



V8 SUPERCARS AUSTRALIA PTY LTD
ACN 077 053 484
45 NERANG ST
SOUTHPORT QLD 4215
PO BOX 607 SOUTHPORT BC QLD 4215
T 07 5630 0364
E RECEPTION@SUPERCARS.COM
SUPERCARS.COM

20 October 2017

Newcastle East Household

Dear resident/carer,

Supercars Australia acknowledges that, during this year's Newcastle 500 event, many people will be within properties located inside of the race precinct and that some may require medical attention or may have pharmaceutical needs during the event period, 24 -26 November 2017.

To this end, Supercars Australia will be implementing a Residents' Mobile Medical Centre on the corner Telford Street and Stevenson Place, Newcastle East during event days, open from 7:00am to 7:00pm each day of the three-day event.

This centre will be staffed by Newcastle accident and emergency doctors and specialists, general practitioners, nurses, pharmacists, social workers, mental health professionals and paramedics. This medical team will also work in conjunction with medically focused government emergency agencies.

Any resident within the circuit who has a medical or pharmaceutical need during operating hours may present themselves to the Centre for consultation, assessment or advice. If you cannot leave your residence due to illness or any other reason, the medical team can organise home visits on request by phoning 0409 609 364.

The medical team staffing the Residents' Mobile Medical Centre have recommended that Supercars Australia inform all residents, that those who have any medical or pharmaceutical need or concern should contact or visit their regular general practitioner, pharmacist or other support agencies prior to the event to ensure that all prescriptions are filled and medical issues are addressed.

Otherwise, if you have not renewed your pharmaceutical script(s) or require additional medication(s) during the three-day event, the centre staff can provide the necessary script. Local pharmacists can assist with the dispensing and delivery of medications to the Residents' Mobile Medical Centre for pickup. Alternatively, the medical team can also organise home delivery for those unable to attend the Residents' Mobile Medical Centre. Over the counter and script medications will be charged at local pharmacy prices.

In addition to the physical establishment of the centre during the event, a dedicated confidential helpline has been setup and is currently active for medical and pharmaceutical needs and concerns. If your general practitioner, pharmacist or any other support agency needs to contact the centre's medical team for more information, please call 0409 609 364. Operating hours for this phone number prior to the event are 8:00am to 6:00pm (7 days a week). During the three day event the helpline will be available 24 hours a day.

Should you require assistance to a life threatening medical emergency or require the assistance of police, fire or ambulance - stay calm, focused and call Triple Zero (000) in the first instance.



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Residents and guests who are remaining in their property during the event, will be provided with ear plugs that meet all necessary Australian specifications and standards. These ear plugs will be provided at the Accreditation Centre located on Wharf Road during opening hours. Extra ear plugs will be available at the Residents' Mobile Medical Centre. Instructions for the correct use of these ear plugs will be available from expert staff at centre. If you are unable to go to the Mobile Centre and require ear plugs and/or instruction, the medical staff are available for home visits by calling 0409 609 364.

If you have any questions or would like any additional information about the services set out above, please do not hesitate to contact Community Relations Team on community@supercars.com or call 02 8346 2676 anytime.

Supercars Australia is committed to ongoing engagement with the community in the lead up to and during the event.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Kurt Sakzewski'.

Kurt Sakzewski
Event Manager Newcastle 500
Supercars Australia