

Contract number 2014/240T
Contract Title Ticket Agent Services - Council Major Venues
Project Officer Andrew Jenkins
Officer Phone 4974 2164

Contractor Details

Contractor Name Ticketek Pty Ltd
Contractor ABN 92 010 129 110
Contractor Address Level 19, 66-68 Goulburn Street, Sydney NSW 2000
Contractor Phone 02 9266 4000

Contract Information

Contract Description Council proposes to appoint a ticketing agent to provide ticketing services for council's major venues, the 1,520 seat Civic Theatre, the 205 seat intimate Playhouse and the 800 seat City Hall Concert Hall.

Maintenance Provisions n/a

Contract Value \$2,800,000
Contract Duration 5 years
Date Commenced 24/06/2014
Tender Document A copy of the tender document is not available at this stage

Process

Tender Method Open Tender
Submissions Received 7

<u>Assessment Criteria</u>	<u>Weighting</u>
Capital and Establishment Costs	5%
Community/Cultural Events	15%
Customer Experience	8%
Customer Pricing & Event Build/Operations	27%
Financial Outcome & Marketing	30%
CMR, Tech Support / Data Recovery	15%