23	Lambton	70	4.38 %
O24	Maryland	41	2.57 %
O25	Maryville	39	2.44 %
O26	Mayfield	93	5.82 %
O27	Mayfield East	15	0.94 %
O28	Mayfield West	12	0.75 %
O29	Merewether	160	10.01 %
O30	Merewether Heights	21	1.31 %
O31	Minmi	11	0.69 %

	OPTIONS	TOTAL	PERCENT
O32	New Lambton	66	4.13 %
O33	New Lambton Heights	17	1.06 %
O34	Newcastle (CBD)	70	4.38 %
O35	Newcastle East	27	1.69 %
O36	Newcastle West	9	0.56 %
O37	North Lambton	20	1.25 %
O38	Rankin Park	9	0.56 %
O39	Sandgate	0	0.00 %
O40	Shortland	25	1.56 %
O41	Stockton	38	2.38 %
O42	Tarro	12	0.75 %
O43	The Hill	44	2.75 %
O44	The Junction	28	1.75 %
O45	Tighes Hill	31	1.94 %
O46	Wallsend	95	5.94 %
O47	Warabrook	10	0.63 %
O48	Waratah	29	1.81 %
O49	Waratah West	12	0.75 %
O50	Wickham	15	0.94 %
O51	I don't live in the Newcastle area.	16	1.00 %

## Ward

	PD as % LGA	Survey sample %
<b>Ward 1</b> (Carrington, Cooks Hill, Islington, Kooragang, Maryville, Mayfield, Mayfield East, Mayfield West, Newcastle (CBD), Newcastle East, Newcastle West, Stockton, The Hill, Tighes Hill, Warabrook, Wickham)	25	33.73
<b>Ward 2</b> (Adamstown, Adamstown Heights, Bar Beach, Broadmeadow, Hamilton, Hamilton East, Hamilton North, Hamilton South, Merewether, Merewether Heights, The Junction)	25	29.26
<b>Ward 3</b> (Georgetown, Jesmond, Kotara, Lambton, New Lambton, New Lambton Heights, North Lambton, Waratah, Waratah West)	25	18.08
<b>Ward 4</b> (Beresfield, Birmingham Gardens, Blackhill / Lenaghan, Callaghan, Elmore Vale, Fletcher, Hexham, Maryland, Minmi, Rankin Park, Sandgate, Shortland, Tarro, Wallsend)	25	17.89

## Planning District

	PD as % LGA	Survey sample %
<b>Inner City South</b>	15.8	28.58
<b>Inner City North</b>	8	11.64
<b>Hamilton</b>	18	17.20
<b>Mayfield</b>	10.1	8.14
<b>Lambton</b>	19.5	14.57
<b>Jesmond</b>	6.2	3.5
<b>Wallsend</b>	13.5	7.88
<b>Blue Gum Hills</b>	7.2	5.39
<b>North West</b>	3.4	2.06

## Employment Status

	OPTIONS	TOTAL	PERCENT
01	Employed full time	787	56.17 %
02	Employed part time	288	20.56 %
03	Looking for work	40	2.86 %
04	Studying	111	7.92 %
05	Domestic activities/caring	93	6.64 %
06	Retired	325	23.20 %
07	Other [specify]	99	7.07 %
08	Prefer not to answer	15	1.07 %

## Length of Time Lived in Newcastle LGA

	OPTIONS	TOTAL	PERCENT
01	Less than a year	51	3.24 %
02	1 - 3 years	137	8.70 %
03	4 - 10 years	355	22.55 %
04	11 - 25 years	377	23.95 %
05	More than 25 years	654	41.55 %

## General Characteristics of Newcastle Voice Respondents

### Gender

	OPTIONS	TOTAL	PERCENT
01	Male	455	48.40 %
02	Female	485	51.60 %

### Age

	OPTIONS	TOTAL	PERCENT
01	16-24	29	3.09 %
02	25-39	262	27.87 %
03	40-54	284	30.21 %
04	55-69	283	30.11 %
05	70+	82	8.72 %

### Suburb of Residence

	OPTIONS	TOTAL	PERCENT
01	Adamstown	26	2.77 %
02	Adamstown Heights	31	3.30 %
03	Bar Beach	9	0.96 %
04	Beresfield	14	1.49 %
05	Birmingham Gardens	10	1.06 %
06	Blackhill/ Lenaghan	0	0.00 %
07	Broadmeadow	16	1.70 %
08	Callaghan	1	0.11 %
09	Carrington	12	1.28 %
010	Cooks Hill	39	4.15 %
011	Elermore Vale	8	0.85 %
012	Fletcher	18	1.91 %
013	Georgetown	12	1.28 %

	OPTIONS	TOTAL	PERCENT
O14	Hamilton	38	4.04 %
O15	Hamilton East	4	0.43 %
O16	Hamilton North	5	0.53 %
O17	Hamilton South	23	2.45 %
O18	Hexham	0	0.00 %
O19	Islington	30	3.19 %
O20	Jesmond	9	0.96 %
O21	Kooragang	0	0.00 %
O22	Kotara	31	3.30 %
O23	Lambton	44	4.68 %
O24	Maryland	19	2.02 %
O25	Maryville	20	2.13 %
O26	Mayfield	50	5.32 %
O27	Mayfield East	4	0.43 %
O28	Mayfield West	7	0.74 %
O29	Merewether	98	10.43 %
O30	Merewether Heights	14	1.49 %
O31	Minmi	5	0.53 %

	OPTIONS	TOTAL	PERCENT
O32	New Lambton	50	5.32 %
O33	New Lambton Heights	12	1.28 %
O34	Newcastle (CBD)	39	4.15 %
O35	Newcastle East	13	1.38 %
O36	Newcastle West	4	0.43 %
O37	North Lambton	8	0.85 %
O38	Rankin Park	7	0.74 %
O39	Sandgate	0	0.00 %
O40	Shortland	16	1.70 %
O41	Stockton	19	2.02 %
O42	Tarro	12	1.28 %
O43	The Hill	21	2.23 %
O44	The Junction	17	1.81 %
O45	Tighes Hill	14	1.49 %
O46	Wallsend	58	6.17 %
O47	Warabrook	8	0.85 %
O48	Waratah	19	2.02 %
O49	Waratah West	8	0.85 %
O50	Wickham	9	0.96 %
O51	I don't live in the Newcastle area.	9	0.96 %

## Ward

	PD as % LGA	Survey sample %
<b>Ward 1</b> (Carrington, Cooks Hill, Islington, Kooragang, Maryville, Mayfield, Mayfield East, Mayfield West, Newcastle (CBD), Newcastle East, Newcastle West, Stockton, The Hill, Tighes Hill, Warabrook, Wickham)	25	30.75
<b>Ward 2</b> (Adamstown, Adamstown Heights, Bar Beach, Broadmeadow, Hamilton, Hamilton East, Hamilton North, Hamilton South, Merewether, Merewether Heights, The Junction)	25	29.91
<b>Ward 3</b> (Georgetown, Jesmond, Kotara, Lambton, New Lambton, New Lambton Heights, North Lambton, Waratah, Waratah West)	25	20.54
<b>Ward 4</b> (Beresfield, Birmingham Gardens, Blackhill / Lenaghan, Callaghan, Elmore Vale, Fletcher, Hexham, Maryland, Minmi, Rankin Park, Sandgate, Shortland, Tarro, Wallsend)	25	17.33

## Planning District

	PD as % LGA	Survey respondents %
<b>Inner City South</b>	15.8	27.03
<b>Inner City North</b>	8	11.07
<b>Hamilton</b>	18	18.52
<b>Mayfield</b>	10.1	7.34
<b>Lambton</b>	19.5	16.28
<b>Jesmond</b>	6.2	3.83
<b>Wallsend</b>	13.5	7.76
<b>Blue Gum Hills</b>	7.2	4.46
<b>North West</b>	3.4	2.77

## Employment Status

	OPTIONS	TOTAL	PERCENT
O1	Employed full time	449	51.91 %
O2	Employed part time	181	20.92 %
O3	Looking for work	24	2.77 %
O4	Studying	47	5.43 %
O5	Domestic activities/caring	54	6.24 %
O6	Retired	219	25.32 %
O7	Other [specify]	63	7.28 %
O8	Prefer not to answer	6	0.69 %

## Length of Time Lived in Newcastle LGA

	OPTIONS	TOTAL	PERCENT
O1	Less than a year	27	2.92 %
O2	1 - 3 years	71	7.67 %
O3	4 - 10 years	205	22.14 %
O4	11 - 25 years	203	21.92 %
O5	More than 25 years	420	45.36 %

## General Characteristics of On-site Visitor Respondents

### Gender

	OPTIONS	TOTAL	PERCENT
O1	Male	118	29.21 %
O2	Female	286	70.79 %

### Age

	OPTIONS	TOTAL	PERCENT
O1	0-15	5	1.24 %
O2	16-24	33	8.17 %
O3	25-39	179	44.31 %
O4	40-54	100	24.75 %
O5	55-70	74	18.32 %
O6	70+	13	3.22 %

### Residence

	OPTIONS	TOTAL	PERCENT
O1	In the Newcastle local government area	189	46.78 %
O2	In the Hunter (Lake Macquarie, Port Stephens, Hunter Valley)	168	41.58 %
O3	Central Coast	8	1.98 %
O4	Elsewhere in NSW	18	4.46 %
O5	Interstate or overseas	21	5.20 %



## Appendix III - Topline Reports

## Topline Report – Newcastle Voice

Q1. When was the last time you visited Blackbutt Reserve? **Please select one response only.**

	OPTIONS	TOTAL	PERCENT
O1	Within the last week	69	7.35 %
O2	Within the last month	156	16.61 %
O3	Within the last 6 months	268	28.54 %
O4	Within the last 12 months	131	13.95 %
O5	More than 12 months ago	282	30.03 %
O6	Never	33	3.51 %

Q2. When planning your visit, how did you get most of your information about Blackbutt Reserve? **Please select one response only.**

	OPTIONS	TOTAL	PERCENT
O1	Blackbutt brochures or leaflets in public places	48	5.16 %
O2	Council's website	63	6.77 %
O3	Council staff	15	1.61 %
O4	Local newspaper (Newcastle Herald)	28	3.01 %
O5	Free newspapers (Star and Post)	21	2.26 %
O6	Visitor Information Centre	27	2.90 %
O7	Word-of-mouth: friends and family, colleagues	552	59.35 %
O8	Other (please specify)	176	18.92 %

Q3. How many people typically visit Blackbutt with you?

**Please select one response only.**

	OPTIONS	TOTAL	PERCENT
O1	I visit Blackbutt alone	29	3.12 %
O2	1-2	280	30.11 %
O3	3-5	439	47.20 %
O4	6+	182	19.57 %

Q4. What is the age group of those typically visiting with you?

**Please select all that apply.**

	OPTIONS	TOTAL	PERCENT
O1	0-15	548	60.82 %
O2	16-24	177	19.64 %
O3	25-39	410	45.50 %
O4	40-54	346	38.40 %
O5	55-69	293	32.52 %
O6	70+	116	12.87 %

Q5. How do you typically travel to Blackbutt Reserve?

**Please select one response only.**

	OPTIONS	TOTAL	PERCENT
O1	Car	851	91.51 %
O2	Bus	15	1.61 %
O3	Motorcycle	1	0.11 %
O4	Walk	41	4.41 %
O5	Bicycle	16	1.72 %
O6	Other (please specify)	6	0.65 %

Q6. What was the reason for your MOST RECENT visit?

	OPTIONS	TOTAL	PERCENT
O1	Picnic/Barbeque	210	22.58 %
O2	School excursion/educational program/holiday program	18	1.94 %
O3	Birthday party	59	6.34 %
O4	Family outing	222	23.87 %
O5	Bush walking	118	12.69 %
O6	Visiting wildlife exhibits	158	16.99 %
O7	Wildlife Encounters (koala/reptile)	40	4.30 %
O8	Junior Ranger Program (6-10 year olds)	8	0.86 %
O9	Spotlight Adventure	10	1.08 %
O10	Other (please specify)	87	9.35 %

Q7. What other activities have you done during previous visits?

	OPTIONS	TOTAL	PERCENT
O1	Picnic/barbeque	725	77.71 %
O2	School trip/educational program/holiday program	168	18.01 %
O3	Birthday party	391	41.91 %
O4	Family outing	698	74.81 %
O5	Bush walking	581	62.27 %
O6	Visiting the wildlife exhibits	711	76.21 %
O7	Wildlife Encounters (koala/reptile)	308	33.01 %
O8	Junior ranger program (10-16 year olds)	48	5.14 %
O9	Spotlight Adventure	84	9.00 %
O10	Other (please specify)	88	9.43 %

Q8. There are different types of products/services for sale. Have you purchased anything at Blackbutt Reserve?

	OPTIONS	TOTAL	PERCENT
O1	Yes, wildlife encounters (koala exhibit and photo opportunity)	99	10.59 %
O2	Yes, confectionary items	97	10.37 %
O3	Yes, food for the animals	144	15.40 %
O4	Yes, souvenirs	53	5.67 %
O5	No, I was not aware there are products for sale	396	42.35 %
O6	No, everything is too expensive	9	0.96 %
O7	No, I did not find anything I wanted to buy	63	6.74 %
O8	No, I brought my own food/refreshments	344	36.79 %

Q10. Please rate the various aspects related to wellbeing, cleanliness and Blackbutt Reserve's overall image.

### Comfort of places to sit

	OPTIONS	TOTAL	PERCENT
01	Excellent	121	12.94 %
02	Great	183	19.57 %
03	Good	406	43.42 %
04	Fair	151	16.15 %
05	Poor	22	2.35 %
06	Don't Know/Not Applicable	51	5.45 %

### Number of places to sit

	OPTIONS	TOTAL	PERCENT
01	Excellent	78	8.34 %
02	Great	140	14.97 %
03	Good	363	38.82 %
04	Fair	236	25.24 %
05	Poor	61	6.52 %
06	Don't Know/Not Applicable	56	5.99 %

### Cleanliness/Quality of Maintenance

	OPTIONS	TOTAL	PERCENT
01	Excellent	127	13.58 %
02	Great	241	25.78 %
03	Good	406	43.42 %
04	Fair	120	12.83 %
05	Poor	15	1.60 %
06	Don't Know/Not Applicable	25	2.67 %

### Feeling safe

	OPTIONS	TOTAL	PERCENT
01	Excellent	267	28.56 %
02	Great	323	34.55 %
03	Good	259	27.70 %
04	Fair	51	5.45 %
05	Poor	6	0.64 %
06	Don't Know/Not Applicable	28	2.99 %

### Easy to read and informative signage

	OPTIONS	TOTAL	PERCENT
O1	Excellent	130	13.90 %
O2	Great	273	29.20 %
O3	Good	367	39.25 %
O4	Fair	91	9.73 %
O5	Poor	24	2.57 %
O6	Don't Know/Not Applicable	49	5.24 %

### Adequate shade

	OPTIONS	TOTAL	PERCENT
O1	Excellent	140	14.97 %
O2	Great	264	28.24 %
O3	Good	334	35.72 %
O4	Fair	151	16.15 %
O5	Poor	20	2.14 %
O6	Don't Know/Not Applicable	25	2.67 %

### Overall attractiveness

	OPTIONS	TOTAL	PERCENT
O1	Excellent	238	25.45 %
O2	Great	310	33.16 %
O3	Good	308	32.94 %
O4	Fair	47	5.03 %
O5	Poor	8	0.86 %
O6	Don't Know/Not Applicable	23	2.46 %

Q11. Please rate the current services and facilities at Blackbutt Reserve.

## Car Parks

	OPTIONS	TOTAL	PERCENT
O1	Excellent	95	10.17 %
O2	Great	170	18.20 %
O3	Good	457	48.93 %
O4	Fair	152	16.27 %
O5	Poor	21	2.25 %
O6	Don't know/Not applicable	39	4.18 %

## Junior Rangers

	OPTIONS	TOTAL	PERCENT
O1	Excellent	72	7.71 %
O2	Great	118	12.63 %
O3	Good	84	8.99 %
O4	Fair	21	2.25 %
O5	Poor	1	0.11 %
O6	Don't know/Not applicable	638	68.31 %

## Koala and Reptile Encounters

	OPTIONS	TOTAL	PERCENT
O1	Excellent	173	18.52 %
O2	Great	287	30.73 %
O3	Good	235	25.16 %
O4	Fair	61	6.53 %
O5	Poor	12	1.28 %
O6	Don't know/Not applicable	166	17.77 %

## Picnic area – Carnley Avenue

	OPTIONS	TOTAL	PERCENT
O1	Excellent	125	13.38 %
O2	Great	276	29.55 %
O3	Good	372	39.83 %
O4	Fair	81	8.67 %
O5	Poor	9	0.96 %
O6	Don't know/Not applicable	71	7.60 %

### Picnic area – Dead Tree

	OPTIONS	TOTAL	PERCENT
01	Excellent	43	4.60 %
02	Great	126	13.49 %
03	Good	199	21.31 %
04	Fair	71	7.60 %
05	Poor	8	0.86 %
06	Don't know/Not applicable	487	52.14 %

### Picnic Area – Richley

	OPTIONS	TOTAL	PERCENT
01	Excellent	50	11.09 %
02	Great	107	23.73 %
03	Good	128	28.38 %
04	Fair	31	6.87 %
05	Poor	5	1.11 %
06	Don't know/Not applicable	130	28.82 %

### Picnic area – Lookout Road

	OPTIONS	TOTAL	PERCENT
01	Excellent	50	5.35 %
02	Great	122	13.06 %
03	Good	244	26.12 %
04	Fair	166	17.77 %
05	Poor	55	5.89 %
06	Don't know/Not applicable	297	31.80 %

### Pioneer Cottage and Information Centre

	OPTIONS	TOTAL	PERCENT
01	Excellent	62	6.64 %
02	Great	125	13.38 %
03	Good	276	29.55 %
04	Fair	97	10.39 %
05	Poor	16	1.71 %
06	Don't know/Not applicable	358	38.33 %

### Playground – Carnley

	OPTIONS	TOTAL	PERCENT
O1	Excellent	78	8.35 %
O2	Great	209	22.38 %
O3	Good	318	34.05 %
O4	Fair	121	12.96 %
O5	Poor	8	0.86 %
O6	Don't know/Not applicable	199	21.31 %

### School excursions

	OPTIONS	TOTAL	PERCENT
O1	Excellent	57	6.10 %
O2	Great	94	10.06 %
O3	Good	89	9.53 %
O4	Fair	31	3.32 %
O5	Poor	2	0.21 %
O6	Don't know/Not applicable	660	70.66 %

### Spotlight Adventures

	OPTIONS	TOTAL	PERCENT
O1	Excellent	76	8.14 %
O2	Great	105	11.24 %
O3	Good	72	7.71 %
O4	Fair	19	2.03 %
O5	Poor	4	0.43 %
O6	Don't know/Not applicable	657	70.34 %

### Toilets – Carnley Avenue

	OPTIONS	TOTAL	PERCENT
O1	Excellent	28	3.00 %
O2	Great	57	6.10 %
O3	Good	309	33.08 %
O4	Fair	268	28.69 %
O5	Poor	64	6.85 %
O6	Don't know/Not applicable	207	22.16 %

### Toilets – Richley Avenue

	OPTIONS	TOTAL	PERCENT
O1	Excellent	19	2.03 %
O2	Great	48	5.14 %
O3	Good	233	24.95 %
O4	Fair	183	19.59 %
O5	Poor	42	4.50 %
O6	Don't know/Not applicable	408	43.68 %

### Wildlife exhibits

	OPTIONS	TOTAL	PERCENT
O1	Excellent	201	21.52 %
O2	Great	293	31.37 %
O3	Good	258	27.62 %
O4	Fair	82	8.78 %
O5	Poor	21	2.25 %
O6	Don't know/Not applicable	78	8.35 %

Q12. Would you support the following services or facilities?

### Birthday Party Packages

	OPTIONS	TOTAL	PERCENT
O1	Yes	544	58.31 %
O2	No	159	17.04 %
O3	Not if there is an additional charge	72	7.72 %
O4	Unsure	158	16.93 %

### Café

	OPTIONS	TOTAL	PERCENT
O1	Yes	802	85.96 %
O2	No	60	6.43 %
O3	Not if there is an additional charge	18	1.93 %
O4	Unsure	53	5.68 %

### Camping facilities

	OPTIONS	TOTAL	PERCENT
O1	Yes	370	39.66 %
O2	No	402	43.09 %
O3	Not if there is an additional charge	24	2.57 %
O4	Unsure	137	14.68 %

### Cycle Way

	OPTIONS	TOTAL	PERCENT
O1	Yes	719	77.06 %
O2	No	117	12.54 %
O3	Not if there is an additional charge	24	2.57 %
O4	Unsure	73	7.82 %

### Function Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	533	57.13 %
O2	No	218	23.37 %
O3	Not if there is an additional charge	18	1.93 %
O4	Unsure	164	17.58 %

### Eco-friendly adventure activities

	OPTIONS	TOTAL	PERCENT
O1	Yes	740	79.31 %
O2	No	83	8.90 %
O3	Not if there is an additional charge	30	3.22 %
O4	Unsure	80	8.57 %

### Interactive educational facility

	OPTIONS	TOTAL	PERCENT
O1	Yes	758	81.24 %
O2	No	60	6.43 %
O3	Not if there is an additional charge	29	3.11 %
O4	Unsure	86	9.22 %

### Gift shop

	OPTIONS	TOTAL	PERCENT
O1	Yes	546	58.52 %
O2	No	224	24.01 %
O3	Not if there is an additional charge	16	1.71 %
O4	Unsure	147	15.76 %

### Larger playground for all ages

	OPTIONS	TOTAL	PERCENT
O1	Yes	692	74.17 %
O2	No	114	12.22 %
O3	Not if there is an additional charge	37	3.97 %
O4	Unsure	90	9.65 %

### Larger open space

	OPTIONS	TOTAL	PERCENT
O1	Yes	473	50.70 %
O2	No	264	28.30 %
O3	Not if there is an additional charge	23	2.47 %
O4	Unsure	173	18.54 %

### Monthly markets

	OPTIONS	TOTAL	PERCENT
O1	Yes	357	38.26 %
O2	No	406	43.52 %
O3	Not if there is an additional charge	32	3.43 %
O4	Unsure	138	14.79 %

### Organised events (eg Carols by Candlelight)

	OPTIONS	TOTAL	PERCENT
O1	Yes	650	69.67 %
O2	No	142	15.22 %
O3	Not if there is an additional charge	29	3.11 %
O4	Unsure	112	12.00 %

### Outdoor cinema

	OPTIONS	TOTAL	PERCENT
O1	Yes	623	66.77 %
O2	No	192	20.58 %
O3	Not if there is an additional charge	25	2.68 %
O4	Unsure	93	9.97 %

### Recreational activities (eg walking and cycling tours)

	OPTIONS	TOTAL	PERCENT
O1	Yes	727	77.92 %
O2	No	80	8.57 %
O3	Not if there is an additional charge	36	3.86 %
O4	Unsure	90	9.65 %

### Tourist Information Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	651	69.77 %
O2	No	138	14.79 %
O3	Not if there is an additional charge	32	3.43 %
O4	Unsure	112	12.00 %

### Tractor Train ride

	OPTIONS	TOTAL	PERCENT
O1	Yes	404	43.30 %
O2	No	367	39.34 %
O3	Not if there is an additional charge	28	3.00 %
O4	Unsure	134	14.36 %

### Wedding gazebo

	OPTIONS	TOTAL	PERCENT
O1	Yes	434	46.52 %
O2	No	310	33.23 %
O3	Not if there is an additional charge	23	2.47 %
O4	Unsure	166	17.79 %

## Topline Report – On-site Visitors

Q1. Are you... Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	Male	118	29.21 %
O2	Female	286	70.79 %

Q2. What age group do you fall under? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	0-15	5	1.24 %
O2	16-24	33	8.17 %
O3	25-39	179	44.31 %
O4	40-54	100	24.75 %
O5	55-70	74	18.32 %
O6	70+	13	3.22 %

Q3. How many people are visiting Blackbutt with you today? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	I visit Blackbutt alone	23	6.20 %
O2	1-2	70	18.87 %
O3	3-5	163	43.94 %
O4	6+	115	31.00 %

Q4. What is the age group of those visiting with you? Please select all that apply.

	OPTIONS	TOTAL	PERCENT
O1	0-15	264	75.86 %
O2	16-24	42	12.07 %
O3	25-39	168	48.28 %
O4	40-54	104	29.89 %
O5	55-69	78	22.41 %
O6	70+	27	7.76 %

Q5. Where do you live? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	In the Newcastle local government area	189	46.78 %
O2	In the Hunter (Lake Macquarie, Port Stephens, Hunter Valley)	168	41.58 %
O3	Central Coast	8	1.98 %
O4	Elsewhere in NSW	18	4.46 %
O5	Interstate or overseas	21	5.20 %

Q6. How did you travel to Blackbutt Reserve? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	Car	342	92.18 %
O2	Bus	9	2.43 %
O3	Motorcycle	1	0.27 %
O4	Walk	17	4.58 %
O5	Bicycle	1	0.27 %
O6	Other (please specify)	1	0.27 %

Q7. When planning your visit, how did you get most of your information about Blackbutt Reserve? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	Blackbutt brochures or leaflets in public places	16	4.31 %
O2	Council's website	21	5.66 %
O3	Council staff	7	1.89 %
O4	Local newspaper (Newcastle Herald)	7	1.89 %
O5	Free newspapers (Star and Post)	14	3.77 %
O6	Visitor Information Centre	17	4.58 %
O7	Word-of-mouth: friends and family, colleagues	225	60.65 %
O8	Other (please specify)	64	17.25 %

Q8. What is the reason for today's visit? Please select all that apply.

	OPTIONS	TOTAL	PERCENT
O1	Blackbutt brochures or leaflets in public places	16	4.31 %
O2	Council's website	21	5.66 %
O3	Council staff	7	1.89 %
O4	Local newspaper (Newcastle Herald)	7	1.89 %
O5	Free newspapers (Star and Post)	14	3.77 %
O6	Visitor Information Centre	17	4.58 %
O7	Word-of-mouth: friends and family, colleagues	225	60.65 %
O8	Other (please specify)	64	17.25 %

Q9. There are different types of products/services for sale. Have you purchased anything at Blackbutt Reserve? Please select all that apply.

	OPTIONS	TOTAL	PERCENT
O1	Yes, wildlife encounters (koala exhibit and photo opportunity)	77	20.75 %
O2	Yes, confectionary items	108	29.11 %
O3	Yes, food for the animals	81	21.83 %
O4	Yes, souvenirs	57	15.36 %
O5	No, I was not aware there are products for sale	91	24.53 %
O6	No, everything is too expensive	3	0.81 %
O7	No, I did not find anything I wanted to buy	13	3.50 %
O8	No, I brought my own food/refreshments	118	31.81 %

Q10. Please rate the various aspects related to wellbeing, cleanliness and Blackbutt Reserve's overall image. Please select one response for each.

Comfort of places to sit

	OPTIONS	TOTAL	PERCENT
O1	Excellent	125	33.69 %
O2	Great	115	31.00 %
O3	Good	110	29.65 %
O4	Fair	12	3.23 %
O5	Poor	1	0.27 %
O6	Don't Know/Not Applicable	8	2.16 %

### Number of places to sit

	OPTIONS	TOTAL	PERCENT
O1	Excellent	106	28.57 %
O2	Great	115	31.00 %
O3	Good	109	29.38 %
O4	Fair	27	7.28 %
O5	Poor	5	1.35 %
O6	Don't Know/Not Applicable	9	2.43 %

### Cleanliness/quality of maintenance

	OPTIONS	TOTAL	PERCENT
O1	Excellent	120	32.35 %
O2	Great	116	31.27 %
O3	Good	107	28.84 %
O4	Fair	11	2.96 %
O5	Poor	8	2.16 %
O6	Don't Know/Not Applicable	9	2.43 %

### Feeling Safe

	OPTIONS	TOTAL	PERCENT
O1	Excellent	166	44.74 %
O2	Great	128	34.50 %
O3	Good	67	18.06 %
O4	Fair	4	1.08 %
O5	Poor	1	0.27 %
O6	Don't Know/Not Applicable	5	1.35 %

Easy to read and informative signage

	OPTIONS	TOTAL	PERCENT
O1	Excellent	143	38.54 %
O2	Great	125	33.69 %
O3	Good	75	20.22 %
O4	Fair	18	4.85 %
O5	Poor	1	0.27 %
O6	Don't Know/Not Applicable	9	2.43 %

Adequate shade

	OPTIONS	TOTAL	PERCENT
O1	Excellent	109	29.38 %
O2	Great	121	32.61 %
O3	Good	84	22.64 %
O4	Fair	36	9.70 %
O5	Poor	12	3.23 %
O6	Don't Know/Not Applicable	9	2.43 %

Overall attractiveness

	OPTIONS	TOTAL	PERCENT
O1	Excellent	163	43.94 %
O2	Great	123	33.15 %
O3	Good	69	18.60 %
O4	Fair	5	1.35 %
O5	Poor	2	0.54 %
O6	Don't Know/Not Applicable	9	2.43 %

Q11. Please rate the current services and facilities at Blackbutt Reserve. Please select one response for each.

#### Car parks

	OPTIONS	TOTAL	PERCENT
O1	Excellent	71	19.14 %
O2	Great	105	28.30 %
O3	Good	138	37.20 %
O4	Fair	37	9.97 %
O5	Poor	5	1.35 %
O6	Don't know/Not applicable	15	4.04 %

#### Junior Ranger Program

	OPTIONS	TOTAL	PERCENT
O1	Excellent	62	16.71 %
O2	Great	43	11.59 %
O3	Good	31	8.36 %
O4	Fair	1	0.27 %
O5	Poor	0	0.00 %
O6	Don't know/Not applicable	234	63.07 %

#### Koala and reptile encounters

	OPTIONS	TOTAL	PERCENT
O1	Excellent	109	29.38 %
O2	Great	93	25.07 %
O3	Good	55	14.82 %
O4	Fair	9	2.43 %
O5	Poor	0	0.00 %
O6	Don't know/Not applicable	105	28.30 %

Picnic area – Carnley Ave.

	OPTIONS	TOTAL	PERCENT
O1	Excellent	116	31.27 %
O2	Great	119	32.08 %
O3	Good	75	20.22 %
O4	Fair	8	2.16 %
O5	Poor	2	0.54 %
O6	Don't know/Not applicable	51	13.75 %

Picnic area – Dead Tree

	OPTIONS	TOTAL	PERCENT
O1	Excellent	51	13.75 %
O2	Great	55	14.82 %
O3	Good	41	11.05 %
O4	Fair	10	2.70 %
O5	Poor	11	2.96 %
O6	Don't know/Not applicable	203	54.72 %

Picnic area – Richley Ave.

	OPTIONS	TOTAL	PERCENT
O1	Excellent	84	23.86 %
O2	Great	89	25.28 %
O3	Good	51	14.49 %
O4	Fair	5	1.42 %
O5	Poor	1	0.28 %
O6	Don't know/Not applicable	122	34.66 %

Picnic area – Lookout Rd.

	OPTIONS	TOTAL	PERCENT
O1	Excellent	55	14.82 %
O2	Great	52	14.02 %
O3	Good	41	11.05 %
O4	Fair	18	4.85 %
O5	Poor	16	4.31 %
O6	Don't know/Not applicable	189	50.94 %

Pioneer Cottage & Information Centre

	OPTIONS	TOTAL	PERCENT
O1	Excellent	69	18.60 %
O2	Great	76	20.49 %
O3	Good	83	22.37 %
O4	Fair	31	8.36 %
O5	Poor	13	3.50 %
O6	Don't know/Not applicable	99	26.68 %

Playground

	OPTIONS	TOTAL	PERCENT
O1	Excellent	94	25.34 %
O2	Great	104	28.03 %
O3	Good	101	27.22 %
O4	Fair	23	6.20 %
O5	Poor	2	0.54 %
O6	Don't know/Not applicable	47	12.67 %

### School excursions

	OPTIONS	TOTAL	PERCENT
O1	Excellent	37	9.97 %
O2	Great	36	9.70 %
O3	Good	29	7.82 %
O4	Fair	3	0.81 %
O5	Poor	0	0.00 %
O6	Don't know/Not applicable	266	71.70 %

### Spotlight Adventures

	OPTIONS	TOTAL	PERCENT
O1	Excellent	53	14.29 %
O2	Great	34	9.16 %
O3	Good	23	6.20 %
O4	Fair	2	0.54 %
O5	Poor	2	0.54 %
O6	Don't know/Not applicable	257	69.27 %

### Toilets – Carnley Ave.

	OPTIONS	TOTAL	PERCENT
O1	Excellent	34	9.16 %
O2	Great	43	11.59 %
O3	Good	100	26.95 %
O4	Fair	51	13.75 %
O5	Poor	65	17.52 %
O6	Don't know/Not applicable	78	21.02 %

Toilets – Richley Ave.

	OPTIONS	TOTAL	PERCENT
O1	Excellent	28	7.55 %
O2	Great	33	8.89 %
O3	Good	81	21.83 %
O4	Fair	45	12.13 %
O5	Poor	22	5.93 %
O6	Don't know/Not applicable	162	43.67 %

Wildlife exhibits

	OPTIONS	TOTAL	PERCENT
O1	Excellent	103	27.76 %
O2	Great	101	27.22 %
O3	Good	84	22.64 %
O4	Fair	16	4.31 %
O5	Poor	8	2.16 %
O6	Don't know/Not applicable	59	15.90 %

Q12. Would you support the following services or facilities? Please select one response for each option.

Birthday Party Packages

	OPTIONS	TOTAL	PERCENT
O1	Yes	269	72.51 %
O2	No	28	7.55 %
O3	Not if there is an additional charge	13	3.50 %
O4	Unsure	61	16.44 %

## Café

	OPTIONS	TOTAL	PERCENT
O1	Yes	312	84.10 %
O2	No	24	6.47 %
O3	Not if there is an additional charge	5	1.35 %
O4	Unsure	30	8.09 %

## Camping facilities

	OPTIONS	TOTAL	PERCENT
O1	Yes	185	49.87 %
O2	No	126	33.96 %
O3	Not if there is an additional charge	6	1.62 %
O4	Unsure	54	14.56 %

## Cycle way

	OPTIONS	TOTAL	PERCENT
O1	Yes	248	66.85 %
O2	No	70	18.87 %
O3	Not if there is an additional charge	13	3.50 %
O4	Unsure	40	10.78 %

## Function Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	210	56.60 %
O2	No	79	21.29 %
O3	Not if there is an additional charge	3	0.81 %
O4	Unsure	79	21.29 %

Eco-friendly adventure activities (eg: flying fox)

	OPTIONS	TOTAL	PERCENT
O1	Yes	293	78.98 %
O2	No	28	7.55 %
O3	Not if there is an additional charge	7	1.89 %
O4	Unsure	43	11.59 %

Interactive educational facility

	OPTIONS	TOTAL	PERCENT
O1	Yes	305	82.21 %
O2	No	20	5.39 %
O3	Not if there is an additional charge	4	1.08 %
O4	Unsure	42	11.32 %

Gift Shop

	OPTIONS	TOTAL	PERCENT
O1	Yes	246	66.31 %
O2	No	69	18.60 %
O3	Not if there is an additional charge	5	1.35 %
O4	Unsure	51	13.75 %

Larger, more diverse playground for toddlers, preschool and teens

	OPTIONS	TOTAL	PERCENT
O1	Yes	278	74.93 %
O2	No	40	10.78 %
O3	Not if there is an additional charge	11	2.96 %
O4	Unsure	42	11.32 %

### Larger open space

	OPTIONS	TOTAL	PERCENT
O1	Yes	203	54.72 %
O2	No	100	26.95 %
O3	Not if there is an additional charge	6	1.62 %
O4	Unsure	62	16.71 %

### Markets (monthly)

	OPTIONS	TOTAL	PERCENT
O1	Yes	178	47.98 %
O2	No	132	35.58 %
O3	Not if there is an additional charge	4	1.08 %
O4	Unsure	57	15.36 %

### Organised events (i.e Carols by Candlelight)

	OPTIONS	TOTAL	PERCENT
O1	Yes	271	73.05 %
O2	No	51	13.75 %
O3	Not if there is an additional charge	5	1.35 %
O4	Unsure	44	11.86 %

### Outdoor cinema

	OPTIONS	TOTAL	PERCENT
O1	Yes	238	64.15 %
O2	No	78	21.02 %
O3	Not if there is an additional charge	5	1.35 %
O4	Unsure	50	13.48 %

### Recreational activities (i.e cycle and walking tours)

	OPTIONS	TOTAL	PERCENT
O1	Yes	283	76.28 %
O2	No	35	9.43 %
O3	Not if there is an additional charge	6	1.62 %
O4	Unsure	47	12.67 %

### Tourist Information Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	270	72.78 %
O2	No	47	12.67 %
O3	Not if there is an additional charge	6	1.62 %
O4	Unsure	48	12.94 %

### Tractor train ride

	OPTIONS	TOTAL	PERCENT
O1	Yes	235	63.34 %
O2	No	79	21.29 %
O3	Not if there is an additional charge	10	2.70 %
O4	Unsure	47	12.67 %

### Wedding gazebo

	OPTIONS	TOTAL	PERCENT
O1	Yes	166	44.74 %
O2	No	128	34.50 %
O3	Not if there is an additional charge	4	1.08 %
O4	Unsure	73	19.68 %

Q13. Before today, when was the last time you visited Blackbutt Reserve? Please select one response only.

	OPTIONS	TOTAL	PERCENT
O1	Within the last week	50	12.38 %
O2	Within the last month	89	22.03 %
O3	Within the last 6 months	125	30.94 %
O4	Within the last 12 months	38	9.41 %
O5	More than 12 months ago	69	17.08 %
O6	Never	33	8.17 %

Q14. What have you done during previous visits? Please select all that apply.

	OPTIONS	TOTAL	PERCENT
O1	Picnic/barbeque	284	76.55 %
O2	School trip/educational program/holiday program	54	14.56 %
O3	Birthday party	133	35.85 %
O4	Family outing	283	76.28 %
O5	Bush walking	177	47.71 %
O6	Visiting the wildlife exhibits	242	65.23 %
O7	Wildlife Encounters (koala/reptile)	134	36.12 %
O8	Junior ranger program (10-16 year olds)	35	9.43 %
O9	Spotlight Adventure	48	12.94 %
O10	Other (please specify)	15	4.04 %

Q15. Other than the existing wildlife present at Blackbutt (such as koala, emu, kangaroo, and wombat) please identify your preference for the following possible additions to the reserve. Please rank from 1 to 6, 1 being your most preferred.

Reptiles (such as lizard, frog, turtle, snake) – enclosed

	OPTIONS	TOTAL	PERCENT
O1	rank 1	66	34.02 %
O2	rank 2	37	19.07 %
O3	rank 3	30	15.46 %
O4	rank 4	25	12.89 %
O5	rank 5	17	8.76 %
O6	rank 6	19	9.79 %

Hands-on animals (such as birds, and non-poisonous reptiles)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	48	24.74 %
O2	rank 2	57	29.38 %
O3	rank 3	38	19.59 %
O4	rank 4	26	13.40 %
O5	rank 5	12	6.19 %
O6	rank 6	13	6.70 %

Local Birds (such as parrots) – in aviaries

	OPTIONS	TOTAL	PERCENT
O1	rank 1	11	5.67 %
O2	rank 2	25	12.89 %
O3	rank 3	37	19.07 %
O4	rank 4	29	14.95 %
O5	rank 5	45	23.20 %
O6	rank 6	47	24.23 %

Local Birds (such as Lorikeets) – birds are not enclosed and Blackbutt introduces feeding area.

	OPTIONS	TOTAL	PERCENT
O1	rank 1	12	6.19 %
O2	rank 2	16	8.25 %
O3	rank 3	34	17.53 %
O4	rank 4	51	26.29 %
O5	rank 5	42	21.65 %
O6	rank 6	39	20.10 %

Nocturnal animals (such as owls or bilbies)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	13	6.70 %
O2	rank 2	26	13.40 %
O3	rank 3	31	15.98 %
O4	rank 4	38	19.59 %
O5	rank 5	57	29.38 %
O6	rank 6	29	14.95 %

Threatened species (such as yellow-foot rock wallaby, Tasmanian devil)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	44	22.68 %
O2	rank 2	33	17.01 %
O3	rank 3	24	12.37 %
O4	rank 4	25	12.89 %
O5	rank 5	21	10.82 %
O6	rank 6	47	24.23 %

## Topline Report – Combined Results

Q1. Are you... Gender

	OPTIONS	TOTAL	PERCENT
O1	Male	118	29.21 %
O2	Female	286	70.79 %

Q2. What age group do you fall under?

	OPTIONS	TOTAL	PERCENT
O1	0-15	5	1.24 %
O2	16-24	33	8.17 %
O3	25-39	179	44.31 %
O4	40-54	100	24.75 %
O5	55-70	74	18.32 %
O6	70+	13	3.22 %

Q3. How many people typically visit Blackbutt Reserve with you?

	OPTIONS	TOTAL	PERCENT
O1	I visit Blackbutt alone	50	3.92 %
O2	1-2	348	27.25 %
O3	3-5	596	46.67 %
O4	6+	283	22.16 %

Q4. What is the age group of those visiting with you?

	OPTIONS	TOTAL	PERCENT
O1	0-15	792	64.55 %
O2	16-24	219	17.85 %
O3	25-39	565	46.05 %
O4	40-54	443	36.10 %
O5	55-69	367	29.91 %
O6	70+	140	11.41 %

Q5. Where do you live?

	OPTIONS	TOTAL	PERCENT
O1	In the Newcastle local government area	189	46.78 %
O2	In the Hunter (Lake Macquarie, Port Stephens, Hunter Valley)	168	41.58 %
O3	Central Coast	8	1.98 %
O4	Elsewhere in NSW	18	4.46 %
O5	Interstate or overseas	21	5.20 %

Q6. How did you typically travel to Blackbutt Reserve?

	OPTIONS	TOTAL	PERCENT
O1	Car	1170	91.62 %
O2	Bus	24	1.88 %
O3	Motorcycle	2	0.16 %
O4	Walk	57	4.46 %
O5	Bicycle	17	1.33 %
O6	Other (please specify)	7	0.55 %

Q7. When planning your visit, how did you get most of your information about Blackbutt Reserve?

	OPTIONS	TOTAL	PERCENT
O1	Blackbutt brochures or leaflets in public places	63	4.93 %
O2	Council's website	84	6.58 %
O3	Council staff	22	1.72 %
O4	Local newspaper (Newcastle Herald)	35	2.74 %
O5	Free newspapers (Star and Post)	35	2.74 %
O6	Visitor Information Centre	43	3.37 %
O7	Word-of-mouth: friends and family, colleagues	757	59.28 %
O8	Other (please specify)	238	18.64 %

Q8. What is the reason for your MOST RECENT visit?

	OPTIONS	TOTAL	PERCENT
O1	Picnic/Barbeque	295	23.10 %
O2	School excursion/educational program/holiday program	28	2.19 %
O3	Birthday party	86	6.73 %
O4	Family outing	332	26.00 %
O5	Bush walking	133	10.42 %
O6	Visiting wildlife exhibits	200	15.66 %
O7	Wildlife Encounters (koala/reptile)	54	4.23 %
O8	Junior Ranger Program (6-10 year olds)	25	1.96 %
O9	Spotlight Adventure	12	0.94 %
O10	Other (please specify)	112	8.77 %

Q9. There are different types of products/services for sale. Have you purchased anything at Blackbutt Reserve?

	OPTIONS	TOTAL	PERCENT
O1	Yes, wildlife encounters (koala exhibit and photo opportunity)	174	13.57 %
O2	Yes, confectionary items	201	15.68 %
O3	Yes, food for the animals	218	17.00 %
O4	Yes, souvenirs	109	8.50 %
O5	No, I was not aware there are products for sale	479	37.36 %
O6	No, everything is too expensive	12	0.94 %
O7	No, I did not find anything I wanted to buy	75	5.85 %
O8	No, I brought my own food/refreshments	453	35.34 %

Q10. Please rate the various aspects related to wellbeing, cleanliness and Blackbutt Reserve's overall image.

Comfort of places to sit

	OPTIONS	TOTAL	PERCENT
O1	Excellent	239	18.64 %
O2	Great	291	22.70 %
O3	Good	509	39.70 %
O4	Fair	161	12.56 %
O5	Poor	23	1.79 %
O6	Don't Know/Not Applicable	58	4.52 %

Number of places to sit

	OPTIONS	TOTAL	PERCENT
O1	Excellent	178	13.88 %
O2	Great	249	19.42 %
O3	Good	464	36.19 %
O4	Fair	261	20.36 %
O5	Poor	65	5.07 %
O6	Don't Know/Not Applicable	64	4.99 %

Cleanliness/quality of maintenance

	OPTIONS	TOTAL	PERCENT
O1	Excellent	242	18.88 %
O2	Great	350	27.30 %
O3	Good	502	39.16 %
O4	Fair	131	10.22 %
O5	Poor	23	1.79 %
O6	Don't Know/Not Applicable	33	2.57 %

Feeling safe

	OPTIONS	TOTAL	PERCENT
O1	Excellent	426	33.23 %
O2	Great	439	34.24 %
O3	Good	322	25.12 %
O4	Fair	55	4.29 %
O5	Poor	7	0.55 %
O6	Don't Know/Not Applicable	32	2.50 %

Easy to read and informative signage

	OPTIONS	TOTAL	PERCENT
O1	Excellent	265	20.67 %
O2	Great	389	30.34 %
O3	Good	436	34.01 %
O4	Fair	109	8.50 %
O5	Poor	25	1.95 %
O6	Don't Know/Not Applicable	57	4.45 %

Adequate shade

	OPTIONS	TOTAL	PERCENT
O1	Excellent	244	19.03 %
O2	Great	379	29.56 %
O3	Good	410	31.98 %
O4	Fair	183	14.27 %
O5	Poor	32	2.50 %
O6	Don't Know/Not Applicable	33	2.57 %

Overall attractiveness

	OPTIONS	TOTAL	PERCENT
O1	Excellent	393	30.66 %
O2	Great	424	33.07 %
O3	Good	371	28.94 %
O4	Fair	52	4.06 %
O5	Poor	10	0.78 %
O6	Don't Know/Not Applicable	31	2.42 %

Q11. Please rate the current services and facilities at Blackbutt Reserve.

#### Car parks

	OPTIONS	TOTAL	PERCENT
O1	Excellent	161	12.57 %
O2	Great	270	21.08 %
O3	Good	587	45.82 %
O4	Fair	186	14.52 %
O5	Poor	25	1.95 %
O6	Don't know/Not applicable	52	4.06 %

#### Junior Ranger Program

	OPTIONS	TOTAL	PERCENT
O1	Excellent	131	10.23 %
O2	Great	157	12.26 %
O3	Good	114	8.90 %
O4	Fair	22	1.72 %
O5	Poor	1	0.08 %
O6	Don't know/Not applicable	856	66.82 %

#### Koala and reptile encounters

	OPTIONS	TOTAL	PERCENT
O1	Excellent	280	21.86 %
O2	Great	375	29.27 %
O3	Good	284	22.17 %
O4	Fair	70	5.46 %
O5	Poor	12	0.94 %
O6	Don't know/Not applicable	260	20.30 %

Picnic area – Carnley Ave

	OPTIONS	TOTAL	PERCENT
O1	Excellent	234	18.27 %
O2	Great	388	30.29 %
O3	Good	440	34.35 %
O4	Fair	88	6.87 %
O5	Poor	11	0.86 %
O6	Don't know/Not applicable	120	9.37 %

Picnic area – Dead Tree

	OPTIONS	TOTAL	PERCENT
O1	Excellent	91	7.10 %
O2	Great	179	13.97 %
O3	Good	239	18.66 %
O4	Fair	80	6.25 %
O5	Poor	18	1.41 %
O6	Don't know/Not applicable	674	52.62 %

Picnic area – Richley Ave

	OPTIONS	TOTAL	PERCENT
O1	Excellent	133	16.67 %
O2	Great	195	24.44 %
O3	Good	179	22.43 %
O4	Fair	36	4.51 %
O5	Poor	6	0.75 %
O6	Don't know/Not applicable	249	31.20 %

Picnic area – Lookout Rd

	OPTIONS	TOTAL	PERCENT
O1	Excellent	103	8.04 %
O2	Great	173	13.51 %
O3	Good	284	22.17 %
O4	Fair	183	14.29 %
O5	Poor	70	5.46 %
O6	Don't know/Not applicable	468	36.53 %

Pioneer Cottage and Information Centre

	OPTIONS	TOTAL	PERCENT
O1	Excellent	129	10.07 %
O2	Great	199	15.53 %
O3	Good	355	27.71 %
O4	Fair	126	9.84 %
O5	Poor	29	2.26 %
O6	Don't know/Not applicable	443	34.58 %

Playground

	OPTIONS	TOTAL	PERCENT
O1	Excellent	167	13.04 %
O2	Great	310	24.20 %
O3	Good	412	32.16 %
O4	Fair	141	11.01 %
O5	Poor	8	0.62 %
O6	Don't know/Not applicable	242	18.89 %

### School excursions

	OPTIONS	TOTAL	PERCENT
O1	Excellent	91	7.10 %
O2	Great	128	9.99 %
O3	Good	116	9.06 %
O4	Fair	34	2.65 %
O5	Poor	2	0.16 %
O6	Don't know/Not applicable	909	70.96 %

### Spotlight Adventures

	OPTIONS	TOTAL	PERCENT
O1	Excellent	126	9.84 %
O2	Great	137	10.69 %
O3	Good	94	7.34 %
O4	Fair	21	1.64 %
O5	Poor	6	0.47 %
O6	Don't know/Not applicable	896	69.95 %

### Toilets – Carnley Ave

	OPTIONS	TOTAL	PERCENT
O1	Excellent	62	4.84 %
O2	Great	98	7.65 %
O3	Good	404	31.54 %
O4	Fair	313	24.43 %
O5	Poor	127	9.91 %
O6	Don't know/Not applicable	276	21.55 %

### Toilets – Richley Ave

	OPTIONS	TOTAL	PERCENT
O1	Excellent	47	3.67 %
O2	Great	79	6.17 %
O3	Good	309	24.12 %
O4	Fair	226	17.64 %
O5	Poor	64	5.00 %
O6	Don't know/Not applicable	555	43.33 %

### Wildlife exhibits

	OPTIONS	TOTAL	PERCENT
O1	Excellent	302	23.58 %
O2	Great	387	30.21 %
O3	Good	336	26.23 %
O4	Fair	97	7.57 %
O5	Poor	29	2.26 %
O6	Don't know/Not applicable	129	10.07 %

Q12. Would you support the following services or facilities?

### Birthday Party Packages

	OPTIONS	TOTAL	PERCENT
O1	Yes	795	62.11 %
O2	No	185	14.45 %
O3	Not if there is an additional charge	84	6.56 %
O4	Unsure	216	16.88 %

### Café

	OPTIONS	TOTAL	PERCENT
O1	Yes	1095	85.55 %
O2	No	82	6.41 %
O3	Not if there is an additional charge	23	1.80 %
O4	Unsure	80	6.25 %

### Camping facilities

	OPTIONS	TOTAL	PERCENT
O1	Yes	539	42.11 %
O2	No	523	40.86 %
O3	Not if there is an additional charge	30	2.34 %
O4	Unsure	188	14.69 %

### Cycle way

	OPTIONS	TOTAL	PERCENT
O1	Yes	947	73.98 %
O2	No	187	14.61 %
O3	Not if there is an additional charge	35	2.73 %
O4	Unsure	111	8.67 %

### Function Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	732	57.19 %
O2	No	289	22.58 %
O3	Not if there is an additional charge	21	1.64 %
O4	Unsure	238	18.59 %

Eco-friendly adventure activities (eg: flying fox)

	OPTIONS	TOTAL	PERCENT
O1	Yes	1014	79.22 %
O2	No	109	8.52 %
O3	Not if there is an additional charge	37	2.89 %
O4	Unsure	120	9.38 %

Interactive educational facility

	OPTIONS	TOTAL	PERCENT
O1	Yes	1044	81.56 %
O2	No	76	5.94 %
O3	Not if there is an additional charge	33	2.58 %
O4	Unsure	127	9.92 %

Gift Shop

	OPTIONS	TOTAL	PERCENT
O1	Yes	778	60.78 %
O2	No	288	22.50 %
O3	Not if there is an additional charge	21	1.64 %
O4	Unsure	193	15.08 %

Larger, more diverse playground for toddlers, preschool and teens

	OPTIONS	TOTAL	PERCENT
O1	Yes	950	74.22 %
O2	No	153	11.95 %
O3	Not if there is an additional charge	47	3.67 %
O4	Unsure	130	10.16 %

### Larger open space

	OPTIONS	TOTAL	PERCENT
O1	Yes	662	51.72 %
O2	No	358	27.97 %
O3	Not if there is an additional charge	28	2.19 %
O4	Unsure	232	18.13 %

### Markets (monthly)

	OPTIONS	TOTAL	PERCENT
O1	Yes	527	41.17 %
O2	No	526	41.09 %
O3	Not if there is an additional charge	36	2.81 %
O4	Unsure	191	14.92 %

### Organised events (i.e Carols by Candlelight)

	OPTIONS	TOTAL	PERCENT
O1	Yes	904	70.63 %
O2	No	191	14.92 %
O3	Not if there is an additional charge	33	2.58 %
O4	Unsure	152	11.88 %

### Outdoor cinema

	OPTIONS	TOTAL	PERCENT
O1	Yes	845	66.02 %
O2	No	268	20.94 %
O3	Not if there is an additional charge	29	2.27 %
O4	Unsure	138	10.78 %

### Recreational activities

	OPTIONS	TOTAL	PERCENT
O1	Yes	993	77.58 %
O2	No	112	8.75 %
O3	Not if there is an additional charge	41	3.20 %
O4	Unsure	134	10.47 %

### Tourist Information Centre

	OPTIONS	TOTAL	PERCENT
O1	Yes	911	71.17 %
O2	No	176	13.75 %
O3	Not if there is an additional charge	37	2.89 %
O4	Unsure	156	12.19 %

### Tractor train ride

	OPTIONS	TOTAL	PERCENT
O1	Yes	626	48.91 %
O2	No	438	34.22 %
O3	Not if there is an additional charge	37	2.89 %
O4	Unsure	179	13.98 %

### Wedding gazebo

	OPTIONS	TOTAL	PERCENT
O1	Yes	594	46.41 %
O2	No	425	33.20 %
O3	Not if there is an additional charge	25	1.95 %
O4	Unsure	236	18.44 %

Q13. When was the last time you visited Blackbutt Reserve?

	OPTIONS	TOTAL	PERCENT
O1	Within the last week	69	7.35 %
O2	Within the last month	156	16.61 %
O3	Within the last 6 months	268	28.54 %
O4	Within the last 12 months	131	13.95 %
O5	More than 12 months ago	282	30.03 %
O6	Never	33	3.51 %

Q14. What have you done during previous visits?

	OPTIONS	TOTAL	PERCENT
O1	Picnic/barbeque	990	77.34 %
O2	School trip/educational program/holiday program	218	17.03 %
O3	Birthday party	512	40.00 %
O4	Family outing	962	75.16 %
O5	Bush walking	748	58.44 %
O6	Visiting the wildlife exhibits	939	73.36 %
O7	Wildlife Encounters (koala/reptile)	434	33.91 %
O8	Junior ranger program (10-16 year olds)	80	6.25 %
O9	Spotlight Adventure	128	10.00 %
O10	Other (please specify)	101	7.89 %

Q15. Other than the existing wildlife present at Blackbutt (such as koala, emu, kangaroo, and wombat) please identify your preferences for the following possible additions to the reserve.

Reptiles (such as lizard, frog, turtle, snake)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	66	34.02 %
O2	rank 2	37	19.07 %
O3	rank 3	30	15.46 %
O4	rank 4	25	12.89 %
O5	rank 5	17	8.76 %
O6	rank 6	19	9.79 %

Hands-on animals (such as birds, and non-poisonous reptiles)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	48	24.74 %
O2	rank 2	57	29.38 %
O3	rank 3	38	19.59 %
O4	rank 4	26	13.40 %
O5	rank 5	12	6.19 %
O6	rank 6	13	6.70 %

Local Birds (such as parrots) – in aviaries

	OPTIONS	TOTAL	PERCENT
O1	rank 1	11	5.67 %
O2	rank 2	25	12.89 %
O3	rank 3	37	19.07 %
O4	rank 4	29	14.95 %
O5	rank 5	45	23.20 %
O6	rank 6	47	24.23 %

Local Birds (such as Lorikeets) – birds are not enclosed and Blackbutt introduces feeding area.

	OPTIONS	TOTAL	PERCENT
O1	rank 1	12	6.19 %
O2	rank 2	16	8.25 %
O3	rank 3	34	17.53 %
O4	rank 4	51	26.29 %
O5	rank 5	42	21.65 %
O6	rank 6	39	20.10 %

Nocturnal animals (such as owls or bilbies)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	13	6.70 %
O2	rank 2	26	13.40 %
O3	rank 3	31	15.98 %
O4	rank 4	38	19.59 %
O5	rank 5	57	29.38 %
O6	rank 6	29	14.95 %

Threaten species (such as yellow-foot rock wallaby, Tasmanian devil)

	OPTIONS	TOTAL	PERCENT
O1	rank 1	44	22.68 %
O2	rank 2	33	17.01 %
O3	rank 3	24	12.37 %
O4	rank 4	25	12.89 %
O5	rank 5	21	10.82 %
O6	rank 6	47	24.23 %



## **Appendix IV – Extrapolation from Sustainability Review Stage I consultation (May 2009)**

## Open-ended comments (extrapolated from page 26-32 of report)

Blackbutt	*Parks and mowing require turf specialist such as Cessnock and Port Stephen Councils use for better play surfaces and more efficient expenditure. *Sell off Council car parking stations if Council cannot afford their maintenance. *Blackbutt needs fees and function centres in place to help offset and help self fund itself.
Blackbutt	1) In many of my answers I have selected the middle option as it felt like the powers in the council were leading me towards predetermined choices. Sounds like Ms Hyam has already made her mind up! 2) The Loft should be maintained as there is no alternate service of the same standard, nor that gives the same value for money. While there is significant support for improving the inner city environment and policing/monitoring behaviour probably our most potent tool is one that has youth feeling pride in their city and respect for a public willing to support them. It should stay as a cost saving measure. I am not opposed to a small car based entry fee to Blackbutt nor to the closure of the animal display. I do not think the greening or environmental part of council should be closed though maybe some services could be rationalised. I do believe the abc's of council are providing direct services to rate payers such as roads/garbage/parks and as such believe they need to be held onto as council run functions. Private business does not necessarily make it cheaper for us. So reduce frequency but don't sell it off.
Blackbutt	A copy of the sustainability report should have been included with the survey to encourage members to gain some background information before giving an opinion. You have written these questions in a way that you receive the outcome that you want, they are misleading and bias. I appreciate the questions need to be worded in a way to achieve a statistical outcome but without background knowledge to the issues you are clearly manipulating members. Q7&8 Operators in neighbouring Councils are envious of the way NCC presents its foreshore and parks. I spent Good Friday at Speers Point Park and grass up around my ankles. I agree we should look to neighbouring Councils for guidance but not lower our standards to theirs. Q12&13 I recently visited Taronga Zoo and found our Blackbutt Reserve exhibits, particularly the boardwalk and Koala exhibit, on par with their exhibits. What a shame it would be for ratepayers to loose this wonderful place or have exorbitant tourist prices charges so that it was out of reach to visit regularly. I have been at Blackbutt when a bus load of tourists arrived and they loved the place exhibits, if charges are to be put in place then perhaps residents could have a minimal entrance.
Blackbutt	Blackbutt reserve should be expanded with parking fees as proposed for beach areas. The animal enclosures are an invaluable tourist attraction, I have taken at least 20 international visitors to the park in the last 2 years. This would not be the case without the animals - probably would have gone to the reptile park or Taronga to show them some Australian animals. If closed, the money spent on upgrading the animal enclosures would have been wasted and the expertise will be lost.
Blackbutt	Blackbutt should be kept with animals as it is part of good tourism but further facilities such as cafe and shop should be added and an entrance fee (perhaps per car/ reduced amount for rate payers?)

Blackbutt	Comparisons with other councils are fine, but every community is different - need to remember that essentially one is comparing apples with pears. Services such as Civic Theatre and Playhouse have commercial elements but the performing arts, like art galleries and museums, can never be totally self-funded - this is the case world wide and Newcastle Council needs to realise this once and for all and move on, need to understand that the arts are an investment in a) community pride b) community development and c) tourist development to name just a few beneficial consequences. Blackbutt reserve animals should stay - they are a key tourist attraction. More imagination needs to be applied to creating fund-raising ventures there such as cafe, souvenirs etc. Think how much might be raised by selling Blackbutt snow domes or pens! Would like a sensible sized window so I can see my comments as a whole.
Blackbutt	Council and councillors should support Mr Brian Burns and his supporters who give freely their time at Blackbutt and take advantage of his knowledge and experience about the future of Blackbutt.
Blackbutt	do not close the animal exhibits at Blackbutt. They are a fantastic asset to our LGA and I am proud to take visitors and my family there.
Blackbutt	don't take the animals out of Blackbutt, close the loft or introduce paid parking at beaches
Blackbutt	I agree totally with the user pays system. I support the 50% base rate proposed in the budget. I do not agree with spending substantial money on Blackbutt without guaranteed return. Try an admission charge/parking. If that is not successful in 12 months then spend no more. Let people know they must pay or loose the animals.
Blackbutt	Newcastle = Beaches and Blackbutt. Build up these assets and they will pay their own way. Keep them functional and free but add cafes and tourist shops etc.
Blackbutt	Please keep Blackbutt as it is, great for our families and us to see our Australian animals.
Blackbutt	Problems I see in inner city Newcastle causing me concern: 1. Graffiti and vandalism 2. Alcohol affected people terrifying people during the night 3. The proposal to alter Blackbutt in any way - it is my favourite place to visit 4. I am in favour of residents / ratepayers to have permits for free parking at our beaches
Blackbutt	Q10 Should keep at least one car park Q13 Locals should be treated fair, families going for picnic or birthday should also get fair treatment.
Blackbutt	Q4 Stockton has no toilet close to shops in Mitchell Street. Q6 Stockton has no community hall at all. Q11 People will go to other beaches for no pay zones and Newcastle mall will decline even further. Q12 & 13 Blackbutt would have to incorporate a regular zoo Q14 Youth are our future, \$400,000 could be cut from staff cars. Q16 NCC garbage services should remain as it is. It's a good balance of Council and private employment. Q17 going private is not the way to go and not popular at all. Q18 Not everything can run as stand alone businesses. A rent review and increase of Council properties should take place every 12 months and to true market rates.
Blackbutt	Regarding Blackbutt, the animals are a fine tourist attraction in itself with the addition of the shelters and electric BBQ and grassed areas it is more than adequate as a tourist attraction. The cottage provides refreshments etc - don't see any need for a kiosk.

Blackbutt	STRONG opposition to introduction of paid parking. The hall at Fort Scratchley is not necessary! We need all the toilets we have. Don't know enough about the Loft to give opinion. Blackbutt - thinking of tour boats and tourists
Blackbutt	Visitors to Newcastle especially international ones go to see the animals at Blackbutt - it is a tourist attraction. Mowed and maintained parks encourage use and together with community halls can give a sense of community pride and belonging on a local level. These can also be tourist attractions as well as contributing to public health eg promoting physical activity.
Blackbutt	Would like to maintain Blackbutt. Totally against paying for parking on Sundays when we go into the city. I pay fees 5 days a week as it is. No fees at beaches.
Blackbutt	1. I agree that the current garbage service should be prioritised. 2. Blackbutt reserve should be preserved and fees charged for all users. The addition of a revenue generating facility in the reserve can help sustain the annual reserve. 3. Council must reduce manpower used for general maintenance. It is overstaffed in this area.
Blackbutt	A gold coin charge to be required for use of the Blackbutt park area, and suitable walking access to public transport be added (Carnley Avenue is a dangerous area to walk along as it is at present). Alternatively a public transport direct access be provided to the car park.) A suitable kiosk could also help provide suitable funds to Blackbutt.
Blackbutt	Additional sources of income should be examined for areas like Blackbutt. Corporations could sponsor enclosures and there should be some cost to view the animals. Additional State and/or Federal funding should be sought for the funding of truly state and country significant assets funded by the council eg, the Baths at Newc and Merewether, Museum, Art Gallery (which should have an entry fee) and the fantastic Fort Scratchley. Live sites is a wonderful thing that is key for Tourism in the Hunter. The management of the whole Sustainability Review seems poor with reactionary articles and letters to the editor in the Herald. Everyone wants to blame the Council but doesn't realize that their budgets are limited but their assets are huge and aging. I know of a few long term (hard working) council employees who are now depressed about the security of their jobs and their future. Cutting of jobs and services will dull the enthusiasm of those employees left who previously thought working for the council was a great community-minded profession.
Blackbutt	Blackbutt - move the greening centre into Blackbutt and sell the land and use the Blackbutt support groups dgr status to set up a trust - to raise revenue and find grants to fund the park - speak to Hunter Wetlands about their successes in taking a small concern and turning it into an International Concern
Blackbutt	Blackbutt is a great asset and should be kept free of charge to locals and should retain animals
Blackbutt	Blackbutt is a great asset to the City and Council should investigate a suitable commercial or corporate sponsor before closing it down, however I don't feel that it is a core function of council responsibility to continue to fund its operation
Blackbutt	Blackbutt reserve should be expanded with parking fees as proposed for beach areas. The animal enclosures are an invaluable tourist attraction, I have taken at least 20 international visitors to the park in the last 2 years. This would not be the case without the animals - probably would have gone to the reptile park or Taronga to show them some Australian animals. If closed, the money spent on upgrading the animal enclosures would have been wasted and the expertise will be lost.

Blackbutt	Blackbutt Reserve should be promoted better and there should be a donation optional for entry
Blackbutt	Blackbutt reserve should have an entrance fee to offset costs of its upkeep and i also suggest that council put some services out to tender--ie mowing parks and road strips
Blackbutt	Blackbutt should be kept, pay park & cafe.
Blackbutt	Blackbutt should remain as is with the addition of tea rooms and a reasonable entry fee.
Blackbutt	<b>BLACKBUTT STAYS CHARGE DAY PARKING THERE</b>
Blackbutt	Don't close Blackbutt! a huge draw card to the city. fee for service is better!
Blackbutt	I agree with all aspects of the review, except for Blackbutt and the loft. Please explore ways of keeping these two assets while also reducing their costs
Blackbutt	I am concerned about the proposal to remove the animals from Blackbutt reserve as they are a major tourist attraction for the area. I think that there should be a fee for parking and also a cafe which could be leased out should be incorporated in the Reserve which would generate income to maintain the area. I am also concerned that Newcastle City Council is not involved in the program for recycling old computers, dvd's, moblies phones etc that the other LGA's are participating in.
Blackbutt	I believe that the Blackbutt Reserve is a valuable community asset and needs to be maintained in its current form. It allows access to bush and animal life, that contributes to the wellbeing of our community, particularly children. Rather than reducing any part of the Reserve or closing animal-related aspects, I believe that the Council should consider a gold coin donation. Most people I have spoken with would pay most of the time, and this option has worked in other similar situations.
Blackbutt	I believe that Blackbutt and the Greening Centre are integral parts of Newcastle and if we would like to continue being seen as a City on the move to a more sustainable future, these sort of resources are essential to meet that end. I also believe that many users of Blackbutt would be willing to pay a minimal fee in order to contribute to the upkeep of the site and that should you organise a reputable food outlet with a leasehold arrangement, there is much potential income to be made. Please remember in consideration of families using these resources, that many families with multiple children visit this site and therefore raising a high fee would be out of their price range. We also want to remember that with another Coal Loader going in and our 'carbon footprint' via our coal exports, we wish to continue with our Greening Centre as a means of offsetting the impact on our city, communities and environment we live in.
Blackbutt	I do not agree that Blackbutt Reserve, or the Community Greening Centre should lose funding. These are already assets to council and will continue to be into the future.
Blackbutt	I want Newcastle to be run along the same guidelines as I run my household... 1) I want visitors to feel that I look after my yard. So, to feel pride in Newcastle, I want our parks and median strips mowed at regular intervals. 2) I don't charge my visitors for parking their car in my driveway. So, in Newcastle, I think it's a bit rude to charge outsiders to park at our beach. 3) I don't charge my visitors to play with my pets. So, in Newcastle, I think it's rude to charge to visit or park at Blackbutt

Blackbutt	If we intend to invite tourists to our city, parking in the city and at the beaches must be either free/very affordable and long enough periods that they do not have to worry about parking fines. Or have some form of aid or comeback if the fine is improper or unfair. Blackbutt reserve could also be made attractive enough for tourist increasing its usage. Scuba diving is also another tourist activity that is not on councils radar. Scuba divers are great tourists and spend a lot of money when away, we have 2 of Australia's best shore dives locally as well as ship wrecks. We should take advantage of them.
Blackbutt	In order to minimise costs but maintain the valuable and popular animal exhibits at Blackbutt Reserve, impose a small entry fee to the exhibits (that is the main exhibit area: the marcopods, aviaries and wombats). To further limit expenses, the entrance need not be manned, an automatic ticket machine/barrier would be appropriate. The exhibits are an excellent learning resource for children, enjoyable family outing and potential tourist attraction and should remain open.
Blackbutt	It is important not to compromise what special features are already in place such as Blackbutt reserve as these things may never be able to be re-established, ways should be pursued that allows them to continue but not compromise the sustainability of the council
Blackbutt	It would be the biggest mistake for Council to remove the animals from Black Butt. coming from the tourist industry of accommodation there are so many overseas people who just love to be taken to Black Butt Reserve what there needs is better bus access to this area, there is not one bus stop on Carnley Avenue to allow those visitors access without a car other than the generosity of the accommodation operators to take them there. Shame on you Council if you do not maintain this facility a small fee at the entrance to the walkway would be more than appropriate.
Blackbutt	Keep Blackbutt Reserve as how are we to attract people to the area and allow
Blackbutt	NCC spends too little on proactively looking after the natural environment compared to other Council's. Blackbutt is one exception. To lose this facility would be a great shame and environmentally irresponsible. I question whether its intrinsic value to the community been appropriately looked at in terms of providing as a place for recreation/restbite particularly to the sick/infirm who can't venture far from Newcastle? I have lived in Newcastle all my life and have been to the museum only twice however I have been to Blackbutt many times (and found it more enjoyable). Why hasn't Council considered putting off/not opening the museum? How much will this project cost and why is it considered more important than Blackbutt?
Blackbutt	People would be happy to pay a small charge to view the animals at Blackbutt if it meant saving the animals. It's a unique feature of our city and should be retained at all costs.
Blackbutt	Please do not close Blackbutt animal reserve. My boys get so much pleasure from it and it is a great tourist attraction. Gregson park is fabulous and well used by local families. Please do not cut down on the maintenance. As a stay at home mum, these venues keep me sane.
Blackbutt	Please retain Blackbutt as our premium park venue of choice even if smaller parks have to be closed or sold off.
Blackbutt	Provide two Projects Officers for the young people to continue artistic & cultural opportunities, continue to provide a all ages gig venue in the LGA. Reconsider proposed cuts to Blackbutt Reserve to ensure future generations and visitors have a

	connection to the Flora and Fauna of the region.
Blackbutt	put in a cafe and charge a small fee at Blackbutt Reserve
Blackbutt	Q1 A call centre would be an idea however if an operator can't help a caller then the appropriate department should return the call. Q10 They should be sold with an agreement that they continue as parking stations for at least 5 years. Q11 provision should be made for tenants and multiple residents. Q13 Great location for several kiosks/coffee shops etc however its development would need to be handled carefully.
Blackbutt	Re; Blackbutt Not so long ago we rate payers had extra monies added to our rates to keep Blackbutt and its animal and bird life open, where is that money going now?
Blackbutt	Suggest parking metres at Blackbutt with a note to state that fees collected contribute to the cost of maintenance on Blackbutt reserve. I also suggest a coffee shop if viable.
Blackbutt	The beaches and Blackbutt are the main places of interest for visitors e.g. cruise ships, so should be promoted as tourism attractions.
Blackbutt	the Blackbutt animal enclosure has cost a lot to establish and gives us a genuine tourist attraction. I believe a coffee shop/cafe could be setup near this to help fund
Blackbutt	Always take overseas visitors to Blackbutt - they are usually impressed but the last visit was a disappointment.
Blackbutt	And Ash Island are educational, lifestyle and family orientated areas.
Blackbutt	Community want it to remain as it is. Opposed to selling properties in buffer zone.
Blackbutt	Council and commercial providers could partner.
Blackbutt	It's a jewel.
Blackbutt	Part of community greening, historical significance and owned by Newcastle.
Blackbutt	Taken over by private organisations.
Blackbutt	This is not core business, other corporate structures are available.
Blackbutt	A must for the city - spend lots more money, get it running as a tourist attraction, then charge for entry or parking
Blackbutt	Animal enclosures not required. Rezoning of land is a disgrace: concern over permanent loss of asset. Disagree with café/kiosk option, as development could get out of control and lose the conservation focus.
Blackbutt	Bring in user pays and get more tourists there. Greening Centre could support Blackbutt
Blackbutt	Fee should be charged for parking and animals
Blackbutt	Future my children to visit park - don't mind paying

Blackbutt	GFC is not going to last, but once parts of Blackbutt have been sold off they can't be replaced
Blackbutt	I live across the street.
Blackbutt	Independent management to run the facility.
Blackbutt	More development as a tourist-themed park, as has been done with great success in other major cities
Blackbutt	Natural community asset for everyone.
Blackbutt	Need café, shop and tours - attract tourists
Blackbutt	Provides important lungs of the city. Tourism opportunity. Exposes people to up close experience of nature.
Blackbutt	Should be Priority No. 1 over Art Gallery No. 2.
Blackbutt	This has been part of Newcastle's lifestyle since the start.
Blackbutt	This is an asset of the city that must be maintained WITH the animals.
Blackbutt	This is a huge drawcard for the city. Great educational tool with great potential for tourism revenue. User pays but offer one free pass per rate payers per year.
Blackbutt	This is a 'jewel in the crown'. A trust idea is good but not to sell off the land around it.
Blackbutt	This is extremely valuable to environmental and educational tourism promotion.
Blackbutt	But don't sell off the greening centre to support this
Blackbutt	Community pride and attracting tourism with the environment.
Blackbutt	Important to keep animals, have an entrance fee and keep as a tourist venue.
Blackbutt	Paid parking, keep the animals, take the cruise patrons out to it.
Blackbutt	Paid parking, keep the animals, take the cruise patrons out to it.
Blackbutt	Partner with others including other government agencies.



## Appendix V – Open-Ended Questions

## Open-ended Questions, current consultation

**Q2. When planning your visit, how did you get most of your information? – other, please specify (n=238)**

subject	info_sources_8_other
direct contact	email from Blackbutt
direct contact	I telephoned blackbutt
experience	a variety of above as well as what is already known to me personally
experience	all local citizens
experience	Already been before
experience	Already know
experience	already know
experience	Always known about it
experience	always known about it
experience	always lived in newcastle
experience	at the reserve
experience	Been before
experience	Been coming for many years since I was a child
experience	Been coming for years
experience	been going all my life
experience	Been going there for years
experience	been going there for years.!
experience	been going there since i was a child myself.
experience	Been here as a child
experience	Been many times before
experience	Been plenty of times before
experience	Been several times before
experience	Been there over the years
experience	Been visiting Blackbutt for years
experience	Been visiting Blackbutt since the early 70's regularly
experience	Been visiting for over 20yrs
experience	Been visiting for years
experience	Been visiting since childhood( born 1965)
experience	been visiting since I was a child
experience	blackbutt support group and volunteer
experience	by going there
experience	childhood and previous visits
experience	driving past and had a look
experience	explored myself
experience	familiar with blackbutt
experience	Family knowledge

experience	For more than 40 years I have regularly visited Blackbutt. So I have a reasonable knowledgs of the area
experience	from past visits
experience	From previopus visits and local knowledge
experience	from previous visits
experience	going there for 20 yrs, don't look for info
experience	going there for over 30years
experience	Grew up "next door " to it in New Lambton
experience	Grew up in area
experience	Have always gone there, don't need to read any information
experience	have always known about it
experience	Have been going there for 45 years
experience	have been going there for as long as I can remember
experience	Have been going there since I was young
experience	Have been going to Blackbutt Reserve for 40 years, I grew up there.
experience	Have been going to Blackbutt since I was a child
experience	have been many times
experience	Have been there many times before
experience	Have been there many times in the past
experience	Have been visiting for many years
experience	Have been visiting the Reserve for years
experience	have grown up in the area
experience	have known about Blacbutt for 41yrs and visit with a walking gorup aleast 6 times a year and take grand children at least 4 to 6 times a year
experience	Have known about it since its opening
experience	have known it for so long I don't remember!
experience	Have known of Blackbutt for 45 years
experience	Have lived in newcastle for years. Regularly visit.
experience	having visited it for many years
experience	i didn't need to plan, i've been going for years.
experience	I discover it myself
experience	I explore Blackbutt Reserve whilst jogging/exercising on various tracks (no other planning beforehand).
experience	I have known about Blackbutt all my life .
experience	I have lived here all of my life
experience	I have lived in Newcastle for nearly 50 years so lam very aware of what Blackbutt has to offer
experience	I have lived in Newcastle since before Blackbutt was purshased and know it intimately.We just visit as we please.
experience	I have lived near Blackbutt for many years
experience	I have used Blackbutt since I was young for BBQs and family gatherings
experience	i just turn up when i feel like it
experience	I know Blackbutt completely
experience	I know/knem of Blackbutt long ago and visited with my daugther and nephews when they were young. All are grown now but I feel they will visit with their kids.
experience	I live near by
experience	I new about it being a newcastle resident rode past it many times

experience	I visit regularly bird watching
experience	I was born in Newcastle so I've always known about this fabulous recreational and educational facility.
experience	If this space were growing as I type I would be able to check what has been written and add additional info. As a regular visitor for over 30 years I do not actively seek out info
experience	Information since childhood
experience	It is part of Newcastle
experience	It is well know - as a beautiful natural setting within reach of suburbia
experience	I've always been aware of what is there.
experience	i've been a visitor since childhood
experience	I've known Blackbutt for 40 years, so I don't seek extra information.
experience	Just know
experience	Just know it is here
experience	Knowledge of past visits
experience	known about it for years
experience	known it for years
experience	Like most residents of Newcastle I know Blackbutt
experience	live in area, regular visitor
experience	live in the area and know it quite well
experience	live locally
experience	Live locally
experience	live near there and have visited regularly for years
experience	Live nearby
experience	Live nearby
experience	Live nearby
experience	Lived here all my life
experience	lived in Newfor 40 years
experience	lived in Newcastle all my life and have always visited Blackbutt
experience	lived in the area as a child for 17 years
experience	livimg im New Lambton
experience	local - aware of Blackbutt
experience	Local Knowledge

experience	local knowledge? having lived in Newcastle for nearly 40 years, infrequent visits have provided intimate knoweldge of the site.
experience	local long term awareness
experience	Local news
experience	local resident, past knowledge of Blackbutt
experience	long years of visiting, with parents, children, grandchildren, friends
experience	my accumulated knowledge
experience	My childhood
experience	My own general knowledge having lived in Newcastle for the last 50 years!!
experience	My son comes regularly
experience	never see any info!!! I just know its there
experience	None of the above, its a great day out for our son
experience	None, Have been going there since I was a child
experience	none-I don't need it
experience	Not needed - have been visiting for many years
experience	novo, just know of it from a kid. played there from 7yrs old.
experience	Ongoing knowledge from frequent use over many years
experience	Our favourite spot been going for years and years.
experience	own knowledge
experience	own knowledge
experience	own knowledge
experience	Own local knowledge
experience	Past experience
experience	Past experience
experience	past knowledge
experience	past visits
experience	personal experience
experience	personal knowledge
experience	personal knowledge
experience	previous knowledge
experience	Previous knowledge from earlier visits
experience	Previous visits
experience	previous visits
experience	previous visits
experience	previous visits
experience	Previous visits
experience	previously visited
experience	Prior knowledge
experience	Recurrent knowledge
experience	Resident of Ncle & grew up in New Lambton
experience	Resident. Have always known about Blackbutt
experience	resident/visited many times over the years
experience	Visit often
experience	Visited as kid with family
experience	Visited Before
experience	visited many times in the past
experience	Visited many years ago
experience	Visited Previously
experience	Visited Previously
experience	Visited previously

experience	Visited Previously
experience	Visited previously
experience	Volunteer at the Reserve
experience	Volunteers
experience	Volunteers
experience	volunteers
experience	we lived close by
information search	carpark location from map book
information search	map
information search	google
information search	Court
information search	cruise brochure
networks	Involvement with Probus
networks	Child's school
networks	school trip
networks	TAFE
networks	Aboriginal friend introduced us to Blackbutt.
networks	Wedding invitation
networks	Work Christmas party
none	did not need info
none	didn't really do any research, just turned up.
none	Didn't, just turned up
none	Don't need info - just go
none	Don't plan - just go for the beauty of it
none	don't seek info
none	Had no information
none	I dont
none	I don't get information - we just go
none	I don't get information, i just turn up.
none	I don't need information to plan a visit
none	I don't require for any special planned event
none	I drive past often and just wanted to call in with my kids
none	Just drove there
none	just exploring
none	Just familiar with it
none	just go
none	just go because it's relaxing there
none	just go there and look around
none	Just thought we'd like to go
none	Just turned up
none	just went there - hard to find anything public
none	Just went.
none	Never planned
none	nil info obtained prior to visit
none	no info

none	no info required
none	No information required
none	No information sort
none	No Plan
none	no planning
none	no plans
none	none
none	None
none	None
none	We already knew what we wanted to do there.
none	What information is needed? i just show up.
radio	Radio

## Q5. How do you typically travel to Blackbutt? – other, please specify (n=7)

subject	visit_transport_6_other
car	driving past and had a look
group bus	8 seater bus
group bus	involvement with Probus
group bus	mini bus
pedestrian	ran
pedestrian	Train
pedestrian	walk and cycle to there

## Q6. What was the reason for your most recent visit? Other, please specify (n=112)

<b>subject</b>	<b>visit_reason_10_other</b>
activities	Blackbutt Fair
activities	blackbutt fair organising
activities	jesmond lions uni induction
activities	Looking for a place for coffee that was outdoors
activities	Study
activities	Trying out his new binoculars
activities	Utilised pond for model boat.
activities	Wedding
group outing	A Family Portrait
group outing	an activity BBQ for elderly people as their carer & activities officer
group outing	catching up with friends
group outing	Catching up with friends
group outing	date
group outing	Day out for group of senior citizens
group outing	eat
group outing	eat lour lunch
group outing	elderly citizens group
group outing	entertain kids
group outing	Friends
group outing	Get together with friends
group outing	Hockey Presentation
group outing	I take groups of international volunteers for bush walking, wildlife encounters and bbq
group outing	just a day out
group outing	Lunch with a colleague and some photography
group outing	most of the above, it is a fantastic place
group outing	Mothers group outing
group outing	Outing for the disabled
group outing	P.A.T celebration
group outing	Painting party
group outing	People with disabilities excursion
group outing	playground
group outing	Playing on field and equipment
group outing	Scouts
group outing	Spontaneous outing
group outing	sport team end of year party
group outing	Support Group - Chats
group outing	support group outing
group outing	Take senior relatives out for an afternoon.
group outing	Walking and talking and showing friends one of the great assets of Newcastle.
sport	bikeride
sport	Cross country running comp
sport	Cub scouts walk/BBQ
sport	cycle through or skirt
sport	cycling

sport	Exercise / run
sport	fitness jogging
sport	General recreation
sport	I used to regularly run through the area
sport	jogging
sport	jogging
sport	Jogging/Exercising
sport	Kids play soccer
sport	Meditation
sport	relaxation
sport	running
sport	running
sport	running
sport	running/bush walking
tourism	Bought overseas visitors
tourism	Duck feeding
tourism	Entertaining Visiting Family
tourism	Family visiting from Perth
tourism	Friends visiting from Sydney
tourism	international visitors
tourism	just a quick stop
tourism	Looking at the trees near the top
tourism	love of birds
tourism	Overseas and interstate friends and family
tourism	overseas visitors
tourism	Overseas visitors.
tourism	Play and look at the animals with my 5 year old
tourism	See the ducks
tourism	Show overseas visitors
tourism	show oversees visitors Australian wildlife
tourism	showing o/s visitors around
tourism	Showing overseas visitors
tourism	showing visitors to the city
tourism	Taking English visitors to see the wildlife
tourism	Taking new Newcastle residents
tourism	taking visitors
tourism	taking visitors from overseas
tourism	The people I took to Blackbutt had never been there
tourism	To have a look
tourism	To see what was there as we had never been to the part with the animals.
tourism	To show friends who were visiting Newcastle this brilliant facility (and impress them with its free entry and value)
tourism	to show overseas visitors
tourism	Took overseas visiors to see the exhibits and the bush
tourism	Took some overseas guests to show them native australin animals
tourism	Un-planned visit
tourism	Visit to enjoy all of the above

tourism	Visit to see the Koalas
tourism	We had visitors from England
tourism	we usually go to blackbutt for a picnic but choose to go their to also see the wildlife
tourism	Wildlife encounter/ bush walk
volunteer	To enquire about volunteer work
volunteer	volunteer work
volunteer	Volunteering
volunteer	volunteering
volunteer	Volunteering
volunteer	With a volunteer group.
work	checking access
work	Commuting home
Work	court case
work	Work
work	work
work	Work Christmas BBQ
work	working
work	working in the cottage

## Q7. Activities previous visits? – other, please specify (n=96)

subject	reason_previous_10_other
group outing	junior ranger (5-10 yr olds)
group outing	As a Scout Leader, general Scouting activities. Other rthan Camping
group outing	attended picnic for visitors from Croatia who were at Singleton for short period of time
group outing	Attended wedding
group outing	Australia Day Breakfast
group outing	Breakfast
group outing	breakfast
group outing	christmas parties
group outing	community events
group outing	Cub/Scout activities
group outing	Engagement parties
group outing	family photos taken professionally at cottage/hut
group outing	group picnic
group outing	IVF get together
group outing	Just a place to go, There is very little else to do in this LGA. Kurri Murals, Steam trains and train museum, Ncle harbour port activities, Hunter River at Raymond Terrace, Morpeth, Maitland Jail, Swansea Heads, Lake Macquarie. Warners Bay. Ducks Crossing etc
group outing	Large Group Outing
group outing	other party (farewell)
group outing	People with disabilities excursions
group outing	Photographed a family portrait
group outing	played petanque with a group of people
group outing	playing with grand children
group outing	Red HAT ladies have M/tea to raise money for Breast cancer
group outing	Scout activity day
group outing	Social club lunch
group outing	Supporters group - not full member
group outing	take disability groups there.
group outing	this was our 1st time there. we had a wondreful time.
group outing	wedding
group outing	Wedding
group outing	wedding
group outing	Wedding party
group outing	Wedding Photos
group outing	work bbq
group outing	Work Christmas party
group outing	Xmas party with Volunteer Group
sport	absailing
sport	bike riding
sport	Cross country running and fun run
sport	Cross country training
sport	cycle through/skirt area
sport	Cycling
sport	Cycling
sport	cycling , running

sport	cycling. dodge the ranger.
sport	exercise
sport	Fooball training
sport	jogging
sport	Jogging/Exercising (and visiting wildlife exhibits whilst exercising)
sport	Just come for a play
sport	Mountain biking
sport	Orienteering & cross country running
sport	Play ground visit
sport	Playground
sport	Playgroup
sport	Running
sport	Running
sport	running
sport	running training
sport	Running training
sport	running, birdwatching
sport	School sporting activities- Xcountry
sport	sport cricket/football
sport	trail running, fitness training
sport	treasure hunt
sport	Use playground
sport	Use playground, cycle through reserve (though somewhat tough)
sport	walking the dog
tourism	bringing overseas visitors
tourism	chillout time
tourism	Haven't been before
tourism	Just relaxing
tourism	laying in the sun and reading
tourism	Operated model boats in one of the ponds.
tourism	pull off the road- lookout road, traffic congestion waiting
tourism	Relaxing in the bush
tourism	show o/s visitors
tourism	showing overseas visitors
tourism	Showing overseas visitors
tourism	SHOWING VISITORS TO NEWCASTLE
tourism	Taken overseas guests on tours
tourism	Taken overseas visitors
tourism	taking visitors to Newcastle to see newcastle sights
tourism	Tourist guide ( private)
tourism	Trying to find a Cafe
tourism	Visiting with overseas guests
wildlife	bat viewing
wildlife	Fed water birds
wildlife	feed animals - ducks - emu
wildlife	Looking
wildlife	plant & bird spotting, alonetime on my way home from work to just sit in nature.
wildlife	self guided spotlighting & general recreation
wildlife	Twilight visits
work	Met with staff



work	Volunteering
work	Voluteering
work	working weekend shift

## Q9. Which types of products would you like to buy at Blackbutt Reserve?

<b>subject</b>	<b>products_desired</b>
activities	a ride through the reserve. I can't walk well.
activities	I have booked shelters for family functions on two occasions
activities	Things that interest children.
activities	Tractor train rides - guided tours of Blackbutt area.
activities	A bit of forward thinking - a cafe/restaurant/function centre similar to that in Centennial Park Sydney.  More BBQ facilities and adjacent covered areas.  Reconstruction of the animal enclosures damaged in the storm for which insurance compensation was received and has not to date been used for the purpose of the claim.  Treat the facility as a community asset and not a business unit.
animal encounters	Coffee, tea, cakes. Animal tours.
animal encounters	fresh food, drinks, coffee from a kiosk, wildlife encounters
animal encounters	It's more about seeing the animals and the outdoor space.
animal encounters	Koala exhibit, The emus are behind a fence. At Toronga Zoo the public can walk through the emu enclosure - would this be a possibility at Blackbutt reserve?
animal encounters	more animal encounter opportunities....could have roaming photographers
animal encounters	More animal encounters - they are excellent!
animal encounters	Post cards, animal encounters, coffee, drinks.
animal encounters	Wildlife encounters, food items, food for the animals and some souvenirs are all great ideas.
education	all of the above and also school and public education facilities
education	Animal books/fieldguides Hot food (chips etc.)
education	Animal/enclosure sponsorship products
education	Articles on protecting wildlife and their bush environment
education	Blackbutt (along with the Libraries would be a good site for a ticketing agency)
education	Books - about the park and animals. Food.
education	Books (wildlife) Hot foods Icecreams
education	Books or information on the exhibits. Food or refreshments, similar to what is available at the Shortland Wetland Centre. Perhaps a restaurant/cafe.
education	Brakfast, coffee, Newcastle and Blackbutt heritage information and trinkets.
education	Coffee, water, sandwiches,salads, fruit,cake, giftware, souvenirs, natural history information
education	Coffee. Educational CD Roms

education	Documents that describe the animals and particularly the birds that frequent the Reserve. Nutritious food from snacks to buffet to quality cafe/restaurant.
education	Education material suitable for young people up to 15. History of Blackbutt
education	Educational Books
education	Educational books for kids and animal souvenirs
education	Educational material for children.
education	educational materials and books pertaining to native fauna.
education	Educational materials, souvenirs, healthy food/snacks, refreshments
education	Educational/Animal books/Fieldguides. Icecreams Hot chips/fast food.
education	Flora / Fauna books. Souvenirs
education	food and literature on Australian(local) native flora and fauna
education	food, drinks, educational materials (books, dvds etc)
education	Good coffee, educational information, snacks.
education	Healthy food and drink. Kids educational material.
education	I think ppl who visit there tend to be nature lovers, so I'm thinking perhaps things like ornaments for the garden, bird feeders, native saplings, etc. I'd also be keen on some free pamphlets about topics like native gardening, caring for wildlife, backyard biodiversity, building a bird bath etc.
education	Information brochures - specific to the animals eg,Bats,scrub turkeys etc.  Souvenir related products for children ( like thy used to sell at Newcastle regional Museum.
education	maps for safe bicycle paths to Blackbutt
education	maps...heritage facts etc of the site
education	Non-fiction books about native animals to encourage their interest and reinforce their visit.
education	School holiday programmes, coffee.
food n bev	Value for money, healthy option snacks.
food n bev	Various picnic foods / takeaway and good coffee + better quality tourist souvenirs. Should have a cafe in Blackbutt
food n bev	Water, fruit-type food or crackers - OK for grandchildren snacks! Maybe simple educational material.
food n bev	Water, iceblocks, postcards.
food n bev	We generally do not purchase food products. Maybe an ice cream or coffee
food n bev	What about a cafe selling reasonably priced items? Morning/afternoon tea, light lunches, etc.
food n bev	when visiting with G/children we usually buy a treat and food for animals, our walking group walk into the reserve and walk the roads etc and walk back out there are times when we visit for a picnic take our own,
food n bev	A bigger ice-block variety and pies and sausage rolls.
food n bev	a cafe or similar would be good...
food n bev	A cafe/restaurant would be great. An expansion and improvement of the animal exhibits would also be a good idea.

food n bev	A coffee shop with seating would be excellent and would encourage me to visit more often with visitors and friends. The availability of souvenirs (especially Australian made ones)would be excellent. Local arts and craft. Books
food n bev	A coffee would be nice.
food n bev	A cup of coffee would be nice - but I think anything there should be small-scale.
food n bev	A decent cafe with good coffee and cake would have to be a winner...Good food wouldn't go astray either!
food n bev	A decent cafe would be nice.
food n bev	A decent cup of coffee that you don't have to wait all day to get.
food n bev	A good coffee - freshly ground, like in a coffee shop. If there was a kiosk to sell hot food I'd be happy, too, but it isn't absolutely necessary.
food n bev	A kiosk at weekends would not go astray - tea and coffee, cold drinkks, ice cream etc to complement what people already bring. I think anything more than this (like a takeaway) would be too expensive to set up and would not be viable.
food n bev	A kiosk?
food n bev	A nice cappuccino!
food n bev	A place to buy food and drinks, like a small general store or similar.
food n bev	a range healthy eats
food n bev	A really nice cafe would be good. Be nice to have breakfast and lunch there.
food n bev	A small cafe would do well, providing hot and cold drinks and light meals.
food n bev	Afternoon tea and something to eat e.g. biscuits
food n bev	Animal Food
food n bev	Animal books Iceblocks Hot chips
food n bev	Animal books/fieldguides Hot food (chips etc.)
food n bev	Animal fieldguides / books Ice cream hot food Animal encounters
food n bev	Animal Food
food n bev	Animal food, drinks, food, small novelty items.
food n bev	animal food, drinks, souvenirs
food n bev	ANIMAL FOOD. HOT & COLD DRINKS AND LIGHT LUNCHES.
food n bev	Animal toys, gifts, coffee, food.
food n bev	Are there products for sale on Sundays? Cold drinks, at any time, but especially in summer!
food n bev	assorted coffees,drinks,light meals
food n bev	Australian Souvenirs Hot chips Hot pies, sausage rolls
food n bev	BBQ food.
food n bev	Better quality souvenirs, decent coffee, lunch, morning tea.
food n bev	Blackbutt Reserve needs a Kiosk or cafe selling coffe, tea, and light meals. We found coffee at a volunteer place

food n bev	Book marks, cards, calendars, Christmas decorations, hats, cafe food, wombat art (done by the wombats), peacock feathers, parrot feathers, handicrafts, jewellery, scarves.
food n bev	Books - about the park and animals. Food.
food n bev	Books (wildlife) Hot foods Icecreams
food n bev	Books or information on the exhibits. Food or refreshments, similar to what is available at the Shortland Wetland Centre. Perhaps a restaurant/cafe.
food n bev	Bottle shop, coffee shop.
food n bev	Brakfast, coffee, Newcastle and Blackbutt heritage information and trinkets.
food n bev	Breakfast on weekends from a nice cafe
food n bev	cafe
food n bev	Cafe
food n bev	Cafe
food n bev	Cafe area - food, drinks and icecreams for kids.
food n bev	Cafe style food, outdoor cinema tickets.
food n bev	cafe Style products
food n bev	Cafe type food and coffee.
food n bev	Cafe. Ice cream for kids.
food n bev	Cafe: refreshments, milkshakes, smoothies.
food n bev	Cafe; food and drinks
food n bev	Cafe-style food, pre-packaged salads and lunches
food n bev	Cafeteria facilities would be great.
food n bev	Cappacino's cafe area.
food n bev	Cappuccino
food n bev	Certainly appropriate food for the animals. Coffee, tea, etc.
food n bev	Chips; torches with animals on them; balloons with animals; pens, pencils and rulers with animals.
food n bev	Coffe cakes, lunch menu, souvenirs, community information, newsletters.
food n bev	Coffe shop ,some sort of cafe.
food n bev	Coffe, scones, damper, fruit.
food n bev	Coffee
food n bev	Coffee & Cake
food n bev	Coffee & Snacks/meals
food n bev	Coffee and cakes etc.
food n bev	coffee and light meals
food n bev	COffee and tea and cakes
food n bev	Coffee if available (cafe style not instant)
food n bev	coffee shop - morning tea / lunch for reasonable prices.

food n bev	coffee shop items
food n bev	Coffee Shop Ice Cream
food n bev	coffee, animal feed, souvenirs
food n bev	Coffee, Cake, Sandwiches
food n bev	Coffee, cakes, light meals, souvenirs.
food n bev	Coffee, cakes/snacks, smoothies and cold drinks, perhaps a paper
food n bev	Coffee, Drinks, Snacks
food n bev	Coffee, food - sandwiches, salads etc.
food n bev	coffee, ice-cream, ice blocks
food n bev	Coffee, icecreams, food to feed the ducks
food n bev	coffee, postcard images of blackbutt / animals / birds, find information about native animals, info about using the park for a function.
food n bev	Coffee, refreshments, snacks, food for animals.
food n bev	Coffee, sandwiches or similar products.
food n bev	Coffee, small meals (muffins, fruit etc), soft drinks, water
food n bev	Coffee, snacks, light lunch.
food n bev	Coffee, snacks, sandwiches
food n bev	Coffee, snacks, sunscreen.
food n bev	Coffee, tea, cakes. Animal tours.
food n bev	coffee, tea, drinks, light lunches,souvenirs,etc
food n bev	Coffee, tea, light refreshments perhaps.
food n bev	Coffee, water, sandwiches,salads, fruit,cake, giftware, souvenirs, natural history information
food n bev	Coffee. Educational CD Roms
food n bev	Coffee/ice-creams/devonshire teas
food n bev	coffees
food n bev	Cold drink etc
food n bev	cold drinks
food n bev	Confectionary - little items such as keyrings or things that you could put in a geocache.
food n bev	Confectionary i.e. drinks and food snacks and Souvenirs
food n bev	Cool drinks- ice.
food n bev	cool drinks; sit down meal at a cafe; ice cream
food n bev	Decent coffee.
food n bev	Decent food - a cafe or similar would likely do VERY well, could be leased by council to provide a risk-free income stream. Of course such a move would require some degree of commercial acumen, and an appreciation of revenue streams other than rates.....
food n bev	Discovering that you sold children long water iceblocks was a surprise last time we visited and we would definately buy them again
food n bev	Documents that describe the animals and particularly the birds that frequent the Reserve. Nutritious food from snacks to buffet to quality cafe/restaurant.
food n bev	Drinks
food n bev	Drinks
food n bev	Drinks
food n bev	Drinks & snacks
food n bev	Drinks Animal food - Bread for ducks.

food n bev	drinks, ice blocks, ice creams, sunscreen, snacks
food n bev	drinks, ice creams
food n bev	Drinks, picnic type food, sandwiches, burgers etc. Souvenirs pertaining to our nature, flora and fauna.
food n bev	Drinks, sandwiches, healthy foods
food n bev	drinks,sunscreen,hats from a kiosk
food n bev	Drinks.
food n bev	Drinks/Food
food n bev	Drinks; coffee; sandwiches
food n bev	Drinks; Tea; Coffee; soft drinks and snacks and ice cream.
food n bev	Educational/Animal books/Fieldguides. Icecreams Hot chips/fast food.
food n bev	family friend snacks.  maybe picnic hamper?
food n bev	Fish, chips, hamburgers etc; drinks; icecream
food n bev	fluffy toys, drinks, food
food n bev	Food
food n bev	Food
food n bev	Food
food n bev	food - drinks
food n bev	Food - lunch/morning tea. Cafe/coffee.
food n bev	food & drinks
food n bev	Food & Drinks
food n bev	Food / Confectionary. Thinking of taking some overseas visitors there later in the year so Souvenirs would be a good idea.
food n bev	Food and drink
food n bev	Food and drink - cold drink, coffee, inexpensive healthy takeaway style food. Steak/sausage sandwiches.
food n bev	food and drink only
food n bev	Food and drinks on occasion
food n bev	Food and drinks.
food n bev	Food and drinks. Souvenirs.
food n bev	food and literature on Australian(local) native flora and fauna
food n bev	food and refreshments which are not over-priced
food n bev	Food and refreshments.
food n bev	Food at a cafe/restaurant
food n bev	food drinks insect repellent, sunscreen and souvenirs
food n bev	Food for animals and sometimes confectionary items
food n bev	Food for animals, soft drinks, Tea and Coffee, post cards, T-shirts,books, etc
food n bev	Food for animals. Drinks, sandwiches, cakes.
food n bev	food for the animals
food n bev	food for the animals, light refreshments (drinks, confectionary, ice-creams), souvenirs that will contribute funds to Blackbutt
food n bev	food for the animals,wildlife encounters
food n bev	Food for the animals.
food n bev	Food for the animals.

food n bev	Food for the animals; water
food n bev	food items, eg devonshire tea, sandwich
food n bev	Food that is reflective of the natural environment - healthy,fresh and good quality Food for the animals is a nice concept Again a small range of souvenirs that are reflective of the environment and perhaps support organisations such as Wires and WWF
food n bev	Food Coffee
food n bev	Food, coffee
food n bev	Food, coffee, souvenirs
food n bev	Food, coffee.
food n bev	food, cold drinks, coffee, wildlife, encounters, tours
food n bev	food, drinks, educational materials (books, dvds etc)
food n bev	Food, drinks, ice creams.
food n bev	Food, honey, souvenirs - animal toys, coffee.
food n bev	food/refreshments food for animals wildlife encounters
food n bev	fresh food, drinks, coffee from a kiosk, wildlife encounters
food n bev	Fruit; ice creams
food n bev	Gift shop items and cafe food and refreshments.
food n bev	good coffee
food n bev	Good coffee and cakes.
food n bev	good coffee and quality cafe style meals/snacks
food n bev	good coffee, australiana
food n bev	Good coffee, educational information, snacks.
food n bev	GOOD coffee. A cafe style meal.
food n bev	Good coffee; healthy food.
food n bev	Good espresso coffee - a coffee cart perhaps? Simple healthy snacks such as sandwiches / muffins / fruit etc
food n bev	good fresh coffee and tea, cold drinks, ice creams, sandwiches, fruit - light lunches.
food n bev	good quality coffee and reasonably priced sandwiches
food n bev	good quality expresso coffee
food n bev	Have a better cafe with simple lunch fare,eg wraps, salads, better cakes, good coffee
food n bev	Healthy food and drink. Kids educational material.
food n bev	Healthy foods and good coffee. Animal food.
food n bev	Healthy lunch items, Ice creams, drinks
food n bev	Healthy lunches, sandwiches etc
food n bev	Hot Chips Salad Rolls
food n bev	Hot chips, pluto pups, coke, etc.
food n bev	hot chips, pluto pups, sandwiches, health foods etc, a council run kiosk or van would be a good trial. Party food for kids would be a great idea.

food n bev	Hot drinks in the cold weather, cold drinks in the hot weather and HEALTHY snacks - no artificial flavours, colours or preservatives. A visit to Blackbutt is a healthy alternative to other destinations (like megamania)for kids.
food n bev	hot food
food n bev	hot food, sandwiches etc
food n bev	Hot/Cold foods Sunscreens Insect repellent
food n bev	I am pleased to be able to purchase tea and coffee and that is all I would like to have access to.
food n bev	I don't wish to buy anything but I think a light food/drink/coffee kiosk would be popular
food n bev	I think a coffee shop would be great.
food n bev	I think a more formal cafe would be great. Quality coffee, light meals, etc. Is this a really poor way of asking if people support a commercial venture at Blackbutt?
food n bev	I think everything mentioned should be offered
food n bev	I would like to be able to buy sandwiches with coffee, it is great to have the coffee available but a nice little cafe would be wonderful overlooking the duck pond.
food n bev	I would like to know that there would always be coffee, tea, water and 100% fruit juices available to purchase as these are quite difficult to bring with you/maintain suitable temperatures for enjoyment. It would also be nice to know that a range of other foods were available, even if this were limited to prepackaged biscuits, icecreams and so forth. Obviously, having fruit or sandwiches and more healthy options would be delightful, but this might not keep and so could be costly if not sold. I mention food because I have 3 diabetics in my extended family and the incidence of this disease is soaring, so it is a real consideration for me that I can access food and drinks as required.
food n bev	Ice
food n bev	Ice Blocks. Coffee. Souveniours.
food n bev	ice cream
food n bev	Ice Cream Hot Food (Chips etc)
food n bev	Ice creams
food n bev	Ice creams in Summer. Hot chocolate in Winter.
food n bev	icecream
food n bev	icecreams
food n bev	Ice-creams,
food n bev	Icecreams, drinks
food n bev	If there was a cafe or restaurant then I would buy food and drinks. maybe photos with animals souvenirs
food n bev	Improved cafe would be good.
food n bev	Inexpensive foods and refreshments
food n bev	Inexpensive memorabilia, cold drinks.
food n bev	it would be nice to have cafe for lunch or coffee and cake
food n bev	Just coffee - decent cappuccino.
food n bev	Larger Food Services would be good. - Cafe
food n bev	Light food and refreshments
food n bev	Light lunches, morning and afternoon teas in a cafe

food n bev	Light meals/refreshments for lunch and also morning and afternoon tea.
food n bev	light refreshments
food n bev	Light refreshments other than chips for snacks. Healthier confectionery.
food n bev	Light refreshments.
food n bev	Lunch
food n bev	Lunch, light refreshments
food n bev	Maybe a meal or coffee overlooking the pond[s]
food n bev	Meat pies.
food n bev	More food would be good - lunches.
food n bev	Nice coffee
food n bev	Nice coffee if there was a cafe. Probably food but only if it was good food, like good sandwiches/rolls/etc - not fatty fast food like chips/burgers etc.
food n bev	Nice coffee shop or cafe would be a good addition.
food n bev	Nice coffee, fresh baked goods/ sandwiches (pre-prepared) and drinks.
food n bev	Nicer tea and coffee facilities.
food n bev	Nothing really - perhaps coffee or light meal in range of about \$8 - 9
food n bev	Nourishing for us and the animals that we can feed (before that swan nips me again)
food n bev	Perhaps a mobile coffee van for takeaway might be OK. Nothing else.
food n bev	Perhaps a tea house, coffee and tea etc
food n bev	Pies
food n bev	Please get a proper cafe set up as a profit establishment and I would gladly buy drinks and food. Proper coffee - cappuccino and tea - sandwiches - cakes
food n bev	Post cards, animal encounters, coffee, drinks.
food n bev	Postcards, fluffy animals, ice creams
food n bev	Proper cafe with light meals at commercial costs
food n bev	Refreshments
food n bev	Refreshments and souvenirs
food n bev	Refreshments provided that they are not too expensive.
food n bev	refreshments, tasty food
food n bev	Refreshments.
food n bev	Sandwiches
food n bev	Sandwiches Hot Chips Drinks
food n bev	Sandwiches, tea and coffee not in takeaway cups! snacks.
food n bev	School holiday programmes, coffee.
food n bev	services - coffee, tea, cake
food n bev	Simple lunch food
food n bev	Snack meals
food n bev	Snacks, drinks and iceblocks.
food n bev	Soft drinks, light snack meals.
food n bev	Souvenirs & hot Food
food n bev	Souvenirs and coffee.
food n bev	Souvenirs and coffee.
food n bev	Souvenirs and food.

food n bev	souvenirs of the reserve & the Animals light meals (hot & Cold)
food n bev	Souvenirs, cafe food etc
food n bev	Souvenirs, food/snacks, coffee/drinks.
food n bev	Souvenirs, postcards, ice cream, lollies, hot snacks eg pies, tea, coffee, cold drinks.
food n bev	Souvenirs, reasonably priced food and drinks.
food n bev	Souvenirs,gift lines, food for animals,
food n bev	Suitable animal food, small human confectionery items, souvenirs, ground sheets & rain ponchos, insect repellent - all of which should be reasonably priced
food n bev	Sunscreen & hats Hot food Photographs of animal areas Magnets
food n bev	Sunscreen, Insect repellant, coffee. Hats
food n bev	Take away food
food n bev	Tea & coffee. Sandwiches.
food n bev	Tea and coffee and ice creams
food n bev	tea Coffee
food n bev	Tea, coffee ice confections.
food n bev	tea, coffee, sandwiches (healthy, gourmet)
food n bev	Tea, Coffee, Snacks
food n bev	Tea/coffee, cold drinks, Blackbutt souvenirs.
food n bev	Tea/Coffee, light meals, food for the animals.
food n bev	Toys, hot food.
food n bev	Wildlife encounters, food items, food for the animals and some souvenirs are all great ideas.
food n bev	Wouldn't it be great if Blackbutt had a cafe where we could turn up with my children, grab a coffee/milk shake, some sausage sandwiches and relax by the pond watching the ducks!!!!!! I have NEVER understood why NCC does not generate revenue for the ongoing costs of the reserve through this avenue. YOU NEED A CAFE!!!!!! I would buy these products every time!
food n bev	A bit of forward thinking - a cafe/restaurant/function centre similar to that in Centennial Park Sydney. More BBQ facilities and adjacent covered areas. Reconstruction of the animal enclosures damaged in the storm for which insurance compensation was received and has not to date been used for the purpose of the claim. Treat the facility as a community asset and not a business unit.
none	Current products are ok
none	Donation boxes more conspicuous - part of the attraction is no pressure to purchase anything. Keep it family orientated.
none	Don't need to buy anything there - we go to look at the animals - but happy to spend money if it keeps the park viable.
none	Don't want to buy.
none	Happy with what is already on offer
none	I believe Blackbutt should not be utilised as a merchandising opportunity.
none	I did not buy anything at the last visit but that doesn't mean I won't in the future. It is a great idea to have items like this for sale.

none	I do not wish to see the over-commercialisation of Blackbutt Reserve. Does every outing these days need to have purchases? Throw-away food containers, pamphlets, brochures etc will only pollute the environment. People should be encouraged to take their rubbish away with them. Blackbutt Reserve should be kept simple without kiosks selling souvenirs and food.
none	I do think that there is sufficient available as it is - and would hate to see it the reserve over commercialized - that would take away from its most important aspect - a `nature reserve`
none	I don't have a need to purchase anything at the Reserve
none	I don't have any preferences
none	I don't regard Blackbutt Reserve as a place where I would buy anything. I go there for the walking trails only.
none	I have previously purchased some of the items currently available to take as gifts when I travel overseas. What is available is enough. It would be a great disappointment to see this space become a 'shopping centre'.
none	I think what is available is a good and manageable mix
none	I'm not a souvenir buying type person.
none	It would not be my intention to spend anything other than on an admission fee and for parking This question forced me to provide an inappropriate answer to allow the survey to continue. (I answered No to food)
none	leave as is.
none	No didn't want to buy anything that day. had to tick something because the survey would not let me move on unless i did
none	No interest in buying products
none	No, I strongly disagree with Blackbutt becoming a commercial venture. While I understand the costs to NCC with respect to the upkeep of a Zoo, however I suggest Blackbutt must remain a cost free resource for the ratepayers of Newcastle. It was a decision of the then Newcastle Council to upgrade and keep the animal exhibits as a Zoo, against all reasonable opposition with respect to rate payer cost at the time, in this respect it is up to NCC to resolve the expenses involved without further expense to the rate payer. I suggest commercial operators should be paying for access to Blackbutt Reserve and not Newcastle Citizens. On my visits I have noted the willingness of citizens to contribute to the money boxes available. However, I must express dismay when I witnessed children throwing coins into the pretend wishing well, which on inspection did not appear to contain a facility to capture the donations. In addition I would like to know how come trees suitable for the Koalas have not been planted in Blackbutt over time to reduce cost? I also note there are no actual Blackbuttt trees in Blackbutt.
none	None - please don't commercialise it!
none	None - happy to give donation.
none	None - I prefer to take my own food and drinks - mainly for health and cost reasons
none	None I think a shop would ruin it. Children would constantly want to purchase items like iceblocks etc. This is why I prefer Richley to Carnley.
none	Not junk food.
none	Not particularly interested - I have not visited with any desire to purchase.
none	Not particularly interested in buying anything, just here for the outdoors, fresh air etc
none	Not really interested in commercialism.
none	Not really that interested.
none	Not sure there is anything I would buy there.

none	Not sure wish to buy anything unless it will be neutral Carbon footprint Blackbutt is a sanctuary away from the rest of the Busy World
none	nothing
none	nothing - its not a retail outlet
none	Nothing in particular.
none	nothing. i like it non commercial.
none	We always go to Ritchley Reserve and I wasn't aware that there were items for sale.
none	The people I take to Blackbutt have disabilities and generally very little money.
none	THE RANGE CURRENTLY AVAILABLE IS QUITE ADEQUATE.
none	Unless visiting with friends from out of town unlikely to make purchases
none	Unsure
none	Why on earth would I go to Blackbutt to buy things?
plants	Indigenous plants for use at home, especially those to attract indigenous wildlife. Good, quick and healthy food for children.
plants	Maybe off cuts of plants for our own propagation.
souvenirs	A coffee shop with seating would be excellent and would encourage me to visit more often with visitors and friends. The availability of souvenirs (especially Australian made ones)would be excellent. Local arts and craft. Books
souvenirs	Animal food, drinks, food, small novelty items.
souvenirs	Animal toys, gifts, coffee, food.
souvenirs	Any locally produced products, souvenirs, postcards
souvenirs	anything that has Newcastle on it,
souvenirs	As I haven't seen any of the souvenirs etc that are already available, I feel that I am not in a position to comment on this.
souvenirs	As it would be only tourists who would buy souvenirs, books about Newcastle and about Blackbutt itself
souvenirs	Australian Made Gifts
souvenirs	Australian Souvenirs Hot chips Hot pies, sausage rolls
souvenirs	Australian themed souvenirs
souvenirs	Ausyralian made souvenirs
souvenirs	better quality postcards/cards - taken at Blackbutt. Adopt an animal voucher?
souvenirs	Better quality souvenirs, decent coffee, lunch, morning tea.
souvenirs	Blackbutt logo items. Pens, Migs, T-Shirts etc
souvenirs	Blackbutt souvenirs - maybe T-shirts, hand towels, bibs.
souvenirs	Book marks, cards, calendars, Christmas decorations, hats, cafe food, wombat art (done by the wombats), peacock feathers, parrot feathers, handicrafts, jewellery, scarves.
souvenirs	Book on Blackbutt reserve. Souvenirs with Blackbutt Reserve on them, like t-shirts.
souvenirs	Books

souvenirs	Books, soft toys, Australiana, sponsorship of Blackbutt animals
souvenirs	Books.
souvenirs	Chips; torches with animals on them; balloons with animals; pens, pencils and rulers with animals.
souvenirs	Coffee cakes, lunch menu, souvenirs, community information, newsletters.
souvenirs	coffee, animal feed, souvenirs
souvenirs	Coffee, cakes, light meals, souvenirs.
souvenirs	coffee, postcard images of blackbutt / animals / birds, find information about native animals, info about using the park for a function.
souvenirs	coffee, tea, drinks, light lunches,souvenirs,etc
souvenirs	Coffee, water, sandwiches,salads, fruit,cake, giftware, souvenirs, natural history information
souvenirs	Confectionary i.e. drinks and food snacks and Souvenirs
souvenirs	Drinks, picnic type food, sandwiches, burgers etc. Souvenirs pertaining to our nature, flora and fauna.
souvenirs	Flora / Fauna books. Souvenirs
souvenirs	fluffy toys, drinks, food
souvenirs	Fluffy wildlife toys.
souvenirs	Food / Confectionary. Thinking of taking some overseas visitors there later in the year so Souvenirs would be a good idea.
souvenirs	Food and drinks. Souvenirs.
souvenirs	food drinks insect repellent, sunscreen and souvenirs
souvenirs	Food for animals, soft drinks,Tea and Coffee, post cards, T-shirts,books, etc
souvenirs	food for the animals, light refreshments (drinks, confectionary, ice-creams), souvenirs that will contribute funds to Blackbutt
souvenirs	Food that is reflective of the natural environment - healthy,fresh and good quality Food for the animals is a nice concept Again a small range of souvenirs that are reflective of the environment and perhaps support organisations such as Wires and WWF
souvenirs	Food, coffee, souvenirs
souvenirs	Food, honey, souvenirs - animal toys, coffee.
souvenirs	Gift shop items and cafe food and refreshments.
souvenirs	Ice Blocks. Coffee. Souveniours.
souvenirs	Inexpensive memorabilia, cold drinks.
souvenirs	Information brochures - specific to the animals eg,Bats,scrub turkeys etc. Souvenir related products for children ( like thy used to sell at Newcastle regional Museum.
souvenirs	It was some years ago, so I don't have much recall about the items for sale. However I had been buying photo greeting cards from the Newcastle Farmers Markets where the photos of the birds, animals & fauna were taken at Blackbutt & the profits from the cards went to Blackbutt. I haven't been to the markets for about 12 months, but the last couple of times that I did go there looking for the cards, the stall wasn't there. I would certainly keep buying them if they were available.
souvenirs	Kids souvenirs.
souvenirs	Koala exhibition; souvenirs e.g. postcards
souvenirs	Lots of Australian Souveniours Stuffed Animals, Spoons, wooden products etc
souvenirs	Markets
souvenirs	Merchandise to save money.

souvenirs	Momentos
souvenirs	more blackbutt reserve related products
souvenirs	more hand made tourist things for overseas people that I take.Photo frames gloves scarves tea towels
souvenirs	More souvenires relating to Blackbutt Reserve. Photos with the animals
souvenirs	Motif baseball caps. Items for small/medium gifts advertising the wonderful bushland setting/amenities in Australia's sixth biggest city.
souvenirs	Natural products like aboriginal food or products. Products that could be made by the natural resources at Blackbutt.
souvenirs	natural products such as soap made from bush products
souvenirs	Newcastle Blackbutt tee shirt.
souvenirs	Post cards, animal encounters, coffee, drinks.
souvenirs	Postcards, tea towels, books, rulers and things kids can afford.
souvenirs	Postcards
souvenirs	postcards
souvenirs	Postcards, fluffy animals, ice creams
souvenirs	Products similar to those on sale in other similar venues: Postcards, local artworks, souvenirs for visitors from overseas or other locations.
souvenirs	Refreshments and souvenirs
souvenirs	Rulers, pens, pencils,fridge magnets
souvenirs	Some kitchen tourist items, such as: tea towels, mitts, aprons - things people could use butindicate where they have been
souvenirs	Souveniours & hot Food
souvenirs	souvenir sun-hats, tea-towel maps, BBQ apron with animal/bird photoprints, "I've been 2 Blackbutt" t-shirt, colour prints & cards ?
souvenirs	souvenirs
souvenirs	Souvenirs and coffee.
souvenirs	Souvenirs and coffee.
souvenirs	Souvenirs and food.
souvenirs	Souvenirs for my overseas friends.
souvenirs	souvenirs for overseas visitors (prefer not made in China). Many of my homestay students are from China and are amazed how much is made in China.
souvenirs	souvenirs of the reserve & the Animals light meals (hot & Cold)
souvenirs	Souvenirs specific to Blackbutt Reserve.
souvenirs	Souvenirs with Blackbutt Reserve written on them eg soft toys, hats T-shirts, badges, tea towels, mugs, pens. A Blackbutt book with photos of animals, picnic areas and information on activities available and on the animals.
souvenirs	Souvenirs, bells, thimbles, spoons etc.
souvenirs	Souvenirs, cafe food etc
souvenirs	Souvenirs, calendars, information (like type to send to people to advertise), maps of area, bushwalking itinerary (even audio type so when people walk around it tells them what is available).
souvenirs	Souvenirs, food/snacks, coffee/drinks.
souvenirs	Souvenirs, postcards, ice cream, lollies, hot snacks eg pies, tea, coffee, cold drinks.
souvenirs	Souvenirs, reasonably priced food and drinks.

souvenirs	Souvenirs,gift lines, food for animals,
souvenirs	stuff that is relevant to Blackbutt
souvenirs	Stuffed animals.
souvenirs	Suitable animal food, small human confectionery items, souvenirs, ground sheets & rain ponchos, insect repellent - all of which should be reasonably priced
souvenirs	Sunscreen & hats Hot food Photographs of animal areas Magnets
souvenirs	T Shirts. Drink Bottles
souvenirs	Tea/coffee, cold drinks, Blackbutt souvenirs.
souvenirs	The small animal figurines you sell are great. I wouldn't buy anything more. I don't think Blackbutt needs to sell a large variety of stuff etc. Keep it simple, that is what makes Blackbutt so special.
souvenirs	Toys, hot food.
souvenirs	T-shirts / souvenirs with wildlife designs. Specific Blackbutt souvenirs.
souvenirs	T-shirts and hats.
souvenirs	Tshirts with animal or bird motifs
souvenirs	T-shirts, Animal toys, Hats, Coffee
souvenirs	When I take international visitors they might like to buy some souvenirs particularly of wildlife.
souvenirs	Wider range of plastic animals; booklet describing emu, wombat, koala; booklet describing ducks; peacock, etc. Do like the idea of a plush koala sitting outside the trading post.
souvenirs	wild life information, booklets
souvenirs	wildlife encounters (Koala exhibit); sunscreen/repelent; souvenirs (depending on what is offered); children's T-Shirts & Hats; environmentally friendly products.
souvenirs	Wildlife encounters, food items, food for the animals and some souvenirs are all great ideas.
souvenirs	wood products, organic items, good valued t-shirts
supplies	I love it how it is - affordable family oriented fun - you cant go past the emu food in the ice cream cones for only 50c!! They could try selling other bird food - for ducks or peacocks etc. I dont necessarily want to buy 'stuff' every time i take my kids out -I want them to enjoy the nature reserve and the animals/birds. Animal food is different though.
supplies	Aeroguard/Sunscreen
supplies	carry bags, hats
supplies	Coffee, snacks, sunscreen.
supplies	drinks, ice blocks, ice creams, sunscreen, snacks
supplies	drinks,sunscreen,hats from a kiosk
supplies	Essentials we couldn't/forgot to pack or didn't consider e.g. Bandaids, Aerogard, sun cream, caps/hats, water, drinks, snacks/icecreams, toilet paper (the toilets often run out), tissues.
supplies	food drinks insect repellent, sunscreen and souvenirs
supplies	Frizbees
supplies	Hats

supplies	Hot/Cold foods Sunscreens Insect repellant
supplies	I loved the fact that I could buy a little first aid kit at Blackbutt. Educational things around children and the animals they see. I go out of my way when possible to buy from the shop to support the Blackbutt reserve.
supplies	Postcards, tea towels, books, rulers and things kids can afford.
supplies	Suitable animal food, small human confectionery items, souvenirs, ground sheets & rain ponchos, insect repellent - all of which should be reasonably priced
supplies	Sunscreen & hats Hot food Photographs of animal areas Magnets
supplies	Sunscreen, mosquito repellent, hats, plastic poncho for rain, tshirts.
supplies	Sunscreen, Insect repellent, coffee. Hats
supplies	Variety for all age groups of items currently available. Things that can be used while visiting, balls, games etc. for the kids.

## Q13. What do you particularly like about Blackbutt Reserve that you do not want changed?

Subject	likes_retain
current services/facilities	Access to kid-friendly nature experience and also formal animal encounters and longish bushwalking. Some very quiet areas
current services/facilities	Accessibility
current services/facilities	accessibility and proximity to Newcastle. Animals are fabulous
current services/facilities	Accessibility:- easy to park and get to enclosures etc.
current services/facilities	All of Blackbutt is fine as it is.
current services/facilities	All of it.
current services/facilities	bbq areas are great and the animals
current services/facilities	BBQ facilities
current services/facilities	Bush walks
current services/facilities	Bush  Animals  pcinic Areas  Playgrounds
current services/facilities	Bushwalking facilities
current services/facilities	Bushwalking.  Take visitors to see animals.
current services/facilities	Close and handy
current services/facilities	Coming from Sydney, I think that Blackbutt Reserve is of immense value to Newcastle. It is rare to have such a facility available and accessible to so many. I recognise that the current facility may require changes to maintain its feasibility but I hope that the current range of activities and accessibility are not compromised to achieve this.
current services/facilities	Current layout of animal exhibits. Current size of the area needs to be maintained and not reduced.
current services/facilities	Develop as little as possible but maintain tracks, enclosures and picnic facilities.
current services/facilities	Disability access is wonderful.
current services/facilities	do not change animal enclosures. Having high quality animal enclosures, so close to the city and easy to access are an asset to Newcastle which we will not be able to replace.
current services/facilities	Don't make it commercialised
current services/facilities	Enclosures Boardwalk
current services/facilities	enjoy walking in blackbutt
current services/facilities	Everything
current services/facilities	Everything
current services/facilities	Everything - Great as it is.
current services/facilities	everything - leave it as it is, untouched.
current services/facilities	Everything. I wouldn't want anything to change

current services/facilities	Excellent picnic facilities and lots of space. Usually ample parking(free).Great playgrounds and walking tracks
current services/facilities	Extra shade over grassed areas
current services/facilities	Feeding the ducks.
current services/facilities	Fred - staff member
current services/facilities	general presentation and diversity of exhibits
current services/facilities	Good as it is.
current services/facilities	Grassed Area  Duck Feeding
current services/facilities	grassed area, wildlife, bush walking tracks
current services/facilities	great access, none crowding, open spaces
current services/facilities	Great bushland setting.
current services/facilities	Helpful staff, new tables and shelters. Animals.
current services/facilities	I am happy with its configuration now.
current services/facilities	I like Blackbutt Reserve pretty much as is
current services/facilities	I like everything about Blackbutt. I feel so peaceful and calm when I leave. Maybe a ranger can patrol and make sure people pick up their litter.
current services/facilities	I like how it is a hidden secret. It's not touristy. It has lots of nice wildlife that live in it like birds and peacocks.
current services/facilities	I like it because it's low key and there are different areas to visit depending on your age group and interests.
current services/facilities	I like that it is a casual and relaxed place for the people of Newcastle. It is not overly commercialised. It doesn't feel like a theme park or commercial centre but a community place. I also like that whilst its busy, there are ebnoough spaces for everyone - you dont have to be worried about being hit by flying footballs and so on. I like that its the people's place - relaxed, sunny, earthy and casual.
current services/facilities	I like the bushwalk. It is picturesque and a challenge phsyically which appeals to me.
current services/facilities	I like the way that you can have a picnic/bbq in places away from the crowds in many areas around the Reserve. I like the way the whole area is oepn to everyone, ie access all areas for everyone. Free entry to the animal exhibits. No housing developments. The space, ie the area.
current services/facilities	I love it.
current services/facilities	I love jogging/walking on the tracks. Its very peaceful and I feel safe jogging there. Most people I have come across have been friendly and I feel safe.
current services/facilities	I love the open space the beautifull bush is is a beaut day out. Stay the way it is, perfect.
current services/facilities	I love the walkways/bikeways up the hill to the views, the room to have parties and games for a number of groups at all the diffrent picnic spots.
current services/facilities	I love what's there, but realise that for economic reasons there must be cafe, possibly markets, funcion room etc.
current services/facilities	I would not like to see it sold for council profit
current services/facilities	I'm not against non-specific change. It's not easy to say don't change anything without an idea of what change is being considered.
current services/facilities	is a grreat place for running
current services/facilities	It is fine the way it is
current services/facilities	It's a great place to take overseas visitors to see Australian wildlife. Facility could do with some work/improvement though. I'd be happy to pay a small entry fee to support this.

current services/facilities	Its Newcastles zoo
current services/facilities	Its nice to go there and not have to pay. I also understand the need to pay a small fee to use these facilities and that would not worry me if I had to.
current services/facilities	It's not commercialised atmosphere
current services/facilities	It's not over developed. Putting a function centre or markets doesn't fit with the feel of the place. I am happy to pay a small admission fee if it means all the bird aviaries were fixed up and not much else changed (a larger playground for the kids and some additional bbq's in the Carnley ave section would be nice)
current services/facilities	It's perfect as it is.
current services/facilities	keep the relaxed atmosphere, casual walking/play etc. do not want to see 'events' that take over from a quiet family picnic with a kick around of a soccer ball. Evening events - eg cinema and some music would be fine as this would not interrupt the afternoon BBQ
current services/facilities	Koalas Ponds Bush Tracks
current services/facilities	lack of commercialism and sense of natural linking to the bush
current services/facilities	leave as is
current services/facilities	Leave it as is - not make it into just another venue with shops and organised events - not just for the visitors but for the wildlife that 'traditionally' like not to be 'swamped' by humans and technology.
current services/facilities	Leave it as it is and only hold special events. Cinemas / carols etc.
current services/facilities	like it as it is
current services/facilities	Like that it is not commercialised.
current services/facilities	like to see more spotlight tours it is very difficult to get onto them. I understand they are booked up till next season.
current services/facilities	Long bush walks
current services/facilities	low key, unassuming, accessible and welcoming to a broad variety of social & economic classes, keeps its natural feel - ie not commercialised, free access to general areas (but wouldn't mind paying reasonable amount eg \$10 adult for animal exhibits). the animal exhibits and the maintained bushwalk pathways are my main reason to visit Blackbutt and I believe are crucially important for the city of Newcastle
current services/facilities	Maintain the area as car free as possible. Car parking only - no accessibility for 4WDs within the reserve.
current services/facilities	More BBQ areas.
current services/facilities	most things
current services/facilities	Needs a lot of work.
current services/facilities	Not over crowded and able to operate model boats.
current services/facilities	not too commercial - no retail
current services/facilities	Not too commercial. Extremely well done.
current services/facilities	Overall general appearance; available information; animal encounters.
current services/facilities	Parking facilities.
current services/facilities	Peace and tranquility. Animal enclosures. Duck ponds. Bush walks.
current services/facilities	Peaceful bush walking, good picnic areas, open space, trees
current services/facilities	Peacocks wandering freely.
current services/facilities	Picnic and open areas. Duck pond. Wildlife exhibit.
current services/facilities	Picnic areas
current services/facilities	Picnic Areas

current services/facilities	Picnic Areas
current services/facilities	picnic areas, koala and wildlife exhibits, walking trails
current services/facilities	playground (could be improved but not removed) picnic & BBQ facilities (could be more but not less) animal exhibits (please don't remove these!!!!) great family destination
current services/facilities	Playground, boardwalk.
current services/facilities	Playgrounds
current services/facilities	Playgrounds, grassed areas
current services/facilities	Playing field, easy parking, wildlife exhibits, bush setting, keep it accessible for families for a nice day out without costing a lot of money.
current services/facilities	Please leave BlackButt the way it is.
current services/facilities	re open toilets on lookout rd...free carparking and lookout road gates open during the day
current services/facilities	Retain bushland in good condition. Retain native animal displays. Improve facilities around picnic areas.
current services/facilities	Richley Reserve
current services/facilities	Smaller BBQ areas that are quite private.
current services/facilities	That it is free (donation optional) to visit. I would support a parking fee if additional funds are required in order to retain all current facilities.
current services/facilities	The duck pond should always stay as is. The general layout hasn't changed much over the years - no chopping down of trees to make more room. That there is free parking - that's great!
current services/facilities	The duck ponds
current services/facilities	the duck ponds
current services/facilities	The eel pond.
current services/facilities	the environment, the programs they run and the beautiful and friendly staff.
current services/facilities	The exhibits; picnic & BBQ areas
current services/facilities	the facility as is with the wildlife exhibits is an asset to the city and should be maintained and enhanced.
current services/facilities	The fact that it is a refuge for wildlife flora and fauna in the heart of the City. Tracks offer a sense of remoteness from formalised footpaths. Spotlighting is excellent & appropriate night time activity. Suggestions raised earlier of a function centre and possible associated noise/light impacts after hours would be of concern. Commercialisation should not impact on extent and quality of habitat.
current services/facilities	The fact that it is there. I do not want to see Blackbutt turned into some sort of amusement park - apart from enclosures, necessary buildings and tracks, it should be left alone.
current services/facilities	The fact we have access to a beautiful park in the middle of our city. I don't want to lose this, but I do understand that it is not the sole responsibility of Council to fund such a park and am willing to pay for parking, and make gold coin donations to visit animal exhibits. I would also support a surcharge in my rates to fund the continued maintenance and upkeep of facilities.
current services/facilities	the freedom to do what i want
current services/facilities	the freedom to wander and the access without a major financial outlay. We visit at least once a month with our child whom loves the animal

	enclosures
current services/facilities	The friendly staff The Koala exhibit
current services/facilities	The interface with private properties has already exceeded what Blackbutt can tolerate. No further consideration to selling off small sections of the Blackbutt area as a Council fund raising exercise.
current services/facilities	The Koala exhibit is outstanding, my overseas visitors love it and I would hate to see it changed. I like the tall trees circuit - it gives me the chance to 'bush walk' in the city.
current services/facilities	The large undercover BBQ areas
current services/facilities	The little Cottage
current services/facilities	The location and the current setup
current services/facilities	The picnic areas are fantastic at Richley
current services/facilities	the picnic areas. the walks.
current services/facilities	The pond.
current services/facilities	The sense that it is a natural environment that has allowed many families to expose visitors from outside the area to this unique facility, free to the rate payers. That it is ours, that we are proud of the professional way it is presented.
current services/facilities	The shade makes it possible to enjoy the space in comfort. Larger open spaces would not be as nice.
current services/facilities	the staff
current services/facilities	The tranquility and naturalness of the reserve for both wildlife and people. -The feeling - particularly for children - of actually experiencing being in the bush. The wonderful staff who keep the reserve beautiful and people friendly.
current services/facilities	The wiz bins look ugly. Can we have rubbish bins that look good.
current services/facilities	the wonderful picnic area  and the animals
current services/facilities	Trees, paths, tables and chairs, BBQ
current services/facilities	walking tracks
current services/facilities	Walking tracks Animal enclosures Picnic areas
current services/facilities	Walking trails & peacefulness. Open areas
current services/facilities	We as a family like the size and cleanliness of the place together with clean seats and toilets etc. I would not like to see any charges applicable to the place. Council must encourage family outings in the open space. We also take out of town friends to picnics etc.
current services/facilities	We love the place, just as it is!
current services/facilities	We mainly use the Carnley Avenue area so comments refer to this area, and would like to see the following remain - Animal and bird exhibits, Green open area, picnic and BBQ areas, playground, duck pond.
current services/facilities	When I was a kid we lived at Lambton and both my parents worked so me and my sister and my big brother would go to Blckbutt for a picnic and go walking and it was a gread way to spend our school holidays.
current services/facilities	wood fire bbq's
current services/facilities	Would not change a thing.

family	a great place for children and their parents and grandparents
family	A significant green area within the city allows a place to escape, trees provide fresh air, can teach my child about nature, its safe and family friendly
family	A wonderful, easily accessible resource for all ages to have a real encounter with the wildlife. Fantastic for kids - a beautiful location in the middle of the city!
family	An amazing resource for the people of Newcastle. Our family love the open spaces to sit and watch the birds and lizards. It is great to have a bushland park setting in the centre of the city. Blackbutt is a wonderful outing we undertake regularly. We love the Junior Rangers Program!
family	Atmosphere is good especially when families are at play.
family	barbecue area and playground, and alot of space for children to play and run around.
family	BBQ areas and safety for children playing.  No charge!
family	BBQs & Kids Playgrounds
family	BBQs, big space to run around in, shelter, playground, animals and tables.
family	Being a family that does not have a lot of spare income, I appreciate the fact that my children have access to wildlife exhibits for free. It means we can access all these facilities currently available over and over again and I can give them an appreciation of the world we live in. If markets progress (and I am a stallholder at other markets and would be interested) I feel it is important to make the market as eco in this environment as possible to maintain its integrity and care for the animals. Therefore, no plastic bags, recyclable coffee cups etc. I believe if there is a cafe as well that there needs to be takeaway material that has a high recyclability or biodegradable nature.
family	Being able to let kids play.
family	Big open space for children and family to run around have a pinic with out being on top of others
family	Boy aged four loves it as it exists. I think the bird displays need to be fixed where broken. I think volunteer work days should be encouraged, under Ranger authority. Business should be encouraged to sponsor an enclosure.
family	Casual Atmosphere  Child friendly environment
family	Change nothing - more things/options for younger children under 3yrs.
family	Child friendly area
family	Children friendly areas.  The quiet areas- ducks etc
family	Childrens play area at Carnley Ave  Picnic Areas at Canrnley
family	close to home, available parking, animal exhibits, picnic facilities, open space, childdrens playground, shade.
family	close to home, ease of parking, bbq, animals, place for kids to play, tracks for walking, laid back atmosphere, not too touristee
family	Family Areas
family	Family atmposhere
family	Family experience.

family	Family friendly and doesn't break the budget. Also a good outing when I have friends from overseas or international students staying with me.
family	Family friendly atmosphere
family	Family Friendly Atmosphere  Natural Theme - Don't make it commercialised
family	family friendly environment.
family	Family friendly environment. Keep the Reserve accesable and affordable to all residents
family	Family friendly, wildlife area.
family	Family picnics etc. Open space. Make your own fun.
family	Feeding Ducks  Free roaming peacocks  Enclosures are up close and personal  Free entry for families
family	Friendly atmosphere for a family day out.
family	Gets kids back to nature, maybe more covered eating areas.
family	god place for families to go
family	Good quality air; good quality jogging tracks; nice wildlife exhibits; nice places for exercising and also for families and children
family	Great place for a family outing.
family	Happy for additional services and facilities but hope any extra costing/fees associated with that are not excessive. Think general access to main area and playground should remain free.
family	I have two small children and a morning at Blackbutt is a fabulous way to spend time. The kids love the wildlife exhibits and then we have a little picnic and play on the equipment. And we go alot because it is free (or a donation).
family	I like being able to enter the reserve without a fee and take my grandchild there to see the animals, picnic safe in the groupings, enjoy the peacefulness of the reserve.  Don't want charges, and I want the animals to stay. This is unique to Newcastle right in the middle of our city. I think new and exciting things to be available there a good thing as long as it doesn't cost to much to enjoy them.
family	I like Blackbutt as it is, a city green space, a place for passive and family recreation in a bushland setting. A comparatively natural non commercial place as opposed to our commercially driven urban society. I not support commercial activities in Blackbutt on a regular basis. I do support a charge to view the wildlife exhibits and a charge on commercial tourism operators.
family	I like its safety for children and that they can explore the bush in safety.
family	I like that it is somewhere to bring the children that doesn't cost. A small fee would be ok as long as it doesn't become too expensive.
family	I like the fact the kids can run around the park area. There is adequate seating etc. I like the fact there are no big shops that they always want 'something' from.
family	I like the walking trails - the remainder is of low quality and is not up to standard as a tourist attraction in either facilities or animals on display. A good place for locals to enjoy with young families.

family	I love that it is free to visit and that it is a beautiful bush reserve in the middle of Newcastle. It is a fantastic place to take kids and overseas visitors. I do not think we should be charged to enjoy nature. And we should encourage families to enjoy the outdoors.
family	I love the free parking. I bring my grandchildren to this place regularly. I buy them 50c iceblocks each and a tea for me. We all love the animal exhibits. There are educational and fun. The place is spacious, clean and tidy and shady. We can have an excellent morning without spending alot of money. I give them some money to put in the donations box which is good training for them to learn to contribute.
family	I want blackbutt to be accessible to all people, regardless of income and would not like to see charges apply. I also don't want to see it over commercialised and overbuilt. No functions centre, no weddings etc. It should be kept as a simple picnic area and bushwalking with the added bonus of wildlife exhibits for children and overseas visitors.
family	Inexpensive day out for children and adults.
family	Inner city and a place where families can go and not cost a lot of money
family	<p>It exists.</p> <p>It is available for young families to visit and there are less family friendly attractions at a reasonable price and without idiots being prevalent.</p> <p>Its a calm place, peaceful and restful - there is no hurry to do anything and the kids always see interested/amazed,</p>
family	<p>It has actually been many years since I visited Blackbutt. I used to take my children there when they were smaller (now 30 and 31). I know there has been a lot of talk around town and in the media about the future of Blackbutt. I feel it would be a mistake to change Blackbutt and offer less, it would be a better and more profitable to add facilites, some of which should be paid for by users. Creating new, bigger, longer walking trails should be free, wedding venue should have fee attached, flying fox and the like (with associated OHS &amp; trained staff) should be paid for (maybe only open at weekends), car parking should be paid for (as council provides the space for cars to sit - maybe a one off payment on entering \$5 at weekends &amp; \$2 during the week - lots of options here but keep it simple) - lots of good ideas in the survey - keep them simple also - maybe dont add all at once, jumble up a bit and offer different seasonal options.</p> <p>Cant comment really on what I do not want changes, as I have not been for some time.</p>
family	It is an area for families, get-to-gethers, fun with animals. It has so much to offer!
family	It is currently a beautiful, family friendly, free place to visit. More commercial facilities (eg. shops, train rides etc.) can mean an expensive day for parents. A cafe could be a good addition although I think it best to keep it as is and keep up the good work! Thanks
family	it is family friendly
family	It is good, interesting for children and visitors, has been part of growing up in newcastle and is free.
family	It provides a readily accessible wildlife reserve that is not available within this region. It is particularly valuable for young children to learn about creatures they are not normally exposed to. I wouldn't detract from the Reserve, but enhance the wildlife enclosures wherever possible.
family	It's a great place for a family outing & parties more bbq's are needed

family	Its family friendly nature.
family	Its natural environment. It is a precious urban oasis in an increasingly developed City. It shows us what the environment used to be like prior to large scale land clearance for development. It is an interesting and wonderous place for children to experience. Parents are not under pressure to spend money in an increasingly commercially targeted world.
family	Laid back atmosphere, somewhere to go to relax and the kids can explore, run and have fun and it's been relatively free entertainment for the whole family.
family	Lovely area in the bush for families, free parking, free areas.
family	Must be kept for family friendly outings -  Definitely not for Council or Retail to cash in -  Ratepayers already pay for the upkeep -
family	My children and I love the animal exhibits. We also like the playground area but it is so heavily used that it makes it frustrating for younger children. Could we have a park like Speers Point?
family	Nothing should be considered sacred if the overall objective is to maintain a family friendly but affordable facility. If the hours/number of days open needs to be reduced to maintain overall accessibility and keep costs affordable then the number of days open should be reconsidered.
family	organised areas for children  Walking tracks
family	Our family likes the focus on wildlife and bush areas for walking. We think that these should remain priorities of the site and therefore any other developments of playing/camping/recreational/cafe/shop/tourist information areas should enhance rather than reduce the wildlife and bush experiences.
family	Readily accessible access to a large open space close to home, wildlife exhibits and ponds with ducks, children's playgrounds
family	Relaxed atmosphere, friendly helpful staff.  The fact that it is free!!  Great for the kids.
family	Relaxed, friendly atmosphere, perfect for young families, Newcastle institution.
family	removal of any of the animals or exhibits, we don't tend to go over and look at them often as we go to Richley Reserve, my children love feeding the duck and looking at the eels, turtles and fish in the ponds
family	something for everyone,great for families,visitors-maintain this combination/atmosphere
family	That it is a beautiful place to visit at no charge - children always love it no matter how often we go
family	The animal exhibits and enclosures. The bushwalking trails are easy for all fitness levels therefore it is a good outing for families.
family	The animal exhibits and Koala Encounter are the things that I enjoy the most (and excite the children I take). I would not like to see changes that add more stress or create problems for the animals that are such an important part of Blackbutt Reserve.

family	The atmosphere, somewhere safe for children which suits all ages. Its within our city.
family	The availability for walking in the bushland setting and being able to take young family members to see the animals
family	The combination of family friendly, outdoor recreation with exposure to the variety of wildlife.
family	The ease of coming with the children for a play and look at the animals. If a charge was involved, I would be less likely to come as would want to spend longer).
family	the educational value for children and Richley Reserve picnic area
family	The fact it is a clean safe place where the kids can interact with the animals without the costs involved of visiting a zoo. It is a fantastic reserve and we need to keep it free for the people to enjoy.
family	The fact that it is free for you and your family and friends. Relaxing and animal cruelty free.
family	The family friendly environment and wildlife interaction
family	the family friendly place for kids of all ages to have encounters with native animals.
family	The freedom to walk around. Family atmosphere. Cost effective for a family day out.
family	The large tract of land and its greenery make it the lungs of Newcastle and should be retained. The animals also should be kept and maybe expanded. Where else do city children familiarise themselves with the flora and fauna of Australia. Blackbutt could be the only place where they could have this encounter. It is up to the citizens of this city to ensure that posterity has the advantages of open space, bush walking, cycle riding, family outings at literally no cost. What would Sydney do without its Botanic Gardens?
family	The open area where kids can run around and have heaps of fun in full view of the parents.
family	the open space for sporting activities; the kids play area needs more swings and more excitement for children aged 5+;
family	The open space, the beauty of the place is that it is an unspoilt natural environment on the edge of the city. It allows children just to be.
family	The opportunity for all to see animals up close and in as natural as possible environment. It gives opportunity to children as well as overseas visitors.
family	The opportunity for children to play freely in nature.
family	The opportunity to experience native bushland and wildlife so close to the city at minimal cost. It is a fantastic resource for families who are constantly being charged to take children out. It is great that we can access Blackbutt for free. It is acceptable to pay for organised programs, but access to the reserve should remain free.
family	The picnic area at Carnley Avenue is among the best there are. I love to see the children enjoying the open space and the playground.
family	The tranquility and naturalness of the reserve for both wildlife and people.  -The feeling - particularly for children - of actually experiencing being in the bush.  -The wonderful staff who keep the reserve beautiful and people friendly.
family	The variety of activities that are available for the kids to do i.e. play area; park; animals; BBQ facility.

family	<p>Very relaxed atmosphere.</p> <p>Areas (picnic) speared by bush.</p> <p>Love the animals for young people to see.</p>
family	Would like to see it stay family friendly with areas to relax. Kids to see and play, bushwalking.
free	The friendly staff, the wonderful wildlife exhibitions, and that it is free of charge.
free	The opportunity to experience native bushland and wildlife so close to the city at minimal cost. It is a fantastic resource for families who are constantly being charged to take children out. It is great that we can access Blackbutt for free. It is acceptable to pay for organised programs, but access to the reserve should remain free.
free	The relaxing atmosphere, and it is free and in the centre of the city. it is a great community asset.
free	The sense that it is a natural environment that has allowed many families to expose visitors from outside the area to this unique facility, free to the rate payers. That it is ours, that we are proud of the professional way it is presented.
free	There are many families in Newcastle who don't have lots of money - Blackbutt is one place they can take the children. Charge people from outside the area but Newcastle residents should be free.
free	Access
free	Although I understand that upkeep must be a financial burden to the council I do not think a charge should be introduced unless a major upgrade and lots of extra services brought into the Blackbutt wildlife exhibitions. We often go for a picnic and then wander up to have a quick look at the animals and that is what we like - that it is not a major thing to do.
free	An entry free park which residents and ratepayers can visit to enjoy a bushland centre close to home.
free	Animals  Relaxed environment  Free Entry
free	Animals.  Free Entry
free	can have optional extras that are charged, but blackbutt should be free admission
free	do not charge for entry!! Keep up donation boxes!
free	Do not want to have charges for use. Land rates are enough.
free	Family friendly atmosphere  Free Admission  Natural environment
free	Free Entry.  Good Playgournd  Picnic Areas
free	free

free	free
free	free access
free	free access
free	free access
free	Free access & wildlife exhibitions
free	free access for family bbqs etc
free	Free access for Newcastle Council residents
free	Free access to all areas
free	free access to Blackbutt, free access to wildlife exhibits
free	Free access to the animal exhibits
	Free admission
free	free access, minimal retail, aggro swans, open space, informal and relaxed
free	Free and easily accessible for all the community.
free	Free and easy access for all and well maintained
free	Free and open for everyone to enjoy.
free	Free animal exhibits
free	Free community open space. Do not develop it, do not charge to use it.
free	Free entry
free	Free entry - Cheap day out for all the family. Safe Environment. Great Staff
free	Free entry - Great day out for the family.
free	Free entry - makes it available for everyone
free	Free Entry
	Picnic Areas
free	Free Entry & Free Parking
free	Free Entry & many areas are still natural
free	Free entry and car park. Close proximity to the city.
free	Free Entry and family oriented. Suits all ages
free	Free entry and parking

free	Free entry and the animals.
free	Free entry and use
free	Free Entry for all.  Animal exhibits
free	free entry for the family.
free	Free entry to general areas Animal exhibitions and enclosures picnic and park areas
free	Free entry to the park
free	Free entry Easy parking access Children's play equipment Animal enclosures ranger program Ducks/geese
free	Free Entry Family Friendly area
free	Free Entry Free Parking
free	Free Entry  great for kids - open spaces
free	Free Entry Greta place to have a picnic/BBQ
free	free entry  However a gold coin donation would be great to assist in the maintenance of the reserve
free	Free entry Open spaces Animal enclosures
free	Free Entry Spotlight adventures
free	Free entry, free car parking, open spaces and wildlife
free	Free entry, freedom to wander along exhibits, trees for shade.
free	Free entry. Easy non-restricted access. Wildlife enclosures. Kids programs.
free	Free entry. Free parking.
free	Free entry. Relaxed place to pass the time
free	Free Entry.free parking
free	free family-friendy activity area access to wildlife relatively development free
free	Free for bbq picnics, free wild life exhibits,
free	Free for children, families, pensioners and people with disabilities. Would rather see funding earnt through sensible businesses set up. eg Cafe/Resteraunt etc
free	Free open space.
free	Free parking
free	Free parking so you can have a family outing at no cost.

free	Free parking Access Times
free	Free parking Animal enclosures /Ponds
free	Free Parking!! BBQ areas free of charge!!
free	free parking, no entry charge.
free	Free parking, no entry fees or charges
free	Free parking.
free	Free parking; free access; safe, clean family environment.
free	Free public access and parking to all of the walking / running trails.
free	Free to all to play, BBQ and meet with family and friends, I have no problem in paying for car park
free	Free to visit, great picnic area, family atmosphere, animals (conservation reasons i.e rescued or free ranging i.e. ducks)
free	Free wildlife Exhibits open spaces
free	free wildlife exhibits
free	free wildlife exhibits, free entry
free	Free!
free	Free! and shady.
free	FREE!! affordable koala experience.
free	Free, easily accessible, variety of native wildlife and information
free	Free, low cost family activity with lots of trees, wildlife and as much r as little to do. Gran can sit, the kids explore etc
free	Free, safe, kid-friendly, environmentally friendly. Large open places for kids to play and visit wildlife and bush walking, BBQs and easily accessible wood.
free	Free.
free	free. wildlife. exhibits
free	great family atmosphere. Free attractions & exhibits
free	Great picnic area - free entry - animal exhibits and walk ways
free	I do not want to change having free access to blackbutt. Having free access to this remarkable place, encourages everybody to be amazed at the animal enclosures. Placing a cost on using the facilities would discourage people from going to Blackbutt.
free	I do not want to pay to access the park, use the facilities or to see the exhibits, however, I agree with the optional donation system.  It would be with GREAT RELUCTANCE that we would support a \$2.00 UNTIMED parking fee for cars but believe that tourist buses should pay significantly more (eg: 72 person capacity bus at \$2.00 per person = \$144) since they often use council resources as a part of their business activities, for example, as toilet stops and lunch breaks. As such, we feel it's appropriate that the costs for water and toilet paper and clean up time is acknowledged and passed onto businesses. However, I reiterate, I don't believe that Newcastle residents who already contribute to the cost of Newcastle's facilities should be slugged with parking fees, particularly if they are time based at Blackbutt.  I thought the quality of the animal exhibits on the high side of the play equipment and shop on the Carnley side was wonderful and set such a

	high standard.
free	I don't want to pay just to drop by for a bush walk, picnic or look through the animal exhibits.
free	I like being able to enter the reserve without a fee and take my grandchild there to see the animals, picnic safe in the grounds, enjoy the peacefulness of the reserve.  Don't want charges, and I want the animals to stay. This is unique to Newcastle right in the middle of our city. I think new and exciting things to be available there a good thing as long as it doesn't cost too much to enjoy them.
free	I like that it is free to all comers I like the size (the ratio of undeveloped bush to developed facilities)
free	I like that the animal exhibitions are free to all. I think funds should be raised through other mediums i.e. paid parking and a cafe.
free	I like that there is no charge to enter and that we can picnic there in the open, the children can run free and play, then we walk and look at the animals and have a lovely day out. I do not want to see an entry fee to this facility.
free	I like the animal enclosures. Free parking.
free	I like the fact that the wildlife exhibits are free and that entry is free, although I wouldn't mind paying a small fee per car. Not having an entry fee as such is very important as you might only be attending for a short time. We have had end of season events there for junior sporting teams which could have been held in a park for free - if there was a charge, you would then obviously not go there.
free	I love that it is free to visit and that it is a beautiful bush reserve in the middle of Newcastle. It is a fantastic place to take kids and overseas visitors. I do not think we should be charged to enjoy nature. And we should encourage families to enjoy the outdoors.
free	I love that it is free, accessible and self-guiding. The junior ranger programs have also been excellent.
free	I love the free parking. I bring my grandchildren to this place regularly. I buy them 50c iceblocks each and a tea for me. We all love the animal exhibits. There are educational and fun. The place is spacious, clean and tidy and shady. We can have an excellent morning without spending a lot of money. I give them some money to put in the donations box which is good training for them to learn to contribute.
free	I want it to be looked after, I am opposed to a charge, as we pay already too much to our Council, that spends a lot of its time working against the community good. This conservation area should be protected, and many more such sites set up in other suburbs. The animal exhibits are fantastic.

free	I would change nothing except general improvements. I would prefer to have extra funds used to seed another venue. Look at Canberra. It has hundreds of things to do. Braye Park lookout has amazing potential. An open air concert, event and trade fair venue in the west of the LGA would be great.
free	I would not like to see a usage payment levied, other than possibly a reasonable car parking fee, but the parking area would need to be upgraded should that happen. It is hoped that the damaged parrot enclosures will be repaired and in use again. That was a wonderful facility to show children and overseas visitors.
free	It is free and there are a wonderful range of animals
free	It is free and therefore affordable for pensioners and kids lots of kids
free	It is free to enter with no/limited restrictions.
free	It is free to visit and is a lovely spot to have a picnic.
free	It is great that it is free so we are able to come more often with our kids.
free	it is uncomplicated and the parking and entry is free
free	It s free and easily accesable. It wuld be so much better if the enclosure were repaired from the 2007 storm. (it was over two years ago now)
free	it should be free entry ,maybe minimal charge for parking (if it was improved)all parking fees 100% to wildlife
free	It should be free to the people of Newcastle and certainly no parking fees
free	it's a beautiful park, I wouldn't like to enter and see advertising and shop's signs, in fact, I would prefer to pay to see exhibits than have shop fronts in the space.
free	Its economical access to all who use it.
free	ITS FREE
free	Its Free
free	its free
free	It's free
free	It's free
free	Its free - family friendly.
free	Its free to see the wildlife exhibits. Open oval space to play ball games. BBQ facilities available.
free	Its free to use. Good open spaces. Animal exhibits.
free	its free! The duck pond, the animal enclosures.
free	ITS FREE.
free	Leave the animal exhibits, and have free parking for visitors
free	Love the bird/animal exhibits and love that there is no charge to visit.
free	Lovely bush setting that is close to town plus ability to see native animals for free
free	low key, unassuming, accessible and welcoming to a broad variety of social & economic classes, keeps it's natural feel - ie not commercialised, free access to general areas (but wouldn't mind paying reasonable amount eg \$10 adult for animal exhibits). the animal exhibits and the maintained bushwalk pathways are my main reason to visit Blackbutt and I believe are crucially important for the city of Newcastle
free	No admission fee...I don't mind paying for additional experiences eg Koalas
free	No change - relaxed atmosphere - not commercial.

free	No charge for general wildlife exhibits Free use of BBQ Existing or additional open space Augmented interpretive panels for both flora and fauna Retention of existing tours / activities in school hols
free	No charge to enter, open spaces and walks, plus the animals.
free	no cost
free	No entry or parking fees
free	Novocastrians are proud to show off Blackbutt to overseas visitors. I do not want fees introduced to see the wildlife exhibits.
free	Public open space which can be accessed free of charge
free	Relaxed atmosphere that does not cost a fortune to visit which makes it a very cheap family activity. Different spots for different activities ie. Carnley v Richley.
free	Relaxed atmosphere, friendly helpful staff. The fact that it is free!! Great for the kids.
free	That Blackbutt remains free and accessible to all visitors to Newcastle
free	That it be easily accessible to families and that it doesn't become too expensive to visit.
free	That it is a beautiful place to visit at no charge - children always love it no matter how often we go
free	That it is a centrally located bushland area that is free for everyone - i would be prepared to pay a small fee for parking but not sure if that would be fair for those people less fortunate
free	That it is a free venue that shows of the generosity of Newcastle people. I have often taken overseas and out of town visitors to Blackbutt and they are amazed by it.
free	THAT IT IS FREE TO GET IN!!
free	That it is mainly free
free	That it is open for all to enjoy. Must be maintained
free	That it's free.
free	thats its free
free	The ability to walk, eat and play for free. If there was a charge for entry then that would make me think about coming back however if the carpark was upgraded re-tared etc then i would be happy to pay \$2 for parking.
free	The availability of free parking and access to the exhibits
free	The best part is the free access to Australian animals to show overseas visitors, and all only 10 minutes from the city centre. We start at the top for views out to the ocean, then walk downhill through the Australian bush, see the animals, then get picked up at the bottom and head into Town Hall, Civic Park, then the harbour and walk along to Nobbies and the Ocean Baths. I call this the Grand Tour of Newcastle, and it is all free (except for the parking meter at Civic Park). I am proud to pay my rates and have Blackbutt as a benefit.
free	The fact that it is free for you and your family and friends. Relaxing and animal cruelty free.
free	the fact that it is free to all people. It is a great gift to the people of Newcastle and it is great to take overseas visitors to Blackbutt and they are amazed that such a beautiful park is in the centre of the city and FREE!!!

free	The fact that it is free. I am always very proud to take visitors from out of town, and say that Ncle Council sponsors this wonderful facility. It is the reason I am happy to pay my rates.
free	the fact that newcastle has a quality reserve that novacastrians can use free of charge and to observe natures flora and fauna in a natural habitat. We (Novacastrians) are the envy of outside visitors to have a place like Blackbutt- so don't spoil it by charging just to access the grounds!
free	the fact that visiting the animals is free. the duck ponds.
free	The fact that you can go there for free. I think the other ideas of holding weddings and other things would be great to raise money so that just visiting Blackbutt on family BBQ's etcare still free of charge.
free	The fact that you can just turn up whenever you like and visit some or all of the animals, let the children have a play and a run around and you are not constantly having to pay out money
free	The fact you can take international visitors and family without any charges and that it is a local icon that should remain so
free	the free access to the Reserve.  the Koalas,Kangaroos and Emus.  the barbecues.  the walking trails.
free	The free parking and free entry
free	The free parking. That a large part of the park can only be reached by walking, so it's easy to get away from the crowds and get in touch with nature.
free	The free parking.The bat forest. The bird and koala enclosure. The junior ranger and spotlight programmes.
free	The freedom of the birds
free	The large tract of land and its greenery make it the lungs of Newcastle and should be retained. The animals also should be kept and maybe expanded. Where else do city children familiarise themselves with the flora and fauna of Australia. Blackbutt could be the only place where they could have this encounter. It is up to the citizens of this city to ensure that posterity has the advantages of open space, bush walking, cycle riding, family outings at literally no cost. What would Sydney do without its Botanic Gardens?
free	The magnificent animal exhibits. The fact that they are free to walk through.
free	The openness. Free Entry Very glad it's still here after so many years
free	There is no charge to visit the reserve
free	To be able to access general areas free of charge
free	We like that it is a casual, inexpensive day out for the family.
free	We like the fact that it is free!

free	We love how accessible the Reserve is to all socio-economic sectors of the community and that we can just turn up with our overseas visitors at a time that suits us to show that our beautiful flora and fauna. We think that the lack of charge to visit is a significant part of its accessibility, however if preserving this wonderful community facility FOR the community means paying an entry charge we would support that, provided it isn't too expensive e.g. \$2 per person. We think the facilities currently provided are excellent and would not want to see structured activities overdone (though we understand you need to make money to maintain it). It's a good balance as it is of ordered and free activities. Too much more would make it touristy and too busy, and probably less safe.
free	We take the grand children there and would NOT like to see an entrance fee charged because we go there frequently but sometimes for only a short time. On occasions my husband and I go there specifically to do a walk and again aren't there a long time. For us, our adult children and our grandchildren, Blackbutt is somewhere we pop into for a walk, the playground, to visit the animals, feed the ducks, it is like a (very good) local park.
free	We use Blackbutt as a nil or low cost (buying animal food + ice cream) family outing. We want this to remain. We do not feel that there should be a fee to take our young family out for a picnic in the park. Charging for the facilities at Blackutt would definately change the way we use the park. My husband also uses the park a couple of times a week to run through the bush tracks as a safe alternative to running on roads. We do not want a parking fee as we are being disadvantaged because we do not live within walking distance to the reserve... to live close means you get the facilities free from parking fee, but if you drive you are selected to contribute to the cost of the facilities??? This does not seem fair to us who are residents within NCC area.
free	Wonderful that its free, and the overall feel ie subtle development, not too touristy.
future	I am all for any change for the better...
future	I love the natural environment and the animal exhibits and do not want to see any of this changed or removed. I support payment for parking and paid entry to some wildlife exhibits if this helps fund the reserve and keep it opened and well-maintained.
future	It is a unique space in Newcastle, and should not be shut down under any circumstances. But it should be expanded to included most or all of the suggestions put forward in this survey to make it a strong tourist attraction worthy of visits from non-Novocastrians.
future	It should be add more for people.
future	Its part of Newcastle, we grew up with it, our kids should be able to grow up with, it should be going forward not backward like so many other council facilities. Think big not small and cheap. I work in hospitality its great to say to international visitors and Aussies alike, visit Blackbutt its easy to get to and its a snap shot of the Aussie bush.
green heart	Access to wildlife Open green spaces Free parking
green heart	Blackbut is a gem in the daily life of many people. So easy to access and a peacefull breathing place. A certain amount of the sugested activities could, with sensitive planning and manegement, bring in funds to help with the upkeep of the park.
green heart	Calmness & Accessibility
green heart	can always find a quiet spot

green heart	Ease of access
green heart	Ease of access to wildlife exhibits - great for showing overseas visitors. Informal atmosphere, with minimal interference from officials. open access without fences and entryways or cues
green heart	Ease of access, wildlife exhibits close proximity and an easy walk.
green heart	easy access clean and maintained,
green heart	Easily accessible and free of charge.
green heart	easy access
green heart	easy access
green heart	EASY ACCESS
green heart	easy Access and mostly free. Happy to pay for wildlife encounter, with our UK visitors
green heart	Easy access close to where I live. Open spaces. Good car parks.
green heart	Easy access for all age groups.
green heart	easy access is vital.I would not go there if the birds and animals go. It is a walking place not for cyclist. A little tractor for old or immobile would be OK.
green heart	Easy access to a fun family outing, in a calm natural environment.
green heart	Easy access to a range of wildlife exhibits
green heart	easy access, great animal exhibits, bbqs, well maintained.
green heart	Easy access, non-commercial, good wildlife areas that are well managed
green heart	Easy accessibility and no cost involved to enjoy beautiful bushland in the city. (The rooster and chooks near Lookout Rd are great too) Creepy men who hang around that area not so good!
green heart	easy access for everyone. Prefer free entry and fee for services
green heart	easy carpark access ex Carnley Ave
green heart	easy safe bushwalk paths
green heart	Easy, free access to main park. Great access to animals - good for kids and prams. * DO NOT charge entry to park (animal enclosures separate - could charge small fee)
green heart	Freedom & safety of feeling with nature in the centre of our beautiful city.
green heart	freedom to explore - most still feels untouched
green heart	General ease of access.
green heart	Handy, good parking, safe, good atmosphere.
green heart	having a wildlife reserve and good bush walking area so close to the city centre
green heart	I do not want to pay to access the park, use the facilities or to see the exhibits, however, I agree with the optional donation system. It would be with GREAT RELUCTANCE that we would support a \$2.00 UNTIMED parking fee for cars but believe that tourist buses should pay significantly more (eg: 72 person capacity bus at \$2.00 per person = \$144) since they often use council resources as a part of their business activities, for example, as toilet stops and lunch breaks. As such, we feel it's appropriate that the costs for water and toilet paper and clean up time is acknowledged and passed onto businesses. However, I reiterate, I don't believe that Newcastle residents who already contribute to the cost of Newcastle's facilities should be slugged with parking fees, particularly if they are time based at Blackbutt.  I thought the quality of the animal exhibits on the high side of the play equipment and shop on the Carnley side was wonderful and set such a high standard.

green heart	I like having a green space so close to the city centre. I have overseas visitors come to visit fairly regularly and always take them there which they thoroughly enjoy. I don't want to see the size of the reserve diminished or it become too commercialised. There is a need to increase revenue to maintain and improve the facilities but it should not encroach on the environment or the visitors who regulary visit. It should always remain a free and well cared for environment for families to visit. Tasteful commercial additions is what is needed, with the funds returning to the park.
green heart	I like that it is easy to get a park and easy to walk around. I think the addition of a cafe would be very good.
green heart	I like the fact that we have a little bit of bushland in a city and within the city limits
green heart	I like the feeling of being in the bush wne you're actually near the heart of a substantial city. It's a great retreat, and though a lot of it is reclaimed after mining, it is developing an natural, 'untouched' feel away from the car parks and picnic areas - and I like that aspect of it too. i also enjoy the opportunities for family outings the picnic areas provide.
green heart	I live across from Richley Reserve, I love that we live so close to the city, yet still have such beautiful bushland so close.
green heart	I love Blackbutt's accessibility. It is close to where I live and I visit regularly with my young child to play in the playground, feed the ducks and look at the animals.
green heart	I value Blackbutt as a natural oasis in the midst of suburbia. I value its peacefulness, and the freedom of the indigenous wildlife . It has many different areas to suit all tastes . It is an ideal venue for children and for oldies with limited mobility , who are able to walk without too much difficulty in certain areaseg Carnley Ave.
green heart	I very much like that it is principally undeveloped, in the middle of the city. Any development should be considered with the least amount of environmental and visual impact. Blackbutt reserve should serve as many interest as possible, without becoming a theme part or yet another destination for the kids to look for candy and soda.
green heart	I want blackbutt to be accessible to all people, regardless of income and would not like to see charges apply. I also don't want to see it over commercialised and overbuilt. No functions centre, no weddings etc. It should be kept as a simple picnic area and bushwalking with the added bonus of wildlife exhibits for children and overseas visitors.
green heart	I wonderful open space close to the centre of town
green heart	Inexpensive, convenient, quality exhibits
green heart	It is a natural reserve - as natural as is possible in the middle of suburbia - and should not be built out with promotional, touristy additions. Just the bush, the open areas, adventure playgrounds and animals. Low key, low impact. Dont overdevelop it. Dont put in food outlets. People are capable of and happy to bring their own. Maintain its simplicity.
green heart	It is a unique experience in the middle of the city.It should be accessible to all so any entry charges should be affordable..it is terrific to see so many family groups using the facilities at Blackbutt, it would be a shame if these were curtailed because of cost.The whole area is relaxed and easy to use.
green heart	It is close to home and we can go for a picnic lunch mid week and it is very relaxing like being a hundred miles away in a tranquil garden. It allows you to unwind from the world.

green heart	It's a haven in the centre of the city and should stay, even if Council has to put a fee on entry
green heart	its accesability to all free of charge.payment for additional services/functionality is not an issue
green heart	It's close access to the city of Newcastle
green heart	its close vacinity to town
green heart	It's close, i't's free of charge.  It's a lovely large space with so many trees and all sorts of other life.
green heart	It's location is fantastic, to have such a great area in the middle of the city is such a bonus
green heart	It's not that I particularly like it. It is convenient and relatively spacious not notwithstanding the short comings of the formal seating ears etc.
green heart	Keep and maintain it the way it is.  Blackbutt is the diamond in the crown of Newcastle, easily accessible and available to all.
green heart	Location - close to CBD & main accommodation centres
green heart	location of a substantial natural environment within the city
green heart	Location, close and easy to access and free
green heart	Lovely bush setting that is close to town plus ability to see native animals for free
green heart	naturalfeatures in a great central position in Newcastle
green heart	not commercialised, lots of access, plenty of wildlife
green heart	Peaceful, natural beauty in an urban setting.
green heart	position
green heart	Proximity to the city Bush Setting
green heart	relaxed palce in the middle of the city. Better shade and sitting areas would be good, overall a nice place, often take over seas vistors there
green heart	Such a great expanse of space so close to the city.
green heart	That it is a great slice of nature within a city and therefore should not become too commercialised or it may lose this aspect of its appeal.
green heart	The "bush" feel in the city.
green heart	The ability to visit a natural environment so close to Australia's sixth largest city
green heart	The accessibility. It is very accessible for everybody to go to and enjoy.
green heart	The ambience and landscape and the proximity to urban life with such a bushy and wildlife facility
green heart	The atmosphere, somewhere safe for children which suits all ages. Its within our city.
green heart	The easy access to the facilities and parking
green heart	The fact that is a sanctuary from the busy city and not too big or too corporate
green heart	The fact that there is a large reserve of bush right in the city. I would not like to see the new suggested activities encroach on the bush. While I am open to suggested new activities I would not like to see all of them go ahead as that would destroy the peace and serenity of the area. I also like the picnic areas and would like to see some development at these eg a shop at Carnley Ave or a flying fox at Richley Reserve.
green heart	The fact that we have a park in the middle of Newcastle.

green heart	The feeling of being in the bush even though you're only 10 mins from the city. I wrote about Blackbutt on my blogsite ( <a href="http://www.john-mcculloch.blogspot.com">www.john-mcculloch.blogspot.com</a> ) in July called A Sunday Stroll
green heart	The feeling of being in the bush while still being in the centre of the city. If there is going to be a lot of development it should be concentrated in a small area so you still get large areas of bush land.
green heart	The last piece of bushland close to Newcastle. The environment - birds, nature, walks etc.
green heart	The open user-friendly format. The ability to access areas without restriction. The bush, in the city, is a powerful symbol of freedom.
green heart	the openness and serenity, it's an oasis within the city.
green heart	The relaxing atmosphere. The native animals. The breathing space away from the city.
green heart	The trees, the animals, the access for everyone to use. The ability to use BBQ facilities, but also the fact there are private and beautiful areas where you can see wild and beautiful animals.
green heart	To have such an area as blackbutt reserve within a city is so valuable for residents and visitors. It would be a shame to lose the Australian animals especially koalas. My students just love the park, so Ozzie and such an asset to Newcastle.
green heart	Trees. "Lungs of the city" - green island amidst the suburbs. Animals. Family atmosphere. Walkability. Tranquility of areas away from playgrounds & picnic areas - not sure I would like this disturbed by people tearing through on bikes!
natural environment	* as natural as possible * safe and stress free for the animals
natural environment	1. Access to view koalas and other aust native animals 2. Abundant nature, trees and shrubs
natural environment	A BEAUTIFUL PARK AND NATURE RESERVE IN THE CENTRE OF NEWCASTLE WHEN LEADING NIGHT WALKS BEING ABLE TO TURN OFF SPOTLIGHTS AND TELL THE PEOPLE HOW QUIET IT IS IN THE MIDDLE OF THEIR CITY AND SHOW THEM NATIVE WILD LIFE AT NIGHT
natural environment	A city needs such natural amenity and it would be a shame to ever lose this reserve land or decrease its size in any way shape or form (we don't wish to see yet another asset be destroyed through the 'death by a thousand cuts' approach).
natural environment	A lovely reserve in the middle of urban area - how lucky we are!
natural environment	Access to kid-friendly nature experience and also formal animal encounters and longish bushwalking. Some very quiet areas
natural environment	Access, open spaces and walking trails. The birds and animal exhibits could have a small fee paying contribution per group - not individual. Its location to the heart of Newcastle is a wonderful contribution to our city.
natural environment	All of it
natural environment	Amount of forested areas (don't clear too much more), access to the trails for runners, no access for vehicles on trails.
natural environment	Amount of vegetation.
natural environment	An open space with natural beauty within Newcastle

natural environment	Animal Exhibits Native Flora waterway and not to get carried away with trying to make many changes to please the human population its to be kept for wildlife OK
natural environment	As I said it was some years ago that I last went, however it was a wonderful place to visit. I certainly don't want to see it closed down or neglected. It's rare to have such an accessible and SHADY place. So many tourist venues around Newcastle have very limited shade.
natural environment	Atmosphere, space, ducks.
natural environment	Beautiful bushland walks!
natural environment	Beautiful bushland. The animals and wildlife
natural environment	Being a natural area, not a fake park with rides and tourist kitch
natural environment	Being able to get away from it all - trees, grass etc
natural environment	being surrounded by big trees and bushland within a rural city is great and i would not like to see this changed one bit
natural environment	Big areas of recreational bushland where people can come together in groups and create their own activities - walking, playing, picnicing, sitting. It is a safe space for taking things at a slower pace - low car levels, no bikes zipping around, no highly structured activities.
natural environment	Big grass area. The variety of things to do.
natural environment	Big Open Areas
natural environment	Bishlands. Natural as possible.
natural environment	Blackbutt is a place to go where there is no pressure to buy "things". I realise that to keep it going it needs some revenue. Commercialism kept to a minimum, and adequate disposal facilities for rubbish.
natural environment	Blackbutt is a really important area of Newcastle, needs to remain.
natural environment	blackbutt reserve is good leave it the way it is
natural environment	Bush setting - relaxed atmosphere
natural environment	Bush walking tracks Fedding of animals Friendly staff
natural environment	Bush walking, natural animal areas.
natural environment	bushland - i do not want to see any area sold for residential development.
natural environment	bushland close to the city
natural environment	Bushland in the city. Fresh air, quiet, native vegetation and wildlife
natural environment	Bushland is great, picnic facilities are super. Top entrance is often closed which is annoying.
natural environment	Bushland Setting
natural environment	Bushland setting & Animal Exhibits
natural environment	Bushland setting.
natural environment	Bushland Animal displays (need more) Wonderful atmosphere
natural environment	Bushwalks - Scenery

natural environment	casual non formal feel of the place open space to walk, explore and contemplate  I do not want it turned into a place of ugly buildings eg info centre, wedding gazebo - these things need to be well designed and well planned and fit into the bushland. I do not want hideousness for the sake of saving money eg the ugly bollards in the mall
natural environment	clearing any more bush area to expand human fun attractions
natural environment	do not make it a intense tourist centre, its underdeveloped nature is ideal
natural environment	do not overdevelop it and keep it for the people it is a magical place in the city.
natural environment	Don't cram too much stuff in there. There's probably things that can be added but not too much. I haven't been for along time; but it's nice to know there is a large open & relatively untouched area so close to the city. Let's keep it that way.
natural environment	Don't want it to become a theme park atmosphere. Like its natural aspects.
natural environment	Feeling of wild untamed natural space. Community input and ownership.
natural environment	General bush ambiance
natural environment	General peacefulness and safe feeling. Good work of Rangers.
natural environment	Good walking trails through unspoilt bushland.
natural environment	green heart in the city
natural environment	Have native animals roam freely around, some need to be in protected caged environment, try to make it natural and friendly
natural environment	How natural the area around Richley Reserve seems. Its a great relaxing spot.
natural environment	I do not want council to sell any of it off...! that would be a change for the worse....!
natural environment	I do not want it to be sold for real estate or development. I like that there is an endangered orchid species there that ought to be protected.
natural environment	I do not want to see Blackbutt become full of buildings. The reason people go there is the bushland, open areas, ponds and wildlife exhibits. This is essential to the Blackbutt experience. Also needs to remain a mostly free facility to maintain access for all.
natural environment	I enjoy Richley Reserve area as we walk into there quite often and the great feel of the bush and peace and it lovely and tidy, we walk week days so its very quiet, that's what I enjoy
natural environment	I feel the present layout of the reserve is suitable
natural environment	I find it a peaceful place to enjoy nature, so I would not like it to be over populated with noisy attractions that play no role in the natural environment.
natural environment	I have just lived in the bush for 29 years surrounded by 60 acres of rain forest on my property with all the wild life that goes with that environment - over commercialization of Blackbutt will eventually diminish its wildlife and atmosphere as is proved with extensive clearing and over population of people in any natural setting/environment over a period of time - I do believe that being developed to the point it is at helps retain the required balance that can be achieved in a reserve - only continued maintenance is required from this point onwards
natural environment	I like Blackbutt as it is, a city green space, a place for passive and family recreation in a bushland setting. A comparatively natural non-commercial place as opposed to our commercially driven urban society. I do not support commercial activities in Blackbutt on a regular basis. I do support a charge to view the wildlife exhibits and a charge on commercial tourism operators.

natural environment	I like the animal exhibits and the low key nature of the place - not too touristy
natural environment	I like the animal exhibits, they make blackbutt more unique. i like the open, welcoming and natural feel to the area.
natural environment	i like the fact that all you can hear is the people laughing and having a great time and the animals. don't bring in noise from outside, cars, trains, tractors....these are not calming.
natural environment	I like the fact that it is a reserve and that people can enjoy viewing the animals without becoming too intrusive.
natural environment	I like the fact that it's mostly undeveloped bushland, that provides habitat for native animals so close to our urban centre.  Too much development, and too many visitors, would spoil this.
natural environment	I like the natural bushland of Blackbutt Reserve and am worried that protecting the integrity of the forest and creeks from weeds and other degradation will take a backseat to developing the recreational facilities.
natural environment	I like the solitude and natural features when you're walking
natural environment	I like the whole feel of the area, it should be expanded as a major tourist attraction without losing the free space for locals.A tourist shop / cafe would raise funds for upkeep and future projects. Has there ever been a survey on how many tourist visit BR V local visitors??
natural environment	I like to sit and listen to all the different types of birds and i also like to atmosphere feeling so relaxed being there
natural environment	I love Blackbutt's relaxed natural environment I wouldn't like it to become commercialised.
natural environment	I love the natural environment and the animal exhibits and do not want to see any of this changed or removed. I support payment for parking and paid entry to some wildlife exhibits if this helps fund the reserve and keep it opened and well-maintained.
natural environment	I love the natural feel of the place. I hope it doesn't turn into a really commercial enterprise. the bush, wildlife birds etc are terrific
natural environment	I love the nature of the place. The animal reserves are very important - we don't have a zoo in Newcastle and this is the only access to animals many of our city kids have without a long drive. I think the bushland is beautiful and would oppose clearing more to create open space. Ritchley reserve has a fantastic playground and plenty of open space. I enjoy the visitor's information centre - the volunteers are always friendly and helpful and happy to chat. We buy food for the animals there and I'm happy to donate - my kids enjoy putting the coins in the slot. I would oppose a park entry fee but wouldn't mind a \$2 parking fee, for example.
natural environment	I mostly visit Ritchley Reserve and enjoy the bush like surroundings. I would not like it to become like a children's play park, there are lots of things for all the family as it is now in a relaxing manner.
natural environment	I support changes only if you can keep it in its natural state as closely as possible without becoming too commercialised.
natural environment	I think it important that the bush experience be kept. The simple, natural surroundings essential facilities be unobtrusive. Keep the Australian/Newcastle feel.

natural environment	I want blackbutt to be accessible to all people, regardless of income and would not like to see charges apply. I also don't want to see it over commercialised and overbuilt. No functions centre, no weddings etc. It should be kept as a simple picnic area and bushwalking with the added bonus of wildlife exhibits for children and overseas visitors.
natural environment	I want it to stay largely untouched and not developed.
natural environment	I would not like it to be too commercially oriented. I realise that it probably needs to pay for itself but there must be a happy medium , I enjoy the peace and quiet for lunchtime walks in the bush and being able to take visitors to see the animals.
natural environment	I would not like the area to be commercialised.
natural environment	I would not like to see it become commertcialised because it is a beautiful public park, available for all to enjoy its naturAL beauty
natural environment	I would not like to see the reserve overly commercialised in a way that did not blend in with the existing ambience and natural feel of the area.
natural environment	It has a secluded atmosphere. There is very little concrete. The picnic areas are amongst treed areas (not too much open space). The animal and bird exhibits are (were) one of the few tourist attractions we could take overseas visitors to in Newcastle
natural environment	It is a place in 'bush' to take my family for relaxing walks and picnics. It is not reiuned by consumerism - cafes, shops, etc
natural environment	It is a pleasant place to walk through and to have a picnic. It is unnecessary to commercialise the reserve. It should be kept as natural as possible as an example of Australian flora and fauna (preferably out of cages) for the interest of the community and national and international visitors. It does not need to be commercialised. Large events e.g. carol concerts would harm the ecology. Cyclists riding along the tracks would be dangerous. A pristine example of Australian bush is my preference. It has long been a refuge in the city, to experience a bushland setting. Any development should be kept simple, encouraging visitors to appreciate and to experience Australia's bushland in a busy city.
natural environment	it is a reserve.a place where you can get back to nature.please don't commercialise by having a cafe.there are plenty of those in our local community
natural environment	It is good that it's there, as a reserve / bushland it needs to be preserved
natural environment	It is low key and serves it's purpose = don't need to have shops and distractions from it's core purpose - the wild life and the picnic area - parents don't want to have to endlessly buy crap for children everywhere they go - keep it downmarket and just as it is - loved by all who go there.
natural environment	It is natural and the exhibits are good. sometimes it is crowded so I would like tyo see more areas openned up if more activities are introduced
natural environment	It is one of a kind and the only localised wildlife exhibit in the area, it is surrounded by beautiful bushland and entry point from two major roads (therefore accessible). I would like it If you could keep these things in tact and work within these parameters (and of an environmentally aware nature.
natural environment	It is one of the few urban forested areas in Newcastle. The wildlife exhibits and the bush walking opportunities.
natural environment	IT IS QUIET. PEACEFUL. THE BUSH. THEREFOR KEEP ACTIVITES AND AMENITIES IN ONE PLACE - EXCEPT FOR EG TOILETS AND BB-Q AREAS.

natural environment	It is reasonably undeveloped and not dominated by commercial interests. If further development of cafe'/shops etc is considered, I would like to see them restricted to a 'commercial' area - with appropriate associated garbage removal and cleaning services implemented.
natural environment	It is so peaceful and relaxing and must not be overdeveloped
natural environment	It is still seems to be relatively uncommercial. They doing some great things to raise money but these activities do not appear to be money grabbing. To me it still appears to be first and foremost a nature reserve there for all the community.
natural environment	It is the best bushland setting in Newcastle and needs to stay that way with the added features or facilities
natural environment	it is the only bushland area in the suburbs with bbq/toilet facilities and significant wildlife exhibits. it is a beautiful space.
natural environment	Its a beautiful natural setting not too commercial.
natural environment	It's a natural environment that is likely to suffer if there are too many recreational options available. I think Blackbutt should be promoted as a unique and special natural reserve where people can go to escape the madness of the city . We have plenty of other locations in Newcastle for a wide range of recreational activities. Keep the fast food, motorists and mad cyclists out of the area.
natural environment	It's a reserve not a venue
natural environment	It's casual nature, the availability of wildlife (ie, roaming, not caged), it's communal nature, the bushwalks and freedom, free entry! But I would be happy to purchase items once within the reserve (eg, a good coffee, lunch for the kids etc).
natural environment	It's direct connection with Australian bush.
natural environment	Its natural feel and tranquility
natural environment	Its natural feel. Wouldn't like it to become too commercial or touristy. No gimmicks! Love the animals.
natural environment	Its natural habitat
natural environment	Its naturalness and it's free to come.
natural environment	It's nice and quiet and feels like you are in the bush so I wouldn't want there to be too much going on to take away from that.
natural environment	It's peaceful atmosphere and the feeling of relaxation. Its natural habitat. I would not like to see it made into a commercial enterprise.
natural environment	Its primary focus is a bush retreat for plants and some animals.  Some of the suggestions may drain the resource with limited benefit for the reserve. Eg a larger playground facility with/without a flying fox for various age groups may not attract a sympathetic usage of the land with respect to the primary focus - the plants and animals.  The larger 'all age group playground' may saturate the car parking facilities/ toilet amenities and tables/shade resources at specific 'event' times that would make other park users LESS likely to visit Blackbutt Reserve.
natural environment	Its quiet. And don't take the animals away.
natural environment	It's relaxed atmosphere. A space for people who want to relax in the bush needs to be kept. Do not clutter all areas with organised activities
natural environment	Its setting is first class!
natural environment	Its variety of originality of nature
natural environment	Just the way it is without too much commercial enterprises to ruin the area. It is a unique area in the heart of the city we must not change that too much. Letting campers in of the wrong type may cause a lot of havoc

	and destruction like other camping areas. Please keep it as natural as possible.
natural environment	keep it simple and eco-friendly.
natural environment	Keep its feeling of the bush
natural environment	Keep the bush settings as they are. No more using perimetres for housing development. Keep animals and birds.
natural environment	Keep the bushland feel of the place .
natural environment	Keeping plenty of bush available to walk/ride through
natural environment	Keeps the natural nature of the reserve. Not too commercial. Love the walks, trees and ponds.
natural environment	large number of trails through less disturbed bush , animal and bird enclosures
natural environment	Large Open Spaces Esp at Richley Reserve Ponds BBQs
natural environment	Lots of trees
natural environment	Love ducks & central pond
natural environment	Love the bush and exhibits
natural environment	lush green open areas
natural environment	Magnificent park in the city must always stay
natural environment	Maintain the natural habitat  maintain a high quality but not too extensive australian fauna facility
natural environment	maintaining the green space in Newcastle
natural environment	My friends and I particularly like the wildlife exhibits and also being able to bushwalk without worrying about traffic looming behind us.
natural environment	My view is that the primary function of the Reserve is for conservation. Open space, playgrounds, cafes, function centres, etc should be located elsewhere. Blackbutt Reserve represents one of only a few remaining vegetated parts of Newcastle LGA and should not be developed, and should certainly not be rezoned to facilitate development.  I generally visit the Reserve during the week and in the evening when there are less people. I like being able to access forested land in my local area without the need to drive.
natural environment	native birds
natural environment	Native bush in the city, wildlife exhibits as they are.
natural environment	Natural appearance of the reserve - a record of the types of native plants and animals that have always been in the area, and an oasis from the city life.
natural environment	natural areas
natural environment	natural areas
natural environment	Natural areas complemented by wildlife area/walks
natural environment	Natural Australian Bush landscape
natural environment	Natural beauty of foliage & animal habitat
natural environment	Natural Bushland setting within the city
natural environment	Natural bushland that supports the wildlife; unsophisticated family atmosphere; picnic areas. Free entry.
natural environment	Natural bushland Well maintained picnic areas
natural environment	Natural bushland, trees, ponds, animals.
natural environment	Natural environment

natural environment	Natural environment that is not too commercialised
natural environment	Natural flora & fauna. Relaxed atmosphere.
natural environment	natural leafy environment, unspoilt
natural environment	Natural look
natural environment	Natural look.
natural environment	Natural setting, animals - especially koalas and wombats.
natural environment	Natural setting, ponds, walking tracks.
natural environment	Natural setting.
natural environment	Natural Surroundings
natural environment	Natural surroundings.
natural environment	Naturalness that is uniquely Newcastle Natural backdrop to picnics and activities  wildlife exhibits (Storm damage should be fixed)
natural environment	naturalness. Very little built developments Cycleways
natural environment	nature
natural environment	Nature & Animals
natural environment	Nature orientation - wildlife
natural environment	no entry fee although i think a gold coin to park would be fair. I like the open spaces and the trees and the animal walk was good pre storm damage
natural environment	Not highly commercialised. Do not put in an outdoor cinema - it will scare the animals
natural environment	On my visits, being retired, I enjoy the serenity - quietly walking about the bush, the animal life. The general opportunity to relax.
natural environment	Only how large it is - if Blackbutt could put trails through all of it then I am sure cyclists or people just wanting to go for a walk would love it!
natural environment	Only the fact that it is parkland.
natural environment	Open Areas
natural environment	Open Areas
natural environment	Open areas, walk paths, animals
natural environment	open space
natural environment	open space - uncluttered atmosphere
natural environment	Open space well maintained. Walking trails. Wildlife exhibits.
natural environment	Open space, free for visitors, wildlife to experience and great walks in which to observe nature.
natural environment	Open space, natural setting, free, peace and quiet
natural environment	Open space, relaxed atmosphere, duck pond.
natural environment	Open Space, Walking tracks
natural environment	Open space.
natural environment	open spaces quite walking tracks
natural environment	Open spaces close to the city, free access, not commercialised
natural environment	Open spaces.
natural environment	Open Spaces. Plenty of trees & shade. Swan Lake
natural environment	Open Spaces. Shade. Lots of Trees. Swan Lake
natural environment	Park.
natural environment	passive recreation
natural environment	Peace and calm
natural environment	peacefullness

natural environment	Please do not change the character of a reserve.
natural environment	Please keep it as a native reserve and have only pedestrian and cycle paths. Let the native fauna have rest areas where they can be away from the public but can be seen from a distance. Similar to other nature reserves in WA. Please don't turn the reserve into a type of Disney park where the natural ambience of the area is destroyed.  Thank you
natural environment	Please retain existing bushland / biodiversity
natural environment	Plenty of open space
natural environment	Plenty of places with shade from trees. Large open space suitable for kids ball games or frisbee. The pond.
natural environment	Please do not make any changes it is the environmental Jewel in a Crown for Newcastle. Lake Mac have a Lak, Newcastle has Blackbutt.
natural environment	preserve the natural state
natural environment	quiet atmosphere
natural environment	quiet atmosphere - apart from people's voices, there is no traffic noise and it feels peaceful.
natural environment	relatively untouched. I like to go and find some quiet where all you can hear is birds-or bats! The kids used to enjoy playing in the creek and on the smaller trails
natural environment	Relaxation aspect
natural environment	relaxed atmosphere away from crowds
natural environment	relaxed atmosphere  natural setting
natural environment	Relaxed atmosphere, natural environment, ponds, animals
natural environment	Relaxed environment
natural environment	Relaxed environment
natural environment	Relaxing and not too overdone. Still has a natural bush feel about it.
natural environment	Relaxing environment
natural environment	Significant bush land
natural environment	Simple / not too overdone.
natural environment	Simple but well maintained.
natural environment	simplicity
natural environment	Still retains the feel of a nature reserve, rather than a tacky tourist attraction - it has rustic charm, if other facilities were installed to improve financial viability, care should be taken not to compromise the intimate flora and fauna experience in their natural environment that currently exists. Excellent animal enclosures. Good availability of wildlife encounters. The amount of open area is just right for picnicking and activities, no more bush needs to be cleared.
natural environment	That it is a quiet, peaceful, non-commercial space where I can go and relax without worrying about the stress and noise of wedding guests for example. The enclosures that have needed fixing since the Pasha storms are disappointing to see and other enclosures seem quite bare. These need to be improved. I think its a great facility that would be ruined if it were to be commercialised.

natural environment	That it is understated and not "money" orientated like what you find in Sydney or on the Gold Coast. It makes Blackbutt unique and more sensitive to the animals who live there. I would feel Blackbutt would lose this if it were to go down the razzamatazz materialistic commercial orientated road. The Wetlands at Shortland have managed to incorporate a cafe/education centre which works well because it is placed away from the wetlands themselves - perhaps something like this could be looked at. I'm not sure.
natural environment	That it is virtually untouched bush and open space.
natural environment	That the area remains fairly natural
natural environment	The "National Park" atmosphere in the middle of a busy city. It is all well and good to propose massive changes to some parts of blackbutt but please keep the bush intact. Cn Joy Cummings (who established Blackbutt) wouldn't have wanted it any other way.
natural environment	The ability to get away from the crowds if you feel like it.
natural environment	The amount of bush that covers the area.
natural environment	the amount of greenery. blackbutt is the lungs of our city.
natural environment	The amount of natural bushland that is left should remain as untouched as possible. In fact, my support for the ideas given earlier in the survey for services/facilities would only be supportive if there was not an incursion into existing natural bush. It would be a shame to eat into those areas any more than they already are.
natural environment	The amount of uncleared land  wildlife present
natural environment	The animal and reptile exhibits. The great flora and fauna which I am concerned could be destroyed if wedding gazebo's etc were placed in the area. The ambiance of being able to walk in the bush and feel as though you are miles from the city when in fact Blackbutt is part of the city. The open spaces where children are able to play safely.  I feel that a charge should not be put on the entry into the park but maybe a fee for visiting the enclosures may be a possibility.
natural environment	The aspect.
natural environment	The atmosphere - Casual & relaxing
natural environment	The boardwalk and birds and animals
natural environment	The bush
natural environment	The bush
natural environment	the bush area and the nature walks. Just a nice quiet place to be
natural environment	The bush experience is important and if it is commercialised it will lose all that it is.
natural environment	The bush feel and accessibility for all. It's free to visit so everyone from every economic background can visit a great facility and see wildlife without paying. (Although I do like to donate)
natural environment	The bush setting and peace and fact it is foot traffic only. PLEASE do not allow bikes or trains in there as it would ruin the whole ambience. Markets and things also completely unnecessary - would ruin the the ambience, traffic around blackbutt already a nightmare since the bypass finished and there are more than enough of those around. It doesn't need more playground or open area either - you need to maintain the habitat not decimate it. The reason it is popular is because it is bush - not a theme park.
natural environment	The Bush walking tracks The Duck Pond

natural environment	the bush, walking tracks, wildlife exhibits, koala encounters (visitors love this!), "wild" feel of the park eg coming across the valley full of bats and not knowing they were there
natural environment	The bushland reserve provides the character that must be retained. There is a need to compromise between opening it up for the public (eg picnic and play areas) but this should be done in a way that minimises reduction to the bush.
natural environment	The bushland setting
natural environment	The bushland setting makes Blackbutt unique.
natural environment	The carparks are not intrusive and need to remain so. It is peaceful so all proposed activities need to reflect this. The bushwalking in the heart of the city is precious. More nature activities to get more people aware of and using this great city-wide facility.
natural environment	The closeness of the Australian Wildlife, that I know I can take visiting guests to go and see, they are always amazed. Always feel very lucky to be alive and live in Newcastle when I go to Blackbutt Nature Reserve.
natural environment	The fact that it is a wonderful natural place without shops, cafe's and other commercial activities. I do take brochures on Blackbutt with me to show people in countries such as France, Italy, Switzerland, Australia, Belgium. They are greatly impressed by the non-commercial nature of the park!
natural environment	The fact that it is there and free to all to enjoy the bush and the animals. the serenity.
natural environment	The feeling that you are in the bushland and nature environment.
natural environment	The large open spaces.
natural environment	<p>The large undeveloped areas of natural bush. The long and pleasant walking tracks through the variety of bushland. These features allow people to enjoy a change from the developments of the City without a long drive. At present walks can be selected which are suitable for either hot or cool days. The numerous BBQ and Picnic Areas allow both large groups or a small family to experience an outing quite apart from others. When we have visitors from other parts of Australia or overseas we always take them to the Koala and other animal areas. We enjoy their delight at being able to be up close to the creatures. Blackbutt is the only place I know where we can still take little kids catch tadpoles!</p> <p>There are many other public areas, such as Jesmond park, which have been "developed". Use these locations for Cafes, Meeting Halls, Educational Centres and such.</p>
natural environment	The Layout
natural environment	The low key visitor development. If additional functions are to be added they would need to be carefully designed to minimise impact on the current bushland.
natural environment	The native look of everything
natural environment	The native trees and the Animals
natural environment	The native wildlife and natural vegetation

natural environment	The natural ambience of the Reserve without cyclists racing all over the place and over active games and so on.  The most enjoyable part of the Reserve is the natural features of trees, birds, native animals and many people wandering around enjoying the same things.  It is great to see children using play equipment and running about. These facilities should be adequate, but not overdone. There is no need for active facilities for adults apart from the inspections, tours and son that are currently available. Newcastle has more than adequate active sporting areas which should be maintained and promoted for sport and organised activitites.
natural environment	the natural bush feeling in the middle of a large regional city. I would like the avairies fixed as they add very much too the experience
natural environment	the natural bush setting
natural environment	The natural bushland atmosphere
natural environment	The natural bushland in the Newcastle LGA. It is unique opportunity for residents and visitors (in particular children) to experience natural bushland, plants and animals that is accessible to everyone, free of charge. One of Newcastle's most important assets.
natural environment	The natural bushland setting. I like that we have accessible natural reserves in the middle to the city. I do no want that jeopardised by increased development within the park
natural environment	The natural bushland, the exhibits, the encounters, the picnic areas, don't want it too commercial
natural environment	The natural environment
natural environment	The natural exhibit
natural environment	The natural feel of a natural space so near to the city. Not too commercial.
natural environment	The natural feel of the area
natural environment	The natural feel of the place.
natural environment	The natural feel, not make it commercial and pressure for parents with shops and gifts.
natural environment	the natural feel. - Do not change into a Theme Park
natural environment	the natural open evironment. we love the picnic areas and walking tracks.I would not like to see parts of these areas blocked off from the public for weddings or private functions.
natural environment	The natural scrub look.
natural environment	The natural setting so close to suburbia, and the tranquility of the whole area.
natural environment	The natural state of the bush so close to a city. The existence of fauna such as echidnas, reptiles etc. The natural beauty of some of the more remote/less travelled parts of the reserve.
natural environment	the natural style e.g. its not a botanic gardens or cultivated park but nature
natural environment	The naturalness
natural environment	The nature and wildlife areas and the playgrounds
natural environment	The nice bush feel
natural environment	the nutural feel the place has
natural environment	The open areas, wildlife, aviary (pre storm), most of it
natural environment	The open space and availability of the exhibits.
natural environment	the open space and the animal exhibits

natural environment	The peace and tranquility
natural environment	The peace and tranquility, WITHOUT the usual consumer places
natural environment	The peaceful atmosphere and the chance for the children to see the animals.
natural environment	The peaceful atmosphere in the middle of the city.
natural environment	The peaceful atmosphere.
natural environment	The peaceful natural feel, an oasis within the suburbs, family friendly, close to animals.
natural environment	The peaceful relaxing feeling
natural environment	The peacefulness.
natural environment	The picturesque pleasant atmosphere.
natural environment	The ponds, vegetation and wildlife
natural environment	The privacy, Serenity, trees, low people to area ratio
natural environment	The quiet ambience
natural environment	The quiet bush areas and walks to go on.
natural environment	The quietness
natural environment	THE RELAXATION. The break from busy city lifestyle.
natural environment	The relaxed ambience.
natural environment	The relaxing atmosphere, and it is free and in the centre of the city. it is a great community asset.
natural environment	The resemblance to natural bushland (which is disappearing rapidly.) If any of the original rainforest gully still remains it should be preserved as "viewing only", if not, it should be restored.
natural environment	The reserve is such a very good and convenient to all of inner Newcastle and Lake Macquarie. Great inner city bush experience.
natural environment	The serene atmosphere.
natural environment	The setting and diversity of forest types are unique to Newcastle.
natural environment	The simplicity - It's not like a zoo.
natural environment	the size
natural environment	the space and greenness, and the animals
natural environment	the tree cover; peace and quiet
natural environment	The trees and the number of trees = quiet and serenity. Shelter from rough weather from the west and south. The variety and length of track and trail. The hills.
natural environment	THe unspoilt flora of the area. It is crucial to keep the reserve intact with significant undisturbed areas of fauna and flora.
natural environment	The very natural feel of the surrounds
natural environment	There is already a good mix of recreation space and bush, do not clear more land for open space recreation. The peaceful, relaxing atmosphere of the reserve would be ruined by any motorised tourist activity. The wildlife exhibits are excellent and should be completely restored to their former glory. There is a lot of potential with other passive tourist activities like guided walks. Introducing small fees for these activities and even parking would not deter that many people.
natural environment	To keep the surrounding as natural as possible. To continue to generate income for the park.
natural environment	Tranquility, lack of shops and vehicles.
natural environment	Tree coverage, water features
natural environment	trees
natural environment	Trees
natural environment	Trees

natural environment	Trees and shrubs in as natural a setting as possible, leading to a quiet, serene area close to the city
natural environment	Trees.Bushland.
natural environment	Types of animals, trees, amount of space (Could be a bit bigger)
natural environment	Uncommercial - picnic space. Animals.
natural environment	Unimproved trails
natural environment	unspoilt, shops and commercial ventures would spoil the area. Would like to see more restriction on residents living next to Blackbutt growing non
natural environment	urban bushland. A quiet place with tall trees
natural environment	we love the lack of commercialism. It is a beautiful place to visit. It was tragic the damage it sustained during the June long weekendstorms in 2007. We wouldn't change a thing.
wildlife experiences	1. Access to view koalas and other aust native animals  2. Abundunt nature, trees and shrubs
wildlife experiences	A wildlife reserve in the heart of newcastle, I have not been there very often in the past due to uni comitments however as I start a family a great place where i can take kids to see wild life will be appreciated keep the animals if possible.
wildlife experiences	Access to all the animals
wildlife experiences	access to animals /exhibits, in a natural environment, pleasant surroundigs for a picnic
wildlife experiences	Access to animals.
wildlife experiences	access to australian native animals for children and o/seas visitors
wildlife experiences	Access to exhibits, pininc areas
wildlife experiences	Access to widlife
wildlife experiences	Access to wildlife exhibits
wildlife experiences	Access to wildlife Open green spaces Free parking
wildlife experiences	Access to kid-friendly nature experience and also formal animal encounters and longish bushwalking. Some very quiet areas
wildlife experiences	Accessibility; wildlife exhibits; ambience
wildlife experiences	Accessibility and the animals are fabulous
wildlife experiences	Animal and bird exhibitions. They give overseas people the opportunity to see Australian animals and birds up close (instead of squashed on the roadside).
wildlife experiences	Animal and bird exhibits.
wildlife experiences	Animal and wildlife sanctuary
wildlife experiences	Animal enclosures
wildlife experiences	Animal enclosures - happy to pay for them. Already donate.
wildlife experiences	Animal enclosures removed but more invested into them
wildlife experiences	Animal enclosures Size Bush and Natural wildlife
wildlife experiences	Animal enclosures.
wildlife experiences	Animal enclosures. Would like to see more exhibits of different animals.
wildlife experiences	Animal exhibit, free BBQs, playgrounds.
wildlife experiences	Animal exhibits
wildlife experiences	Animal exhibits
wildlife experiences	Animal exhibits

wildlife experiences	Animal Exhibits
wildlife experiences	Animal exhibits free for all to see.
wildlife experiences	Animal exhibits not to be reduced, no entry fee
wildlife experiences	Animal exhibits to stay/ junior ranger program/ bush-like atmosphere
wildlife experiences	Animal exhibits  Natural wildlife
wildlife experiences	Animal exhibits, BBQs (gas).
wildlife experiences	Animal exhibits, feeding, photos, tours of the animal exhibits.
wildlife experiences	Animal exhibits, picnic area, bushwalking.
wildlife experiences	animal exhibits, walking trails
wildlife experiences	animal exhibits, water feature, bushwalking, picnic areas
wildlife experiences	Animal exhibits.
wildlife experiences	Animal wildlife should be here forever. I am 40 - I was here as a 4-5 year old. Now my kids are here.
wildlife experiences	Animals
wildlife experiences	Animals & Koala Exhibit
wildlife experiences	Animals and birds - seeing up close and feeding.
wildlife experiences	Animals and casual atmosphere.
wildlife experiences	Animals to stay. Ambient atmosphere - keep unspoiled by too much commercialism.
wildlife experiences	Animals  Bush tracks
wildlife experiences	Animals Bush tracks
wildlife experiences	Animals Relaxed atmosphere
wildlife experiences	Animals Relaxed environment Free Entry
wildlife experiences	Animals Shaded Picnic Areas
wildlife experiences	Animals, and the size and area of the reserve.
wildlife experiences	Animals, BBQ's, play area, walking trails.
wildlife experiences	Animals, BBQ's, play areas, walking trails.
wildlife experiences	Animals, picnic areas, walks.
wildlife experiences	Animals, picnic areas, walks.
wildlife experiences	Animals, playground, birds, ducks, emus.
wildlife experiences	Animals, playground, birds, ducks, emus.
wildlife experiences	Animals, playground.
wildlife experiences	Animals, playground.
wildlife experiences	Animals.
wildlife experiences	Animals. Free Entry
wildlife experiences	Animals. Freedom - open space.
wildlife experiences	Being able to get up close to the animals and birds 9provided that the bird enclosure is to be brought back into use
wildlife experiences	Being able to see the koalas up close from the viewing platform

wildlife experiences	bird aviaries need to be fixed.
wildlife experiences	Bird/koala exhibits.
wildlife experiences	Close to home.  Interesting variety of activities.  Well maintained & Shade  Animal & bird exhibits.
wildlife experiences	close to town, exhibits - encounters with koalas (great for overseas tourists and kids) trees, birds, wildlife,
wildlife experiences	Don't introduce farm type animals. Keep them native
wildlife experiences	Don't want any of the wildlife exhibits closed down. they are what makes blackbutt good.
wildlife experiences	Duck Pond
wildlife experiences	Duck pond, size, wildlife exhibits
wildlife experiences	Duck pond.
wildlife experiences	Duck ponds
wildlife experiences	Exhibits - Repair & Maintain
wildlife experiences	expert care of native birds and animal exhibitions & focus on education
wildlife experiences	Great wildlife exhibits at low cost. Huge amount of space filled with native trees and wildlife.
wildlife experiences	I like taht the koala and animal enclosures a free however I would support a small nominal fee if the enclosures were upgraded or an addiyional service was included eg. kangaroo feed.
wildlife experiences	I like the animal enclosures. Free parking.
wildlife experiences	I like the range of animals and the fact that the enclosures let you get close to them
wildlife experiences	I like the wild, rustic nature of Blackbutt and the animal enclosures. That doesn't mean I wouldn't want upgraded facilities & services, like better playgrounds for the older children and guided walks/lectures about the floral and fauna - activities that make the space more accessible and user-friendly.
wildlife experiences	I would not want the number of aviaries or birds and the wildlife exhibits to decrease - they are fantastic
wildlife experiences	Improvements to the duck pond
wildlife experiences	Keep and improve the animal enclosures (koalas, wombat, snakes). Being able to spead out to other tables, not just stay in the one covered picnic area (carnley ave).
wildlife experiences	keep animals; keep bushland
wildlife experiences	keep the animal enclosures
wildlife experiences	keep the animals, don't over develop. Any further facilities to blend in with exisiting environment
wildlife experiences	keep wildlife exhibits
wildlife experiences	keep wildlife exhibits  walking tracks
wildlife experiences	koala enclosure
wildlife experiences	koala enclosure /what is great is the large openness in the city centre /families can have a day out without having to put their hand in there pocket. we need to keep as much of this as possible for future generations.
wildlife experiences	Koala enclosure and other Australian animals for visitors to our city
wildlife experiences	Koala enclosure.

wildlife experiences	Koala enounters
wildlife experiences	koala exhibit
wildlife experiences	Koala Exhibit
wildlife experiences	Koala Exhibit
wildlife experiences	Koala exhibit.
wildlife experiences	koala exhibits and showing them to international visitors picnic tables
wildlife experiences	Koala reserve, picnic area (carnley avenue)
wildlife experiences	Koalas
wildlife experiences	Koalas, reptiles, wombats and birds in free exibits.
wildlife experiences	Koalas; free parking
wildlife experiences	Maintain and expand the wildlife exhibits, especially koalas, as they are a hit for overseas visitors.
wildlife experiences	Please do not remove any of the wildlife exhibits. This is a brilliant resource for NCC. We always bring out of town visitors to Blackbutt to see these exhibits.
wildlife experiences	please do not remove wildlife exhibits, charge for entry, put road through reserve, charge for car parking
wildlife experiences	Retain the animal exhibits; retain it the reserve as free entry; retain the animal exhibits as free entry.
wildlife experiences	Santuary in the centre of the city. The ability to see native animals in a bush setting, great when we have overseas visitors, mainly Japanese who love the reserve and the ability to get up close to the animals
wildlife experiences	Seein the animals
wildlife experiences	That you can only walk or cycle through the reserve. I don't want to see the animal exhibits go as they close to the city and are handy for overseas visitors.
wildlife experiences	The "charm". Animals in their own environment.
wildlife experiences	The ability to see our native animals so close to the city. My family live between Lake Macquarie, Newcastle and Maitland and we always made Blackbutt a central meeting area. It is so peaceful yet close to everything. It is not too comercial and affordable for everyone. I grew up in the era that my mother would have been frowned upon for working after having me, now I'm a mother raising a child on my own and this area gives me the opportunity to show my son our native animals and our locl bushland close to home and free. I dont know the solution to pricing but please leave Blackbutt for the public!!!
wildlife experiences	The ability to show visitors Australian fauna.
wildlife experiences	The access to animals at the reserve
wildlife experiences	The access to the animals and the maintenance of the wildlife. This is really one of the treasures of Newcastle and needs to be better publicised and promoted by council with an adequate budget and highlighted on council signs and better signposted throughout the city. It should be a first point of call for all novocastrians with overseas visitors.
wildlife experiences	The animal and bird exhibits The open playing space
wildlife experiences	The animal attractions, free entry to the general areas

wildlife experiences	the animal enclosure (although I am happy to contribute financially), the walking tracks
wildlife experiences	the animal enclosure (although this could be improved), plenty of space for many families to picnic and play.
wildlife experiences	The animal enclosures, picnic areas and family atmosphere.
wildlife experiences	The animal enclosures.
wildlife experiences	The animal enclosures. Don't make it too commercial. It is a beautiful natural environment.
wildlife experiences	The animal Encounter was awesome
wildlife experiences	The Animal exhibits
wildlife experiences	The animal exhibits
wildlife experiences	The animal exhibits - the proposal to remove these was the only failure in the recent cost control review (that went nowhere - unbelievably we still have the Loft disgrace, and Blackbutt continues to be under-utilised and promoted. Hopeless.
wildlife experiences	The animal exhibits (keep koalas, kangaroos, wallabies, birds, diamond python, wombats, emus, peacocks, peahens, brush turkeys, swans).
wildlife experiences	The Animal Exhibits and the spotlight tours
wildlife experiences	The animal exhibits are excellent they make Blackbutt a special place and set it apart from every other park.
wildlife experiences	the animal exhibits are great. the beautiful bushland. the great atmosphere with families having a picnic and playing cricket and soccer. totally relaxing area.
wildlife experiences	The animal exhibits as my children really enjoy visiting to see the animals.
wildlife experiences	The Animal Exhibits need to stay.
wildlife experiences	The animal exhibits, bush area.
wildlife experiences	The animal exhibits.
wildlife experiences	The animal exhibits/enclosures Size and bush area
wildlife experiences	the animals
wildlife experiences	THE ANIMALS !!!!
wildlife experiences	The animals and low or no cost (\$20 or \$30 per family is very restrictive).
wildlife experiences	the animals and the current size of the park
wildlife experiences	The animals and the free parking
wildlife experiences	The animals and wildlife
wildlife experiences	The animals are an integral part of blackbutt and must be retained. If they are removed there will be no uniqueness of the area. I am hosting International visitors to Newcastle in a few weeks and Blacbutt is our first point of interest as the visitors have not seen a Koala or Kangaroo and they are treating this as a highlight for the visit to Newcastle
wildlife experiences	The animals definately play a big attraction at Blackbutt, so they should never go
wildlife experiences	The animals need to stay/they are the main attraction/would be happy to pay an entrance fee say \$2 per person to cover cost of maintenance of animals and their enclosures and public facilities

wildlife experiences	<p>The animals to have the best quality conditions where they stay so they do not get bored or ill.</p> <p>I do love to walk around the Reserve and my children learnt so much about Australia's animals and they could see them close up and safe. Now there are so many people going over to Blackbutt to park and have a picnic, can you increase the parking and the picnic tables and barbeques to cope with the large number of people now going to Blackbutt Reserve.</p> <p>I hope you get enough money to keep Blackbutt going it is a wonderful place to go to right in the suburbs.</p>
wildlife experiences	<p>The animals the beautiful garden and lawns The spotlight tours The Koala encounters</p> <p>The relaxation of the reserve</p>
wildlife experiences	<p>The animals  the picnic areas Bush walks Spotlight tours Animal encounters</p>
wildlife experiences	<p>the animals.  Blackbutt is the cheapest place to take the kids so they can look at animals.</p>
wildlife experiences	The availability of up front encounters with the animals.
wildlife experiences	The bird and animal exhibits, and the seating next to the lake. I have not been on a spotlighting evening, but I would like to, so don't cancel these yet.
wildlife experiences	The bird and reptile enclosures
wildlife experiences	<p>The bird and wildlife exhibit is fantastic - a great place to show visitors to Newcastle and then Have a picnic.</p> <p>The Kangaroos and the wombats and the koalas (Amy - aged 4)</p>
wildlife experiences	The diversity of flora & fauna
wildlife experiences	The encounters with the animals.
wildlife experiences	The excellent exhibits and cleanliness - you can get up closer to the wildlife especially koalas and wombats - better than the toronga zoo aussie animal exhibits in my opinion
wildlife experiences	the free animal exhibits in the middle of a city is invaluable.
wildlife experiences	The good selection of animals!
wildlife experiences	The Koala and Wombat enclosures
wildlife experiences	The koala enclosure
wildlife experiences	The koala enclosure is great. The kids love been inside the cage with the animals.
wildlife experiences	The koalas
wildlife experiences	The magnificent animal exhibits. The fact that they are free to walk through.
wildlife experiences	the pond and the wildlife enclosures including the old enclosures and keeping the kangaroo and emu reserve and keeping as much of the bush there as possible
wildlife experiences	The quality of the beautiful animal enclosures and the relaxed atmosphere.

wildlife experiences	The Trees  The Animals
wildlife experiences	The very Australian feel  The koala trees and large aviary
wildlife experiences	The wild animals
wildlife experiences	The wild birds wallking around in the open
wildlife experiences	The wild lfe inclosures are a very important part of Blackbutt as they are accessable to us city dewellers and our children, If the city is going to add more commerclal ventures so as to cover some of the cost of maintaining the reserve is OK as long as it does'nt implact to greatly on the parks atmosphere. It is a peaceful and tranquel space in the heart of an every growing City just keep it that mind while planning the commerclal activities and you shoyld be on a winner.
wildlife experiences	The wild nature of it. The Koala and bird exhibits and kangaroo and emu enclosures.
wildlife experiences	The wildlife enclosures and the picnic areas
wildlife experiences	The wildlife exhibit is excellent. Nowhere else I have been in Australia have I seen an exhibit that is so easily accessible and such an excellent quality.
wildlife experiences	The wildlife exhibit was great with young kids but is currently thread bare with many enclosure removed.
wildlife experiences	The Wildlife Exhibitions - without it, there would be no Blackbutt. I think charging for it's use - a minimal charge ( \$2-\$5) would be fine.
wildlife experiences	the wildlife exhibits
wildlife experiences	The wildlife exhibits
wildlife experiences	The wildlife exhibits and bushwalks and scenery.  There is nothing else like it in newcastle.
wildlife experiences	The wildlife exhibits and the size of the reserve. There is little enough natural bush in the city area.
wildlife experiences	The wildlife exhibits are very well integrated with the natural forest environment. Not every wildlife park achieves this as well as Blackbutt. The boardwalks and enclosures fuse well with the natural environment making it less like a 'zoo' experience and more of an Australian experience.
wildlife experiences	the wildlife exhibits, although the enclosures need fixing since they were damaged in the 2007 storm.
wildlife experiences	The wildlife exhibits.
wildlife experiences	The wildlife exhibits. The activities for young people, Junior Ranger Program. Keeping the habitat & bush protected & cared for. No more extra space than already exists, wherever possible.
wildlife experiences	the wildlife exibits
wildlife experiences	The wildlife, BBQ and playground facilities
wildlife experiences	The wildlife.
wildlife experiences	The wooden walkway between exhibitions, they are wasily accessible to all ages and easily progressed along in both directions.
wildlife experiences	The wooden walkway with wildlife viewing stations, the kangaroo cliffs, the koala enclosure.

wildlife experiences	thr koala enclosure is a really nice place
wildlife experiences	Thw walkway is wonderful.
wildlife experiences	Thw wildlife exhibits, bushwalking facilities - Any future development needed to raise revenue for Blackbutt (i.e. weddings, functions, cafes etc) maintenance should be kept close to streets and not in the inner areas.
wildlife experiences	to be able to show international visitors a native wildlife experience at close range
wildlife experiences	To see animals in city of Newcaslte
wildlife experiences	Variety of picnic areas. Koala, bird and emu exhibits.
wildlife experiences	Walks, animal displays.
wildlife experiences	wild life exhibits
wildlife experiences	Wildlife
wildlife experiences	Wildlife and animal exhibits.
wildlife experiences	wildlife enclosures
wildlife experiences	Wildlife enclosures and exhibits
wildlife experiences	Wildlife encounter
wildlife experiences	Wildlife encounters and toilets
wildlife experiences	Wildlife exhibit, dry creek bed (my kids LOVE to play there or do nature drawing), lots of TREES!!!
wildlife experiences	Wildlife exhibitions
wildlife experiences	Wildlife exhibits
wildlife experiences	Wildlife exhibits - birds particularly.
wildlife experiences	Wildlife exhibits - koalas, birds, emus, kangaroos.
wildlife experiences	Wildlife exhibits and bushland
wildlife experiences	wildlife exhibits and enclosures
wildlife experiences	Wildlife exhibits are great. It would be good if the bird displays were fixed. Bush walking tracks are easy to use.  Duck pond is a great exhibit for young kids.
wildlife experiences	Wildlife exhibits should be retained
wildlife experiences	Wildlife exhibits Spotlight adventures
wildlife experiences	Wildlife exhibits, and the beautiful big trees in Richley Reserve
wildlife experiences	Wildlife exhibits, BBQ facilities and walking trails
wildlife experiences	Wildlife exhibits, beautiful bushwalks.
wildlife experiences	Wildlife exhibits, lots of trees.
wildlife experiences	Wildlife exhibits.
wildlife experiences	Wildlife exhibits.

wildlife experiences	Wildlife exhibits.
wildlife experiences	Wildlife exhibits. Children interacting with the ducks and the eels. Centralisation of the animal exhibits.
wildlife experiences	Wildlife exhibits. Natural bushland. Picnic facilities (unless improved)
wildlife experiences	Wildlife exhibits. Very popular with overseas guests
wildlife experiences	Wildlife exhibits; bush and scenery; birds.
wildlife experiences	Wildlife viewing, bushwalks.
wildlife experiences	within certain limits keep it as natural as possible
wildlife experiences	Would not like to see the animals go, great for overseas visitors to see native wildlife.

## Q14. Short-term improvements (n=840)

<b>subject</b>	<b>short_term_fix</b>
access	aged-disabled transport at free or fair price.....tractor. mini bus etc...even a very modified access will help
access	Better public transport and cycle way access.
access	Bicycle access to the animal area without going on Carnley Avenue.
access	Cycle path through the reserve
access	Cycle ways
access	Cycling on trails.
access	Easier access for aged and disabled.
access	Easier access other than by car - eg bus
access	I do not visit regularly due to lack of weekend public transport. Better notification of spotlight walks and other events
access	I don't like the fact that the gates shut at an early time I like to eat quite late and sit afterwards talking about our day I feel like i am constantly checking my watch to make sure we are out on time.
access	If we are going to have paved tracks, they might as well be decent shared pathways that don't break-up every time it rains. Many of the tracks provide good pedestrian and cycle access between surrounding suburbs. People already use them for this purpose, why not make cycling a legitimate use?
access	Get rid of kangaroo enclosure (if indeed it was still there) More cycle ways Better playgrounds
access	Improve transport to the area
access	improved access from the road
access	Improved cycleways extending beyond the reserve to encourage/enable more people to visit the reserve by bike. In particular access to the North East towards New Lambton would allow more people from the busy area of New Lambton to cycle to the reserve without the need for additional parking spaces. Improved weed management activities to maintain biodiversity values of the reserve is essential for the long term viability of the park.
access	it is rather hard to access, in general, without a car. the bike tracks aren't in the greatest state and there are no tracks leading to the park. any buses all involve a fairly large walk
access	It might be handy to have a bus stop near the entrance, and to have the occasional government bus pass blackbutt, as I think most of the buses take a side street, so there is no close bus stop.
access	keeping it accessible will do
access	Leaving top gate open daily, sometimes it is closed for unknown reasons. Should be able to ride bicycles on paved tracks. Toilets should be upgraded. Wildlife exhibits should be fixed ASAP. Better walking trail directions with times.
access	Make it safer for all people to access all the areas
access	More cycle ways.
access	More walking trails - single track not roads, cycle trails.
access	Safe bicycle paths from Kotara , Carnley Ave to entrance
access	There is a free shuttle bus which runs from Marathon Stadium carpark to the John Hunter Hospital. Perhaps it could do a scheduled pickup at the Carnley Avenue carpark, run people up to the top, so that visitors can walk downhill.

access	There needs to be a bus stop at Blackbutt reserve for those visitors who do not drive the current bus stop is too far away and it is not a safe road to walk. A bus stop inside the entrance would be most beneficial.
activities	Allow Camping
activities	AN EDUCATION CENTRE FOR TOURISTS AND SCHOOLS, UNIVERSITIES AND BE USED FOR WEDDINGS ETC  SUGEST LOOKING AT THE HABITAT AT PORT BOUGLAS  EATING ETC INSIDE AN ANIMAL ENCLOSURE UNDER COVER.
activities	Animal feeding shows  Pond with fish, waterlillies etc.
activities	better marketing of the park  cycleways  tractor rides, light food
activities	bring in more reptiles for school excursions so children can touch them.
activities	Childrens walk with things to spot + checklist or hints
activities	Dog friendly could be an option. I like the outdoor cinema idea.
activities	educational tours of area and education on what is at the reserve
activities	events like open air cinema, activities that arnt all about the family, people in their 20's with a disposable income are an untapped market in newcastle
activities	Give permission for a cafe cart/shop.  More dynamic playground for young kids  Stage a downhill bike race.
activities	Hold events there - cinema, markets, etc.
activities	Hold more events, eg markets, open air cinema, jazz music afternoons
activities	I don't really frequent the facility that much so not much feedback available from me. More for families whereas we are DINKS.
activities	i haven't been there recently enough to comment - I don't know exactly what it's like to comment.   another activity i did there, in 2006, was a behavioural ecology study on the flying fox population for a significant assignment for the third year bachelor of environmental science degree. Used the Lookout Rd look out and also walked under the roosting trees from Lookout Rd entrance. great resource for students.
activities	I love the idea of outdoor cinema. I've frequented the ones held at King Edward Park and woukd be more than happy to pay a nominal amount ie \$5 to attend.
activities	I think the spotlight tours have become a bit expensive. \$10 per child is OK if the parents are free.  Better signage to areas.

activities	<p>Introduce a coffee cart at Carnley Ave</p> <p>Introduce paid camping, and explore the possibility of a dump point and parking area for motorhomes.</p> <p>Create a better interface between the staff and visitors, maybe through an expansion of the pioneers hut so that staff are based on the Carnley Ave side as well as Richley.</p>
activities	Kid friendly events - Concerts
activities	<p>Monthly walking tours, similar to habitat hikes that have run in the past. A charge of \$5 would be reasonable. These could focus on seasonal fauna. This would attract tourists and locals.</p> <p>I am not familiar with the school excursions on offer but I imagine there is huge potential for primary school excursions targeting Newcastle, Central Coast and upper Hunter schools. A dedicated officer could develop an excursion package, market that package and develop material.</p>
activities	more activities
activities	more activities like those proposed in the questionnaire, and adequate advertising to ensure crowds.
activities	More amenities for tourists, toilet improvements, catering.
activities	<p>More and better all-day school holiday activities.</p> <p>More structured and better signposted bushwalks.</p> <p>Audio tours for hire.</p> <p>Signage on special indigenous plants during a bushwalk.</p> <p>Specialist tours, say for birdwatchers.</p>
activities	more outdoor events could be held in the open spaces like markets and weddings or carols which could be a fund raiser for the park without having to add any extra equipment
activities	More spotlight tours through out the year with Damper & tea & coffee
activities	More tables & chairs, especially underneath trees, (there's never enough shady spots in summer!). A cafe/restaurant/kiosk giving us the option to buy lunch there & relax (profits could be used for the reserve). Tractor train ride around for adults & kids would be great way to see areas that probably wouldn't see (again happy to pay for it)
activities	My daughter suggests activities with frogs
activities	outdoor cinema
activities	<p>Outdoor Cinema</p> <p>Tractor Train Ride</p>
activities	Outdoor cinema.
activities	Police patrols
activities	<p>Ranger talks.</p> <p>A cafe/restaurant</p> <p>Somewhere for bicycles</p> <p>Professional music performances a la Bimbadgen on a smaller scale</p>

activities	<p>Reduce weed infestations.</p> <p>Call tenders for a contractor to provide organised children's birthday parties in the park.</p> <p>Provide more barbecue facilities and more picnic tables</p>
activities	Relocate greening centre educational activities. Utilise water capture and reuse technologies in natural setting.
activities	short temporary programs to bring people to the site eg outdoor cinema, a temporary labyrinth, twilight concerts - acapella and minimal noise so as not to frighten the wildlife, NOT markets - way too many in this city already and they are getting crappy
activities	some of the suggestions eg outdoor cinema must have been made by someone who doesn't mind being eaten alive by mosquitos!
activities	Something interactive to keep the interest alive.
activities	Summer cinemas or other activities.
activities	<p>TRactor rides</p> <p>More animal displays</p> <p>Different birds</p> <p>Better (larger) toilets</p> <p>New cafe and souvenir shop</p> <p>Car park improvement at Carnley</p>
activities	Train ride.
animal enclosures	A more spectacular enclosure with more grasses and undercover areas for the emus and kangaroos
animal enclosures	All bird cages restored to previous good condition
animal enclosures	<p>Animal shelters updated and reinstated as being a feature within the Reserve. Promote as being there and available to the community and tourists.</p> <p>Improve signage to the Look Out Rd entrance and encourage walkers and others to use this end of the facility.</p>
animal enclosures	Animals that you can pat such as Kangaroos
animal enclosures	Aviaries and wildlife exhibits need to be improved. They are currently looking very shabby.
animal enclosures	Because of fire worries I would like only gas BBQs - NO fires at all. I also think the caged animals should be removed from Carnley Avenue. Let's just keep the ducks and any uncaged animals.
animal enclosures	<p>Better playground</p> <p>More different types of animals</p> <p>more handling of animals</p> <p>Better toilets</p>
animal enclosures	bird aviaries fixed, not necessarily for birds, but for native animal that are appropriate

animal enclosures	Bring back into use the bird enclosures and maybe a commentary on each of the different species
animal enclosures	Cages - More birds.
animal enclosures	Charge more for animal encounters ie koalas.
animal enclosures	Closer view of kangaroo enclosure, perhaps a view from above a bridge
animal enclosures	COMPLETE OR RESTORE THE WILDLIFE CAGES THAT ARE STILL DAMAGED, A LITTLE MORE SHADE
animal enclosures	continue good work fixing the exhibits.  Cafe/refreshments on site would be handy.
animal enclosures	Council needs to fix animal enclosures damaged in the June 07 storms! Very disappointing.
animal enclosures	Decent public transport up Carnley Ave  Fundraising days.  Repair broken Exhibits
animal enclosures	Different animals, less birds.
animal enclosures	Discourage visitors driving through the reserve. Keep it as a haven for walkers and picnickers. I am opposed to the animal cages in the reserve, which are obviously of cost to NCC.
animal enclosures	DO NOT REMOVE ANIMAL EXHIBITS . DO NOT INTRODUCE ENTRY FEES.
animal enclosures	Donation boxes for the animal welfare.
animal enclosures	Enhance the wildlife exhibitions - they are a BIG part of the Blackbutt experience.
animal enclosures	Exhibits
animal enclosures	Fast track the current improvements and repair to the storm .damage of
animal enclosures	Feeding time for animals for the public
animal enclosures	Finalise repairs of all animal enclosures.
animal enclosures	Finish completing the exhibits that were damaged by the storm.
animal enclosures	fire protection perhaps from local volunteers.
animal enclosures	Fix animal exhibits.
animal enclosures	fix bird aviaries
animal enclosures	Fix Bird Avairies that were damaged in the floods
animal enclosures	Fix bird exhibits.  More BBQs.  More seating.
animal enclosures	Fix the animal enclosures. I would have no problem paying if they were improved.
animal enclosures	Fix the animal exhibits.
animal enclosures	Fix the aviaries. Its been 2 1/2 years - Disgraceful!
animal enclosures	Fix the bird cages
animal enclosures	Fix the bird cages destroyed in the storm over 2 years ago. Why wasnt this covered by insurance?
animal enclosures	Fix the bird enclosures that were destroyed on the storm two years ago.
animal enclosures	Fix the broken bird cages.  A little more turf in some parts of the grass.  Otherwise fantastic

animal enclosures	Fix the storm damaged bird displays.
animal enclosures	Fix up and maintain to a high standard animal and bird enclosures - there should be a charge introduced to cover the cost
animal enclosures	Fix up damage to wildlife exhibits
animal enclosures	Fix up the animal enclosures
animal enclosures	fix up the animal shelters. Provide more shaded areas.
animal enclosures	Fix up the aviaries.
animal enclosures	Fix up the bird cages and concentrate on wildlife exhibits. This is unique and what our kids needs.
animal enclosures	Fixing animal enclosures; more BBQ's at top of the park; play equipment at top.
animal enclosures	Fixing damaged bird cages.
animal enclosures	Fixing enclosures. Increasing the variety in animals.
animal enclosures	Fixing of exhibits.
animal enclosures	Fixing wildlife exhibits.
animal enclosures	General clean up of exhibits.
animal enclosures	Get rid of all those doves in flight aviary.
animal enclosures	Get rid of kangaroo enclosure (if indeed it was still there)
	More cycle ways
	Better playgrounds
animal enclosures	Get rid of the terrible animal enclosures reminiscent of Taronga Zoo thirty or forty years ago.
animal enclosures	Get rid of the zoo
animal enclosures	Get some animals there - 5 animals doesn't qualify as a nature reserve
animal enclosures	Give the animals the best conditions they need.
animal enclosures	Have the bird exhibits back .
animal enclosures	hope to see the Bird averys fixed
animal enclosures	I'd be quite happy to see a reasonable charge (\$5-\$10 for a family) to help support the animal exhibits.
animal enclosures	I'd like to see more wildlife
animal enclosures	If not already done, fix the bird enclosure and reopen
animal enclosures	Improve animal enclosures for the benefit of the animals
	The ponds for the ducks and waters fowls.
	Explaining of different animals.
animal enclosures	Improve kangaroo enclosure
animal enclosures	Improved/more friendly exhibits
animal enclosures	Improvements to exhibits damaged in the storm.
animal enclosures	imprve the animal enclosures, particularly the kangaroos.
animal enclosures	It will be good to have more native animal. It should be more attractive like Reptile Park ( central Cost).
animal enclosures	Keeping the animal exhibitions and ensuring no parking fees are charge
animal enclosures	Koala enclosures to be at different times of the day. Eg. Morning and afternoon.
animal enclosures	larger display of native birds
animal enclosures	larger playground in the Carnley Ave section and some additional bbqs. Repair of the averyes damaged in the 07 storms.
animal enclosures	Larger range of animals
animal enclosures	Make improvements to open spaces ie. Richley Reserve, without having to clear more bush. Rebuild damaged avaries and fill with interesting birds.
animal enclosures	Maybe a few more shade areas. A feeding time for some of the birds/animals?

animal enclosures	Maybe a more noticeable giftshop and more wildlife as some bird cages were empty.
animal enclosures	more animal encounters
animal enclosures	More animal exhibits
animal enclosures	More animal exhibits if anything but really it is a bush reserve doing its job at being a bush reserve - it doesn't need any improvements other than clearing the exotic spp. The gay meeting places are quite obvious by the unsuitably dressed visitors but I have never felt unsafe.
animal enclosures	MORE ANIMALS
animal enclosures	More animals that be handled by the public
animal enclosures	More animals  A variety of different animals  toilets at Carnley
animal enclosures	More animals  Hands on animals
animal enclosures	More animals  New toilets at Carnley avenue.
animal enclosures	More Animals/Animal Viewings
animal enclosures	more bird exhibits
animal enclosures	More birds
animal enclosures	More Drinking bubblers  More koala encounters (various times)
animal enclosures	More reptiles
animal enclosures	More seating.  Toilets could be changed more often.  Poor accessibility to Kangaroo's.
animal enclosures	More snakes (kids request).
animal enclosures	More wildlife, better exhibits.  More reptiles, amphibians.  toilets  Eating facilities.
animal enclosures	My husband would like to see tigers and zebras and bears, LOL
animal enclosures	not sure if the damage to the enclosures has been repaired from storms .
animal enclosures	Open/extend the emu enclosure to allow public access. Promote this as a 'new facility' in specific media/net/council target forums. Get more money from the visitors with a suusage sizzle morning every weekend (similar to bunnings with a gazebo stall) from say 9.00am - 1.00pm.
animal enclosures	Please fix avaries - they were our favourite thing.
animal enclosures	Please fix up the damaged avery exhibits.

animal enclosures	Reconstruction of damaged cages.  The toilets need to be upgraded.
animal enclosures	Reinstate all of the wild life displays/cages. Finalise the rebuilding tharts going on now. Aside from that the park works as is, because it is not overdone.
animal enclosures	Rejuvenate the wildlife exhibits.  Add parking meters at car park next to exhibits if you need money to pay for them.
animal enclosures	Release animals
animal enclosures	Remove animal exhibits and let the natural flora and fauna be the attraction.
animal enclosures	Remove the bird enclosures. Holding birds in aviaries that are as small as the ones a Blackbutt, in my opinion, is cruel.
animal enclosures	renovation of wildlife exhibit enclosures
animal enclosures	Reoair damages - Fix displays
animal enclosures	Repair all damaged enclosures and stock with animals.  The Wallaroo exhibit seems a little baron but a great opportunity to utilise the hill. Perhaps Brush-tailed Rock Wallabies would do well here. Hide boxes on the side of the Koala exhibit need possums.
animal enclosures	Repair and re-stock the bird exhibits
animal enclosures	Repair Animal Displays.
animal enclosures	repair animal enclosures
animal enclosures	Repair bird avaries
animal enclosures	Repair bird enclosures
animal enclosures	Repair broken avaries etc
animal enclosures	Repair Damage from 2yrs ago
animal enclosures	Repair damage from storms
animal enclosures	Repair damaged averies
animal enclosures	Repair damaged bird enclosures  somehow improve kangaroo/wallaby enclosures.  Upgrade toilets
animal enclosures	Repair damaged cages from the Storm
animal enclosures	Repair damaged enclosures/Avaries
animal enclosures	Repair enclosures
animal enclosures	Repair enclosures due to storm damage
animal enclosures	Repair enclosures  Information booklets.
animal enclosures	Repair Exhibits
animal enclosures	repair june 2007 storm damager
animal enclosures	Repair of enclosures; extension of playground facilities.
animal enclosures	Repair storm damage to wildlife exhibits.
animal enclosures	Repair the broken bird enclosures
animal enclosures	Repair the damaged avaries.  have General Tidy Up days.
animal enclosures	Repair the damaged exhibits
animal enclosures	repair the enclosures
animal enclosures	Repair the enclosures two years to do part of a job does not look good.
animal enclosures	Repair the Pasha storm damage

animal enclosures	Repair the remaining animal enclosures, bird enclosures. Re-vamp the toilets they are a disgrace at Carnley Avenue.
animal enclosures	Repair wildlife enclosures, bring back birds or animals which are gone because of the storm.
animal enclosures	Repair wildlife exhibits - damaged in the Storm.  Information signage along the walking paths to point out interesting facts (Animals, Plants etc)
animal enclosures	Repairing the damaged animal shelters would have to be top of the list.
animal enclosures	Repairs made to the broken animal enclosures.  A small car park charge could be used to generate some usable revenue for these repairs, maybe \$2 per car.
animal enclosures	Repairs to aviaries and maybe increase numbers of exhibits to include more reptiles. Demolish stinking toilets and replace with more cubicles to provide more hygienic facilities for the increasing numbers who need to use them - mostly families!
animal enclosures	restoration of bird exhibits
animal enclosures	Restoration of the damaged enclosures if that has happened already.
animal enclosures	Restore more of the bird displays
animal enclosures	restore the damaged exhibits, apply a \$2 / adult ENTRY CHARGE TO HELP WITH THE COSTS
animal enclosures	Restore the exhibits that were broken in June 2007...
animal enclosures	Restoring the animal exhibits.
animal enclosures	Revive damaged exhibits
animal enclosures	The broken enclosures need fixing and more wildlife installed.
animal enclosures	The kangaroo and emu enclosure seems bleak and bare.
animal enclosures	The larger wire fenced areas for the birds and kangaroos could go. ( very 1950's) More information plaques on different plants- edible, uses, history.  Charge an entry fee to the koala exhibit.
animal enclosures	The storm damage to the animal exhibits
animal enclosures	Tidy up and restock the animal enclosures destroyed in the 2007 storm - the exhibit is an excellent feature and the main reason for drawing our family and our overseas visitors to the location.  Cleaner and continually well-stocked bathrooms.
animal enclosures	Tidy up enclosures
animal enclosures	TOILETS in URGENT need of upgrading at all picnic areas  More support for existing cafe / gift shop  Expand interpretive panels  Freshen-up koala enclosure
animal enclosures	Upgrade toilets  More animal meet and greets  Cafe
animal enclosures	Upgrade walking signs, finish/rebuild enclosures.
animal enclosures	Upgrading of walking tracks.  Keep the animal enclosures-fix up after storm damage

animal enclosures	Would love to see the bird exhibits damaged by storms repaired. To walk around there now and see people shake their heads in disbelief must be embarrassing and disheartening for staff because it is for me.
coffee	<ol style="list-style-type: none"> <li>1. Cafe - privately operated.</li> <li>2. Improvements to toilets &amp; amenities.</li> <li>3. Charge for parking - \$1 all day or similar. No impact on visitation and a reliable revenue stream.</li> </ol>
coffee	<ol style="list-style-type: none"> <li>1. Cafe - privately operated.</li> <li>2. Improvements to toilets &amp; amenities.</li> <li>3. Charge for parking - \$1 all day or similar. No impact on visitation and a reliable revenue stream.</li> </ol>
coffee	<ol style="list-style-type: none"> <li>1. Permit bicycles to access all fire trails and other designated single trails (or are they allowed now?)</li> <li>2. Refurbish toilets.</li> <li>3. Sell coffee from mobile vans at Carnley Ave and Ritchley Reserves on Weekend mornings.</li> <li>4. Replace/repair all fireplaces and bbq's.</li> </ol>
coffee	
coffee	A bigger coffee shop and souvenir shop and better (new one) for people to use.
coffee	A CAFE
coffee	A cafe is a good idea!
coffee	A cafe is needed in the short and long term.
coffee	A cafe would be a great idea as long as it is not expensive. Better signage for walking trails.
coffee	A cafe would be great
coffee	A cafe/function centre would be great.
coffee	A coffee cart at Carnley Avenue and Richley reserve
coffee	A coffee shop.
coffee	better cafe facilities
coffee	cafe
coffee	Cafe - Coffee shop
coffee	Cafe (Food drinks)
coffee	Cafe ,kiosk etc perhaps more seating areas
coffee	Cafe and Kiosk (air conditioned - sit down)  Less signage  Improvements to Black Duck Pond (banks, planing or water based plants)  Removal of ugly cloth barriers.
coffee	Cafe and repairs to the bird exhibits that are still damaged from the June 07 storms!

coffee	Cafe by a playground
coffee	Cafe or at least a coffee cart - also need to sell or supply water
coffee	Cafe or kiosk
coffee	cafe would be a good idea
coffee	Cafe
	More BBQs
coffee	Cafe
	More Shade
coffee	cafe
	More tours
	Guided Walks
coffee	Cafe, outdoor cinema and similar themed family evenings.
coffee	cafe, paid parking in anadequate carpark, fix aviaries
coffee	Cafe.
coffee	Cafe/Kiosk to sell hot food.
coffee	Cafe/restaurant
coffee	Cafe/Restaurant.
coffee	Cafeteria, staff/volunteers carrying wildlife amongst the public.
coffee	coffee cart
coffee	coffee cart
coffee	Coffee cart.
coffee	Coffee Shop
coffee	Coffee shop or cart.
coffee	Coffee truck/ more parking
coffee	Coffee van
coffee	Coffee, birthday parties with Ranger.
coffee	continue good work fixing the exhibits.
	Cafe/refreshments on site would be handy.
coffee	decent coffee for sale (cafe???).
coffee	Fix Carnley Avenue toilets. Build a cafe!! or even a kiosk.
coffee	Give permission for a cafe cart/shop.
	More dynamic playground for young kids
	Stage a downhill bike race.
coffee	Hmm. I like it like it is. Perhaps coffee stands with cakes.
coffee	Hot Food
coffee	I wouldn't like to see it any more developed than at present. I see lots of people enjoying it just as it is. Perhaps a cafe / eats ok.
coffee	Introduce a coffee cart at Carnley Ave
	Introduce paid camping, and explore the possibility of a dump point and parking area for motorhomes.
	Create a batter interface between the staff and visitors, maybe through an expansion of the pioneers hut so that staff are based on the Carnley Ave side as well as Richley.

coffee	Kiosk, more playgrounds for toddlers.
coffee	Mobile Coffee Van could visit regularly
coffee	More seating and a some convenient cafe facilities at popular times.  Better PR & inclusive short tours for visitors (from ships/overseas/) that go to Port Stephens for dolphins and are often unaware of access to local Aussie wildlife.
coffee	Tea & Coffee made available
coffee	THe ability to purchase cafe style coffee would be great.
commercial activity	A trial of more family activities, some involving entertainment.  More improved advertisement.
commercial activity	Commercial activity  Restaraunt cafe
commercial activity	Cooked food. Coffee etc
commercial activity	Definitely needs a cafe/food outlet that can be sublet out to a cafe owner, ie the council should NOT be the one running the cafe, merely a landlord charging a licence fee for the right to operate the cafe.
commercial activity	Discrete cafe in the Richley Reserve.
commercial activity	Food, Drinks, Merchandise
commercial activity	Gift shop and decent coffee shop.
commercial activity	I like the concept of it being more dynamic with activities and options such as gift shop and cafe, camping etc. but not at the expense of free access. It cannot be turned into a sealed off commercial park such as Carumbin bird sanctuary or a zoo with fees for access.
commercial activity	I think a simple cafe near the most popular spot/entrance point would be fantastic - set up like a kiosk at one of the beaches (ie leased to someone by the council)
commercial activity	i think blackbut could support a significant visitor information centre/small conference interpretation centre with upmarket cafe
commercial activity	If you need more income at Blackbutt then only eco friendly stuff please
commercial activity	If you need to generate revenue, charge for parking as this would act as a usage charge of the various facilities.  A cafe may also generate revenue. An outdoor cinema would be great.
commercial activity	Improvements to shop re: merchandise and food/refresments, attention to increased seating/picnic facilities that are in harmony with the Blackbutt environment.
commercial activity	Keep it as it is. Allow non invasive commercial ventures only.
commercial activity	Kiosk/cafe facilities at either Carnley Ave or Ritchley Reserve. Could include a multipurpose building for small functions and community activities.
commercial activity	maybe a cafe selling light meals and coffee
commercial activity	Maybe a more noticeable giftshop and more wildlife as some bird cages were empty.
commercial activity	Maybe some sort of small theatre to teach the young on Australia Bio diversity and the wonders that Australia has before its all lost to the Coal mine Industry also a bigger reptile enclosure a smal planetarium for night viewing the stars.
commercial activity	More table & chairs, especially underneath trees,(there's never enough shady spots in summer!). A cafe/restaurant/kiosk giving us the option to buy lunch there & relax (profits could be used for the reserve). Tractor train ride around for adults & kids would be great way to see areas that probably wouldn't see (again happy to pay for it)

commercial activity	Must get the facility self-funding (or close to it). More return from leasing cafe, etc to private sector. Outsource some of the current work done by NCC. Charge a modest hourly parking fee (say \$2/hr) which is still very good value.
commercial activity	New toilets.  Administration Centre.
commercial activity	open a cafe to generate income
commercial activity	Outdoor Cafe - could be good business, I would definately support it especially if it was integrated with the playground/child friendly area
commercial activity	Perhaps a funicular, or aerial
commercial activity	Refreshments & Food
commercial activity	Sell Widlife Stuffed toys
commercial activity	tender out for well managed cafe in the style of Swell at Merewether Beach.  Significantly improved signage on bushwalks. Eg when we walk from Carnley to Ritchley we always get lost - the signage is inadequate.
commercial activity	The need like a cafe to encourage people to visit - if a wedding site was made available one that reflects the area and not a commercial setup. Have set areas with different facilities - like Carnley Avenue have Cafe- and wedding site Ritchley be picnic area/ playground-interactive-etc
commercial activity	Tourist shop / cafe  More parking
commercial activity	Visitor information centre/eco food outlet
commercial activity	Would like to have a cafe with shaded seating
funding	A \$2 entry fee through a turnstile at the entrance. \$2 is not much for each adult, but multiply it by 100s each day and it would really help you guys. Children perhaps free entry...
funding	A better advertising budget and clear council commitment to its ongoing preservation
funding	A bit more funding for up keep!
funding	A council bus used to pick up school groups and take them to Blackbutt for a small charge.  70% of the carpark should have costs so that money can be generated when it is busy. However the 30% free area encourages people to use the site outside of peak times.
funding	Addition of facilities that generate revenue.
funding	Better staffing levels and improved maintenance over all the park. Tell Councillors to make a firm decision and announce that charges will not ever be made for entry into Blackbutt. ( I know that any decision cannot bind a future Council, but firm leadership now would make it more difficult for a future Council to introduce fees to enter.
funding	Council to give more cash.
funding	Entrance fee, \$5.- for familie. \$2.- for pensioner, \$1.-pr. child.
funding	Feed Aaron Burnan and his right wing council mates that want to sell of the facility to the animals.
funding	i have not suggestions what you are doing is great.....but please don't make us pay for entry.....just keep asking for donations.....with the way that the money situation is going those that can't afford to pay will no longer be able to enjoy the outdoors with their kids.
funding	I like it the way it is. Maybe a small charge for upkeep would help with maintaining

funding	I think its great as it is, perhaps the maintenance could be improved with Council putting in more resources.
funding	I think the biggest issue facing Blackbutt Reserve is its financial feasibility, and I hope that the improvements that have been suggested earlier in this survey can be implemented without altering the current range of activities and overall atmosphere to a great extent. As a family, we love visiting Blackbutt and would be happy to take out a family sponsorship if it would assist the Reserve to continue as it currently does.
funding	Less threats of closing it down or charging \$'s. It provides a cheap family-friendly place for an outdoor outing.
funding	Management needs support rather than constant attacks by Council - it is a great asset and should properly supported.
funding	More corporate sponsors to maintain their own animal enclosures.
funding	More funding to maintain the reserve would be a big positive. New toilets at Carnley Avenue would be excellent as old ones are run down and delapidated.
funding	more money to keep animals well cared for and healthy.
funding	More open areas would be good.
funding	no charges
funding	no charges for entry
funding	No charges for utilising. Improve wildlife exhibits for the well being of the animals involved
funding	Removing cost of koala encounter. Cost should be absorbed through taxpayers, like they are in Sydney
funding	Request a gold coin donation
funding	Short-term improvements could include payment for some services in the reserve so as to fund further long-term improvements and in order to maintain the area.
funding	Sufficient money in the budget for care and maintenance.
funding	To preserve Blackbutt & its future forever & to expand on programs to do with native Flora & Fauna, charges for entry to the reserve & the wildlife exhibits MUST be implemented.
information	1. A sign advising parents to NOT let their children chase, or torment the animals, particularly the animals not in the enclosures
information	1. Permit bicycles to access all fire trails and other designated single trails (or are they allowed now?)  2. Refurbish toilets.  3. Sell coffee from mobile vans at Carnley Ave and Ritchley Reserves on Weekend mornings.  4. Replace/repair all fireplaces and bbq's.
information	A cafe would be a great idea as long as it is not expensive. Better signage for walking trails.
information	A4 sheets of the walks and how long they take, which are single track etc that you can pick up from a box at the park.
information	Acknowledgement of the council staff and the community volunteers that contribute their time and energies on preserving the asset
information	Add signs for all species in exhibits.
information	Additional signage, indicating wildlife areas: eg where to spot echidna, or reptiles outside enclosures.
information	Advertise more.
information	advertising regarding conservation of animals to increase use of the reserve

information	Allow bicycles on some of the walking tracks
information	Allow bushbikes, at least at certain hours and certain areas.
information	Animal shelters updated and reinstated as being a feature within the Reserve. Promote as being there and available to the community and tourists.
	Improve signage to the Look Out Rd entrance and encourage walkers and others to use this end of the facility.
information	At Carnley avenue carpark, put in some instructions on a board, that direct us to another car park when the Carnley Ave parking area is full, and then supply some good signage from that carpark to the animal cages.
information	Better advertising & promotion plus greater Aboriginal perspectives
information	Better and accurate signage of trails
information	Better directional signage within walking tracks.
information	Better exposure for tourists and visitors around CBD of Newcastle.
information	Better marketing of educational programs and opportunities for visitors
information	better marketing of the park  cycleways  tractor rides, light food
information	Better parking signage  Numbering shelters. (Hard to convey to friends which one you are in)
information	better publicity of the various other activities and facilities available there. A number of the things mentioned in the survey, I wasnt even aware they existed.
information	Better reception.  More clear walkaround paths.
information	better signage
information	better signing on animals exhibits
information	better signing on animals exhibits
information	Better signs on Lookout road so I can find the way to where the animals are. How do I get in?
information	better walking trail markings
information	Better,more eye catching signage at each main entrance to Blackbutt to draw more visitors , for example Bluegum Reserve has a much grander and visible entrance that entices you to explore further !
information	Botany tours. Native plant nursery sales.
information	Charge for parking to pay for improved wildlife exhibits and better interpretive signage ... please increase "do not feed animal" signs & information!
information	Choose seasonal topics about the flora and fauna to have guided tours and lectures. Engage schools by slotting in with curricula - the geology of the grounds, the bushland & native animals, bushfire safety, etc.
information	Clear marking of walks in terms of time needed  Publish a clear guid to the plants and animals of Blackbutt
information	Clearer advertisement of available walking tracks.
information	Close the bird exhibits to reduce costs to preserve the native animal exhibits. Employ a marketing coordinator to put a plan together starting with schools and wedding planners and building up to events.
information	guided walking tours

information	Guides in the area to welcome you and tell you about animals and where to visit and what you might see when walking around.
information	I think it possibly needs to be more widely advertised as a place for tourists and visitors to go. Possibly have small bus tours there once or twice daily, with pick ups at e.g. railway station, some hotels (they may exist, but I haven't heard of them)
information	I think the spotlight tours have become a bit expensive. \$10 per child is OK if the parents are free.  Better signage to areas.
information	Improve animal enclosures for the benefit of the animals  The ponds for the ducks and waters fowls.  Explaining of different animals.
information	improve signage, the tracks are confusing without a map
information	improve signage/brochures i don't know how to get around the park and only ever go to one spot that i know. carols by candlelight and outdoor cinema are great ideas if you can sort out transport issues
information	Improved facilities such as cafe, and an educational area learning area with books , pamphlets, learning materials available and staff to talk with.
information	Improved signage. Some of the signs are in disrepair.
information	It has bee a while since I was there but I can't remember there ever being very good maps (on a display board) showing the whole reserve and all the bits of it and what is in each bit - there could well be things like this but I haven't noticed them. One of these needs to be in each major area as this encourages people to visit parts of the reserve they have not been to.
information	Labels on plants to identify them
information	Late afternoons can be quiet and there are times I wonder if I should be wandering around with my young child - not sure how to increase a sense of security, but visible staff may be useful.
information	mabe more bicycle tracks.??  more adverttismment of what it has to offer..
information	Make the whole park no smoking and improve the signage for that - have someone police it on nice weekends - it is disgustign that people smoke inteh picnic ground and our children are exposed to this. after searching really hard I eventually found only 1 sign that read no smoking!
information	Markets, maps, tour type information.
information	Maybe more information on trees and plants within the reserve.
information	more advertising it appears that this city's assets is not marketed as it should be.....  protect this asset
information	more advertisement/ promo for Blackbutt so people know and remember its there and why its such a great place for all ages to go to.  Hold some planning meetings with the community to find out what they want for the reserve.
information	more awareness about programs. For example, I did not know that you could go up in the night time and then sit round the camp fire and make billy Tea. I was told by a friend and would like the kids to do this.
information	more car sealed car parks. trail signs.
information	more guides or information on trails

information	More interaction from staff with visitors during work hours
information	more promotion of it to the tourists
information	More promotion.
information	More public information. I live quite close and didn't know you have a gift shop and other things available do see and do. Promoting the area to the general public so they know the services you provide and your facilities.
information	more publicity
information	more rangers
information	more rangers so if you have a question there is someone to ask.
information	More seating and a some convenient cafe facilities at popular times.
	Better PR & inclusive short tours for visitors (from ships/overseas/) that go to Port Stephens for dolphins and are often unaware of access to local Aussie wildlife.
information	More signs on the bushwalks. A play area for older children e.g. obsical course.
information	More Souveniours  Better signage Directions
information	Needs better signs at entrance to Lookout Road. Toilets and water supply to cottage. Fix the avaries.
information	new toilets. Better facilities  Update signage on animal exhibits  More night/spotlight tours
information	On my own observation and family members who have visited, there are always plenty of staff around who don't seem to be doing much (eg 5 people in one car cruising around, group of staff using picnic facilities for extended period for lunch break)  - could also consider introducing pay and display tickets for car parking  - make sure hazard reduction burning is completed ini winter annually
information	Outline the Brush walks, because when we were there we couldn't really find them, and the were super short. Maybe a map flyer that outlines the walks and sign post it
information	PAckages for users such as dawn walks or night spotting
information	Pathways should be signposted to encourage walkers and joggers to criss cross the bushland setting. Give paths names, distances and times to walk them.
information	Possibly sell small and large bags of used bread that could be donated from local bakeries (a great publicity exercise for them) so that kids can feed the ducks. If this were considered an inappropriate food resource for the animals, perhaps the amount or number of bags could be assessed and only a suitable quantity could be made up and once gone each day, then no more. For example, one kilo is deemed suitable and that could be made into xx number of bags at xx grams per bag. I really like information to be provided about where or how the profits are being used. For example, in relation to my suggestion for duck food to be sold, a sign could made to say that all the profits (after the purchase of paper bags and elastic bands once bread has been donated) pay for the feed of xx number reptiles (listing xx snakes, xx bluetongues, etc) which is \$xxx per year. In this way, the public can come to an understanding and appreciation as to how much it costs to maintain some of the animals in the park. Alternatively, it could explain that the water costs for the toilet block amount to \$xx and the bread sale profits contribute to that amount. Likewise, if parking were introduced, it would be comforting to know the cost of carpark

	<p>maintenance were \$xx and that fees paid for xx% of that component. Then users would not feel that the fee were introduced to allow for a Council pay rise.</p> <p>Such information signs are likely to generate some appreciation in the cost of running the facility overall.</p>
information	Promote it more
information	Promote other areas of the reserve - carnley av is overused!
information	Promoting it further with tourists. It never occurred to me to take visitors there but overseas people were fascinated with it.
information	Public awareness that the reserve is there and the purpose of it.
information	Put lid on broken male toilet, shade cloth over the playground (PLEASE!!?)!! How about a mailing list people can subscribe to so you know when things such as Spotlight Tours are happening?
information	Raise public awareness and attractiveness to Hunter Region tourism
information	Repair enclosures  Information booklets.
information	Repair wildlife exhibits - damgaed in the Storm.  Information signage along the walking paths to point out interesting facts (Animals, Plants etc)
information	Safer access to walking tracks. Better signage on tracks.  Clean up old/unused enclosures.
information	Seal bus parking at Richley Entrance  Signing at all entrances regarding park rules (minimizing interference with animals etc)  Map of entire site to show walking trails and vehicle access
information	Signage & Details regarding animals in the reserve
information	Signage around the reserve. Feed times shown on signs to plan a more interactive visit. Less vicious swans!
information	Signage for animals on display
information	Signage on the upper northern side of reserve is confusing and needs clarification.
information	There should not be any charges in the Reserve. As a ratepayer, it should be free and expanded to make it an attraction to bring people to it. Even some small country towns have a more interesting attraction, and pride from these towns is obvious from those I have visited.
information	Tourist promotion with tractor ride. Better administration facilities for workers and visitors.
information	Trained rangers in uniform walking around telling / chatting to visitors to tell them something for them particularly should you go and see e.g. where unusual nature is coming into bloom.
information	Upgrade walking signs, finish/rebuild enclosures.

information	Walking trails need more explicit and graphical signage
information	Warning signs up for children not to harrass animals eg, peacock
information	Water stations at regular intervals.  Signs telling how to contact rangers in an emergency situation e.g. phone numbers, set at regular intervals along paths.
information	Wildlife rescue information and advice. better signing on extended walks with notices of local animal and plant species and labeling of native trees
maintenance	1. Ducks ponds up keep improved  2. Increase in available seating / tables
maintenance	1. Permit bicycles to access all fire trails and other designated single trails (or are they allowed now?)  2. Refurbish toilets.  3. Sell coffee from mobile vans at Carnley Ave and Ritchley Reserves on Weekend mornings.  4. Replace/repair all fireplaces and bbq's.
maintenance	A general clean-up of the public areas
maintenance	Be sure that all the area, seats etc., are kept clean and repaired.
maintenance	Better staffing levels and improved maintenance over all the park. Tell Councillors to make a firm decision and announce that charges will not ever be made for entry into Blackbutt. ( I know that any decision cannot bind a future Council, but firm leadership now would make it more difficult for a future Council to introduce fees to enter.
maintenance	better walking tracks
maintenance	Clean out the waterways
maintenance	Clean the Carnley Ave pond. Improve the signage to the wildlife exhibits
maintenance	Clean the ponds - remove weeds.  Remove feral plants.  Stop urban run-off into the park.
maintenance	Clean up duck pond Carnley ave area
maintenance	Clean up duck ponds. Fee magpies to stop them swooping.
maintenance	cleaner
maintenance	Cleanliness
maintenance	Continue maintenance to keep out foreign plants etc.
maintenance	Cull the bats
maintenance	discontinue hazard reduction burning (or pick better suitable times),
maintenance	Don't chase away the flying foxes (Bats)
maintenance	Ensure an increase in visitors does not damage the natural beauty of the place.
maintenance	Ensure safe play equipment,  upgrade toilet facilities  Investigate water treatment for ponds to prevent blue green algae outbreaks (aeration)
maintenance	ensuring that adequate cleaning of sloping walkways is undertaken. I shall never forget being 8mths pregnant and almost sliding down a walking because of scum that had accumulated on the walkway and then when moisture hit it became a hazard.

maintenance	Essentially, I think it could remain as it is, with some upgraded of some of the facilities - like toilets, car parks and seating in picnic areas. Part of Richley is VERY open, and I guess it is good for family sports, though the sun does bear down some.
maintenance	Fence off play areas  More seating around main playground  Fences around duck ponds
maintenance	Fence off the Pond - To protect small children.
maintenance	Fencing around all ponds
maintenance	Get rid of the stinking flying foxes. They are a disgrace and discourage people from using the western sector of the reserve.
maintenance	Have not visited recently  Improved policing at Lookout Road area
maintenance	I don't feel comfortable bringing my family to the Lookout Rd entrance because of all the men having sex in the bushes and in their cars.  I am also extremely disappointed by all the weeds at Blackbutt, Lantana, Privet, Wandering Jew, Passionfruit etc.
maintenance	I have been enjoying Blackbutt for 40yrs and think it should just be maintained in the short term how it is.
maintenance	I have not been to Blackbutt for a little while but the last time I was there I was concerned about the state of the duck pond at Carnley Ave and also the exhibits that have not been fixed since the June 2007 flooding.  I think that a cafe/gift shop could be opened as a priority as this could generate income that could then pay for the long term work that needs to be done.  Better advertising to tourists to encourage them to visit this great facility would be good and achievable.
maintenance	I like it the way it is, just keep up the maintenance so to doesn't get run down.
maintenance	Improve Cleanliness. Improve toilets. Charge for car parking and use money towards reserve maintenance
maintenance	Improve Facilities - Toilets & Carparking
maintenance	Improve general upkeep of the park and fauna.
maintenance	Improve the lighting and general amenity of the toilets.
maintenance	Improved lighting
maintenance	Improvement to condition of bushland. There are some areas of extensive weeds that need regeneration. Roosting habitata for bats needs rehabilitataion. Improve toilet facilities. Add stories of those who championed the establishment of such a great reserve in informations stations around Reserve.
maintenance	Improvement to condition of bushland. There are some areas of extensive weeds that need regeneration. Roosting habitata for bats needs rehabilitataion. Improve toilet facilities. Add stories of those who championed the establishment of such a great reserve in informations stations around Reserve.
maintenance	Improvement to the walking areas at Carnley Avenue for wet conditions.
maintenance	Improvements to the water quality in the ponds and surrounds at Carnley. Expanded play grounds at both Carnley and Ritchley.
maintenance	Improvement of walking tracks for wheelchair facility.
maintenance	It usually looks a bit tired and under maintained.  It needs better maintenance.

maintenance	Just keep up the maintenance and the improvements to the animal shelters.
maintenance	Keep doing what you are doing - it's great.
maintenance	keep going with the up keep of the park
maintenance	keep it looking good
maintenance	Larger duck pond.
maintenance	Last time I was there in the evening, there were many rats near the barbecue and eating area.
maintenance	Less possibility of bushfire.
maintenance	Make improvements to open spaces ie. Richley Reserve, without having to clear more bush. Rebuild damaged avaries and fill with interesting birds.
maintenance	Mesh on lower level of fencearound the duck pond - small children can slip under lower rail too easily. There should be a life ring attached at convenient points in case someone falls in.
maintenance	More strategic bush regeneration
maintenance	mosquito control
maintenance	No suggested improvements, I think the Newcastle City Council should continue to maintain this excellent facility and not introduce any patronage fees or parking charges.
maintenance	Not a frequent visitor but would encourage more attractions and sustain upkeep to attract more visitors eg most of previous suggestions in this survey.
maintenance	Only familiar with Carnley Avenue - more shady, attractive seating areas. Realise it would be difficult with so many birds roaming around but always feel the pond is grotty and not very attractive - possibly a deck jutting over it with a balustrade would be better. General landscaping could improve it.
maintenance	park furniture and weeding program
maintenance	Please improve the ponds area
maintenance	POND.  Wildlife Enclosures  Grass
maintenance	Possibly money spent on constant overall maintenance and cleaning so what is there always looks good. A coffee cart at Carnley Ave. which also sells soft drinks and snacks.
maintenance	Protection of Bushland and habitat values
maintenance	Recycling bins  Duck Pond
maintenance	Replenish dead trees along certain parts of the bushwalk
maintenance	Revegetate / rehabilitate around ponds at Carnley Avenue.
maintenance	Running water in the pools.
maintenance	Rust free bbq plates. Clean up the waterways. Fix the toilets near the Nature walk path.
maintenance	Some clearing of pond debris / weed infestation. Ban feeding of ducks (which aggressively harass picnickers for food and foul the ground). More provision for garbage or request people take refuse home (with fines for littering). Bookings for large groups so they can avoid overcrowding ?
maintenance	Some more bins around
maintenance	Spend money on all ammenities
maintenance	Suggest planting vegetation around some of the pond areas that are looking a bit decreped and overly enriched with nutrients. Suggest charge for carparking.
maintenance	Tidy up of the boundaries of Richley Reserve. Toilet renovation at Richley

	Reserve
maintenance	Try to improve the quality of the water in the ponds.
maintenance	Try to stop the people feeding the ducks and the Bluse green algae problem.
maintenance	Upgrading of walking tracks.  Keep the animal enclosures-fix up after storm damage
maintenance	weed control
maintenance	Weed programs to protect the native bushland from further degradation.
maintenance	White ant treatment of cottage. Repair of damaged averies up grade of toilets.
none	As I am quite old I'll leave it to the younger folks to suggest improvements.
none	As it is near where I live - I usually only stay a short time - overseas visitors particularly think it is a wonderful place and so handy for the city and a lot of the suburbs.
none	Full time live on site rangers is the only short term thing that should be done. Stop thinking short term period. Plan for long term and implement its actually cheaper.
none	Have not been to the Reserve but I know how valuable these places are in a big city and should be treasured
none	I am happy with Blackbutt and now that I know it is possible to buy some food there I won't always have to take time to gather up food for my grandchildren, because we pop into Blackbutt a couple of times each week
none	i cannot comment as I have rarely been to Blackbutt in the 7 years I have been in Newcastle. I think the reserve in essence is a goof thing to have in our rather deprived community.
none	I don't think improvements are needed in the short-term.
none	I have been living in Newcastle for three years now, and ashamed to say I have not been into Blackbutt Reserve.  I intend to drive in this weekend and familiarise myself with the area.
none	I have been using blackbutt for so many years happily, I cant think of changes.
none	I haven't been to Blackbutt Reserve recently so I don't know of anything that is in need of improvement and I was happy with what was there when I last visited.
none	I havent visited Blackbutt recently so have no suggestions
none	I like it as it is
none	I like it the way it is.
none	keep blackbutt as is
none	Keep it as it is and do not allow any more land release.
none	Keep it open
none	keep open longer in summer
none	never been to Blackbutt Reserve
none	no comments at present
none	no idea
none	No improvements needed.
none	no suggestions--i think it is great
none	no, we are pleased with the existing facilities
none	NONE
none	none
none	None, we like it how it is.
none	None, we love it.
none	Not applicable to me
none	not interested

none	Nothing in particular
none	nothing really
none	Nothing specific - it is already a great place!!
none	Please note - my reasons to visit Blackbutt are well past. I wish Blackbutt Reserve every success.
none	Refer to [previous comments - I am unable to add anything more specific - it is years since I have been there and unaware of recent changes/developments. However with two new grandchildren I may well renew my acquaintance with Blackbutt.
none	Satisfied the way it is.
none	Sorry haven't been for a while so I couldn't rightly say.
none	Tell the council to keep off.
none	The Administration building should be relocated to Blackbutt Reserve.
none	The present facilities are adequate.
none	The previous list of ideas were very good
none	The suggestions in the survey are excellent
none	Unable to comment
none	unable to comment having not visited recently
none	unknown
none	unsure
none	Unsure - haven't lived here for long and since our local bus was taken away I have to rely on others to take me anywhere out of the ordinary as I am in my seventies.
none	Unsure.
none	Unsure; I have not been there recently.
none	We do not feel qualified to make suggestions because, as senior citizens, we now rarely visit Blackbutt.
none	We like it as it is in its natural Bushland setting.
parking	A pay as you enter - be it per car/person (but not too pricey).
parking	additional parking during holidays
parking	As many shaded areas as possible.
	Shaded car park - (more trees, not man made)
parking	better car park - ground graded
	cleaner toilets
parking	better car parking
parking	Bigger car park, bubblers.
parking	Car park close to reserve so that it is easy to walk with prams
parking	Car parking, more refreshments, repairs to enclosures.
parking	charge \$1 per head to raise funds for the reserve, including the animals
parking	Charge a fee for specific features eg animal exhibits etc. A small fee for vehicular entry into the reserve, otherwise a flat parking fee per day.
parking	Charge an entrance fee so that Blackbutt can be properly maintained
parking	charge parking fee, say \$2 per car, to cover your maintenance
parking	Consider charging for car parking for longer visits. Information sheets for self-guided walks could be available for a small price.
parking	Develop secure cycle parking
parking	Don't sell off parts of blackbutt!
	Keep the animals, maybe charge a small fee to park there and to see the animals. It would have to be a SMALL fee otherwise people would stop going.
parking	Fix the carpark

parking	Happy as is with free parking
parking	have paid parking - use all the money collected on the reserve
parking	I haven't visited since last year and my visit was brief - showing the koala enclosure to a visitor from the US. Based on that visit I would say the parking needs to be expanded and the toilet facilities need improving.
parking	I think there's enough open space already, but I do think there should be more car parking.
parking	Improve Cleanliness. Improve toilets. Charge for car parking and use money towards reserve mainenance
parking	install a boomgate with a gold coin per vehicle automatic opening system.this will assist to keep the park running as well as keep it affordable
parking	Larger car park. Update tables and benches.
parking	Maybe extra parking.
parking	More Car Parking and better walking paths
parking	More car parking facilities.
parking	more car sealed car parks. trail signs.
parking	More car space or more buses
parking	more car spaces
parking	More car spaces Carnley Avenue and better access as it is quite dangerous entering and leaving Carnley Avenue. Better walking access to Blackbutt - pedestrians have to cross very busy roads to get into the area and this is unsafe for families.
parking	More carparking for peak times
parking	More parking for busy times
parking	more parking for peak times
parking	More parking near Carnley Avenue, and more areas to sit at Carnley AVenue. It s a very popular place in summer but there needs to be more area/tables etc
parking	More Parking
	More Toilets
parking	More parking
	Safety fencing around the duck pond.
parking	More parking, more BBQ facilities, more regular maintenance
parking	More parking, more shaded area.
parking	No paid parking
parking	No parking meters for Newcastle residents
parking	no pay for parking. Also get rid of the poofers that hang out in toilets.
parking	Paid carparking to generate income for Blackbutt
	Childrens birthday parties that include wildlife encounters
parking	parking
parking	Parking can be a problem.
parking	Parking could ddo with a bit of tweeking
parking	parking for outdoor cinema???
parking	parking is always an issue in summer time
parking	pay for picnic area carparking to promote vehicle turnover say from 9.00 am to 5.00 pm and to raise revenue for maintenance. A lot of visitors come from out of NCC area and I think it's fair for them to contribute.
parking	Place a user pays admission charge on the gate. This would require an attractive facility to greet people.

parking	Please keep this open and accessible. Car parking fees would be ok to fund maintenance. Please keep the animals in this location. Great to see the kangaroos in a new enclosure.
parking	probably an area to park buses. As I seen a large group of Asians alight from a bus and head straight for the Koala exhibiton. More planning for tourist!
parking	seal roadway in and out of carpark
parking	Small enty fee or perhaps parking fee to help cover costs
parking	Suggest planting vegetation around some of the pond areas that are looking a bit decreped and overly enriched with nutrients. Suggest charge for carparking.
parking	The appointment of a Permenant Ranger resident on site in the cottage that is available.  Improvement to the car parking surface at the Carnley Avenue area.
parking	The car park even if there were a charge/fee.
parking	The field at Carnley Ave gets very soggy and doesnt dry very quickly.
parking	The only improvements I think is Blackbutt needs more car parking. Also more shaded areas and covered picnic areas
picnic facilities	1. Ducks ponds up keep improved  2. Increase in available seating / tables
picnic facilities	A few more picnic areas developed with a similar outlook as over at Carnley picnic area.
picnic facilities	A few more tables with shade over, more taps or bubblers
picnic facilities	Additional seating near the pond areas (with shade).
picnic facilities	-Any amenities that could be added for people comfort - WITHOUT HUGE AMOUNTS OF MONEY GOING TO CONSULTANTS AND SURVEYS.  -Decisions that could be made by Council officers with DEFINATE inpu by Blackbutt Rangers.
picnic facilities	As natural as possible with tidy and clean picnic spots
picnic facilities	Barbecue wood be available to use thats under cover and dry.
picnic facilities	Barbeque, salad or sandwich packs available for visitors who would like to stay longer.
picnic facilities	Because of fire worries I would like only gas BBQs - NO fires at all. I also think the caged animals should be removed from Carnley Avenue. Lets just keep the ducks and any uncaged animals.
picnic facilities	better facilitees for under 5yrs  More seating.
picnic facilities	Carnley - tables near toilets are no good as toilets smell. Need more tables further away. Also look at fixing toilet smell.
picnic facilities	Cleaner, better maintained toilets with soap. Stop people grabbing all the undercover tables for large private functions. Maintain firewood supplies for open bbqs.
picnic facilities	Covered Areas
picnic facilities	Down the bottom needs more bbq because lots of people get there and sometimes you have to wait for a bbq.
picnic facilities	Forget about the reserve as being anything other than a great place for local families to get together and enjoy the open spaces with plenty of shade. Therefore improve family facilities
picnic facilities	I haven't been very recently but seating and shade and general user-friendly facilities are essential
picnic facilities	I would like more areas available for picnics as it can get very crowded.

picnic facilities	I would love it if there was somewhere central to get some hot water instead of having to bring thermos's with us all the time. Chichester Dam has hot water there and its great.
picnic facilities	Improved amenities/picnic/BBQ facilities
picnic facilities	Improved facilities such as toilets, barbeque and picnic areas.  A new larger playground for more ages would be nice.
picnic facilities	kiosk, caravan food outlet with food and drinks. More shade in Carnley ave picnic area.
picnic facilities	Larger eating area, donations
picnic facilities	larger parking areas, more BBQs and seating.
picnic facilities	Maybe a few more shade areas. A feeding time for some of the birds/animals?
picnic facilities	more barbeques
picnic facilities	More BBQ areas and seating
picnic facilities	More BBQ facilities in the bush settings (away from regular picnic areas - such as Lilly Pond Picnic Area). Last time I was there the BBQ was rusty & broken
picnic facilities	More BBQ facilities. More shade perhaps sails put up for summer.
picnic facilities	More bbq facilities for during peak visiting times
picnic facilities	more bbq's small kiosk (or licenced vendor) at each picnic area (drinks, ice creams, cofeee etc)
picnic facilities	More BBQs spread out.
picnic facilities	More BBQ's, tables, shelter, different animals.
picnic facilities	more bins
picnic facilities	More bins
picnic facilities	More bins and cleaner toiliets
picnic facilities	More birds  Shade over children's playground
picnic facilities	More covered eating and shelter facilities.
picnic facilities	More covered picnic areas
picnic facilities	More Electronic BBQs  More undercover tables
picnic facilities	More electric BBQ facilities.
picnic facilities	More family-oriented activities  More BBQ areas
picnic facilities	more lighting
picnic facilities	More parking near Carnley Avenue, and more areas to sit at Carnley AVenue. It s a very popular place in summer but there needs to be more area/tables etc
picnic facilities	More parking, more BBQ facilities, more regular maintenance
picnic facilities	More picnic benches and bbq facilities.
picnic facilities	more picnic faclites tables, shelter etc
picnic facilities	More picnic tables
picnic facilities	more picnic tables.
picnic facilities	more picnic, bbq and open space areas to cater for large crowds, more walking trails
picnic facilities	more pinic tables/areas, kids playgrounds
picnic facilities	more seating
picnic facilities	More seating on tracks.
picnic facilities	more seats along the walk trails
picnic facilities	More separate areas for people having picnics.

picnic facilities	More shade
picnic facilities	More shade - shade sails etc, I think charging for parking is fair and i would be happy to pay, we have been lucky to have this facility free for so long.
picnic facilities	More shade and seating in picnic areas at Richley
picnic facilities	more shade areas and covered areas
picnic facilities	More shade areas for picnics- preferable trees not artifical structures.
picnic facilities	More shade gazebos
picnic facilities	More shade in grassed areas
	Upgrade toilets
picnic facilities	More shade structures on open area near emus
picnic facilities	MORE SHADED SEATING AND RESTING SPOTS
picnic facilities	More shaded seating/eating near BBQ areas.
picnic facilities	More shaded tables
picnic facilities	More sitting areas
picnic facilities	more space and seating/shade
picnic facilities	More table & chairs, especially underneath trees,(there's never enough shady spots in summer!). A cafe/restaurant/kiosk giving us the option to buy lunch there & relax (profits could be used for the reserve). Tractor train ride around for adults & kids would be great way to see areas that probably wouldn't see (again happy to pay for it)
picnic facilities	More table and chairs under cover.
picnic facilities	more tables and barbeques
picnic facilities	more tables bbqs and bins
picnic facilities	More undercover BBQ areas
picnic facilities	perhaps a little more open shelters, sun & unexpected rain
picnic facilities	Perhaps the picnic area at Carnley Ave could be a bit bigger as it is often crowded in summer.
picnic facilities	Plenty of seating space for families who are having a barbecue.
picnic facilities	Possibly more seating
picnic facilities	Reduce weed infestations.  Call tenders for a contractor to provide organised children's birthday parties in the park. Provide more barbecue facilities and more picnic tables
picnic facilities	Remove most of the exhibits/fences and create more naturalistic walkways  More picknicking facilities around the pond area
picnic facilities	Replace BBQ at Lily Pond - hotplate was rusty and unusable last time I was there
picnic facilities	seating
picnic facilities	Shade over the playground area.
picnic facilities	Shade Sail over playground.
picnic facilities	Tables Fences around play areas & ponds Cafe
picnic facilities	The only improvements I think is Blackbutt needs more car parking. Also more shaded areas and covered picnic areas
picnic facilities	the open area to have more shaded seating
picnic facilities	WEED ERADICATION, MORE SHADE IN PICNIC AREAS. KIOSK IN PICNIC AREA CARNLEY AVE.
playgrounds	Additional play equipment, more shaded seating.

playgrounds	Additional playground.
playgrounds	An older kids park ie boys at 8 are a bit old for park area - spiderweb, climbing frame etc.
playgrounds	another/bigger playground  small scale supervised camping [like taronga zoo etc]  more seating
playgrounds	At Richley Reserve, safety for kids around water/rockeries. Shade in play areas/tables.
playgrounds	Better playground areas. The playground on Freyburg street entry could be improved and made larger.
playgrounds	Better playground  More different types of animals  more handling of animals  Better toilets
playgrounds	Better playground. New toilets
playgrounds	Better playground; kids cycle, scooter etc paths (more activities for older kids.
playgrounds	bigger playground equipment
playgrounds	Cover for play area at Richley Reserve.
playgrounds	Covered Play Areas
playgrounds	Extra playgrounds for kids, especially having ones for different ages.
playgrounds	For playground activities for the kids- more swings; slides etc
playgrounds	Give permission for a cafe cart/shop.  More dynamic playground for young kids  Stage a downhill bike race.
playgrounds	Get rid of kangaroo enclosure (if indeed it was still there)  More cycle ways  Better playgrounds
playgrounds	Improved facilities such as toilets, barbecue and picnic areas.  A new larger playground for more ages would be nice.
playgrounds	It was disappointing to see that you removed play equipment from the Carnley Ave Reserve that my children loved. The new equipment is not as friendly or inviting them. In fact there is less to do on them than there was on the last set of equipment. I would like to see this improved in the short term.  I am also frustrated to see that many of the enclosures that were damaged in the June 2007 have still not been fixed. What is going on here! Hurry up NCC how hard can it be to get on top of this one!!
playgrounds	Kiosk, more playgrounds for toddlers.
playgrounds	Larger playground as it is so popular with young children - like the one in Rose bay (Sydney) or Hunter valley gardens (with fencing)
playgrounds	Maybe some more undercover areas around the playgrounds.
playgrounds	More play areas & more shade
playgrounds	More play areas.
playgrounds	more play equipment

playgrounds	more play equipment and picnic facilities bird display to be repaired better pond.better pond.
playgrounds	more playgrounds
playgrounds	more shade for childrens play area
playgrounds	More shade over playground at Richley Ave
playgrounds	More shade over tables/chairs near play equipment.
playgrounds	More signs on the bushwalks. A play area for older children e.g. obsical course.
playgrounds	New Playground
playgrounds	Play equipment could be a bit more adventurous.  A cafe .  An area set aside for a Bush BMX circuit for teenagers
playgrounds	Play equipment for older kids
playgrounds	Sahde area over children's playground
playgrounds	Sail over the play area. Not enough shade for children in the sun and equipment too hot to play on. Rubber swing seats burn little legs!
playgrounds	Sails over play areas
playgrounds	Shade at Richley Ave playground
playgrounds	Shade cloth for play area
playgrounds	Shade cloth over all playgrounds.  Fencing around water/pond.
playgrounds	Shade cloth over play equipment.
playgrounds	Shade cover over playgrounds  Soft fall under play equipment
playgrounds	Shade for Playgroud  Hot Food
playgrounds	Shade over children's play area.
playgrounds	Shade over kids playgrounds.  Repair of wildlife exhibitions.
playgrounds	Shade sails  Bigger better playgournds
playgrounds	shade sails over all the playgrounds, provision of shaded seating.  have the animal enclosures been repaired since the storm damage yet?
playgrounds	Shade Sails over children's playgorund
playgrounds	Shade sails over kids play area  Hands on animal feeding during school holidays
playgrounds	Shade sails over playground
playgrounds	Shade should be a factor, when adding more seating and tables. Perhaps a few more electric barbeques.
playgrounds	Shade.
playgrounds	Shaded playground, remove captive animals (free range or rescued animals only) it should be more about rehabilitation of injured animals and getting them back in the wild rather than keeping healthy animals captive.
playgrounds	Shading over playgrounds  Greater variety of playground equipment - Slides, Swings etc

playgrounds	Some child-proof fencing especially around water and play equipment.
playgrounds	Some covers over the playgrounds for hot days.. Signage indicating when Junior Ranger/Spotlight tours are on.
playgrounds	Sun shades (sails) for play areas.
playgrounds	There needs to be a shade cloth or some sort of shade solution to the playgrounds as in the summertime the equipment is unusable after 11am on a hot day in spring/summer/autumn
playgrounds	There needs to be seating near the play equipment. Need to be close to small kids.  Carnley Avenue reserve could do with a larger play equipment area.  Shade for Richley Play equipment.
playgrounds	Visit Ritchley Cres a lot, quieter than Carnley Av. Need more shade at Ritchley Cres play ground and more equipment.
toilets	1. Cafe - privately operated.  2. Improvements to toilets & amenities.  3. Charge for parking - \$1 all day or similar. No impact on visitation and a reliable revenue stream.
toilets	1. Cafe - privately operated.  2. Improvements to toilets & amenities.  3. Charge for parking - \$1 all day or similar. No impact on visitation and a reliable revenue stream.
toilets	1. Permit bicycles to access all fire trails and other designated single trails (or are they allowed now?)  2. Refurbish toilets.  3. Sell coffee from mobile vans at Carnley Ave and Ritchley Reserves on Weekend mornings.  4. Replace/repair all fireplaces and bbq's.
toilets	A toilet block at the Lookout Road area.
toilets	Baby Change facilities.
toilets	Better amenities.
toilets	better toilet facilities
toilets	Better toilet facilities especially at Carnley Avenue, cafeteria and recycle bins.
toilets	Better toilet facilities. Shade over playground.
toilets	better toilets
toilets	better toilets ,less weirdos around toilets
toilets	Better toilets and playground
toilets	Better toilets in Richley Reserve. Decent coffee in the cafeteria.

toilets	Better toilets  Better animal exhibits  More variety of animals  More handling of animals  Better food/gift shop
toilets	Better toilets, food to buy(cafes, drinks), sausage sizzles (for charity), re-do the duck pond - it looks gross.
toilets	Better toilets, kiosk like the wetlands kiosk.
toilets	Better Toilets.  Larger Cottage - Info Centre
toilets	bigger disabled toilets
toilets	Carnley - tables near toilets are no good as toilets smell. Need more tables further away. Also look at fixing toilet smell.
toilets	Carnley Avenue toilets need some attention. Repair wildlife aviaries.
toilets	Carnley Avenue toilets.
toilets	Clean the toilets and more free water facilities
toilets	clean up the toilets
toilets	Correct the sewerage problem as soon as possible at Carnley Avenue.
toilets	Ensure that the toilet facilities are clean.
toilets	Fix Carnley Avenue toilets. Build a cafe!! or even a kiosk.
toilets	Fix the Carnely Toilet
toilets	fix toilet at carnley ave - the smell is a disgrace and how you make people pay to have large groups next to it is appalling.
toilets	FIX UP THE TOILETS
toilets	Fresh, clean toilets.
toilets	I haven't visited since last year and my visit was brief - showing the koala enclosure to a visitor from the US. Based on that visit I would say the parking needs to be expanded and the toilet facilities need improving.
toilets	I think the last two times I've been to carnely avenue, the toilets have been a bit on the yucky side (eg: one blocked etc)
toilets	Improve Cleanliness. Improve toilets. Charge for car parking and use money towards reserve mainenance
toilets	Improve toilet facilities. baby change facilities NEEDED.
toilets	Improve toilets at Carnley Ave and provide mroe toilets around the Reserve
toilets	Improve toilets  Improve carpark at Carnley Ave
toilets	Improve toilets  Replace or repair avaries
toilets	Improve Toilets. Esp at Richley Ave
toilets	Improved toilet facilities. Current facilities are very basic.
toilets	Improved toilets;seating.
toilets	Improvement of toilet facilities.
toilets	Improvements to the toilets.
toilets	More ablution blocks.

toilets	More Parking  More Toilets
toilets	More seating.  Toilets could be changed more often.  Poor accessibility to Kangaroo's.
toilets	more toilet facilities
toilets	More toilets
toilets	More Toilets
toilets	More toilets - more widespread  Change table and baby friendly toilets
toilets	more toilets and a cafe!
toilets	More toilets and picnic tables.
toilets	More Toilets  Coffee Shop/Kiosk
toilets	More toilets  Information centre needs upgrading (too old and small)
toilets	New toilet facilities at Carnley Avenue and Lookout road.
toilets	New toilets
toilets	New toilets at Carnley Ave  Repair Bird Avaries FAST
toilets	New toilets at Carnley Avenue and Lookout Road, also near Little Duck Pond (from Rainforest Creek) on Rainforest Walk.
toilets	New Toilets required
toilets	New toilets would be great.
toilets	New toilets  A Function & Info Centre. Cafe. Office/centre for education
toilets	new toilets. Better facilities  Update signage on animal exhibits  More night/spotlight tours
toilets	New toilets.  Administration Centre.
toilets	Public toilets, running water.
toilets	Put lid on broken male toilet, shade cloth over the playground (PLEASE!!?)!! How about a mailing list people can subscribe to so you know when things such as Spotlight Tours are happening?
toilets	Reconstruction of damaged cages.  The toilets need to be upgraded.
toilets	Refurbish toilets
toilets	Removing smells in Carnley Ave Toilets
toilets	Reopen the toilets at Lookout Road entrance picnic area. Keep Lookout Road gates open 7 days a week.
toilets	reopen toilets on lookout road
toilets	Soap and paper towels in toilets please. Shade cover in play equipment area.

toilets	Soap dispensers in the toilets
toilets	Soap in bathrooms
toilets	The toilets need refurbishing - they were terrible!
toilets	There don't appear to be baby/change facilities in the amenities (at Carnley Avenue).
toilets	Toilet facilities
toilets	Toilet facilities need improvement
toilets	Toilet upgrade. Fix up enclosures that were damaged in the flood.
toilets	Toilet, shade facilities could be improved and tea rooms much as they have at The Wetlands
toilets	Toilets
toilets	Toilets and amenties
toilets	Toilets and seating (at least compared to last time I was there).
toilets	Toilets at Carnley Avenue absolutely stink! It's disgusting, how can anyone eat near there? The smell is atrocious and embarrassing especially when bringing foreign guests to see our city and primary tourist areas.
toilets	Toilets cleaned thoroughly. More advertising of Blackbutt and Information Centre
toilets	Toilets closest to Koalas were not clean last time we went there. More regular cleaning of toilets would be helpful.
toilets	Toilets improved - cleaner. More seating for Christmas time of year. Don't put sprinklers on before kids come and play.
toilets	Toilets in Carnley Avenue entrance.
toilets	TOILETS in URGENT need of upgrading at all picnic areas More support for existing cafe / gift shop Expand interpretive panels Freshen-up koala enclosure
toilets	Toilets need a serious make-over.
toilets	Toilets Fix the broke exhibits
toilets	Toilets, tractor train rides for people having difficulties in walking far.
toilets	Toilets.
toilets	Toilets.
toilets	Update toilet Block wiht baby change area
toilets	Updated toilets
toilets	Upgrade Carnley Avenue toilets.
toilets	Upgrade Toilets
toilets	Upgrade toilets
toilets	Upgrade Toilets
toilets	Upgrade Toilets Information centre

## Q15. Long-term improvements (n=710)

Subject	long_term_fix
access	<p>1. Restore all creeks, ponds, watercourses, bridges, etc to natural and sustainable levels (Ritchley reserve now being done - great work Roger!)</p> <p>2. Build in fire breaks around the perimeter and possibly at other locations to sustain the bushland.</p> <p>3. Restore and maintain all walking and cycling trails.</p> <p>4. Remove unwanted plants and noxious weeds, etc.</p> <p>5. Build a cafe/eatery at Carnley Ave reserve.</p>
access	<p>A cafe as a minimum - but why not a conference centre, visitors centre or wedding gazebo?</p> <p>So many more money making opportunities are being missed. Put footpaths on Carnley Avenue so walkers can walk safely to it.</p>
access	A cafe; Cycleway; Monthly Markets; Tourist Information Centre; Tractor Train Ride.
access	A cycle way from the city to fernleigh track and join it up to Blackbutt. Eg you could turn off from the city to go either to blackbutt or the fernleigh track
access	a cycleway to the reserve from the foreshore, the road is presently very dangerous from Kotara especially the roundabout that goes to Garden City.
access	Access further into the remote areas for low key activities.
access	accessibility by bike is difficult as it is bounded by two major roads.
access	as above, and a cycleway that extends up to the hospital
access	Better access for pedestrians/walking families pushing prams and trying to cross busy roads safely.
access	<p>Better connectivity to surrounding areas- cycleways- Park is difficult to access by foot from Kotara due to railway line and Carnley Avenue is dangerous to cross.</p> <p>Function centre, so the park is utilised at night time - though isolation and lack of public transport could lead to drink driving?</p>
access	Better public transport services and cycleways.
access	better transport
access	Better walking trails.
access	Boardwalk paths, cycle paths, quality sculpture walk through the reserve
access	<p>Cafe, function room</p> <p>more wild life exhibits</p> <p>native gardens</p> <p>utilizing bush land with interactive walking trails</p> <p>improving wheelchair access</p>
access	connect cycleway to foreshore
access	Cycle path and bike hire.
access	Cycle path, bigger playground
access	cycle tracks within and across Blackbutt. Access route to John Hunter Health Campus.

access	cycle trail
access	Cycle way throughout the area and possibly a train for people with mobility problems bearing in mind it be done with the least amount of change to the area as that is the attraction of Blackbutt.
access	cycle ways
access	Cycle/pedestrian pathway to Blackbutt from existing east-west, Kotara and Fernleigh Track cycle approaches
access	Cycleway
access	cycleway access
access	Cycleway would be great.
access	Cycleway, plus a raesonable disabled access walk.  Large adventure park aimed at older kids, flying foxes, etc (for a fee)  This could combine adventure skills with wildlife/eco discovery (eg treetop viewing, which from the top area of the park would be amazing) Think Jamboree Sth Coast.  Agree with function centre cafes etc
access	cycleways/cafe
access	DO NOT REMOVE ANIMAL EXHIBITS . DO NOT INTRODUCE ENTRY FEES.
access	Do not sell it. If an entry fee is needed to remain viable then go for it.
access	encourage more walking and cycling paths  Markets would be wonderful attraction followed by a picnic lunch and then a lovely walk.  hopefully all would clean up after and not expect council to do it for them..
access	Ensure that it remains a "free" family place to go. Families can't afford to pay to go to the park so to speak about donation of gold coins would be ok as long as bot too much to get into the facility
access	Extensive cycleways please!
access	free bus over weekends from town centres
access	greater access and small cafe.....
access	Greater accessibility by school groups and including Aboriginal community perspectives & input
access	I love the idea of a cycleway through and to Blackbutt Reserve. A cafe would also be great - even if only for take away.
access	I think more exhibits and enclosures could be added and better access for disabled and less mobile people would encourage them to use the facilities. More co-operation with neighbouring councils to make better use of the facilities
access	I will know when I find my way in.
access	If cycleways are introduced, then cycle hire could be considered.
access	Improve the access for walking and cycling
access	Improved bushwalking
access	improved car parking

access	<p>Improved weed management activities to maintain biodiversity values of the reserve is essential for the long term viability of the park.</p> <p>Consideration for maintaining and improving linkages with surround vegetation is essential. The remaining bushland to the west of Croudace Rd (Between Grandview Rd &amp; McCaffery Drive) and the creekline between Mountain View Pde &amp; Main Rd (Cardiff) should be maintained to provide biodiversity corridors for wildlife movement.</p> <p>Improved walking and cycling link from Kotara Train Station &amp; Blackbutt Reserve.</p>
access	Improvement to some of the walking paths.
access	<p>Including more animal reserves and also a bushwalk educational path, where people could learn about local plant species would be great. Wouldn't have to be huge but it is a great way of informing people about native species they can plant in their gardens. A bushtucker corner would be excellent, too.</p> <p>I want my children to participate in Junior Rangers but they are currently in pre-school. A playgroup/holiday group for preschoolers would be nice (don't mind paying for something like this, parents would have to attend too, keeping the cost of carers down).</p> <p>Bike paths from the various picnic areas would be good, but not if they cut into too much bushland.</p>
access	Increase animal exhibits, internal tracks, cycle way.
access	Increase facilities including bike paths
access	Introduce better cycle access and places to secure cycles when stopping in the reserve. For tourists, maybe a rent-a-bike function. Ideally the whole reserve could be ridden around.
access	It would be great to have a bike path from Blackbutt Reserve from the City.
access	Keep Blackbutt disabled friendly.
access	Keep it as an oasis & not commercialise it.
access	Keep it somewhere you can have a cheap old fashioned family day and don't start changing too much for activities or parking - it will lose its appeal.
access	Large walk through avery
access	<p>larger .more parking</p> <p>more tables</p>
access	larger car parking area, more picnic areas, another wildlife area
access	Larger toilets, another picnic area with cycleway.
access	Maintain and improve the walks around the animal enclosures and more seating and covered areas.
access	Make it more accessible for all age people and people with disabilities.
access	Making sure there are still plenty of free options so as to not restrict the type of visitors and having paid activities etc as optional extras that CAN but dont have to be purchased to enhance the experience.
access	More bushwalks
access	More car parking - it does get very crowded, especially at weekends and holiday times.
access	more car parking spaces
access	<p>more carparking at peak time.</p> <p>all-ages playground, larger for the volume of people who go</p>
access	More carparking.
access	More cycle ways

	Better playgrounds (Newcastle has fallen behind other places in respect of playgrounds)
access	More exhibits, adventure trails - suspension bridges etc.
access	More public transport Increase wildlife exhibits, increase entry fees create a mini zoo in the city for tourism and eco-tourism exhibits and school excursions to raise money and broaden target audience
access	more walking tracks
access	more walking tracks with signage
access	more walking trails interconnecting to existing trails
access	more walking trails, cycle way, bigger car park in Carnley Ave
access	no charges
access	no charges for entry
access	No charging to enter please! But cafe would be great, also wedding venue/function centre??
access	Occasional access to trails for mountain biking. Clean up water and weeds in ponds. Remove weeds from bush.
access	Open up tracks for mountain bikes, as a special event.  Possibly overnight stays with animals like available at Taronga Zoo.
access	other parks have boardwalks cycle ways through them have native gardens in them such as in Cairns also skywalks or lifts
access	People with disabilities must be encouraged to visit, by making all Wildlife exhibits & walking trails as disability friendly wherever it is possible to do so. Inclusion for all must be the ultimate goal. therefore there HAS to be a "user pay" system put into place.
access	Possibly some level walking tracks (along contours) to accommodate less mobile visitors. Improvements to the Kangaroo/emu enclosures.
access	Proper cycleways
access	public transport access; cafe; more education/tours of the enclosures
access	Public transport closer to reserve is definitely needed, especially Carnley Avenue area as this would allow access for overseas visitors and others. It is a long walk to any bus service, and Carnley Avenue is a very busy and dangerous road to walk along.  Failing better public transport, some type of transport within the reserve may assist visitors to get between Richley Reserve (closer to transport) and Carnley Avenue.
access	Rebuild the damaged aviary area Rethink former sensory trail Wheelchair "bushwalk" trail including the little 'rainforest' gully at Richley Res Accessible toilets near carpark at Richley
access	Safe bicycle paths from Kotara , Carnley Ave to entrance
access	Safe cycle access
access	Walking trails  More animal exhibits
access	Weed control and native plant re establishment along the Carnley Avenue side of the park.  Pedestrian access to the Carnley Ave entrance via an underpass below Carnley Ave from the end of March Street. The access could be closed for security at night at both ends
commercial activity	1. Function Centre.

	2. Improvements to animal displays/ encounters/ etc.
commercial activity	1. Gift shop provided  2. Gazebo for bands, weddings etc
commercial activity	1. Restore all creeks, ponds, watercourses, bridges, etc to natural and sustainable levels (Ritchley reserve now being done - great work Roger!) 2. Build in fire breaks around the perimeter and possibly at other locations to sustain the bushland. 3. Restore and maintain all walking and cycling trails. 4. Remove unwanted plants and noxious weeds, etc. 5. Build a cafe/eatery at Carnley Ave reserve.
commercial activity	a beautiful interpretation centre - built like a tree house high in the tree tops
commercial activity	a bigger cafe. Ampitheatre and educational buildings. new toilets at carley ave
commercial activity	A bush-house cafe and function centre on the edge of the park, maybe over an existing carpark. I like the idea of a cycleway through the park - but only in limited areas and possibly limited times - it is nice to be able to walk and run through blackbutt without have to share with bicycles. Establish a "Blackbutt Fund" that is tax deductible, run by an independent Board of Directors who can fundraise - be creative in financing to minimise user-pays - it is a fabulous free healthy place that delivers economic benefits as well as health benefits.
commercial activity	A cafe
commercial activity	A Cafe and larger tourist information centre. Modern toilet facilities
commercial activity	A cafe and souvenir shop should be introduced
commercial activity	A cafe and souvenir shop which stocks quality items and handcrafts.
commercial activity	A cafe area, if done tastefully, would also give Blackbutt another highlight, for example the cafe at the shortland wetlands if very good, it gives citizens of the area and newcastle another reason to visit.
commercial activity	A cafe as a minimum - but why not a conference centre, visitors centre or wedding gazebo?  So many more money making opportunities are being missed. Put footpaths on Carnley Avenue so walkers can walk safely to it.
commercial activity	A cafe could be a good idea if it was placed where it did not invade the bush or cause patrons to leave rubbish.
commercial activity	A cafe sounds great.
commercial activity	a cafe would be great. Larger toilet blocks. Maybe more picnic seats. But I think it is great the way it is and we should not change it too much. Introducing to much commercial interest could ruin what we already have. Save Blackbutt.
commercial activity	A cafe would be great. My family would definitely use a cycleway.
commercial activity	A cafe would go well.
commercial activity	A cafe, a cycleway, extra bbq facilities.
commercial activity	a cafe, gift shop, gazebo for weddings, keep up the high standard of maintenance for tracks, toilet facilities, seating etc.
commercial activity	A cafe.
commercial activity	A cafe/restaurant.  Larger grassed area off Carnley Ave
commercial activity	A cafe; Cycleway; Monthly Markets; Tourist Information Centre; Tractor Train Ride.
commercial activity	a camping and caravan park as we do not have any in the area
commercial activity	A coffee shop and area for wedding ceremonies.

commercial activity	A coffee shop.
commercial activity	A coffee shop/cafe run by professionals who make decent coffee. A one-day conference/training facility marketed to local business for half and full day workshops - not trying to compete with Crowne or City Hall but for local businesses who need an off-site affordable training venue.
commercial activity	A commercial cafe and gift shop would be a good fundraiser
commercial activity	A decent rest area and coffee shop at the lookout road section as it is on the main road.
commercial activity	A flying fox at Richley Reserve. A cafe at Carnley Reserve and the larger animals reduced in number or removed along with the birds.
commercial activity	A function centre would be ideal longer term. Even a handful of overnight cabins like they do at Dubbo Zoo.
commercial activity	A good coffeeshop.
commercial activity	a kiosk selling cold drinks coffee hats and sunscreen would be good. Have some guided tours of the animals. Introduce more animals.
commercial activity	A multi function centre to be put in place that would make a contribution to the Reserve itself.. A self funding centre that would make a revenue for the reserve maintenance to which has been the excuse for years of closing the park wildlife exhibitions
commercial activity	A multi-purpose centre (information, souvenirs, eatery, educational room for school groups/Junior Rangers with theatre, function room for corporate groups to have meetings). A tractor ride to get people from Carnley Avenue, Richley Avenue and Lookout Road.
commercial activity	a reasonably charging cafe
commercial activity	A RESTAURANT WITH VIEWS OVER NEWCASTLE AND BLACKBUTT AT ENTRY FROM LOOKOUT ROAD  SEE RAY RAISBECKS PLOAN IN THE PIONEER COTTAGE
commercial activity	A sit down cafe/restaurant would be great.
commercial activity	A tree top restaurant/reception area with board walks, along with a flying fox that would be user pays- not similar to Port Macquarie's Sea Acres
commercial activity	A wedding area is a good idea. It can be hired at a fee. If an area existed where a large marquee could be set up for weddings. Not a function center but somewhere for a large tent which a hire venue could put up.
commercial activity	adding a cafe would be nice, like the wetlands at Sandgate
commercial activity	All the things I agreed to in the survey, coffee shop, gifts, more play areas, wedding function centre, flying fox etc
commercial activity	All those things such as, cafe, function centre, better toilets, more animals, more interaction, more education
commercial activity	All your suggestions on tourism and local improvements are great. Let's get better use out of this beautiful place
commercial activity	Allow Camping
commercial activity	Along with the other ideas you have suggested (outdoor cinema, cafe, info centre etc, a ticketing agency would work well)
commercial activity	Better toilets - carpark extended - entrance building with cafe facilities, shop and information.
commercial activity	Build a cafe/interpretive centre in the Reserve
commercial activity	Build a dedicated cafe/function centre. This would fix the lack of eating options as well as provide a unique function space that could be used for a variety of uses such as weddings, parties, conferences and seminars etc. Introduce a small charge for either parking or entry into the animal exhibits. Market the reserve more effectively to both local residents and visitors.

commercial activity	build a venue - cafe, kiosk, function centre, info, education centre, all in one!
commercial activity	building of function centre which would be used to subsidise the reserve
commercial activity	Bushland friendly cycleways. No concrete-Interactive Educational centre. This could involve liaison with The Department of Education and independent schools so students would be involved with Council officers in The planning and implementation process
commercial activity	cafe
commercial activity	cafe gift shop
commercial activity	Cafe - hot chips etc  Multipurpose building suitable for school education and for corporate conference etc  Larger, clearer toilets for Carnley to service lots of visitors.
commercial activity	Cafe & improved access to site for bike riders, it is extremely dangerous traveling on Carnley Avenue or uneven overgrown narrow footpath.
commercial activity	Cafe (food outlet especially good coffee)
commercial activity	Cafe ,kiosk,
commercial activity	cafe and giftshop.
commercial activity	Cafe and other affordable food outlets, but not fast food.  A wider variety of animal displays, perhaps creek water diverted or pumped through a man made creek and pond with tortoise, water dragons and other applicable animals and plants.
commercial activity	cafe and visitor centre, accommodation, camping
commercial activity	Cafe function centre like at shortland wetlands
commercial activity	cafe of some sort
commercial activity	Cafe off Carnley Avenue.  Open up one way vehicle access to some of the great barbecue areas that are not used any more throughout the reserve.  More animal displays please. The ones there are first class.
commercial activity	Cafe would be an improvement
commercial activity	cafe would be good
commercial activity	cafe would be great an area set aside for campers if it is monitored well and charges adequate to fund it
commercial activity	Cafe  Camping facilities
commercial activity	Cafe  Flying Fox
commercial activity	Cafe Flying Foxes Hands on Animals (Kangaroos) Train ride

commercial activity	Cafe Larger range of animals
commercial activity	Cafe  More Shade.
commercial activity	cafe  VIC + gift shop
commercial activity	Cafe!
commercial activity	Cafe, function centre
commercial activity	Cafe, function room more wild life exhibits native gardens utilizing bush land with interactive walking trails improving wheelchair access
commercial activity	Cafe, gift shop, outdoor cinema, more car parking, prices kept at a minimum.
commercial activity	Cafe, more animals, more swings area. More staff to give information to foreign tourists (As have seen many foreign tourists here).
commercial activity	Cafe, more toilets.
commercial activity	Cafe, Tourist IC,
commercial activity	Cafe, wedding gazebo is a great idea
commercial activity	Cafe.
commercial activity	Cafe. Improve pathway Carnley Avenue to Blackbutt, enable walking. Playground for littler kids.
commercial activity	Cafe/ coffee shop
commercial activity	Cafe/ function centre would be a great idea. I've been to the cafe at the wetlands and thought what a great venue for wedding, mothers day breakfasts and the like.
commercial activity	Cafe/ restaurant ( Cairns Botanical Gardens provides a good example)
commercial activity	cafe/gift /info/ 'small' meeting/conference centre combined with ample parking couples/friends could go there for lunch during the week , aside from the weekend visitors it needs to be in an easy accessible position and attractive outlook- is there any site along the top with views over the city? Hamilton New Zealand has just put in such a facility in their park by the lake and it is very popular 7 days a week
commercial activity	cafe/restaurant/function centre- something that can generate revenue that isn't a blanket admission charge. camping packages including spotlighting/ animal encounters (Taronga zoo's roar and snore is excellent)
commercial activity	cafe;
commercial activity	cafes
commercial activity	Cafes etc with both internal and external seating with competitive pricing.
commercial activity	camp sites, bird hides, more walking trails
commercial activity	camping areas
commercial activity	Camping ground would be great.  Outdoor concerts.
commercial activity	Camping would be good
commercial activity	Camping would be great - but limited numbers.
	Cafe

commercial activity	Camping/ outdoor theatre and some of the other option mentioned on previous pages sounded excellent. i really think the local community would support many of these ideas.
commercial activity	cannot comment
commercial activity	Canteen / cafe / coffee shop; Restaurant; More toilets facilities at Carnley Avenue picnic area; Gift Shop
commercial activity	car parking
commercial activity	Careful planning of parking opportunities. There should be more thought put into the limitation of parking.
commercial activity	Chiefly to be maintained clean and tidy.
commercial activity	Clean toilet facilities, more seating in shade.
commercial activity	Cleanup animal enclosures, and update / revamp information and associated supporting material
commercial activity	Coffee shop
commercial activity	Coffee shop, Carnley Avenue.
commercial activity	Coffee shop.  Reopen avaries.
commercial activity	Coffee/Tea shop
commercial activity	Conference facilities (if developed properly) could be a way of increasing revenue. See Parramatta Park as a good example of what can work.  Additional wildlife exhibits on a rotating basis, eg amphibians, arachnids etc for a fixed period of time and then change. Link with other wildlife centres eg reptile park, Taronga etc
commercial activity	Create a cafe and multi-purpose facility for both function and educational purposes. Similar to Fort Scratchley, but sympathetic to the surroundings of Blackbutt.
commercial activity	cycle ways/cafe
commercial activity	Dedicated eco-educational facility
commercial activity	Definitely use this wonderful site as a revenue raiser eg. function centre, cafe etc. It should be a wonderful tourist attraction.
commercial activity	Development of a cafe/restaurant/function centre  - creation of Blackbutt as an event space for outdoor cinema/Carols by Candlelight, but with careful management of parking and traffic issues
commercial activity	Development of educational programs for children, young people and adults.
commercial activity	Different events throughout the year being held at the reserve for the community to get involved in
commercial activity	Dome for Events like Carols by Candlelight
commercial activity	Eco-friendly adventure activities.
commercial activity	Ecologically friendly infrastructure development:- toilets, cafeteria and function centre. Designed to be modern but blend in.
commercial activity	Education Centre
commercial activity	Education centre and more supervised activities.
commercial activity	Education centre/program  Wildlife tours.
commercial activity	Educational Recreational Food court/cafe

commercial activity	Educational centres/programs. Wildlife tours Recreational wildlife a stable area that keeps improving.
commercial activity	Educational facility Shop
commercial activity	encourage more walking and cycling paths Markets would be wonderful attraction followed by a picnic lunch and then a lovely walk.  hopefully all would clean up after and not expect council to do it for them..
commercial activity	Establish a cafe/restaurant; make night visits possible to see the nocturnal animals
commercial activity	Exotic animals Cafe Educational
commercial activity	Extend the number of animals. Cafe.
commercial activity	Facilities for functions and camping with a stronger positioning as an eco-tourism destination with particular emphasis on environmental education. This ought to include opportunities in which volunteers or visitors can contribute to its natural preservation and integrity.
commercial activity	function centre
commercial activity	Function centre and cafe to utilise the park for longer hours. events to raise income
commercial activity	Function centre to cater for school programs and public functions such as weddings, meetings, educational programs, animal breeding programs.
commercial activity	Function Centre. Wedding venue. Cafe
commercial activity	Function centre/restaurant/cafe.
commercial activity	Gift shop, function centre/wedding gazebo,
commercial activity	Go carts.
commercial activity	Good quality food and drink outlets from snacks, sandwiches etc to buffet style family provisions to formal restaurant dining. A reception centre for weddings, balls, conferences and so on could provide solid income into the future if it was carefully located and properly operated.  WE need more and better animal and bird facilities with much improved staffing levels. To have a total range of local animals a larger and better nocturnal animal and bird facilities are needed.
commercial activity	Good quality, healthy cafe
commercial activity	Greater access and small cafe.....
commercial activity	High ropes course through the bush. School bush camping adventures with the option of a guide or self. Not too expensive for poorer schools.
commercial activity	I like the idea of having markets or outdoor cinemas and other events there. I think that would encourage more people to Black butt and make it more interactive. It may also help Council to get more money to help in running Blackbutt without making it too commercialised.
commercial activity	I love the idea of a cycleway through and to Blackbutt Reserve. A cafe would also be great - even if only for take away.
commercial activity	I really like the idea of a restaurant/cafe.
commercial activity	I think a cafe would be very nice, just something small with good quality food.  Anything too large and it would ruin the nature of Blackbutt.

commercial activity	I think a function centre is a fabulous idea. More parking would need to be available and I think more covered picnic areas would be beneficial to attract larger groups.
commercial activity	I think a function centre/cafe would be well patronised
commercial activity	I think it's fine as is. Too many additions would lead to charges, noise pollution and litter. I think adding motorised items would be an awful idea.
commercial activity	I would like to have a cafe, much like there is at The Wetlands
commercial activity	If an open side function center were to be built, could be successful. Encourage scout group use. Trade work for use of non profits. Weddings might be a stretch but birthday and christmas parties could be a hit.
commercial activity	If council wishes to introduce any fee for the wildlife exhibits they need to be greatly improved and expanded upon or it will look only like a money grabbing exercise. An educational centre, cafe, and gift shop maybe could be beneficial if done well and only if the exhibits are improved. An emphasis on educational programs like the junior rangers (which is great).
commercial activity	If you start to sell products, please keep them at a reasonable cost so that it's still a cheap family day out.
commercial activity	in the long term Blackbutt could have small businesses selling food gifts etc but not own the park or the structures  THE PARK SHOULD ALWAYS BELONG TO THE PEOPLE OF NEWCASTLE AS IT WAS ALWAYS INTENDED
commercial activity	In the long term you need to make more drastic changes to secure stable income from the reserve so that we don't have to keep reviewing the sustainability of the Reserve every couple of years. This too is frustrating. Put in a cafe, restaurant, and function centre!!! Organise and run children's parties! Offer more educational programs!!! Blackbutt Reserve truly is a unique place in Newcastle. Please NCC would you hurry up and get things together!!!!
commercial activity	In the long term, I think it would be great if the arrangements at Blackbutt remained similar to those currently in operation. I know that the majority of visitors are from middle to lower income households and I hope that any additional improvements to not reduce the accessibility of this great facility. I sincerely hope that Blackbutt does not become similar to a commercial venture, which would restrict visitation to infrequent, planned events, rather than the frequent and often spontaneous visits that characterise many of our family outings.
commercial activity	Increased playgrounds. Increased coffee / cafe facilities.
commercial activity	Install eco friendly adventure activities. A cafe where you could buy lunch or snacks or coffee would be great.
commercial activity	Introduce income sources for value added services over and above low carbon visits. ie: walkers and cyclists free, however, pay for cars + minor payment for enclosures + generate revenue by cafe, tours, gift shop etc. possibly more marked trails / interpretive signage, volunteer guides etc.
commercial activity	It is important that it is not subject to overuse and that it does not lose its natural appeal. It is a precious urban oasis for an increasingly developed city. Any commercial activity should be extremely low scale.
commercial activity	Larger cafe/eatery but still within the quaint style
commercial activity	Long-term improvements could include some suggestions included earlier in the survey such as visitor information centre, cafe, facilities for community events etc.
commercial activity	Markets would be a wonderful addition to the reserve, but maybe parking would be a problem.

commercial activity	maybe a shop for drinks, ice creams
commercial activity	Means to provide income to make Blackbutt more sustainable in the long term need to be instituted.
commercial activity	mini train for small charge. cafe with outdoor seating. Flying fox. Better bird enclosures.
commercial activity	Money making activities e.g. cafe; train rides
commercial activity	More amenities (toilets etc). Small Cafe/Shop
commercial activity	More commercial activities, e.g. cafe/restaurant, function centre, cycle way
commercial activity	More parking/ cafe.
commercial activity	more picnic shelter, better and more toilets cafe
commercial activity	MORE PLANNING AROUND PARKING, MORE BBQ FACILITES AND POSSIBLY A CAFE
commercial activity	more shade, the cafe is a great idea
commercial activity	more tigers and bears please, LOL
commercial activity	More toilets would be useful for larger groups, like school groups. I would love to see a cafe near the playground.
commercial activity	Museum type information centre - Undercover.
commercial activity	Need baby change facilities Small Cafe Visitors Centre
commercial activity	New toilet facilities at Carnley Avenue and Lookout road. Need exhibits that were damaged in storm to be rebuilt. Also needs a multi purpose centre that has an information centre, cafe, gift shop, education and function centre and admin at Carnley avenue.
commercial activity	Nice cafe, perhaps with events supporting serious young artists, instrument players and performers and perhaps some unique food choices
commercial activity	No charging to enter please! But cafe would be great, also wedding venue/function centre??
commercial activity	Perhaps a funicular (cog rail) as in Wellington NZ, or aerial cars run by private enterprise, but keep the essence of Blackbutt.
commercial activity	Potential for cafe/coffee shop to fund improvements and attract visitors.
commercial activity	Potential for a great cafe and kids play area for all ages.
commercial activity	Privately operated cafe/function centre. Large playground similar to Speers Point.
commercial activity	Probably a restaurant
commercial activity	Provide a cafe and visitor centre with information on native wildlife and the region generally
commercial activity	Provision of a good Cafe, tables and chairs
commercial activity	public transport access; cafe; more education/tours of the enclosures
commercial activity	Put in a cafe. The MAJORITY of visitors would definitely spend the money for a decent coffee and a bush view.  This will allow the facility to be more self supporting - especially if they (the visitors) know that say; \$2 from every slice of cake and/or coffee will go towards feeding some animal as well!!
commercial activity	Reptile Exhibit  Cafe - Food Facilities
commercial activity	Restaurant and function room to bring in more income.
commercial activity	revenue raising features like a cafe and function centre

commercial activity	Shop/cafe/gift shop or community art gallery (maybe indigenous art) would be great for those on shorter visits. Something that encourages a more diverse group of people, not just picnickers. Cycle ways through the reserve would also be good.
commercial activity	Small cafe More attractive office with an education facility Education staff to be retained on site
commercial activity	Some of the ideas of cafe and function centre sound good
commercial activity	The cafe / souvenir shop. If possible, restoration of the mini - rainforest.  Parking permits from the shop (in SMALL hourly units) or 2 hours free if something purchased, eg. morning tea or souvenir
commercial activity	The cafe sounds great and wedding facility as both have potential to raise funds to help maintain this facility - as long as the money went directly back to Blackbutt.
commercial activity	The current toilet block at Carnley Avenue would be the perfect spot for a combined education and function centre/cafè. On the ground floor you could have better amenities/displays and space for school groups and on a second level a function room that could cater for wedding etc
commercial activity	The Reserve would be an excellent place for a cafe Restaurant/Function centre. Lets get something done instead of doing study after study and allowing the spoilers to RUIN our potentially great city
commercial activity	Think a nice cafe is a good idea, like the function centre and wedding gazebo. Not sure.
commercial activity	this facility desperately needs a coffee shop / cafe and kiosk urgently a) to improve refreshments b) for revenue to support the reserve
commercial activity	Those which I have said yes to- eg cafe etc
commercial activity	To sell - hats and balls - suntan cream and insect repellent.
commercial activity	Toilet facilities and education centres. Interaction for education with more wildlife eg volunteer walking around and talking about animals.
commercial activity	Toilets at Carnley Avenue not adequate for large numbers of visitors. Cafe and souvenir shop at Carnley Avenue. Educational venue for schools - multi-purpose.
commercial activity	Toilets Info Centre
commercial activity	Two or three kiosks established, perhaps leased to private operators with comfortable tables and seating to cater for large numbers of patrons
commercial activity	Unfortunately, all of my suggestions involve money. You could link up with a zoo (eg. Rusa Park at Lovedale or Taronga) to get a monthly 2 day visit by an exotic animal. For example, imagine if Taronga brought up a porcupine or a toucan or an armadillo for a weekend. You would need to build an enclosed cage and charge admission.
commercial activity	Upgrade of toilets - Conference centre with kiosk, toilets and staff room with kitchen facilities.
commercial activity	Upgrade/professionalise facilities and charge entry fee.
commercial activity	Upgraded amenities. Interactive education centre.
commercial activity	venue similar to the Hunter Wetlands Centre
commercial activity	Visitor centre
commercial activity	Wedding centre and a cafe
commercial activity	Wedding gazebo and function centre, cafe/kiosk.

commercial activity	We're very supportive of a better resourced VIC on site, merchandising, outdoor cinema, guided tours ... basically enhance the site along the lines of the wetlands centre at Shortland, but offer a diversity of products when compared to them (not a competition) ... like outdoor cinema; weddings/function centre; cafe etc
commercial activity	With good management and funding it could be used for all of the events previously suggested. Out door plays/carols by candlelight, more educational excursions, cafe, larger family reserves for large groups.
current services	<ol style="list-style-type: none"> <li>1. Restore all creeks, ponds, watercourses, bridges, etc to natural and sustainable levels (Ritchley reserve now being done - great work Roger!)</li> <li>2. Build in fire breaks around the perimeter and possibly at other locations to sustain the bushland.</li> <li>3. Restore and maintain all walking and cycling trails.</li> <li>4. Remove unwanted plants and noxious weeds, etc.</li> <li>5. Build a cafe/eatery at Carnley Ave reserve.</li> </ol>
current services	a cafe, gift shop, gazebo for weddings, keep up the high standard of maintenance for tracks, toilet facilities, seating etc.
current services	a cafe, gift shop, gazebo for weddings, keep up the high standard of maintenance for tracks, toilet facilities, seating etc.
current services	A review of possible shelters from rain/sun to blend in with area, constructed out of STONE and natural materials where possible
current services	A tidier area around the pond.
current services	A water lily rock pool - only varieties of many Australian water lilies. A bush orchid house / fernery and an aboriginal gardener employed.
current services	Add baby change area
current services	Additional covered picnic sheds, separate to the large one, perhaps on the creek bed side and perhaps suitable for a smaller group (eg 1-2 tables?). I think the idea of a playground for older kids with a flying fox & "spinning circle" etc is AWESOME (check out the playground at Mt Annan Botanical Gardens for great ideas), areas where kids are allowed to ride scooters & bikes etc (I understand why they can't be near the animals, but it'd be great if they could ride them on the concrete paths down the bottom - if kids are happy, families will come again!).
current services	Additional car parking spaces
current services	Adequate parking, excursion trips that would not be too expensive, increased night walks, etc.
current services	All those things such as, cafe, function centre, better toilets, more animals, more interaction, more education
current services	As I previously wrote, take out the animals! The board walk could be made to move through fern etc areas. Maybe keep koalas only. More planting is required, ponds need to be kept clean - swans and ducks fed - signs up to inform people what not to feed them e.g. white bread.
current services	BBQ area should not adjoined to smelly toilets, nothing worse than trying to eat a nice lunch and all you can smell is the toilets.
current services	'Better car parking and signage on bushwalks.
current services	Better Parking and Signage
current services	Better parking facilities.  More playground facilities with plenty of parent/guardian seating close by to keep an eye on the kids as they play.
current services	Better toilet blocks
current services	Better toilet facilities
current services	Better toilet facilities and quiet places for adults away from the kids.

current services	Better toilet facilities, opening a cafe or take away shop, better play equipment etc
current services	Better toilets - car park extended - entrance building with cafe facilities, shop and information.
current services	Better Toilets  Cafe
current services	Better Toilets  Cafe
current services	Bid Exhibits need upgrading sine the June Storm.  Introduce rope courses like they have at Minmi Blue Gum area.
current services	bigger disabled toilets
current services	bring back the animal exhibits that were damaged in 2007 storms
current services	bush regeneration
current services	Bush regeneration to remove all mayor weeds -lantarna and the like - regenerate the native ecosystem to original state.  Restore the creeks in the reserve. Improve water quality in the creeks in the reserve with wetland treatment systems and passive filtering systems for water entering the reserve. Also remove weeds and any excess siltation of the creeks.
current services	Can't think of any at this time but maintain present standing and maintenance. Having a Ranger well trained in managing this area. A good local committee with ongoing concern and interest.
current services	continue to devote more to maintenance
current services	Create environment like New Yorks huge parkland utilising the natural setting and bowl feature of the land, create more ponds and waterfalls, utilising Aquaculture for plant and fish ecosystems. Utilise native plants in creative garden displays with rotundas, perhaps gondolas on the ponds and mood lighting to create a festival parkland style environment.
current services	Eco-tourism, additional toilets at Carnley Avenue with baby change facilities, larger reptile exhibit.
current services	Ensure it's size is retained and the upkeep on the reserve is maintained. Introduce a parking fee to ensure funding for improvements is available.
current services	Ensuring long-term viability and security - Newcastle needs Blackbutt!!
current services	Fix enclosures completely (has been 3yrs)  Implement an endagnered species program
current services	fix up the enclosures
current services	Further development of picnic areas and widlife enclosures
current services	Getting the duck pond and the track that runs beside it up-to-scratch again.  To build new toilets.  The pond in the southern area of Blackbutt (near the bats) could be improved to make that are more inviting as it has a lovely appeal.
current services	Getting the duck pond and the track that runs beside it up-to-scratch again.  To build new toilets.  The pond in the southern area of Blackbutt (near the bats) could be improved to make that are more inviting as it has a lovely appeal.
current services	gradual improvement in picnicing facilities

current services	Have a bbq night once a month for people over 50
current services	have the bird/wildlife pens that were destroyed reopened
current services	I suggest the wellbeing of the existing flora and fauna be comprehensively mapped and where appropriate re-planting of replacement species be undertaken (without removing any current old growth species in the course of this mapping). If feasible, flora species suitable for feeding the captive Koala population be planted with a view to Blackbutt being self supporting without compromising the existing and future natural fauna species in the reserve.
current services	I think a function centre is a fabulous idea. More parking would need to be available and I think more covered picnic areas would be beneficial to attract larger groups.
current services	I think a function centre is a fabulous idea. More parking would need to be available and I think more covered picnic areas would be beneficial to attract larger groups.
current services	I'm not sure whether you have any working-bees, landcare volunteers that try and eradicate lantana, and any other noxious weeds from the grounds, if not I think this would be a good on-going project.
current services	improve facilities for eating and observing that also protect the environment.
current services	Improve seating
current services	Improve the Lake
current services	Improve the living standards for the animals. Make some of the carparks bigger particularly at Carnley avenue. Apart from that not much needs to change.
current services	Improved plantings of a wider diversity of native flora.
current services	Improved weed management activities to maintain biodiversity values of the reserve is essential for the long term viability of the park.  Consideration for maintaining and improving linkages with surrounding vegetation is essential. The remaining bushland to the west of Croudace Rd (Between Grandview Rd & McCaffery Drive) and the creekline between Mountain View Pde & Main Rd (Cardiff) should be maintained to provide biodiversity corridors for wildlife movement.  Improved walking and cycling link from Kotara Train Station & Blackbutt Reserve.
current services	Improvement of current facilities and better marketing to promote the patronage of the park with local, intra and interstate travellers.
current services	Increase the amenities- roads, parking, seating and tables to eat and toilets.
current services	Increase the amenities- roads, parking, seating and tables to eat and toilets.
current services	Increase the amenities- roads, parking, seating and tables to eat and toilets.
current services	increase the level of weed control
current services	it must be preserved at all costs.
current services	It seems like a park that once was a very popular place to go - eg when you walk down the tracks there are lots of old picnic tables/bbqs etc. These now seem to be not maintained so could be removed to reinstate the "wilderness" feel of the reserve. Or maintain them and promote use outside the main picnic areas you can drive to.
current services	It's a dump and needs a lot of work with more animal displays, more walking/bike tracks, and more playground equipment for kids.
current services	just develop it for eco friendly reasons not for revenue reasons
current services	Just try to keep our beautiful Blackbutt as natural and untouched as possible - it's perfect as nature has created it!
current services	Keep it natural and Landcare to remove weeds
current services	Keep it simple.

current services	Keep the area clean and put more walking tracks and sitting areas in.
current services	Keeping natural space, not too overdeveloped.
current services	larger car parking area, more picnic areas, another wildlife area
current services	Larger toilets, another picnic area with cycleway.
current services	Larger toilets, another picnic area with cycleway.
current services	Long-term maintenance
current services	Maintain and improve the walks around the animal enclosures and more seating and covered areas.
current services	Maintain gardens, keep up programs. Don't become too commercial.
current services	Maintain it as a bush reserve - it is the only safe(ish) place to go for a walk in the bush near town and not be able to hear traffic and people. Great for exercise and relaxation.
current services	Maintain the area for future generations
current services	Maintain the conservation value of the Reserve and ensure that neighbouring development does not impact on the Reserve. Perhaps more bushland regeneration/rehabilitation works.
current services	Maintain the reserve environment in an ecological and educational state.
current services	maintaining the simplicity.
current services	make it nice with good facilities people will come
current services	make the enclosures a little more attractive and or hands on for children
current services	More amenities (toilets etc). Small Cafe/Shop
current services	More BBQ's and age specific playground.
	Shade covered grass areas.
current services	more covered picnic tables on lookout rd in the middle of roundabout
current services	More green - plant reserve
current services	More green Trees. Native Plants
current services	More parking
current services	more parking spaces. any improvements which will ensure that blackbutt remains open to the public.
current services	More parking.
current services	More parking.
current services	More parking. Fixing of bird cages.
current services	More parking. Fixing of bird cages.
current services	More parking/ cafe.
current services	More picnic areas.  Signs to say do not feed the geese - They attack!!
current services	More picnic facilities.
current services	more picnic shelter, better and more toilets  cafe
current services	more picnic shelter, better and more toilets cafe
current services	More picnic tables as they always fill up too quick
current services	MORE PLANNING AROUND PARKING, MORE BBQ FACILITES AND POSSIBLY A CAFE
current services	MORE PLANNING AROUND PARKING, MORE BBQ FACILITES AND POSSIBLY A CAFE
current services	More repairs to enclosures.
current services	More Rubbish Bins - More Bubblers

current services	More Rubbish Bins. More bubblers.
current services	More shade
current services	more shade, the cafe is a great idea
current services	More shaded area for seating on grass area.
current services	more shaded seated areas for picnics
current services	More shelter for when the weather turns for the worse.
current services	More shelters could be constructed and improvements to the parking available
current services	More smaller undercover seating areas.
current services	more toilets at Carnley avenue  improve car parking at Carnley ave
current services	more toilets at Carnley avenue  improve car parking at Carnley ave
current services	More toilets needed
current services	More toilets would be useful for larger groups, like school groups.  I would love to see a cafe near the playground.
current services	More toilets.
current services	More: parking, wildlife exhibits, bbq facilities, toilets
current services	More: parking, wildlife exhibits, bbq facilities, toilets
current services	More: parking, wildlife exhibits, bbq facilities, toilets
current services	Move some of the car parking to outside the park or the edges of the park, with walkways to inside the park and limited provision for motor vehicle drop offs/pick ups inside the park.  Include bicycle racks in the parking areas.
current services	Need baby change facilities Small Cafe  Visitors Centre
current services	New toilet block at Carnley Ave
current services	New toilet facilities at Carnley Avenue and Lookout road. Need exhibits that were damaged in storm to be rebuilt. Also needs a multi purpose centre that has an information centre, cafe, gift shop, education and function centre and admin at Carnley avenue.
current services	New toilet facilities at Carnley Avenue and Lookout road. Need exhibits that were damaged in storm to be rebuilt. Also needs a multi purpose centre that has an information centre, cafe, gift shop, education and function centre and admin at Carnley avenue.
current services	New toilets. Change tables for babies and toddlers.
current services	Newer facilities
current services	No paid parking
current services	Nothing coming to mind apart from the parking at peak times
current services	Obviously continuing the upgrade of storm damaged exhibits would be great.
current services	Occasional access to trails for mountain biking. Clean up water and weeds in ponds. Remove weeds from bush.
current services	Ongoing weed programs along with a neighbours education program about backyard weed dumping.
current services	paid parking reinvestment program to help the sustainability of the facility
current services	park furniture

current services	perhaps alternative parking as it gets quite busy on weekends so we tend to not go. More activities like cinema, camping combined with twilight tours would be great adventure
current services	Permanent conservation of all natural land as is.
current services	Please don't change for entry. However paying for parking would be a reasonable compromise.
current services	PLEASE DON'T put a fee on the park. That would totally change the feel and appeal of the park.  Also suggest that volunteers get together for a working bee on particular projects - this would have been great straight after the storm.
current services	Possibly additional car-parks as the popularity expands.
current services	Preservation.
current services	Rebuild the damaged aviary area Rethink former sensory trail Wheelchair "bushwalk" trail including the little 'rainforest' gully at Richley Res  Accessible toilets near carpark at Richley
current services	Redevelop the Eastern side to be as good and interesting as the Western side.  needs more animal exhibits to make Blackbutt the 'Newcastle Zoo' including:  - Reptile house, Nocturnal house, Invertibrate house. Dingo , Echinda. Raptors and Owls.
current services	reduce amount of mosquitoes
current services	Regeneration of bushland in areas that were damaged in the June 2007 storms, and in the central parking (down off Lookout Road) where the old enclosures used to be. And the removal of feral plants (lantana, etc) throughout.
current services	Remove all introduced and garden plants, just have the naturally occurring bush. Purify the waterways.
current services	Remove the lantana. Replant with native trees/shrubs.
current services	Repairs to all exhibits still damaged.  New toilets with a parents room for nappy changing.
current services	Richley Avenue - make one pond suitable for model boats and clear the weeds.
current services	Same as above, plus repairs to the animal exhibit areas sooner rather than later - after all the insurance moneys have been received and should be spent in the Reserve.  A realistic approach by Council to the whole of the area to ensure that it is preserved for future generations.
current services	security runs
current services	some more seats in all of the picnic areas, possibly with shelter
current services	Some sort of Council heritage listing, perhaps? Just to help keep the area safe from rapacious developers and greedy councillors. A rule that stipulates public input be part of any plan for the area.
current services	Suggest to neighbours living next to Blackbutt to grow natives or control non natives from their garden and into the reserves

current services	<p>The car park even if there were a charge/fee</p> <p>The kangaroo enclosure is a bit untidy and unkept (last time I was there). that could do with an upgrade.</p> <p>Make the duck ponds more of a water feature and not have them look like a cess pit in which people throw their food scraps!</p>
current services	<p>The derelict nature of the facilities when using the Lookout Rd entrance is a disgrace. The Carnley Ave facilities are the only well patronised ones as they are the only decent ones. This unfortunately can make this area of Blackbutt overcrowded on weekends and difficult to get a park.</p>
current services	<p>The great thing about Blackbutt is that it is used by people from all walks of life for picnics, celebrations, to show off our bushland to visitors. Introducing too many other functions could result in the relaxed and holiday atmosphere being lost.</p>
current services	<p>The provision of a function centre and cafe is not sustainable. The introduction of car parking fees is a must.</p>
current services	<p>The safety of the reserve at Lookout road.</p> <p>Charge parking if it would benefit the reserve.</p>
current services	<p>Toilet facilities and education centres. Interaction for education with more wildlife eg volunteer walking around and talking about animals.</p>
current services	<p>Toilets at Carnley Avenue not adequate for large numbers of visitors. Cafe and souvenir shop at Carnley Avenue. Educational venue for schools - multi-purpose.</p>
current services	<p>Toilets in Lookout Rd entrance cleaned more regularly.</p>
current services	<p>Toilets in top area.</p>
current services	<p>Toilets Info Centre</p>
current services	<p>Toilets.</p>
current services	<p>Tree planting to screen areas where houses overlook. Extending the reserve to natural areas on verges. Double it in size by adding the land to the west of Lookout Road</p>
current services	<p>upgrade car parks and toilets</p>
current services	<p>upgrade car parks and toilets</p>
current services	<p>Upgrade of toilets - Conference centre with kiosk, toilets and staff room with kitchen facilities.</p>
current services	<p>Upgrade Toilets</p>
current services	<p>Upgrade toilets - Carnley Ave</p>
current services	<p>Upgrade Toilets - Need baby change facility Paddling pool for children Larger walk through enclosures</p>
current services	<p>weed control</p>
current services	<p>Weed control and native plant re establishment along the Carnley Avenue side of the park. Pedestrian access to the Carnley Ave entrance via an underpass below Carnley Ave from the end of March Street. The access could be closed for security at night at both ends</p>
current services	<p>Weed reduction.</p>
current services	<p>work for dole could remove non native plants</p>
funding	<p>Consider corporate sponsorship of animal exhibits to keep facility free</p>
funding	<p>Continue charging gold coin (\$2). I love your ideas for cards, monthly markets(!) and flying fox sounds fun.</p>

funding	I know you need to try to make an income from Blackbutt to keep it but I really like the way you can go there to get AWAY from people! That's its charm for me: it's an oasis in the city. Too much development will wreck it
funding	I wouldn't mind every time that i visited to have a box with a gold coin donation ,surely that would help
funding	Just ensure it is properly funded
funding	Keep all planning simple. Avoid commercialisation of the reserve. Keep it as a bushland reserve. Kiosks, will encourage further littering: throwaway food cartons, wrappers, food scraps etc should be avoided at all costs. Any future development should be ecologically friendly and in the best interests of the reserve's environment, not just for the visitors. My vision is that visitors should be encouraged to adapt to the nature of the reserve. "Bread and circuses" should not take over the natural habitat.
funding	keep it free for all, maybe a festivel there
funding	keep it free, and therefore accessible to everyone.
funding	Keep it open
funding	Long term marketing plan as regional asset.
funding	No further NCC funds should be expended. Grant funds etc should be able to fund improvements.
funding	Prevention of areas being sold off for housing. This will only eat into the reserve as further areas are cleared for housing.
funding	to be left open for all in newcastle to enjoy
funding	We are from overseas and moved to Newcastle 5 years ago. Blackbutt reserve (and the fact that it is free) was one of the reasons why we fell in love with this city!
information	<ul style="list-style-type: none"> <li>* perhaps a Landcare group could be developed for the area</li> <li>* short course educational programs for primary schools (eg come for 2 or 3 hours but only look at koalas and habitat and reproduction and health/environmental issues, then another on water fowl then another on erosion etc etc)</li> <li>* possibly getting ambassador programs with specific schools so that the children develop a relationship with Blackbutt while they are still in primary</li> </ul>
information	A long term strategy should include: better signage along some of the tracks and trails; more information about flora and fauna present in the reserve, and some consideration for international visitors.
information	As above costs should not be a barrier we must promote one of our city's most natural attractions
information	Attract more visitors
information	Audio walking tours (IPod). More picnic areas and natural cover for year round.
information	beautify the entrances of the reserve to make it more inviting to those who do not know it is there, bigger entrance signage and colourful. More advertising to educate people of the reserve
information	Better advertising
information	'Better car parking and signage on bushwalks.
information	Better Parking and Signage
information	Cafe, more animals, more swings area. More staff to give information to foreign tourists (As have seen many foreign tourists here).
information	Continue the above activities, and add onto them. Make Blackbutt Reserve a family place that continues to be welcoming and that EVERYONE is aware of, and people can use the grounds and exhibits to its full extent.

information	Educate more school activity on teaching respect for Australia's wildlife without teaching to many radical and dumb ideas that the GREEN PARTY will have you teach and maybe through Spring a display of small farm animals for the young and teaching city Children where food really comes from and not from supermarkets shelves
information	Establishment of a bushfood trail with related educational tours.
information	Exotic animals  Cafe  Educational
information	Free - Self guided maps
information	guided tours for visitors
information	Have a person employed to give first hand expert knowledge about the animals and birds to visitors.
information	I haven't been on a bush walk recently but this is the closest area for residents to experience the bush so I assume that paths are well marked with information boards re interesting trees, habitat etc. We are looking forward to checking this out soon.
information	Improved promotion via Newcastle tourism.
information	improved walking tracks with better signage
information	Including more animal reserves and also a bushwalk educational path, where people could learn about local plant species would be great. Wouldn't have to be huge but it is a great way of informing people about native species they can plant in their gardens. A bushtucker corner would be excellent, too.  I want my children to participate in Junior Rangers but they are currently in pre-school. A playgroup/holiday group for preschoolers would be nice (don't mind paying for something like this, parents would have to attend too, keeping the cost of carers down).  Bike paths from the various picnic areas would be good, but not if they cut into too much bushland.
information	labelling of plants and more plants for sale
information	Less restrictive signs which I find are unwelcoming and form an unpleasant feeling to start visit.
information	Make entrance more noticeable... - Large sign saying 'BlackButt Reserve'
information	Make the whole park no smoking and improve the signage for that - have someone police it on nice weekends - it is disgusting that people smoke in the picnic ground and our children are exposed to this. after searching really hard I eventually found only 1 sign that read no smoking!
information	More advertisement of current services - it is good and something unique that should be kept.
information	More advertisements for Koala/animal encounters - We didn't know about the encounters until we arrived.
information	More exhibits and interactive shows  Waterfall feature or feature rock pool
information	More interactive displays and tours
information	More interpretative signage for native flora species - especially information on indigenous species so people get an idea of what can be grown here in Newcastle.
information	More picnic areas. Signs to say do not feed the geese - They attack!!

information	More Ranger and wildlife orientation. Perhaps sleepovers. Roar and Snore type concepts
information	More signs re: Wildlife etc
information	more walking tracks with signage
information	More walking tracks. Ranger guided walks. More animals/ exhibits
information	Much improved signage.
information	Need baby change facilities  Small Cafe  Visitors Centre
information	None beyond those mentioned (eg cafe) as long as balance is maintained with natural bushland experience; promotion for foreign tourists eg some multilingual signage
information	Perhaps a joint research facility with the University of Newcastle and the wildlife enclosures expanded.
information	Promotion
information	Sculptures of animals would be great placed around the area for photos and to create a theme as you walk in;  A regular show with some more interesting animals that would be interactive with the children and adults based on educational facts and someone that has humour and a talent for entertaining a crowd.
information	Sign a decree that it will be retained as free public access space with rules attached as to what additions can and can't be acceptable.
information	Signage of vegetation on bushwalks improved
information	Toilet facilities and education centres. Interaction for education with more wildlife eg volunteer walking around and talking about animals.
information	Tours by staff  Perhaps regular lecture series at times that people of all ages could attend
information	Walking area maps.
none	As I am quite old I'll leave it to the younger folks to suggest improvements.
None	Don't commercialise it.
None	Dont over develop it .
None	don't over develop it, and keep it a community assett, not a commercial enterprise.
None	Don't overcommercialise it, keep it much the same
None	Have not been for a while so cannot comment
None	Have not been to the Reserve but I know how valuable these places are in a big city and should be treasured
none	I don't know
None	I don't really frequent the facility that much so not much feedback available from me. More for families whereas we are DINKS.
None	I don't wish to suggest any improvements until I visit the Reserve again - some improvements may have been undertaken since my last visit.
none	I haven't been to Blackbutt in a while so I can't suggest anything sorry.
none	I like it as is. Long-term just more of the same.
none	I like it the way it is.
none	I like the way it is natural. Just a green place.
none	I sort of like it as it is.
none	I would not like any developments that turn it into a tourist mecca, I like it peaceful and serene. DON'T CHANGE IT

none	Just keep it open and dont ever sell the site.
none	Just keep up the good work.
none	Keep it the way it is, don't spoil it.
none	Leave it all alone. Don't change a good thing!
none	Leave it untouched - we love the bush and walks.
none	no comments at present
none	None I can think of.
none	None.
none	none. It's great the way it is. Anything further would make it feel more like a zoo or an amusement park - there are other places to go if that's what you're after.
none	Nothing specific at this stage
none	Please don't make too many drastic changes to this lovely space.
None	Resist commercialisation. It's a lovely place and a bit wild. I'd hate to see it become so tame that it lost its bush appeal. Yes, there may be problems regarding safety at night - but the best strategy there is: don't go at night.
none	Retain it as is
none	Sorry but it has been a few years since we visited but I really quite like it as it was.
none	Sorry haven't been for a while so I couldn't rightly say.
none	Stay non-commercial! This is a great natural space.
none	The best thing you can do is leave it alone. It is an oasis at risk of being over engineered
none	Unable to comment
none	We like it as it is.
None	Would need to have more time to think about this - but get experts not people with hidden agendas
things to do	A cafe; Cycleway; Monthly Markets; Tourist Information Centre; Tractor Train Ride.
things to do	A train or other ride so that the public can see many different areas within the reserve that you wouldn't otherwise see - With commentary about the history/features flora & fauna.
things to do	A train tour around the reserve
things to do	Adventure play area rocks and trees to climb explore areas.
things to do	All of the suggestions - outdoor cinemas, cafes, more animal exhibits, tourism promotions are very poor - need to expand on these but need to have things for people to do
things to do	all proposed in previous questions sound very good cinema would be excellent
things to do	All those things such as, cafe, function centre, better toilets, more animals, more interaction, more education
things to do	Another fenced wheelchair accessible playground similar in nature to Speers Point Park either at Blackbutt or another of councils parks would be greatly appreciated.
things to do	Another play area - noticed one going in already.
things to do	Apart from the above, I think the area is great now. My kids love walking the track under the flying foxes. Flying foxes for kids to go on would be great, maybe even some rock climbing areas for kids would also be great.
things to do	Areas that you could book for parties or bbqs.
things to do	Better parking facilities.
	More playground facilities with plenty of parent/guardian seating close by to keep an eye on the kids as they play.
things to do	better toilet facilities and quiet places for adults away from the kids.

things to do	Bid Exhibits need upgrading sine the June Storm.  Introduce rope courses like they have at Minmi Blue Gum area.
things to do	bike track, outdoor cinema
things to do	Cables and flying foxes etc between the trees. Charge for 2 hourly sessions, with harnesses included. Varying levels of challenge. Similar to Adventure Parc at Mt Tambourine in Queensland.
things to do	Community get togethers.
things to do	Concrete footpaths on flatter areas to form a loop so kids can ride their bikes
things to do	construct some single file walking trails thru the bush, current walks are now on roads.
things to do	Cycle path and bike hire.
things to do	Cycle path, bigger playground
things to do	Decide on which area you want to develop more, and keep it to that area, which would allow visitors who don't seek the amenities of a cafe, playground, etc., to enjoy the park elsewhere, whereas visitors who want to enjoy more catered services can avail themselves to these as well.
things to do	Double it in size, massive playground, interactive exhibits, live music, information headsets.
things to do	Double it in size, massive playground, interactive exhibits, live music, information headsets.
things to do	Eco-trail.
things to do	Educational programs
things to do	expand
things to do	Expansion of area.
things to do	expansion of the reserve
things to do	Extend the park with a creating a botanic gardens, merge with other parks in the area such as parks in New Lambton heights and Rankin Park. Purchase land around the John Hunter to preserve for parkland.
things to do	Fenced play areas for young kids with Kiosk on site
things to do	Few more play areas for kids
things to do	Flying fox.
things to do	hold more events e.g running/walking, mountain bike riding
things to do	I feel the idea of a train going around Blackbutt is a very good idea as there are disabled, elderly and less mobile people who have not seen most of Blackbutt as they can't walk the steep hills or the ground is too rough.
things to do	I think (supervised) camping would be great
things to do	I think ideas from question 12 are all great long-term ideas.
things to do	I think it would be good to have a few major events there each year that have some kind of eco message perhaps. I think people need to be reminded that blackbutt is there sometimes! The main time I use blackbutt is on mother's day and father's day - it is nice weather this time of year and we often have several sets of parents there - mine and the parents of my sisters' husbands and all their families. It would be great if there was something going on at these times to create something to do for the kids - (grandchildren) etc. However, it may already be very crowded on these days most years and you don't need extra people then. Whatever is organised needs to avoid the hotter parts of the year as older people particularly just will not go out in hot weather. I noticed the carols by candlelight suggestion for events but I think the two existing events (kind edward park and speers point park) which are both by the water have the premier locations for that kind of event and blackbutt would have difficulty competing. The numbers of people you would want to attend something like that (all at the one time - as opposed to something where people are coming

	<p>and going all day) I think the parking would struggle to cope with as well. Carols also need sponsorship, which is not that easy to come by either.</p>
things to do	I think that the Wetlands Centre has good facilities for group/school education sessions, so Blackbutt could look to matching that.
things to do	I think the Council is doing a great job of maintaining parks. Perhaps supervised cross country for primary school aged children.
things to do	I think the people in charge need to get their head out of the sand and have a look at currumbin or other parks.
things to do	I would like to see the reserve expanded.
things to do	If you want a certain area you can pre book and pay but within reason so others can use it as well. Maybe have one desinated area for pre booking in which you pay and the rest free for all.
things to do	<p>In the long term you need to make more drastic changes to secure stable income from the reserve so that we don't have to keep reviewing the sustainability of the Reserve every couple of years. This too is frustrating.</p> <p>Put in a cafe, restaurant, function centre!!! Organise and run childrens parties! Offer more educational programs!!!</p> <p>Blackbutt Reserve truely is a unique place in Newcastle. Please NCC would you hurry up and get things together!!!!</p>
things to do	<p>Including more animal reserves and also a bushwalk educational path, where people could learn about local plant species would be great. Wouldn't have to be huge but it is a great way of informing people about native species they can plant in their gardens. A bushtucker corner would be excellent, too.</p> <p>I want my children to participate in Junior Rangers but they are currently in pre-school. A playgroup/holiday group for preschoolers would be nice (don't mind paying for something like this, parents would have to attend too, keeping the cost of carers down).</p> <p>Bike paths from the various picnic areas would be good, but not if they cut into too much bushland.</p>
things to do	Increased playgrounds. Increased coffee / cafe facilities.
things to do	Install eco friendly adventure activities. A cafe where you could buy lunch or snacks or coffee would be great.
things to do	Long term.... Camping areas would be great for families....like Cockatoo Island in Sydney
things to do	mini train for small charge. cafe with outdoor seating. flying fox. better bird enclosures.
things to do	more activities like those proposed in the questionnaire, and adequate advertising to ensure crowds.
things to do	More adventures for kids
things to do	more carparking at peak time.
	all-ages playground, larger for the volume of people who go

things to do	More community events to be held there eg Carols, bush poet nights etc
things to do	More cycle ways  Better playgrounds (Newcastle has fallen behind other places in respect of playgrounds)
things to do	More night time use would be wonderful such as Moonlight movies.
things to do	More play areas
things to do	More play areas for kids  More animals to see and more animal encounters
things to do	more play areas for children
things to do	More shade areas for the kids
things to do	More shade but maybe some shade sails that people could set chairs up under or babies / children could play under.
things to do	More swings/play area for children of all ages. More undercover areas to meet demand for parties would be great
things to do	Mroe play areas for children.
things to do	much larger children's playground area with equipment for children from 0-16 years
things to do	New amenities block, more swings in playground.
things to do	Open up tracks for mountain bikes, as a special event.  Possibly overnight stays with animals like available at Taronga Zoo.
things to do	Opportunities for the community to feel a sense of 'ownership' would be great - the markets I believe are a potential avenue for that to occur. Possibly that local business or families could 'adopt an enclosure' or 'adopt an animal'. Cafes and things are services but not things to necessarily involve the wider community. Some would not have access to volunteer or use the services, but may want to contribute. Maybe encourage The Herald to get involved with a "Blackbutt Column" perhaps in The Weekender magazine to showcase new babies being born etc and encourage wider interest in facilities etc.
things to do	Organise activities and events to attract people to the reserve. Activities around Christmas and during school holidays for children and families, activities occasionally on weekends or in school holidays for young people, wildlife and environmental awareness activities and programs for all ages, community garden, outdoor movie evening, cultural event, environment events, community markets, bands in the park, arts in the park (exhibition) and workshops
things to do	Outdoor Cinema
things to do	Outdoor Cinema
things to do	perhaps alternative parking as it gets quite busy on weekends so we tend to not go. More activities like cinema, camping combined with twilight tours would be great adventure
things to do	Playground and activities for older kids (as above) flying fox.
things to do	Playground  More Animlas
things to do	Possibility of outdoor theatre (open air)
things to do	Possible expansion of the Richley Reserve area that could accommodate small scale outdoor events.
things to do	possibly a large shade cloth over the open space play/picnic area off Carnley Ave area
things to do	Previous suggestions ie: Camping.

things to do	<p>rather than one bigger playground more smaller playgrounds would be good.</p> <p>improve bike links to blackbutt from surrounding suburbs, link fernleigh and blackbutt</p> <p>food/cafe</p>
things to do	Sails over playground for shade
things to do	Shade over Grass/Play areas.
things to do	Shade Sails
things to do	suitable expansion
things to do	The botanic gardens on the Pacific Highway could be invited to move to Blackbutt. Considering the time it takes for a beautiful botanic garden (think Dunedin, NZ) to develop and what it can add to a city this would be a fantastic long term project for Newcastle.
things to do	The previous list of ideas were very good
things to do	the suggestions
things to do	Tractor rides around the park to all 4 pond areas
things to do	Tractor rides to show off the Reserve.
things to do	train or tractor through bush walks for less mobile persons. the bush is beautiful but not easy for walking through if you have even a small mobility restriction
things to do	Upgrade playground equipment, and include some for older children - like climbing walls, mazes, etc. A few swings, a see-saw and a slippery dip doesn't do it for older kids. Have walks through the centre of Blackbutt (i.e., not just around the car parks) that include pleasant places to sit that show the various aspects of the flora and terrain of Blackbutt.
things to do	<p>Upgrade Toilets - Need baby change facility</p> <p>Paddling pool for children</p> <p>Larger walk through enclosures</p>
things to do	walk through the tree tops - suspended so that the ground is not impacted, but it would provide a new tourist facility for Newcastle
wildlife experiences	<p>1. Function Centre.</p> <p>2. Improvements to animal displays/ encounters/ etc.</p>
wildlife experiences	Add more animals.
wildlife experiences	<p>Additional wildlife exhibits. (more reptiles, birds etc)</p> <p>Interaction with kangaroos</p>
wildlife experiences	All those things such as, cafe, function centre, better toilets, more animals, more interaction, more education
wildlife experiences	Animal exhibits along bushwalks
wildlife experiences	Animal exhibits, picnic/bbq/toilet/shade facilities
wildlife experiences	Animal welfare/comfort
wildlife experiences	beef up the wildlife aspect
wildlife experiences	Bigger Avaries
wildlife experiences	<p>Cafe off Carnley Avenue.</p> <p>Open up one way vehicle access to some of the great barbecue areas that are not used any more through out the reserve.</p> <p>More animal displays please. The ones there are first class.</p>

wildlife experiences	Cafe, function room  more wild life exhibits  native gardens  utilizing bush land with interactive walking trails  improving wheelchair access
wildlife experiences	Continue animal exhibits.
wildlife experiences	DO NOT REMOVE ANIMAL EXHIBITS . DO NOT INTRODUCE ENTRY FEES.
wildlife experiences	Eco-tourism, additional toilets at Carnley Avenue with baby change facilities, larger reptile exhibit.
wildlife experiences	Educational centres/programs.  Wildlife tours  Recreational wildlife  a stable area that keeps improving.
wildlife experiences	Enclosures fixed, reptile enclosure.
wildlife experiences	Enclosures fixed.  No cafe as rubbish will be a problem.
wildlife experiences	Enhance the wildlife exhibitions - they are a BIG part of the Blackbutt experience.
wildlife experiences	Enhancements to exhibits.
wildlife experiences	Ensure the long-term viability of the animal enclosures
wildlife experiences	Exotic animals  Cafe  Educational
wildlife experiences	Expand exhibits.
wildlife experiences	Expand the wildlife centre.
wildlife experiences	Extend reserve to include bushland on other side carnley ave and over Look Out road so improve connections for wildlife. Consider aerial passages for wild life if needed.
wildlife experiences	Extend the number of animals.  Cafe.
wildlife experiences	Further development of picnic areas and widlife enclosures
wildlife experiences	Get rid of caged animals. Only sick animals, junior rangers good.  Add Mountain bike track.
wildlife experiences	Get rid of the zoo

wildlife experiences	<p>Good quality food and drink outlets from snacks, sandwiches etc to buffet style family provisions to formal restaurant dining.</p> <p>A reception centre for weddings, balls, conferences and so on could provide solid income into the future if it was carefully located and properly operated.</p> <p>WE need more and better animal and bird facilities with much improved staffing levels. To have a total range of local animals a larger and better nocturnal animal and bird facilities are needed.</p>
wildlife experiences	Have more animals and turn it into a zoo.
wildlife experiences	<p>I think the zoo should eventually be closed. In the long term, Council can't really afford to maintain it without compromising the more important values of the park. The zoon is not really an appropriate facility in a bushland park. If full closure is too hard to achieve (due to the pro-zoo lobby), maybe keep just the koala exhibits, since these are by far the most popular.</p> <p>If the zoo is going to be maintained in the long term, it should have a conservation and animal welfare objective (with a related educational objective), rather than being primarily thought of as a tourist facility.</p>
wildlife experiences	<p>If animals are to be retained then make it more user friendly. Many of the exhibits make me feel closed in - imagine how the animals feel.. Do we need to see birds that we can see flying around OUTSIDE Blackbutt enclosed?</p> <p>Why would Blackbutt duplicate facilities that exist elsewhere such as wedding locations, carols by candlelight and outdoor cinema?</p>
wildlife experiences	improve the animamal enclosure and provide additional acctivities, even if they involve a fee
wildlife experiences	Improve the living standards for the animals. Make some of the carparks bigger particularly at Carnley avenue. Apart from that not much needs to change.
wildlife experiences	<p>Improve wallaby reserve.</p> <p>More interactive animals</p>
wildlife experiences	Improved enclosures. Maybe a walkabout area through the kangaroo as at Oakvale farm.
wildlife experiences	improvement of the animal exhibitions
wildlife experiences	improvements and expansion of wildlife exhibits.
wildlife experiences	improvements on the animals inclosers
wildlife experiences	In the long term, i would like to see the animal cages and facilities upgraded to a higher standard.
wildlife experiences	Increase animal exhibits, internal tracks, cycle way.
wildlife experiences	Increase it's animal education programs and encourage schools etc to use it's services.
wildlife experiences	Increased animal displays
wildlife experiences	Introduce more native wildlife and if necessary have a small fee to view.

wildlife experiences	Just like the Shortland wetlands have developed a wonderful place to eat and enjoy a coffee at the same time interacting with the wildlife... Blackbutt has a perfect area in front of the duck pond to put this facility. The cages need to be fixed and interaction with the birds would be wonderful with safety doors so that people can walk amongst the birds not just the ones with the Koalas.. Also to be able to get up close and personal with the Kangaroos and to be able to feed them would be the best thing for visitors... Instead of sending visitors away from our city to the bay area for up close and personal contact with our precious wildlife.
wildlife experiences	Kangaroo and emu enclosure always seems a bit barren to me
wildlife experiences	Keep as it is ie basic and family friendly. It does not have to be elaborate. Possibly the cost of the animal exhibits is becoming a burden on Council and I have no problem in seeing these exhibits eliminated.
wildlife experiences	KEEP THE ANIMALS, install activities to help maintain enclosures.
wildlife experiences	Keeping the animal exhibitions and ensuring no parking fees are charged. Could extend the animal exhibitions and on the lines of Healsville Wild life park in Victoria
wildlife experiences	larger car parking area, more picnic areas, another wildlife area
wildlife experiences	Larger enclosures for the animals.
wildlife experiences	Maybe hands on exhibitions, snakes and reptiles etc.
wildlife experiences	mini train for small charge. cafe with outdoor seating. flying fox. better bird enclosures.
wildlife experiences	More animal and bird exhibits.
wildlife experiences	more animal enclosures spread through park
wildlife experiences	more animals
wildlife experiences	More animals and info on them Activities for the young under 5
wildlife experiences	More animals to come and see and something for older teens so that it attracts all ages.
wildlife experiences	More animals!
wildlife experiences	More animals, toilets.
wildlife experiences	More animals.
wildlife experiences	More animals. Large map of the area with directions displayed in Carnley Ave central location.
wildlife experiences	Hands on with more animals.
wildlife experiences	more animals. the children loved that part of the excursion.
wildlife experiences	More animals; a wider variety
wildlife experiences	Cafe - for lunch and drinks.
wildlife experiences	More animals; up date some enclosures.
wildlife experiences	More birds in pond. Spotting of birds and naming of birds education of the public young and old
wildlife experiences	More interactive talks about the animals. Opportunities for children to touch some animals.
wildlife experiences	more native animal exhibits, nature talks and walks, link with conservation volunteer organisations to assist maintenance of trails and weed programs

wildlife experiences	more native animals
wildlife experiences	More Native wildlife
wildlife experiences	More play areas for kids
	More animals to see and more animal encounters
wildlife experiences	More public transport
	Increase wildlife exhibits, increase entry fees create a mini zoo in the city for tourism and eco-tourism exhibits and school excursions to raise money and broaden target audience
wildlife experiences	More reptiles
wildlife experiences	more tigers and bears please, LOL
wildlife experiences	More vaired animals
wildlife experiences	More variety of animals
wildlife experiences	More variety of animals.
	Not too costly to run.
wildlife experiences	More walking tracks. Ranger guided walks. More animals/ exhibits
wildlife experiences	More Wildlife
wildlife experiences	More wildlife enclosures
wildlife experiences	More wildlife exhibits
wildlife experiences	More wildlife exhibits, and perhaps link this program with the Art Gallery and art society's for art workshops. Also partner up with the University for art workshops and the botanical art degree.
wildlife experiences	More wilflife exhibits.
wildlife experiences	more/improved wildlife exhibits
wildlife experiences	More: parking, wildlife exhibits, bbq facilities, toilets
wildlife experiences	Need to consider new enclosure for the wombat. It was clearly stressed.
wildlife experiences	New animal habitats; promote school tours/visits (I am a teacher); more animal species.
wildlife experiences	No really big changes needed or it will spoil it. Could maybe have a walk through area with small animals for children to pet/feed. Could have a small charge for this area to offset extra work involved.
wildlife experiences	Pay for entering the animal and bird enclosures - replace damaged bird cages.
wildlife experiences	Phase out the wildlife exhibits as I believe it is cruel to keep any animal under such captivity
wildlife experiences	platerpus exibit
wildlife experiences	Playground
	More Animlas
wildlife experiences	ponds need to be free of algae. more wildlife education and exhibits
wildlife experiences	Possibly some level walking tracks (along contours) to accomodate less mobile visitors. Improvements to the Kangaroo/emu enclosures.
wildlife experiences	Re build and complete the animal shelters after the June long weekend storms
wildlife experiences	Rebuild old exhibits additional animals
wildlife experiences	remove animals council has no business runningg a private zoo
wildlife experiences	Remove the animal enclosures - they're not up to standard and the displays can't compete with other wildlife display around NSW Australia and internationally - so don't try.
wildlife experiences	Repair Animal Enclosures that got damaged in the storm
wildlife experiences	Repair avaries

wildlife experiences	Repair damaged avaries  More variety of animals/Birds  Child proof barrier around ponds
wildlife experiences	Repair damaged enclosures  Increase conversation
wildlife experiences	Repair Exhibits
wildlife experiences	Repair of enclosures, replacement of animals lost in storms.
wildlife experiences	repair the animal enclosures.
wildlife experiences	Repair/upgrade the wildlife exhibits. More diversity in the children's playgrounds.
wildlife experiences	Repari damaged averies
wildlife experiences	Reparis to all exhibits still damaged.  New toilets with a parents room for nappy changing.
wildlife experiences	REPLACE THE ANIMAL EXHIBITS. LOTS OF ANIMALS TO TAKE TODDLERS AND OLDER PEOPLE TO IS GREAT. USED TO TAKE PEOPLE ALL THE TIME.
wildlife experiences	Reptile Exhibit Cafe - Food Facilities
wildlife experiences	The animal enclosures at Rockhampton (Qld) are a great tourist attraction. This zoo is free to enter although there are donation boxes around. Why not try for our own zoo?? Blackbutt is the perfect setting.
wildlife experiences	The areas for emus and kangaroos are a bit dusty and don't look like they're very nice for the animals! Maybe smaller areas for viewing and large areas for their entertainment, exercise etc.? Or maybe having a few in a more enclosed area on a rotational basis??
wildlife experiences	The car park even if there were a charge/fee  The kangaroo enclosure is a bit untidy and unkept (last time I was there). that could do with an upgrade.  Make the duck ponds more of a water feature and not have them look like a cess pit inwjhich people throw their food scraps!
wildlife experiences	The large fenced areas make it difficult to see the roos etc. Is it possible to arrange for some of the animals to be in a smaller enclosure for some of the time.  Better cycling facilities including bike secure storage at a small cost?
wildlife experiences	To have more wildlife wandering around like they used to before the floods.
wildlife experiences	Updating and adding to animal enclosures
wildlife experiences	Walking trails  More animal exhibits
wildlife experiences	Wild life
wildlife experiences	Wildlife emclosures need to be repaired
wildlife experiences	Wildlife enclosures need to be fixed

## Q16. Final comments (n=438)

subject	comment
appreciation	A fantastic resource.
appreciation	A great place for everyone - not only the people of Newcastle but visitors.
appreciation	A great place to bring tourists
appreciation	A pleasurable day out to come see Australian Wild Life
appreciation	It is a wonderful resource
appreciation	It is a wonderful resource for Newcastle
appreciation	It is always a great day for adults and our grandchildren - a great place to hang out and see the children so happy.  The quality of the volunteer activity is excellent. They helped to make our visit very enjoyable.
appreciation	It is good to take overseas visitors to to see native animals including kangaroos, koalas, birds etc so feel it is important to include these. Don't use it for lunch or BBQ as it gets very crowded at the weekends however great for wildlife exhibits
appreciation	Its a fantastic asset try and make the best of it..
appreciation	ITS A GREAT FACILITY
appreciation	Its a great place - keep it.
appreciation	It's a wonderful place that should be kept.
appreciation	Thank you for keeping it free entry
appreciation	Thank you for providing Blackbutt for the community. It is a beautiful area that I am always proud to show people. It is a rare delight with wildlife, open spaces, private areas and tremendous beauty - please don't bring it too much 'up-to-date'!
appreciation	thank you for the opportunity to comment
appreciation	Thank you to the wonderful staff and volunteers - they do a great job.
appreciation	Thank you very much for a getaway /nature park in an otherwise urban area! Council monies well spent!
appreciation	Thank you very much, I have really enjoyed the visit.
appreciation	thanks for asking the questions
appreciation	thanks for the opportunity to comment
appreciation	Thanks for the opportunity to comment. I truely pray you act on these suggestions!
appreciation	Thanks for the opportunity to 'have a say'.
appreciation	Thankyou to all the volunteers/rangers who take care of the reserve and animals.
appreciation	Think rangers do fabulous job - think we are really lucky to have it. Must be maintained as it is an asset to our city!
appreciation	This a great asset to Newcastle and its promotion should be encouraged by council and not ignored
appreciation	This is a great place. Goodluck!
appreciation	this is an asset that must never be sold
appreciation	this is first place i take international visitors
appreciation	This is the closest thing Newcastle has to a zoo. More animal friendly exhibits would have my children want to visit more often.
appreciation	This is the first time I have been here since you have built the new picnic sheltered area and barbecues. Thank you for your efforts. They are much appreciated.
appreciation	This place is a treasure and should be maintained. Keep the animals as this is the big draw for families and tourists.
appreciation	This place is great.
appreciation	This was a good survey.
appreciation	We are quite happy.

appreciation	we are so lucky to have such a beautiful place in the midst of our city.
appreciation	We have taken many overseas and interstate visitors to Blackbutt and everyone of them has commented on what a lovely resource it is - especially for young families and small gatherings. The animal enclosures is icing on the cake. Its a truly supurb spot in the middle of a brilliant city. We love it.
appreciation	We love Blackbutt - i think anyone with young kids does too. Its an amazing attraction to our region and should remain free.
appreciation	We LOVE Blackbutt Reserve! I know there's been talk of fees, but I think less ppl would come. I wonder if the gift shop/cafe would help provide much needed funds? And out of all my ideas, I think my main things would be shade cloth over the little kids playground and another playground with activities more enticing to older kids (such as flying fox etc). Seriously, check out the big one at Mt Annan Botanical Gardens - it's awesome! Thanks for providing this awesome nature reservice for us!
appreciation	We love Blackbutt Reserve! Please keep it as accessible as possible to the community. It should be carefully preserved because it's a highlight of a visit to Newcastle. It's a real gem; there are few places that visitors can experience our wonderful Aussie flora and fauna so closely.
appreciation	We love Blackbutt! Have grown up with it and want future generations to do the same - at no cost or a gold coin donation only
appreciation	We love Blackbutt!  More tables and chairs would be good. It is always packed on weekends in summer and on public holidays. On these busy times it can be hard to find carparking. Would be prepared to pay a small fee either for entry or parking if that was required to maintain or improve on current level of service provided.
appreciation	We love blackbutt. When we attend we always leave donations in the boxes provided. We would happily pay a fee to see the exhibits so long as it was reasonable and not prohibitive to many other patrons.
appreciation	We love it! Love showing it off to visitors from Sydney.
appreciation	We love this place - my son has been coming here since he was a baby. It is a fantastic place for locals and tourists; great way to promemts Newcastle! Thanks!
appreciation	we need it open
appreciation	We were very impressed - thanks for a great day.
appreciation	the cafe is a great addition since I was there last. Great place. Thanks.
appreciation	These surveys are great. I have emailed to web site (twice) to all on my mailing list.  One thing though - there is no GO BACK button in case you wish to change the previous answer, or to add further comments to the previous comment or suggestion box. Also I find that they take so little time to complete, I would be happy to have a wider range of questions (understanding that some surveys do not require more).....keep up the good work
appreciation	The list of potential services and facilities mentioned earlier in this survey are outstanding. They would add so much to what is already on offer. A cafe, a function centre, a wedding gazebo are all fantastic ideas. Open space such as Blackbutt is rare in this day and age, and we must utilise it and make it more user friendly.
appreciation	The work donw on carnley & Richley around the little duck ponds looks very good. Thank you!!
appreciation	Although I am not a frequent visitor to Blackbutt for my own relaxation, I like to take visitors to see a unique unspoilt local council sponsored area that highlights local flora and fauna - I would not take visitors to experience just another commercial theme park and events centre.
appreciation	An excellent resource we do not want to lose.

appreciation	An excellent venue for family outings; plenty to see and do; education for youngsters. Well done! I can see many repairs done since our last visit.
appreciation	Appreciate being included in this consult.
appreciation	As mentioned before, it is a delight to have such a park so close to the city. I take all our visitors to it. Overseas visitors just love it.
appreciation	Been coming since the 60's and have always found it fascinating. It has evolved over the years. The latest additions have enhanced its attractiveness.
appreciation	beening our 1st time there I found it to be a great place for the family outings & I am planning to go there again soon.
appreciation	Blackbutt is a great asset for the city and is good for tourism and locals alike. It is such a wonderful place to go and so close to the city.
appreciation	Blackbutt is a great place to take kids for entertainment. Commercialising the area would greatly detract from its appeal and would lose "business".
appreciation	Blackbutt is a great place to take visitors
appreciation	Blackbutt is a wonderful are to go to for vistors to the area as wellas locals, not many places like this in Australia, we like to show vistors when they cime here
appreciation	Blackbutt is an expectional facility and should be invested in to keep it going for the long run
appreciation	Blackbutt is extremely important for Newcastle in the long term because it is the only major park in the city. Newcastle has no other opportunity for a park like the Hyde Parks of Sydney and London, Central Park in New York, or Stanley Park in Vancouver. It is a very precious opportunity.
appreciation	Blackbutt is one of a kind.  Perfect example of well spent council funding.  Clean and tidy and great for families
appreciation	Blackbutt is one of the main areas of Newcastle and must always stay that way
appreciation	Blackbutt is one of the most wonderful places Newcastle has to offer - we are very lucky - hopefully it won't change too much in the years to come as its great just as it is!
appreciation	Blackbutt is our favourite park. We love the trees, animals, playgrounds and the isolation of feeling like you are in the bush. Love the new playgrounds.
appreciation	Blackbutt is part of Newcastle's heritage, it is what this town was before we came. It needs to have large areas set aside as natural as possible. It is a brilliant contrast to what we have become.
appreciation	Blackbutt is part of the personal history of almost everyone in Newcastle - one of the best thing about it is that it offers such a variety of experiences for all ages. Please don't change its diversity - I don't want to see it made into wilderness and I think it could take some discreet development without losing its character. I forgot to say that my family love lighting barbecues - weather permitting.
appreciation	Blackbutt is unique to the Hunter region and should be maintained it is a drawcard for tourists and locals alike and should be enhanced.
appreciation	Blackbutt needs to become the heart of our area, there are too many people who come to this area from every country around the world and they all want to pat a Koala and feed a Kangaroo and what Blackbutt has that is so unique is the wombat viewing rooms.. all this needs to be made a focal point and even bird feeding times like in queensland would be wonderful.
appreciation	Blackbutt Reserve is a fantastic place to take visitors from overseas especially as they are not many other places worth visiting eg. Hunter Street
appreciation	Blackbutt Reserve is a great place for families, particularly young ones, to come together and picnic or enjoy recreational outdoors activities, as well as celebrate birthdays and other events. It's a beautiful and valuable area of Newcastle.

appreciation	Blackbutt Reserve is a wonderful place that myself and family visit frequently. I've never had an problems whilst visiting. It's a lovely environment and I'll keep coming back.
appreciation	Don't change too much - it's a pretty special place.
appreciation	Don't let Blackbutt get too commercial! Keep it as a simple space to access. We love it as it is. Thanks for the survey - thanks for asking!
appreciation	Excellent Council Resource
appreciation	Excellent Facility
appreciation	Excellent local resource for community
appreciation	excellent resource in heart of the city ,showcases city , a highlight for all the international visitors we take there
appreciation	Fantastic spot.
appreciation	Firstly, thank you very much for providing me with the opportunity to contribute through Newcastle Voice. The Blackbutt survey style incorporated a confusing array of response styles ie click and drag; check boxes and move the ball. Yes it is interesting to explore survey technology functionality but keep it simple. In general, keep up the good work Newcastle Voice.
appreciation	Generally happy with it as it is
appreciation	Great friendly staff
appreciation	Great job.
appreciation	Great place for the family - no need for much change.
appreciation	Great place to bring the family. Willc ertainly be back.
appreciation	Great place to have in the middle of our city. Lovely place to simply enjoy friends and nature
appreciation	Great place, can't imagine Newcastle without it.
appreciation	Great.
appreciation	Greatly undervalued resource deserving of greater council support
appreciation	I do love Blackbutt Reserve as it is without any need for change.
appreciation	I do not visiti enough to be able to give a lot of comment but feed back through various family and friends is that Blackbutt should be kept as a great family and visitor location.
appreciation	I dont use Blackbutt regularly now because I no longer have children at home but I expect to do so with the grandchildren. I always take overseas/interstate visitors there.
appreciation	I enjoy visiting Blackbutt at any time.
appreciation	I feel this reserve is a great asset and should be maintained for the future of inner Newcastle family space.
appreciation	I grew up in New Lambton in the 1970's and 80's and spent many hours in Blackbutt with my mates riding bikes and exploring the bush. I've seen the tranformation of Ritchley reserve from a coal mine into a fantastic park area that I can now take my own daughter. I'd like to be able to ride my bike in Blackbutt again and take my daughter as well.  Blackbutt is a one of Newcastle's best features and does not need a lot of change. Mainly, we need to ensure that we retain Blackbutt as it is in it's natural state and committ to increased maintainance and gradual improvement over time to suit community needs.
appreciation	I have filled in this survey in the spirit of good faith. I still do not trust your motives for asking some questions. In the past you have not disclosed the reasons for surveys on specific topics. If there is a plan being developed for Blackbutt let us know up front, if you are looking at ways to increase patronage tell us. Given the recent kerfuffle about Blackbutt I hope your motives for the survey are not sinister
appreciation	I like it just as it is. Free and family love it.

appreciation	I love Blackbutt and like getting the children back to nature without being too far from home.
appreciation	I love this opportunity to give my views, I only hope the council isn't just doing it for lip service.
appreciation	Improving every time we visit!
appreciation	It is a beautiful and interesting place to visit, keep up the good work
appreciation	It is a beautiful relaxing area.
appreciation	It is a fabulous asset to Newcastle more should be done with it. Much improved upon last year but still a long way to go!
appreciation	It is a great community area but like a lot of things it could be better.
appreciation	It is a lovely place in the middle of the city for all to enjoy and should be available to everyone.
appreciation	It is a most important element in Newcastle as it can be used Winter or Summer and provides entertainment for young and old.
appreciation	It is a wonderful natural public resource. I have a number of overseas visitors / students who always greatly enjoy visiting Blackbutt
appreciation	It's great as it is. Congratulations!
appreciation	I've never been however i went to reserves when i was a kid, i think it is a valuable asset for the community
appreciation	just to say that we should be reminded of what a great facility it is, given that it is free. We should be proud of it, and the council for supporting it so well.
appreciation	Just wanted to clarify that the question around suggested things to 'support' are things that I personally might use. Some of the things I would not use I still think are good ideas but I just know that I wouldn't use them.
appreciation	keep up the good work there
appreciation	Like it just the way it is. Don't change a thing.
appreciation	Like it. A great city asset.
appreciation	Love Blackbutt - improve it don't loose it.
appreciation	Love improved shelter areas off Carnley Ave.  great place for families
appreciation	Love it - a Newcastle Institution!!
appreciation	Love it!
appreciation	Moer seating required around kangraoo & Enu enclosure. Keep entry free. Keep up great work. Greta family day out.
appreciation	Natural setting this close to city is hard to beat.
appreciation	newcastle icon
appreciation	Newcastle LOVES our Blackbutt. From coming here as a little girl to bringing our children here is very special. Keep up the great work!
appreciation	Novocastrians are very likely to have an amenity like Blackbutt.
appreciation	overall I really like blackbutt!
appreciation	Park great, no change, great venue.
appreciation	peaceful & great place to bring the family.
appreciation	Places like Blackbutt, that are so close to the burbs, are becoming rarer and rarer assets. What Blackbutt is now and offers Newcastle, and visiting, families must be preserved! It is most incredible and unique.
	More information about the areas uses and history would be interesting.
appreciation	please limit development pressures in and around blackbutt and our other green zones. wildlife corridors are a great concept. have these been explored? community education could make a difference. thank you for the opportunity to participate.

appreciation	The natural bush land is the greatest asset to get away from the concrete for a awhile to think and to see life is enjoyable after all
appreciation	The reserve is best a -place to visit for older [ep[le snd to relax
appreciation	This is a very good ecological/fun venue with significant long-term value and potential.
appreciation	Very enjoyable place to visit.
appreciation	Very good the way it is.  Staff very friendly.
current services	The spot light adventures seem to be a popular school holiday activity, which should be kept up.
current services	Please keep Blackbutt running and the animals.
current services	Please keep the animals
current services	Please leave animals for my kids to see and enjoy. Do not close it down.
current services	Please maintain animal exhibits and consider increasing range of animals.
current services	repair avaries
current services	Restore wildlife to pre-storm conditions and then add to this.
current services	the animal inclosure is ineed of revaping more user freindly, the park is just for the most is bushland with nice feel about it but no appeal for families to bushwalk
current services	the lookout road entrance is pathetically neglected.
current services	The work that has recently been done in the area from Freyburg Street is a wonderful improvement. Could do with a little more shade covered area
current services	There is great play equipment, access to native animals and BBQ's etc.
current services	Please maintain the area well.
current services	A few more animals.
current services	A large area in the South West section is now "off limits" due to the smell and droppings from bats. These creatures were NOT in the reserve before sometime in the 1970's.  I know all about bats being part of the ecosystem, pollinating eucalypts and such. BUT they are health risk.  I would be very pleased to see the bats move on!
current services	animals must stay and the open space is really important
current services	AS YOU CAN SEE MY ONLY HOPE IS THAT THE ANIMALS REMAIN THERE.
current services	better Playground
current services	bigger disabled toilets
current services	Blackbutt - please keep it open!!! Any attractions need to keep the bushland setting theme. Better bus transport - perhaps a bus service to Blackbutt itself.
current services	Blackbutt a unique, my children (now in their 30's) were brought up in close proximity to it and have many happy memories of bike riding, bushwalking, talking to the animals (specially old Barbara the Corella, now long gone) and barbeques, keeping the place maintained, pristine and accessible is important
current services	Blackbutt is a beautiful location in Newcastle.  With some improvements it would create better tourism for Newcastle and its surroundings.
current services	Blackbutt is a beautiful relaxing place in the middle of our city that is close and easy to get to for rest and relaxation and destressing and picnics and family fun, don't over develop it and destroy these things.

current services	Blackbutt is a beautiful, natural feature that we are privelaged to have in our neighbourhood it is important not to ruin it by making it into yet another ordinary 'attraction' that emulates the Gold Coast or Central Coast Parks. Blackbutt is unique and is this feature is the one that needs to be retained and promoted
current services	Blackbutt is a place for council workers to go for a bludge and not do any work
current services	Blackbutt is a treasure but hopefully it won't be developed too much. As long as there are clean amenities, seating, shade, family-friendly facilities, bush walks, animal exhibits etc it should remain popular. For us, one visit lasts a while but if there is a variety of bush walks so that we return for a different experience, then that would mean more visits.
current services	Blackbutt is also partly responsible for air quality in Newcastle. The fruit bats have chosen Blackbutt because of the quality of the air. Blackbutt is also a visual asset to the city.
current services	Blackbutt Reserve is a beautiful feature of our city. It should be kept as untouched as possible while maintaining the wildlife exhibits and offering a limited amount of entertainment (commercial) to visitors.
current services	Blackbutt Reserve is a fantastic asset for the City and Region, but the animal enclosures that have been left to decay since the June 2007 storms are seen by the community as a reflection of what Council thinks of this asset.
current services	Blackbutt should be kept as natural as possible.
current services	Blackbutt's main asset is the natural bushland.
current services	BR is a great natural reserve so close to the city. All that it needs is to be maintained
current services	Carnley Avenue toilets oder is dreadful! A kiosk could be manned by volunteers.
current services	Carparking is an issue. Possibly some more areas would be good.
current services	CLEAN TOILETS  CLEAN TOILETS  CLEAN TOILETS  Staff do an EXCELLENT job cleaning and preparing BBQ areas but they must despair when entering the toilets
current services	Coffee - Hot Food.
current services	-Council officers and Councillors protect the whole environment of this great gift to our City of Newcastle. GREAT FUTURE  -Plant many more Australian Natural Grasses throughout the city and eliminate some of the financial and environmental overheads from
current services	Cycling paths, more donation boxes in obvious/conspicuous places.
current services	Do not close the reserve.
current services	Do not make it too expensive to visit.
current services	Do Not remove animal enclosures.  Blackbutt is a fantastic resource for Newcastle.  Promote it more.
current services	Donation boxes in new places  Baby change facilities

current services	Don't make it into a theme park or chop down any trees. If we can afford all the sporting facilities and stadiums in town we can certainly afford to keep Blackbutt as Blackbutt.
current services	Don't take the animals away.
current services	entry to an enclosure of tame animals for feeding and petting ie. kangaroos
current services	Fix the broken and empty enclosures, they look terrible!
current services	get rid of the zoo
current services	great facility if not changed too much.
current services	Have not visited Blackbutt in over 30 years, can not respond to any of these.
current services	I am sorry I can't give a better response it has been quite a long time since I have used Blackbutt.
current services	I consider the reserve important to the New Lambton/Blackbutt area. We need to preserve it for our children and to show what flora and fauna was present before houses were built
current services	I havnt been to Blackbutt Reserve as I have only been living in Newcastle for a year. I do intend to go there when the weather fines up with my family for a picnic.
current services	I used to run a bit and I know other runners that, like myself, like to run in Blackbutt. It's a runners paradise because the scenery is gorgeous, its cool with the trees and hilly. Perhaps some more bubblers would be good?
current services	I wish it was open later every day
current services	I would hate to lose this facility. It is a wonderful place for families and very unique within our city. It is often over used and it would be great if more areas were available.
current services	I'd like to see Blackbutt restored to its former glory.
current services	It's wonderful, just needs a few improvements. Repair storm damage.
current services	keep all the vegetation indigenous  no flower gardens
current services	keep it clean
current services	Keep it clean and safe
current services	Keep it open
current services	KEEP THE BUSH TO WALK IN, QUIETLY. RE-PLANT SUITABLE NATIVES WHEN NECESSARY. AMENITIES IN CARNLEY AVE AREA ONLY.
current services	Kids loved feeding the ducks
current services	leave gates open longer
current services	Leave the gates open longer at night to enable people to stay longer especially during daylight saving. Provide adequate lighting to support people staying out longer. Have rangers moving around the grounds so that people see them more often so people feel safe late in the afternoon / evenings
current services	Maybe fix up the podn to make it more accessable
current services	More BBQs.
current services	More bike paths to and from Blackbutt,
current services	more enclosures to allow more people to enjoy
current services	More programs for the kids with lots of hands on experience as it helps them to become more aware of their environment and I know from previous experiences that the kids love to learn about everything. It's a great experience.
current services	More secure fencing separating the car parks and picnic areas would make the area safer for small children. I should have put this in the preceding section but forgot.
current services	More staff needed on weekends when it is the busiest for activities that are on. More single table shelters. Recycle bins or a can recycle to collect money from.

current services	Most of all, it needs to retain and improve on its natural features. Cleared areas need replanting and carparks, buildings need to be restricted to either outside the park or in smaller zones so as to be less intrusive on natural areas.
current services	Need to keep tree cover where possible a green natural open space environment , however need to look at parking areas by the provision of more little blendin say 6 to 10 vehicle sites all around fringe park area
current services	never get rid of the animal exhibits!!
current services	New displays eg dingos and small reptile enclosures and insects.
current services	NEWCASTLE has a wonderful resource at its finger tips - as said only maintaince from this point onwards - and do not turn it into solely a commercial venture - the astmosphere will eventually be lost not to be retrieved
current services	On a several occasions I have met a friend, who works at John Hunter Hosp, for lunch at the Lookout Rd picnic area. Each time, we notice something a bit unnerving - there seems to be someone loitering around up there, or the same youth comes and goes without any obvious purpose, or, on one occasion, someone drove in and collected something from the wall of the toilet block. Perhaps passing Council workers should drive through there regularly just so that it is not such an isolated place.
current services	One free packet of food for each child to feed either the swans/ducks or other animals (like at Oakdale Farm). Can pay for any additional thereafter.
current services	Perhaps Night tours of animals
current services	Please do NOT remove any animals
current services	police to drive through every now and again
current services	Recycling bins needed.
current services	Regarding the survey design - I did not know and there did not seem to be instructions how to drag and click the cards. I had never done this before and aborted the questionnaire several times before I chanced on how to do it.
current services	The native bushland and creeks of Blackbutt are rare in the Newcastle area, provide great amenity to the surrounding suburbs and need better funding for rehabilitation and protection.
current services	The ranger programs could slot in with other outdoor activities, like Scouts, to increase the usage of Blackbutt, and help kids get their badges. More synergy with like-minded communities in Newcastle will raise attendance numbers.
current services	Upgrade the toilet facilities - leaky taps and dirty toilets are a problem. More school holiday programs for younger children
current services	<b>URGENT UPGRADING OF TOILET FACILITIES</b>
current services	Womens toilets were not comfortable
current services	Working Bee program?
finances	Would like facilities to purchase Lunch.
finances	A compulsory admission contribution (e.g. \$2 to \$5 range) to access the Carnley Ave enclosures could generate funds and is completely reasonable considering the quality of the exhibits provided.
finances	it is not a money spinner for our narrow minded council
finances	It would be great for the council to spend more money on making the reserve the best picnic/party area in the Hunter Valley.
finances	Please dont make it too commercial , it needs to be there and to be used for family's and to enjoy
finances	Please don't turn it into an ugly function centre - keep it simple and enjoyable for all people.Council should support Blackbutt via rates payments, without adding pressure for it to be a money generating operation. It should be recognised for its important contribution to the community.
finances	Please keep blackbutt, and try to keep prices within reach for lower socio economic families

finances	PLease keep cost free. Not much is free for families anymore.!
finances	Possibly a gold coin donation entry fee to assist in maintaining the reserve
finances	retain the facility as a free service for all Novocastrians and visitors, particularly the children
finances	Should be leaflet put into information and tour centre. Please leave this reserve free of charge.
finances	Small admission fee to help maintain.  Boom gate  No parking metres  Not too commercial with new facilities.
finances	The donations boxes should be more visable. I think lots of people are happy to donate but not aware of those donation boxes.
finances	We need to keep some parks for all
finances	Whatever future plans are envisaged for Blackbutt, community consultation is paramount for its success along with free public access to the reserve. Any eco friendly development which doesn't impede the general publics use I feel would be well received especially if the proceeds from the development return to the upkeep of the reserve.
finances	Would agree to payment of entry (Gold coin donation)
finances	Would be happy to pay for parking if the entry remained free.
finances	Would be willing to pay for parking as long as not too expensive to help with costing.
finances	Would not be averse to paying for parking if it improved the facility.
finances	You need money to improve and run Blacbutt Reserve. We waste thousands annually and millions over the years on that fool replica William 4th boat. Take it out 12 miles and scuttle it.
finances	A reasonable fee for entry into Blackbutt is justified - for residents, visitors and ratepayers. Blackbutt is a treasure, we should all pay a bit extra for using this place.
finances	A small charge would br OK
finances	Any money raised at Blackbutt should be kept by Blackbutt - not council generally.
finances	As a ratepayer of Port Stephens (previously Newcastle and Lake Macquarie) I think Blackbutt should always remain. Even if a charge to access is implemented it is still a great venue for a family day out!
finances	As a small business owner and a mother I would be happy for my business or family to contribute to the upkeep of an animal or enclosure to ensure it was free for everyone. Would consider \$1-5,000 per annum.
finances	Beautiful place - willing to pay small entry fee.  Shaded enclosures too expensive.
finances	Black butt is a great place fo rpeople of all ages. As someone who has lived in Newcastle all my life, I've been there heaps of times and have liked doing different things at different ages (I even went for my first birthday). I think Blackbutt is an important community and cultural place for the people of Newcastle - mainly for people who have grew up here - because it is associated with our entire life - birthdays, school events, family events, romantic picnics and so on. I am happy to support initiativse and ways the council can make more money via Blackbutt so that Council can continue to maintain Blackbutt.However I wouldn't ever like to see it become too commercialised. Its a community place and it should predominantly stay like that. Thanks!
finances	Blackbut Reserve is a wonderful resource for Newcastle - I think visitors should be prepared to pay some sort of fee for access other than walking through the reserve

finances	Blackbut should be seen and managed as a valuable and unique Council asset and ideally not a liability.
finances	Blackbutt is a fantastic family outing. I would be happy to pay a small fee in order for improvements to take place and keep animal exhibits.
finances	Blackbutt is a fantastic resource for the whole of Newcastle. Please don't lose the wildlife exhibitions. I would be more than happy to pay for access. A Cafe and/or souvenir shop would also be a great idea and I'm sure would pay for itself.  I'm not a big fan of a car parking cost, as there really is not much alternative access and you would lose visitors - Blackbutt needs visitors to use a Cafe and paying Wildlife Exhibition customers. Let Mum and Dad's have their picnics for free.
finances	Blackbutt is a great facility for visitors and locals alike. More funding. Replace the ranger.  Make it the jewel in the crown of our parks.
finances	Blackbutt is a really positive part of Newcastle. Having community access to a large parcel of bushland is very very special. Please don't sell any of the land off.
finances	Blackbutt is a wonderful asset but has fallen into disrepair over the years. To improve it as a local and tourist attraction, a greater range of services need to be provided which can generate income for use in improving the reserve's facilities.
finances	Blackbutt is a wonderful spot for families and community groups to use.  Please try to keep it as free entry and look at getting some more shade erected.  Thank you
finances	blackbutt is an asset to newcastle & should be capitalised on but remain affordable for locals as well as tourists
finances	Blackbutt is an important community asset that should remain affordable and accessible to residents of Newcastle.   Before fees are considered have some regard for the local businesses who benefit from the park, the local fish & chip shop, paper shop etc.. the small row of shops on Orchardtown road and surrounds would get significant custom from park users. Fees at blackbutt reserve may just direct families into the foreshore where fish n chips on the grass is still a low cost outing.
finances	Blackbutt is one of the few pockets of 'nature' in the city and it should not be commercialised (except maybe for a small self funding cafe). The council funded zoo exhibits are a throwback to the 50's and should be removed ASAP with better walkways for visitors to interpret our local native bush.
finances	Blackbutt needs to pay for itself. We need to charge for parking/entry fee, have a cafe that generates income, as well as paying for the park tours. It needs to be self sustaining so that it is not a drain on Council, but provides the public with a unique experience. DO IT !!
finances	Blackbutt Reserve is an amazing community facility. Funding options to ensure its longevity need to be put in place
finances	Blackbutt reserve is an important tourist attraction for newcastle. It desperately needs funds to improve and upgrade facilities, so please consider charging a modest entrance fee that will contribute to the Blackbutt budget
finances	Booking fees for large private functions would be OK.

finances	Council should not provide funding for things like Blackbutt other than seed funding. Continual injection of seed funding into ventures will quickly encourage the establishment of a wide range of activities and venues. Poor venues will die out and far better quality venues will evolve. EG Walsh Point Reserve could be a Harbourside Adventure Land and Marine Education Centre.
finances	Cr Buman's suggestion to sell off parts of the Reserve to fund its ongoing operation is short sighted and misguided. The environmental impact on the Reserve ('edge effects') would be significant. In addition, it is unlikely development would be supported adjacent to the Reserve boundaries due to bushfire restrictions.
finances	Definately an asset for Newcastle. Any visitors I bring with me are blown away. Can't believe it is free. Is always clean and friendly - credit to the staff. Maybe have sponsorship from some companies to raise funds - link them (Re: accommodation, other tourist sites).
finances	Definitely no charges but funding through services like cafes etc
finances	Develop function areas that generate income so that it pays for upkeep and further enhancement of free facilities.
finances	Do not over commercialise this area, after all, it is a wildlife sanctuary and animals do not want to be frightened by undue noise and traffic. It entertainment is offered, it should be contained.
finances	Do not sell any part of it off this is a valuable green space for Newcastle.
finances	Doing a good job. Increase council rates for park improvements. I will unlikely come if it costs much money for entry.
finances	Don't close it down, and keep access free, I think most poeple wouldn't mind a small car park fee or entrance fee, but I think fees will deter many people from coming. Often it's not the cost but the hassle of having the right sort of change for meters/entrance gates - it would stop me from dropping in as often as I do.
finances	Dont get rid of the animals. This is a unique facility in our city. Council - stop looking for ways to grab revenue from facilities such as these. We already pay for these recreational facilities through our rates. More rangers patrolling to prevent cruelty to the animals - particularly children throwing rocks and sticks at the ducks - their parents are not supervising them.
finances	don't introduce a fee - provide a donation bucket
finances	Don't make it too commercial. Keep what it is all about.
finances	Don't make it too commercialised.
finances	Don't sell off the fringes of Blackbutt
finances	Happy to pay an admission/parking fee as long as it is reasonable.  A walkway from Kotara would make it more safely accessible by foot/bike to Carnley ave entrance.
finances	Happy to pay entrance fee.
finances	how come lake macquarie council has much much better parks than Newcastle City Council when we are the regional capital?
finances	I am concerned that the introduction of a "Park management fee" AKA parking fees by Council at the Richley Reserve car park will result in the surrounding streets being parked out by visitors every weekend. The fee-free Mahogany Drive car park can only take about 10 vehicles so the rest will probably drop off their passengers and gear at the entrance to Blackbutt and then park in the surrounding streets, inconveniencing the local rate payers every weekend! This would add to the existing parking demands from people using Novocastrian Park for sport, and the Blackbutt shops, resulting in the streets in this area being squeezed for parking pretty much every weekend!
finances	I don't think an admission charge is necessary if other means of income eg cafe, can be implimented.

finances	<p>I don't think the public would react adversely to a small charge for parking if the money raised was used directly by the park, it should be marketed in this way to avoid any backlash.</p> <p>My family love going to Blackbutt and we feel only small improvements are required to the general infrastructure of the park.</p> <p>Availability of healthy food would be a big plus.</p>
finances	I feel that entry should be free but provide secure donation boxes as I'm sure families would be more than happy to pay if the facilities are clean and welcoming.
finances	I have a 3 year old son who adores Blackbutt and i can't wait till he is old enough to participate in the other activites. Any admittance or parking charges other than a token one would however stop us going.
finances	i hope that when council develops the new blue gum hills reserve that they consider the issues facing blackbutt and put in some revenue generating features FROM THE START- this way it won't attract a backlash once the new park is already open. perhaps consider a fort scratchley style function centre (except with a bushland theme) and build it as a feature piece within the reserve. the parks need commercially viable services to generate revenue. maybe a treetop walk like the otway fly in victoria or the illawarra fly in wollongong. there's some great escarpments up at lookout road that'd be suitable- plus the views to newcastle (even from lookout road) are great.
finances	I hope you can achieve and keep Blackbutt sustainable.
finances	I love Blackbutt and want to keep it available to all Novocastrians. This means keeping it free and many disadvantaged families would not attend if they had to pay. Paying for parking (\$2 a half day, e.g.) would be a way to raise some funds for the reserve. I would support a cafe/kiosk being opened but wouldn't like to have advertising everywhere. A function centre in an out of the way spot would be fine, too, if it pays for itself.
finances	i still believe that there should be a charge per vehicle in order to offset council expenditure
finances	I think a modest user pay fee would be acceptable to most. Particularly for parking and large group visits.
finances	I think blackbutt has charm because it isn't overdeveloped. I think introducing markets, shops, information centers etc will bring more people but make it less enjoyable. We have markets shops and information elsewhere, just provide basic facilities like seats and toilets. Introduce pay parking if you want it to pay its way (partially).
finances	I would be happy to pay a reasonable entry fee to assist with improvements and maintenance of the Reserve.
finances	i would be personally happy to pay for entry to a better park, though this needs to be equitable for lower social groups via a voucher system or similar.
finances	I would hate to see the wildlife exhibits go. I have many friends that visit newcastle from overseas, and we always take them to see the animals. I think most people would be more than happy to pay a small charge to see them, which would be a much better option than losing them all together.
finances	I would hope that blackbuttt could be a place where the coomon man can go for free and take the family for the day so that you can take a breath and enjoy the area but we grew up with blackbutt. If you ask any young person these days where it is they wouldn't know let alone ever been there . It's a shame that you want to turn it into some sort of money venture. What's wrong with it just been a place to go see the animals and have a bbq with the family? That's what it started out as.
finances	I would pay for car parking but not personal entry fees.
finances	If cycling is to be allowed - great. If not make the restrictions for cycling more obvious.

	Do not charge people for entry but there is a case for charging for additional animal exhibits.
finances	If it was a zoo entry fees could be charged then the site could be self funded.
finances	If money is to be collected as an entry fee it should all go back into the reserve to improve the amenity of the area. I would suggest an electronic card (like the toll roads) rather than parking meters which you never have the change for and that puts people off. The cards could be sold at the shop.
finances	If there is a move to put a function centre or information centres as part of Blackbutt, I think there should be process of purchasing property adjoining Blackbutt for that purpose rather than using any of the valuable bushland that remains.
finances	I'm completing this survey while in Queenstown NZ and the facilities here are amazing. However, just about everywhere you go there's a charge. Having said that, we in Newcastle must come to terms with having to pay for some things if we want better places to visit. Tourism is where it's at. Queenstown also has many, many free things to do. Check out their tourist website. Must go - have more tourist stuff to do. Regards
finances	important that the animal exhibits remain, and if they are to be paid-entry exhibits, for the entry fee to be reasonable so less well off families can still enjoy them.
finances	In relation to my responses as to what I would like to see at the Reserve: I decided to place many of my answers in the category "yes, but not if I need to pay additional fees". I would be keen to see the park develop and I do acknowledge user pays, but want to see a balance between no additional benefits (no further development on site) with rate payers paying three times - once to set it up, constantly to maintain it, and then again to actually use it. It wouldn't be unreasonable to introduce a system that give free tokens to Newcastle rate payers (available for collection at local libraries, the round house, etc), or to provide for refunds with receipts, so that Newcastle rate payers were not penalised as mentioned above.
finances	introduce a user pays system possibly using a boom gate
finances	Introduction of a reasonable parking fee for users of the facilities may off-set some of the losses for actually increasing the wildlife exhibits. However, Council should be prepared to lose money on such a wonderful feature of our city. I believe that the overall economic and social benefits to our city with extra visitors would outweigh the costs.
finances	it is unique to have an animal reserve like this so close to the city and should be kept and left free to the public and tourists
finances	It's a wonderful underdeveloped facility that just needs something to get it going. If it was commercially viable, as a result of an influx of visitors, there would be more money to maintain the present facilities. Check out Hamilton NZ!
finances	Its very appealing to be able to visit for a short time any day with free parking and entry. I'd happily pay for consumables eg a cafe to help raise revenue.
finances	Keep backbutt free. Keep the parking free.
finances	Keep Blackbutt for the people and not a money making concern. It is the most unique place we have in Newcastle. Keep the animals, birds and reptiles. The children love them.
finances	Keep Blackbutt free and keep the animal exhibits.
finances	Keep Blackbutt in the public domain not owned by private enterprise
finances	keep Blackbutt reserve free for all visitors - maybe a gold coin donation to enter animal exhibits etc bit overall  Free Carparking
finances	Keep it cheap
finances	keep it free
finances	Keep it open to the public and free entry.

finances	Keep it free - that's why everyone enjoys it so much. It's a great place to relax and get away from the urban lifestyle without impacting the budget. Because it's free we can always take our international guests to Blackbutt.
finances	Keep parking meters and charges out of the reserve. I think council's adoption of rate cuts to owners of valuable property and the redistribution of the budget shortfall to owners of average and lower value properties is an exercise in social and economic injustice which has resulted in the spread of parking charges all over the place to great detriment of our amenity of the city and its assets. Go back to ad valorum rating and spread the financial load more equitably.
finances	Keep the animals and free entry to park.
finances	Keep the animals there and charge for them, to keep it going as opposed to paying for parking.
finances	Lack of toilets at Blackbutt is very bad. They do not cater for large groups or big days of visitors to park. Small fees in future would be ok.
finances	Most important is that no more of the reserve be whittled away from the edges & sold off to "fund improvements". Blackbutt is a rare jewel in this neglected backwater of NSW.  Personal safety of hikers can be a problem but I have no solution except to never walk alone.
finances	My 17 year old daughter and her friends will often go to Blackbutt for picnics because it is one of the few free things to do. If money wasn't an issue what would be really fantastic would be to secure the whole site (like Earth Sanctuaries) get rid of cats and make it safe for native animals to roam through the entire park - re-establish koalas in the bush. I remember when Carnley Ave was first built and koalas were getting run over all the time. Now they are only in the cages. This could be a target for a Community Fund...make it a true reserve.
finances	no entry charges
finances	No paid parking
finances	No paid parking.
finances	no parking meters please. It would become too expensive for families to enjoy a great day out. Maybe an adult gold coin entry fee.
finances	No pay for parking. Also get rid of poofers that hang out in toilets (comment repeated here)
finances	Paid car parking is inevitable - Keep it affordable and sensible time frame, say 2 hour increments. Consider passes like the swimming pools. Keep admission as per car - not per person.
finances	Please DO NOT charge for entry. Perhaps some volunteers could encourage donations - maybe even in an animal costume? with an attractive collection box?
finances	Please don't allow development in the Reserve. Our remaining bushland is a valuable environmental and social asset, and should not be degraded for economic gain.
finances	Please don't make it a 'theme park' that is over commercialised or a money grabbing exercise.  We love Blackbutt because it is a natural environment that's great for picnics with the family and a place for our children to be adventurous.
finances	While the volunteers at Blackbutt should be applauded for their hard work and dedication over the years they should not be making business decisions about how the park needs to change to meet the challenges of the future. Newcastle can't continue to pay a million dollars a year to maintain the 'zoo' when with a few smart moves it could make up some of the shortfall if a savvy marketing person was allowed to make business-like decisions.

funding	This is an area of Newcastle we cannot afford to loose. All effort must be made by Council to continue to maintain this facility and not be tempted to sell off parts of it to fund other council activities. As a proud citizen of our city who has travelled extensively overseas and seen what other cities have and do not have I am proud to take any overseas visitors we have to this haven in the city and I would be very sad to see it compromised in any way
funding	To be kept as uncommercialised as possible. Great to have somewhere so close to home to get back to nature without costing mums and dads and grandparents.
funding	trying to do things on the cheap never works. NCC has a history of this sort of attitude, the Newcastle Mall is the most recent, if you open it to cars open the damn thing not a half hearted lack of kahunas effort!!!
future services	Safe bicycle paths from Kotara , Carnley Ave to entrance
future services	We visit about once every 5 months or so and we would love to cycle (we live in town) on a dedicated cycle track with our daughter but don't want to negotiate some of the busier roads. Also getting to Blackbutt by public transport is a difficult task and must put off many lower income families if they have no car.
future services	Would like to do short walks with young children.
future services	Please keep this area as a native based recreational area. There are plenty of other parks for sports, cinemas, markets etc. The possibility of camping in Jesmond bushland could also be explored if there was better linked management/use of the 2 areas. I would also like to see a walk where people use a simple herbarium to identify common plant species.
future services	Possible use of park for weddings, cafe, movies etc.
future services	These places are so important for visitors to the region (especially overseas visitors and emmigrants) to get an understanding of our land. I would like to see more aboriginal input perhaps, with bush tucker and land management techniques from local native people.
future services	We do not have enough recreational areas for visitors to come to our city. Tourists are very important. I am involved in Ncle tourism and a lot of visitors tell me this. Most visitors I talk to are DISGUSTED at the state of Hunter Street. So are we. I have just been involved with some of the visitors from the latest cruise ship. They said the same thing.
future services	Would I support certain things towards the end of this survey I took that as meanin would I use it as opposed to 'you would have my support' \ or that I would agree that type of activity was okay. The question was confusing.
future services	A great night time activity would be a nocturnal tour through a free-range habitat enclosure similar to the Mulga-Walks offered at Alice Springs Desert Park but modelled on a east-coast forest habitat. It could feature Echidnas, Bandicoots, Possums etc and be a unique experience for tourists in the Newcastle region at night.
future services	A terrific asset for Newcastle which should be promoted and maintained as a great family outing. I think it is important to keep it free and open to all. Consider Kings Park in Perth with it's three sections aimed at the different age groups. Each area has a cafe/restaurant and is a beautifully maintained park land. They also host numerous events which attract the public.
future services	Access is difficult for family groups except by car. Consider building cycleway/pathway links. Tourist operators could run group picnics/ barbeques with payment for parking buses.
future services	Additional use could perhaps involve a walkway from Blackbutt proper via a subway under Carnley Avenue to a modern romantic or ecostyle development situated on the greening centre site and relocate greening centre activities to more professional education centre located in Blackbutt proper.
future services	Affordable lunch products to purchase

future services	After travelling oz, we have noticed that Newcastle does not have a lot to offer tourists and most other travellers have skipped Newcastle because of lack of things to do and lack of promotion - this is one area that MUST be expanded on and developed to provide tourists with an must see attraction
future services	Although I ticked camping activities in Q12, I would only agree to limited and well supervised area for backpackers and hikers for a limited stay.
future services	An extra item available for purchase on site would be sunscreen.
future services	As stated previously, I believe a monthly market would be great, maybe the 1st Sunday of the month or something easily remembered. Make it an eco market that stallholders commit to in which there are no plastic bags, recyclable packaging, encouraging handmade craft, australian designed or made products. Encourage sponsorship of the market by local 'eco' businesses as well and showcase sustainable endeavours by council at the market to get people involved. Sponsorship from local businesses could pay for media advertising.
future services	Blackbutt is a valuable resource that is under-utilised and can be a gem.
future services	Blackbutt is an attractive recreational facility as it is. Any further enhancements should not be to the detriment of the quiet and natural ambience.
future services	Blackbutt is an icon of Newcastle. I went there as a child and 20 years later still go with my family. it is a picnic area with excellent exhibits - don't over engineer and make into something it doesn't need to be and lose the very thing that makes it special.
future services	Blackbutt is an important community space - can become more self-supporting with low-key commercial activity but should not become too glam. A small function centre / cafe, perhaps like the one at Lake macquarie Art Gallery? - not Neil Slater style! Something unpretentious. the strength of Blackbutt is the greenness and the relaxed atmosphere as well as koalas, and the fact that it is reasonably accessible to people from all backgrounds. I have always gone there by car so can't comment on bus services but perhaps this needs looking at in conjunction with newcastle buses. I would not object to paying a fee per car to visit so long as it did not deter people with small incomes. Councillors need to understand the importance of community places for community building - they may seem expensive but the cost of dysfunctional communities is far greater! More quadruple bottom line thinking, please! - social, cultural, environmental, economic.
future services	Blackbutt is one of Newcastle's most valuable and distinctive community assets. It needs to be managed carefully, to preserve its conservation value, and to resist inevitable pressures to develop it in ways that will (either inadvertently or deliberately) compromise these values.
future services	Blackbutt is very important to Newcastle next to the beaches it is the most important recreational area. Its character has never changed. The important part about Blackbutt is that you can stroll in the bush in the city. Maybe we should not have camping there and keep development to a minimum. Once development is established it is hard to go back to nature if not impossible.
future services	Cafe - Coffee/Drinks/Cakes
future services	Cafe with good coffee
future services	Camping area, wedding area, function centre.
future services	Carnley and Richhley Avenue are always busy on weekends. To take the pressure off these areas could other areas in the park be developed more to give people an alternative. Because the park is so large, could cycleways be introduced so people could see more of the park.
future services	Classic and other quality music concerts are successful in similar parks overseas. I understand that rates may increase marginally to improve facilities, but also believe that user-pays for specific events/visits is reasonable.
future services	Community events wold be faboulous! (Would have to set up some form or park and ride though?)

future services	<p>Contact the 'save the Tassie Devil' program and see if they are willing to be involved with Newcastle city council. They have removed many Tassie Devils to mainland Aus as part of a breeding program due to the facial disease that is killing them in Tassie.</p> <p>A Tassie Devil program may attract some funding (Federal, State etc) as the benefit of a isolated safe Tassie Devil sanctuary may warrant its support.</p> <p>It would certainly be a crowd puller if Newcastle Blackbutt Reserve had a new 'Tassie Devil' exhibit.</p>
future services	Continue to protect the Reserve for the future generations and don't think of the short term money making aspects.
future services	Currumbin Bird Sanctuary has a great new adventure experience with ropes course, flying fox and more through the tree canopy.
future services	Decide what Blackbutt is for. Is it for the locals or is it for tourists to see koala bears? Then act accordingly but don't do it half heartedly and end up with a mess like the shop and restaurant?? at the botanic gardens that is a mess and frankly embarrassing.
future services	Do not remove assets that we will not be able to replace
future services	Don't close it utilise it better
future services	Don't take ten years of feasibility studies, discussions and inaction. I believe it is better to consider everything carefully and move forward, than to make the promise and do nothing. By concentrating the changes in one area, minimising change and impact in the rest of the areas, I believe all visitors can take away what they want from this invaluable natural resource.
future services	Duck pond could be safer for children, ie. retaining walls and better fencing.  Cafe where current toilets are and replace toilet facilities around the place.
future services	Except for the animals conditions which have to keep up with the new ways to care for them. I wish half the population would stay away because when I was young my parents used to take me there and I could run around and then we could pick a spot in the shade to eat. Now there are so many people going there, expand or bust, I think.
future services	Face painter here each Saturday morning. Would love to help: Fairy Good
future services	I am undecided about camping in the reserve. If more toilet blocks need to be built plus showers that could create problems. The reserve should be viewed as a calm relaxing place to visit for all.
future services	I believe that the attitude of both the elected council and council management to Blackbutt Reserve is totally wrong and shortsighted.
future services	I don't want to see markets at Blackbutt. They would be too noisy and chaotic.
future services	I have given you some ideas work on them
future services	i hope that when council develops the new blue gum hills reserve that they consider the issues facing blackbutt and put in some revenue generating features FROM THE START- this way it won't attract a backlash once the new park is already open. perhaps consider a fort scratchley style function centre (except with a bushland theme) and build it as a feature piece within the reserve. the parks need commercially viable services to generate revenue. maybe a treetop walk like the otway fly in victoria or the illawarra fly in wollongong. there's some great escarpments up at lookout road that'd be suitable- plus the views to newcastle (even from lookout road) are great.
future services	I like Blackbutt non-commercial.  There should be bicycle access to the various visitor areas, and cycle routes that

	are separate to the walking routes.
future services	I love the park as it is, I think if it became too commercialised the wonderful things that are the most enjoyable about the park would be forgotten.
future services	I really like it as it is and would not want it spoiled by overdevelopment. This does not preclude eco-friendly activities
future services	I was shocked to hear propositions about closing Blackbutt down and removing the koala enclosure. That is RIDICULOUS. Keep Blackbutt, keep the animals. Continue to make it a child-friendly, fantastic place.
future services	I would like to see Blackbutt remain as unchanged as possible with few/no commercial interests involved.
future services	I would like to see some access through the park by bicycle.
future services	Its part of Newcastle just like the foreshore and beaches. Would there be room for any animal rehab work?
future services	Just keep Blackbutt and the animals as I think it is such a unique place and with the new Cruise ships visiting our Harbour there could be huge potential for the cafe etc.
future services	just love the place, and people should donate a gold coin to help with the upkeep and food for the animals. also it would be a good idea to help people with depression to help with the animals and ground up keep. (Voluntary )
future services	Keep Blackbut for the kids, like my parents did and I have done!!!
future services	Keep Blackbutt a natural park for the enjoyment and recreation no commercialization thankyou
future services	Keep Blackbutt open!
future services	Keep Blackbutt reserve going.
future services	Keep Blackbutt safe and clean and the animals healthy.
future services	Keep the park. It is the only thing that is natural here for the wildlife and interaction and learning for the future.
future services	Keep this place as peaceful as possible ie no markets or tractors. No wedding gazebo.
future services	Leave as it is plus what I have written.
future services	look at Tasmania's Launceston park with the cafe etc in the gorge area
future services	Lookout Rd entrance needs some work done to improve image. Maybe gift shop or cafe in this area.  Tractor rides could connect all areas of park.  Lilly pond area needs some upgrade as well as dead trees picnic area.
future services	Lookout Road entrance needs some attention. Maybe stop off for weary travellers. Up-market restaurant.
future services	Losing access to Blackbutt and its facilities would be a tragedy for the City of Newcastle.  A formalised cycleway that connected with other cycleways would be a great addition to the park.  Although I appreciate that the animal exhibits may be expensive to keep up, they provide an invaluable wildlife encounter opportunity for city residents.  The spotlight program and junior ranger program sound great - would love our kids to participate in these when they are older.  Keep animals at Blackbutt please! and don't skew survey responses as in the 'Sustainability' Newcastle Voice survey and report.

future services	mabe try and do something like "australia zoo" with it.. afterall, newey is meant to be a tourism destination, but latly , the only thing with anything going for it is for the fat cats up in "wine country"... average families dont go there/ can not afford it... so something more "zoo" like would intrest people and families...
future services	MAke sure you keep it open - it is worthwhile for the young and possibly the old to remenice
future services	Need more staff on weekends  Wedding gazebo at Richley Avenue.
future services	Newcastle Council need to be mindful that function centres serve a finite market. Establishing new function centres will reduce the demand and ultimately effect the viability of existing venues such as City Hall. Blackbutt doesn't need one.
future services	Newcastle does not need another function centre
future services	Our perception has been that NCC is not offering enough support to Blackbutt (resourcing and attention) and we are very pleased to see this is now changing ... Blackbutt could be financially sustainable and could offer visitors a much deeper experience than currently occurs ... it's time to focus on the natural assets of Newcastle such as Blackbutt, Glenrock, Blue Gum Hills ... and stop seeing newcastle as being all about beaches and the city ...
future services	Outdoor evening activities would be great but the large amounts of mozzie's in summer would be a problem
future services	Park `N' Ride on a Saturday/Sunday from a place that could be accessed by public transport.
future services	Perhaps some link between Blackbutt and the proposed new park in Blue Gum Hills should be considered to develop the "Blackbutt" of the west.
future services	Please don't add the normal retail approach to cater for guests. Be inventive with providing and profiting from the public.
future services	Please keep open this great bushland.
future services	Please see previous comments. Blackbutt Reserve does not need to become another "Disneyland" fun park to encourage visitors. It is a central location in the city/region and ideally should be kept as natural as possible.
future services	Please try to keep Black butt open. It is the only place in newcastle where kids can see wildlife. And when you don't have much money. Black butt is a great day out.
future services	runners and walkers love to meet and have coffee ,maybe more would use blackbutt as a training area if this was available /look at how many frequent swells after exercise
future services	Sell coffee and insect repellant. It's great to have a a day out in Newcastle with the family for free or minimal costs.
future services	Sometimes it appears that Newcastle has forgotten that it was/is a regional centre for the area ... To sustain it's growth, rather than satellite the suburbs, it needs user friendly transport to Port Stephens/Raymond Tce/ Maitland/Cessnock as an access point to Sydney and the beaches.  However, they will stop to spend money if facilities are convenient to cafes, theaters, cinemas and entertainment. The shopping centres are no longer a draw... people come still for medical and community services.  Markets are dicey... people attend regularly only for fresh vegs and products and don't wish to pay a lot to park. It is not good business to make markets initially pretentious and expensive.ie. Broadmeadow has expanded, so has Maitland, Honeysuckle could have also ... but the city markets had no fruit & veg. or parking for farmers to bring stuff in.
future services	Vital that this natual setting remains freely available to residents and visitors. Some additional picnic areas would be great with the popularity of the area. Thigs like open air cinema would be a good option.

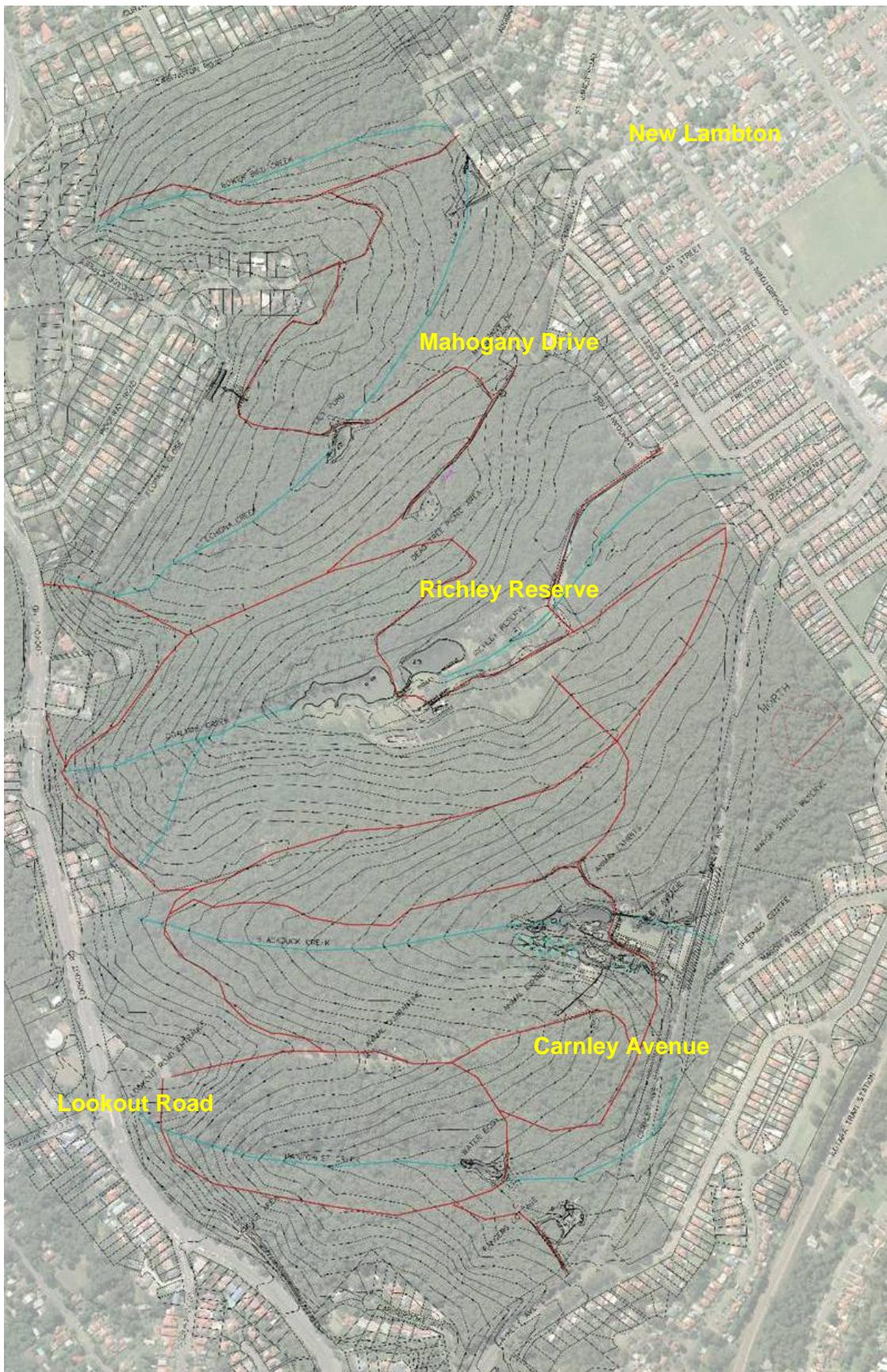
future services	We are a retired couple who are taking up cycling and we moved moved to this apartment only 18 months ago. We used to live in Sydney.
future services	<p>We cannot expect to have a first class facility if we refuse to support staff to give them continuing training and development with solid career paths both in Newcastle and elsewhere. (Either by secondment, transfer, agreed exchanges etc with other like facilities.)</p> <p>Newcastle is world renowned as a research centre in many fields of medicine, engineering, music, art and other subject.</p> <p>Blackbutt (or rather the Newcastle City Council) should be partnering with other agencies such as the Hunter Medical Research Institute (HMRI), at least several faculties at the University, the Hunter Valley Research Foundation (HVRF) to use the Reserve as the subject and basis of research into all aspects of biodiversity, animal care and promotion and many other subjects that would, no doubt, be suggested by researchers if they knew about the possibilities and opportunities.</p>
future services	We need to think of maintaining the area that was cut off when Carnley Avenue was put in place. It needs to be kept as a buffer area and this strip maintained and a continuation of the Greening Centre which could be used as an educational area as well.
future services	While there is always pressure to make things a bit more "convenient" there is the risk that in doing so you change the fundamental benefit of an area such as Blackbutt ie "a good bit of the bush in the middle of the city".
future services	wild life shows like snakes and lizards as kids love it
information	We would visit so much more if there was a cafe in the style of Swell at Merewether beach. We also own and operate a small accommodation cottage and would recommend the walking if there was more adequate signage (eg walks colour coded) and reserve maps.
information	Staff and volunteers are very helpful
information	tell people more about it, not just family, young adults would have fun with the adventure things like the suggested flying fox.
information	The council tourism office on Hunter St could be manned by people who attend the sites promoted. Twice we have been in and twice given wrong information. we don't go in anymore. This makes us hesitate to want to spend money on another one at Blackbutt.
information	The entrance from New Lambton Heights could be better signposted to show the approach to the entrance.
information	The service at the information cetcne was excellent and all Blackbutt staff were extremely helpful but the infomration cottage is not adequate for the park. A new improved building would be a vast improvement.
information	We enjoy Blackbutt very much. Seasonal changes should be written daily on a board at the entrance.
information	You need to advertise more
information	A great climbing play equipment for the little ones. Maybe another one somewhere. I wasn't aware of the other picnic areas - more promotional material to educate us about the whole facility?
information	Advertise, advertise, advertise
information	An enjoyable place to visit. Increased promotion to encourage visitors who are visiting the city or Hunter Valley.
information	Better Signage - Directions from Train Station
information	Can't remember if there are any, signage with map of all walking trails through park.
information	I live in Newcastle for seven years. I heard the name Blackbutt Reserve, that is all. If this Reserve is exceptional, it should be better promoted.

information	I think Blackbutt needs a higher profile ... keep reminding us that it is there.
information	I wasnt aware of food etc for sale - perhaps a sign near each carpark with items for sale and where to buy them. I had seen the signs advertising the animal encounters.
information	Improved signage on site may benifit public awareness and tourism options. A small fee for long term parking(4 hours), may help to raise funds to cover improvements in car parks. Families don't need to be stressed about inhibitive parking fines. The staff are great - they have a wealth of knowledge to share.
information	Information books.
information	It would be wonderful if interested retirees could serve as volunteer guides at Blackbutt - orienteering, bird watching, "the art of bbq"
information	It's great to have a family friendly activity outing that is fun, accessible and free. Making it available to all of the community.
information	Maps of the reserve should be available. Ice Blocks. Souveniours
information	more signage and addition of richely reserve parking on maps
information	Needs more publicity. More detailed information on birds.
information	Perhaps some advertising.



## **Appendix VI – Workshop Materials**

## Blackbutt Reserve Aerial Photograph





## Agenda

# Blackbutt Reserve Workshop

## 1 and 2 December 2009

<b>Welcome and Introductions</b>	<b>5 mins</b>
Newcastle Voice and Project Officer	
<b>Blackbutt Visit Planning</b>	<b>10 mins</b>
<b>Blackbutt Current Image</b>	<b>15 mins</b>
<b>Blackbutt Current Services and Facilities</b>	<b>30 mins</b>
<b>Break</b>	<b>15 mins</b>
<b>Future Services and Facilities Planning</b>	<b>45 mins</b>
<b>Conclusion and Next Steps</b>	<b>5 mins</b>

## Ground Rules

- Today is about gathering community perspective broadly, so every contribution is valued.
- A range of views, perhaps divergent from your own, may emerge today: that's fine. Not every idea will be discussed; it's about gathering information.
- Photographs may be taken and used on the Council's website and to promote future Newcastle Voice events. Please let us know if you would **not** like to be photographed.
- Thank you for your participation today.

## Feedback Form

Your feedback is important to us - thank you for taking the time to complete this sheet and provide us with your comments.

1. What did you particularly like about this workshop?

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2. Please suggest any improvements that could be made.

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3. Any other comments?

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4. Please rate your overall satisfaction with the workshop.

<input type="checkbox"/> 1- Completely dissatisfied	<input type="checkbox"/> 2- Somewhat dissatisfied	<input type="checkbox"/> 3- Neither satisfied nor dissatisfied	<input type="checkbox"/> 4- Somewhat satisfied	<input type="checkbox"/> 5- Completely satisfied
---	---	--	--	--

5. Would you attend another group like this– on a different subject?

YES / NO

NAME: (optional) \_\_\_\_\_

## Workshop Notes

### Workshop 1: 1 Dec 2009, 10-12 noon

#### Visit Planning

Weather

Own experience for information

We know what's there: plan a picnic, visit ducks, walk

We talk about it with friends – this information has been passed down from grandma to grandchild and grandma to grandma, as people need new information.

Visits are planned ad-hoc

Visits are planned when we have a need, eg birthday party. The age group of children drives the activity you plan. Junior Rangers, spotlight tours – dependent on age of children.

When visitors come from out of town for a few days, it's 1-2-3: Blackbutt-Nobbys-Lake Macquarie.

I suppose tourists would go to the website to get information (but not aware personally f what's there.)

#### We'd visit more often if:

- There were more planned activities, eg orienteering, carols, kid fun days, medieval days, painting groups
- We could get a good cup of coffee
- Handling of lizards, reptiles and information were more available. Viewing of a hatchery
- Better facilities, eg toilets, playground, shelters and more parking at weekends
- More opportunities to do something – eg cycleways extended into there to take people to some of the other areas of the Reserve.
- Seasonal activities – in winter, a glass house café? Provide facilities then put on seasonal activities.
- Access were increased – there are as now overgrown and closed, which used to be accessible: Addison, Croudace, Carrington, St James areas (streets nearby)

#### Current Image

Safety – how about an unmarked police car at Lookout Road?

There's safety in numbers, so increase the numbers visiting.

I've been followed with kids there.

It's beautiful! My favourite spot in Newcastle.

There's not a bus stop on Carnley Avenue – could a bus run up there?

Shade needed at the grass, so we can picnic on grass and children can play. If you sit under the trees, nuts and bird droppings fall on you. We're not used to sitting under trees, we sit in shopping centres, all this built environment.

The signage isn't real good, there are tracks up the top which are hard to find. Richley is hard to find from Carnley.

The signs on Charlestown Road are too small, if you were a caravanner on the way through, there's no way you'd know what was in there, where to turn in to it.

Increase the information available for tourists – koalas, benches, where to find more information.

The quality of maintenance is good for the budget they've got, at the two main parks: Richley and Carnley.

The toilets are smelly and tired, knock them down and start again!

### **Blackbutt Current Services and Facilities**

1. Car Parks – parking at end, walk and cycle in. Mark the entrances on a MAP! Facilities signage along the way and at car parks: information re walks, seating, etc on a sign at the entrances and major parks.
2. Junior Rangers – promote to schools in person. The Perm gives free tickets away as a sponsor. The programme content is excellent now; promotion is lacking. Room for the education officer.
3. Toilets – more in the same locations. Better location at Richley, better internal design (natural lighting, ventilation), soap?
4. Spotlight tours – walks timing and duration are good, guide knowledge is pretty good, damper and tea are excellent. Add music at the end, kids love to sing, include Bat Alley in the walks? Can dinner be cooked in the camp ovens beforehand?
5. Pioneer Cottage – better staffing knowledge. Move towards the Hunter Wetlands Centre – education, loo, facilities. Extend the hours past 4pm (especially in summer months) –paid staff may be required to cover the hours when volunteers can not be found. Can a corporate sponsor be found for the building? Or a private entrepreneur to take it over and provide what's needed? Co-ordinate the different interest groups: eg when a cruise ship group comes in, the Cottage must be staffed!!
6. Koalas/Reptile displays – better, specialised reptile display. Don't need to compete with Gosford. Local! Possibly enough animals – improve koala enclosure, increase maintenance of CURRENT. Maintain breeding program.
7. Wildlife exhibits/macropods – repairs to broken aviaries not complete since 07 storm, not good enough!!! Level of maintenance is a bit low for what we'd like, on a magnificent site. More variety in birds and reptiles.
8. Picnic areas – no reception area for information – signage at car parks would do it. Lookout Road, info centre, café, rest spot for through traffic, it's wonderful up there. To promote Blackbutt to passing trade! Increase the access! Carnley better facilities please – loos. Richley, do something with the old mining buildings.

### **Future Services and Facilities Planning**

This segment of the workshop involved community design around a large scale map of Blackbutt Reserve.

For the purposes of the workshop, a list of possible future services and facilities was provided to the group – a list which had been generated from various community input to the park manager over time and also used in the survey to all Newcastle Voice members. The list follows:

- Café
- Interactive educational facility
- Eco-friendly Adventures
- Recreational Activities
- Cycleway
- Larger All-ages Playground
- Tourist Info Centre
- Organised Events
- Outdoor Cinema
- Gift Shop
- Birthday Party Packages
- Function Centre
- Larger Open Space
- Wedding Gazebo
- Tractor Train Ride
- Camping facilities
- Monthly Markets

Workshop participants were free to include or exclude any of these ideas in their planning. Results of their discussion, by area of Blackbutt Reserve follow. These discussions were deliberative, inclusive with council staff, and took the majority of the workshop.

### Carnley Avenue

Flying fox climbing structure

Café overlooking pond

### Richley Reserve

Small kiosk, monthly market with allocated spaces, eg Lions

Carols, outdoor cinema here, need toilets though.

Wedding gazebo/rotunda here, near spot with ‘decorative rock’ currently used for bridal parties.

### Lookout Road Reserve

Tourist info for passing travellers



Camping site below Lookout Road

Markets/festivals

Education centre

### **Link Routes**

A tractor train was supported on the road from Lookout Road to Carnley Avenue, with a regular circuit, at times to suit demand.

A cycleway, connected to commuter cycleways, was supported from Freyberg Street, through Richley Reserve, up the hill to Lookout Road and beyond into Charlestown.

### **Final remarks**

Increase the volunteers – offer them something in return for their efforts. Increase their ability to provide abilities

Create a program officer – education activities, program design and promotion

Don't be suspicious of private enterprise. Private enterprise will bring revenue into the reserve, if you let it. This attracts people – eg café/educational facility. The private sector is a gracious host: will put on a nice cup of coffee and a piece of cake.

## Workshop 2: 2 Dec 2009, 6-8pm

### Visit Planning

What to take from home – water, food, food for animals, hat, sunscreen, chairs.

No planning – Foreshore or Blackbutt, depends on the company you've got: exercise or entertainment? Children under 10 years old = tend to Blackbutt.

Planning for special event – eg 40<sup>th</sup> birthday with 60 of my family. Phoned, looked at the website, went to have a look at the site.

Wheelchair access – can I get disability access there, as a carer, or as a person in chair themselves. Relates also to people with prams.

### Increase frequency of visits if:

I had some children to take!. Also, if there were more for disabled kids to do there.

More different areas for activity – different kids stuff, not the usual playground, such as logs to climb, lightweight climbing, rugged climbing for older children.

More interaction were possible with the animals – can't always even see them in their enclosures. Education about animals.

If there were public transport available.

If I could get a cappuccino or a latte – we'd go for the social aspect, and then walk around too.

### Current Image

Seating is insufficient – for disability access, seats need to be at ordinary chair height.

I don't want to sit with someone's 40<sup>th</sup> birthday – seating in small family cluster arrangements, I want to sit in my view, park my bum and look out at the view.

Seating as at Merewether Beach, here and there, dotted around Blackbutt (and map referenced on signage at the carpark.)

More bins available?

More shade for picnic and playground areas – birds poop on your head. If built seating is taken, there's nowhere else to go. Sails as in Queensland, near Dreamworld, over the animals and shade for seating.

What must they think coming off the cruise ships, to the toilet facilities there!!! The quality of the toilets is terrible, as well as the number. There are standard toilet designs now, with baby change facilities and disabled toilets – build one of these.

If you're coming from Kotara, you'd shoot straight past it – where is that entrance? Hard to find if you don't know.

A sign at the Foreshore to attract people to Blackbutt.

The gay pick-up spot at the top of Lookout Road is unattractive if you're wanting to start a walk there, especially with children. Do the police know about this? It's also self-perpetuating if there are no family activities there, it remains a vicious cycle of unsociable activity.

### Blackbutt Current Services and Facilities

1. Car Parks – A large Information Board at the two major carparks: location of enclosures, exhibits, facilities, Pioneer Cottage, etc as in this consultation, walk

durations, programmes at other times of year! Clearly mark the spaces, as people are selfish or unskilled in parking in a large public carpark. Also mark where parking is not permitted (eg emergency access spots). Paid parking at Carnley and Richley Avenue, to support reserve maintenance. Place bins at the carpark. Dedicated free disabled car park spaces – perhaps at one carpark only. Good info board at carpark.

2. Junior Rangers – A dedicated building, combined with admin space and café space – provide information about the flora and fauna of the park. One building. The program offered now is good, we're completely rapt in it. Extend junior rangers to 15 years old.
3. Toilets – Clean 3 x day, restock during the day in busy times of year. The ranger should also be keeping the 'nasties' away – undesirable people who may prey on children. There need to be disability toilets with baby-change facilities at wheelchair height: there are standard designs. Mosaic the toilets, make them beautiful to prevent less likely to graffiti: Angie Parker did some of these at Waratah High, follow her up through the school.
4. Spotlight tours – let all schools know when they are coming up, let them book in as school trips. As the Wetlands do – advertise in all places: Star/Post/Newcastle Herald/School newsletters. The programme itself is good, I took my 10year old daughter, she loved it. Plus I had a good torch!
5. Pioneer Cottage – coffee machine/barista on hand. Sell souvenirs, food for people and for the animals. Interactive information on the park's history, not faded newspapers – that's not appealing to under 12s. I don't even remember Pioneer Cottage. My nephew aged 6 says it's a 'little dark house', and is scared to go in there. There's nothing to do in there for this age group.
6. Koalas/Reptile displays – more interaction with lizards and snakes. Touchy/feely displays with more education for kids. Segment education into under 12's and 12-15 years.
7. Wildlife exhibits/macropods – emu trail – the walkway at the koalas is interesting, interactive, inviting. Animal cutout signs, so kids and parents can take their photos inside the shape of the animals. More seating at the kangaroos, can we get into the enclosure please?.
8. Picnic areas – manage the picnic areas with a price signal – paid parking at Carnley, as it's the busiest. Free elsewhere to disperse the people across the park better. Send people a sign. Treasure hunt trails from one picnic area to the next? – concrete bugs and critters (made by Primary School project, in collaboration), hidden along the pathway, with a sign at the start: between here and Richley Reserve, find 5 grasshoppers, 3 koalas, etc. "I Spy" sheets for kids.. Create rich interaction/activity along the way, as people move around the reserve. Improve the shade and seating. Signage at picnic areas about locations of animal enclosures.

## Future Services and Facilities Planning

This segment of the workshop involved community design around a large scale map of Blackbutt Reserve. For the map of the reserve, refer to Appendix XXX.

For the purposes of the workshop, a list of possible future services and facilities was provided to the group – a list which had been generated from various community input to the park manager over time and also used in the survey to all Newcastle Voice members. The list follows:

- Café
- Interactive educational facility
- Eco-friendly Adventures
- Recreational Activities
- Cycleway
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- Outdoor Cinema
- Gift Shop
- Birthday Party Packages
- Function Centre
- Larger Open Space
- Wedding Gazebo
- Tractor Train Ride
- Camping facilities
- Monthly Markets

Workshop participants were free to include or exclude any of these ideas in their planning. Results of their discussion, by area of Blackbutt Reserve follow. These discussions were deliberative, inclusive with council staff, and took the majority of the workshop.

### **Carnley Avenue**

All ages playground.

Café, education centre here, to cater for large numbers.

### **Richley Reserve**

Adventure playground please here, the current playground holds little interest for older children.

Function centre, usable for wedding receptions, live theatre, carols, Christmas in July, jazz, Australia Day.

Gift shop.

Cycle way for families along the Reserve.

Wedding gazebo/rotunda here, in suitable location near photo opportunities.

### **Lookout Road Reserve**

Adventure playground.



Restaurant and café overlooking the site.

### **Link Routes**

A cycleway, connected to commuter cycleways, was supported from Queens Road, off the Mahogany car park and through the park to Lookout Road following ridge lines where possible – shallow gradient.

Tractor train ride on the hour, along all the roads in Blackbutt at present

### **Final remarks**

Eco camping behind Mahogany Drive car park, limited spaces only. Bush composting toilet, water tanks, solar, basic camping only, few sites.

## Feedback Received

### What did you particularly like about this workshop?

Listening to other peoples' ideas.

Clearly set out ideas and possible solutions to manage Blackbutt Reserve.

To put out my voice and people will listen. It was an interest to hear other people's voice as well.

In depth consultation gave everyone the opportunity for in-depth ideas.

It was excellent to hear other ideas about Blackbutt Reserve.

Good communication.

Good amount of time for individual input and willingness of organisers to listen.

Good involvement with lively discussion.

Council staff but not too many – well directed, colour pens. Anna did a great job recording actual input.

Comfortable interaction.

Informative, something being done.

Good discussion.

That I had the opportunity to express my idea.

Good feedback from community, interest from community.

### Please suggest any improvements that could be made.

We have come up with improvements tonight – for Blackbutt.

More time to talk about the issue. Other drinks beside tea and coffee – there are others who might like to come but who are Year Nine age who don't drink tea or coffee.

Keep things moving.

I have a dream of creating a wonderful café for my family and friends and fellow constituents of Newcastle, at the picturesque Blackbutt Reserve.

More time needed

### Any other comments?

Thanks.

Overall it was great and very friendly people.

Great facilitator.

I'm pleased that Newcastle City Council is finally coming to the community for their views.

Yes please improve Blackbutt, but don't over-commercialise it!

Thank you for listening to me.

Surprising how few people attended.



Save Blackbutt – management, get your act together.

## Overall satisfaction

Numbers

1	2	3	4	5
2/14	12/14			

## Would you attend another group like this – on a different subject?

Yes 14/14

No



## Appendix VII – Promotional Materials

## Fact sheet

### Distributed at community events and letterbox drops in Blackbutt Reserve's vicinity



#### Council needs to develop a business and marketing plan for Blackbutt Reserve as a result of sustainability review recommendations.

Future developments at the Reserve must be within budget allocation or additional funding must be sought through grants and sponsorships.

Community consultation is underway to understand the following:

- Current visitation patterns – times and types of activities, missing services or facilities
- Current information sources for visitors and further needs
- Whether visitors would use additional facilities if available.

Two community workshops are being conducted by Newcastle Voice to support Council's survey and intercept study. The workshops will be held at the **New Lambton Community Centre, 14 Alma Road, New Lambton**:

Time: 10-12 noon  
Date: Tuesday 1 December  
Venue: Savoy Room (upstairs)  
New Lambton Community Centre

Time: 6pm to 8pm  
Date: Wednesday 2 December  
Venue: Savoy Room (upstairs)  
New Lambton Community Centre

Come along and help us create a strong future for this city asset.  
Please register by Monday 30 November on 4974 2823 to secure your place. All welcome.

For further information please contact Council's Recreation Projects Coordinator on 4974 2811 or email [rmaughan@ncc.nsw.gov.au](mailto:rmaughan@ncc.nsw.gov.au)



## Signage

Displayed at community events and Blackbutt Reserve through November 2009



## Help shape our city's future

### Current Consultation

#### Blackbutt Reserve Users

Two community workshops are being held in the New Lambton Community Centre to supplement our survey and intercept study:

Time: 10-12 noon  
Date: Tuesday 1 December  
Venue: Savoy Room (upstairs)  
New Lambton Community  
Centre, 14 Alma Road, New  
Lambton

Time: 6pm to 8pm  
Date: Wednesday 2 December  
Venue: Savoy Room (upstairs)  
New Lambton Community  
Centre, 14 Alma Road, New  
Lambton

Come along and help this city asset meet everyone's expectations.  
Please register by Monday 30 November on 4974 2823.

Let's see some more trees for pedestrian shade   
Yes we think cycle racks will encourage people to leave the car at home



Share your views through mail or telephone surveys, workshops or community discussions.

Newcastle needs representation from all sections of our community. To join **Newcastle Voice** and take part in consultations with Council you must be a Newcastle resident or ratepayer and also be over 16 years of age.

Registering online is easy at  
[www.newcastle.nsw.gov.au/myvoice](http://www.newcastle.nsw.gov.au/myvoice)

Or order your **Free Info Pack** via mail by calling  
4974 2000.

Newcastle  
**voice**

*The Future is in Our Hands.*



# Advertising

**Newcastle Herald, 21 November 2009**

Consulting with our community



## Do you use Blackbutt Reserve?

Two community workshops are being conducted by Newcastle Voice to supplement Council's survey and intercept study:

Time: 10-12 noon

Date: Tuesday 1 December

Venue: Savoy Room (upstairs), New Lambton Community Centre, 14 Alma Rd, New Lambton

Time: 6pm to 8pm

Date: **Wednesday 2 December**

Venue: Savoy Room (upstairs) New Lambton Community Centre, 14 Alma Rd, New Lambton

Come along and help this city asset meet everyone's expectations.

All welcome.

Please register by Monday 30 November on 4974 2823 to secure your place.



## Media releases

**Wednesday 14 October 2009 – Lord Mayor's Post article**

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### Masterplan for Blackbutt Reserve

Earlier this year Council agreed to develop a comprehensive plan to encourage the development of Blackbutt Reserve as a tourist destination. The reserve is already a popular recreational facility attracting locals and tourists alike, but there are opportunities and ideas being discussed out in the Community that need to be harnessed and investigated. Some of these opportunities include developing partnerships to provide food and beverages, building an interactive educational facility, creating more recreation activities, like cycling and walking tours. These are just some of the ideas and I'm sure there are many more out there.

Blackbutt Reserve was also part of Stage One of the Sustainability Review so Council already has some information about the Community's expectations for the site. We need to build on these initial ideas and put together a plan that will guide the development of the area for many years to come.

From now until February 2010, Council will be talking to the Community about all aspects of Blackbutt Reserve. The consultation will include surveys of Newcastle Voice members, workshops and intercept surveys at local community events. The first opportunity to provide feedback will be at Blackbutt Fair on Sunday, 1 November. The Newcastle Voice team will be at the Fair to talk to local users about how they use the Reserve at the moment and what they would like to see in the future. Other information we need to find out includes who is visiting the Reserve, what activities do people do when they get there, are the current facilities adequate and what additional facilities would encourage people to visit.

I am glad to see this project moving ahead, Blackbutt Reserve has real potential and it is important future uses are guided by a long term plan developed after extensive consultation with the Community.

**27 November 2009**

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## **Next week at Council** (extract only)

### **Tuesday 1 December**

#### **10am to 12noon Newcastle Voice workshops – Blackbutt Reserve**

Council needs to develop a business and marketing plan for Blackbutt Reserve as a result of sustainability review recommendations. Community consultation is underway to understand current visitation patterns, information sources for visitors and potential facilities/activities at the Reserve. Newcastle Voice is hosting community workshops to support other research under way and all are welcome. The workshops will be held at the Savoy Room, New Lambton Community Centre, 14 Alma Road, New Lambton. Please register for the workshops by Monday 30 November on 4974 2823.

### **Wednesday 2 December**

#### **10.30am Wacky Wombat Storytime**

Introducing the Magic of books to children under five! Small numbers of children enjoy being read to in a casual informal atmosphere. Storytime is designed to introduce the magic of books to children. Storytime will be held at Stockton Library and is free. Bookings are essential call 4920 1137.

#### **6pm to 8pm Newcastle Voice workshops – Blackbutt Reserve**

Council needs to develop a business and marketing plan for [Blackbutt Reserve](#) as a result of sustainability review recommendations. Community consultation is underway to understand current visitation patterns, information sources for visitors and potential facilities/activities at the Reserve. Newcastle Voice is hosting community workshops to support other research under way and all are welcome. The workshops will be held at the Savoy Room, New Lambton Community Centre, 14 Alma Road, New Lambton. Please register for the workshops by Monday 30 November on 4974 2823.

### **Thursday 3 December**

#### **1pm to 4pm Newcastle Coastal Revitalisation Masterplan: Workshops**

Urbis will be facilitating workshops to discuss preliminary strategic opportunities for the Newcastle coastline with a variety of different stakeholders. The first workshop is being held tonight and will focus on Stockton Beach and Griffith Park.

#### **6pm to 9pm Newcastle Coastal Revitalisation Masterplan: Workshops**

Urbis will be facilitating workshops to discuss preliminary strategic opportunities for the Newcastle coastline with a variety of different stakeholders. The first workshop is being held tonight and will focus on Newcastle Beach, Newcastle Ocean Baths, Nobbys Beach, Foreshore Park, King Edward Park and Bogey Hole.



**2 December 2009**

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## **Community Service Announcement - Have your say about Blackbutt Reserve**

Tonight Newcastle City Council is holding the final consultation workshop about current and future uses of Blackbutt Reserve.

All are welcome from 5.45pm to 8pm at New Lambton Community Centre, 14 Alma Road, New Lambton.

**For more information call 4974 2823.**

**18 December 2009**

## Newcastle Voice celebrates its 1<sup>st</sup> birthday

Newcastle City Council's community reference panel Newcastle Voice, celebrates its first anniversary this week after a busy year of talking to the community and providing feedback to Council.

Director, City Engagement MARTIN COATES says Newcastle Voice has been a great success and this is due to the enthusiastic members who volunteer their time to contribute to Council decision making.

"There are now more than 1600 Newcastle Voice members. Throughout the year they have completed surveys and attended workshops, focus groups and ward forums."

"Their feedback has contributed to Council being able to make better informed decisions on a range of topics."

"The real strength of Newcastle Voice is that we now have over 1% of the population of Newcastle represented which is an excellent sample size. The response rate has also been great, averaging 64% for the surveys distributed."

### Consultations held throughout the last 12 months

- Five surveys
  1. Environment/Earth Hour – 75% response rate
  2. Sustainability Review (Part 1) – 63% response rate
  3. Ageing at Home – 48% response rate
  4. Household waste – 62% response rate
  5. Blackbutt Reserve – 58% response rate
- One 'quick poll' – The opening of Hunter Street Mall to traffic
- Two focus group session – Ageing at home
- Three ward forums – Draft Management Plan and Sustainability Review – stage one
- 17 workshops – Ageing at home, Youth services, Blackbutt, Beaumont Street, Hamilton and Empire Park/Bar Beach

"In the last 12 months we have been able to demonstrate that Newcastle Voice is so much more than just an online consultation tool. There are plenty of opportunities for both online and face to face participation."

There is plenty on the agenda for Newcastle Voice in 2010, including scheduled consultations for:

- Flooding in Newcastle
- Newcastle 2030 – a ten year community strategic plan
- Laman Street trees
- Alcohol management and
- The Hunter Street Masterplan.

**For more information and interviews call MARTIN COATES on 4974 2109.**