

City of Newcastle

2018/19 highlights



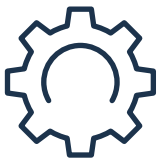
Management of \$2 billion worth of assets

including roads, galleries, museums, bridges, halls, lands, recreation and leisure facilities, drains, libraries and parks.



Total expenditure of \$296 million

to provide services and facilities to more than 160,000 people.



Record capital works program valued at \$91.6 million

including \$65.6 million on new infrastructure. Surpassed previous benchmark for capital investment set 12 months earlier.



Capital works program highlights

include \$18.5m for roads, \$17m for the environment, \$8.1m for Smart City projects, \$6.3m for the solar farm and \$7m for recreation parks, sporting facilities and open space.



\$9.4 million budget surplus

for 2018/19, with a forecast \$11.95 million budget surplus for 2019/20. Surpluses generate funding to facilitate key goals, enable us to respond to community needs and increase asset renewal.



More than \$833,500

provided to 83 different events, projects and organisations via grants and sponsorship programs covering events sponsorship, placemaking, economic development, Youth Week and arts and culture.



131,590 calls

made to 4974 2000 and

7,330 over-the-counter customer transactions

with 77% satisfaction in face-to-face contact.



More than 30 community engagement opportunities

provided by CN, including both community and customer service surveys completed quarterly.



Strong development and investment activity

with 1,287 development applications approved, with a

value of \$1.02 billion



\$18.15 million sale of the Civic Administration building

(Roundhouse) following decision to relocate 450 CN staff working across 12 floors in three separate buildings into five floors of 12 Stewart Avenue, Newcastle West.