

Contract number 2014/243T
Contract Title Employee Assistance Program Services
Project Officer Deanna Sullivan
Officer Phone 4974 2342

Contractor Details

Contractor Name Converge International Incorporating Resolutions RTK
Contractor ABN 12 113 688 627
Contractor Address Level 5, 255 Bourke Street, MELBOURNE VIC 300
Contractor Phone 02 8264 9423

Contract Information

Contract Description Provide general counselling and case management services for council employees and their immediate family on a 24-hours a day / 7 days a week basis for a period of up to 3 years.

Maintenance Provisions n/a

Contract Value \$187,932
Contract Duration 2 years + option for further 1 year
Date Commenced 29/04/2014
Tender Document A copy of the tender document is not available at this stage

Process

Tender Method Open Tender
Submissions Received 10

<u>Assessment Criteria</u>	<u>Weighting</u>
Tender Price	20%
Experience and qualifications	20%
Service Delivery	15%
Support Services for Managers	15%
Experience in providing services to employees fro	10%
Innovations / Support for rollout	20%