

**Contract number** 2020/130T  
**Contract Title** Civic Theatre Ticketing Systems  
**Project Officer** Delia O'Hara  
**Officer Phone** 49742609

**Contractor Details**

**Contractor Name** Vivaticket Pty Ltd  
**Contractor ABN** 90078992 266  
**Contractor Address** Level 1, 179 Mary Street, QLD 4000  
**Contractor Phone** 1300 682 203

**Contract Information**

**Contract Description** To provide ticketing and CRM software to market and sell tickets to live performances at a range of council venues. Council's preference is for a cloud hosted SaaS solution.

**Maintenance Provisions** n/a

**Contract Value** \$208,112  
**Contract Duration** 3 years plus 2  
**Date Commenced** 13/02/2020  
**Tender Document** A copy of the tender document is not available at this stage

**Process**

**Tender Method** Open Tender

**Submissions Received**

<b><u>Assessment Criteria</u></b>	<b><u>Weighting</u></b>
Ticketing Features	25%
Estimated annual system cost	30%
Customer Relationship / Management System	25%
Ease of use for both customer and user	10%
Level of Training and Support	10%